

ORIGINAL

COMMONWEALTH OF PENNSYLVANIA

PUBLIC UTILITY COMMISSION

-----X
Donald Chapman v. PECO Energy Company. :
 Billing Dispute. : Docket No.
 : F-02093828
 :
 Initial hearing. :
 -----X

Pages 1 through 8

Hearing Room 1301
State Office Building
Broad and Spring Garden Streets
Philadelphia, Pennsylvania

Wednesday, October 25, 2006

Met, pursuant to notice, at 9:30 a.m.

BEFORE:

KY VAN NGUYEN, Administrative Law Judge

APPEARANCES:

MICHAEL S. SWERLING, Esquire
2201 Market Street
Philadelphia, Pennsylvania 19101
(For PECO Energy Company)

gm

SECRETARY'S BUREAU

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DOCUMENT
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NOV 17 2006

Commonwealth Reporting Company, Inc.

700 Lisburn Road
Camp Hill, Pennsylvania 17011

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WITNESS INDEX

WITNESSES

DIRECT CROSS REDIRECT RECROSS

Renee Tarpley

(By Mr. Swering)

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EXHIBIT INDEX

<u>NUMBER</u>	<u>FOR IDENTIFICATION</u>	<u>IN EVIDENCE</u>
<u>PECO</u>		
No. 1 ✓ (Account Statement)	7	7
No. 2 ✓ (Payment Agreement History)	7	7
No. 3 ✓ (Inbound Closing Report)	7	7

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is prohibited without authorization
by the certifying reporter.

1 A. I am employed by PECO Energy Company.

2 Q. And what is your current business address?

3 A. 2301 Market Street, Philadelphia, Pennsylvania, 19101.

4 Q. And how long have you been employed by PECO Energy
5 Company?

6 A. Approximately 21 years.

7 Q. And what is your job title?

8 A. I am a Regulatory Assessor.

9 Q. And could you please describe your duties as a Regulatory
10 Assessor?

11 A. I am responsible for reviewing informal and formal complaints
12 filed with the customer to the Bureau of Consumer Services.

13 Q. In the course of your employment at PECO Energy Company,
14 have you become familiar with the account of Mr. Donald Chapman?

15 A. Yes.

16 Q. Now, I would like to refer you to what has been marked as
17 PECO Exhibit No. 1, and can you explain what this exhibit is for the record?

18 A. This is an account statement for Mr. Donald Chapman at 2261
19 North 19th Street, Third Floor rear, in Philadelphia. It covers the account
20 balance from December of 2005 when the service was initiated, to the last
21 activity on the account on October 10, 2006.

22 Q. Can you explain what Mr. Chapman's payment history has been
23 like on this account?

24 A. Mr. Chapman's payment history has been very sporadic and
25 recently since he entered into the agreement and was order to pay per

1 the BCS decision, he has been more consistent.

2 Q. Can I now refer you to what has been marked as PECO Exhibit
3 No. 3?

4 A. Yes.

5 Q. And can you explain what this exhibit is for the record?

6 A. This is a copy of the order for the customer to pay a \$15
7 installment, plus a budget of \$77 on the balance of \$347.13. This is from
8 the informal complaint filed at BCS No. 2093828.

9 Q. And just go over again, what was the BCS final decision on this
10 case?

11 A. The customer was to pay \$15, plus \$77, for a total of \$92,
12 beginning August 2006.

13 Q. Can I now refer you to what has been marked as PECO Energy
14 Exhibit No. 2?

15 A. Yes.

16 Q. And can you explain what this exhibit is?

17 A. This is just an agreement history for Mr. Chapman. It just
18 indicates what I just explained about the BCS decision at No. 2093828 and
19 the installment of \$15, and the status is that the agreement is current.

20 Q. So PECO Energy put Mr. Chapman on the payment agreement
21 that was set up by the BCS?

22 A. That was ordered, yes.

23 Q. Does he have any other prior payment agreements with PECO
24 Energy that you know of?

25 A. Not at this address. No, he hasn't.

1 Q. What is Mr. Chapman's current balance owed on the account?

2 A. The current balance is \$337.45.

3 Q. Is Mr. Chapman currently eligible for any lower type of payment
4 plan?

5 A. He may be eligible for a CAP Rate Program, but he needs to
6 provide income verification to determine eligibility.

7 Q. Have you had any contact with Mr. Chapman since he has filed
8 the complaint?

9 A. No. We have made telephone attempts on October 12th and
10 left a message on his answering machine but there has been no response.

11 Q. And what is your final position regarding Mr. Chapman's
12 account balance?

13 A. To continue to pay the BCS agreement as ordered, at \$15
14 installments plus budget billing.

15 MR. SWERLING: At this time, Your Honor, I have no further
16 questions.

17 JUDGE NGUYEN: Okay, thank you very much.

18 (Whereupon, the documents were marked as PECO Exhibit
19 Nos. 1, 2, and 3 for identification and were received in
20 evidence.)

21 (Whereupon, at 9:37 a.m., the proceedings were
22 concluded.)

23

24

25

CERTIFICATE

I hereby certify, as the stenographic reporter, that the foregoing proceedings were taken stenographically by me, and thereafter reduced to typewriting by me or under my directions; and that this transcript is a true and accurate record to the best of my ability.

COMMONWEALTH REPORTING COMPANY, INC.

BY: B. McEwan
Georgette McEwan

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SECRETARY'S BUREAU

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FORM 1

PECO Account Statement

Customer Name: Donald M Chapman
 Address: 2261 N 19th St 3rd Rear
 Philadelphia Pa 19132-0000

Prepared by: Regulatory Performance
 Puc Case

NOV 3 2005

Account Number: 24-08-25-263320

Rates: Residential Electric

PA PUBLIC UTILITY COMMISSION
 SECRETARY OF REVENUE

Bill Period	DAYS	Meter Reading -Type	USAGE	Diy Avg Use	Peco Bill Amt /Budget + Agmt	Supp Chg.	Sales Tax	Amount Reqst'd	Due Date	Late Chg.	Payment	Date Pymt Rec'd	Balance	Comments
12/05	14	4266 - A	401	28.8	54.54			1,870.65	01/04/06	21.66	41,732.45-	12/02/05	*1,870.65	*Initial bill includes \$6.00 Transfer Fee Deposit Request: \$56.00 *Former address debt BM 03
01/12/06	31	5142 - A	876	28.2	119.01			1,901.94	02/07/06	0.28	116.00	01/05/06	*1,901.94	*Deposit Request: \$28.00
02/10/06	29	5724 - A	582	20.0	86.55			150.89	03/07/06	0.79	*84.00 *0.28 +1,754.11	02/02/06 02/02/06 02/01/06	150.89	*Deposit Cancellation +Late Charge +Former address debt removed
03/13/06	31	6408 - A	684	22.0	94.75			207.03	04/06/06	1.39	40.00	03/14/06	207.03	BM 03
04/12/06	30	6158 - A	350	11.6	54.07			263.67	05/09/06	2.57			263.67	BM 04
05/12/06	30	6969 - A	211	7.0	34.63			301.55	06/06/06	3.25			301.55	BM 07
06/12/06	31	7232 - A	263	8.4	41.90			347.13	07/05/06	3.68			347.13	BM 07
07/11/06	29	7555 - A	323	11.1	50.29 77.00			92.00	08/03/06		41.90	07/11/06	355.52	BCS Decision \$15.00

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NOV 17 2006

10/25/06
 ca/qr
 F-020913828
 PK/a

PECO Exhibit #1

PECO Account Statement

Customer Name: Donald M Chapman
 Address: 2261 N 19th St 3rd Rear
 Philadelphia Pa 19132-0000

Prepared by: Regulatory Performance
 Puc Case

Account Number: 24-08-25-283320

Rates: Residential Electric

Bill Period	DAYS	Meter Reading -Type	USAGE	Diy Avg Use	Peco Bill Amt /Budget + Agmt	Supp Chg	Sales Tax	Amount Reqstd	Due Date	Late Chg	Payment	Date Pymt Rec'd	Balance	Comments
08/09/06	29	8202 - A	647	22.3	98.49 /77.00 + 15.00			92.00	09/05/06		92.00	08/03/06	362.01	BM 50
09/07/06	29	8824 - A	622	21.4	94.48 /77.00 + 15.00			92.00	10/02/06		92.00	09/08/06	364.49	BM 50
10/05/06	28	9252 - A	428	15.2	64.96 /77.00 + 15.00			184.00	10/30/06		92.00	10/10/06	429.45	BM 52
													337.45	

Reading Type Codes: A - Actual E - Estimated C - Customer

PAYMENT AGREEMENT HISTORY

NAME: DONALD CHAPMAN

ACCOUNT: 24-08-25-283320

ADDRESS: 2261 N 19TH STREET
PHILADELPHIA, PA 19132

CASE: DOCKET #F-02093828

DATE OPND	TYPE	AMOUNT	INSTALLMENT	STATUS
06/16/06	PUC#2093828	\$ 347.13	\$15.00	Current

DOCUMENT
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SECRETARY'S OFFICE

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PECO Exhibit # 2
F-02093828 S.M.
10-25-06 Phila.

Date: 10/24/06

PA. Public Utility Commission
Bureau Of Consumer Services
Inbound Closing Report

Case Number: 2093828
Customer Name: DONALD M CHAPMAN
Address: 2261 NORTH 19 TH ST
PHILADELPHIA PA 19132-0

Opened On: 6/16/06
Utility Type: Electric Distributor
Account Number: 240825283320
Company Name: PECO Energy

Prior Case: Total Balance: \$347.13 Balance Date: 6/16/06

Compliance Violation(Alleged, Actual, No): NO Chap 56/64/Other: Section/Rule:

Decision Issued: Y Oral Written: W
Investigator: BELLO, GINA PUC Decision Issued Dt: 6/16/06 PUC Case Closed Dt: 6/16/06

Decision Recvd Dt: 6/16/06 12:25PM

Letter Description: EGW STRAIGHT PAR/NO LPCS/BUDGET + FOR LEVEL 1 HOUSEHOLD

To Restore Service Pay: \$0.00	To Continue Service Pay: \$0.00	By:
Terms: AUGUST 2006 DUE DATE		
Special Budget Amount: \$92.00	Regular Budget Amount: \$77.00	Plus Arrears Payment: \$15.00
Final Bill Monthly Payment: \$0.00	Current Bill Monthly Payment: \$0.00	
End Of Month Payment: \$0.00		

Par Description:

Resolution:

STRAIGHT PAR...LVL 1, WAIVE LPC'S...HH INFO \$1204 (1A)...TERMS BB 77 + 15 = 92 BEGINNING AUGUST 2006 DD

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PECO Exhibit #3
F-02093828

Phila. G.M.
10-25-06