

CAPTION SHEET

SE MANAGEMENT SYSTEM

1. REPORT DATE: 00/00/00
 2. BUREAU: ALJ
 3. SECTION(S):
 5. APPROVED BY:
 DIRECTOR:
 SUPERVISOR:
 6. PERSON IN CHARGE:
 8. DOCKET NO: F-01008937

4. PUBLIC MEETING DATE:
 00/00/00

7. DATE FILED: 11/04/02
 9. EFFECTIVE DATE: 00/00/00

PARTY/COMPLAINANT: SIMIRIGLIO, JOSEPH A., JR.

RESPONDENT/APPLICANT: PHILADELPHIA GAS WORKS

COMP/APP COUNTY:

UTILITY CODE: 125042

ALLEGATION OR SUBJECT

COMPLAINANT STATES PGW CLAIMS HE OWES \$1,385 BUT THEY HAVE NOT COMPLIED WITH HIS REQUEST FOR PAYMENT RECORDS. HE WANTS TO OFFER \$138.50 TO PGW AND IF IT IS NOT SETTLED, HE WILL FILE A COMPLAINT WITH COMMON PLEAS COURT.

DOCKETED
NOV 14 2002

FORMAL COMPLAINT FORM
Pennsylvania Public Utility Commission

11/12/02

ORIGINAL

Please Print:

125042

621 1008937

1. Your Name, Mailing Address and Telephone Number.

Name Joseph A. Simiriglio JR.

Street/P.O. Box 117 Mt. Vernon Court Apt.# _____

City DePford State NJ. Zip 08096

County Glocester Home Telephone-Area Code (856) 384-8928

Work Telephone-Area Code (856) 848-7300

Cell phone: 215-313-6125

RECEIVED
2002 11 12 - 4
SECRETARY'S OFFICE
U.S. DEPT. OF ENERGY
59

2. Name of Company your complaint concerns: PGW.

3. What is your complaint?

PGW CLAIMS, I owe The utility \$1,385.00, when I requested
A Copy OF "Au" my Bills DATING BACK TO 1996 thru 2001, they
DIDNOT Comply.

when I Further Requested Payment Records, still no Reply.
There is NO PROOF THAT I owe 1,385.00, there ARE TO my
Knowledge up TO 3 MONTHS OF GAS Bills where I WAS charged
400.00 OR MORE, The Amount of USAGE is "Impossible"
TO USE.

I WANT evidence OF my Usage + evidence of my Payments

(If you need more space, use additional paper and attach to this form.)

(-over-)

I believe Their Billing + Usage Records Are in ERROR.

EVEN THOUGH, I had electronic Reading on my METER.
Their was A period where The electronic Reading Devices
were NOT Operating properly.

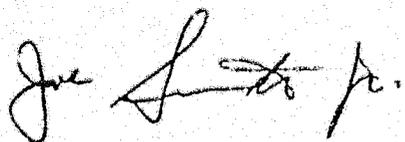
my Problem with Billing STARTED before my Request For
AN Electronic Reading Device.

The Amount OF \$1,385.02 is WRONG AND The Amount
Claimed by PGW, is based on The Electronic Reading UNIT.

I Don't believe, I owe PGW Any Additional Payments.

I Am willing to SETTLE ON making A payment OF: \$138.50

No More.



Joseph Simiriglio JR.

4. What do you want the Public Utility Commission to do about your complaint?

PGW RECORDS ARE IN A DISARRAY. YOU CAN OFFER PGW \$138.50 TO SETTLE. OTHERWISE IF BILLS CONTINUE TO ARRIVE AT MY NEW RESIDENCE, I WILL FILE A COMPLAINT WITH COMMON PLEAS MUNICIPAL COURT AND THE LAWSUIT WILL ASK FOR DAMAGES DUE TO HARASSMENT.

I will make it a "Very Public Issue"

(If you need more space, use additional paper and attach to this form.)

5. You must sign and date your complaint below.

The information I have placed on this form is true and correct to the best of my knowledge. I understand that I could be punished under Pennsylvania State Law if I purposely give false information.

Joseph A. Smith Jr
Original Signature of complaining person

10/29/02
Date

6. If you are represented by a lawyer you must provide your lawyer's name, address and telephone number.

Lawyer's Name _____

Street _____

City _____ State _____ Zip _____

Telephone Number-Area Code () _____



PHILADELPHIA GAS WORKS

800 W. MONTGOMERY AVENUE PHILADELPHIA PA 19122-0050

GAS LEAKS, EMERGENCIES CALL 215-235-12
INFORMATION CALL 215-235-10
APPLIANCE SERVICE CALL 215-235-20

SERVICE TO **JOSEPH SIMIRIGLIOJR**
2301 S 10TH ST

Invoice Number: **3276839295**

Account Number: **0013277973**
Account Type:

Page 1 of 1

Questions about your bill? Please call us before the Pay By date at 215-235-1000
Or write to: PGW P.O. Box 3500, Phila., PA 19122-0050

21

TIENE PROBLEMAS CON SU FACTURA DE GAS? LLAME AL 215-235-2175

PLEASE PAY

1,385.02

PAY BY

11/13/02

To avoid finance charge

STATEMENT OF ACCOUNT

Previous balance on:	May 23 2002	1,516.20
Less payments		.00
Balance Prior to Current Billing		1,516.20
Adjustments for SA ID # 751288125		
Late Payment Charge		20.46
Late Payment Charge Waive		197.61 CR
Total adjustments		177.15 CR
TOTAL ACCOUNT BALANCE ON:	Oct 18 2002	1,385.02

FINAL BILL NOTICE

The above statement shows an unpaid final billing. Prompt payment will be appreciated. If payment has been rendered, please accept our thanks.

*PLEASE
note
They are
still charging me
A LATE
payment!
DA!!*

KEEP TOP PART for your records. Additional information on back of bill

PHILADELPHIA GAS WORKS
P O BOX 7789 PHILA. PA 19101 7789

ACCOUNT NUMBER

0013277973

PAY BY

11/13/02

PLEASE PAY

1,385.02

NOTIFICATION OF INTENT TO APPEAL
(Request For Formal Complaint Forms)

RECEIVED

OCT 11 2002

Notice to Customer:

If you sign and return this form you are notifying the Public Utility Commission that you intend to appeal this informal complaint decision. Do not return this form unless you want to appeal this decision.

If you want to appeal this decision, you must return this Notification of Intent to Appeal form within twenty days of this date: September 23, 2002. The Commission will send you formal complaint forms.

You must comply with the terms of this decision until the Public Utility Commission completes the formal complaint process. You must make all of the required payments, or the utility company may pursue the termination of your service.

Thank You.
Pennsylvania Public Utility Commission

Yes, I want to appeal the decision of the Bureau of Consumer Services. Please send formal complaint forms to me at the following address:

Customer name and address:

Mr. Joseph Simiriglio Jr.
2301 S. 10th Street
Philadelphia, PA. 19148

(Please correct any mistakes.)

215-313-6125
(Area Code) Telephone Number

Joseph Simiriglio Jr.
Signature

Mail this completed form to:

SECRETARY
PENNSYLVANIA PUBLIC UTILITY COMMISSION
P. O. BOX 3265
HARRISBURG, PA 17105-3265

FOR OFFICE USE ONLY

BCS Number: 1008937
Company: Philadelphia Gas Works

Date of mailing: September 23, 2002

REVISED 11/97

*Please mail forms
TO: 10/10/02
Joseph Simiriglio Jr
1811 TREE ST.
Philadelphia, PA 19145*

*New
ADDRESS*

*STB
92*



COMMONWEALTH OF PENNSYLVANIA
PENNSYLVANIA PUBLIC UTILITY COMMISSION
P.O. BOX 3265, HARRISBURG, PA 17105-3265

11/12/02

IN REPLY PLEASE
REFER TO OUR FILE

October 23, 2002

BCS 1008937

MR. JOSEPH SIMIRIGLIO JR.
2301 S. 10TH STREET
PHILADELPHIA PA 19148

Dear Sir/Madam:

We have received your request to appeal the decision of the Bureau of Consumer Services.

We have enclosed one complaint form for you to complete. Please read carefully the instructions to help you complete the form.

**** Please make sure you sign the form. We must receive your original signature in order for us to process your complaint. Your form will be returned to you if an original signature is not received.**

Return the form to us on or before November 12, 2002 to the address listed below:

James J. McNulty, Secretary
Pennsylvania Public Utility Commission
P.O. Box 3265
Harrisburg, PA 17105-3265

While you wait for us to reach a decision on your complaint, you must pay all undisputed bills (ones that are not a part of your complaint). As long as you pay all undisputed bills and return these formal complaint forms to us on time, the company is not permitted to terminate your service.

Commission Procedures for Formal Complaints

- We send a copy of this letter to the company so they know you are appealing the Bureau of Consumer Services' decision;
- We also send the company a copy of your completed formal complaint forms. Once they receive it, they have 20 days to send us an answer to your complaint. The company will send you a copy of their answer.
- Once we receive all the paperwork, we usually will schedule your hearing before an Administrative Law Judge.

- We will notify both you and the company by mail when the hearing date is set.
- If you cannot travel to your hearing, you can request that the hearing be held by phone. This is called a telephonic hearing. If we can, we will schedule a telephonic hearing for you.
- We will most likely schedule your hearing sometime within three months after you file your complaint forms. If you know of certain dates when you will not be available for a hearing, let us know when you file your forms. We will try to work around your schedule.
- If you cannot attend the hearing on the scheduled date, you must request a different time or date. You should request the change at least 5 days before your hearing by writing to:

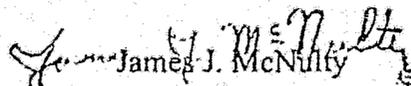
Office of Administrative Law Judge
Public Utility Commission
P.O. Box 3265
Harrisburg, PA 17105-3265

YOU SHOULD INCLUDE YOUR DAYTIME TELEPHONE NUMBER IN YOUR LETTER. DEPENDING ON YOUR REASON FOR NOT BEING ABLE TO ATTEND THE SCHEDULED HEARING, YOUR REQUEST TO CHANGE THE HEARING MAY OR MAY NOT BE APPROVED. WE WILL LET YOU KNOW OUR DECISION ON YOUR REQUEST FOR CHANGING THE HEARING DATE BEFORE THE DATE OF THE HEARING.

YOU MUST ATTEND SCHEDULED HEARINGS IN PERSON OR BY PHONE. IF YOU DO NOT ATTEND, YOUR COMPLAINT MAY BE DISMISSED (THROWN OUT).

If you have any questions about the complaint process, please call the Bureau of Consumer Services, toll free, at 1-800-782-1110.

Very truly yours,


James J. McNulty
Secretary

nvl

CC: PHILADELPHIA GAS WORKS

BEFORE THE PENNSYLVANIA PUBLIC UTILITY COMMISSION

DATE SERVED: NOVEMBER 14, 2002

JOSEPH A. SIMIRIGLIO, JR
Complainant

VS.

PHILADELPHIA GAS WORKS
Respondent

Complaint Docket
No. F-01008937

DOCUMENT
NOV 14 2002

NOV 14 2002

FORMAL COMPLAINT NOTICE TO RESPONDENT TO ANSWER OR SATISFY

TO: PHILADELPHIA GAS WORKS

TAKE NOTICE:

That a complaint in the above entitled matter, of which the attached is a true and correct copy, has been presented and filed of record with the Pennsylvania Public Utility Commission. Section 702 of the Public Utility Code, 66 Pa. C.S. Section 702, requires the Commission to serve on each party named in a complaint a copy of the complaint and notice calling upon each party to satisfy the complaint, or to answer the same in writing within a specified time, THEREFORE,

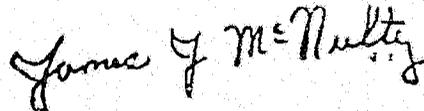
1. You have twenty (20) days from the date on which this complaint is served to either satisfy this complaint or to file with the Secretary of the Pennsylvania Public Utility Commission, P. O. Box 3265, Harrisburg, PA 17120, an answer (original and two copies), in writing, under oath, which, as required by Section 5.61 of the Commission's Rules of Practice and Procedure, 52 Pa. Code Section 5.61, either affirms or specifically denies the allegations in this complaint. You must also serve a copy of the answer upon the complainant. The date of service is the mailing date as indicated by the date at the top of this Notice. Section 1.56(a) of the Commission's Rules of Practice and Procedure, 52 Pa. Code Section 1.56(a).

2. If you fail to either satisfy this complaint or to file answer or other responsive pleading within twenty (20) days, you will be deemed to have admitted all the allegations in this complaint in accordance with Section 5.61 of the Commission's Rules of Administrative Practice and Procedure, 52 Pa. Code Section 5.61. In that event, the Commission may, without hearing, enter an order which either revokes or suspends any certificate or permit held by you or which imposes a fine or any other appropriate penalty or remedy authorized by the Public Utility Code, 66 Pa. C.S. Section 101, et seq.; and, if you are a customer of a utility, an order may be entered which prescribes a payment schedule or which authorizes termination of utility services. The Commission is not limited to the relief sought by the complainant in paragraph 4 of the attached complaint.

3. If you elect to satisfy this complaint you must file, within twenty (20) days from the date on which this complaint is served, affidavits executed by each complainant that this complaint has been satisfied. Such affidavits must describe the basis on which this complaint was satisfied; any settlement agreement between the parties must be reduced to writing and attached to the affidavit. Such affidavits are to be filed with the Secretary of the Commission at the address set forth in paragraph 1. Upon receipt of affidavits of satisfaction from all complainants, this complaint may be dismissed by the Commission in accordance with Section 703(a) of the Public Utility Code, 66 Pa. C.S. Section 703(a), unless the Commission determines that such dismissal would be contrary to the public interest, in which event the Commission may direct that hearings be held upon the complaint.

4. If you file an answer which admits the allegations in this complaint, or which fails to specifically deny the allegations in this complaint, the Commission may, without hearing, enter an order which either revokes or suspends any certificate held by you or which imposes a fine or any other appropriate penalty or remedy authorized by the Public Utility Code, 66 Pa. C. S. Section 101, et seq.; and, if you are a customer of a utility, an order may be entered which prescribes a payment schedule or which authorizes termination of utility services. The Commission is not limited to the relief sought by the complainant in paragraph 4 of the attached complaint.

5. If you file a timely answer which specifically denies the allegations in this complaint, or which raises material questions of law or fact, this matter shall be referred to the Office of Administrative Law Judge for hearing and decision. If, after hearing on the issues raised by that answer, you are found to have committed any of the violations alleged in the complaint, the Administrative Law Judge may render a decision which either revokes or suspends any certificate or permit held by you or which imposes a fine or any other appropriate penalty or remedy authorized by the Public Utility Code, 66 Pa. C. S. Section 101, et seq.; and, if you are a customer of a utility, an order may be entered which prescribes a payment schedule or which authorizes termination of utility services. In the imposition of a penalty after a hearing the Administrative Law Judge is not bound by the relief sought by the complainant in paragraph 4 of the attached complaint.



James J. McNulty
Secretary

(SEAL)

Certified Mail
Return Receipt Requested

COMMONWEALTH OF PENNSYLVANIA
PENNSYLVANIA PUBLIC UTILITY COMMISSION
P O BOX 3265, HARRISBURG PA 17105-3265

DATE SERVED: NOVEMBER 14, 2002

F-01008937

LAURETO FARINAS ESQUIRE
PHILADELPHIA GAS WORKS
800 W MONTGOMERY AVE
PHILADELPHIA PA 19122-2898

DOCUMENT
FILED

Dear Sir/Madam

A complaint has been filed against you before the Pennsylvania Public Utility Commission by JOSEPH A. SIMIRIGLIO, JR. To defend yourself against the claims stated in the following pages, you must act within twenty (20) days by filing in writing with the Commission, either personally or through your attorney, your defenses or objections to the claims stated against you. Or, you may satisfy the complaint by settling the matter with the Complainant and submitting proof of settlement to the Commission within twenty (20) days.

IF YOU FAIL TO RESPOND WITHIN TWENTY (20) DAYS, THE CASE MAY GO FORWARD IN YOUR ABSENCE AND A JUDGEMENT MAY BE ENTERED AGAINST YOU BY THE COMMISSION WITHOUT FURTHER NOTICE.

CUSTOMER OF A UTILITY

A payment schedule may be prescribed or a termination of utility services may be authorized. You may lose money or property or other rights important to you.

COMPANY/UTILITY

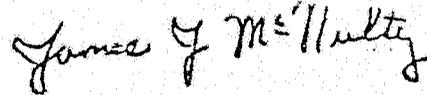
An Administrative Law Judge may revoke or suspend any certificate or permit held by you, or impose a fine, or any other appropriate penalty or remedy authorized by the Public Utility Code. You may lose money or property or other rights important to you.

Detailed instructions on how to proceed are contained in the attached pages. You are advised to read them carefully.

Unless you are a corporation or other organization, you may proceed without a lawyer. However, if you want a lawyer and do not have one or cannot afford one, the office listed below can tell you where you can get legal help:

Pennsylvania Lawyer Referral Service
Pennsylvania Bar Association
P.O. Box 186
Harrisburg, PA 17108
(800) 692-7375

Very truly yours,



James J. McNulty
Secretary

KSB

Philadelphia Gas Works
Legal Department



800 W. Montgomery Avenue, Philadelphia, PA 19122
Fax (215) 684-6798

Hector Ferrer
Legal Assistant
Legal Department
Direct Dial: 215-684-6533
FAX: 215-684-6798
E-mail: hector.ferrer@pgworks.com

ORIGINAL

December 6, 2002

James McNulty, Secretary
Pennsylvania Public Utility Commission
Room B-20, North Office Building
Harrisburg, PA 17105-3265

DEC 13 2002
PA PUBLIC UTILITY COMMISSION
SECRETARY'S OFFICE

RE Joseph A. Simiriglio, Jr. v. PGW, Docket No. F-01008937

Dear Secretary McNulty:

Pursuant to 52 Pa. Code §5.61, the Philadelphia Gas Works ("PGW") hereby files the original and three (3) copies of its Answer to the Complaint

If additional information is needed about this matter, please contact me at my direct-dial number above. Thank you for your assistance.

Sincerely,
Hector Ferrer

Enclosures

cc: Joseph A. Simiriglio, Jr.
Michael Seizle

DOCUMENT
FOLDER

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ORIGINAL

BEFORE THE
PENNSYLVANIA PUBLIC UTILITY COMMISSION

Joseph A. Simiriglio, Jr.

v.

Philadelphia Gas Works

:
:
:
:
:

Docket No. F - 01008937

Answer of Philadelphia Gas Works

Pursuant to 52 Pa. Code §5 61, the Philadelphia Gas Works ("PGW") hereby answers the Complaint filed in the above captioned matter. PGW hereby avers the following:

- 1 Admitted.
- 2 Admitted.
- 3 Denied. PGW denies the averments contained in Paragraph 3 concerning the accuracy of the bill. PGW records indicate this is a residential heating account with other domestic appliances and that the property is equipped with an automated meter reading device (AMR").

DOCUMENT
FOLDER

PGW records also indicate the Complainant established service on 5/1/96. That service, however, was discontinued on 5/18/02 at the Complainant's request. PGW was the Complainant under account # 61-1752-7812. On 4/23/01 the account balance of \$1606.52 represented service to 3/21/01 according to the Account financial history which is attached hereto as Exhibit "A"

On 4/24/01, the account was prorated to 10/30/98 and finalized due to the Complainant's bankruptcy filing. This resulted in a balance of \$300.00.

On 4/24/01, PGW created a new "post-bankruptcy" account for the Complainant under Account No. 00-1327-7973. This billed for service from 10/30/98 to 4/20/01, in the amount of \$3259.40 as part of the prorated bankruptcy, resulting in a balance of \$1201.23 representing service to 4/20/01.

PGW denies that the averment that the Complainant's request for account information was ignored. PGW's records indicate that the Complainant was sent a statement of account on 7/5/01 pursuant to his request.

DOCKETED

DEC 13 2002

The attached usage analysis, which is attached hereto as Exhibit "B", indicates that the Complainant's consumption is consistent with other periods of usage history at the property

A decision of the BCS dated 9/30/02, which is attached hereto as Exhibit "C", found that the billing is correct as rendered and ordered PGW to waive a total of \$290.73 in late payment fees. This reduced the final billing to \$1364.56.

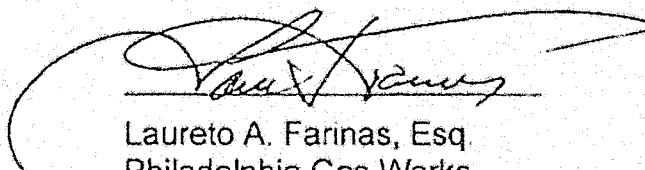
The Complainant's balance of \$1405.48 on 11/19/02 represents the final billing plus subsequent late payment fees on 10/18/02 of \$20.46 and 11/19/02 of \$20.46.

4. Denied. The averments in Paragraph 4 of the Complaint are conclusions or requests for relief to which no response is required. PGW therefore denies the averments in Paragraph 4.

Wherefore, PGW respectfully requests that this Commission find against the Complainant, and affirm the decision of the BCS in this matter.

Respectfully submitted,

December 6, 2002



Laureto A. Farinas, Esq.
Philadelphia Gas Works
800 W. Montgomery Avenue
Philadelphia, PA 19122

EXHIBIT A

HISTORY REQUEST REPORT FOR ACCOUNT # 13277973 AND SA # 751288125 AS OF 12/04/2002

Account # 13277973	SA # 751288125	Bill Cycle 21	Rate Class GS	Phone # 4631080(215)
Name: SMIRIGLIO, JOSEPH	Address: 2301 S 10TH ST/PHILA, PA	Easyway Indicator	CRP Status	
Blocker Start Date: 20021129	Blocker End Date: 20031114	Meter # 1852036		

Tran Date	Tran Type	Current Amt	Total Amt	Adjust Amt	Segment Start Date	Segment End Date	Read Code	End Read	Current Balance	Usage	Meter #
11/19/2002	LPC	\$20.46	\$20.46	\$20.46							
10/18/2002	LPC	\$20.46	\$20.46	\$20.46							
09/25/2002	LPCWVE	(\$197.61)	(\$197.61)	(\$197.61)							
09/19/2002	LPC	\$22.41	\$22.41	\$22.41							
08/17/2002	LPC	\$22.41	\$22.41	\$22.41							
07/18/2002	LPC	\$22.41	\$22.41	\$22.41							
06/20/2002	LPC	\$22.41	\$22.41	\$22.41							
06/20/2002	PAY	(\$43.67)	(\$43.67)	\$0.00							
05/21/2002	LPC	\$21.76	\$21.76	\$21.76							
05/20/2002	PAY	(\$99.99)	(\$99.99)	\$0.00							
05/18/2002	BILL	\$43.67	\$43.67	\$0.00	04/19/2002	05/18/2002	R	7272	\$1,516.20	34	1852036
04/24/2002	PAY	(\$141.00)	(\$141.00)	\$0.00							
04/23/2002	LPC	\$23.52	\$23.52	\$23.52							
04/19/2002	BILL	\$99.99	\$99.99	\$0.00	03/20/2002	04/19/2002	R	7238	\$1,691.76	100	1852036
03/27/2002	PAY	(\$297.21)	(\$297.21)	\$0.00							
03/27/2002	PAY	(\$185.74)	(\$185.74)	\$0.00							
03/22/2002	LPC	\$27.56	\$27.56	\$27.56							
03/20/2002	BILL	\$141.00	\$141.00	\$0.00	02/20/2002	03/20/2002	R	7138	\$2,051.20	143	1852036
02/22/2002	LPC	\$24.77	\$24.77	\$24.77							
02/20/2002	BILL	\$185.74	\$185.74	\$0.00	01/22/2002	02/20/2002	R	6995	\$1,882.64	173	1852036
01/24/2002	LPC	\$20.31	\$20.31	\$20.31							
01/23/2002	PAY	(\$107.29)	(\$107.29)	\$0.00							
01/22/2002	BILL	\$297.21	\$297.21	\$0.00	12/19/2001	01/22/2002	R	6822	\$1,672.13	284	1852036
01/07/2002	PAY	(\$96.63)	(\$96.63)	\$0.00							
12/21/2001	LPC	\$21.15	\$21.15	\$21.15							
12/19/2001	BILL	\$107.29	\$107.29	\$0.00	11/20/2001	12/19/2001	R	6538	\$1,558.53	91	1852036
11/22/2001	LPC	\$19.70	\$19.70	\$19.70							
11/20/2001	BILL	\$96.63	\$96.63	\$0.00	10/22/2001	11/20/2001	R	6447	\$1,430.09	75	1852036

Account # 1327573

SA # 75128825

Bill Cycle 21

Rate Class GS

Phone # 4631060(2*5)

Name SIMIRIGLIOJR, JOSEPH

Address: 2301 S 10TH ST/PHILA, PA

Pay Agreement Indicator N

Easyway Indicator

CRP Status

Blocker Start Date 20021129

Blocker End Date 20031114

Meter # 1852036

Tran Date	Tran Type	Current Amt	Total Amt	Adjust Amt	Segment Start Date	Segment End Date	Read Code	End Read	Current Balance	Usage	Meter #
11/13/2001	PAY	(\$50.78)	(\$50.78)	\$0.00							
01/24/2001	LPC	\$19.41	\$19.41	\$19.41							
10/22/2001	BILL	\$50.78	\$50.78	\$0.00	09/20/2001	10/22/2001	R	6372	\$1,364.54	35	1852036
09/26/2001	PAY	(\$36.36)	(\$36.36)	\$0.00							
09/24/2001	PAY	(\$39.61)	(\$39.61)	\$0.00							
09/22/2001	LPC	\$19.43	\$19.43	\$19.43							
09/20/2001	BILL	\$36.36	\$36.36	\$0.00	08/21/2001	09/20/2001	R	6337	\$1,370.32	21	1852036
08/23/2001	LPC	\$18.84	\$18.84	\$18.84							
08/21/2001	BILL	\$39.61	\$39.61	\$0.00	07/23/2001	08/21/2001	R	6316	\$1,314.53	21	1852036
08/09/2001	PAY	(\$42.27)	(\$42.27)	\$0.00							
07/29/2001	LPC	\$18.56	\$18.56	\$18.56							
07/23/2001	BILL	\$42.27	\$42.27	\$0.00	06/21/2001	07/23/2001	R	6295	\$1,298.35	23	1852036
07/09/2001	PAY	(\$43.60)	(\$43.60)	\$0.00							
06/23/2001	LPC	\$18.28	\$18.28	\$18.28							
06/22/2001	PAY	(\$40.94)	(\$40.94)	\$0.00							
06/21/2001	BILL	\$43.60	\$43.60	\$0.00	05/21/2001	06/21/2001	R	6272	\$1,281.12	24	1852036
05/23/2001	LPC	\$18.01	\$18.01	\$18.01							
05/21/2001	BILL	\$40.94	\$40.94	\$0.00	04/20/2001	05/21/2001	R	6248	\$1,260.18	22	1852036
04/20/2001	BILL	\$3,259.40	\$3,259.40	\$0.00	10/30/1998	04/20/2001	R	6226	\$1,201.23	3546	1852036
03/27/2001	PAY	(\$260.61)	(\$260.61)	\$0.00							
01/26/2001	PAY	(\$300.00)	(\$300.00)	\$0.00							
10/12/2000	PAY	(\$26.51)	(\$26.51)	\$0.00							
08/15/2000	PAY	(\$35.30)	(\$35.30)	\$0.00							
07/27/2000	PAY	(\$21.88)	(\$21.88)	\$0.00							
07/17/2000	PAY	(\$30.36)	(\$30.36)	\$0.00							
03/23/2000	PAY	(\$468.51)	(\$468.51)	\$0.00							
02/11/2000	PAY	(\$379.00)	(\$379.00)	\$0.00							
09/29/1999	PAY	(\$200.00)	(\$200.00)	\$0.00							
08/26/1999	PAY	(\$50.00)	(\$50.00)	\$0.00							
06/03/1999	PAY	(\$70.00)	(\$70.00)	\$0.00							
04/06/1999	PAY	(\$100.00)	(\$100.00)	\$0.00							
01/28/1999	PAY	(\$56.00)	(\$56.00)	\$0.00							
11/04/1998	PAY	(\$60.00)	(\$60.00)	\$0.00							

HISTORY REQUEST REPORT FOR ACCOUNT # 6117527812 AND SA # 9961577248 AS OF 12/04/2002

Account # 6117527812	SA # 9961577248	Bill Cycle 15	Rate Class GS	Phone # 4631080(215)
Name: SIMIRICLIQUR, JOSEPH		Address: 2301 S 10TH ST/PHILA, PA		
Pay Agreement Indicator N	Easyway Indicator	CRP Status 1		
Blocker Start Date 0	Blocker End Date 0	Meter # 1852035		

Tran Date	Tran Type	Current Amt	Total Amt	Adjust Amt	Segment Start Date	Segment End Date	Read Code	End Read	Current Balance	Usage	Meter #
07/30/2002	WO	(\$300.00)	(\$300.00)	(\$300.00)							
08/08/2001	PAY	(\$47.17)	(\$47.17)	\$0.00							
04/24/2001	CANB	(\$2,851)	(\$2,851)	\$0.00							
04/24/2001	CANB	(\$105.16)	(\$105.16)	\$0.00							
04/24/2001	BSEGCN	\$0.00	\$0.00	(\$39.61)							
04/24/2001	CANB	(\$39.61)	(\$39.61)	\$0.00							
04/24/2001	BSEGCN	\$0.00	\$0.00	(\$24.20)							
04/24/2001	CANB	(\$24.20)	(\$24.20)	\$0.00							
04/24/2001	BSEGCN	\$0.00	\$0.00	(\$232.06)							
04/24/2001	CANB	(\$232.06)	(\$232.06)	\$0.00							
04/24/2001	BSEGCN	\$0.00	\$0.00	(\$260.61)							
04/24/2001	BSEGCN	\$0.00	\$0.00	(\$105.16)							
04/24/2001	BSEGCN	\$0.00	\$0.00	(\$278.51)							
04/24/2001	CANB	(\$11.05)	(\$11.05)	\$0.00							
04/24/2001	PAYCAN	\$0.00	\$0.00	\$260.61							
04/24/2001	CANP	\$260.61	\$260.61	\$0.00							
04/24/2001	PAYCAN	\$0.00	\$0.00	\$300.00							
04/24/2001	CANP	\$300.00	\$300.00	\$0.00							
04/24/2001	PAYCAN	\$0.00	\$0.00	\$35.30							
04/24/2001	CANP	\$35.30	\$35.30	\$0.00							
04/24/2001	PAYCAN	\$0.00	\$0.00	\$21.88							
04/24/2001	CANB	(\$260.61)	(\$260.61)	\$0.00							
04/24/2001	AUTOCN	\$0.00	\$0.00	(\$21.92)							
04/24/2001	AUTOCN	\$0.00	\$0.00	(\$104.85)							
04/24/2001	CANB	(\$104.85)	(\$104.85)	\$0.00							
04/24/2001	AUTOCN	\$0.00	\$0.00	(\$258.52)							
04/24/2001	CANB	(\$258.52)	(\$258.52)	\$0.00							
04/24/2001	AUTOCN	\$0.00	\$0.00	(\$136.55)							

Account # 6:1752782

SA # 955157248

B/Cycle 15

Rate Class GS

Phone # 4631080(215)

Name: SIMIRIGLIOJR, JOSEPH

Address: 2301 S 10TH ST/PH LA, PA

Pay Agreement Indicator: N

Easyway Indicator

CRP Status: I

Blocker Start Date 0

Blocker End Date 0

Meter # 1852036

Tran Date	Tran Type	Current Amt	Total Amt	Adjust Amt	Segment Start Date	Segment End Date	Read Code	End Read	Current Balance	Usage	Meter #
04/24/2001	AUTOCN	\$0.00	\$0.00	(\$180.45)							
04/24/2001	AUTOCN	\$0.00	\$0.00	(\$64.99)							
04/24/2001	CANB	(\$64.99)	(\$64.99)	\$0.00							
04/24/2001	CANB	(\$47.65)	(\$47.65)	\$0.00							
04/24/2001	CANB	(\$58.48)	(\$58.48)	\$0.00							
04/24/2001	CANB	(\$87.77)	(\$87.77)	\$0.00							
04/24/2001	CANB	(\$21.92)	(\$21.92)	\$0.00							
04/24/2001	AUTOCN	\$0.00	\$0.00	(\$32.00)							
04/24/2001	CANB	(\$32.00)	(\$32.00)	\$0.00							
04/24/2001	AUTOCN	\$0.00	\$0.00	(\$32.00)							
04/24/2001	CANB	(\$32.00)	(\$32.00)	\$0.00							
04/24/2001	AUTOCN	\$0.00	\$0.00	(\$11.05)							
04/24/2001	CANP	\$379.00	\$379.00	\$0.00							
04/24/2001	AUTOCN	\$0.00	\$0.00	(\$47.65)							
04/24/2001	AUTOCN	\$0.00	\$0.00	(\$58.48)							
04/24/2001	CANB	(\$31.13)	(\$31.13)	\$0.00							
04/24/2001	CANB	(\$101.78)	(\$101.78)	\$0.00							
04/24/2001	AUTOCN	\$0.00	\$0.00	(\$129.00)							
04/24/2001	CANB	(\$129.00)	(\$129.00)	\$0.00							
04/24/2001	AUTOCN	\$0.00	\$0.00	(\$263.29)							
04/24/2001	CANB	(\$263.29)	(\$263.29)	\$0.00							
04/24/2001	BSEGCN	\$0.00	\$0.00	(\$58.12)							
04/24/2001	CANB	(\$58.12)	(\$58.12)	\$0.00							
04/24/2001	BSEGCN	\$0.00	\$0.00	(\$30.36)							
04/24/2001	CANP	\$21.88	\$21.88	\$0.00							
04/24/2001	BSEGCN	\$0.00	\$0.00	(\$31.13)							
04/24/2001	PAYCAN	\$0.00	\$0.00	\$100.00							
04/24/2001	BSEGCN	\$0.00	\$0.00	(\$289.86)							
04/24/2001	CANB	(\$289.86)	(\$289.86)	\$0.00							
04/24/2001	PAYCAN	\$0.00	\$0.00	\$26.51							
04/24/2001	CANP	\$26.51	\$26.51	\$0.00							
04/24/2001	PAYCAN	\$0.00	\$0.00	\$70.00							
04/24/2001	CANP	\$70.00	\$70.00	\$0.00							

Account # 6175278-2 SA # 9951577248 Bill Cycle 15 Rate Class GS Phone # 4631080215

Name: SIMIRIGLIOJR, JOSEPH Address: 2301 S 10TH ST PHILA, PA
 Easyway Indicator CRP Status I
 Meter # 1852036

Blocker Start Date 0 Blocker End Date 0

Tran Date	Tran Type	Current Amt	Total Amt	Adjust Amt	Segment Start Date	Segment End Date	Read Code	End Read	Current Balance	Usage	Meter #
04/24/2001	PAYCAN	\$0.00	\$0.00	\$56.00							
04/24/2001	CANP	\$56.00	\$56.00	\$0.00							
04/24/2001	CANB	(\$30.36)	(\$30.36)	\$0.00							
04/24/2001	CANP	\$60.00	\$60.00	\$0.00							
04/24/2001	CANB	(\$136.55)	(\$136.55)	\$0.00							
04/24/2001	PAYCAN	\$0.00	\$0.00	\$50.00							
04/24/2001	CANP	\$50.00	\$50.00	\$0.00							
04/24/2001	BSEGCN	\$0.00	\$0.00	(\$21.88)							
04/24/2001	CANB	(\$21.88)	(\$21.88)	\$0.00							
04/24/2001	BSEGCN	\$0.00	\$0.00	(\$75.08)							
04/24/2001	CANB	(\$75.08)	(\$75.08)	\$0.00							
04/24/2001	BSEGCN	\$0.00	\$0.00	(\$405.74)							
04/24/2001	AUTOCN	\$0.00	\$0.00	(\$101.78)							
04/24/2001	PAYCAN	\$0.00	\$0.00	\$60.00							
04/24/2001	CANP	\$100.00	\$100.00	\$0.00							
04/24/2001	BSEGCN	\$0.00	\$0.00	(\$26.51)							
04/24/2001	CANB	(\$26.51)	(\$26.51)	\$0.00							
04/24/2001	PAYCAN	\$0.00	\$0.00	\$30.36							
04/24/2001	CANP	\$30.36	\$30.36	\$0.00							
04/24/2001	PAYCAN	\$0.00	\$0.00	\$468.51							
04/24/2001	CANP	\$468.51	\$468.51	\$0.00							
04/24/2001	PAYCAN	\$0.00	\$0.00	\$200.00							
04/24/2001	CANP	\$200.00	\$200.00	\$0.00							
04/24/2001	PAYCAN	\$0.00	\$0.00	\$379.00							
04/24/2001	CANB	(\$405.74)	(\$405.74)	\$0.00							
04/24/2001	CANB	(\$180.45)	(\$180.45)	\$0.00							
04/24/2001	AUTOCN	\$0.00	\$0.00	(\$87.77)							
04/23/2001	LPCWVE	(\$161.12)	(\$161.12)	(\$161.12)							
03/27/2001	PAY	(\$260.61)	(\$260.61)	\$0.00							
03/23/2001	LPC	\$25.80	\$25.80	\$25.80							
03/21/2001	BILL	\$260.61	\$260.61	\$0.00	02/20/2001	03/21/2001	R	6112	\$2,028.25	189	1852036
02/22/2001	LPC	\$21.45	\$21.45	\$21.45							
02/20/2001	BILL	\$289.86	\$289.86	\$0.00	01/22/2001	02/20/2001	R	5923	\$1,741.84	220	1852036

Account # 611527812

SA # 9961577248

Bill Cycle 15

Rate Class GS

Phone # 46310801215

Name: SIMIRIGLIO, JOSEPH

Address: 2301 S 10TH ST/PH LA, PA

Pay Agreement Indicator N

Easyway Indicator

CRP Status I

Blocker Start Date 0

Blocker End Date 0

Meter # 1852036

Tran Date	Tran Type	Current Amt	Total Amt	Adjust Amt	Segment Start Date	Segment End Date	Read Code	End Read	Current Balance	Usage	Meter #
01/26/2001	PAY	(\$300.00)	(\$300.00)	\$0.00							
01/24/2001	LPC	\$18.93	\$18.93	\$18.93							
01/22/2001	BILL	\$435.74	\$405.74	\$0.00	12/19/2000	01/22/2001	R	5703	\$1,730.53	340	1852036
12/20/2000	LPC	\$15.45	\$15.45	\$15.45							
12/19/2000	BILL	\$232.06	\$232.06	\$0.00	11/17/2000	12/19/2000	R	5363	\$1,305.86	236	1852036
11/21/2000	LPC	\$14.32	\$14.32	\$14.32							
11/17/2000	BILL	\$75.08	\$75.08	\$0.00	10/19/2000	11/17/2000	R	5125	\$1,058.35	87	1852036
10/21/2000	LPC	\$3.85	\$3.85	\$3.85							
10/19/2000	BILL	\$31.13	\$31.13	\$0.00	09/19/2000	10/19/2000	R	5038	\$968.95	30	1852036
10/12/2000	PAY	(\$26.51)	(\$26.51)	\$0.00							
09/21/2000	LPC	\$13.46	\$13.46	\$13.46							
09/19/2000	BILL	\$26.51	\$26.51	\$0.00	08/18/2000	09/19/2000	R	5008	\$950.48	24	1852036
08/22/2000	LPC	\$13.09	\$13.09	\$13.09							
08/18/2000	BILL	\$24.20	\$24.20	\$0.00	07/20/2000	08/18/2000	R	4984	\$910.51	21	1852036
08/15/2000	PAY	(\$35.30)	(\$35.30)	\$0.00							
07/27/2000	PAY	(\$21.88)	(\$21.88)	\$0.00							
07/25/2000	LPC	\$3.42	\$3.42	\$3.42							
07/20/2000	BILL	\$21.88	\$21.88	\$0.00	06/19/2000	07/20/2000	R	4963	\$930.40	16	1852036
07/17/2000	PAY	(\$30.36)	(\$30.36)	\$0.00							
06/19/2000	BILL	\$30.36	\$30.36	\$0.00	05/19/2000	06/19/2000	Y	4945	\$925.46	29	1852036
05/19/2000	BILL	\$39.61	\$39.61	\$0.00	04/22/2000	05/19/2000	R	4916	\$895.10	41	1852036
04/22/2000	BILL	\$58.12	\$58.12	\$0.00	03/22/2000	04/22/2000	R	4875	\$855.49	65	1852036
03/23/2000	PAY	(\$468.51)	(\$468.51)	\$0.00							
03/22/2000	BILL	\$105.16	\$105.16	\$0.00	02/23/2000	03/22/2000	R	4810	\$797.37	126	1852036
02/23/2000	BILL	\$218.51	\$218.51	\$0.00	01/25/2000	02/23/2000	R	4684	\$1,160.72	273	1852036
02/11/2000	PAY	(\$379.00)	(\$379.00)	\$0.00							
01/25/2000	BILL	\$263.29	\$263.29	\$0.00	12/16/1999	01/25/2000	R	4411	\$1,321.21	329	1852036
12/18/1999	BILL	\$129.00	\$129.00	\$0.00	11/17/1999	12/18/1999	R	4082	\$1,057.92	156	1852036
11/17/1999	BILL	\$101.78	\$101.78	\$0.00	10/19/1999	11/17/1999	R	3926	\$928.92	123	1852036
10/19/1999	BILL	\$47.65	\$47.65	\$0.00	09/20/1999	10/19/1999	R	3803	\$827.14	52	1852036
09/29/1999	PAY	(\$200.00)	(\$200.00)	\$0.00							
09/23/1999	LPC	\$11.35	\$11.35	\$11.35							
09/20/1999	BILL	\$11.05	\$11.05	\$0.00	08/19/1999	09/20/1999	Y	3751	\$979.45	4	1852036

Account # 617527812 SA # 996157248 Bill Cycle 15 Rate Class GS Phone # 4631980215

Name SIMIRIGLIOJR, JOSEPH Address: 2301 S 10TH ST/PHILA, PA

Easyway Indicator CRP Status 1

Blocker Start Date 0 Blocker End Date 0 Meter # 1852036

Tran Date	Tran Type	Current Amt	Total Amt	Adjust Amt	Segment Start Date	Segment End Date	Read Code	End Read	Current Balance	Usage	Meter #
08/27/1999	CRPFRZ	\$721.09	\$721.09	\$721.09							
08/27/1999	LIMAKE	\$200.00	\$200.00	\$200.00							
08/26/1999	PAY	(\$50.00)	(\$50.00)	\$0.00							
08/19/1999	BILL	\$32.00	\$32.00	\$0.00	07/22/1999	08/15/1999	R	3747	\$86.00	20	1852036
07/22/1999	BILL	\$32.00	\$32.00	\$0.00	06/15/1999	07/22/1999	R	3727	\$54.00	27	1852036
06/15/1999	BILL	\$21.92	\$21.92	\$0.00	05/19/1999	06/15/1999	R	3700	\$21.92	20	1852036
06/15/1999	UNEARN	\$0.00	\$10.08	\$10.08							
06/03/1999	PAY	(\$70.00)	(\$70.00)	\$0.00							
06/03/1999	CRPCR	\$0.00	(\$253.00)	(\$253.00)							
05/19/1999	BILL	\$58.48	\$58.48	\$0.00	04/09/1999	05/19/1999	R	3680	\$58.48	67	1852036
04/09/1999	BILL	\$64.99	\$64.99	\$0.00	03/16/1999	04/09/1999	R	3613	\$64.99	75	1852036
04/06/1999	CRPCR	\$0.00	(\$355.15)	(\$355.15)							
04/06/1999	PAY	(\$100.00)	(\$100.00)	\$0.00							
03/16/1999	BILL	\$130.45	\$180.45	\$0.00	02/17/1999	03/16/1999	R	3538	\$180.45	217	1852036
02/17/1999	BILL	\$136.55	\$136.55	\$0.00	01/22/1999	02/17/1999	R	3321	\$136.55	163	1852036
01/28/1999	CRPDB	\$0.00	\$15.82	\$15.82							
01/28/1999	PAY	(\$56.00)	(\$56.00)	\$0.00							
01/22/1999	BILL	\$258.52	\$258.52	\$0.00	12/17/1998	01/22/1999	R	3158	\$258.52	299	1852036
12/17/1998	BILL	\$104.86	\$104.86	\$0.00	11/18/1998	12/17/1998	R	2859	\$104.86	118	1852036
11/18/1998	BILL	\$87.77	\$87.77	\$0.00	10/19/1998	11/18/1998	R	2741	\$87.77	98	1852036
11/04/1998	CRPDB	\$0.00	\$20.96	\$20.96							
11/04/1998	PAY	(\$60.00)	(\$60.00)	\$0.00							
10/30/1998	BILL	\$31.62	\$31.62	\$0.00	10/19/1998	10/30/1998	R	2680	\$347.17	37	1852036
10/19/1998	BILL	\$23.66	\$23.66	\$0.00	09/18/1998	10/19/1998	R	2643	\$23.66	23	1852036
09/18/1998	BILL	\$24.52	\$24.52	\$0.00	08/19/1998	09/18/1998	R	2620	\$24.52	24	1852036
09/16/1998	CRPDB	\$0.00	\$5.78	\$5.78							
09/16/1998	PAY	(\$50.00)	(\$50.00)	\$0.00							
08/19/1998	BILL	\$21.09	\$21.09	\$0.00	07/22/1998	08/19/1998	R	2596	\$21.09	20	1852036
07/23/1998	CRPDB	\$0.00	\$16.88	\$16.88							
07/22/1998	BILL	\$21.95	\$21.95	\$0.00	06/19/1998	07/22/1998	R	2576	\$21.95	21	1852036
06/30/1998	PAY	(\$20.00)	(\$20.00)	\$0.00							
06/24/1998	CRPCR	\$0.00	(\$30.98)	(\$30.98)							
06/19/1998	BILL	\$26.22	\$26.22	\$0.00	05/20/1998	06/19/1998	R	2555	\$26.22	26	1852036

Account # 611527812 SA # 986157248 Bill Cycle 15 Rate Class GS Phone # 4631080(215)

Name SIMIRIGLIOJR, JOSEPH Address: 2301 S 10TH ST/PHILA.PA

Pay Agreement Indicator N Easyway Indicator CRP Status I

Blocker Start Date 0 Blocker End Date 0 Meter # 1652036

Tran Date	Tran Type	Current Amt	Total Amt	Adjust Amt	Segment Start Date	Segment End Date	Read Code	End Read	Current Balance	Usage	Meter #
05/20/1998	BILL	\$15.12	\$15.12	\$0.00	04/23/1998	05/20/1998	R	7529	\$15.12	13	1852036
04/24/1998	CRPCR	\$0.00	(\$445.93)	(\$445.93)							
04/23/1998	BILL	\$62.98	\$62.98	\$0.00	03/23/1998	04/23/1998	Y	2516	\$62.98	69	1852036
03/30/1998	PAY	(\$268.00)	(\$168.00)	\$0.00							
03/30/1998	CRPCR	\$0.00	(\$230.33)	(\$230.33)							
03/23/1998	BILL	\$165.54	\$165.54	\$0.00	02/19/1998	03/23/1998	R	2447	\$165.54	189	1852036
02/19/1998	BILL	\$177.51	\$177.51	\$0.00	01/21/1998	02/19/1998	R	2258	\$177.51	203	1852036
01/23/1998	CRPDB	\$0.00	\$1.51	\$1.51							
01/23/1998	CRPDB	\$0.00	\$0.00	\$0.00							
01/21/1998	BILL	\$198.88	\$198.88	\$0.00	12/17/1997	01/21/1998	R	2055	\$198.88	228	1852036
12/17/1997	BILL	\$175.80	\$175.80	\$0.00	11/17/1997	12/17/1997	R	1827	\$175.80	201	1852036
11/20/1997	CRPDB	\$0.00	\$10.05	\$10.05							
11/20/1997	PAY	(\$68.45)	(\$68.45)	\$0.00							
11/17/1997	BILL	\$118.53	\$118.53	\$0.00	10/17/1997	11/17/1997	R	1626	\$118.53	134	1852036
11/13/1997	PAY	(\$50.00)	(\$50.00)	\$0.00							
11/13/1997	CRPDB	\$0.00	\$10.91	\$10.91							
10/17/1997	BILL	\$30.49	\$30.49	\$0.00	09/17/1997	10/17/1997	R	1492	\$30.49	31	1852036
09/19/1997	CRPDB	\$0.00	\$8.34	\$8.34							
09/17/1997	BILL	\$21.95	\$21.95	\$0.00	08/19/1997	09/17/1997	R	1461	\$21.95	21	1852036
09/04/1997	PAY	(\$50.00)	(\$50.00)	\$0.00							
08/21/1997	CRPDB	\$0.00	\$7.48	\$7.48							
08/19/1997	BILL	\$21.09	\$21.09	\$0.00	07/21/1997	08/19/1997	R	1440	\$21.09	20	1852036
07/24/1997	PAY	(\$50.00)	(\$50.00)	\$0.00							
07/23/1997	CRPCR	\$0.00	(\$13.88)	(\$13.88)							
07/21/1997	BILL	\$23.66	\$23.66	\$0.00	06/20/1997	07/21/1997	R	1420	\$23.66	23	1852036
07/02/1997	CRPDB	\$0.00	\$168.00	\$168.00							
06/24/1997	CRPCR	\$0.00	(\$67.72)	(\$67.72)							
01/01/1996	CONVRC	(\$1178.03)	(\$56.90)	(\$56.90)							

EXHIBIT B

Heat & Domestic

DATES		METER READINGS		NUMBER OF DAYS		GAS USAGE ANALYSIS OF ACCOUNT		NON-HEATING DAILY USAGE		ACCOUNT #		CCF PER DAY		HEAT USAGE		NUMBER DEGREE DAYS**		C.F.D.D.***	
FROM	TO	FROM	TO	FROM	TO	FROM	TO	FROM	TO	FROM	TO	DOMESTIC USAGE CCF*	HEAT USAGE	NUMBER DEG. DAYS**	C.F.D.D.***				
10/30/98	10/19/99	2680	3803	354	354	1123	1123	248	875	3860	22.7								
10/19/99	10/19/00	3803	5038	366	366	1235	1235	256	979	4006	24.4								
10/19/00	9/20/01	5038	6337	336	336	1299	1299	235	1064	4347	24.5								
9/20/01	5/18/02	6337	7272	240	240	935	935	148	767	3408	22.5								

Joseph Simiriglio
2301 S 10th St
Phila Pa 19148

* CCF = hundred Cubic feet

** DEGREE DAYS AN INDEX OF ENERGY CONSUMPTION FOR HEATING

IT INDICATES THE NUMBER OF DEGREES THE AVERAGE TEMPERATURE DROPS BELOW 65 F

***CFDD EQUALS CUBIC FEET OF GAS USED PER DEGREE DAY

EXHIBIT C



COMMONWEALTH OF PENNSYLVANIA
PENNSYLVANIA PUBLIC UTILITY COMMISSION
P.O. BOX 3265, HARRISBURG, PA 17105-3265

September 23, 2002

BCS No: 1008937

Mr. Joseph Simiriglio Jr.
2301 S. 10th Street
Philadelphia, PA. 19148

Dear Mr. Simiriglio

The Bureau of Consumer Services (BCS) has completed its investigation into your informal complaint. Attached is the decision resulting from that investigation. A copy of this decision has also been sent to your utility company. This decision is binding on all parties, and unless it is appealed will become final 20 days after the date of this letter.

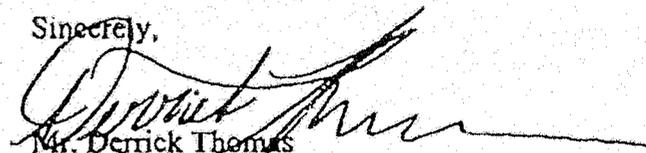
If you do not agree with any part of this decision you may appeal it by filing a formal complaint. You can do this by completing the attached Request for Formal Complaint Forms. Return this form to the Public Utility Commission, and the formal complaint forms will be mailed to you. If you wish to appeal, you must return this form to the Public Utility Commission by the date shown on the form. Your complaint will be assigned to an Administrative Law Judge, and a hearing date will be assigned.

You do not need a lawyer to file an appeal.

You must make all of the payments required by this decision. If you do not make these payments the utility company is permitted to terminate your utility service.

If you have any questions about the terms and conditions of this decision or about the Public Utility Commission's appeal procedures you may call me directly at (215) 644-0692.

Sincerely,


Mr. Derrick Thomas
Utility Complaint Investigator

Philadelphia Gas Works

BEFORE THE PENNSYLVANIA PUBLIC UTILITY COMMISSION

Mr. Joseph Simiriglio Jr.
2301 S. 10th Street
Philadelphia, PA. 19148

Philadelphia Gas Works
v. 800 W Montgomery Avenue
Philadelphia, PA. 19122

Case Number: 1008937

Account Number: 0013277973

Decision On Informal Complaint by the Bureau of Consumer Services:

Statement of Complaint:

1. The customer is disputing his bills in the amount of \$1,275.00. The customer feels that he doesn't owe this amount; because he feels he did not use that much gas and PGW can not show him proof that he owes this amount.

Investigation by Staff of the Bureau of Consumer Services Revealed:

1. The customer gas service at 2301 S. 10th Street was established in his name on May 1, 1996.
2. The customer's bills are based on actual meter readings.
3. The customer's residence is equipped with an AMR automatic meter reading device.
4. PGW completed a usage analysis, which shows the customer's usage is in line with his degree-days. See Attached usage analysis.
5. As of the date of this decision the customer's outstanding balance is \$1,562.17.

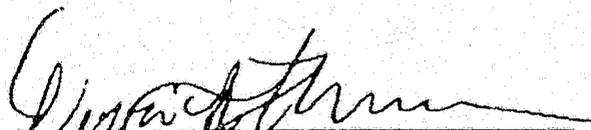
Based On These Findings, The Bureau of Consumer Services Concludes:

1. The customer's bills are correct as rendered.

Therefore It Is Decided:

1. PGW waived \$93.12 in late payment charges and shall waive an additional \$197.61 for a total of \$290.73.
2. The customer is responsible for payment of the outstanding balance of \$1,364.56, which accrued in his name at 2301 S. 10th Street Philadelphia, PA. 19148.
3. On May 18, 2002 the customer's account was finalized and closed.
4. The informal complaint of Joseph Simiriglio Jr. is dismissed.

Date September 23, 2002



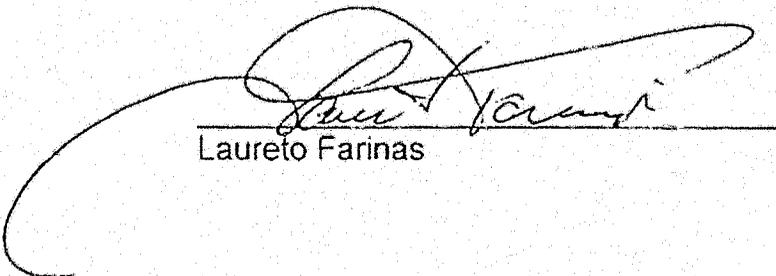
Signature

Mr. Derrick Thomas
Utility Complaint Investigator
Bureau of Consumer Services
PA Public Utility Commission

VERIFICATION

I, Laureto Farinas, hereby declare that I am Counsel to the Philadelphia Gas Works; that as such, I am authorized to make this verification on its behalf; that the facts set forth in the foregoing Response are true to the best of my knowledge, information and belief, and that I make this verification subject to the penalties of 18. Pa. C.S. §4904, pertaining to false statements to authorities.

Date December 6, 2002


Laureto Farinas

CERTIFICATE OF SERVICE

I HEREBY CERTIFY THAT I HAVE THIS DAY SERVED A TRUE COPY OF THE FOREGOING DOCUMENT UPON THE PARTICIPANTS LISTED BELOW, IN ACCORDANCE WITH THE REQUIREMENTS OF §1 54 (RELATING TO SERVICE BY A PARTICIPANT).

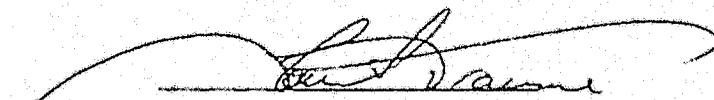
Service List:

For Complainant

Joseph Simiriglio, Jr.
117 Mt. Vernon Court
Deptford, NJ 08096

Laureto Farinas, Esq.
Philadelphia Gas Works
800 W. Montgomery Avenue
Philadelphia, PA 19122

December 6, 2002



Laureto A. Farinas, Esq.
Philadelphia Gas Works
800 W. Montgomery Avenue
Philadelphia, PA 19122

ORIGINAL

Joseph A. Simiriglio Jr.
117 Mt. Vernon Court
Deptford, NJ 08096
December 12, 2002

RECEIVED

2002 DEC 18 AM 9:10

UC
SECRETARY'S BUREAU

Mr. James McNulty, Secretary
Pennsylvania Public Utility Commission
Room B-20, North Office Building
Harrisburg, PA 17105-3265

RE: JOSEPH A. SIMIRIGLIO JR. v. PGW, DOCKET No. F-~~0~~-01008937

Dear Secretary McNulty:

I am in possession of the answer by PGW to your attention as presented by Ms. Laureto A. Farinas, Esq of the Philadelphia Gas Works. I received it today.

I stand by my "written statement" where I believe my "billing and usage are in error by presenting a copy of my most recent bill sent to my attention (see attachment enclosed).

PGW Denies my statements per my third paragraph, They are standing by the "AMR" reading. PGW provides various Balances on my account, although when billed recently the numbers don't match up (see attachment).

PGW insists I was sent a statement. Well the enclosures received today are the first time I have a print out of my records. I would like to know if they mailed me the records with a registered return receipt?

I disagree with the BCS decision and that is why I filed my Appeal. The proof is before you, my most recent bill.

PGW can display all the exhibits they want, but per my attachment it clear their is an input error of some kind!

DOCUMENT
FOLDER

DOCKETED
JAN 27 2003

Page #11

You will notice the Please Pay states \$1,405.48 Pay by 12/13/02.

STATEMENT OF ACCOUNT:

I HAVE INDICATED EACH LINE ITEM WITH A NUMBER ON THE LEFT 1 THRU 7.

LINE 1	I OWE 1,516.20
LINE 2	00
LINE 3	SAME AS LINE 1
LINE 4	BLANK
LINE 5	20.46
LINE 6	20.46
LINE 7	TOTAL ACCOUNT BALANCE ON: NOV 19,2002 \$1,405.48

QUESTION:

WHERE DID \$1,516.20 COME FROM?

WHERE DID \$1,405.48 COME FROM?

IF THERE IS A BALANCE OF \$1,516.20 + A \$20.46 LPC & AN ADJUSTMENT OF \$20.46, I ASK YOU; WHAT IS AN ADJUSTMENT?

DO I OWE $1,516.20 + 20.46 = \$1,536.66$?

DO I OWE $1,516.20 + 20.46 + 20.46 = \$1,557.12$?

DO I OWE $1,516.20 - 20.46 = \$1,495.74$?

DO I OWE $1,516.20 - 20.46 - 20.46 = \$1,475.28$?

HOW DO I OWE \$1,405.48 ???

THE NUMBERS ON THE BILLING STATEMENT DO NOT ADD UP.

There is a gap of \$110.72 if you subtract $1,516.20 - 1,405.48$

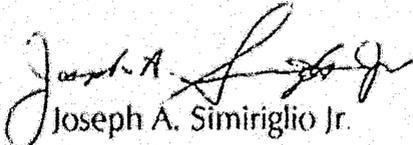
If you Subtract $1,536.66$ from $1,405.48$ it = $\$131.18$

My point is PCW OVERBILLED ME and possibly many others.

Page #III

The Billing statement enclosed clearly proves PGW has over-billed my account and I would like to be cleared of any alleged debts to PGW.

I request if PGW released any derogatory credit information to any/all of the credit reporting agencies, that PGW send a certified statement to each agency requesting a deletion of all negative statements about me and my PGW account and that PGW forward to my attention a copy(s) of each letter sent to each credit reporting agency.


Joseph A. Simiriglio Jr.
Complainant

CC. LAUREO PRINTS - PGW 12/16/02



PHILADELPHIA GAS WORKS

800 W. MONTGOMERY AVENUE PHILADELPHIA PA 19122-0050

GAS LEAKS, EMERGENCIES, CALL 215-235-12
INFORMATION, CALL 215-235-10
APPLIANCE SERVICE, CALL 215-235-20

SERVICE TO: **JOSEPH SIMIRIGLIOJR**
2301 S 10TH ST

Invoice Number: 1474551839

Account Number: 0013277973

Account Type:

Page 1 of 1

Questions about your bill? Please call us before the Pay By date at 215-235-1000
Or write to: PGW P.O. Box 3500, Phila., PA 19122-0050

21

TIENE PROBLEMAS CON SU FACTURA DE GAS? LLAME AL 215-235-2175

PLEASE PAY

1,405.48

PAY BY

12/13/02

To avoid finance charge

STATEMENT OF ACCOUNT

Line ① →	Previous balance on:	May 23 2002	1,516.20
② →	Less payments		.00
③ →	Balance Prior to Current Billing		1,516.20
④ →	Adjustments for SA ID # 751288125		
⑤ →	Late Payment Charge		20.46
⑥ →	Total adjustments		20.46
⑦ →	TOTAL ACCOUNT BALANCE ON:	Nov 19 2002	1,405.48

FINAL BILL NOTICE

The above statement shows an unpaid final billing. Prompt payment will be appreciated. If payment has been rendered, please accept our thanks.

See enclosed bill insert for information on PGW's Weather Normalization Adjustment(WNA).

May 23 2002

SW

Less payments

Balance Prior to Current Billing

Adjustments for SA ID # 751288125

Late Payment Charge

Total adjustments

20.46

20.46

TOTAL ACCOUNT BALANCE ON:

Nov 19 2002

1,405.48

FINAL BILL NOTICE

The above statement shows an unpaid final billing. Prompt payment will be appreciated. If payment has been rendered, please accept our thanks.

See enclosed bill insert for information on PGW's Weather Normalization Adjustment(WNA).

KEEP TOP PART for your records. Additional information on back of bill.

PHILADELPHIA GAS WORKS
O BOX 7789 PHILA PA 19101-7789

ACCOUNT NUMBER	PAY BY	PLEASE PAY
0013277973	12/13/02	1,405.48

FILL IN
AMOUNT PAID \$

Place 'X' in box for
address corrections. Print
corrections on reverse side.



#BWCZLZ *****AJTO**5-DIGIT 19148
#7797300132000007#
JOSEPH SIMIRIGLIOJR
2301 S 10TH ST
PHILADELPHIA PA 19148-3601

P O BOX 7789
PHILA PA 19101-7789

0000132779738000000001405484

RETURN THIS STUB with payment.