

BEFORE THE  
PENNSYLVANIA PUBLIC UTILITY COMMISSION

KENNETH PEGHER

v.

USA TELEPHONE

:  
:  
: C-20067109  
:  
:

INTERIM ORDER  
SETTING RESOLUTION CONFERENCE

On or about November 13, 2006, Kenneth Pegher ("Complainant") filed a complaint against USA Telephone ("Respondent"), at the above-captioned docket number. On or about December 22, 2006, Respondent filed a letter in response to the complaint.

Based upon a review of the information contained in this material, I direct the parties to attempt to resolve this matter themselves. Respondent shall contact Complainant no later than January 11, 2007, to set a mutually convenient time, date and place for Respondent and Complainant to hold a conference about resolving the case. The conference must take place no later than January 25, 2007, unless this is not possible.

Within ten (10) days following the conference, Respondent shall file a short report with Herbert R. Nurick ("Mediator"), setting forth:

- (a) The time, date and place of the conference;
- (b) Who participated for each party;
- (c) A statement whether a full resolution, including withdrawal of complaint, was achieved, and, if not, whether the parties consent to have this case set for mediation by the mediation staff of the Commission; and
- (d) A statement of any issues which have been resolved, if a full resolution was not achieved.

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#387129 Nurick IO

**DOCKETED**  
JAN 05 2007  
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The Commission encourages mediation if the parties cannot reach an agreement through the resolution conference. Mediation is an informal process in which the parties attempt to resolve the case with the help of a mediator. The mediator is a neutral staff member of the Commission who does not give advice, represent any party, evaluate or make a decision. Instead, the mediator assists the parties in their efforts to come to an agreement.

If the parties do not reach an agreement on their own, and do not consent to mediate, they are entitled to the hearing process. The hearing process usually includes the presentation of oral testimony and other evidence before a Commission administrative law judge, who will then consider the case and make a written decision to resolve it.

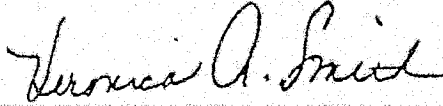
If it is not possible to have the conference by the date set for that purpose, Respondent shall file a report with the Mediator, on or before ten (10) days following the conference due date, giving the reason(s) why the due date could not be met.

In either situation, Respondent must file a report with the Mediator by the applicable due date set forth above.

If you have any questions, you should contact the Mediator. His address and phone number are:

Herbert R. Nurick  
P. O. Box 3265  
Harrisburg, PA 17105-3265  
Telephone: (717) 783-5428  
Email: hnrick@state.pa.us

Date: December 28, 2006

  
VERONICA A. SMITH  
Chief Administrative Law Judge

C-20067109 KENNETH PEGHER v. USA TELEPHONE

KENNETH PEGHER  
2775 CHURCHVIEW AVENUE  
PITTSBURGH PA 15227  
412.884.8291

MICHAEL CARBONNEAU  
DIRECTOR OF OPERATIONS  
USA TELEPHONE  
5 BRAGDON LANE  
KENNEBUNK ME 04043  
888.872.9400

KENNETH W. PEGHER  
2775 CHURCHVIEW AVE.  
PITTSBURGH, PA 15227

Phone (412) 884-8291

April 9, 2007

Herbert R. Nutrick, Mediation Coordinator  
Pennsylvania Public Utility Commission  
P.O. Box 3265  
Harrisburg, PA 17105-3265

DOCUMENT  
FOLDER

Case (PEGHER VS USA TELEPHONE, C-2006/7109) - C-20067109

Dear Mr. Nutrick,

I want to thank you for all your assistance. I am withdrawing my complaint because the complaint has been satisfied. Please close this complaint. Thank you again.

Sincerely,

Kenneth W. Pegher

**DOCKETED**  
APR 13 2007

SECRETARY'S BUREAU

2007 APR 13 AM 8:39

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OFFICE OF C.A.L.J.  
07 APR 11 AM 9:05  
PA PUC

COMMONWEALTH OF PENNSYLVANIA  
PUBLIC UTILITY COMMISSION

**DATE:** April 12, 2007  
**SUBJECT:** Kenneth Pegher v. USA Telephone  
C-20067109  
**TO:** Wanda Zeiders  
Docket Management  
**FROM:** Linda Salome, Legal Assistant  
Office of Administrative Law Judge

**DOCUMENT  
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On April 11, 2007, a Petition for Leave to Withdraw was filed in the above-captioned proceeding. If no objection is filed to this petition within 20 days of the filing, this proceeding will be closed.

All parties should be notified that the case is closed and a copy of that notification placed in the document folder.

Attachment

pc: Mediator Nurick  
Beth Plantz  
Case File

**DOCKETED**  
APR 13 2007

KENNETH W. PEGHER  
2775 CHURCHVIEW AVE.  
PITTSBURGH, PA 15227

Phone (412-884-8291)

April 9, 2007

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Herbert R. Nutrick, Mediation Coordinator  
Pennsylvania Public Utility Commission  
P.O. Box 3265  
Harrisburg, PA 17105-3265

Case (PEGHER VS USA TELEPHONE, C-2006/7109) - C-20067109

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APR 13 2007

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OFFICE OF C.A.L.J.  
07 APR 11 AM 9:05  
PA PUC



COMMONWEALTH OF PENNSYLVANIA  
PENNSYLVANIA PUBLIC UTILITY COMMISSION  
P.O. BOX 3265, HARRISBURG, PA 17105-3265

IN REPLY PLEASE  
REFER TO OUR FILE

May 14, 2007

C-20067109

KENNETH PEGHER  
2775 CHURCHVIEW AVENUE  
PITTSBURGH PA 15227

KENNETH PEGHER  
v.  
UNITED SYSTEMS ACCESS TELECOM

**DOCKETED**  
MAY 11 2007

TO WHOM IT MAY CONCERN:

Please be advised that the Commission has marked closed the above-entitled proceeding.

Very truly yours

James J. McNulty  
Secretary

BTL

cc: All parties of Record

nvl

**DOCUMENT  
FOLDER**