A-2016-2570920

January 18, 2017

JAN 1 9 2017

Mr. Robert Bogovic Compliance Specialist Bureau of Technical Utility Services

PA PUBLIC UTILITY COMMISSION SECRETARY'S BUREAU

Dear Mr. Bogovic:

Please find my completed Verified Statement of Applicant and Business Plan of Applicant for Motor Carrier Authority.

I look forward to your review and notification of next steps in the process.

Sincerely,

Laura Charles

President/Owner

College Hunks Hauling Junk & Moving 3812 William Flynn Hwy, Building 14

aux Charles

Allison Park, PA 15101

724-355-6778

# BUSINESS PLAN OF APPLICANT FOR MOTOR CARRIER **AUTHORITY**

THE FOLLOWING INFORMATION IS REQUIRED BY THE COMMISSION	TO DETERMINE THE
APPLICANT'S FITNESS TO OPERATE. STATEMENTS SHOULD BE TYP	
ILLEGIBLE STATEMENTS WILL DELAY YOUR APPLICATION.	RECEIVED
1 2 4 2 2 2 2 2 2 2 2	HUEL SEE SEE HE WILLIAM
A-2016-2570920	JAN 1 9 2017
PUC Application Docket No.	JAN 1 9 2017
BII Charles Inc.	PARIBLIA STRITTY COLUMISSIA

Legal Name of Applicant

College Hunks Hauling Junk & Moving Trade Name, if any

3812 William Flynn Hwy #14 Allison Park PA 15101 Street Address (principal place of business) City or Municipality State Zip Code

This document is a business plan, or your proposal for providing the transportation service for which you are making application. Prior to deciding to make application for operating authority from the Public Utility Commission, you likely gave much consideration to the manner in which you would operate the business in order that you could provide satisfactory service to your customers and so that you could make a reasonable profit. As part of the application process, you must provide the Commission with your proposal to provide the transportation service.

You are encouraged to provide as much information as possible to fully explain your plan. If you fail to provide sufficient information about the subjects listed below, it may cause the review of your application to be delayed until you provide the necessary information. If you need more space to provide your explanation, please attach additional pages that list the appropriate item by number.

1. Identify the person providing the information by giving your name and indicate whether you are the owner, employee, officer, or attorney for the applicant.

Laura Charles, Owner/President

2. List the applicant's affiliation (owner, manager, controls) with any other carrier, with the description of affiliation.

None - not affiliated with any other CARRILE

3. Describe the applicant's business experience, particularly any experience relating to the operation of a transportation service. An explanation of education or training that you believe may be relevant may also be included. Lawre Charles Kelds a Bechalais Degele in Bus, rest Adamstraps of Economy. The specific of grant 30 years in Caronate America in various director functions including Francial Controller, Director of Corp. Sourcing, Director of 17 operations and Project Alexanders. Lawre also spearheaded many technology laablement projects throughout her career. Brett Charles is a repred Master Phumber For Commercial applications and had years of experience as France responsible for cress, Laura and Brett have no previous responsible for cress, Laura and Brett have no previous experience in the transportation industry, however, their business is a franchise of College Hanks Hauling Junks Moving. operation of a transportation service. An explanation of education or training that you believe

4. Describe the physical location, to include the office area, office machines that will be used, and where vehicles will be stored. Household goods in use carriers should include a description of their storage facilities, if applicable. Over office warehouse is approximately 1,000 Sg. feet with a small office and garage for whomes space, the franchise systems run on "HUNKWARE" for the CRM, Scheduling and job booking software. We writize MS 365 for lineit, calendar and office applications. We have 3 comprehers that were house it used to stage goods for donatom that we pick up in our just business and we store operation a major supplies of the industrial of the industrial of the industrial for transportation how you will dispatch the unbidge to fill the for transportation, how you will dispatch the vehicles to fulfill the request, and continuous communication with drivers. College Hunks operates a Call center- serving the US and Canada for all franch sees, in the system. Clients can call this call center or book jebs thanselves on linge. Bookings and leads are entered into the "HUNKWARE" Software and the related franchique has access to their particular business. The software facilitates brokings, Carcellahons, 8 cheduling resource management, billing and claims management. We are able to communicate with our diversion Cell phone and dispatch based on advise from the system.

6. Please explain: a. Your hiring standards for drivers; If a properties driver was previously employed as a driver, we check his/her references and our insurance

compare news a driver regard check. All employes are given a pre-employment background check. All potential drivers are required to other a DoT physical+Culification and pass agreed b. Your system to ensure prospective drivers will be subject to a criminal background b. Your system to ensure prospective drivers will be subject to a criminal background pass a doug

check; Allemployees amest pass a cromoral Screen. background check prior to employment. We do not hire anyone with felony convictions in the last seven years,

c. Your driver training program; I. Truck orientation including operating the trucks, inspection processess and supplies on thand. I. Road test and cerptication d. Your system for ensuring that your drivers are properly licensed at all times;

Our insurance broker, Tri-State Insurance, has processess It place to monitor the raned drivers on our policy for any charge in the individual record.

e. Your system to ensure that all drivers will be subject to a criminal background check every two years; My payroll is outsourced to MBAdvisors and their garating system alerts me when my employees Teach rules three that I designate. I will ensure that I am alerted 30 days prior to the two year an hersay f. Your policies regarding alcohol and drug use by your drivers.

See exerpts of our local Employee Handbook, pages 25+26, AttachmentE.

riate to provide  If you have a  Taxicabs and  intervals	e reasonable and earlieady obtained vilimousines may n	refficient service to the vehicles for your busing the used if the vehicles trucks (	geographical territory you will be ess, please list them in the chart le's age is greater than eight model	か
an add	ditimal lan that MODEL	two trucks, is provided in SEATING	norder to achieve ? Section !!. VEHICLE ID#	the
Isuzu Isuzu	NPR	3 3	54DC4W1B4GS806: 54DC4W1B6GSF097	244
Your periodic We use for Service on Service on Service on factories Your system inspection sta Levery de Levery de Alphying for meet all USD regulations for the service Love a contraction of that an effort number of insur- like the term and the term and Record. He not remains sub	evenicle maintenance of the last of the la	refixe in Wex  Je will purform  Je of the in Wex  Je pur scribed to  vehicles will continue  commission's equipment  truck it dispres  we that our tr  and that the  Mandards. We have  federal the  fed	ford PA to mantin a will changes and check the will have the trucks see by the manufacturer as usly comply with Pennsylvania's not standards;  tehed, the driving captured again present and soft truck to safe to consent from a more in depth truck of safe to consent from a safe the application is and the safe	in is when the self with the also
	rate to provide  If you have a  Taxicabs and  We curre  an add  MAKE   Suzu  Isuzu  Is	iste to provide reasonable and of the success of that an effort has been made to sumber of insurance agents your backs, of the success, of the success, of the success of that an effort has been made to sumber of insurance agents your all Record. Has the applicant of the success, of the success of the succ	iste to provide reasonable and efficient service to the If you have already obtained vehicles for your busin Taxicabs and limousines may not be used if the vehicles and add, that the trucks (an add, that the trucks (an add, that the trucks) are all plan that is provided to the all plan that is provided to MAKE MODEL SEATING CAPACITY  ISUZU NPR 3  ISUZU NPR 5  ISUZU N	ISUZU NPR 3 54DC4W184GS8062  ISUZU NPR 3 54DC4W184GS8067  ISUZU NPR 3 54DC4W184GS8097  Wour periodic vehicle maintenance plan:  Now wise Baiver   Authors fiste   n. Wour first PA to marker and wind the fiste   n. Wour first PA to marker and the fiste   n. Wour first PA to marker and the fiste   n. Wour first PA to marker and the fiste   n. Wour first PA to marker and the fiste   n. Wour first PA to marker and the fiste   n. Wour first PA to marker and the fister of the fist

<sup>\*</sup>If applicant is a partnership, limited partnership, limited liability company, or corporation, this question applies to all partners, members, shareholders and corporate officers. In the event that the answer is yes for one of those individuals, a separate page identifying the individual and stating relevant information should be attached.

11. Financial Data. In addition to demonstrating your technical fitness, you must also demonstrate that you possess the financial fitness to provide the proposed transportation service. You may use the "Statement of Financial Position" which follows this page or supply a balance sheet prepared by an accountant. You need only provide the applicable information. Please feel free to also provide clarification information with your "Statement of Financial Position", which explains why you believe you have sufficient funds to ensure your transportation business can provide reliable service to the public in a safe manner.

PLEASE NOTE: COMMISSION REGULATIONS REQUIRE THAT PARTNERSHIPS, Spect A- Belower Internet I LIMITED PARTNERSHIPS, LIMITED LIABILITY PARTNERSHIPS, LIMITED LIABILITY COMPANIES, AND CORPORATIONS MUST FILE A CURRENT INCOME STATEMENT. Statement of Financial Position (Balance Sheet) As of (date) \_\_\_\_\_ **ASSETS** Current Assets Cash Other Current Assets (specify) See fication of hospital position of position and a property of the property o Other Assets Motor Vehicle Equipment **Building and Structures** Office Equipment Investments and Funds (specify) **TOTAL ASSETS** LIABILITIES Current Liabilities (Due within one year of date) Long Term Liabilities (Due after one year of date) TOTAL LIABILITIES NET WORTH | OWNER'S EQUITY (Subtract total liabilities from total assets)

STATE	MENT OF FINANCIAL POSITION Year Projected Income Statement  All the book of the statement o
One '	Year Projected Income Statement
	M, N HS
	Con the Box
REVENUE and GAINS	And 1
Operating Revenue	/ <u>() [*</u>
Net Revenue from non-carrier operation	ns
Dividend and interest revenues	
Other non-operating revenue	<del></del> _
Gains	
Total Revenue and Gains	
<u>EXPENSES</u>	
Equipment Maintenance and Garage Ex	rpense
Insurance Expense	<del></del>
Employee Salaries	
Supervisory Salaries	
Officer Salaries	
Fuel Expense	
Purchased Transportation (Lease Exper	
Materials and Supplies Expense	
General Office Expense	
Advertising Expense	
Telephone Expense	
Accounting Expense	
Legal Expense	
Uncollectible Revenue	<u></u>
Depreciation Expense	
Amortization	
Operating Taxes and Licenses	
Rent Expense	
Loss	
Total Operating Expenses and Loss	ses
Net Income Before Taxes	
Provision for Income Taxes	
Net Income (Loss)	<del></del>

Disclaimer: Applications are public records and can be accessed on the PUC's website. DO NOT provide social security numbers, credit card numbers, bank account numbers, tax information, or any other confidential information on your application, business plan, or verified statement forms.

## **Verification of Statement**

The undersigned deposes and says that he/she is authorized to and does make this verification and that the facts set forth therein are true and correct to the best of his/her knowledge, information, and belief. The undersigned understands that false statements herein are made subject to penalties of 18 Pa. C. S. Section 4904 relating to unsworn falsification to authorities.

Laura Charles, President and Owner
(Name and Title, printed or typed)

RECEIVED

JAN 1 9 2017

PA PUBLIC UTILITY COMMISSION SECRETARY'S SUREAU

Attachment A

# PA - Pittsburgh - Charles Balance Sheet

As of December 31, 2016

	Total
ASSETS	
Current Assets	
Bank Accounts	
Bank of America Checking	165,475.70
Petty Cash	71.00
Total Bank Accounts	\$ 165,546.70
Accounts Receivable	
Accounts Receivable	2,433.00
Total Accounts Receivable	\$ 2,433.00
Other Current Assets	
Employee Advances	
Daniel Fuertes-Medina	0.00
Floyd Wright	1,383.00
Marco Lopez	100.00
Vincent Wooten	200.00
Total Employee Advances	\$ 1,683.00
Prepaid Expenses	2,619.07
Undeposited Funds	0.00
Total Other Current Assets	\$ 4,302.07
Total Current Assets	\$ 172,281.77
Fixed Assets	
CHHJ Franchise Purchase	85,000.00
Accumulated Amortization	-2,833.33
Total CHHJ Franchise Purchase	\$ 82,166.67
Total Fixed Assets	\$ 82,166.67
Other Assets	
Security Deposits	717.02
Total Other Assets	\$ 717.02
TOTAL ASSETS	\$ 255,165.46
LIABILITIES AND EQUITY	
Liabilities	
Current Liabilities	
Accounts Payable	
Accounts Payable	 2,673.40
Total Accounts Payable	\$ 2,673.40
Credit Cards	
Bank of America Credit Cards	
B. Charles -0678	1,319.72
F. Wright -6893	349.75
L. Charles -9049	17,113.61
M. Lopez -1588	509.56



JAN 1 9 2017

PA PUBLIC UTILITY COMMISSION SECRETARY'S BUREAU

Master Account -1038		-13,171.76
V. Wooten -5309		258.38
Total Bank of America Credit Cards	\$	6,379.26
Total Credit Cards	\$	6,379.26
Other Current Liabilities		
Accrued Payroll		2,193.57
<b>Total Other Current Liabilities</b>	\$	2,193.57
Total Current Liabilities	\$	11,246.23
Total Liabilities	\$	11,246.23
Equity		
Opening Balance Equity		0.00
Owner Contributions		299,995.00
Retained Earnings		
Net Income		-56,075.77
Total Equity	\$	243,919.23
TOTAL LIABILITIES AND EQUITY	-\$	255,165.46

.

Attachment B

JAN 1 9 2017

PA PUBLIC UTILITY COMMISSION

SECRETARY'S BUREAU

# PA - Pittsburgh - Charles **Profit and Loss**

December 2016

Total

				Tot	tal		
	_		N	ov 2016			
	<u>D</u>	ec 2016		(PP)		Change	% Change
Income							
4001 Junk Job Revenue		12,505.10		13,570.00		-1,064.90	-7.85%
4002 Move Job Revenue		4,793.88				4,793.88	
4003 Labor Revenue		2,654.71		1,068.25		1,586.46	148.51%
Total Income	\$	19,953.69	\$	14,638.25	\$	5,315.44	36.31%
Cost of Goods Sold							
5000 Franchise Fees		2,745.85		2,139.04		606.81	28.37%
5100 Truck Costs		952.43		1,042.03		-89.60	-8.60%
5200 Hunk Team		10,785.53		9,338.54		1,446.99	15.49%
5300 Credit Card Processing		218.04		176.00		42.04	23.89%
5350 Damage Repairs & Refunds		60.00				60.00	
5400 Disposal Costs		1,437.25		1,642.15		-204.90	-12.48%
Total Cost of Goods Sold	\$	16,199.10	\$	14,337.76	\$	1,861.34	12.98%
Gross Profit	\$	3,754.59	\$	300.49	\$	3,454.10	1149.49%
Expenses							
6100 Office Staff Compensation		119.00		119.00		0.00	0.00%
6200 Supplies & Materials		1,914.78		1,289.79		624.99	48.46%
6300 Advertising		5,968.54		4,191.94		1,776.60	42.38%
6400 Utilities		214.60		486.36		-271.76	-55.88%
6480 Rent		555.35		555.35		0.00	0.00%
6490 Vehicle Lease		2,910.66				2,910.66	
6500 Travel & Entertainment		297.20		101.51		195.69	192.78%
6600 Insurance		3,862.05		3,574.96		287.09	8.03%
6700 Legal & Professional Fees		150.00		545.00		-395.00	-72.48%
6750 Administrative Fees		37.26		78.06		-40.80	-52.27%
6800 Employee Development		155.40		636.98		-481.58	-75.60%
6900 Repairs & Maintenance		45.73		125.98		-80.25	-63.70%
7100 Other Expenses				101.00		-101.00	-100.00%
Total Expenses	\$	16,230.57	\$	11,805.93	\$	4,424.64	37.48%
Net Operating Income	-\$	12,475.98	-\$	11,505.44	-\$	970.54	-8.44%
Other Income							
8000 Other Miscellaneous Income				1.94		-1.94	-100.00%
8100 Hunk Team Labor - Tips Received		216.54		101.00		115.54	114.40%
Total Other Income	\$	216.54	\$	102.94	\$	113.60	110.36%
Other Expenses							
8600 Hunk Team Labor - Tips Paid		258.00		160.00		98.00	61.25%
8700 Amortization Expenses		708.34		708.33		0.01	0.00%
8800 Reconciliation Discrepancies		-10.00				-10.00	
Total Other Expenses	\$	956.34	\$	868.33	\$	88.01	10.14%

Net Other Income Net Income

- 4 ·

-\$	739.80	-\$	765.39	\$	25.59	3.34%
-\$	13,215.78	-\$	12,270.83	-\$	944.95	-7.70%

College Hunks Hawling Tunk + Moring 3812 William Flynn Hwy #14 Allison Park, PA 15101





ALLISON PARK, PA 15101 JAN 19, 17 AMOUNT

105 R2303\$10



Commonwealth of Bennsylvania Pennsylvania Public Utility Commission P.o. Box 3265 Harrisburg, PA 17105-3265

Expected Delivery Day: 01/21/2017

**USPS TRACKING NUMBER** 



9505 5157 9713 7019 0610 27

- Attachment C

					L	ocatio	n	One Y	ear O	p	erating	g Bu	dget	. 1	lov.	2016	-	Oct	2	017			
Revised 10-25-16	% of Income		Nov		Dec	Jan		Feb	Mar		Apr	Ma	ay	J	un	Jul		Aug		Sep	Oct		Total
Income	jobs>>		33		39	43		44	65		104		130		156	156		182		120		120	1,192
Junk Removal Average Job Size		\$	365	\$	365	\$ 365	\$	365 \$	365	\$	365	\$	365	\$	365	\$ 365	\$	365	\$	365	\$	365	
Junk Removal Jobs/Day		\$	1.00	\$	1.25	\$ 1.35	\$	1.35	2.00	S	3.00	\$	3.00	\$	4.00	\$ 4,00	\$	4.00	\$	3.00	\$ 3	.00	
Moving Average Job Size		\$	350	\$	350	\$ 350	\$	350 \$	350	\$	500	\$	500	\$	700	\$ 700	\$	700	\$	700	\$	700	\$ 451
Moving Jobs/Day		\$	0.25	\$	0.25	\$ 0.30	\$	0.35	0.50	\$	1.00	\$	2.00	\$	2.00	2.00	\$	3.00	\$	2.00	\$ 2	.00	
Operating Days / Month		\$	26	\$	26	\$ 26	\$	26 \$	26	\$	3 26	\$	26	\$	26 \$	\$ 26	\$	26	\$	24	\$	24	\$ 308
Junk Removal Revenue		\$	9,490	\$	11,863	\$ 12,812	\$	12,812 \$	18,980	S	28,470	\$	28,470	\$ 3	7,960	\$ 37,960	\$	37,960	\$	26,280	\$ 26,	280	\$ 289,336
Moving Revenue		\$	2,275	\$	2,275	\$ 2,730	\$	3,185	4,550	\$	13,000	\$	26,000	\$ 3	6,400 \$	36,400	\$	54,600	\$	33,600	\$ 33,	500	\$ 248,615
Total Income	100.00%	\$	11,765	\$	14,138	\$ 15,542	\$	15,997 \$	23,530	\$	\$ 41,470	\$	54,470	\$ 7	4,360	\$ 74,360	\$	92,560	\$	59,880	\$ 59,	880	\$ 537,951
Cost of Goods Sold																							
Contract Labor	4 5004	5		\$		\$ -	\$	- \$		S		\$	7	\$	- 3	E monte	\$	4 000	\$				\$ -
Credit Card Fees	1.50%	\$		\$	212			240 \$				\$			1,115				\$	100000000000000000000000000000000000000			\$ 8,069
Direct Salaries-Junk Removal	18.00%			\$	2,135		\$	2,306 \$				\$			6,833		\$		\$				\$ 52,080
Direct Salaries-Moving	24.00%	12.		\$	546	W	-30	764 \$				\$	and the same of		8,736		\$		\$				\$ 59,668
Disposal Fees	8.00%	\$	759	\$	949	g distance	\$	1,025 \$	1,518	\$	2,278	\$	2,278	\$	3,037		\$	3,037	\$				\$ 23,147
Truck Rental		\$	-	\$	-	\$ -	\$	- 8	-	S		\$	-	\$	- 1	5 -	\$		\$	-	\$	-	\$ -
Estimator Sales Commission		\$		\$	- 1	\$ -	\$	- 3	-	\$	3 -	\$		\$	- \$	5 -	\$	-	\$		\$	-	\$ -
Fines - Traffic & Parking	1.00%	\$	118	\$	141	\$ 155	\$	160 \$	235	\$	415	\$	545	\$	744 \$	\$ 744	\$	926	\$	599	\$	599	\$ 5,380
Franchise Expense																							
Ad Fund	2.00%	\$	235	\$	283	\$ 311	\$	320 \$	471	\$	829	\$	1,089	\$	1,487	1,487	\$	1,851	\$	1,198	\$ 1,	198	\$ 10,759
CLC-Flat Fee	85700.00%											\$	954	\$	954	954	\$	954	\$	954	\$	954	\$ 5,724
CLC-Booking Fee	5.00%	S	588	\$	707	\$ 777	\$	800 \$	1,177	5	2,074	\$	2,724	\$	3,718 \$	3,718	\$	4,628	\$	2,994	\$ 2,	994	\$ 26,898
Royalty	7.00%	\$	824	\$	990	\$ 1,088	\$	1,120 \$	1,647	\$	2,903	\$	3,813	\$	5,205	5,205	\$	6,479	\$	4,192	\$ 4,	192	\$ 37,657
Total Franchise Expense		\$	1,647	\$	1,979	\$ 2,176	\$	2,240 \$	3,294	\$	5,806	\$	8,580	\$ 1	1,364	11,364	\$	13,912	\$	9,337	\$ 9,	337	\$ 81,037
Fuel	6.00%	\$	706	\$	848	\$ 932	\$	960 \$	1,412	S	2,488	\$	3.268	\$	4.462 \$	4.462	\$	5.554	\$	3,593	\$ 3.	593	\$ 32,277
Moving, Packing Supplies - COGS	2.00%	S	46	\$	46	\$ 55	\$	64 \$	91	S	260	\$	520	\$	728 \$	728	\$	1,092	\$	672	s	372	\$ 4,972
Tolls	0.50%	s	59	\$	71			80 \$	118	S		s	272	\$	372 5			463		299			\$ 2,690
Total Cost of Goods Sold		\$	5,765	_	6,927		_	7,838 \$		_		\$	27,644		7,390		_	46,308	_	30,295		295	\$ 269,320
Gross Profit		\$		\$	7,210		_	8,158 \$		_					6,970			46,252				-	\$ 268,631
	Net Gross Profit %	_	51%		51%	51%		51%	51%		51%		49%		50%	50%		50%		49%		49%	509
Expenses																							
Administrative Services		\$	-	\$	- 1	\$ -	\$	- \$	-	\$	5 -	\$		\$	- 5	3 -	\$	-	\$	-	\$	-	\$ -
Accounting Fees		\$	250	\$	250	\$ 250	\$	250 \$	250	\$	500	\$	500	\$	500 \$	\$ 500	\$	500	\$	500	\$	500	\$ 4,750
Misc Services - Guidant & CPA		\$	119	\$	119	\$ 119	\$	119 \$	119	S	1,619	\$	119	\$	119	119	\$	119	\$	119	\$	119	\$ 2,928
Payroll Fees	4.00%	\$	250	\$	267	\$ 238	\$	243 \$	300	\$	450	\$	545	\$	713 5	713	\$	887	\$	602	\$	502	\$ 5,810
Total Administrative Services		\$	619	\$	636	\$ 607	\$	612 \$	669	\$	2,569	\$	1,164	\$	1,332	1,332	\$	1,506	\$	1,221	\$ 1,	221	\$ 13,488
Bank Charges		S		\$	- !	\$ -	\$	. 9	-	S	5 -	\$	-	\$	- !	\$ -	\$	-	\$	-	S	-	\$ -
Dues & Subscriptions		\$	-	s	- 1	\$ -	s	- 5		\$		s	-	\$	- 5	\$ -	\$	-	\$		s		s -
Indirect Salaries (OPS/STAFF)		s	2,000	\$	2,000	\$ 2,000	S	2,000 \$	2,000	\$	2,000	S	2,000	S	2,000	2,000	\$	2,000	\$	2,000	\$ 2.	000	\$ 24,000
Insurance		-	2,000		2,000	2,000	*	-	2,000			-	2,000		-1000		-50			2,000	-,		s -
Auto Insurance		\$	400	\$	400	\$ 400	\$	400 \$	400	\$	800	\$	800	\$	800 \$	\$ 800	\$	800	2	800	2		\$ 7,600
Cargo Insurance		*	400	4	400	+ +00	4	700	400	9			250		250			250		250		250	\$ 1,750
General Liability Insurance		9	270		270	\$ 270		270 4	270	*			279							279		Service Contract Cont	\$ 3,348
Workers Comp Insurance	15.00%	9	279		1 002			279 \$							279 \$			3,328		2,257			
Total Insurance	13.00%	9	938	_	1,002		_	911 5		_			2,042		2,673 \$		_		_			_	
		\$	1,617		1//								3,371	70.5(1)				4,657		3,586		586	
Legal & Professional Fees		\$	350		- 1		\$	- \$		\$			*	\$	- 5		\$	-	\$				\$ 700
Licenses & Permits		\$	1,200	\$	- 1	\$ -	\$	- \$	-	\$	5 -	\$	*	\$	- 3	5 -	\$	-	\$		\$	-	\$ 1,200
Marketing				141			-	- parties		V 1997		Take 1	2	121	145-25-00 mg		200			1940			# MARKET TO A STATE OF THE STAT
Collateral		\$	-	\$	- 1	\$ -	\$	500 9					500		500 \$			500		500			\$ 4,500
Direct Mail: Trigger One		\$	-	\$	- !	\$ -	\$	- 5	-	S	3 -	\$	1,000	\$	1,000 \$	1,000	\$	1,000	\$	1,000	\$ 1,	000	\$ 6,000

Attachment C

PA PUBLIC UTILITY COMMISSION SECRETARY'S BUREAU

					L	ocat	on	One \	Yea	ar Op	oer	ating	B	udget												
Revised 10-25-16	% of Income		Nov	7.5	Dec	Jan		Feb		Mar		Apr		May		Jun	J	ul		Aug		Sep		Oct		Total
Internet Marketing:							_																		s	
PPC Chair 10		s	299	\$	299	\$ 2	99 5	\$ 299	s	299	s	299	\$	299	\$	299	\$	299	s	299	s	299	\$	299	S	3,588
PPC Junk		\$		\$			00 5		\$		\$		\$		\$		\$		\$		\$		\$	0.000	S	41,500
PPC Move		\$	Constant	S			00 5		\$	1,000	\$	-	\$		\$	1,000	\$		\$		s	1,000	\$		s	12,000
FaceBook		-	1,	770	18000	T 215				335		1250000		2,000	- 6	2,000			100	1,000		14000			s	
Marketing Labor		s	2,000	\$	2,000	\$ 1,0	00 5	1,000	\$	1,000	s	1,000	s	250	\$	250	\$	250	s	250	s	250	\$	250	\$	9,500
Lead Gen:						-		,																	\$	
Yelp																									S	- 1
Home Advisor		\$	250	\$	250	\$ 2	50 5	\$ 250	s	250	s	250	\$	250	\$	250	\$	250	\$	250	s	250	\$	250	s	3,000
Angles List		\$	250				50 5		s		\$		\$		\$		\$	250			\$		\$		\$	3,000
Networking Fees		\$	750	- 3		\$		2	\$	-	s	-	s		\$		\$		s		s		\$	-	S	750
Print Advertising			32.7	7.					S		S		\$		\$		S		\$		S		\$	- 2	S	-
Public Events		\$		\$		\$			S		s		\$		S		\$		\$	-	s		\$	_	s	
Ref Partner Appreciation		\$		\$	-	\$		\$ .	S		s		S		\$		S		S		s		\$		s	
Other		s	849		750	7	50 \$	3	S	200	S	200	\$	200			\$	200	s	200	\$	200	s	200	S	4,149
Total Marketing		\$	8,398				49 !		\$		\$		\$	7,249	_	7,249	-	7,249	_		\$		\$		\$	87,987
Office Equipment Printer Copier		\$	200		200	100	00 3	No. Statement	100	100000		200	min a	200		200		200		200	-	200		THE PERSON NAMED IN	\$	2,400
Office Expenses General/Supplies		S	200		200		00 5		\$		\$		\$	200		200		200		200		200		0.000	S	2,400
Team Meetings		\$	100		100		00 \$		\$		\$	100		100		100		100		100		100			S	1,200
Team Rewards, Recruiting, Culture		S	200		200		00 5					200		200		200		200		200		200		200	S	2,400
Total Office Expenses		\$	700	_			00 5		\$		\$		\$		\$	500			\$		\$		\$	500	\$	6,000
Rent-Office		\$	556		556	100	56		1000		\$		\$	556		556	1,000	556			\$		\$	556	\$	6,672
Repairs-Job Related	2.00%	\$	46				55 5		S		s		S	520		728			\$		\$		\$		\$	4,972
Repairs-People	2.0070	\$	40	\$		s	9		S	01	S	200	S	020	\$		\$		S	1,002	S	0/2	S	0/2	S	4,072
Repairs-Truck Accidents		\$		\$		\$		Tell.	S		S		S		\$		S		S		\$		S		S	
Repairs-Truck Maintenance		\$	450	\$	450		50		\$	450	S	450	s	450	s		\$	450	\$	450	\$	450	s	450	\$	5,400
Reunion		S	450	\$		S	50 5		S	-	S		S	400	S		\$		S	-	\$	450	\$	400	\$	3,500
Blank Expense Line (misc)		S		5		170	00 5	121000	\$	200	\$		\$	200	S		\$		S	200	S	200	S	200	S	2,400
Taxes & Licenses		S	200	\$		\$			\$	200	S	200	\$	200	S		\$		\$	200	\$	200	\$	200	S	2,400
Payroll Taxes	12.20%	\$	763	80	815		27		\$	916		1,372		1,661	100	2,174		2,174		2,707	5	1,835	5	1,835	\$	17,720
Total Taxes & Licenses	12.2070	\$	763		815		27 5		\$		\$		\$		\$	2,174		2,174	_		\$	1,835			S	17,720
Truck Lease Junk		\$	1,061		1,061		61 5		100		\$		5	- Allender and an	\$	2,100		2,100		2,100		7 P. C.	\$	2,100	11-40.	21,068
Truck Lease - Move		\$	890		890		90 5		S		\$		S		\$	1,890		1,890		1,890			\$	1,890		18,680
Uniforms & Apparel		\$	100		100		00 5			100			S	100		100		100		100		100	6	100		1,200
Utilities		9	100	Ф	100	φ	00 4	3 100	Φ	100	9	100	9	100	9	100	φ	100	9	100	9	100	Ψ	100	S	
Cell Phone		\$	180		180	S 1	80 8	\$ 180	\$	180	S	300	\$	300	•	300	e	300	0	300	•	300	\$	300	S	3,000
Gas		S	100		100		00 5		\$		\$		\$	100		100		100		100				1000	S	1,200
Internet		5	150		150		50 5		\$		\$		5	150		150		150		150			\$		\$	1,800
Power		\$	400		400		00 \$			400		400		400		400		400		400		400	-	400	\$	4,800
Total Utilities		\$	830	_	830		30 5			830		950		950	_	950		950	_		\$	950	_		\$	10,800
Total Expenses		\$		\$	18,014				_			23,511			\$				\$		\$		\$		\$	262,673
Net Operating Income		\$	(13,780)	_	(10,804)		72) \$			(7,330)		(2,362)		3,915	_				\$		\$	6,076	_		S	5,958
	rating Income %	9	-117.1%	9	-76 4%	-57		-75.9%	9	-31.2%	-	-5.7%	4	7.2%	-	16.9%	-	16.9%	-	21.7%	4	10.1%	9	10.1%	4	1.1%
Net Ope	rating income A	1	-111.170		-10.4%	-37	1 70	-10.078		-51.270		-3.7 70		1.4.20		10.070		113.374		2011		10.176		1.9.170		1.170
Owner Expenses																										
Donations		s		S		\$	-		S		\$	-	S		\$		\$		\$		\$		\$		\$	
Interest Paid		5	1 5	\$		\$			\$		\$		\$		\$		\$		\$		5		\$		\$	-
Meals and Entertainment		\$		\$		\$	1		\$		\$		\$		5		\$		\$		\$		\$		\$	
Owner Discretionary		\$	100	5	100		00 5	- I const	\$	100	201	100	100	100		100	line.	100		100			\$		\$	1,200
Owner Health Insurance		7.830			1,624		00 5	Principle of the Princi	-	700		100		100						700		700	0	Silvery	S	Tradition and
Owner Draw/Salary		\$	1,624									700		700		700		700								10,248
	12.50%	\$	*	5	*	\$	3			4,167		4,167		4,167		4,167		4,167		4,167		4,167			\$	37,503
Owner-Payroll Taxes & WC	12.50%	12	-	\$	·	4	-	\$ 521	2	521	3	521	3	521	2	521	9	521	2	521	2	521	Ф	521	9	4,688

Net Other Income \$ (1,724) \$ (1,724) \$ (800) \$ (5,488) \$ (5,488) \$ (5,488) \$ (5,488) \$ (5,488) \$ (5,488) \$ (5,488) \$ (5,488) \$ (5,488) \$ (5,488) \$ (5,488) \$ (5,488) \$ (5,488) \$ (5,488) \$ (5,488) \$ (5,488) \$ (5,488) \$ (5,488) \$ (5,488) \$ (5,488) \$ (5,488) \$ (5,488) \$ (5,488) \$ (5,488) \$ (5,488) \$ (5,488) \$ (5,488) \$ (5,488) \$ (5,488) \$ (5,488) \$ (5,488) \$ (5,488) \$ (5,488) \$ (5,488) \$ (5,488) \$ (5,488) \$ (5,488) \$ (5,488) \$ (5,488) \$ (5,488) \$ (5,488) \$ (5,488) \$ (5,488) \$ (5,488) \$ (5,488) \$ (5,488) \$ (5,488) \$ (5,488) \$ (5,488) \$ (5,488) \$ (5,488) \$ (5,488) \$ (5,488) \$ (5,488) \$ (5,488) \$ (5,488) \$ (5,488) \$ (5,488) \$ (5,488) \$ (5,488) \$ (5,488) \$ (5,488) \$ (5,488) \$ (5,488) \$ (5,488) \$ (5,488) \$ (5,488) \$ (5,488) \$ (5,488) \$ (5,488) \$ (5,488) \$ (5,488) \$ (5,488) \$ (5,488) \$ (5,488) \$ (5,488) \$ (5,488) \$ (5,488) \$ (5,488) \$ (5,488) \$ (5,488) \$ (5,488) \$ (5,488) \$ (5,488) \$ (5,488) \$ (5,488) \$ (5,488) \$ (5,488) \$ (5,488) \$ (5,488) \$ (5,488) \$ (5,488) \$ (5,488) \$ (5,488) \$ (5,488) \$ (5,488) \$ (5,488) \$ (5,488) \$ (5,488) \$ (5,488) \$ (5,488) \$ (5,488) \$ (5,488) \$ (5,488) \$ (5,488) \$ (5,488) \$ (5,488) \$ (5,488) \$ (5,488) \$ (5,488) \$ (5,488) \$ (5,488) \$ (5,488) \$ (5,488) \$ (5,488) \$ (5,488) \$ (5,488) \$ (5,488) \$ (5,488) \$ (5,488) \$ (5,488) \$ (5,488) \$ (5,488) \$ (5,488) \$ (5,488) \$ (5,488) \$ (5,488) \$ (5,488) \$ (5,488) \$ (5,488) \$ (5,488) \$ (5,488) \$ (5,488) \$ (5,488) \$ (5,488) \$ (5,488) \$ (5,488) \$ (5,488) \$ (5,488) \$ (5,488) \$ (5,488) \$ (5,488) \$ (5,488) \$ (5,488) \$ (5,488) \$ (5,488) \$ (5,488) \$ (5,488) \$ (5,488) \$ (5,488) \$ (5,488) \$ (5,488) \$ (5,488) \$ (5,488) \$ (5,488) \$ (5,488) \$ (5,488) \$ (5,488) \$ (5,488) \$ (5,488) \$ (5,488) \$ (5,488) \$ (5,488) \$ (5,488) \$ (5,488) \$ (5,488) \$ (5,488) \$ (5,488) \$ (5,488) \$ (5,488) \$ (5,488) \$ (5,488) \$ (5,488) \$ (5,488) \$ (5,488) \$ (5,488) \$ (5,488) \$ (5,488) \$ (5,488) \$ (5,488) \$ (5,488) \$ (5,488) \$ (5,488) \$ (5,488) \$ (5,488) \$ (5,488) \$ (5,488) \$ (5,488) \$ (5,488) \$ (5,488) \$ (5,488) \$ (5,488) \$ (5,488) \$ (5,488) \$ (5,488) \$ (5,488) \$ (5,488) \$ (5,488) \$ (5,488) \$ (5,488) \$	Revised 10-25-16 %	of Income	Nov		Dec	Jan		Feb	Mar	Apr		May	Ju	n		Jul		Aug	Sep	Oct	Total
Net Other Income \$ (1,724) \$ (1,724) \$ (800) \$ (5,488) \$ (5,488) \$ (5,488) \$ (5,488) \$ (5,488) \$ (5,488) \$ (5,488) \$ (5,488) \$ (5,488) \$ (5,488) \$ (5,488) \$ (5,488) \$ (5,488) \$ (5,488) \$ (5,488) \$ (5,488) \$ (5,488) \$ (5,488) \$ (5,488) \$ (5,488) \$ (5,488) \$ (5,488) \$ (5,488) \$ (5,488) \$ (5,488) \$ (5,488) \$ (5,488) \$ (5,488) \$ (5,488) \$ (5,488) \$ (5,488) \$ (5,488) \$ (5,488) \$ (5,488) \$ (5,488) \$ (5,488) \$ (5,488) \$ (5,488) \$ (5,488) \$ (5,488) \$ (5,488) \$ (5,488) \$ (5,488) \$ (5,488) \$ (5,488) \$ (5,488) \$ (5,488) \$ (5,488) \$ (5,488) \$ (5,488) \$ (5,488) \$ (5,488) \$ (5,488) \$ (5,488) \$ (5,488) \$ (5,488) \$ (5,488) \$ (5,488) \$ (5,488) \$ (5,488) \$ (5,488) \$ (5,488) \$ (5,488) \$ (5,488) \$ (5,488) \$ (5,488) \$ (5,488) \$ (5,488) \$ (5,488) \$ (5,488) \$ (5,488) \$ (5,488) \$ (5,488) \$ (5,488) \$ (5,488) \$ (5,488) \$ (5,488) \$ (5,488) \$ (5,488) \$ (5,488) \$ (5,488) \$ (5,488) \$ (5,488) \$ (5,488) \$ (5,488) \$ (5,488) \$ (5,488) \$ (5,488) \$ (5,488) \$ (5,488) \$ (5,488) \$ (5,488) \$ (5,488) \$ (5,488) \$ (5,488) \$ (5,488) \$ (5,488) \$ (5,488) \$ (5,488) \$ (5,488) \$ (5,488) \$ (5,488) \$ (5,488) \$ (5,488) \$ (5,488) \$ (5,488) \$ (5,488) \$ (5,488) \$ (5,488) \$ (5,488) \$ (5,488) \$ (5,488) \$ (5,488) \$ (5,488) \$ (5,488) \$ (5,488) \$ (5,488) \$ (5,488) \$ (5,488) \$ (5,488) \$ (5,488) \$ (5,488) \$ (5,488) \$ (5,488) \$ (5,488) \$ (5,488) \$ (5,488) \$ (5,488) \$ (5,488) \$ (5,488) \$ (5,488) \$ (5,488) \$ (5,488) \$ (5,488) \$ (5,488) \$ (5,488) \$ (5,488) \$ (5,488) \$ (5,488) \$ (5,488) \$ (5,488) \$ (5,488) \$ (5,488) \$ (5,488) \$ (5,488) \$ (5,488) \$ (5,488) \$ (5,488) \$ (5,488) \$ (5,488) \$ (5,488) \$ (5,488) \$ (5,488) \$ (5,488) \$ (5,488) \$ (5,488) \$ (5,488) \$ (5,488) \$ (5,488) \$ (5,488) \$ (5,488) \$ (5,488) \$ (5,488) \$ (5,488) \$ (5,488) \$ (5,488) \$ (5,488) \$ (5,488) \$ (5,488) \$ (5,488) \$ (5,488) \$ (5,488) \$ (5,488) \$ (5,488) \$ (5,488) \$ (5,488) \$ (5,488) \$ (5,488) \$ (5,488) \$ (5,488) \$ (5,488) \$ (5,488) \$ (5,488) \$ (5,488) \$ (5,488) \$ (5,488) \$ (5,488) \$ (5,488) \$ (5,488) \$ (5,488) \$ (5,488) \$ (5,488) \$ (5,488) \$ (5,488) \$ (5,488) \$ (5,488) \$ (5,488) \$ (5,488) \$ (5,488) \$ (5,488) \$	Travel Expenses		\$	\$	-	\$ .	\$		\$		\$	- \$	3	-	\$	-	\$	-	\$ -	\$ -	\$
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Net Income \$ (15,504) \$ (12,528) \$ (9,672) \$ (17,621) \$ (12,818) \$ (7,849) \$ (1,573) \$ 7,051 \$ 7,051 \$ 14,606 \$ 588 \$ 588 \$ (47,681) \$ (47,681) \$ (47,681) \$ (47,681) \$ (47,681) \$ (47,681) \$ (47,681) \$ (47,681) \$ (47,681) \$ (47,681) \$ (47,681) \$ (47,681) \$ (47,681) \$ (47,681) \$ (47,681) \$ (47,681) \$ (47,681) \$ (47,681) \$ (47,681) \$ (47,681) \$ (47,681) \$ (47,681) \$ (47,681) \$ (47,681) \$ (47,681) \$ (47,681) \$ (47,681) \$ (47,681) \$ (47,681) \$ (47,681) \$ (47,681) \$ (47,681) \$ (47,681) \$ (47,681) \$ (47,681) \$ (47,681) \$ (47,681) \$ (47,681) \$ (47,681) \$ (47,681) \$ (47,681) \$ (47,681) \$ (47,681) \$ (47,681) \$ (47,681) \$ (47,681) \$ (47,681) \$ (47,681) \$ (47,681) \$ (47,681) \$ (47,681) \$ (47,681) \$ (47,681) \$ (47,681) \$ (47,681) \$ (47,681) \$ (47,681) \$ (47,681) \$ (47,681) \$ (47,681) \$ (47,681) \$ (47,681) \$ (47,681) \$ (47,681) \$ (47,681) \$ (47,681) \$ (47,681) \$ (47,681) \$ (47,681) \$ (47,681) \$ (47,681) \$ (47,681) \$ (47,681) \$ (47,681) \$ (47,681) \$ (47,681) \$ (47,681) \$ (47,681) \$ (47,681) \$ (47,681) \$ (47,681) \$ (47,681) \$ (47,681) \$ (47,681) \$ (47,681) \$ (47,681) \$ (47,681) \$ (47,681) \$ (47,681) \$ (47,681) \$ (47,681) \$ (47,681) \$ (47,681) \$ (47,681) \$ (47,681) \$ (47,681) \$ (47,681) \$ (47,681) \$ (47,681) \$ (47,681) \$ (47,681) \$ (47,681) \$ (47,681) \$ (47,681) \$ (47,681) \$ (47,681) \$ (47,681) \$ (47,681) \$ (47,681) \$ (47,681) \$ (47,681) \$ (47,681) \$ (47,681) \$ (47,681) \$ (47,681) \$ (47,681) \$ (47,681) \$ (47,681) \$ (47,681) \$ (47,681) \$ (47,681) \$ (47,681) \$ (47,681) \$ (47,681) \$ (47,681) \$ (47,681) \$ (47,681) \$ (47,681) \$ (47,681) \$ (47,681) \$ (47,681) \$ (47,681) \$ (47,681) \$ (47,681) \$ (47,681) \$ (47,681) \$ (47,681) \$ (47,681) \$ (47,681) \$ (47,681) \$ (47,681) \$ (47,681) \$ (47,681) \$ (47,681) \$ (47,681) \$ (47,681) \$ (47,681) \$ (47,681) \$ (47,681) \$ (47,681) \$ (47,681) \$ (47,681) \$ (47,681) \$ (47,681) \$ (47,681) \$ (47,681) \$ (47,681) \$ (47,681) \$ (47,681) \$ (47,681) \$ (47,681) \$ (47,681) \$ (47,681) \$ (47,681) \$ (47,681) \$ (47,681) \$ (47,681) \$ (47,681) \$ (47,681) \$ (47,681) \$ (47,681) \$ (47,681) \$ (47,681) \$ (47,681) \$ (47,681)	Net Other Income		\$ (1,724)	\$	(1,724)	\$ (8	00) \$	(5,488)	\$ (5,488) \$	(5,488	) \$	(5,488) \$	5 (5	,488)	\$	(5,488)	\$	(5,488)	\$ (5,488)	\$ (5,488)	\$ (53,639
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Net Operating Cash \$ (15,504) \$ (12,528) \$ (9,672) \$ (17,621) \$ (12,818) \$ (7,849) \$ (1,573) \$ 7,051 \$ 7,051 \$ 14,606 \$ 588 \$ 588 \$ (47,681)	Net Income		\$ (15,504)	\$	(12,528)	\$ (9,6	72) \$	(17,621)	\$ (12,818) \$	(7,849	) \$	(1,573) \$	7	,051	\$	7,051	\$	14,606	\$ 588	\$ 588	\$ (47,681
A trained a framework follows a framework fram	Net	t Income %	-131.8%		-88.6%	-62	2%	-110.2%	-54.5%	-18.99	6	-2.9%		9.5%		9.5%		15.8%	1.0%	1.0%	-8.99
Net Operating Cash % -131.8% -88.6% -62.2% -110.2% -54.5% -18.9% -2.9% 9.5% 9.5% 15.8% 1.0% 1.0% -8.9%	Net Operating Cash		\$ (15,504)	\$	(12,528)	\$ (9,6	72) \$	(17,621)	\$ (12,818) \$	(7,849	) \$	(1,573) \$	7	,051	\$	7,051	\$	14,606	\$ 588	\$ 588	\$ (47,681
	Net Operati	ng Cash %	-131.8%		-88.6%	-62	2%	-110.2%	-54.5%	-18.99	6	-2.9%		9.5%		9.5%		15.8%	1.0%	1.0%	-8.9

# Clarification to the Statement of Financial Position Attachment D

I, Laura Charles, the applicant and respondent, bought my College Hunks Hauling Junk & Moving franchise in August 2016 and opened for business on November 1, 2016. Enclosed are the financial statements for the two full months of operations ended December 31, 2016 and my first year operating budget, Attachments A, B and C.

The Corporate Accounting Group of College Hunks in Tampa Florida prepared the financial statements and are employed by me to do so each month for a monthly service fee. I prepared the one year operating budget and it was reviewed and approved by Corporate (the Franchisor).

I currently offer three service products in the two territories that I operate in the Pittsburgh, PA area. They are junk hauling, general labor and move labor. My one year operating budget assumed that I would obtain my PA move license in April 2017 and I am very excited about the prospect of receiving it prior to that assuming that the PA PUC finds my application in order and my operation compliant.

Please do not be alarmed at the current trend of operating losses that I am showing as these are according to plan and I am on track with my cash flow position. College Hunks franchisees typically begin breaking even by month six and spend a heavy amount of marketing budget in the first three months of operations in order to penetrate the market. Since I am opening up "virgin" territory for College Hunks, my growth will be more challenging than a new franchisee who opens adjacent to existing operators. I should note that my husband and I do not currently take a salary and we do not intend to until we are sure that we are tracking to plan and not before February 2017.

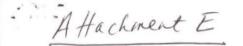
It is my strong belief that I will perform according to my plan and that I have more than adequate cash to cover myself should I fall short of my revenue goals.

By: Laura Charles

Data: 1/19/1

Jame Charles

Signature:





#### Resignation

A voluntary initiated separation by the employee. Employees who choose to resign from the company are urged to notify their supervisor, in writing, at least two weeks in advance of their departure.

#### Company-Initiated Termination

Includes decisions to end the employment relationship due to implementation of business plans that require reductions in force, business relocations, and shutdowns; inadequate work performance, excessive absenteeism, excessive lateness and violation of other rules, policies and/or procedures.



# Drug and Alcohol Policy

We have a vital interest in maintaining a safe, healthy and efficient working environment. Employees under the influence of drugs or alcohol present safety and health risks to themselves and their fellow employees and have a detrimental effect upon high standards of performance and conduct. Violation of these policies will result in appropriate corrective action, up to and including immediate termination.

#### Alcohol

You may not report to work under the influence of alcohol. Alcohol may not be consumed in a company facility except at company-sponsored events that have been approved by management. At such events, employees should exercise moderation if they consume alcoholic beverages. If your job requires operation of an automobile or any other machinery, you may not consume alcohol at any time when it would impact your job. Company automobiles or machinery, or personal automobiles or machinery used in the conduct of company business, must not be operated by an employee under the influence of alcohol.

#### Drugs

You may not report to work under the influence of any illegal drugs. Employees who think or have been informed by their medical provider that their use of a legal drug may present a safety risk or may interfere in any respect with their job performance, judgment or behavior must report such risk or interference to the supervisor.

The unlawful manufacture, use, sale, purchase, transfer, or distribution of an illegal drub by our employees is prohibited.

#### **Drug and Alcohol Testing**

We may require potential employees and employees transferring into a new position who will drive the trucks in the course of their employment duties to consent to and pass a pre-employment drug test. The drug test will be performed at an authorized drug testing facility. We reserve the right to require an employee to consent to and pass a drug test following a work related accident/illness.

We reserve the right to test any employee we suspect of using or being under the influence of alcohol or a drug. Examples of factors that constitute reasonable suspicion include, but are not limited to: reports of unlawful use, erratic behavior, slurred speech, difficulty in motor coordination, dilated pupils, bloodshot eyes, arrests, increased absenteeism/tardiness, unexplained job deterioration, odor of alcohol or drugs, and general inappropriate behavior. The company will conduct drug testing in accordance with applicable law.

All employees who are employed as company drivers are subject to annual random drug and alcohol testing according to the FMSCA.DOT Regulation Part 382.

A drug test may be required in the event of a reported work related incidents or injuries whether medical treatment is needed or not. A drug test will be required for drivers involved in a motor vehicle accident while driving company vehicle where there is a fatality, other bodily injury or where a vehicle is disabled. Tests



resulting in positive drug or alcohol levels will result in the employee's immediate suspension and possible termination as the Company will apply the requirements of FMSCA.DOT Regulation Part 382.

# Wages and Benefits

#### Wages

Your wages are determined at the time you are hired. You are paid in accordance with company policy regarding your pay schedule. Pay-periods are bi-weekly, beginning on a Sunday, ending the second Saturday and paid on the following Thursday.

#### Tips

Tips are very common in our industry and can be a significant part of the overall financial package of our Crew team members. The degree of faithfulness to our core values will correlate directly to the amount in tips that can be earned. Providing tips is at the sole discretion of the client and should never be directly solicited by Crew members.

Any tips paid in the form of cash or checks are to be retained by Crew members and are not reported to the Company. Tips that are included in the credit card payment for services must be reported as wages and will be subject to taxes and withholdings similarly to wages. If a client indicates that he or she will include the tip with the credit card payment, you may request that it be paid alternatively by check.

If the client provides tips to individual Crew team members, then those tips belong to the member receiving them, regardless of what the other team members received. If the client provides a lump sum tip for the job, then we will assume that the lump sum will be divided equally among each team member on the job. In this case, the Company will help divide the funds equally if the team doesn't have the means to do so.

#### Health, Dental, and Life Insurance Benefits

At this time, medical, dental, and life insurance coverage is not available to full-time employees, but will be when the Company reaches the minimum level of employees required by the Affordable Care Act or when the Owners of the Company can provide such benefits, whichever comes first.

#### 401K Benefits

All employees are eligible to contribute to the Company 401K plan after six months of employment and having worked at least 1250 hours. The Company does not provide matching contributions at this time, but may elect to do so in the future. More details of this plan will be distributed in a separate document.

#### Workers' Compensation

Employees are covered under the workers' compensation laws. We maintain workers' compensation coverage to provide benefits as a result of accidental injury, illness, death or disability incurred in the course of, and arising out of, the injured employee's employment. Eligibility for workers' compensation benefits is governed by applicable law. Employees must immediately report any work-related injury to their immediate supervisor, no matter how slight. Instruction on what to do in the event of a work-related injury is posted on the Employee Postings Board at the Corporate Office.

### **Unemployment Compensation**

Employees covered under the unemployment compensation laws may utilize this benefit in accordance with the law's rules and regulations.

#### Social Security

Employees are covered by the Federal Social Security system, which provides retirement, disability, survivor, and Medicare benefits to persons who meet governmentally imposed eligibility requirements. The cost of Social Security contributions for an employee is shared by you and the company.