



PHILADELPHIA GAS WORKS

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February 1, 2017

Rosemary Chiavetta, Secretary
Pennsylvania Public Utility Commission
P.O. Box 3265
Harrisburg, PA 17105-3265

Re: Melissa Knowles v. PGW, Docket No. F – 2016 – 2569065

Dear Secretary Chiavetta:

Pursuant to 52 Pa. Code §5.24(b), the Philadelphia Gas Works (PGW) certifies that the above referenced Complaint has been satisfied. PGW and the Complainant, Melissa Knowles, have discussed the issues raised in the complaint and reached a settlement. With this discussion and settlement, the Complainant has indicated that she is satisfied with the resolution of this complaint.

Therefore, the Initial Telephonic Hearing scheduled for February 8, 2017 at 1:00 p.m. in this matter is no longer necessary.

By copy of this letter, I am notifying the Complainant of her right to object to any part of this settlement, in writing, to the Public Utility Commission within ten (10) days of the date of this letter.

If you need additional information about this matter, please contact me at my direct-dial number above. Thank you for your assistance.

Sincerely,

A handwritten signature in blue ink, appearing to read "G. Christlieb", is written over a large, faint, light-blue graphic of a flame or gas burner that serves as a background for the signature area.

Graciela Christlieb

cc: Melissa Knowles (Regular Mail)
Administrative Law Judge Eranda Vero (Electronic Mail)
Tiffany Jones (PGW Mail)