

**H**awke  
  **M**cKeon &  
   **S**niscak LLP  
ATTORNEYS AT LAW

Thomas J. Sniscak  
Office: 717 236-1300 x224  
[tjsniscak@hmslegal.com](mailto:tjsniscak@hmslegal.com)

100 North Tenth Street, Harrisburg, PA 17101 Phone: 717.236.1300 Fax: 717.236.4841 [www.hmslegal.com](http://www.hmslegal.com)

February 1, 2017

**VIA HAND-DELIVERY**

Rosemary Chiavetta, Secretary  
Pennsylvania Public Utility Commission  
Commonwealth Keystone Building  
400 North Street, Filing Room  
Harrisburg, PA 17120

M-2016-2522508

Re: Pike County Light and Power Company; **FOURTH QUARTER 2016  
QUARTERLY RELIABILITY REPORT FOR PIKE COUNTY LIGHT  
& POWER COMPANY**

Dear Secretary Chiavetta:

Enclosed for filing with the Commission is the Fourth Quarter 2016 Quarterly Reliability Report of Pike County Light & Power Company.

Should you have any questions or comments, please feel free to contact me directly.

Very truly yours,



Thomas J. Sniscak

TJS/WEL/das  
Enclosure

cc: Steven L. Grandinali, General Manager  
OCA  
OSBA

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105 Schneider Lane, Milford, PA 18337  
1-570-832-2988, www.pclpeg.com

Steven L. Grandinali  
General Manager  
(570) 832-2988, Ext 354  
FAX: 570-832-2989  
email: [grandinali@pclpeg.com](mailto:grandinali@pclpeg.com)

January 31, 2017

**BY ELECTRONIC FILING**

Honorable Rosemary Chiavetta  
Secretary of Commonwealth of Pennsylvania  
Pennsylvania Public Utility Commission  
Commonwealth Keystone Building  
400 North Street  
Harrisburg, Pa 17105-3265

Re: Fourth Quarter-2016 Electric Quarterly Reliability Report for Pike County Light & Power  
Company

Dear Secretary Chiavetta,

Pike County Light & Power Company hereby submits its Fourth Quarter 2016 Quarterly Reliability Report as required by the Commission's regulations, i.e., 52PA. Administrative Code Section 57.195(e).

I will gladly address any follow-up questions regarding this matter at my contact information above.

Very truly yours,

Steven L. Grandinali  
General Manager

Enclosure:

c: Office of Consumer Affairs  
555 Walnut Street  
Harrisburg, Pa. 17101

Office of Small Business Advocate  
300 N. Second Street, Suite 1102  
Harrisburg, Pa. 17101

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**Pike County Light & Power Company  
Quarterly Reliability Report**

Fourth Quarter 2016

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**§ 57.195. (e)(1) A description of each major event that occurred during the preceding quarter, including the time and duration of the event, the number of customers affected, the cause of the event and any modified procedures adopted in order to avoid or minimize the impact of similar events in the future.**

**4th Quarter 2016 Major Events**

No major event has been approved in the Pike County Light & Power Company ("PCL&P") service territory during the fourth quarter of 2016.

#### 4th Quarter 2016 Pre-Arranged Outages

Date	Time	Circuit	Cause	Duration (minutes)	Customers Affected	Customer Minutes of Interruptions
2016/11/14	09:10 AM	L7-6-34	Transformer replacement	35	8	280

§ 57.195. (e)(2) Rolling 12-month reliability index values (SAIFI, CAIDI, SAIDI, and if available, MAIFI) for the EDC's service territory for the preceding quarter. The report shall include the data used in calculating the indices, namely the average number of customers served, the number of sustained customer interruptions, the number of customers affected, and the customer minutes of interruption. If MAIFI values are provided, the report shall also include the number of customer momentary interruptions.

**Interruption Data Rolling 12-Month Period**

Year	Quarter	Customers Served	Interruptions	Customers Affected	Customer Minutes of Interruptions
2016	1 <sup>st</sup> Qtr.	4,536	53	1,671	342,086
2016	2 <sup>nd</sup> Qtr.	4,541	52	1,843	320,453
2016	3 <sup>rd</sup> Qtr.	4,548	50	1,930	430,791
2016	4 <sup>th</sup> Qtr.	4,559	51	1,735	394,826

**Performance Ratios - Rolling 12-Month Data**

	Frequency SAIFI	Restoration CAIDI (min)	Duration SAIDI (min)
Benchmark	0.61	174	106
Rolling 12 Month Standard	0.82	235	195

Year	Quarter	Frequency SAIFI	Restoration CAIDI	Duration SAIDI
2016	1 <sup>st</sup> Qtr.	.37	205	75
2016	2 <sup>nd</sup> Qtr.	.41	174	71
2016	3 <sup>rd</sup> Qtr.	.42	223	95
2016	4 <sup>th</sup> Qtr.	.38	228	87

§ 57.195. (e)(5) A rolling 12-month breakdown and analysis of outage causes during the preceding quarter, including the number and percentage of service outages, the number of customers interrupted, and customer interruption minutes categorized by outage cause such as equipment failure, animal contact, tree related, and so forth. Proposed solutions to identified service problems shall be reported.

Cause	Number of Interruptions		Customers Affected		Customer Minutes of Interruption	
	12- Month	% of Total	12- Month	% of Total	12- Month	% of Total
Animal Contact	8	15.7%	514	29.6%	48,812	12.4%
Tree Contact	23	45.1%	479	27.6%	174,499	44.2%
Overload	0	.0%	0	.0%	0	.0%
Work Error	0	.0%	0	.0%	0	.0%
Equip. Failure	13	25.5%	415	23.9%	122,333	31.0%
Non-Comp Acc.	2	3.9%	18	1.0%	1,716	.4%
Customer Problem	0	.0%	0	.0%	0	.0%
Lightning	0	.0%	0	.0%	0	.0%
Unknown-Other	5	9.8%	309	17.8%	47,466	12.0%
All Causes	51	100.0%	1,735	100.0%	394,826	100.0%