

C-2017-2584765

INCORRECT CHARGES on MY ^①
Bill.

RECEIVED

FEB 07 2017

PA PUBLIC UTILITY COMMISSION
SECRETARY'S BUREAU

PECO PUT IN BRAND NEW
SERVICE TO YORK PAPER Co. IN
JULY 2010. PECO COMPLETED THE
SERVICE IN JULY OF 2010. PECO
WAS TOLD TO MAKE SURE THE
SERVICE WAS TO YORK'S BUILDING
ONLY. PECO ~~LEFT~~ DID NOT
DO THE WORK CORRECTLY
AND ALLOWED ANOTHER BUILDING

TO TAKE OUR ELECTRIC AND ②

PECO BILLED YORK PAPER FOR

ANOTHER COMPANIES ELECTRIC

(D & L ASSOCIATES), YORK PAPER.

FINALLY REALIZED IN MAY OF 2016

THAT PECO WAS NOT BILLING

D & L ASSOCIATES FOR THEIR ELECTRIC

AND INSTEAD WAS BILLING YORK.

YORK PUT PECO ON NOTICE AND

D & L OF THIS SITUATION IN
MAY OF 2016.

YORK PAPER WAS OVERBILLED BY ⁽³⁾
PECO FOR APPROXIMATELY 72 MONTHS
\$ 180,000.00. YORK HAS DEMANDED

PECO TO IMMEDIATELY CREDIT YORK

FOR THE \$ 180,000.00 THAT IT
CHARGED US FOR D&L ^{PECO SERVICE} SERVICES

PECO PUT IN NEW SERVICE TO

D&L AS SOON AS YORK MADE

THEM AWARE OF THE OVER BILLING.

IN OUR JUNE STATEMENT
(WHICH IS ENCLOSED) THE CHARGES

DROPPED BY \$ 2,500.00 PER MONTH. (4)

YORK WAS OVER CHARGED BY PECO

FOR 72 MONTHS AT APPROXIMATELY

\$ 2,500.00 PER MONTH. PLEASE

SEE ENCLOSED STATEMENTS SHOWING

THE \$ 2,500.00 DROP AFTER PECO

REALIZED THEY WERE ^{OVER} BILLING YORK.

THANK YOU.

SCOTT KORN

YORK PAPER CO.

Name: YORK PAPER CO INC
Account Number: 04500-89022
Phone Number: 610-787-0900
Service Address: FIREWALLS, 1153 MAIN ST, LINFIELD

Bill Date 05/27/2016
Thank you for your payment of \$11,563.68
Installment payment agreement \$2,895.38
Total Other Charges \$2,895.38

Current Period Charges

Electric
Total New Charges
Total Amount Due on 06/21/2016 \$10,716.88

57,825.01
37,871.5
\$10,716.88

General Information

Next scheduled meter reading: June 28, 2016
PECO, 2301 Market Street, Philadelphia, PA 19103-1380. If you have any questions or concerns, please call 1-800-494-4000 before the due date. Si tiene alguna pregunta, favor de llamar al numero 1-800-494-4000 antes de la fecha de vencimiento.

Customer Self Service - Manage Your Account 24/7
- www.peco.com/ebill - Go paperless: receive and pay your bill
- www.peco.com/service - Start, stop and transfer your service
- www.peco.com/SmartIdeas - Save energy and money
- Pay by phone with credit/debit card at 1-877-432-8384 (\$2.35 fee)

Contact Your Electric Supplier:
MidAmerican Energy Services, PO Box 8019, Davenport, IA 52808, 800-432-8574

Message Center

From PECO:
5.90% estimated Gross Receipts Tax of \$435.35 included in new charges.
Your estimated electric price to compare adder is \$0.01477 per kWh, which includes ancillary charges and the purchased generation adjustment but excludes energy and capacity. This may change monthly. For more information and supplier offers visit www.PAPowerSwitch.com.
Your Total Account Balance of \$13,612.29 includes your Total Amount Due and all other Arrangement/Agreement balances that are on this account.

Installment Payment Agreement

Current Payment Plan Amount \$2,895.38
Payment Plan Balance \$2,895.40
Number of Remaining Payments 1

When paying in person, please bring the entire bill

(continued on next page)

Return only this portion with your check made payable to PECO. Please write your account number on your check.



Check here to enroll in Power Pay automatic account debit and complete form on reverse side.

To pay by phone call 1-877-432-8384. A convenience fee will apply.

Check here to pledge a donation to MEAF and complete form on reverse side.

0004744 01 AV 0.373 **AUTO T9 0 0004 18468-111385 -C03-B1-PC4745-11 3



Account Number
04500-89022

Payment Receipt Stamp

YORK PAPER CO INC
1153 MAIN ST
LINFIELD, PA 19468-1113



Please pay this amount by 06/21/2016 \$10,716.88

PECO - PAYMENT PROCESSING
PO BOX 37632
PHILADELPHIA PA 19101-0629



0450089022000000000061730000001

Name: YORK PAPER CO INC
Account Number: 04500-89022
Phone Number: 610-787-0900
Service Address: FIREWALLS, 1153 MAIN ST, LINFIELD

Bill Date 08/01/2016
Thank you for your payment of \$10,716.89
Overpayment \$-267.99
Installment payment agreement \$5,342.30
Total Other Charges \$5,074.31

Current Period Charges

Electric 55,713.34
Total New Charges 155,313.12
Total Amount Due on 08/23/2016 \$10,407.66

General Information

Next scheduled meter reading: August 26, 2016
PECO, 2301 Market Street, Philadelphia, PA 19103-1380. If you have any questions or concerns, please call 1-800-494-4000 before the due date. Si tiene alguna pregunta, favor de llamar al numero 1-800-494-4000 antes de la fecha de vencimiento.

Customer Self Service - Manage Your Account 24/7
- www.pECO.com/bill - Go paperless: receive and pay your bill
- www.pECO.com/service - Start, stop and transfer your service
- www.pECO.com/smartidea - Save energy and money
- Pay by phone with credit/debit card at 1-877-432-9384 (\$2.35 fee)

Contact Your Electric Supplier:
MidAmerican Energy Services, PO Box 8018, Des Moines, IA 52808, 800-432-6574

Message Center

From PECO:
5.90% estimated Gross Receipts Tax of \$298.88 included in new charges.
Your estimated electric price to compare adder is \$0.01287 per kWh, which includes ancillary charges and the purchased generation adjustment but excludes energy and capacity. This may change monthly. For more information and supplier offers visit www.PAPowerSwitch.com.
Your Total Account Balance of \$18,749.96 includes your Total Amount Due and all other Arrangement/Agreement balances that are on this account.

Installment Payment Agreement

Current Payment Plan Amount \$5,342.30
Payment Plan Balance \$5,342.29
Number of Remaining Payments 1

When paying in person, please bring the entire bill. (continued on next page)

Return only the portion with your check made payable to PECO. Please write your account number on your check.



- Check here to enroll in Power Pay automatic account debit and complete form on reverse side.
- Check here to pledge a donation to MEAF and complete form on reverse side.

To pay by phone call 1-877-432-9384. A convenience fee will apply.

0017187 01 AV 0.373 **AUTO T1 2 8848 19468-111355 -C03-B1-P17204-H



YORK PAPER CO INC
1153 MAIN ST
LINFIELD, PA 19468-1113

Account Number
04500-89022

Payment Receipt Stamp



Please pay this amount by 08/23/2016

\$10,407.66

PECO - PAYMENT PROCESSING
PO BOX 37632
PHILADELPHIA PA 19101-0629



045008902200000000062360000006



Name: YORK PAPER CO INC
 Account Number: 04500-89022

Meter Information

| Read Date | Meter Number | Lead Type | Reading Type | Meter Reading | | | Multiplier X | Usage |
|-----------|--------------|-----------------|--------------|---------------|-------------|------------|--------------|--------|
| | | | | Previous | Present | Difference | | |
| 07/28 | 161836230 | General Service | Power Factor | 0.00 Actual | 0.00 Actual | 0.822 | | 2.822 |
| 07/28 | 161836230 | General Service | Pk kW | 0.00 Actual | 0.00 Actual | 802.00 | 0.3456 | 173.49 |
| 07/28 | 161836230 | General Service | Tot kWh | 0 Actual | 0 Actual | 121492 | 0.3456 | 41974 |
| 07/28 | 161836230 | General Service | GS Off Pk kW | 0.00 Actual | 0.00 Actual | 600.00 | 0.3456 | 172.90 |
| 07/28 | 161836230 | General Service | On Pk Kw | 0.00 Actual | 0.00 Actual | 802.00 | 0.3456 | 173.49 |

Total kWh Used 41,974 Distribution kW - Contract..... 211.6

Electric Commercial Service >500kW - Current Period Detail Service 06/27/2016 to 07/28/2016 - 31 days

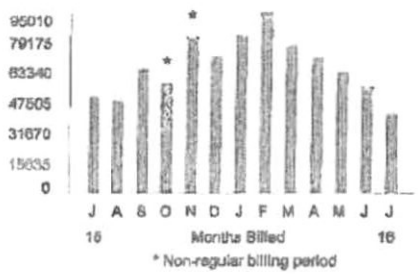
| | | | | |
|--------------------------|------------|---|-----------|----------|
| Customer Charge | | | | 542.87 |
| Distribution Charges | 211.50 kW | X | \$8.11000 | 1,715.27 |
| Distribution Charges | 41,974 kWh | X | -0.00060 | -25.18 |
| Energy Efficiency Charge | 41,974 kWh | X | -0.00048 | -20.15 |
| Sales tax | | | | 102.77 |



MidAmerican Energy Services Charges / 800-432-8574
 Energy Supply: 41974 KWH AT 7.401c PER KWH 3,100.50
 CapPerfAdj: 3808.860 kW AT 0.4531c PER kW 16.35
 Sales Tax 189.12

3,415.11

13-Month Usage (Total kWh)



Your Usage Profile

| Period | Usage | Avg Daily Usage | Days | Avg Daily Temp |
|---------------|--------|-----------------|------|----------------|
| Current Month | 41,974 | 1,354.0 | 31 | 80 |
| Last Month | 55,370 | 1,877.0 | 33 | 74 |
| Last Year | 60,631 | 1,480.1 | 34 | 78 |

Shopping Information Box

When shopping for a competitive electric/natural gas supplier, please provide the following: Account number: 04500-89022
 Electric Rate: Electric Commercial Service >500kW Gas Rate:
 If you are purchasing the energy you use from a competitive supplier, it is important to understand the terms of your contract and establish this.

DO NOT MAIL THIS PORTION WITH YOUR PAYMENT

Name: **YORK PAPER CO INC**
 Account Number: **04500-89022**

Reader Information

| Read Date | Meter Number | Load Type | Billing Type | Meter Reading | | Difference | Multiplier X | Usage |
|----------------|--------------|-----------------|--------------------------------|---------------|--------------|------------|--------------|--------|
| | | | | Previous | Present | | | |
| 05/25 | 161939230 | General Service | Power Factor | 0.000 Actual | 0.000 Actual | 0.704 | 1 | 0.704 |
| 05/25 | 161939230 | General Service | Pk KW | 0.00 Actual | 0.00 Actual | 671.00 | 0.3456 | 231.00 |
| 05/25 | 161939230 | General Service | Tot KWh | 0 Actual | 0 Actual | 18404 | 0.3456 | 6369 |
| 05/25 | 161939230 | General Service | GS Off Pk KW | 0.00 Actual | 0.00 Actual | 633.00 | 0.3456 | 218.00 |
| 05/25 | 161939230 | General Service | On Pk Kw | 0.00 Actual | 0.00 Actual | 671.00 | 0.3456 | 231.00 |
| Total kWh Used | | 63,391 | Distribution kW - Power Factor | | 286.2 | | | |

Electric Commercial Service >500kW - Current Period Detail

Service 04/28/2013 to 05/25/2013 - 29 days

| | | | | |
|--------------------------|------------|---|-----------|----------|
| Customer Charge | | | | \$42.07 |
| Distribution Charges | 266.20 kW | X | \$8.40000 | 2,250.00 |
| Distribution Charges | 63,391 kWh | X | -0.00060 | -38.03 |
| Energy Efficiency Charge | 63,391 kWh | X | 0.00240 | 152.14 |
| Sales tax | | | | 143.56 |



MidAmerican Energy Services Charges / 800-432-8574

Energy Supply: 63391 KWH AT 7.401c PER KWH

Sales Tax

Gross Receipts Tax

4,691.57

299.14

794.16

Total Current Charges

13-Month Usage (Total KWh)



Your Usage Profile

| Period | Usage | Avg Daily Usage | Days | Avg Daily Usage |
|---------------|--------|-----------------|------|-----------------|
| Current Month | 63,391 | 2,183.0 | 29 | 80 |
| Last Month | 71,240 | 2,456.8 | 29 | 85 |
| Last Year | 80,525 | 1,844.2 | 30 | 67 |

Avg. Annual Usage: 67,807
 Total Annual kWh Usage: 815,695

Shopping information box

When shopping for a competitive electric/natural gas supplier, please provide the following:
 Electric Rate: Electric Commercial Service >500kW

Account Number: 04500-89022
 Use Rate:

If you are purchasing the energy you use from a competitive supplier, it is important to understand the terms of your contract and expiration date.

DO NOT MAIL THIS PORTION WITH YOUR PAYMENT

9. Verification and Signature

You must sign your complaint. Individuals filing a Formal Complaint must print or type their name on the line provided in the verification paragraph below and must sign and date this form in ink. If you do not sign the Formal Complaint, the PUC will not accept it.

Verification:

I YORK PAPER COMPANY (Scott Kell) hereby state that the facts above set forth are true and correct (or are true and correct to the best of my knowledge, information and belief) and that I expect to be able to prove the same at a hearing held in this matter. I understand that the statements herein are made subject to the penalties of 18 Pa. C.S. § 4904 (relating to unsworn falsification to authorities).


(Signature of Complainant)

2/6/2017
(Date)

\$ OWNER OF YORK PAPER CO.
Title of authorized employee or officer (only applicable to corporations, associations, partnerships, limited liability companies or political subdivisions)

Note: If the Complainant is a corporation, association, partnership, limited liability company or political subdivision, the verification must be signed by an authorized officer or authorized employee. If the Formal Complaint is not signed by one of these individuals, the PUC will not accept it.

10. Two Ways to File Your Formal Complaint

Electronically. You must create an account on the PUC's eFiling system, which may be accessed at <http://www.puc.pa.gov/efiling/default.aspx>.

Note: If you are appealing your Bureau of Consumer Services (BCS) decision, you must file your formal complaint by mail.

Mail. Mail the completed form with your original signature and any attachments, by certified mail, first class mail, or overnight delivery to this address:

Secretary
Pennsylvania Public Utility Commission
400 North Street
Harrisburg, Pennsylvania 17120

Note: Formal Complaints sent by fax or e-mail will not be accepted.

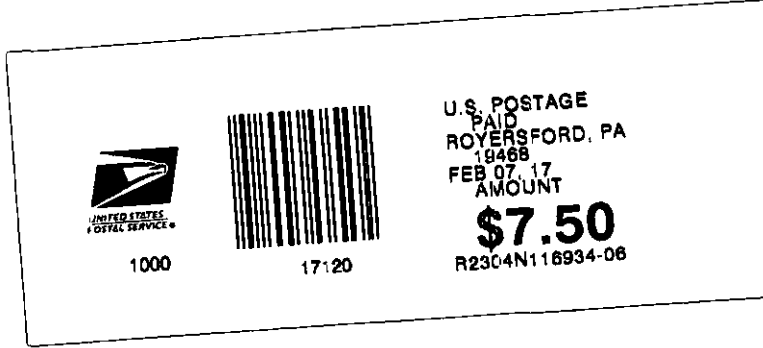
If you have any questions about filling out this form, please contact the Secretary's Bureau at 717-772-7777.

Keep a copy of your Formal Complaint for your records.

RECEIVED

FEB 07 2017

1155 Main Street
Linfield, PA 19468



Secretary - Melissa Mahoney
Pennsylvania Public Utility Commission
Commonwealth Keystone Building
400 North Street, 2nd Floor
Harrisburg, PA 17120