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Notice to Plead

Docket C 2017-2582828

PA-P.U.C.
SECRETARY'S BUREAU

4. Denied that there is a reliability, safety or quality problem with the electric service provided to the service location. Denied that the Complainant's account is improperly billed. Denied that the requirement to be enrolled in budget billing is illegal.

There is a service reliability issue as a number of poles have been replaced in East York. Our pole was replaced on January 31 leaving us with no power from 9:30 am - 12:00 on a day when it was 28 degrees out with it feeling like 18 degrees out. The were poles replaced on Sherman Street between Philadelphia and Market Street. Poles replaced between Tremont Street and South Albemarle Street. D. Belker told me our poles cross tees were rotten. My bill is improperly bill. Met Ed continues to bill me hundreds of kilowatt hours for a studio apartment as opposed to a apartment that has 2 floors and has 3 adults living there.

PCAP ISSUE

There is an area of the bill that reads "You are legally for a ~~\$\$\$~~ actual account balance" You can't tell me that you don't understand what legally means. I was enrolled in the PCAP program BEFORE May 2016 Therefore I am grandfathered in. I was illegally enrolled in.

WHEREFORE, Complainant FREDERICK Altland requests that ~~the~~ Pennsylvania Public utility commission order Metropolitan Edison Company to address my complaints and make the slight change to the tariffs.

Frederick Altland
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HARRISBURG PA 171

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