

COMMONWEALTH OF PENNSYLVANIA



OFFICE OF CONSUMER ADVOCATE

555 Walnut Street, 5th Floor, Forum Place
Harrisburg, Pennsylvania 17101-1923
(717) 783-5048
800-684-6560

FAX (717) 783-7152
consumer@paoca.org

March 13, 2017

Rosemary Chiavetta
Secretary
Pennsylvania Public Utility Commission
Commonwealth Keystone Building
400 North Street
Harrisburg, PA 17120

RE: Commonwealth of Pennsylvania, by Attorney General
KATHLEEN G. KANE, Through the Bureau of Consumer
Protection,
And
TANYA J. McCLOSKEY, Acting Consumer Advocate,
Complainants

v.

Energy Services Providers, Inc. d/b/a Pennsylvania Gas &
Electric

Respondent

Docket No. C-2014-2427656

Secretary Chiavetta:

Please accept this notification of Joint Complainants of compliance with paragraph 38 of the Joint Petition for Approval of Settlement, page 38 of the Initial Decision dated June 8, 2015, and page 19 of the Commission's Tentative Form Opinion and Order dated March 9, 2016 and deemed final as of March 16, 2016 in the above-captioned proceeding. On March 13, 2017, the Commonwealth of Pennsylvania, Office of Attorney General, through the Bureau of Consumer Protection and the Acting Consumer Advocate, Tanya J. McCloskey provided the February Report of the Administrator of the Refund Pool to Energy Services Providers, Inc. d/b/a Pennsylvania Gas & Electric (PaG&E), the Pennsylvania Public Utility Commission's Bureau of Consumer Services, and Administrative Law Judges Elizabeth Barnes and Joel Cheskis in the format and medium requested by each.

Specifically, 51,845 checks were issued on August 12, 2016, representing checks to all eligible customers. Through February 28, 2017, of those checks issued, 41,006 totaling

\$1,915,848.68 were cashed and paid. In late January, the Settlement Administrator began a calling campaign to all consumers whose refund checks were returned undeliverable and to those consumers eligible for a refund greater than \$100 and whose checks were delivered but still uncashed. The Settlement Administrator also sent postcards to all consumers whose refund checks were delivered but still uncashed to encourage the consumers to cash their refund checks before they expired on February 12, 2017. As a result of these outreach attempts, the Settlement Administrator reissued 249 checks, totaling \$16,627.51 during the week of March 6, 2017. These checks will expire after 30 days. Consequently, 10,590 checks totaling \$392,523.59 remain uncashed and not reissued.

If you have any questions, please feel free to contact me at any time. The Joint Complainants will provide additional Reports in accordance with the Commission's Order and will provide notice to the Secretary's Office when those Reports are issued.

Respectfully Submitted,



Kristine E. Marsilio
Assistant Consumer Advocate
PA Attorney I.D. 316479

Enclosures

cc: Honorable Elizabeth Barnes, ALJ
Honorable Joel Cheskis, ALJ
Certificate of Service

230474

CERTIFICATE OF SERVICE

Commonwealth of Pennsylvania, by Attorney :
General KATHLEEN G. KANE, Through the :
Bureau of Consumer Protection, :

And : Docket No. C-2014-2427656

TANYA J. McCLOSKEY, Acting Consumer :
Advocate, :
Complainants :

v. :

ENERGY SERVICES PROVIDERS, INC. :
d/b/a PENNSYLVANIA GAS & ELECTRIC :

Respondent :

I hereby certify that I have this day served a true copy of the foregoing document,
Joint Complainants Commonwealth of Pennsylvania and the Office of Consumer Advocate’s Letter
Re: February 2017 Report on the distribution of the refund pool, in the manner and upon the persons
listed below:

Dated this 13th day of March 2017.

SERVICE BY E-MAIL & INTER-OFFICE MAIL

Michael Swindler, Esq.
Kourtney L. Myers, Esq.
Stephanie M. Wimer, Esq.
Bureau of Investigation & Enforcement
Pennsylvania Public Utility Commission
Commonwealth Keystone Building
400 North Street
Harrisburg, PA 17120

SERVICE BY E-MAIL & FIRST CLASS MAIL, POSTAGE PREPAID

Christopher A. Lewis, Esq.
Charles A. Fitzpatrick, IV, Esq.
Blank Rome LLP
One Logan Square 130 North 18th Street
Philadelphia, PA 19103-6998

Sharon Webb, Esq.
Office of Small Business Advocate
Commerce Building, Suite 202
300 North Second Street
Harrisburg, PA 17101

Todd S. Stewart, Esq.
Christopher M. Arfaa, Esq.
Hawke McKeon & Sniscak LLP
P.O. Box 1778
100 N. Tenth Street
Harrisburg, PA 17105-1778

Troy M. Frederick, Esq.
Marcus & Mack, P.C.
57 South Sixth Street
Indiana, PA 15701
TFrederick@marcusandmack.com

SERVICE BY E-MAIL ONLY

Jonathan Shub, Esq.
Eileen Burns, Esq.
Kohn, Swift & Graf, P.C.
One South Broad St., Suite 2100
Philadelphia, PA 19107
jshub@kohnswift.com
eburns@kohnswift.com


Candis A. Tunilo
Assistant Consumer Advocate
PA Attorney I.D. # 89891
E-Mail: CTunilo@paoca.org
Kristine E. Marsilio
Assistant Consumer Advocate
PA Attorney I.D. # 316479
E-Mail: KMarsilio@paoca.org

Counsel for
Office of Consumer Advocate
555 Walnut Street 5th Floor, Forum Place
Harrisburg, PA 17101-1923
Phone: (717) 783-5048
Fax: (717) 783-7152
185171