



**VIA ELECTRONIC FILING**

March 14, 2017

Rosemary Chiavetta, Secretary  
Pennsylvania Public Utility Commission  
Commonwealth Keystone Building  
400 North Street  
Harrisburg, PA 17210-3265

**Re: Docket No. M-2014-2448824  
Columbia Gas of Pennsylvania, Inc. Reports Pursuant to  
66 Pa.C.S. §§ 1410.1(3) and 1410.1(4)**

Dear Ms. Chiavetta:

Enclosed herewith, please find Columbia Gas of Pennsylvania Inc.'s ("Columbia") annual reports pursuant to the reporting requirements covered in 66 Pa.C.S. Sections 1410.1(3) and 1410.1(4) and the Commission's Chapter 14 Implementation Final Order in Docket No. M-2014-2448824.

These reports represent a "snapshot" of residential statistical data as of December 31, 2016, and cover the following metrics:

- 1) The number of residential active accounts with an arrearage of \$10,000.00 or more. (Exhibit A).
- 2) The number of medical certificates/renewals submitted and the number of medical certificates accepted by the utility. (Exhibit B).

After a thorough review of our collection data base, including all active residential accounts, as well as those active delinquent CAP accounts with an accumulated pre-program arrearage of \$10,000.00 or more, Columbia is pleased to report that it did not have any active residential accounts with an arrearage of \$10,000.00 or more at the time of the report (taken December 31, 2016).

Should you have any questions regarding the content of these reports, please contact Diane G. Brown, Regulatory Compliance Manager at (717) 849-0138.

Sincerely,

A handwritten signature in black ink that reads "Diane G. Brown".

Diane G. Brown  
Regulatory Compliance Manager  
Columbia Gas of Pennsylvania, Inc.

Enclosures

cc (via e-mail): Alexis Bechtel  
Lisa Jenkins  
Kathy Solence

**Docket M-2014-2448824  
Columbia Gas of PA 12/31/16 Report  
Exhibit A**

**Utility Reporting - Accounts with Arrearages in Excess of \$10,000**

Year Being Reported:   
 Date of "Snapshot":   
 Phone:

Company Name:   
 Filed By:   
 Email:

If NO accounts to report, check this box:

Data in #5-8 should be from date account established (#3 in Column D)

1. Unique Acct ID	2. Account Balance	3. Date Account Established	4. Avg Monthly Bill (prev 12 months)	5. # of PUC Informal Complaints	6. # of PUC Formal Complaints	7. # of Company PARs	8. # of Times Terminated for Non-Payment
1							
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3							
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18							

Utility Reporting - Accounts with Arrearages in Excess of \$10,000

1. Unique Acct ID	2. Account Balance	3. Date Account Established	4. Avg Monthly Bill (prev 12 months)	5. # of PUC Informal Complaints	6. # of PUC Formal Complaints	7. # of Company PARs	8. # of Times Terminated for Non-Payment
19							
20							
21							
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Docket M-2014-2448824  
Columbia Gas of PA 12/31/16 Report  
Exhibit B

Utility Reporting - Medical Certificates

Year Being Reported:

Company Name:

Date Submitted:

Filed By:

Phone:

Email:

# of Med  
Certs/Renewals  
Submitted by  
Customers in  
2016

# of Med  
Certs/Renewals  
Accepted by  
Utility in 2016