



An Exelon Company

Legal Department
2301 Market Street / S23-1
P.O. Box 8699
Philadelphia, PA 19101-8699

Direct Dial: 215-841-6841

March 20, 2017

Rosemary Chiavetta, Secretary
Pennsylvania Public Utility Commission
Commonwealth Keystone Building
400 North Street, Second Floor
Harrisburg, PA 17120

RE: Gary Hoch v. PECO Energy Company
PUC Docket No.: F-2017-2592830

Dear Ms. Chiavetta:

Enclosed for filing with the Commission is *Preliminary Objection of Respondent, PECO Energy Company* with regard to the matter referenced above.

I have enclosed a Certificate of Service showing that a copy of the above document was served on the interested parties. Thank you for your time and attention on this matter.

Very truly yours,

A handwritten signature in black ink, appearing to read "Shawane Lee", with a stylized flourish at the end.

Shawane Lee
Counsel for PECO Energy Company

SL/ab

cc: Certificate of Service

**BEFORE THE
PENNSYLVANIA PUBLIC UTILITY COMMISSION**

GARY HOCH	:	
Complainant	:	
v.	:	DOCKET NO. F-2017-2592830
	:	
PECO ENERGY COMPANY	:	
Respondent	:	

NOTICE TO PLEAD

Pursuant to 52 Pa. Code §§ 5.101 and 5.62(c), you are hereby notified that, if you do not file a written response denying or correcting the enclosed Preliminary Objection within 10 days from service of this notice, a ruling may be entered against you. Your response must be filed with the Secretary of the Pennsylvania Public Utility Commission, with a copy served to counsel for PECO Energy Company, Shawane L. Lee, and where applicable, the Administrative Law Judge presiding over the issue.

File with:
Rosemary Chiavetta, Secretary
Pennsylvania Public Utility Commission
Commonwealth Keystone Building
400 North Street, Second Floor
Harrisburg, PA 17120

With a copy to:
Shawane L. Lee
PECO Energy Company
2301 Market Street, S-23
Philadelphia, PA 19103

Dated at Philadelphia, PA, March 20, 2017



Shawane L. Lee
PECO Energy Company
2301 Market Street, S-23
Philadelphia, PA 19103
(215) 841-6841
Shawane.Lee@exeloncorp.com

**BEFORE THE
PENNSYLVANIA PUBLIC UTILITY COMMISSION**

GARY HOCH	:	
Complainant	:	
v.	:	DOCKET NO. F-2017-2592830
	:	
PECO ENERGY COMPANY	:	
Respondent	:	

**PRELIMINARY OBJECTION OF RESPONDENT,
PECO ENERGY COMPANY**

Respondent, PECO Energy Company ("PECO Energy"), pursuant to 52 Pa. Code § 5.101(a)(4) respectfully petitions this Honorable Commission to dismiss the instant Complaint as legally insufficient.

1. On March 10, 2017, PECO Energy was served with a formal complaint filed by Gary Hoch (hereafter "Complainant"). A copy of the Complaint is attached hereto as Exhibit "1".
2. In his Complaint, the Complainant states that PECO transferred an amount from the property at 472A Moyer Road, Harleysville, PA 19438 that is over \$3,500.
3. The Complainant states that he has been given this bill because his tenant has not kept current on her billing for years.
4. The Complainant states that he had absolutely no knowledge of this foreign wiring issue and corrected it immediately.
5. The Complainant states that he purchased the property in May 2016.

6. In his request for relief, the Complainant states that he wants the amount transferred from the property at 472A Moyer Road, Harleysville, PA to be eliminated or drastically reduced.
7. PECO Energy simultaneously filed an Answer and the instant Preliminary Objection.
8. Pursuant to 52 Pa. Code § 5.101, preliminary objections may be filed against a complaint and dismissed for legal insufficiency. 52 Pa. Code § 5.101(a)(4).
9. Commission procedure regarding the disposition of preliminary objections is similar to that utilized in Pennsylvania civil procedure.¹
10. In deciding preliminary objections, the Public Utility Commission must determine, based on the factual pleadings of the petitioner, if relief or recovery is possible.²
11. A complaint must be able to recover under the law to survive a preliminary objection.³
12. All of the non-moving party's averments must be taken as true for the sake of deciding the preliminary objection.⁴
13. The court does not, however, need to accept, "unwarranted inferences from facts, argumentative allegations, or expressions of opinions."⁵

¹ *Equitable Small Transportation Interveners v. Equitable Gas Co.*, 1994 Pa.PUC LEXIS 69, Docket No. C-00935435 (July 18, 1994)

² 2006 Pa. PUC Lexis 111, *7.

³ *Milliner v. Enck*, 709 A.2d 417, 418 (Pa. Super. Ct. 1998) ("preliminary objection should be sustained only where it appears with certainty that, upon the facts averred, the law will not allow the plaintiff to recover").

⁴ *Id.* at 7-8.

⁵ *Feingold v. McNulty*, 2009 Phila. Ct. Com. P1 LEXIS 167, *3.

14. Section 703 of the Public Utility Code, 66 Pa. C.S.A. § 703(b) provides that the Commission may dismiss any complaint without a hearing of, in its opinion, a hearing is not necessary to the public interest.

15. A hearing is required only when there is a disputed question of fact, and is not required to resolve questions of law. Dee-Dee Cab, Inc. v. Pa. Pub. Util. Comm'n, 817 A.2nd 593 (Pa. Commw. Ct. 2003), petition for allowance of appeal denied, 836 A.2d 123 (Pa. 2003).

16. Here, there are no genuine issues of fact and PECO Energy is entitled to judgment as a matter of law with respect to all of the allegations in the Complaint.

17. The Commission has held that a landlord must pay the utility for any account balance, including arrearages, once a foreign load or wiring has been found. 66 Pa. C.S. §§ 1529.1(a), (c); and Ace Check Cashing Inc. v. Phila. Gas Works, Final Order, (May 21, 2010). See also Santos v. Metro. Edison Co., No. C-00967757 (Pa. P.U.C. Aug. 7, 1997).

18. The Complainant avers that he is being held responsible for his tenant's balance that was transferred to him. The Complainant disputes responsibility for the balance transferred to him arising from the foreign wiring condition. See Complaint at Exhibit "1".

19. The Complainant does not allege that the property is not a rental property or that he is not the owner of the property.

20. The Complainant does not allege that PECO Energy incorrectly determined a foreign wiring condition at his property.

21. The Complainant does not allege that PECO Energy delayed investigating his tenant's foreign wiring concerns.

22. The Complainant does not allege that PECO Energy transferred an incorrect amount to his account.

23. The Complainant does not disagree that foreign wiring was found. Indeed he admitted that he corrected the foreign wiring condition.

24. The Complainant does not allege that PECO Energy delayed their field investigation to verify the foreign wiring had been corrected.

25. The Complainant's formal complaint simply alleges that foreign wiring was found at his property and he feels that he should not be held responsible for his tenant's balance arising from the foreign wiring because his tenant did not remain current on her bill.

26. As previously explained by the Legislature and this Commission, upon discovering the existence of a foreign load a public utility is required to list the account, including any arrearages, in the name of the landlord. 66 Pa. C.S. §§ 1529.1(a), (c). See also Santos v. Metro. Edison Co., No. C-00967757 (Pa. P.U.C. Aug. 7, 1997). The landlord is responsible for paying the utility bills until the foreign load is corrected. Santos at 16. Once the foreign load is corrected by the landlord and verified by the utility, the utility will place the account back in the name of the tenant and the arrearage, if any, will remain the landlord's responsibility. Id. To the extent any dispute regarding the financial responsibility of the parties exists, that is a matter to be resolved in the Court of Common Pleas as it is outside the Commission's jurisdiction. Edmund v. Corazzini v. UGI Penn Natural Gas, Inc., No. F-2009-2101282, Opinion and Order adopted July 15, 2010 at 7.

27. In the case at bar, PECO Energy properly transferred the tenant's utility account, including arrearages, to the Complainant's name.

28. PECO Energy's actions are consistent with Pennsylvania law.

29. The PUC is not the forum for the Complainant to raise what is essentially a landlord tenant dispute, regarding the foreign wiring balance that should be attributable to him as

opposed to the amount attributable to his tenants pursuant to a lease agreement between the parties.

30. As stated in Edmund v. Corazzini, *supra* that is a matter to be resolved in the Court of Common Pleas as it is outside the Commission's jurisdiction.

31. Because the Complaint relates to a dispute about the assignment of financial responsibility for a foreign load in a building he owns, this complaint should be dismissed as a matter of law.

32. Accordingly, PECO Energy requests that the Commission dismiss the Complaint for legal insufficiency.

REQUEST FOR RELIEF

WHEREFORE, for the reasons set forth above, PECO Energy Company respectfully requests that your Honorable Commission summarily dismiss the Complainants' Complaint.

Respectfully submitted,



Shawane L. Lee
Counsel for PECO Energy Company
2301 Market Street, S23-1
P.O. Box 8699
Philadelphia, PA 19101-8699
(215) 841-6841
Fax: 215.568.3389
Shawane.Lee@exeloncorp.com

**BEFORE THE
PENNSYLVANIA PUBLIC UTILITY COMMISSION**

GARY HOCH

Complainant

v.

PECO ENERGY COMPANY

Respondent

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:
:

DOCKET NO. F-2017-2592830

VERIFICATION

I, Shawane L. Lee, hereby declare that I am counsel for PECO Energy Company; that as such I am authorized to make this verification on its behalf; that the facts set forth in the foregoing Pleading are true to the best of my knowledge, information and belief, and that I make this verification subject to the penalties of 18 Pa. C.S. § 4904 pertaining to false statements to authorities.

Date: March 20, 2017



Shawane L. Lee

**BEFORE THE
PENNSYLVANIA PUBLIC UTILITY COMMISSION**

GARY HOCH

Complainant

v.

PECO ENERGY COMPANY

Respondent

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:

DOCKET NO. F-2017-2592830

CERTIFICATE OF SERVICE

I, Shawane L. Lee, hereby certify that I have this day served a copy of PECO Energy Company's Answer in the above matter upon all interested parties by mailing a copy, properly addressed and postage prepaid to:

Gary Hoch
472 Moyer Road
Harleysville, PA 19438

Dated at Philadelphia, Pennsylvania, March 20, 2017



Shawane L. Lee
Counsel for PECO Energy Company
2301 Market Street, S23-1
P.O. Box 8699
Philadelphia, PA 19101-8699
(215) 841-6841
Fax: 215.568.3389
Shawane.Lee@exeloncorp.com

EXHIBIT 1



PENNSYLVANIA
PUBLIC UTILITY COMMISSION

CONSUMER INFO UTILITY & INDUSTRY FILING & RESOURCES ABOUT PUC CONTACT US

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Your filing has been electronically received. Upon review of the filing for conformance with the Commission's filing requirements, a notice will be issued acknowledging such compliance and assigning a Docket Number. The matter will receive the attention of the Commission and you will be advised if any further action is required on your part.

Print this page for your records. The date filed on will be the current day if the filing occurs on a business day before or at 4:30 PM Harrisburg, PA time. It will be the next business day if the filing occurs after 4:30 PM Harrisburg, PA time or on weekends or holidays.

If your filing exceeds 250 pages, you are required to submit one paper copy of the filing within 3 business days of submitting the electronic filing. This paper copy can be mailed to: Secretary, Pennsylvania Public Utility Commission, Commonwealth Keystone Building, 400 North Street, 2nd Floor, Harrisburg, PA 17120. Please print a copy of this page and attach it to the paper copy of your filing as the first page.

eFiling Confirmation	
Docket Number:	F-2017-2592830
Description:	Gary Hoch v. PECO Energy Company Answer to Formal Complaint
Transmission Date:	3/20/2017 9:13:51 AM
Filed On:	3/20/2017 9:13:51 AM
eFiling Confirmation Number:	1670096

Uploaded File List

File Name	Document Class	Document Type
Hoch - Answer.pdf	Communication	Answer to Formal Complaint

Legal Department
2301 Market Street / S23-1
Philadelphia, PA 19101-8699

Direct Dial: 215-841-6841

March 20, 2017

Rosemary Chiavetta, Secretary
Pennsylvania Public Utility Commission
Commonwealth Keystones Building
400 North Street, Second Floor
Harrisburg, PA 17120

RE: Gary Hoch v. PECO Energy Company
PUC Docket No.: F-2017-2592830

Dear Ms. Chiavetta:

Enclosed for filing with the Commission is *PECO Energy's Answer to Formal Complaint*.

I have enclosed a Certificate of Service showing that a copy of the above document was served on the interested parties. Thank you for your time and attention on this matter.

Very truly yours,



Shawans Lee
Counsel for PECO Energy Company

SL/sb
Enclosure

BEFORE THE
PENNSYLVANIA PUBLIC UTILITY COMMISSION

GARY HOCH
Complainant

v.

PECO ENERGY COMPANY
Respondent

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DOCKET NO. F-2017-2592830

ANSWER OF RESPONDENT,
PECO ENERGY COMPANY

On March 10, 2017, PECO Energy Company ("PECO Energy") was served with a formal complaint filed by Gary Hoch (hereafter "Complainant"). Pursuant to 52 Pa. Code § 5.61, PECO Energy responds to the Complaint and states:

1. Admitted
2. Admitted.
3. Admitted.

4. Denied. Unless specifically admitted herein, PECO Energy denies all material allegations of fact and conclusions of law in the complaint. In his Complaint, the Complainant states that PECO transferred an amount from the property at 472A Moyer Road, Harleysville, PA 19438 that is over \$3,500. The Complainant states that he has been given this bill because his tenant has not kept current on her billing for years. The Complainant states that he had absolutely no knowledge of this foreign wiring issue and corrected it immediately. The Complainant states that he purchased the property in May 2016.

PECO Energy's records reveal that the Complainant owns the property located at 472A Moyer Road, Harleysville, PA. The Complainant has a tenant, June Mahoney, who established service at the premises on December 14, 2002. See Account Activity Statement, attached hereto

as Exhibit "1". On August 10, 2016, Ms. Mahoney complained of high bills at her residence. Accordingly, on August 19, 2016, a PECO Energy technician visited the property and found foreign wiring. Specifically, the technician found a shared septic system and septic pump for units 470 and 472A connected to Ms. Mahoney's meter.

On August 22, 2016, PECO connected service in the Complainant's name effective August 19, 2016, and established a new account under account number 05306-94010. See Account Activity Statement, attached hereto as Exhibit "2". PECO sent correspondence to the Complainant on August 22, 2016, advising that foreign wiring had been found. See Correspondence dated 8/22/16, attached hereto as Exhibit "3". Ms. Mahoney's balance in the amount of \$3,497.75 was transferred into the Complainant's name under account number 05306-94010. See Exhibit "2". On September 4, 2016, PECO sent a Utility Company Report to Ms. Mahoney advising her that foreign wiring had been found and her account was transferred to her landlord's name effective August 19, 2016. See Correspondence dated 9/4/16, attached hereto as Exhibit "4". On September 8, 2016, PECO's high bill field technician went to the property and verified that foreign wiring repairs had been completed. On September 15, 2016, PECO sent correspondence to the Complainant verifying that foreign wiring had been corrected. See Utility Company Report, dated September 15, 2016, attached hereto as Exhibit "5". The same day, PECO sent correspondence to Ms. Mahoney advising that foreign wiring had been corrected. See Utility Company Report, dated September 15, 2016, attached hereto as Exhibit "6".

On September 1, 2016, the Complainant filed an informal complaint with the Bureau of Consumer Services ("BCS") at case number 003473112, stating that he owns the property at 472A Moyer Road and was renting to a tenant who was responsible for her own electric. The Complainant stated that he would like the PUC to investigate why he is being held responsible

for his tenant's bill when [the tenant] is responsible to pay her bill. See Case Details Report #003473112, attached hereto as Exhibit "7". On January 19, 2017, the BCS issued a Decision Report, dismissing the case as follows:

TENANT JUNE MAHONEY ESTABLISHED SERVICE AT 472A MOYER RD, HARLEYSVILLE, PA EFFECTIVE 12/14/2002. GARY HOCH IS THE PROPERTY OWNER AND LANDLORD FOR THE RENTAL PROPERTY LOCATED AT 472A MOYER RD, HARLEYSVILLE, PA. ...ON 8/19/2016 A COMPANY FIELD INVESTIGATOR VISITED THE PROPERTY AND MET WITH JUNE MAHONEY. THE ELECTRIC SERVICE WAS RESTORED REMOTELY AT THAT TIME. THE INVESTIGATOR OBSERVED THE SEPTIC SYSTEM CONNECTED TO THE RENTAL HOME WAS SHARED WITH THE MAIN HOUSE. THE SHARED SYSTEM ON THE TENANT'S METER CONSTITUTES FOREIGN LOAD. THE ELECTRIC SERVICE WAS LEFT ON AND A NEW ACCOUNT WAS INITIATED IN THE NAME OF GARY HOCH EFFECTIVE 8/19/2016. LATE CHARGES OF \$365.47 WERE CANCELED FROM JUNE MAHONEY'S FINAL BILL AND THE REMAINING BALANCE OF 3497.75 FROM JUNE MAHONEY'S PRIOR ACCOUNT WAS ADDED TO MR. HOCH'S NEW ACCOUNT. ON 9/8/2016 A COMPANY FIELD INVESTIGATOR VISITED THE PROPERTY AND CONFIRMED THE LOAD LINES FOR THE SEPTIC SYSTEM WERE MOVED FROM THE TENANT'S METER TO THE METER FOR THE MAIN HOUSE. WITH REPAIRS VERIFIED, SERVICE WAS AUTHORIZED BACK TO THE TENANT. ON 9/9/2016 MR. HOCH'S ACCOUNT WAS CLOSED AND A FINAL BILL WAS ISSUED IN THE AMOUNT OF 3567.11 DUE 10/3/2016. A NEW ACCOUNT WAS INITIATED FOR THE TENANT JUNE MAHONEY EFFECTIVE 9/9/2016. SEE 66 PA. C.S. 1529.1. DUTY OF OWNERS OF RENTAL PROPERTY. GARY HOCH IS RESPONSIBLE FOR THE BALANCE OF 3497.75 THAT WAS TRANSFERRED TO HIM FROM 472A MOYER RD, HARLEYSVILLE, PA FOR TENANT JUNE MAHONEY. GARY HOCH IS RESPONSIBLE FOR THE ELECTRIC BILLING AT 472A MOYER RD, HARLEYSVILLE, PA WHILE THE ACCOUNT WAS ACTIVE IN HIS NAME FROM 8/19/2016 THROUGH 9/9/2016. THIS INFORMAL COMPLAINT IS DISMISSED.

See BCS Decision Report #003473112, attached hereto as Exhibit "8".

PECO Energy avers that the company properly determined there was a foreign load condition at the Complainant's rental property and transferred the service and charges into the Complainant's name consistent with 66 Pa. C.S. §§ 1529.1(a), (c); and Ace Check Cashing Inc.

v. Phila. Gas Works, Final Order, (May 21, 2010). Upon discovering the existence of a foreign load a public utility is required to list the account, including any arrearages, in the name of the landlord. 66 Pa. C.S. §§ 1529.1(a), (c). See also Santos v. Metro. Edison Co., No. C-00967757 (Pa. P.U.C. Aug. 7, 1997). The landlord is responsible for paying the utility bills until the foreign load is corrected. Santos at 16. Once the foreign load is corrected by the landlord and verified by the utility, the utility will place the account back in the name of the tenant and the arrearage, if any, will remain the landlord's responsibility. Id. To the extent any dispute regarding the financial responsibility of the parties exists, that is a matter to be resolved in the Court of Common Pleas as it is outside the Commission's jurisdiction. Edmund v. Corazzini v. UGI Penn Natural Gas, Inc., No. F-2009-2101282, Opinion and Order adopted July 15, 2010 at 7.

5. Denied.
6. Admitted.
7. Admitted.

WHEREFORE, PECO Energy Company respectfully requests that your Honorable Commission dismiss the instant Complaint.

Respectfully Submitted,



Shawane L. Lee
Counsel for PECO Energy Company
2301 Market Street, S23-1
P.O. Box 8699
Philadelphia, PA 19101-8699
(215) 841-6841
Fax: 215.568.3389
shawane.lee@exeloncorp.com

BEFORE THE
PENNSYLVANIA PUBLIC UTILITY COMMISSION

GARY HOCH
Complainant

v.

PECO ENERGY COMPANY
Respondent

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DOCKET NO. F-2017-2592830

VERIFICATION

I, Shawane Lee, hereby declare that I am counsel for PECO Energy Company; that as such I am authorized to make this verification on its behalf; that the facts set forth in the foregoing Pleading are true to the best of my knowledge, information and belief, and that I make this verification subject to the penalties of 18 Pa. C.S. § 4904 pertaining to false statements to authorities.



Date: March 20, 2017

Shawane L. Lee

BEFORE THE
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DOCKET NO. F-2017-2592830

CERTIFICATE OF SERVICE

I, Shawane L. Lee, hereby certify that I have this day served a copy of PECO Energy Company's Answer in the above matter upon all interested parties by mailing a copy, properly addressed and postage prepaid to:

Gary Hoch
472 Moyer Road
Harleysville, PA 19438

Dated at Philadelphia, Pennsylvania, March 20, 2017.



Shawane L. Lee
Counsel for PECO Energy Company
2301 Market Street, S23-1
P.O. Box 8699
Philadelphia, PA 19101-8699
(215) 841-6841
Fax: 215.568.3389
Shawane.Lee@exeloncorp.com

EXHIBIT "1"

EXHIBIT "2"

EXHIBIT "3"

Gary L. Hoch
472 Moyer Rd
Harleysville, Pa 19438

August 22, 2016

Regarding: 472A Moyer Rd
Harleysville, Pa 19438

Dear Mr. Hoch:

On 8-19-16 a PECO field technician visited the above referenced property in response to a high bill complaint. The technician found shared septic system and pump for 470 and 472A wired to customer in 472A. This is known as foreign wiring. Please have your electrician check for any additional foreign wiring that may not have been detected at the time of the field visit.

When PECO identifies foreign wiring. Pennsylvania State Law requires the electric service to be transferred into the name of the landlord, until the wiring is properly corrected. (Per Section 1529.1(b) of the Pennsylvania Public Utility Code, 66 Pa. C.S. 1529.1)

Please be advised that the electric service for the accounts in question will be transferred into your name effective immediately. If any of the current tenant's balance due is attributable to the found foreign wiring the entire balance will be transferred into your name as well. The service can only go back into your tenants name if you have your electrician correct the wiring for each apartment.

If you have completed the repairs, or have any questions regarding this matter, please telephone 215-841-6594.

Cordially,

Aaron Saunders
Customer Field Operations

EXHIBIT "4"



UTILITY COMPANY REPORT
Reporte De La Compania Utilidades

Name: JUNE J MAHONEY
Service Address: 472A MOYER RD HARLEYSVILLE PA 19438
Post Office: HARLEYSVILLE PA 19438
Account Number: 05808-01704

Date: 9/4/16	Prepared By: CHRISTOPHER KARPUK
------------------------	-------------------------------------------

Phone Home: (215) 390-3585	Phone Work: (215) 282-1277
Billing Address: 472A MOYER RD HARLEYSVILLE PA 19438	

Problem As You Described It

On 8/10/16 you contacted our office regarding your PECO bill.

Our Response

On 8/19/16 a PECO field technician visited the above property in response to a high bill complaint. The technician found a shared septic system and pump for 470 and 472A Moyer Rd connected to your meter #122137194. This is known as foreign wiring.

When PECO identifies foreign wiring, Pennsylvania State Law requires the electric service be transferred into the name of the landlord, until the wiring is properly corrected. (Per Section 1529.1(b) of the Pennsylvania Public Utility Code, 68 Pa. C.S. 1529.1) Please be advised that the electric for the account in question was transferred into your landlord's name effective 8/22/16.

The balance on your account is \$0.00 as of 9/4/16. The amount due by 9/20/16 to avoid delinquency is \$0.00.

The investigation is being closed at this time. If you have any further questions, or need payment arrangements please call our Financial Care Center at 1-888-480-1533.

Cordially,
Christopher Karpuk
High Bill Field

UTILITY COMPANY REPORT

To file a Complaint

If you do not agree with this report you may file a Complaint with the Public Utility Commission (PUC). You may file a complaint by calling the PUC at 1-800-692-7380 or by writing to the following address:
Pennsylvania Public Utility Commission
P. O. Box 9265
Harrisburg PA 17105-9265
Attention: Service Termination Mediation Unit

To protect your rights your complaint should be filed within 10 days of the date on this report and should include the following information:

1. Your name.
2. Your address.
3. The address where this service is being used.
4. Your account number.
5. Our name, PECO Energy Company.
6. A brief statement of the problem.
7. Whether a Complaint about this problem was filed with the PUC before.
8. Whether the problem was investigated and reported by us on or before the shut-off date, if any.
9. How you would like the problem to be solved.

If you file a complaint and do the things the PUC tells you to do, we will not shut off your service while they are handling your complaint.

PECO ENERGY COMPANY

If you need to talk to us, please call 1-800-494-4000, between 7:00 a.m. and 7:00 p.m., Monday through Friday.

PECO Energy Company's Business Office hours are Monday through Friday, from 8:30 a.m. to 5:00 p.m. Our Business Office is located at:

2301 Market Street, Philadelphia, PA 19101

EXHIBIT "5"



UTILITY COMPANY REPORT
Reporte De La Compania Utilidades

Date: 9/15/16	Prepared By: KARPUK, CHRISTOPHER
-------------------------	--------------------------------------------

Name: GARY L HOCH
Service Address: 472A MOYER RD HARLEYSVILLE PA 19438
Post Office: HARLEYSVILLE PA 19438
Account Number: 05303-94010

Phone Home: (287) 718-9639	Phone Work:
Mailing Address: 472 MOYER RD HARLEYSVILLE PA 19438	

Problem As You Described It

On 9/2/16 you contacted our office stating that the foreign wiring has been corrected at the property.

Our Response

On 9/8/16 a PECO field technician visited the above property in response to a high bill complaint. The technician found that the foreign wiring has been corrected associated with meter #122137194.

When PECO identifies that foreign wiring has been corrected, Pennsylvania State Law requires the electric service be transferred back into the name of the tenant. (Per Section 1529.1(b) of the Pennsylvania Public Utility Code, 68 Pa. C.S. 1529.1) Please be advised that the electric for the account in question was transferred back into your tenant's name effective 9/9/16.

The balance on your account is \$3,567.11 as of 9/15/16. The amount due by 10/3/16 to avoid delinquency is \$3,567.11.

The investigation is being closed at this time. If you have any further questions, or need payment arrangements please call our Financial Care Center at 1-888-480-1533.

Cordially,
Christopher Karpuk
High Bill Field

5

UTILITY COMPANY REPORT

To file a Complaint

If you do not agree with this report you may file a Complaint with the Public Utility Commission (PUC). You may file a complaint by calling the PUC at 1-800-692-7380 or by writing to the following address:
Pennsylvania Public Utility Commission
P. O. Box 3265
Harrisburg PA 17103-3265
Attention: Service Termination Mediation Unit

To protect your rights your complaint should be filed within 10 days of the date on this report and should include the following information:

1. Your name.
2. Your address.
3. The address where this service is being used.
4. Your account number.
5. Our name, PECO Energy Company.
6. A brief statement of the problem.
7. Whether a Complaint about this problem was filed with the PUC before.
8. Whether the problem was investigated and reported by us on or before the shut-off date, if any.
9. How you would like the problem to be solved.

If you file a complaint and do the things the PUC tells you to do, we will not shut off your service while they are handling your complaint.

PECO ENERGY COMPANY

If you need to talk to us, please call 1-800-494-4000, between 7:00 a.m. and 7:00 p.m., Monday through Friday.

PECO Energy Company's Business Office hours are Monday through Friday, from 8:30 a.m. to 5:00 p.m. Our Business Office is located at:

2301 Market Street, Philadelphia, PA 19101

EXHIBIT "6"



UTILITY COMPANY REPORT
Reporte De La Compania Utilidades

Date: 9/15/16	Prepared By: KARPUK, CHRISTOPHER
-------------------------	--------------------------------------------

Name: JUNE J MAHONEY
Service Address: 472A MOYER RD HARLEYSVILLE PA 19438
Post Office: HARLEYSVILLE PA 19438
Account Number: 05306-04029

Phone Home: (215) 380-3585	Phone Work: (215) 285-553
Mailing Address: 472A MOYER RD HARLEYSVILLE PA 19438	

Problem As You Described It

On 9/2/16 your landlord contacted our office stating that the foreign wiring has been corrected at the property.

Our Response

On 9/8/16 a PECO field technician visited the above property in response to a high bill complaint. The technician found that the foreign wiring has been corrected associated with your meter #122137194.

When PECO identifies that foreign wiring has been corrected, Pennsylvania State Law requires the electric service be transferred back into the name of the tenant. (Per Section 1529.1(b) of the Pennsylvania Public Utility Code, 68 Pa. C.S. 1529.1) Please be advised that the electric for the account in question was transferred back into your name effective 9/9/16.

The balance on your account is \$0.00 as of 9/15/16. The amount due by 10/3/16 to avoid delinquency is \$0.00.

The investigation is being closed at this time. If you have any further questions, or need payment arrangements please call our Financial Care Center at 1-888-480-1533.

Cordially,
Christopher Karpuk
High Bill Field

UTILITY COMPANY REPORT

To file a Complaint

If you do not agree with this report you may file a Complaint with the Public Utility Commission (PUC). You may file a complaint by calling the PUC at 1-800-692-7380 or by writing to the following address:
Pennsylvania Public Utility Commission
P. O. Box 3285
Harrisburg PA 17105-3285
Attention: Service Termination Mediation Unit

To protect your rights your complaint should be filed within 10 days of the date on this report and should include the following information:

1. Your name.
2. Your address.
3. The address where this service is being used.
4. Your account number.
5. Our name, PECO Energy Company.
6. A brief statement of the problem.
7. Whether a Complaint about this problem was filed with the PUC before.
8. Whether the problem was investigated and reported by us on or before the shut-off date, if any.
9. How you would like the problem to be solved.

If you file a complaint and do the things the PUC tells you to do, we will not shut off your service while they are handling your complaint.

PECO ENERGY COMPANY

If you need to talk to us, please call 1-800-494-4000, between 7:00 a.m. and 7:00 p.m., Monday through Friday.

PECO Energy Company's Business Office hours are Monday through Friday, from 8:30 a.m. to 5:00 p.m. Our Business Office is located at:

2301 Market Street, Philadelphia, PA 19101

EXHIBIT "7"

March 16, 2017

Case Details Report

BCS Case #: 003473112
Customer Name: GARY HOCH
Service Address: 472A MOYER RD

BCS Bill Account #: 8888888888

Mailing Address: HARLEYSVILLE, PA 19438

Home Phone: 0-
Business Phone: 0-
Business number:
Alternate contact:

Date Case Opened: 2016-09-01
PAR Case: N
Investigator Name: BCS CASE POOL
Investigator Phone: (717) 787-0000
Service class: R
Previous case #:

Date Cut Off: 9999-12-31

Universal Services: N
Contact Type: TELEPHONE
Amount in Arrears: \$0.00

Adults: 0
Children: 0
Children Ages:
Gross Income: \$0.00
Miscellaneous Info:

Complaint Reason:
BILLING DISPUTES (# 18)

Customer Problem Description:
CUSTOMER STATES HE OWNS THE PROPERTY AND WAS RENTING TO A TENANT WHO WAS RESPONSIBLE FOR HER OWN ELECTRIC. CUSTOMER STATES THE TENANT'S SERVICES WERE TERMINATED FOR NON-PAYMENT. CUSTOMER STATES HE RECENTLY RECEIVED HIS BILL AND A \$3500 BALANCE WAS ADDED TO HIS ACCOUNT. - RELIEF SOUGHT - CUSTOMER WOULD LIKE PUC TO INVESTIGATE WHY HE IS BEING HELD RESPONSIBLE FOR HIS TENANT'S BILL WHEN SHE WAS RESPONSIBLE TO PAY HER BILL. THE CELL PHONE NUMBER (267) 718 - 9639 HAS BEEN ALLOWED TO BE SHARED.

Exelon.

March 16, 2017

Company Position:

09/01/2016 CUSTOMER IS RESPONSIBLE FOR THE \$3500 BALANCE

EXHIBIT "8"

March 16, 2017

BCS Decision Report

BCS Case #: 003473112 Open Date: 2016-09-01
Customer Name: GARY HOCH
Service Address: 472A MOYER RD

BCS Bill Account #: HARLEYSVILLE, PA 19438
8888888888
Violation Type: NO Previous Case #:
Decision Type: W Chapter Type:
Investigator Name: TIM CLARK Section / Rule:

Decision Issued Date: 2017-01-19
Case Closed Date: 2017-01-19

Letter Description:

EGW PAR W/COMPLEX DISPUTE/NO PAYMENT AGREEMENT/LEVEL 1

Total Balance:	\$3567.11	Balance Date:	2016-09-16
Amount to Restore Service:	\$0.00	Amount to Continue Service:	\$0.00
Date Payment Due:		Regular Budget Amount:	\$0.00
Special Budget Payment:	\$0.00	Final Bill Monthly Payment:	\$0.00
Plus Arrears Payment:	\$0.00	End of Month Payment:	\$0.00
Current Monthly Payment:	\$0.00		
Payment Terms:			

PAR Description:

Resolution Description:

DECISION ISSUED. TENANT JUNE MAHONEY ESTABLISHED SERVICE AT 472A MOYER RD, HARLEYSVILLE, PA EFFECTIVE 12/14/2002. GARY HOCH IS THE PROPERTY OWNER AND LANDLORD FOR THE RENTAL PROPERTY LOCATED AT 472A MOYER RD, HARLEYSVILLE, PA. JUNE MAHONEY'S ELECTRIC SERVICE WAS TERMINATED ON 6/21/2016 FOR OVERDUE BILLS. ON 7/26/2016 A FINAL BILL WAS ISSUED IN THE AMOUNT 3863.22 TO JUNE MAHONEY. ACCORDING TO COMPANY RECORDS, ON 8/19/2016 A COMPANY FIELD INVESTIGATOR VISITED THE PROPERTY AND MET WITH JUNE MAHONEY. THE ELECTRIC SERVICE WAS RESTORED REMOTELY AT THAT TIME. THE INVESTIGATOR OBSERVED THE SEPTIC SYSTEM CONNECTED TO THE RENTAL HOME WAS SHARED WITH THE MAIN HOUSE. THE SHARED SYSTEM ON THE TENANT'S METER CONSTITUTES FOREIGN LOAD. THE ELECTRIC SERVICE WAS LEFT ON AND A NEW ACCOUNT WAS INITIATED IN THE NAME OF GARY HOCH EFFECTIVE 8/19/2016. LATE



Exelon.

March 16, 2017

CHARGES OF \$365.47 WERE CANCELED FROM JUNE MAHONEY'S FINAL BILL AND THE REMAINING BALANCE OF 3497.75 FROM JUNE MAHONEY'S PRIOR ACCOUNT WAS ADDED TO MR. HOCH'S NEW ACCOUNT. ON 9/8/2016 A COMPANY FIELD INVESTIGATOR VISITED THE PROPERTY AND CONFIRMED THE LOAD LINES FOR THE SEPTIC SYSTEM WERE MOVED FROM THE TENANT'S METER TO THE METER FOR THE MAIN HOUSE. WITH REPAIRS VERIFIED, SERVICE WAS AUTHORIZED BACK TO THE TENANT. ON 9/9/2016 MR. HOCH'S ACCOUNT WAS CLOSED AND A FINAL BILL WAS ISSUED IN THE AMOUNT OF 3567.11 DUE 10/3/2016. A NEW ACCOUNT WAS INITIATED FOR THE TENANT JUNE MAHONEY EFFECTIVE 9/9/2016. SEE 66 PA. C.S. 1529.1. DUTY OF OWNERS OF RENTAL PROPERTY. GARY HOCH IS RESPONSIBLE FOR THE BALANCE OF 3497.75 THAT WAS TRANSFERRED TO HIM FROM 472A MOYER RD, HARLEYSVILLE, PA FOR TENANT JUNE MAHONEY. GARY HOCH IS RESPONSIBLE FOR THE ELECTRIC BILLING AT 472A MOYER RD, HARLEYSVILLE, PA WHILE THE ACCOUNT WAS ACTIVE IN HIS NAME FROM 8/19/2016 THROUGH 9/9/2016. THIS INFORMAL COMPLAINT IS DISMISSED.