

DEAR SECRETARY CHIARITTA,

My name is James Stone I'm writing to ask for another hearing with you and Phila Gas works to resolve and hopefully find an agreement that my family can do financially.

Miss Glace called me prior to our hearing on 2/10/2017 and we had misheard standing on terms.

It was to high for us to pay off balance in one year with PGW but was told not to attend hearing ~~she~~ would take care of this.

We are sorry to ask for hearing but need something to agree that will not put a burden on our other financial responsibilities with mortgage and house bill other than PGW

DOCKET NO - F-2016-2578913

PA P.O.  
SECRETARY'S BUREAU

2017 MAR 13 AM 10:44

RECEIVED

Thank you,  
*James Stone*  
201-215-805-0693

314605



**PHILADELPHIA GAS WORKS**

800 West Montgomery Avenue • Philadelphia, PA 19122

Laureto A. Farinas, Senior Attorney  
Legal Department  
Direct Dial: 215-684-6982  
FAX: 215-684-6798  
E-mail: [laureto.farinas@pgworks.com](mailto:laureto.farinas@pgworks.com)

February 9, 2017

Rosemary Chiavetta, Secretary  
Pennsylvania Public Utility Commission  
P.O. Box 3265  
Harrisburg, PA 17105-3265

**RE: James D. Stone v. Philadelphia Gas Works, Docket No. F-2016-2578913**

Dear Secretary Chiavetta:

Pursuant to 52 Pa. Code §5.24(b), the Philadelphia Gas Works (PGW) certifies that the above referenced Complaint has been satisfied. PGW and the Complainant have discussed the issues raised in the complaint and reached a settlement. With this discussion, the Complainant has indicated that he is satisfied with the resolution of this complaint.

**Therefore, the Initial Hearing scheduled for February 10, 2017 at 10:00 a.m., in this matter is no longer necessary.**

By copy of this letter, I am notifying the Complainant of his right to object to any part of this settlement, in writing to the Public Utility Commission within ten (10) days of the date of this letter.

If you need additional information about this matter, please contact me at my direct-dial number above. Thank you for your assistance.

Sincerely,



Laureto Farinas

cc: James D. Stone (Regular Mail)  
Administrative Law Judge Cynthia W. Fordham (e-mail)  
Jessica Glace (PGW Mail)  
Tiffany Higgins  
Wendy Vacca  
Tyra Jackson

SECRETARY'S BUREAU  
PA P.U.C.

2017 MAR 13 AM 10:44



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**Laureto A. Farinas, Senior Attorney**  
Legal Department  
Direct Dial: 215-684-6982  
FAX: 215-684-6798  
E-mail: [laureto.farinas@pgworks.com](mailto:laureto.farinas@pgworks.com)

February 9, 2017

Mr. James Stone  
12601 Medford Road  
Philadelphia, PA 19154-14

**RE: James D. Stone v. Philadelphia Gas Works, Docket No. F-2016-2578913**

Dear Mr. Stone:

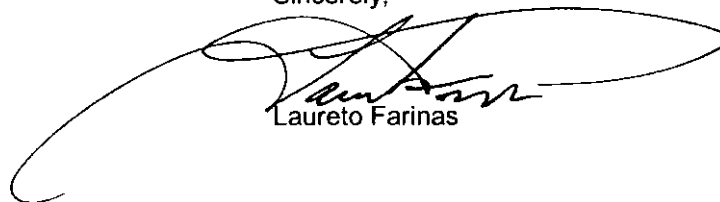
Pursuant to your settlement conference held early today with Jessica Glace, Senior Customer Review Officer – PGW, this letter confirms the terms of the settlement of the above captioned matter.

In complete settlement of all issues in this matter, we have discussed your concerns with your PGW account. The parties acknowledge and agree to the following:

1. This matter involves a request for restoration of gas service and a payment arrangement on your PGW account for gas service to 12601 Medford Road, Philadelphia, PA, PGW Acct. No. 0081 1616 0734 (Service Address). The total outstanding balance of the account is \$9,907.53.
2. In order to restore gas service to the Service Address, you will pay \$1,023.86. This represents \$825.63 (1/12th of the outstanding balance) plus \$123.23 (Reconnection fee) and \$75 (1/2 of the security deposit). Thereafter, you will be placed onto a payment arrangement consisting of the Easy Way budget (currently \$75) plus \$757 toward the outstanding balance until paid in full (total \$832 per month for 12 months).
3. You have indicated that you are satisfied with this resolution of the complaint and you no longer wish to pursue the above captioned matter against PGW.

If you need any additional information, please contact me at the direct dial number above. Thank you.

Sincerely,



Laureto Farinas

cc: Jessica Glace (PGW Mail)  
Tiffany Jones  
Wendy Vacca  
Tyra Jackson

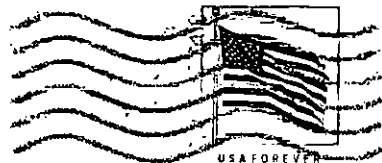
SECRETARY'S BUREAU  
PA P.U.C.

2017 MAR 13 AM 10:44

Mrs James & Nancy Stone  
12601 Medford Rd.  
Philadelphia, PA 19154-1415

PHILADELPHIA PA 190

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PENNSYLVANIA PUBLIC UTILITY COMM.  
SECRETARY ROSMARY CHIAURTTA  
P.O. Box 3265  
HARRISBURG, PA. 17105-3265

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