

COMMONWEALTH OF PENNSYLVANIA



OFFICE OF CONSUMER ADVOCATE

555 Walnut Street, 5th Floor, Forum Place  
Harrisburg, Pennsylvania 17101-1923  
(717) 783-5048  
800-684-6560

FAX (717) 783-7152  
consumer@paoca.org

April 10, 2017

Rosemary Chiavetta  
Secretary  
Pennsylvania Public Utility Commission  
Commonwealth Keystone Building  
400 North Street  
Harrisburg, PA 17120

RE: Commonwealth of Pennsylvania, by Attorney General  
KATHLEEN G. KANE, Through the Bureau of Consumer  
Protection,  
And  
TANYA J. McCLOSKEY, Acting Consumer Advocate,  
Complainants

v.

Energy Services Providers, Inc. d/b/a Pennsylvania Gas &  
Electric

Respondent

Docket No. C-2014-2427656

Secretary Chiavetta:

Please accept this notification of Joint Complainants of compliance with paragraph 38 of the Joint Petition for Approval of Settlement, page 38 of the Initial Decision dated June 8, 2015, and page 19 of the Commission's Tentative Form Opinion and Order dated March 9, 2016 and deemed final as of March 16, 2016 in the above-captioned proceeding. On April 10, 2017, the Commonwealth of Pennsylvania, Office of Attorney General, through the Bureau of Consumer Protection and the Acting Consumer Advocate, Tanya J. McCloskey provided the March Report of the Administrator of the Refund Pool to Energy Services Providers, Inc. d/b/a Pennsylvania Gas & Electric (PaG&E), the Pennsylvania Public Utility Commission's Bureau of Consumer Services, and Administrative Law Judges Elizabeth Barnes and Joel Cheskis in the format and medium requested by each.

Specifically, 51,845 checks were issued on August 12, 2016, representing checks to all eligible customers. As of March 31, 2017, of those checks issued, 41,186 totaling \$1,928,655.28

were cashed and paid. In late January, the Settlement Administrator began a calling campaign to all consumers whose refund checks were returned undeliverable and to those consumers eligible for a refund greater than \$100 and whose checks were delivered but still uncashed. The Settlement Administrator also sent postcards to all consumers whose refund checks were delivered but still uncashed to encourage the consumers to cash their refund checks before they expired on February 12, 2017. As a result of these outreach attempts, the Settlement Administrator reissued certain checks by customer request during the week of March 6, 2017, which expired after thirty days. As of March 31, 2017, 10,583 checks totaling \$392,166.69 remain uncashed and not reissued and 76 checks totaling \$4,177.81 were reissued and remain uncashed.

If you have any questions, please feel free to contact me at any time. The Joint Complainants will provide a final Administrator Report once final distribution of funds is made and notice to the Secretary's Office when the final Administrator Report is issued.

Respectfully Submitted,



Kristine E. Marsilio  
Assistant Consumer Advocate  
PA Attorney I.D. 316479

Enclosures

cc: Honorable Elizabeth Barnes, ALJ  
Honorable Joel Cheskis, ALJ  
Certificate of Service

231664

CERTIFICATE OF SERVICE

Commonwealth of Pennsylvania, by Attorney :  
General KATHLEEN G. KANE, Through the :  
Bureau of Consumer Protection, :  
: :  
And : Docket No. C-2014-2427656  
: :  
TANYA J. McCLOSKEY, Acting Consumer :  
Advocate, :  
Complainants :  
: :  
v. :  
: :  
ENERGY SERVICES PROVIDERS, INC. :  
d/b/a PENNSYLVANIA GAS & ELECTRIC :  
Respondent :

I hereby certify that I have this day served a true copy of the foregoing document,  
Joint Complainants Commonwealth of Pennsylvania and the Office of Consumer Advocate's Letter  
Re: March 2017 Report on the distribution of the refund pool, in the manner and upon the persons  
listed below:

Dated this 10th day of April 2017.

SERVICE BY E-MAIL & INTER-OFFICE MAIL

Michael Swindler, Esq.  
Kourtney L. Myers, Esq.  
Stephanie M. Wimer, Esq.  
Bureau of Investigation & Enforcement  
Pennsylvania Public Utility Commission  
Commonwealth Keystone Building  
400 North Street  
Harrisburg, PA 17120

SERVICE BY E-MAIL & FIRST CLASS MAIL, POSTAGE PREPAID

Christopher A. Lewis, Esq.  
Charles A. Fitzpatrick, IV, Esq.  
Blank Rome LLP  
One Logan Square 130 North 18<sup>th</sup> Street  
Philadelphia, PA 19103-6998

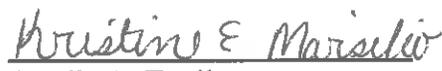
Sharon Webb, Esq.  
Office of Small Business Advocate  
Commerce Building, Suite 202  
300 North Second Street  
Harrisburg, PA 17101

Todd S. Stewart, Esq.  
Christopher M. Arfaa, Esq.  
Hawke McKeon & Sniscak LLP  
P.O. Box 1778  
100 N. Tenth Street  
Harrisburg, PA 17105-1778

Troy M. Frederick, Esq.  
Marcus & Mack, P.C.  
57 South Sixth Street  
Indiana, PA 15701  
[TFrederick@marcusandmack.com](mailto:TFrederick@marcusandmack.com)

SERVICE BY E-MAIL ONLY

Jonathan Shub, Esq.  
Eileen Burns, Esq.  
Kohn, Swift & Graf, P.C.  
One South Broad St., Suite 2100  
Philadelphia, PA 19107  
[jshub@kohnswift.com](mailto:jshub@kohnswift.com)  
[eburns@kohnswift.com](mailto:eburns@kohnswift.com)

  
Candis A. Tunilo  
Assistant Consumer Advocate  
PA Attorney I.D. # 89891  
E-Mail: [CTunilo@paoca.org](mailto:CTunilo@paoca.org)  
Kristine E. Marsilio  
Assistant Consumer Advocate  
PA Attorney I.D. # 316479  
E-Mail: [KMarsilio@paoca.org](mailto:KMarsilio@paoca.org)

Counsel for  
Office of Consumer Advocate  
555 Walnut Street 5th Floor, Forum Place  
Harrisburg, PA 17101-1923  
Phone: (717) 783-5048  
Fax: (717) 783-7152  
185171