



**PHILADELPHIA GAS WORKS**

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April 27, 2017

Rosemary Chiavetta, Secretary  
Pennsylvania Public Utility Commission  
P.O. Box 3265  
Harrisburg, PA 17105-3265

**Re: Clifford Haynes v. PGW, Docket No. F – 2017 – 2597050**

Dear Secretary Chiavetta:

Pursuant to 52 Pa. Code §5.24(b), the Philadelphia Gas Works (PGW) certifies that the above referenced Complaint has been satisfied. PGW and the Complainant, Clifford Haynes, have discussed the issues raised in the complaint and reached a settlement. With this discussion and settlement, the Complainant has indicated that he is satisfied with the resolution of this complaint.

**Therefore, no further Commission action is necessary.**

By copy of this letter, I am notifying the Complainant of his right to object to any part of this settlement, in writing, to the Public Utility Commission within ten (10) days of the date of this letter.

If you need additional information about this matter, please contact me at my direct-dial number above. Thank you for your assistance.

Sincerely,

A handwritten signature in blue ink, appearing to read "G. Christlieb", is written over a large, faint blue graphic of a flame or gas burner that serves as a background for the signature area.

**Graciela Christlieb**

cc: Clifford Haynes (Regular Mail)  
Tiffany Jones (PGW Mail)