



PENNSYLVANIA
AMERICAN WATER

March 30, 2017

Ms. Rosemary Chiavetta, Secretary
Pennsylvania Public Utility Commission
400 North Street
P.O. Box 3265
Harrisburg, PA 17120

RECEIVED
2017 APR -2 AM 10:43
PA P.U.C.
SECRETARY'S BUREAU

Re: Pennsylvania American Water Company
Arrearage and Medical Certification Reporting
M-2014-2448824

Dear Secretary Chiavetta,

Enclosed for filing are the 2016 Annual Utility Reporting of Accounts with Arrearages in Excess of \$10,000 and Medical Certificates for Pennsylvania American Water Company in compliance with Title 66 § 1410.1 (3) and (4).

Sincerely,

Tawana L. Dean
Regulatory Compliance Manager
800 W. Hershey Park Drive
Hershey, PA 17033
717-531-3219

cc: Alexis Bechtel, Lisa Jenkins, Kathy Solence (via email)

RECEIVED
2017 APR 12 AM 10:22
PA P.U.C.
SECRETARY'S BUREAU

Utility Reporting - Medical Certificates

Year Being Reported: 2016

Company Name: Pennsylvania American Water

Date Submitted: 3/30/2017

Filed By: Tawana Dean

Phone: 717-531-3219

Email: Tawana.Dean@amwater.com

of Med
Certs/Renewals
Submitted by
Customers in
2016

1,474

of Med
Certs/Renewals
Accepted by
Utility in 2015

651

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APR 12 2017

PA PUBLIC UTILITY COMMISSION
SECRETARY'S BUREAU

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PA P.U.C.
SECRETARY'S BUREAU

Utility Reporting - Accounts with Arrearages in Excess of \$10,000

Company Name: PA American Water (Wastewater)

Filed By: Tawana Dean

Email: Tawana.dean@amwater.com

Year Being Reported: 2016

Date of "Snapshot": 12/31/2016

Phone: 717-531-3219

If NO accounts to report, check this box:

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 2017 APR 2 AM 10:44
 PA P.U.C.
 SECRETARY'S BUREAU

Data in #5-8 should be from date account established (#3 in Column D)

	1. Unique Acct ID	2. Account Balance	3. Date Account Established	4. Avg Monthly Bill (prev 12 months)	5. # of PUC Informal Complaints	6. # of PUC Formal Complaints	7. # of Company PARs	8. # of Times Terminated for Non-Payment
1	2100300477531	\$12,219.85	4/1/1993	\$55.38	0	0	6	0
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PA PUBLIC UTILITY COMMISSION
 SECRETARY'S BUREAU
 APR 19 2017

RECEIVED

Utility Reporting - Accounts with Arrearages in Excess of \$10,000

Year Being Reported:

Company Name:

Date of "Snapshot":

Filed By:

Phone:

Email:

If NO accounts to report, check this box:

Data in #5-8 should be from date account established (#3 in Column D)

	1. Unique Acct ID	2. Account Balance	3. Date Account Established	4. Avg Monthly Bill (prev 12 months)	5. # of PUC Informal Complaints	6. # of PUC Formal Complaints	7. # of Company PARs	8. # of Times Terminated for Non-Payment
1	2100309241881	\$12,487.60	6/18/2001	\$75.00	3	1	14	0
2	2100328963331	\$12,301.00	7/25/2006	\$59.00	3	1	15	0
3	2100306455771	\$12,454.12	6/9/2008	\$308.50	2	1	16	4
4	2100336720802	\$10,200.92	4/1/1993	\$187.02	1	0	10	0
5	2200141800682	\$10,731.63	6/25/2013	\$83.19	1	0	5	2
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RECEIVED
 2017 APR 28 AM 10:51
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**PENNSYLVANIA
AMERICAN WATER**

**Rosemary Chiavetta, Secretary
Pennsylvania Public Utility
Commission
Commonwealth Keystone Building
400 North Street
Harrisburg, PA 17105-3265**

Hasler

03/30/2017

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04/11/2017

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Pennsylvania Public Utility Commission
400 North Street
P.O. Box 3265
Harrisburg, PA 17120

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