

COMMONWEALTH OF PENNSYLVANIA  
PUBLIC UTILITY COMMISSION

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WILLIAM LOW, Complainant  
v. Respondent  
PPL ELECTRIC UTILITIES CORPORATION,  
Respondent  
Appeal of BCS Decision - Billing  
Dispute.  
Initial Telephonic Hearing.  
----- X

Docket No.  
F-2017-2585978

Pages 1 - 8

Commonwealth Keystone Building  
Hearing Room 3 Conference Room  
400 North Street  
Harrisburg, Pennsylvania

Thursday, April 20, 2017

Met, pursuant to notice, at 10:28 a.m.

BEFORE:

BENJAMIN J. MYERS, ADMINISTRATIVE LAW JUDGE

APPEARANCES:

DAVID ALBERTSON, Esquire  
106 Market Street  
Berwick, Pennsylvania 18603  
(For the Complainant)

KIMBERLY KRUPKA, Esquire  
33 South Seventh Street  
P.O. Box 4060  
Allentown, Pennsylvania 18105-4060  
(For the Respondent - PPL Electric  
Utilities Corporation)

Commonwealth Reporting Company, Inc.  
700 Lisburn Road  
Camp Hill, Pennsylvania 17011

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WITNESS INDEX

WITNESSES:

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(None)

EXHIBIT INDEX

NUMBER

FOR IDENTIFICATION

IN EVIDENCE

(None)

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1 MR. ALBERTSON: It is David Albertson, D-A-  
2 V-I-D, A-L-B-E-R-T-S-O-N.

3 JUDGE MYERS: And your address, please?  
4 Spell it out for me so I can write it down for our  
5 records.

6 MR. ALBERTSON: 106 Market Street. Market,  
7 M-A-R-K-E-T, Street, Berwick, PA, B-E-R-W-I-C-K, 18603.

8 JUDGE MYERS: And a telephone number for  
9 you?

10 MR. ALBERTSON: 570-759-1231.

11 JUDGE MYERS: I'm sorry, 1231?

12 MR. ALBERTSON: Correct, yes.

13 JUDGE MYERS: Okay, just yourself and the  
14 Complainant today, Mr. Albertson?

15 MR. ALBERTSON: Yes, Your Honor, yes.

16 JUDGE MYERS: Okay, participating on behalf  
17 of PPL today is the counsel for PPL, Miss Krupka. First  
18 and last name and spell both for the record, please?

19 MS. KRUPKA: Sure. Kimberly Krupka.  
20 Kimberly, K-I-M-B-E-R-L-Y. The last name, K-R-U, P as in  
21 Paul, K-A. My address is 33 South Seventh Street in  
22 Allentown, A-L-L-E-N-T-O-W-N, Pennsylvania 18105. And if  
23 you need a telephone number it's 610-820-5450.

24 JUDGE MYERS: Now, we also have a P.O. box  
25 for you, Ms, Krupka, of 4060.

1 MS. KRUPKA: That's correct. It can go to  
2 either one. We get mail at both addresses.

3 JUDGE MYERS: Do you have any witnesses  
4 with you today, Ms. Krupka?

5 MS. KRUPKA: Yes, Tammy Nalesnik. And I  
6 can have her spell her name and provide her work address.

7 JUDGE MYERS: Yes, that's fine. First and  
8 last name. Spell both for me please.

9 MS. NALESNIK: Tammy, T-A-M-M-Y, and  
10 Nalesnik, N-A-L-E-S-N-I-K. And the address is 827  
11 Hausman, H-A-U-S-M-A-N, Road in Allentown, and that's  
12 18104.

13 JUDGE MYERS: Okay, and your title or  
14 position?

15 MS. NALESNIK: I'm a Customer Service  
16 Representative.

17 JUDGE MYERS: Okay. The parties have  
18 indicated there has been an agreement reached between the  
19 parties, Ms. Krupka. Before going on the record you  
20 briefly explained it to me. Do you want to go ahead and  
21 put that on the record and then we'll talk to Mr.  
22 Albertson and we'll see if that is in fact what the  
23 parties have agreed to?

24 MS. KRUPKA: Yes, Your Honor. Mr. Low  
25 currently has an account with PPL under Account Number

1 7732057105. The balance currently is \$1,965.13. PPL has  
2 agreed to reduce that balance to \$1,500.00 provided  
3 payment is made on the account in the next ten days, and  
4 that payment will be made to PPL, P.O. Box 25239, Lehigh  
5 Valley, PA 18002. And we would put that in a Certificate  
6 of Satisfaction. And as a result of that reduction Mr.  
7 Low would withdraw his Complaint.

8 JUDGE MYERS: Okay, Mr. Albertson, do you  
9 agree with that, what Ms. Krupka has outlined?

10 MR. ALBERTSON: Yes, I agree, Your Honor.

11 JUDGE MYERS: Anything that she missed or  
12 anything additional you feel needs to be put on the record  
13 regarding the agreement?

14 MR. ALBERTSON: No, nothing, Your Honor.

15 JUDGE MYERS: Okay, anything additional  
16 before we conclude, Ms. Krupka?

17 MS. KRUPKA: No, Your Honor.

18 JUDGE MYERS: Anything additional from  
19 yourself, Mr. Albertson?

20 MR. ALBERTSON: No, nothing, Your Honor.

21 Thanks very much.

22 JUDGE MYERS: Okay, the Certificate of  
23 Satisfaction you're going to file, Ms. Krupka, you'll send  
24 a copy of that to Mr. Albertson?

25 MS. KRUPKA: Yes, Your Honor.

1 JUDGE MYERS: And just for Mr. Low's  
2 information the Certificate will outline the procedures  
3 that need to be followed if there's any disagreement with  
4 it and the requirements that are required to be followed  
5 in order to file a disagreement with the Secretary's  
6 Bureau. Other than that, I don't know that there's  
7 anything else that I need to do for today. Anything  
8 additional before we conclude, Ms. Krupka?

9 MS. KRUPKA: No, Your Honor.

10 JUDGE MYERS: Anything additional, Mr.  
11 Albertson?

12 MS. KRUPKA: No, Your Honor.

13 JUDGE MYERS: Okay. I thank the parties  
14 for their participation today. The hearing will be  
15 concluded and we are adjourned. Thank you all very much.

16 [Whereupon, at 10:33 a.m., April 20, 2017 the hearing  
17 concluded.]

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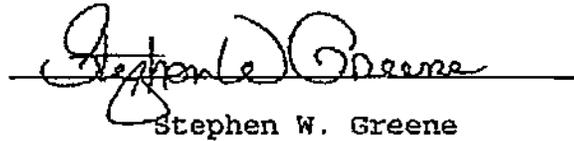
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C E R T I F I C A T E

I hereby certify that the foregoing proceedings, Docket No. F-2017-2585978, were reported by me on April 20, 2017, and that I, Stephen W. Greene, have read this transcript and attest that this transcript is a true and accurate record of the proceedings.

By:



Stephen W. Greene

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