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May 1, 2017

Rosemary Chiavetta, Secretary  
Pennsylvania Public Utility Commission  
P.O. Box 3265  
Harrisburg, PA 17105-3265

**RE: Kristina Novlan v. PPL Electric Utilities Corporation**  
**Docket No: C-2017-2588108**

Dear Ms. Chiavetta:

Attached for eFiling in the above-captioned matter is an original Certificate of Satisfaction of Complaint under 52 Pa. Code § 5.24(b).

Because all legal and factual issues in this proceeding have been resolved, PPL respectfully requests that this docket be terminated.

I hereby certify that I have provided a copy of the Certificate to the Complainant in this proceeding.

Please note that this Certificate of Satisfaction was eFiled with the Commission as of the date indicated above.

Very truly yours,

GRAIG M. SCHULTZ

GMS/jm  
Enclosure

cc: ALJ Mark Hoyer (w/enc.) *via email only*  
Kristina Novlan(w/enc.)  
Kimberly R. Hanson (w/enc.) *via email only*  
Patricia Moore (w/enc.) *via email only*  
Holly Hankerson (w/enc.) *via email only*

BEFORE THE  
PENNSYLVANIA PUBLIC UTILITY COMMISSION

KRISTINA NOVLAN,

Complainant,

vs.

PPL ELECTRIC UTILITIES CORPORATION,

Respondent.

COMPLAINT DOCKET

NO. C-2017-2588108

**CERTIFICATE OF SATISFACTION**

1. Complainant is Kristina Novlan.
2. Respondent is PPL Electric Utilities Corporation (hereafter referred to as “PPL Electric”).
3. This Certificate of Satisfaction of Complaint is submitted pursuant to 52 Pa. Code § 5.24(b).
4. (a) Complainant Kristina Novlan (“Complainant”) and Respondent PPL Electric Utilities Corp. (“Respondent”) agree that Complainant will pay her regular monthly bill plus \$364 per month toward arrearages, until all arrearages are paid in full, beginning with Complainant’s next bill due date. Complainant and Respondent further agree that Respondent has referred Complainant to the Ontrack and Operation Help customer assistance programs.  

(b) Complainant agrees to withdraw her Complaint.
5. Respondent, PPL Electric hereby notifies Complainant of the filing of this Certificate of Satisfaction, and that if Complainant objects or disagrees with the terms of the Certificate of Satisfaction, Complainant must notify the Commission in writing of their objection

and/or disagreement within ten (10) days of the date this Certificate of Satisfaction was signed and served, or the terms of the Certificate of Satisfaction will become final and binding.

WHEREFORE, PPL Electric Utilities Corporation respectfully requests that the docket be marked closed in this matter.

DATE: 05/01/17

GROSS MCGINLEY, LLP



BY: \_\_\_\_\_

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PENNSYLVANIA PUBLIC UTILITY COMMISSION

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Respondent.

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**CERTIFICATE OF SERVICE**

This is to certify that the CERTIFICATE OF SATISFACTION on behalf of PPL ELECTRIC UTILITIES CORPORATION was mailed to counsel/complainant of record on behalf of Respondents by first class United States mail, postage on this the 1<sup>st</sup> day of May, 2017.

KRISTINA NOVLAN  
437 WEST PINE STREET  
NORTHUMBERLAND, PA 17872

GROSS MCGINLEY, LLP



BY: \_\_\_\_\_

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