



May 1, 2017

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MAY - 1 2017

**Via FedEx**

Rosemary Chiavetta  
Secretary of the Commission  
P.O. Box 3265  
Harrisburg, PA 17105-3265

PA PUBLIC UTILITY COMMISSION  
SECRETARY'S BUREAU

**Re: Great American Power, LLC – Customer Assignment Notification**

Dear Ms. Chiavetta,

In accordance with the Pennsylvania Public Utilities Commission Order on Interim Guidelines Regarding Notification by an Electric Generation Supplier of Operational Changes Affecting Customer Service and Contracts (Docket No. M-00960890F0013), Great American Power, LLC (“GAP”), a licensed Electric Generation Supplier (“EGS”) in Pennsylvania (Docket No. A-2010-2205475), hereby submits its commission notification of its impending customer assignment.

The assigned contracts will maintain the material contractual terms, including pricing, through the term of the assigned contracts. GAP has no plans to withdraw its license at this time and will remain an active licensed EGS in Pennsylvania. Please find below the applicable customer assignment information:

**(i) Name of the Acquiring EGS's:**

- Respond Power, LLC (A-2010-2163898)
- Oasis Power Holdings, LLC d/b/a Oasis Energy (A-2010-2205479)

Assigning ESCO	Utility	Acquiring ESCO
Great American Power, LLC	Duquesne	Oasis Energy
Great American Power, LLC	Metropolitan Edison	Respond Power, LLC
Great American Power, LLC	PECO	Oasis Energy
Great American Power, LLC	PPL	Oasis Energy

**(ii) Contract Type(s):**

Residential & Commercial

**(iii) Date of Proposed Assignment:**


The target switch date is June 1, 2017.

**(iv) Copy of customer notification:**

See Attachment A: Customer Assignment Notification

Should you have any questions or need any further information, please feel free to contact me.

Respectfully submitted,



Kari Binns  
General Counsel & Secretary

CC: Kriss Brown  
Matthew Hrivnak  
Dan Mumford



## Exhibit A

Sample Copies of Customer Notice Letters

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PA PUBLIC UTILITY COMMISSION  
SECRETARY'S BUREAU



4/26/2017

John Smith  
535 N. Neville Street  
Pittsburgh, PA 15213

Account Number: 1234567890

**NO ACTION REQUIRED:** Your service will continue under your current service agreement without interruption.

Dear John Smith,

Great American Power greatly appreciates the opportunity to serve as the supplier of Electricity for your Duquesne Light & Power ("DUQ") account. We are writing to let you know that Great American Power will assign your Electricity service to Oasis Power, LLC dba Oasis Energy, another certified electricity and natural gas supplier licensed by the Pennsylvania Public Utility Commission ("PAPUC"), effective with your first meter read date after June 1, 2017.

Oasis Energy is run by an experienced team of energy experts with decades of retail energy supply and utility experience. The Oasis Energy team's experience in deregulated energy markets enables them to offer highly competitive prices, and friendly customer service.

**No action is required on your part when this transfer occurs. Oasis Energy will honor your current agreement in place with Great American Power and there will be no changes to the terms or conditions through the life of your current contract. This transfer will not cause an interruption of your Electricity services and you should continue to pay your DUQ bill as normal. The same quality support and service that you are used to with Great American Power will continue with Oasis Energy.**

If you have a fixed rate plan with Great American Power, your service will continue with the same fixed rate until the end of your contract term or upon cancellation of service (termination fees may apply). If you are currently served under a variable rate with Great American Power, your service will continue with Oasis Energy's variable Electricity rate. You may also contact Oasis Energy directly to see what other options are available, including renewal options if your contract is expiring soon.

If you have any questions about the transfer of service, please contact Great American Power. For your convenience, the contact information for both companies is shown below. We thank you for the opportunity to serve you and we are confident you will enjoy your new service with Oasis Energy.

Kind Regards,

Ginger Lucas  
Chief Executive Officer  
Great American Power  
PO Box 1627  
Kennesaw, GA 30156  
Phone: 877-215-4140  
Email: [Service@GreatAmericanPower.com](mailto:Service@GreatAmericanPower.com)  
Call Center: Mon-Fri: 8:00AM-5:00PM EST

Nathan Kroeker  
Chief Executive Officer and President  
Oasis Power, LLC dba Oasis Energy  
12140 Wickchester Ln., Ste. 100  
Houston, TX 77079  
Phone: 800-324-3046  
Email: [customercare@oasisenergy.com](mailto:customercare@oasisenergy.com)  
Call Center: Mon-Fri: 8:00AM-8:00PM EST

## Frequently Asked Questions

### **Will my Electricity be cut off?**

No, this transfer will not cause an interruption of your Electricity services and you should continue to pay your DUQ bill as normal.

### **Whom do I call in case of a power outage or emergency?**

Your utility has not changed; you should call DUQ for any outage or emergency just as you do today.

### **Will my current rate change?**

If you have a fixed rate plan with Great American Power, your service will continue with the same fixed rate until the end of your contract term or upon cancellation of service (termination fees may apply). If you are currently served under a variable rate with Great American Power, your service will continue with Oasis Energy's variable Electricity rate. After June 1, 2017, you may also contact Oasis Energy directly to see what other options are available.

### **Will my meter read cycle or utility charges change?**

No, you will continue to receive your bill from DUQ as you always have. The only change is that Oasis Energy will be listed as the retail energy supplier.

### **What will happen to my contract / agreement with Great American Power?**

Oasis Energy will honor your current agreements with Great American Power, so no changes will occur with their terms or conditions until the contract end date. If you are a Great American Power customer on a Variable Rate Plan, the variable Electricity rate will continue to remain variable. You will also be eligible to renew to a fixed rate plan.

### **My contract was about to expire with Great American Power Energy, what does this mean for me?**

If the contract expires before the effective date of your transfer, your service will continue under the Great American Power variable rate unless you choose a new fixed rate from Great American Power. If your contract expires after the effective date of your transfer, contact Oasis Energy for current plan offerings.

### **Do I need to do anything to switch to Oasis Energy?**

No, you will not need to do anything. We will make this transition as smooth as possible for you. Great American Power will assign your Electricity service to Oasis Energy another retail energy supplier licensed by the PAPUC.

### **When can I expect Oasis Energy to become my official supplier?**

Great American Power will assign your Electricity service to Oasis Energy, another Retail Energy Supplier licensed by the PAPUC, effective with your first meter reading date after June 1, 2017.

### **Will I need to sign up with Oasis Energy or go through a credit check again?**

No, Oasis Energy welcomes you as their customer in a clear and hassle-free way.

### **How will I know when I have started services with Oasis Energy?**

Oasis Energy will appear as your Electricity supplier in the Energy Supply portion of your utility bill.

### **Will I be able to opt out of the switch to Oasis Energy?**

You can only opt out of the switch to Oasis Energy by requesting to drop to the utility or switch to another supplier while active with Great American Power. Early Termination Fees will apply if applicable.

### **Who do I contact should I have questions?**

If you have any questions prior to the transfer of service, please contact Great American Power.

Address: Attn: DUQ Transfer, Great American Power, PO Box 1627, Kennesaw, GA 30156.

Phone: 1-877-215-4140

E-mail: [Service@GreatAmericanPower.com](mailto:Service@GreatAmericanPower.com)

Call Center Hours: Mon-Fri: 8:00AM-5:00PM EST

### **How can I learn more about Oasis Energy as my new retail supplier?**

Please visit Oasis Energy online at [www.oasisenergy.com](http://www.oasisenergy.com)



**Great American Power**

FREEDOM • CHOICE • POWER

**RESPOND ◀▶ POWER**

4/26/2017

John Smith  
1 N COLLEGE AVE  
Annville, PA 17003

Account Number: 08010514610006200000

**NO ACTION REQUIRED:** Your service will continue under your current service agreement without interruption.

Dear ANNVILLE UNITED METHODIST CHURCH,

Great American Power greatly appreciates the opportunity to serve as the supplier of Electricity for your Metropolitan Edison Company ("METED") account. We are writing to let you know that Great American Power will assign your Electricity service to Respond Power, LLC, another certified electricity supplier licensed by the Pennsylvania Public Utility Commission ("PAPUC"), effective with your first meter read date after June 1, 2017.

Respond Power is run by an experienced team of energy experts with decades of retail energy supply and utility experience. The Respond Power team's experience in deregulated energy markets enables them to offer highly competitive prices, and friendly customer service.

**No action is required on your part when this transfer occurs. Respond Power will honor your current agreement in place with Great American Power and there will be no changes to the terms or conditions through the life of your current contract. This transfer will not cause an interruption of your Electricity services and you should continue to pay your METED bill as normal. The same quality support and service that you are used to with Great American Power will continue with Respond Power.**

If you have a fixed rate plan with Great American Power, your service will continue with the same fixed rate until the end of your contract term or upon cancellation of service (termination fees may apply). If you are currently served under a variable rate with Great American Power, your service will continue with Respond Power's variable Electricity rate. You may also contact Respond Power directly to see what other options are available, including renewal options if your contract is expiring soon.

If you have any questions about the transfer of service, please contact Great American Power. For your convenience, the contact information for both companies is shown below. We thank you for the opportunity to serve you and we are confident you will enjoy your new service with Respond Power.

Kind Regards,

Ginger Lucas  
Chief Executive Officer  
Great American Power  
PO Box 1627  
Kennesaw, GA 30156  
Phone: 877-215-4140  
Email: [Service@GreatAmericanPower.com](mailto:Service@GreatAmericanPower.com)  
Call Center: Mon-Fri: 8:00AM-5:00PM EST

Nathan Kroeker  
Executive Vice President  
Respond Power, LLC  
100 Dutch Hill Road, Ste. 230  
Orangeburg, NY 10962  
Phone: 877-973-7763  
Call Center: Mon-Fri: 9:00AM-5:00PM EST

## Frequently Asked Questions

### **Will my Electricity be cut off?**

No, this transfer will not cause an interruption of your Electricity services and you should continue to pay your METED bill as normal.

### **Whom do I call in case of a power outage or emergency?**

Your utility has not changed; you should call METED for any outage or emergency just as you do today.

### **Will my current rate change?**

If you have a fixed rate plan with Great American Power, your service will continue with the same fixed rate until the end of your contract term or upon cancellation of service (termination fees may apply). If you are currently served under a variable rate with Great American Power, your service will continue with Respond Power's variable Electricity rate. After June 1, 2017, you may also contact Respond Power directly to see what other options are available.

### **Will my meter read cycle or utility charges change?**

No, you will continue to receive your bill from METED as you always have. The only change is that Respond Power will be listed as the retail energy supplier.

### **What will happen to my contract / agreement with Great American Power?**

Respond Power will honor your current agreements with Great American Power, so no changes will occur with their terms or conditions until the contract end date. If you are a Great American Power customer on a Variable Rate Plan, the variable Electricity rate will continue to remain variable. You will also be eligible to renew to a fixed rate plan.

### **My contract was about to expire with Great American Power Energy, what does this mean for me?**

If the contract expires before the effective date of your transfer, your service will continue under the Great American Power variable rate unless you choose a new fixed rate from Great American Power. If your contract expires after the effective date of your transfer, contact Respond Power for current plan offerings.

### **Do I need to do anything to switch to Respond Power?**

No, you will not need to do anything. We will make this transition as smooth as possible for you. Great American Power will assign your Electricity service to Respond Power another retail energy supplier licensed by the PAPUC.

### **When can I expect Respond Power to become my official supplier?**

Great American Power will assign your Electricity service to Respond Power, another Retail Energy Supplier licensed by the PAPUC, effective with your first meter reading date after June 1, 2017.

### **Will I need to sign up with Respond Power or go through a credit check again?**

No, Respond Power welcomes you as their customer in a clear and hassle-free way.

### **How will I know when I have started services with Respond Power?**

Respond Power will appear as your Electricity supplier in the Energy Supply portion of your utility bill.

### **Will I be able to opt out of the switch to Respond Power?**

You can only opt out of the switch to Respond Power by requesting to drop to the utility or switch to another supplier while active with Great American Power. Early Termination Fees will apply if applicable.

### **Who do I contact should I have questions?**

If you have any questions prior to the transfer of service, please contact Great American Power.

Address: Attn: METED Transfer, Great American Power, PO Box 1627, Kennesaw, GA 30156.

Phone: 1-877-215-4140

E-mail: [Service@GreatAmericanPower.com](mailto:Service@GreatAmericanPower.com)

Call Center Hours: Mon-Fri: 8:00AM-5:00PM EST

### **How can I learn more about Respond Power as my new retail supplier?**

Please visit Respond Power online at [www.respondpower.com](http://www.respondpower.com)

ORIGIN ID:NQIA (703) 740-7189  
KARI BINNS

2959 CHEROKEE ST NW STE 202

KENNESAW, GA 30144  
UNITED STATES US

SHIP DATE: 01MAY17  
ACTWGT: 0.10 LB  
CAD: 6992493/SSF01801

BILL CREDIT CARD

Part # 156287V-459 R12 Exp 03/16 ::  
123/P/08/11/95

TO **ROSEMARY CHIAVETTA**  
**SEC OF THE COMMISSION**  
**400 NORTH ST**

**HARRISBURG PA 17120**

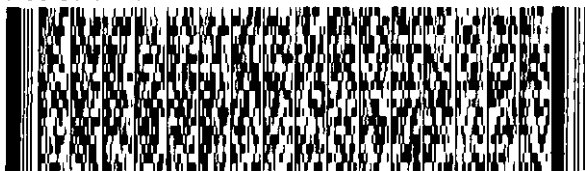
(717) 772-7777

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**FedEx**  
Express



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**SK MDTA**

**17120**  
**PA-US MDT**

