

COMMONWEALTH OF PENNSYLVANIA



OFFICE OF CONSUMER ADVOCATE

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May 15, 2017

Rosemary Chiavetta
Secretary
Pennsylvania Public Utility Commission
Commonwealth Keystone Building
400 North Street
Harrisburg, PA 17120

RE: Commonwealth of Pennsylvania, by Attorney General
KATHLEEN G. KANE, Through the Bureau of Consumer
Protection,
And
TANYA J. McCLOSKEY, Acting Consumer Advocate,
Complainants

v.

IDT Energy, Inc.

Respondent

Docket No. C-2014-2427657

Secretary Chiavetta:

Pursuant to paragraph 39(d) of the Joint Petition for Approval of Settlement, pages 36-37 of the Initial Decision dated November 19, 2015, and page 15 of the Commission's Tentative Form Opinion and Order entered June 30, 2016 and deemed final as of July 8, 2016 in the above-captioned proceeding, the Commonwealth of Pennsylvania, Office of Attorney General, through the Bureau of Consumer Protection and the Acting Consumer Advocate, Tanya J. McCloskey (collectively, Joint Complainants), provide the following report on the distribution of the refund pool.

Specifically, 68,298 checks were issued on September 23, 2016, representing checks to all eligible customers. Those checks expired on March 23, 2017. As such, there is no new information regarding the number of checks cashed. The Settlement Administrator, however, recently began a calling campaign to all customers with refund checks of \$50 or more that were uncashed to determine if the customer would like the expired refund check re-issued and to verify the customer's address. The Settlement Administrator also sent postcards to all customers

whose refund checks were delivered but still uncashed to encourage those customers to contact the Settlement Administrator to request that their refund checks be re-issued. Any re-issued refund checks will expire thirty days after issuance.

If you have any questions, please feel free to contact me at any time. The Joint Complainants will provide additional Reports in accordance with the Commission's Order and will provide notice to the Secretary's Office when those Reports are issued.

Respectfully Submitted,



Candis A. Tunilo
Assistant Consumer Advocate
PA Attorney I.D. 89891

Enclosures

cc: Honorable Elizabeth Barnes, ALJ
Honorable Joel Cheskis, ALJ
Certificate of Service

231639

CERTIFICATE OF SERVICE

Commonwealth of Pennsylvania, by :
Attorney General KATHLEEN G. KANE, :
Through the Bureau of Consumer Protection, :
: :
And :
: :
TANYA J. McCLOSKEY, Acting Consumer :
Advocate, :
Complainants : Docket No. C-2014-2427657
v. :
: :
IDT ENERGY, INC., :
Respondent :

I hereby certify that I have this day served a true copy of the foregoing document,
Joint Complainants Commonwealth of Pennsylvania and the Office of Consumer Advocate's Letter
Re: April Report on the distribution of the refund pool, in the manner and upon the persons listed
below:

Dated this 15th day of May 2017.

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