

COMMONWEALTH OF PENNSYLVANIA



OFFICE OF CONSUMER ADVOCATE

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May 15, 2017

Rosemary Chiavetta
Secretary
Pennsylvania Public Utility Commission
Commonwealth Keystone Building
400 North Street
Harrisburg, PA 17120

RE: Commonwealth of Pennsylvania, by Attorney General
KATHLEEN G. KANE, Through the Bureau of Consumer
Protection,
And
TANYA J. McCLOSKEY, Acting Consumer Advocate,
Complainants

v.

Energy Services Providers, Inc. d/b/a Pennsylvania Gas &
Electric

Respondent

Docket No. C-2014-2427656

Secretary Chiavetta:

Please accept this notification of Joint Complainants of compliance with paragraph 38 of the Joint Petition for Approval of Settlement, page 38 of the Initial Decision dated June 8, 2015, and page 19 of the Commission's Tentative Form Opinion and Order dated March 9, 2016 and deemed final as of March 16, 2016 in the above-captioned proceeding. On May 15, 2017, the Commonwealth of Pennsylvania, Office of Attorney General, through the Bureau of Consumer Protection and the Acting Consumer Advocate, Tanya J. McCloskey provided the April Report of the Administrator of the Refund Pool to Energy Services Providers, Inc. d/b/a Pennsylvania Gas & Electric (PaG&E), the Pennsylvania Public Utility Commission's Bureau of Consumer Services, and Administrative Law Judges Elizabeth Barnes and Joel Cheskis in the format and medium requested by each.

Specifically, 51,845 checks were issued on August 12, 2016, representing checks to all eligible customers. Of those checks issued, 41,231 totaling \$1,930,968.46 were cashed and

paid. In late January, the Settlement Administrator began a calling campaign to all consumers whose refund checks were returned undeliverable and to those consumers eligible for a refund greater than \$100 and whose checks were delivered but still uncashed. The Settlement Administrator also sent postcards to all consumers whose refund checks were delivered but still uncashed to encourage the consumers to cash their refund checks before they expired on February 12, 2017. As a result of these outreach attempts, the Settlement Administrator reissued certain checks by customer request during the week of March 6, 2017, which expired after thirty days. As of April 30, 2017, 10,580 checks totaling \$391,684.28 remain uncashed and not reissued and 34 checks totaling \$2,347.04 were reissued and remain uncashed.

If you have any questions, please feel free to contact me at any time. The Joint Complainants will provide additional Reports in accordance with the Commission's Order should new information become available and will provide notice to the Secretary's Office when those Reports are issued.

Respectfully Submitted,



Kristine E. Marsilio
Assistant Consumer Advocate
PA Attorney I.D. 316479

Enclosures

cc: Honorable Elizabeth Barnes, ALJ
Honorable Joel Cheskis, ALJ
Certificate of Service

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CERTIFICATE OF SERVICE

Commonwealth of Pennsylvania, by Attorney :
General KATHLEEN G. KANE, Through the :
Bureau of Consumer Protection, :
And : Docket No. C-2014-2427656
TANYA J. McCLOSKEY, Acting Consumer :
Advocate, :
Complainants :
v. :
ENERGY SERVICES PROVIDERS, INC. :
d/b/a PENNSYLVANIA GAS & ELECTRIC :
Respondent :

I hereby certify that I have this day served a true copy of the foregoing document,
Joint Complainants Commonwealth of Pennsylvania and the Office of Consumer Advocate's Letter
Re: April 2017 Report on the distribution of the refund pool, in the manner and upon the persons
listed below:

Dated this 15th day of May 2017.

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