

COMMONWEALTH OF PENNSYLVANIA



OFFICE OF CONSUMER ADVOCATE

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June 21, 2017

Rosemary Chiavetta
Secretary
Pennsylvania Public Utility Commission
Commonwealth Keystone Building
400 North Street
Harrisburg, PA 17120

RE: Commonwealth of Pennsylvania, by Attorney General
KATHLEEN G. KANE, Through the Bureau of Consumer
Protection,
And
TANYA J. McCLOSKEY, Acting Consumer Advocate,
Complainants

v.

IDT Energy, Inc.

Respondent

Docket No. C-2014-2427657

Secretary Chiavetta:

Please accept this notification of Joint Complainants of compliance with paragraph 39(d) of the Joint Petition for Approval of Settlement, pages 36-37 of the Initial Decision dated November 19, 2015, and page 15 of the Commission's Tentative Form Opinion and Order entered June 30, 2016 and deemed final as of July 8, 2016 in the above-captioned proceeding. On June 21, 2017, the Commonwealth of Pennsylvania, Office of Attorney General, through the Bureau of Consumer Protection and the Acting Consumer Advocate, Tanya J. McCloskey (collectively, Joint Complainants) provided the May Report of the Administrator of the Refund Pool to IDT Energy, Inc., the Pennsylvania Public Utility Commission's Bureau of Consumer Services, and Administrative Law Judges Elizabeth Barnes and Joel Cheskis in the format and medium requested by each.

Specifically, 68,298 checks were issued on September 23, 2016, representing checks to all eligible customers. Those checks expired on March 23, 2017. The Settlement Administrator, however, conducted a calling campaign to all customers with refund checks of \$50 or more that

were uncashed to determine if the customer would like the expired refund check re-issued and to verify the customer's address. The Settlement Administrator also sent postcards to all customers whose refund checks were delivered but still uncashed to encourage those customers to contact the Settlement Administrator to request that their refund checks be re-issued. Joint Complainants became aware that the telephone number provided in the original postcards was incorrect. As a result, the Settlement Administrator sent a second round of postcards to correct the telephone number. The last date for customers to request a refund check is June 21, 2017. Any reissued refund checks will expire after 30 days of issuance. Of all checks issued, as of May 31, 2017, 46,976 totaling \$1,697,774.12 were cashed and paid and 21,322 totaling \$702,225.53 were uncashed.

If you have any questions, please feel free to contact me at any time. The Joint Complainants will provide additional Reports in accordance with the Commission's Order and will provide notice to the Secretary's Office when those Reports are issued should new information become available.

Respectfully Submitted,



Kristine E. Marsilio

Assistant Consumer Advocate

PA Attorney I.D. 316479

Enclosures

cc: Honorable Elizabeth Barnes, ALJ
Honorable Joel Cheskis, ALJ
Certificate of Service

235934

CERTIFICATE OF SERVICE

Commonwealth of Pennsylvania, by	:	
Attorney General KATHLEEN G. KANE,	:	
Through the Bureau of Consumer Protection,	:	
	:	
And	:	
	:	
TANYA J. McCLOSKEY, Acting Consumer	:	
Advocate,	:	
Complainants	:	Docket No. C-2014-2427657
	:	
v.	:	
	:	
IDT ENERGY, INC.,	:	
Respondent	:	

I hereby certify that I have this day served a true copy of the foregoing document,
 Joint Complainants Commonwealth of Pennsylvania and the Office of Consumer Advocate’s Letter
 Re: May Report on the distribution of the refund pool, in the manner and upon the persons listed
 below:

Dated this 21st day of June 2017.

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