

COMMONWEALTH OF PENNSYLVANIA



OFFICE OF CONSUMER ADVOCATE

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June 21, 2017

Rosemary Chiavetta
Secretary
Pennsylvania Public Utility Commission
Commonwealth Keystone Building
400 North Street
Harrisburg, PA 17120

RE: Commonwealth of Pennsylvania, by Attorney General
KATHLEEN G. KANE, Through the Bureau of Consumer
Protection,
And
TANYA J. McCLOSKEY, Acting Consumer Advocate,
Complainants

v.

Energy Services Providers, Inc. d/b/a Pennsylvania Gas &
Electric

Respondent

Docket No. C-2014-2427656

Secretary Chiavetta:

Please accept this notification of Joint Complainants of compliance with paragraph 38 of the Joint Petition for Approval of Settlement, page 38 of the Initial Decision dated June 8, 2015, and page 19 of the Commission's Tentative Form Opinion and Order dated March 9, 2016 and deemed final as of March 16, 2016 in the above-captioned proceeding. On June 21, 2017, the Commonwealth of Pennsylvania, Office of Attorney General, through the Bureau of Consumer Protection and the Acting Consumer Advocate, Tanya J. McCloskey provided the May Report of the Administrator of the Refund Pool to Energy Services Providers, Inc. d/b/a Pennsylvania Gas & Electric (PaG&E), the Pennsylvania Public Utility Commission's Bureau of Consumer Services, and Administrative Law Judges Elizabeth Barnes and Joel Cheskis in the format and medium requested by each.

Specifically, 51,845 checks were issued on August 12, 2016, representing checks to all eligible customers. In late January, the Settlement Administrator began a calling campaign to all

consumers whose refund checks were returned undeliverable and to those consumers eligible for a refund greater than \$100 and whose checks were delivered but still uncashed. The Settlement Administrator also sent postcards to all consumers whose refund checks were delivered but still uncashed to encourage the consumers to cash their refund checks before they expired on February 12, 2017. As a result of these outreach attempts, the Settlement Administrator reissued certain checks by customer request during the week of March 6, 2017, which expired after thirty days. As of May 31, 2017, of all refund checks issued, 41,233 totaling \$1,931,113.13 were cashed and paid and 10,612 totaling \$393,886.65 remain uncashed. All outstanding checks have expired at this point and are void. Joint Complainants are working with the Settlement Administrator to get any outstanding money to the hardship funds in accordance with the settlement requirements in this proceeding.

If you have any questions, please feel free to contact me at any time. The Joint Complainants will provide additional Reports in accordance with the Commission's Order should new information become available and will provide notice to the Secretary's Office when those Reports are issued.

Respectfully Submitted,



Kristine E. Marsilio
Assistant Consumer Advocate
PA Attorney I.D. 316479

Enclosures

cc: Honorable Elizabeth Barnes, ALJ
Honorable Joel Cheskis, ALJ
Certificate of Service

236007

CERTIFICATE OF SERVICE

Commonwealth of Pennsylvania, by Attorney	:	
General KATHLEEN G. KANE, Through the	:	
Bureau of Consumer Protection,	:	
	:	
And	:	Docket No. C-2014-2427656
	:	
TANYA J. McCLOSKEY, Acting Consumer	:	
Advocate,	:	
Complainants	:	
	:	
v.	:	
	:	
	:	
ENERGY SERVICES PROVIDERS, INC.	:	
d/b/a PENNSYLVANIA GAS & ELECTRIC	:	
	:	
Respondent	:	

I hereby certify that I have this day served a true copy of the foregoing document,
Joint Complainants Commonwealth of Pennsylvania and the Office of Consumer Advocate's Letter
Re: May 2017 Report on the distribution of the refund pool, in the manner and upon the persons
listed below:

Dated this 21st day of June 2017.

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