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PA PUC  
SECRETARY'S BUREAU

958 Edgemont Ave.  
Palmerton, PA. 18071

June 19, 2017

RE: F-2016-2577647

Secretary  
PA. Public Utility Commission  
P.O. Box 3265  
Harrisburg, PA. 17105-3265

Dear Personnel,

I got the judge's decision on June 9, 2017; however, I don't agree with it at all. It seems everything was taken from my conduct and was used against me/us. I've provided my proof in the original letter that I sent into the PUC making the complaint! I believe that the Judge overlooked the letters and complaint. He must of focused only on the phone court testimony! I was not prepared for the in depth questions the lawyer asked and I stated that fact on February 22, 2017.

On February 22, 2017, I made the Court aware of my father's death in 321756 December 2016. The Judge wouldn't grant me anything other than a witness. I  
① was the one who dealt with the bills,

insurance, state problems, and even County issues. My Parents both refused to sign off on Power of Attorney, as long as I had their permission I dealt with everything. If you need to discuss that further you can contact Carbon County Area on Aging at 610-824-7830, or 1-800-441-1315 ask for Mary Ann Morrison. She was my father's Case Worker for years! She was even trying to get my father to sign "POA" papers - he wouldn't do it! PPL should all ready have my father's permission on file!

Since my father passed and we had been in Court- phone, why is the electric bill still in my father's name? The Judge stated that I was not the account holder, but that I'm illegally using the electric! unlawful taken! I've lived here for 35 years with my parents. I don't remember any questionaires regarding people in the household. The On-Track program asks that! So my question is that since the PUC is not in the Judge's name, does he get remanded for using someone else's electric? Lets go a step  
② further - his HOME - Can his children and

wife not use the electric?? Why would that be brought up by the Judge?

The Judge required me to have an Executor's writ! On April 26, 2017 I finally got the cause of death for my father. I still have yet to get anything from the State-PA, So I called them. I've to go to the Courthouse. My sisters are also trying to get Executor position over our father's estate. They want his life insurance check! They couldn't/refused to help pay for our father's funeral. They basically disowned our parents when they got sick! They wouldn't even help get our parents any medical equipment or stuff that they needed.

On February 21, 2017 I talked with PPL's attorney. She argued that she wouldn't let PPL let our account go. She even threatened to go after my nephew when I told her that I would let the account go and not pay it. It was in my FATHER'S NAME! not mine. It could go into his estate - they wouldn't get paid. My parents didn't have much! She stated that as long as he was over the age of 18 yrs old, she could go

after him. Then after my sister and I.

On February 22, 2017, phone court, the judge allowed the attorney. PPL is a big company, it should have a legal department. So why was an outside attorney allowed? I had also contacted the Carbon County Action Committee, Penn Medical Group, The Consumer Protection Program, and The On-Track Program. So why weren't any of these people pulled in? PPL had other people to deal with the Consumer Protection Program. Why different people? Why different results? During the court hearing, PPL attorney introduced a supervisor. I didn't deal with a supervisor. I dealt with Customer Service. Why weren't those people brought in? Why wasn't our phone conversations brought in?? It would of had showed these people's conduct! Why? my conduct was on trial! but not theirs? What are they hiding?? THE TRUTH!! Also where are the cancelled IVR records? The attorney and supervisor only showed completed IVR records. Where is the one for \$36,000? Its not shown

①

on any of the paperwork, where are the failed attempts at IVR?

The judge didn't even go into the changes for due dates. If they can set up a date for automatic withdrawal customers, why can't they set one date on all bills. The dates varies from the 9th to the 16th of the month. Why? Because of the flexing due dates plus pay day had caused late fees? There's roughly \$100 in late fees. Why? The judge asked me if I was agreeing the amount. At that time I said no! I was really pissed with the judge saying I have no rights there! I AM REFUSING THE AMOUNT!! FROM the late fees and refusal of payments by employees and IVR!

So it took over 2 months for the Judge's decision. The Judge stated 21 days to review the case! How much was he/court paid? So the old wise tail is true: MONEY TALKS, BULLSHIT WALKS!!

The Judge and attorney both kept pulling up my conduct and integrity. Where's is theirs? Why all the hiding? I didn't deal with the attorney or supervisor.

⑤ I dealt with people lower in the company!

I dealt with what I had to go on. Their people refused to work with me! Their people told me one thing, that proved to be wrong, I had to do something else. Even the Action Committee was told the same thing. Thru the refusal of payment from Keri, I started requesting Medical Necessity. (Since 2002 my parents had medical equipment which required electric, 2014 I started with the medical necessity!) Keri also forced me to go to the Action Committee with her refusal. So when are their conduct going to be on trial?

Isn't it illegal to keep my father's account still open?? It should of been closed as of 2/23/17. As you - The judge quoted that I'm not the legal account holder. So why are you keeping it open?

Well, I shouldn't be too surprised by the judge's and PPL's conduct. But I'm. It shows that companies can get away with anything if they have enough money! It also shows the court and judges lack of integrity. Another thing that gets me is that people don't watch the spellings of names! This is supposed to be legal

©

documents. The court allowed them!  
What do all the abbreviations, numbers  
or codes mean? Either send out what  
you are talking about or explain them.  
I'm not a lawyer. I know you are  
not going to look further into this, It  
would be wasting YOUR TIME!!

If you have anything further, please  
contact me. Thank you!

Sincerely,

Lesley A. Scheaffer  
Lesley A. Scheaffer

Why do we pay for courtrooms, if we  
don't use them?

958 Edgemont Ave.  
Palmerton, PA. 18071  
June 19, 2017  
RE: 52750-07018

PPL Electric  
827 Hausman Rd  
Allentown, PA. 18104

Dear Personnel,

I'm enclosing a letter which I sent  
back to the Public Utility Commission.

If you have any questions, please  
contact me. Thank you!

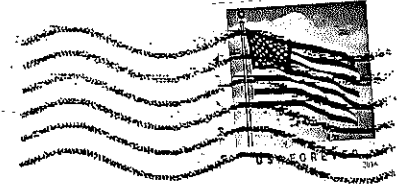
Sincerely,

Lesley A. Scheaffer  
Lesley A. Scheaffer

Lesley A. Scheaffer  
958 Edgemont Ave.  
Palmerston, PA 18071

LEHIGH VALLEY PA 180

21 JUN 2017 PM 4 L



Secretary  
PA Public Utility Commission  
P.O. Box 3265  
Harrisburg, PA 17105

17105-326555

