

Taylor, Jodi

F2017-2602364

From: Taylor, Jodi
Sent: Tuesday, June 27, 2017 8:09 AM
To: 'Stephan Alexis'
Cc: Keenia Joseph
Subject: RE: Address Verification

Good morning Mr. Alexis:

I'm following up on this issue as I'm still not showing your Answer has been completed & on the docket. Please be aware, as stated below, your answer to this complaint is UNFILED due to no verification or certificate of service. A letter was sent to you on 6/5/17 regarding this matter but was returned to us because of address issues, therefore I reached out by email to advise of the status but have not heard back from you.

At this point you will need to file an extension of time to file your answer since you're past the 20 days. If you'd like to file an extension please contact our ALJ office for assistance at 717-787-1399.

Jodi L. Hillman-Taylor
C&A Legal Assistant Supervisor
Pa Public Utility Commission
Secretary's Bureau – Compliance & Assignment
jotaylor@pa.gov

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JUN 30 2017

PA PUBLIC UTILITY COMMISSION
SECRETARY'S BUREAU

From: Taylor, Jodi
Sent: Wednesday, June 21, 2017 11:06 AM
To: 'Stephan Alexis'
Cc: Keenia Joseph
Subject: RE: Address Verification

This does seem like an odd situation, I've attached the envelope that was returned to us. The issue being that Answers to complaints must contain a certificate of service & a verification statement. At this point your Answer is still not filed with the Commission.

Since I don't want the filing to come back undeliverable again, please fill out a verification form (attached) & certificate of service for your answer to docket F-2017-2602364 Melissa Payne and have it overnighted so that we can get your Answer on the case. OR if you have an e-filing account, you can just e-file the whole Answer containing the verification & the certificate of service.

From: Stephan Alexis [<mailto:salexis@napower.com>]
Sent: Monday, June 19, 2017 6:06 PM
To: Taylor, Jodi
Cc: Keenia Joseph
Subject: RE: Address Verification

Hello Jodi,

This is very odd. The reason being is because, I've been receiving letters from customers and mail correspondences from other agencies. Aside from this instance, I have not received word from any customer or agency experiencing difficulties with sending us communications via mail.

Based on my knowledge the address below is the mailing address to our office:

**20 Glover Avenue
Norwalk, CT 06850**

Also, from my understanding the "20" in our address does not need to be written-out in word form. Also, both the mentioned zip codes are associated with Norwalk, CT and either or can be used to when mailing a package to our office.

As always, feel free to contact me if you have any additional questions or concerns.

-Stephan

Stephan Alexis
Compliance Analyst
North American Power
888.313.9086
napower.com



From: Taylor, Jodi [<mailto:jotaylor@pa.gov>]
Sent: Thursday, June 15, 2017 8:45 AM
To: Stephan Alexis <salexis@napower.com>
Subject: Address Verification

Good morning Mr. Alexis – The PUC seems to be having issues with returned mail from your company. After much research I found a note stating that we "must type out the 20" in the address, as such: "Twenty Glover Avenue" but my other concern is the zip code. In our system we have 06850 which is what also is on your letterhead yet a Disclosure Statement of Terms of Service from your company has the same address but a zip of 06851 (and the "20" is not spelled out).

Could you please clarify both references above regarding your address.

Thank you,

Jodi L. Hillman-Taylor
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Pa Public Utility Commission
Secretary's Bureau – Compliance & Assignment
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