

BEFORE THE  
PENNSYLVANIA PUBLIC UTILITY COMMISSION

Debbie Hughey, Complainant

vs.

Docket No. C - 2016-2567445

Philadelphia Gas Works, Respondent

**COMPLAINANT'S RESPONSES TO THE PHILADELPHIA GAS WORKS'  
(PGW) LATE FILING OF SOME OF THEIR EXHIBITS**

The Complainant is first addressing PGW's Certificate of Service pertaining to the dated letter of June 29, 2017 that is addressed to Judge Pell. The Respondent did not send a copy of the above listed letter to the Complainant's Post Office Box as she listed on the Certificate of Service's Service List; however, the Complainant did receive a copy of the above listed letter along with a Certificate of Service Page, Exhibit 10 (1pg) and Exhibit 11 (3pgs) until July 06, 2017 via PGW's Security Staff named Mr. M. Campbell; in which, he physically delivered the FedEx's Envelope # 8100 2741 3662 that FedEx refused to deliver.

Secondly, this is the second time that the Respondent via their Attorney has sent the Complainant documents from FedEx that could not be delivered until a physical address is listed. The first time that FedEx requested the Complainant's Physical Address, they called the Complainant and asked for her Physical Address, and once the Complainant supplied them with the information, the package was delayed by almost two days. This time, on June 30, 2017, FedEx called Complainant for a total of two times within the same day, stating that they could not deliver the letter from PGW to a Post Office Box, and they requested the Complainant's Physical Address. The Complainant returned FedEx's calls for a total of three times within the same day (but they could not find the package/letter), and the last time that she talked to a FedEx's Representative, the Complainant did not understand the worker's communication due to his foreign tongue. Then on July 01, 2017, the Complainant called FedEx to deliver the package/letter, and the Complainant was informed that they would not be delivering the letter/package that they had addressed to her because it has been marked for return for July 06, 2017. Thus, FedEx refused to deliver the letter/package on July 01, 2017, July 03, 2017, and July 5, 2017; as to why, the Complainant did not receive it until July 06, 2017. The Complainant are seeking sanction for the continual harassment from PGW, Ms. Christlieb, and FedEx not placing the correct address on their delivery slip; whereas, the Complainant had already confirmed her addresses again during the court hearing of June 15, 2017.

Thirdly, the Respondent and their Attorney are in violations of the Complainant's Civil Rights again as well as violated her HIPPA and Privacy Laws and Rights by disclosing her Social Security Number, Age, Driver's License Number, and her Date of Birth on a document submitted for this commission for public disclosure. This was done with **forethought and malice**, and the Complainant is seeking sanctions for this as well as the want the removal of her Social Security Number, Date of Birth, Age, Driver's License Numbers, and etc... blacken out of the record, and then resubmitted. The

Complainant also want any other private/personal information pertaining to the Complainant or to the Complainant's Family, removed off of the record.

Fourthly, the Complainant objects to the alleged PGW's Exhibits 10 and 11 as well as the other Exhibits because it does not list on the Exhibits exactly what this/these Exhibits pertained to. All of the Exhibits should have what they are pertaining to listed on them; so that, later it can not be changed to mean something else. The Complainant's Additional Objections are:

**Exhibits 10:**

1. It discloses an additional Telephone Number; which, is personal information pertaining to a second party, that PGW does not have the right nor the authorization from that secondary party nor from the Complainant to disclose it ! The Complainant is also seeking sanctions; in addition, to her objections for this violation.
2. It discloses the Complainant's Date of Birth; which, is personal information of the Complainant.
3. It discloses the Complainant's Social Security Numbers; which, is personal information of the Complainant.
4. It discloses part of the Complainant's Driver's License Numbers; which, is personal information of the Complainant.
5. It does not show the date when this was obtained, and who in PGW obtained it, and how was it processed, and the results of being processed
6. Nothing on this page; like other pages, proves that it came from the Philadelphia Gas Works.
7. It does not list the telephone calls that were made at what numbers as well as it does not list what the message were.
8. What does "lease date = 12/23/12" means ? What does this pertained to ? What was lease at 1629 Newport Place ? What Telephone Information was obtained in 2014, when the Gas Service was turned on ?
9. What is meant by Pls Call "CDR" ?
10. What is meant by "bcuz oth no off" ?
11. What/where are the call logs to which Telephone Numbers ?
12. It discloses the Complainant's age; which, is private and person information of the Complainant.
13. What does the numbers "853750137" pertains to ?

**Exhibits 11:**

PAGE 1:

1. Again, this page does not even list that it came from PGW.
2. What is meant by "CDR/COR cldin for arrg. GMI2875/3HH Gave PAR Dp" ?
3. What does "Adv" means ?

PAGE 2:

1. In the Comments Section, What is Meant by "Cor" ?
2. What is meant by Cor stated 3hh/\$2807gmi." ?
3. This section failed to mention the total amount that PGW was asking for; which was, over \$700.00; while, still paying current Gas Bills, and then a monthly payment plan could be made; which is, definitely NOT a workable plan.
4. Again, this page does not even list that it came from PGW.

PAGE 3:

1. Again, this page does not even list that it came from PGW.
2. What is meant by "Cor called for terms"? Terms of what ? What is meant by "Gmi \$3048.59 for hh, w in hh." ?
3. What is meant by "par dp" ?
4. What is meant "Sent cdl. cs"?

There should be a Legend as to what these abbreviations means. In addition, the Complainant still objects to Judge Pell's biases in this case; his refusal to sign Complainant's Subpoena to obtain needed evidence; refusal to submit the Complainant's written statement on her case; just because PGW's Attorney informed Judge Pell that the Complainant was not allow to submit a written statement on the record, since she testified at court; WHICH IS, A MAJOR CIVIL RIGHTS AND OF THE LAW, DONE VIOLATION BY JUDGE PELL AS WELL AS BY MS. CHRISTLIEB ! NO ONE HAS THE RIGHT TO VIOLATE ANYONE ELSE CIVIL RIGHTS !

Signed  Date July 14, 2017