



July 18, 2017

Rosemary Chiavetta, Secretary
Pennsylvania Public Utility Commission
Commonwealth Keystone Building
400 North Street
Harrisburg PA 17105-3265

Re: *Girls Scout of Western Pennsylvania*
PUC Docket no. C-2017-2611008

RECEIVED

JUL 18 2017

PA PUBLIC UTILITY COMMISSION
SECRETARY'S BUREAU

Dear Secretary Chiavetta,

Please, be advised that the above captioned complaint has been resolved pursuant to an agreement reached between the Complainant and American Power & Gas.

This letter shall serve as certification pursuant to 52 Pa. Code 5.24(b) that there is a satisfaction with the manner in which we have resolved this complaint. By copy of this letter the Complainant is advised of the right to object to this Certificate of Satisfaction within 10 days from the date of this letter by communicating that objection to the Secretary of the Commission.

If the Complainant does not object, please mark this matter closed and consider the complaint as having been withdrawn.

Sincerely,

A handwritten signature in black ink, appearing to be "Lucia Austin", written over a horizontal line.

Lucia Austin
Director of Quality Control
American Power & Gas
1-727-479-0599

CC: Girls Scout of Western Pennsylvania
Kenneth Thornton
29 Isabella St. Suite 107
Pittsburg PA 15212

FedEx Package
Express US Airbill

FedEx
Tracking
Number

8088 8883 6955

Form
ID No.

0215

Recipient's Copy

1 From
Date 07/18/2017
Sender's Name Cassandra English Phone 727 733-0760
Company AMERICAN POWER AND GAS LLC
Address 10601 BELCHER RD S
City SEMINOLE State FL ZIP 33777-1407

2 Your Internal Billing Reference

3 To
Recipient's Name Rosemary Chiavetta Phone 717 7878009
Company Pennsylvania Public Utility Commission
Address 400 North Street
City Harrisburg State PA ZIP 17105

4 Express Package Service * To most locations.
NOTE: Service order has changed. Please select carefully.

Packages up to 150 lbs.
For packages over 150 lbs., use the
FedEx Express Freight US Airbill.

Next Business Day

- FedEx First Overnight**
Earliest next business morning delivery to select locations. Friday shipments will be delivered on Monday unless SATURDAY Delivery is selected.
- FedEx Priority Overnight**
Next business morning.* Friday shipments will be delivered on Monday unless SATURDAY Delivery is selected.
- FedEx Standard Overnight**
Next business afternoon.* Saturday Delivery NOT available.

2 or 3 Business Days

- FedEx 2Day A.M.**
Second business morning.* Saturday Delivery NOT available.
- FedEx 2Day**
Second business afternoon.* Thursday shipments will be delivered on Monday unless SATURDAY Delivery is selected.
- FedEx Express Saver**
Third business day.* Saturday Delivery NOT available.

5 Packaging * Declared value limit \$500.

- FedEx Envelope*** **FedEx Pak*** **FedEx Box** **FedEx Tube** **Other**

6 Special Handling and Delivery Signature Options

- SATURDAY Delivery**
NOT available for FedEx Standard Overnight, FedEx 2Day A.M., or FedEx Express Saver.

- No Signature Required**
Package may be left without obtaining a signature for delivery.
- Direct Signature**
Someone at recipient's address may sign for delivery. Fee applies.
- Indirect Signature**
If no one is available at recipient's address, someone at a neighboring address may sign for delivery. For residential deliveries only. Fee applies.

Does this shipment contain dangerous goods?

- One box must be checked.
 No **Yes** As per attached Shipper's Declaration **Yes** Shipper's Declaration not required.
- Dry Ice** Dry Ice, 9 UN 1845 _____ x _____ kg **Cargo Aircraft Only**
- Dangerous goods (including dry ice) cannot be shipped in FedEx packaging or placed in a FedEx Express Drop Box.

7 Payment Bill to:

- Enter FedEx Acct. No. or Credit Card No. below. Obtain recip. Acct. No.
- Sender Acct. No. in Section 1 will be billed** **Recipient** **Third Party** **Credit Card** **Cash/Check**

Total Packages 1 Total Weight 0 lbs. Credit Card Auth. [Redacted]

*Our liability is limited to US\$100 unless you declare a higher value. See the current FedEx Service Guide for details.

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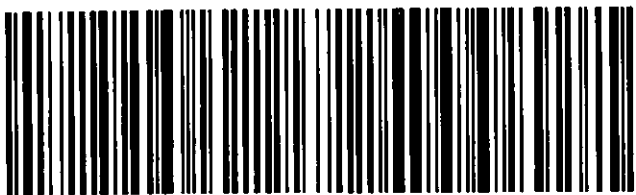
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FedEx
TRK# 8088 8883 6955
0215

WED - 19 JUL 8:30A
FIRST OVERNIGHT

X1 MDTA

17105
PA-US
MDT



FTD 5167185 18JUL17 P1EA 546C1/C0C2/0C8A

FedEx
FIRST OVERNIGHT

Delivery Address
400 NORTH STREET

