

68 Pennsylvania Avenue
Phoenixville, PA 19460
July 17, 2017

C-2016-2538004

Rosemary Chiavetta, Secretary
Pennsylvania Public Utility Commission
Commonwealth Keystone Bldg.
400 North Street, Second Floor
Harrisburg, PA 17105

Re: Letter dated June 24, 2016
Subj. PECO's Default Service Plan for period from June 1, 2017 through May 31, 2017

Dear Secretary Chiavetta:

Enclosed is a copy of the letter sent to you in June 2016 regarding PECO's Default Service Plan for period from June 1, 2017 through May 31, 2019. To date, I have not received any response or answers to my questions.

Thank you.

Sincerely,

Alice Sarajian Denty
Alice Sarajian Denty
PECO Acct # 23182-01001

RECEIVED
2017 JUL 20 AM 10:27
PA PUC
SECRETARY'S BUREAU

68 Pennsylvania Avenue
Phoenixville, PA 19460
June 24, 2016

Rosemary Chiavetta, Secretary
Pennsylvania Public Utility Commission
Commonwealth Keystone Bldg.
400 North Street, Second Floor
Harrisburg, PA 17105

Re: PECO's Default Service Plan for period from June 1, 2017 through May 31, 2019

Dear Secretary Chiavetta:

As stated in a billing notice to view on line, I have read various documents regarding PECO's Default Service Plan referenced above.

Point one: A specific complaint I'd like to state is that these documents need to be better explained in layman's terms so customers can fully understand. Whatever I read was devoid of total clarity.

In accordance with Pennsylvania Electric Generation Customer Choice and Competition Act, PECO is required to "obtain through competitive procurement processes a prudent mix of default service supply contracts designed to ensure adequate and reliable service at the least cost to customers over time." [66 Pa C.S. Sec.2807(e)(3.7)]

Point two: Please explain how the Default Service Plan will affect customer rates. This also is devoid of any clarity in the on line documents.

Thank you.

Sincerely,

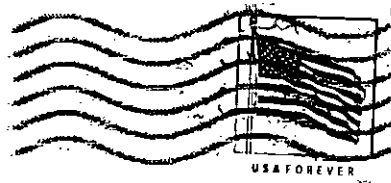
Alice Sarajian Denty

Copy to:
Tanya McCloskey
Attorney General's Office

Sarajandenty
Alice Sarajandenty
68 Pennsylvania Ave
Phoenixville, PA 19460

PHILADELPHIA PA 190

28 JUN 2017 PM 9 L



Rosemary Chiavetta, Secretary
PA Public Utility Commission
Commonwealth Keystone Bldg
400 North Street, 2nd Floor
Harrisburg, PA 17105