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2017 JUL 20 AM 10:25

PA PUC
SECRETARY'S BUREAU

958 Edgemont Ave.

Palmerston, PA. 18071

July 12, 2017

F-2016-2577647

Secretary

PA PUC

P.O. Box 3265

Harrisburg, PA. 17105-3265

Dear Personnel,

I've received a copy of the telex that was sent to you; however, the letter you sent out STATED NO FAXES!! TELEFAX has FAX right in its name!

This letter should NOT BE ACCEPTED! For a legal attorney, she needs to learn how to read and watch how people's names are spelled. It's supposed to be legal documents. I'm not a lawyer, but I know the information that is given is supposed to be spelled correctly too.

The attorney has committed perjury - lying to the court. I'd sent PPC a copy of the letter sent on 7/2/17. I'd sent the PUC a copy of PPL letter. I've kept copies for myself, too. If you

①

accept this letter, Then there is more that PPL's attorney has failed to mention the phone call on 2/21/17. She will not let this go! Also she threatened my family! This conversation was brought up to the Judge. He just ignored it, all before the recording was supposed to start. The attorney and I talked before the court hearing, we couldn't agree.

Yes I was not fully prepared. I didn't have my paperwork, notes in front of me, I did state that to the Judge and attorney. I was not expecting the lawyer or the in depth questions, even from the Judge. I was not allowed to participate, The Judge refused me the right to do so! This was before the court hearing and the court recording - check with the clerk - if she documented any of it before court. How quickly people forget!!

PPL's attorney asked for specific dates, I didn't remember the dates off the top of my head. I stated I didn't know! The attorney wouldn't let it go! Neither did the

Judge. The Judge was helping the attorney.

In regards to the PPL bill in my father's name, I've learned that the bills, etc. can't be changed in the middle of court unless the JUDGE ORDERS IT! I didn't and still don't have the paperwork from the state. I just got my father's death certificate. Things can't be changed without that proof either. Not only did I have to worry about that, my nephew and I got suspended from our jobs - still not back to work because of my father's death. We were also under investigation and suspicion for his death.

The Judge refused me to be anything but a witness. There's nothing in writing nor legal proof of executor or representative. The Judge would not let me ask questions. I'm the one who has been dealing with PPL for the past 12 years, all bills and insurances. My parents refused Power of Attorney. The Judge didn't ask for a death certificate.

③ Since when does PPL request household

members? Does the attorney get yelled at for using the electric at her job? Or her husband and children at her house?

There is still no mention of the failed IVR attempts? Why not? Doesn't PPL keep track of those?

PUC isn't this office supposed to be for people who can't afford attorneys but have problems with these companies like the Attorney General Office - Consumer Protection Program. Where's the money going to come from for an attorney?

That's why I filed the complaint with the PUC and the Attorney General's office, but money walks! I'm not a billionaire company!

I've been dealing with these issues for three plus years. Janet from the Action Committee got the same response as I did. PPL's attorney has been involved in 8 mos, if that. What is dragging this out? If you have anything more please contact me. Thank you.

④ Sincerely,
A. Schaeffer

7/17/17

Dear PPL employee,

Here is a copy of the letter to
PLIC.

Sincerely,

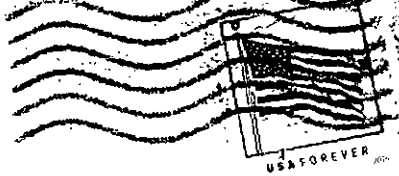
Lesley A. Schaeffer
Lesley A. Schaeffer
958 Edgemont Ave!



Lesley A. Scheaffer
958 Edgemont Ave.
Palmerton, PA 18071

LEHIGH VALLEY PA 180

18 JUL 2017 PM 3 L



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