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Direct Dial: 215-841-6841

August 7, 2017

Rosemary Chiavetta, Secretary
Pennsylvania Public Utility Commission
Commonwealth Keystone Building
400 North Street, Second Floor
Harrisburg, PA 17120

RE: Ruth Lattanzi v. PECO Energy Company
PUC Docket No.: C-2017-2615852

Dear Ms. Chiavetta:

Enclosed for filing with the Commission is *Preliminary Objection of Respondent, PECO Energy Company* with regard to the matter referenced above.

I have enclosed a Certificate of Service showing that a copy of the above document was served on the interested parties. Thank you for your time and attention on this matter.

Very truly yours,

A handwritten signature in black ink, appearing to read "Shawane Lee".

Shawane Lee
Counsel for PECO Energy Company

SL/ab

cc: Certificate of Service

PENNSYLVANIA PUBLIC UTILITY COMMISSION

RUTH LATTANZI :
 Complainant :
 v. : **DOCKET NO. C-2017-2615852**
 : :
PECO ENERGY COMPANY :
 Respondent :
 : :
 : :

NOTICE TO PLEAD

Pursuant to 52 Pa. Code §§ 5.101 and 5.62(c), you are hereby notified that, if you do not file a written response denying or correcting the enclosed Preliminary Objections of PECO Energy Company within 20 days from service of this notice, a decision may be rendered against you. All pleadings, such as a Reply to Preliminary Objections, must be filed with the Secretary of the Pennsylvania Public Utility Commission, with a copy served to counsel for PECO Energy Company, Shawane L. Lee, and where applicable, the Administrative Law Judge presiding over the issue.

File with:
Rosemarie Chiavetta, Secretary
Pennsylvania Public Utility Commission
Commonwealth Keystone Building
400 North Street, Second Floor
Harrisburg, PA 17120

With a copy to:
Shawane L. Lee, Esq.
PECO Energy Company
2301 Market Street, S-23
Philadelphia, PA 19103

Dated at Philadelphia, PA, August 7, 2017



Shawane L. Lee
Counsel for PECO Energy Company
2301 Market Street S-23
Philadelphia, PA 19103
215-841-6841
Shawane.Lee@exeloncorp.com

**BEFORE THE
PENNSYLVANIA PUBLIC UTILITY COMMISSION**

RUTH LATTANZI	:	
Complainant	:	
v.	:	DOCKET NO. C-2017-2615852
	:	
PECO ENERGY COMPANY	:	
Respondent	:	

**PRELIMINARY OBJECTION OF RESPONDENT,
PECO ENERGY COMPANY**

Respondent, PECO Energy Company (“PECO Energy”), pursuant to 52 Pa. Code § 5.101(a)(4) respectfully petitions this Honorable Commission to dismiss the instant Complaint as legally insufficient.

1. On July 25, 2017, PECO Energy was served with a formal complaint filed by Ryan Ingham. (hereafter “Complainant”). A copy of the Complaint is attached hereto as Exhibit “1”.

2. In her Complaint, the Complainant ticks the box “The utility is threatening to terminate my service” and states:

See Exhibit “1”.

3. In her request for relief, the Complainant states:

Remove Representative Godshall due to a conflict of interest and dereliction of duties. Grant a stay of any and all meter installations until such time as a fair debate has taken place in the general legislature regarding our legal option to “opt out”. This has been disregarded by both the PUC itself and by Representative Godshall openly stating he doesn’t care about the residents of PA or their concerns.

See Exhibit “1”.

4. In essence, the Complainant is requesting to “opt out” of smart meter installation at her home. The Complainant disputes her pending service termination for failure to give PECO access to install the meter.
5. PECO Energy simultaneously filed an Answer and the instant Preliminary Objection.
6. Pursuant to 52 Pa. Code § 5.101, preliminary objections may be filed against a complaint and dismissed for legal insufficiency. 52 Pa. Code § 5.101(a)(4).
7. Commission procedure regarding the disposition of preliminary objections is similar to that utilized in Pennsylvania civil procedure. Equitable Small Transportation Intervenors, v. Equitable Gas Co., 1994 Pa.PUC LEXIS 69, Docket No. C-00935435 (July 18, 1994).
8. In deciding preliminary objections, the Public Utility Commission must determine, based on the factual pleadings of the petitioner, if relief or recovery is possible. Roc v. Flaherty, 527 A.2d 211 (Pa. Cmwlth 1985).
9. A complaint must be able to recover under the law to survive a preliminary objection. Milliner v. Enck, 709 A.2d 417, 418 (Pa. Super. Ct. 1998) (“preliminary objection should be sustained only where it appears with certainty that, upon the facts averred, the law will not allow the plaintiff to recover”).
10. All of the non-moving party’s averments must be taken as true for the sake of deciding the preliminary objection. County of Allegheny v. Commw. of Pa., 490 A.2d 402 (Pa. 1985).

11. The court does not, however, need to accept, “unwarranted inferences from facts, argumentative allegations, or expressions of opinions.” Feingold v. McNulty, 2009 Phila. Ct. Com. Pl LEXIS 167, *3.

12. Section 703 of the Public Utility Code, 66 Pa. C.S.A. § 703(b) provides that the Commission may dismiss any complaint without a hearing if, in its opinion, a hearing is not necessary to the public interest.

13. A hearing is required only when there is a disputed question of fact, and is not required to resolve questions of law. Dee-Dee Cab, Inc. v. Pa. Pub. Util. Comm’n, 817 A.2nd 593 (Pa. Commw. Ct. 2003), petition for allowance of appeal denied, 836 A.2d 123 (Pa. 2003).

14. Here, there are no genuine issues of fact and PECO Energy is entitled to judgment as a matter of law with respect to all of the allegations in the Complaint.

I. Legal Insufficiency – Prior Commission Approval of Smart Meter Installation

15. The Complainant has requested that she be permitted to “opt out” of smart meter installation at his residence until the State legislature can vote on an “opt out” option.

16. PECO Energy’s Smart Meter installation plan was approved by the Pennsylvania Utility Commission on May 6, 2010, as a part of the Smart Meter Technology Procurement and Installation Plan, (“Smart Meter/Smart Grid Plan”) at docket number M-2009-2123944.

17. By way of background, Governor Edward Rendell signed Act 129 of 2008 into law on October 15, 2008. The Act took effect 30 days thereafter on November 14, 2008, and amended Section 2807 of the Public Utility Code. Among other things, the Act specifically directed that electric distribution companies (such as PECO Energy) with more than 100,000 customers file smart meter technology procurement and installation plans with the Commission for approval. See 66 Pa. C.S. § 2807(f). The statute does not provide customers with an option to “opt out” of smart meter installation.

18. On June 18, 2009, the Commission adopted a Smart Meter Procurement and Installation Implementation Order (“Implementation Order”) to establish the standards each plan must meet and to provide guidance on the procedures to be followed for submittal, review and approval of all aspects of each smart meter plan. See Smart Meter Procurement and Installation Implementation Order, entered on June 24, 2009, at Docket No. M-2009-2092655.

19. Specifically, the Commission’s Implementation Order states:

Act 129 requires EDCs to furnish smart meter technology (1) upon request from a customer that agrees to pay the cost of the smart meter at the time of the request, (2) in new building construction, and (3) in accordance with a depreciation schedule not to exceed 15 years. 66 Pa.C.S. § 2807(f)(2).

The Commission believes that it was the intent of the General Assembly to require all covered EDCs to deploy smart meters system-wide when it included a requirement for smart meter deployment “in accordance with a depreciation schedule not to exceed 15 years.”

**THEREFORE,
IT IS ORDERED:**

1. That the Commission establishes specific smart meter technology minimum capabilities and procedures for submittal, review and approval of all aspects of each smart meter plan to include cost recovery.
2. That electric distribution companies with greater than 100,000 customers adhere to the guidelines for smart meter technology procurement and installation identified in this Implementation Order.
3. That the Director of Operations convene a stakeholder meeting no later than July 17, 2009, to discuss issues related to the costs and benefits associated with the Commission imposed smart meter capability requirements.
4. That all electric distribution companies that are required to file a smart meter technology procurement and installation plan file such a plan consistent with the directives contained in this order by August 14, 2009.

See id.

20. The Commission’s Order does not have a provision for customers to “opt out” of the smart meter installation.

21. Through its Implementation Order and policies, the Commission has approved the smart meter implementation process required by Act 129.

22. Indeed, Pennsylvania PUC Chairman, Robert F. Powelson stated:

Act 129 of 2008 has really paved the way for the rollout of smart meters, also referred to as Advanced Metering Infrastructure (AMI), and the implementation of Act 129 continues to benefit Pennsylvania customers. As I see it, smart meter technology is a “win-win” situation for the Commonwealth – both electricity customers and electricity providers alike reap the benefits of advanced meters.

See PaPUC Chairman Powelson on Smart Meters and Pennsylvania's Energy Future at <http://www.smartgridlegalnews.com/interviews/papuc-chairman-powelson-on-smart-meters-and-pennsylvanias-energy-future/>

23. On August 14, 2009, PECO Energy filed with the Commission its Petition of PECO Energy Company for Approval of its Smart Meter/Smart Grid Plan.

24. Amongst other things, PECO Energy's Petition requested that the Commission approve the deployment of up to 600,000 smart meters. See PECO Energy's Smart Meter/Smart Grid Petition.

25. As a part of PECO Energy's meter deployment plan, the company committed to deploy 600,000 meters by March 2013, upon receiving American Recovery and Reinvestment Act funding from the Department of Energy. See id.

26. PECO Energy's Implementation plan does not give customers the option to "opt out" of smart meter installation.

27. By Order entered May 6, 2010 at Docket No. M-2009-2123944, the Commission approved PECO Energy's Smart Meter/Smart Grid Plan.

28. The Commission's Order approving PECO Energy's plan does not provide an "opt out" provision.

29. In conjunction with the Commission's Implementation Order; the Commission-approved Smart Meter/Smart Grid Plan and continuing compliance with Act 129, PECO Energy has deployed over 194,000 Advanced Metering Infrastructure ("AMI") meters in customer's homes and businesses.

30. Act 129, the Commission's Implementation Order; and PECO Energy's Commission-approved Smart Meter/Smart Grid Plan do not provide customers the ability to "opt out" of having a smart meter installed in their homes or businesses. See 66 Pa. C.S. § 2807(f). See

also Smart Meter Procurement and Installation Implementation Order, at Docket No. M-2009-2092655. See PECO Energy's Smart Meter/Smart Grid Plan at docket number M-2009-2123944.

31. The absence of an "opt out" provision in the existing statute; Implementation Order; and Smart Meter/Smart Grid Plan is underscored by a recent bill introduced at the General Assembly.

32. House Bill 394, which was introduced on February 9, 2015, seeks to change the existing law by adding a "opt out" provision. Specifically, House Bill 394 reads as follows:

Section 1. Section 2807(f)(2)(iii) of Title 66 of the Pennsylvania Consolidated Statutes is amended to read:

§ 2807. Duties of electric distribution companies.

(f) Smart meter technology and time of use rates.-

(2) Electric distribution companies shall furnish smart meter technology as follows:

(iii) In accordance with a depreciation schedule not to exceed 15 years. Customers may opt out of receiving smart meter technology under this subparagraph by notifying, in writing, the electric distribution company. The following shall apply:

A) The electric distribution company shall provide an opt-out form to consumers upon request and may provide a method for consumers to opt out electronically through the electric distribution company's Internet website.

33. House Bill 394 attempts to address individual customer concerns about the smart meter (such as the Complainant's concerns) by allowing individual customers to "opt out" of receiving smart meter technology on the mandatory schedule established by Act 129.

34. The "opt out" provision; however, has not been scheduled for a vote by the General Assembly, and the ability to opt out of smart meter installation is not currently permissible under the law.

35. Accordingly, the Complainant's formal complaint, requesting the ability to "opt out" of smart meter installation should be dismissed as a matter of law.

36. Administrative Law Judge Joel H. Cheskis reached a similar conclusion in the matter María Povacz v. PECO Energy, Docket No. C-2012-2317176 (Order entered September 28, 2012). In that case, the Complainant, María Povacz requested to "opt out" of installation of the smart meter at her residence. Id.

37. ALJ Cheskis issued an Initial Decision wherein he determined:

To the extent that Ms. Povacz desires the ability to opt out of the smart meter installation, she should advocate for such ability before the General Assembly.....The formal Complaint process against one Electric Distribution Company, PECO, is not the appropriate avenue for this issue to be addressed.

Id.

38. On January 24, 2013, the Commission issued a Final Order, adopting ALJ Cheskis' Initial Decision. In the Order, the Commission specifically addressed whether a PECO customer could "opt out" of meter installation at their property as follows:

There is no provision in the Code, the Commission's Regulations or Orders that allows a PECO customer to "opt out" of smart meter installation, as the Complainant desires to do. Accordingly, unless and until House Bill 2188, supra, passes the General Assembly, or some other provision is put in place that specifically allows customers to opt out of smart meter installation, PECO has not violated any provision of the Code, any Commission Order or Regulation or any Commission-approved Company tariff by prohibiting the Complainant from opting out.

See María Povacz v. PECO Energy, Docket No. C-2012-2317176 (Order adopted January 24, 2013).

39. The PUC precedent for formal complaints filed against PECO Energy in similar cases, requesting smart meter "opt out" have been dismissed on Preliminary Objection as a matter of law. See e.g. Theresa Gavin v. PECO Energy, Docket No. C-2012-2325258 (Order

entered January 24, 2013); Jeff Morgan v. PECO Energy, Docket No. C-2013-2356606 (Final Order entered July 23, 2013); Thomas McCarey v. PECO Energy, Docket No. C-2013-2354862 (Final Order entered September 26, 2013); Renney Thomas v. PECO Energy, Docket No. C-2012-2336225 (Final Order entered December 31, 2013); Ellen Donnelly v. PECO Energy, Docket No. F-2013-2330663 (Final Order Entered March 18, 2014); Gerald H. Smith v. PECO, Docket No. C-2014-2443198 (Opinion and Order entered April 23, 2015); Charles Schoefer, Docket No. C-2015-2497438 (Final Order entered November 6, 2015); Vincent Feldman v. PECO, Docket No. C-2015-2442308 (Initial Decision entered, April 1, 2015); Margaret Hager, M.D. v. PECO Energy, C-2014-2444961 (Final Order entered, March 12, 2015) Ellen Donnelly v. PECO Energy, Docket No. F-2013-2330663 (Final Order Entered March 18, 2014); Douglas Evans v. PECO Energy, Docket No. C-2013-2368477 (Final Order entered, February 6, 2014); Donna Campisi v. PECO Energy, Docket No. C-2014-2434501 (Final Order entered November 5, 2014); Robert and Patricia Bubb v. PECO Energy, Docket No. C-2015-2481756 (Final order entered August 28, 2015) and Joe and Danielle Steffe v. PECO Energy, Docket No. C-2015-2472173 (Final Order entered June 5, 2015). Antonio Romeo v. PECO Energy Company, Docket No. C-2015-2479260 (Opinion and Order entered Mar. 3, 2016); Nancy and Jim Colbert, Docket No. C-2015-2515607 (Opinion and Order entered June 30, 2016).

40. Recently, in the matter Ruth Lattanzi vs. PECO Energy Company, Docket No. C-2016-2532575 (Initial Decision entered May 27, 2016) (Final Order entered July 21, 2016), the Complainant, Ms. Lattanzi filed a formal complaint against PECO requesting to opt out of smart meter installation until the legislature had an opportunity to decide the opt out

legislation. PECO Energy filed a Preliminary Objection to Ms. Lattanzi's formal complaint, stating that meter installation was required pursuant to Act 129.

41. On May 27, 2016, Administrative Law Judge Eranda Vero (ALJ Vero) granted PECO Energy's Preliminary Objection and dismissed Ms. Lattanzi's formal complaint. In her Initial Decision, ALJ Vero stated:

In her formal complaint, Ms. Lattanzi disputes her pending service termination for failure to give PECO access to install a smart meter at her residence. As relief, Ms. Lattanzi requests that the Commission grant a temporary, yet indefinite, reprieve from PECO's installation of the smart meter at the Service Address, namely until her grievances are heard by the state legislature. In its preliminary objection, PECO argues that the Complainant is essentially requesting to "opt out" of smart meter installation at her home. PECO requests in its preliminary objection that the complaint be dismissed on the basis that, even assuming the truth of the averments made by the Complainant in her complaint, the complaint does not allege the company violated any statutes, Commission regulations or orders, or Commission-approved tariff provisions.

Since the complaint does not allege any violations of a Commission regulation, statute or order, it is legally insufficient. I will sustain the Respondent's preliminary objection and enter the following order.

42. Recently, in the matter Ryan Ingham vs. PECO Energy Company, Docket No. C-2016-2579564 (Initial Decision entered May 31, 2017) (Final Order entered July 20, 2017), the Complainant, Mr. Ingham filed a formal complaint against PECO requesting to opt out of smart meter installation until the legislature had an opportunity to decide the opt out legislation. PECO Energy filed a Preliminary Objection to Mr. Ingham's formal complaint, stating that meter installation was required pursuant to Act 129.

43. On May 31, 2017, Administrative Law Judge Darlene Davis Heep (ALJ Heep) granted PECO Energy's Preliminary Objection and dismissed Mr. Ingham's formal complaint. In her Initial Decision, ALJ Heep stated:

He has not alleged that PECO has violated or will violate any provision of the Code, regulations or a standing Commission Order. Accordingly, the complaint is legally insufficient.

44. Like the formal complaints filed in the smart meter cases above, objecting to the installation of the smart meter and requesting an "opt out", this case should be dismissed as a matter of law.

45. The Complainant's formal complaint alleges that she does not want the meter installed and requests that PECO delay installation pending opt out provisions before the Pennsylvania legislature.

46. Assuming that everything the Complainant alleges in her Complaint is true, PECO Energy is operating under the basis of Act 129 and the specific direction given to the company by the legislature and the Commission through the Commission's Implementation Order.

47. The Complainant's Complaint, objecting to the installation of a smart meter at her residence, does not allege a violation of any order, law or tariff that can be the basis of any finding against PECO Energy.

48. Further, as the law currently stands, pursuant to Act 129 and the Commission's Implementation Order, customers do not have the ability to "opt out" of smart meter installation.

49. Because PECO Energy's smart meters are being deployed in compliance with the Commission-approved Smart Meter/Smart Grid Plan, and the law does not provide for the

Complainant to “opt out” of smart meter installation, there is no legal basis for the Complainant’s Complaint.

50. Further, PECO has the right to terminate a customer’s service for failure to permit access to install the Smart Meter.

51. Pursuant to Section 10.5, PECO Energy has a right to access the premises of a customer at all reasonable times for the purpose of installing, removing or changing any or all equipment belonging to the company. See Section 10.5 of PECO Electric Service Tariff.

52. Section 18.3 of PECO Energy’s tariff, permits the company to terminate a customer for cause if access to the meter is refused. See Section 18.3 of PECO Electric Service Tariff.

53. PECO Energy’s Commission approved tariff is prima facie reasonable and has the full force and effect of law. 66 Pa.C.S. § 316; *Kossmann v. PA PUC*, 694 A.2d 1147 (Pa Cmwlct 1997); *Brockway Glass Co. v. PA. PUC*, 437 A.2d 1067 (Pa. Cmwlct 1981).

54. In this case, the Complainant is refusing the installation of the Smart Meter; therefore, he is subject to termination consistent with Section 10.5 and 18.3 of PECO’s tariff.

55. Therefore, the Complainant is not entitled to relief under the law.

56. Additionally, this is the Complainant’s second formal complaint against PECO in which the Complainant disputes the installation of the smart meter.

57. The Complainant filed formal complaint docketed at C-2016-2532575. In that Complaint, she alleged that she does not want the smart meter installed at her home and asked for a stay from meter installation and termination until her grievances could be heard before the legislature.

58. PECO Energy filed an Answer with New Matter on March 8, 2016, denying the allegations in the Complaint.

59. PECO Energy also filed a Preliminary Objection to Complainant's Complaint, averring that PECO Energy is required to install the meter pursuant to Act 129 and there are no consumer "opt out" provisions in the current statute.

60. On May 27, 2016, Administrative Law Judge Eranda Vero issued an Initial Decision, dismissing Complainant's Complaint. Ruth Lattanzi vs. PECO Energy Company, Docket No. C-2016-2532575 (Initial Decision entered May 27, 2016).

61. The Commission issued a Final Order adopting ALJ Vero's Initial Decision on July 21, 2016. Ruth Lattanzi vs. PECO Energy Company, Docket No. C-2016-2532575 (Final Order entered July 21, 2016).

62. The Complainant's allegations in the current formal complaint should be dismissed on the grounds of res judicata.

63. The doctrine of res judicata reflects the refusal of the law to tolerate the re-litigation of a matter decided by a court of competent jurisdiction. For the doctrine to prevail four conditions must be met:

- (1) Identity of issues;
- (2) Identity of causes of action;
- (3) Identity of persons and parties to the action; and
- (4) Identity of the quality and capacity of the parties suing or sued.

Day v. Volkswagenwerk Aktiengesellschaft, 318 Pa. Superior Ct. 255, 474 A.2d 1313, 1316, 1317 (1983).

64. In the present case all four elements of res judicata are met. Clearly, the parties are identical in both Complaints. The thing sued upon is identical in both Complaints. Both the current formal complaint and the 2016 Complaint relate to the same issues: a request to opt out

of smart meter installation and a stay from installation and termination until the legislature enacts an “opt out” provision.

65. The cause of action is identical. Finally, the quality and capacity of the parties is identical in both Complaints. The Complainant is the electric customer in both Complaints, and PECO is the public utility providing service to the Complainant.

66. Because the present complaint asserts the same factual and legal basis for relief as the dismissed 2016 Complaint, the Complainant is estopped from attempting to re-assert her claims here.

67. Accordingly, the Complainant’s Complaint should be dismissed pursuant to the doctrine of res judicata.

68. Through strategically filing the formal complaints, the Complainant is attempting to stall installation of the meter.

69. While PECO is able to identify this abuse, the company is unable to mitigate this issue while the Complainant uses the PUC complaint process to stall meter installation.

70. For the reasons set forth above, the Complainant’s Complaint should be dismissed as a matter of law.

REQUEST FOR RELIEF

WHEREFORE, for the reasons set forth above, PECO Energy Company respectfully requests that your Honorable Commission summarily dismiss the Complainant's formal complaint, and all issues which were raised in the Complaint.

Respectfully submitted,



Shawane L. Lee
Counsel for PECO Energy Company
2301 Market Street, S23-1
Philadelphia, PA 19103
(215) 841-6841
Fax: 215.568.3389
Shawane.Lee@exeloncorp.com

**BEFORE THE
PENNSYLVANIA PUBLIC UTILITY COMMISSION**

RUTH LATTANZI
Complainant
v.

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:
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:
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DOCKET NO. C-2017-2615852

PECO ENERGY COMPANY
Respondent

VERIFICATION

I, Shawane L. Lee, hereby declare that I am counsel for PECO Energy Company; that as such I am authorized to make this verification on its behalf; that the facts set forth in the foregoing Pleading are true to the best of my knowledge, information and belief, and that I make this verification subject to the penalties of 18 Pa. C.S. § 4904 pertaining to false statements to authorities.



Date: August 7, 2017

Shawane L. Lee

**BEFORE THE
PENNSYLVANIA PUBLIC UTILITY COMMISSION**

RUTH LATTANZI	:	
Complainant	:	
v.	:	DOCKET NO. C-2017-2615852
	:	
PECO ENERGY COMPANY	:	
Respondent	:	
	:	

CERTIFICATE OF SERVICE

I, Shawane L. Lee, hereby certify that I have this day served a copy of PECO Energy Company's Answer in the above matter upon all interested parties by mailing a copy, properly addressed and postage prepaid to:

Ruth Lattanzi
123 East Welsh Road
Ambler, PA 19002

August 7, 2017



Shawane L. Lee
Counsel for PECO Energy Company
2301 Market Street, S23-1
Philadelphia, PA 19103
(215) 841-6841
Fax: 215.568.3389
Shawane.Lee@exeloncorp.com

EXHIBIT 1

Botak, Amy:(PECO)

From: eServe@pa.gov
Sent: Tuesday, July 25, 2017 3:20 PM
To: Lee, Shawane L.:(PECO)
Cc: Botak, Amy:(PECO)
Subject: [EXTERNAL] PA PUC eServe Notice

Importance: High

Dear Shawane L Lee,

A(n) Formal Complaint has been served in this proceeding. This document is docketed as **C-2017-2615852**.
You may view this document at
Formal Complaint

You are receiving this email because you are a(n) Respondent for this case and have agreed to be served electronically. By selecting electronic service (eService), you have agreed that this notification constitutes valid service. Electronic service of any and all documents will be in place of paper service.

**Thank You,
Public Utility Commission
Commonwealth of Pennsylvania**

*** Please do not respond to this automatically generated email.**

1

PENNSYLVANIA PUBLIC UTILITY COMMISSION

Formal Complaint

Filing this form begins a legal proceeding and you will be a party to the case. If you do not wish to be a party to the case, consider filing an Informal Complaint.

To complete this form, please type or print legibly in ink.

1. Customer (Complainant) Information

Provide your name, mailing address, county, telephone number(s), e-mail address and utility account number. It is your responsibility to update the Commission with any changes to your address and to where you want documents mailed to you.

Name Ruth Lattanzi

Street/P.O. Box 123 E. Welch Rd. Apt # _____

City Abler State PA Zip 19002

County Montgomery

Telephone Number(s) Where We Can Contact You During the Day:

() _____ (home) (215) 740-3640 (mobile)

E-mail Address (optional): _____

Utility Account Number (from your bill) 11393-00903

If your complaint involves utility service provided to a different address or in a different name than your mailing address, please list this information below.

Name N/A

Street/P.O. Box _____

City _____ State _____ Zip _____

2. Name of Utility or Company (Respondent)

Provide the full name of the utility or company about which you are complaining. The name of your utility or company is on your bill.

PECO / Exelon

RECEIVED

JUL 20 2017

3. Type of Utility Service

Check the box listing the type of utility service that is the subject of your complaint (check only one):

- | | |
|--|---|
| <input checked="" type="checkbox"/> ELECTRIC | <input type="checkbox"/> WASTEWATER/SEWER |
| <input type="checkbox"/> GAS | <input type="checkbox"/> TELEPHONE/TELECOMMUNICATIONS (local, long distance) |
| <input type="checkbox"/> WATER | <input type="checkbox"/> MOTOR CARRIER (e.g. taxi, moving company, limousine) |
| <input type="checkbox"/> STEAM HEAT | |

4. Reason for Complaint

What kind of problem are you having with the utility or company? Check all boxes below that apply and state the reason for your complaint. Explain specifically what you believe the utility or company has done wrong. Provide relevant details including dates, times and places and any other information that may be important. If the complaint is about billing, tell us the amount you believe is not correct. Use additional paper if you need more space. Your complaint may be dismissed without a hearing if you do not provide specific information.

- The utility is threatening to shut off my service or has already shut off my service.
7/23
- I would like a payment agreement.
- Incorrect charges are on my bill. Provide dates that are important and an explanation about any amounts or charges that you believe are not correct. Attach a copy of the bill(s) in question if you have it/them.
- I am having a reliability, safety or quality problem with my utility service. Explain the problem, including dates, times or places and any other relevant details that may be important.
- Other (explain).

Note: If your complaint is only about removing or modifying a municipal lien filed by the City of Philadelphia, the Public Utility Commission (PUC) cannot address it. Only local courts in Philadelphia County can address this type of complaint. The PUC can address a complaint about service or incorrect billing even if that amount is subject to a lien.

In addition, the PUC generally does not handle complaints about cell phone or internet service, but may be able to resolve a dispute regarding voice communications over the internet (including the inability to make voice 911/E911 emergency calls) or concerns about high-speed access to internet service.

5. Requested Relief

How do you want your complaint to be resolved? Explain what you want the PUC to order the utility or company to do. Use additional paper if you need more space.

Remove political obstruction Rep. Godebally due to a
(from the process)
Conflict of interest and dualization of duties. Grant a
stay of any and all meter installations until such
time as a fair debate has taken place in the
general legislature regarding our legal option to
OPT out. This has been disregarded by both the
PUC itself and by Rep. Godebally openly stating he
doesn't care about the residents of PA or their
Constituents:

As per below, Fine all of utility companies for not following
the rules regarding harassment + illegally offer 129 - documents
included

Note: The PUC can decide that a customer was not billed correctly and can order billing refunds. The PUC can also fine a utility or company for not following rules and can order a utility or company to correct a problem with your service. Under state law, the PUC cannot decide whether a utility or company should pay customers for loss or damages. Damage claims may be sought in an appropriate civil court.

6. **Protection From Abuse (PFA)**

Has a court granted a "Protection From Abuse" order that is currently in effect for your personal safety or welfare? The PUC needs this information to properly process your complaint so that your identity is not made public.

Note: You must answer this question if your complaint is against a natural gas distribution utility, an electric distribution utility or a water distribution utility AND your complaint is about a problem involving billing, a request to receive service, a security deposit request, termination of service or a request for a payment agreement.

Has a court granted a "Protection From Abuse" order for your personal safety or welfare?

YES

NO

If your answer to the above question is "yes," attach a copy of the current Protection From Abuse order to this Formal Complaint form.

7. **Prior Utility Contact**

a. Is this an appeal from a decision of the PUC's Bureau of Consumer Services (BCS)?

YES

NO

Note: If you answered yes, move to Section 8. No further contact with the utility or company is required. If you answered no, answer the question in Section 7 b. and answer the question in Section 7 c. if relevant.

b. If this is not an appeal from a BCS decision, have you spoken to a utility or company representative about this complaint?

YES

NO

Note: You must contact the utility first if (1) you are a residential customer, (2) your complaint is against a natural gas distribution utility, an electric distribution utility or a water utility AND (3) your complaint is about a billing problem, a service problem, a termination of service problem, or a request for a payment agreement.

c. If you tried to speak to a utility company representative about your complaint but were not able to do so, please explain why.

Note: Even if you are not required to contact the utility or company, you should always try to speak to a utility or company representative about your problem before you file a Formal Complaint with the PUC.

8. Legal Representation

If you are filing a Formal Complaint as an individual on your own behalf, you are required to have a lawyer. You may represent yourself at the hearing.

If you are already represented by a lawyer in this matter, provide your lawyer's name, address, telephone number, and e-mail address, if known. Please make sure your lawyer is aware of your complaint. If represented by a lawyer, both you and your lawyer must be present at your hearing.

Lawyer's Name nil at this time

Street/P.O. Box _____

City _____ State _____ Zip _____

Area Code/Phone Number _____

E-mail Address (if known) _____

Note: Corporations, associations, partnerships, limited liability companies and political subdivisions are required to have a lawyer represent them at a hearing and to file any motions, answers, briefs or other legal pleadings.

9. Verification and Signature

You must sign your complaint. Individuals filing a Formal Complaint must print or type their name on the line provided in the verification paragraph below and must sign and date this form in ink. If you do not sign the Formal Complaint, the PUC will not accept it.

Verification:

I, Ruth Lattanz, hereby state that the facts above set forth are true and correct (or are true and correct to the best of my knowledge, information and belief) and that I expect to be able to prove the same at a hearing held in this matter. I understand that the statements herein are made subject to the penalties of 18 Pa. C.S. § 4904 (relating to unsworn falsification to authorities).

Ruth Lattanz
(Signature of Complainant)

7-30-17
(Date)

aka
Title of authorized employee or officer (only applicable to corporations, associations, partnerships, limited liability companies or political subdivisions)

Note: If the Complainant is a corporation, association, partnership, limited liability company or political subdivision, the verification must be signed by an authorized officer or authorized employee. If the Formal Complaint is not signed by one of these individuals, the PUC will not accept it.

10. How to File Your Formal Complaint

Electronically. You must create an account on the PUC's eFiling system, which may be accessed at <http://www.puc.pa.gov/efiling/default.aspx>.

Note: If you are appealing your Bureau of Consumer Services (BCS) decision, you must file your formal complaint by mail.

Mail. Mail the completed form with your original signature and any attachments, by certified mail, first class mail, or overnight delivery to this address:

Secretary
Pennsylvania Public Utility Commission
400 North Street
Harrisburg, Pennsylvania 17120

Note: Formal Complaints sent by fax or e-mail will not be accepted.

If you have any questions about filling out this form, please contact the Secretary's Bureau at 717-772-7777.

Keep a copy of your Formal Complaint for your records.

Excerpted from ActivistPost.com

Advanced Metering Infrastructure (AMI) utility Smart Meters for electric, natural gas and water are being forced onto Pennsylvania utility customers by utility companies backed up by the Pennsylvania Public Utility Commission's (PA PUC) implementation rules and regulations, i.e., AMI SMs are "mandatory," which are in total contradiction to the Legislative History, intent, enactment, and what was published in official public state records declaring AMI Smart Meters are not mandated. Basically, the bill SB2200, as passed by the PA Legislature, is/was an "opt IN bill"! Refer to HB2200 §2007(07)(2)(D)

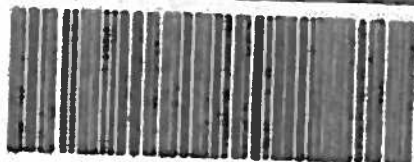
What I've uncovered regarding the illegality of Act 129 (2008) the PA PUC states it is enforcing is totally different from, and contrary to, what the State Legislature actually passed, i.e., HB2200. Basically, the PA PUC changed the law from not mandated to mandatory while drafting implementation rules and regulations for AMI SMs in Pennsylvania.

By Catherine J. Frompovich



Ms. Ruth Lattanz
 123 E. Welsh Rd.
 Ambler, PA 19002

CERTIFIED MAIL



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