

Deborah Kincaid  
Charles Kincaid  
462 Liberty Road  
Englewood, New Jersey 07631

July 25, 2017

Secretary  
Pennsylvania Public Utility Commission  
400 North Street  
Harrisburg, Pa. 17120

RECEIVED  
2017 JUL 31 AM 10:35  
PA PUC  
SECRETARY'S BUREAU

C-2017-2611915

Re: Account Number 100 111 667 596  
Bill for: Deborah Kincaid  
472 Falls Road  
Beech Creek, Pa. 16822

Dear Mr. or Ms. Secretary:

Please allow this letter to serve as a follow-up to my original letter of June 20, 2017.

I was contacted by John Munch, attorney for West Penn Power. Following is a summary of our conversation:

- I am not asking for a reduction in the balance due West Penn Power, in the amount of \$1,145.95.
- I assured Mr. Munch we would pay our balance in full in the amount of \$1,145.95.

When queried, Mr. Munch was unable to provide a satisfactory explanation as to how such a large discrepancy in usage history exists between the following two households, when:

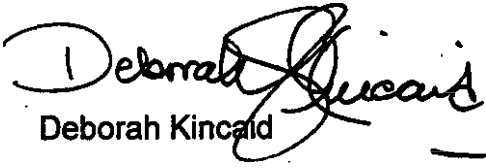
- The Sneath residence has four full time occupants;
- The Kincaid residence in Beech Creek, Pa. is a second home, and;
- Is occupied once every six to eight weeks, for two to three days per visit, by two occupants.

After a detailed conversation, I requested my case be presented to the Administrative Law Judge. Mr. Munch said, "Look, I've been doing this a long time and you're not going to win." I said, "Mr. Munch, it's not about winning. I am a consumer trying to understand my bill. I am entitled to a reasonable explanation."

Respectfully, I am asking Pennsylvania Public Utility Commission for a hearing with an Administrative Law Judge.

Thanking you in advance for your time and effort made on my behalf, I remain...

Respectfully yours,

A handwritten signature in cursive script that reads "Deborah Kincaid". The signature is written in black ink and is positioned above the printed name.

Deborah Kincaid

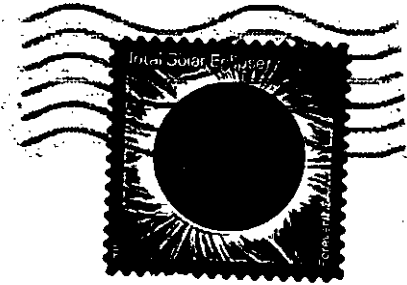
==

**Kincaid Vocational & Rehabilitation Services**

One University Plaza, Suite 510, Hackensack, NJ 07601

DV DANIELS NJ 070

28 JUL 2017 PM 1 L



Kincaid

VOCATIONAL  
EVALUATION FOR  
LITIGATION™

SECRETARY  
PA. PUBLIC UTILITY COMMISSION  
400 NORTH ST.  
HARRISBURG, PA. 17120

17120-007999

