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July 24, 2017

Via FedEx

Rosemary Chiavetta Secretary of the Commission Commonwealth Keystone Building, 2nd Floor 400 North Street Harrisburg, PA 17120

JUL 28 2017

PA PUBLIC UTILITY COMMISSION SECRETARY'S BUREAU

Re: Great American Power, LLC - Customer Assignment Notification

Dear Ms. Chiavetta,

In accordance with the Pennsylvania Public Utilities Commission Order on Interim Guidelines Regarding Notification by an Electric Generation Supplier of Operational Changes Affecting Customer Service and Contracts (Docket No. M-00960890F0013), Great American Power, LLC ("GAP"), a licensed Electric Generation Supplier ("EGS") in Pennsylvania (Docket No. A-2010-2205475), hereby submits its commission notification of its impending customer assignment.

The assigned contracts will maintain the material contractual terms, including pricing, through the term of the assigned contracts. GAP has no plans to withdraw its license at this time and will remain an active licensed EGS in Pennsylvania. Please find below the applicable customer assignment information:

(i) Name of the Acquiring EGS's:

- Respond Power, LLC (A-2010-2163898)
- Oasis Power Holdings, LLC d/b/a Oasis Energy (A-2010-2205479)

Assigning ESCO	Utility	Acquiring ESCO
Great American Power, LLC	Duquesne -	Oasis Energy
Great American Power, LLC	Metropolitan Edison	Respond Power, LLC
Great American Power, LLC	PECO	Oasis Energy
Great American Power, LLC	PPL	Oasis Energy

(ii) Contract Type(s):

Residential & Commercial

(iii) Date of Proposed Assignment:

The target switch date is August 23, 2017.

(iv)Copy of customer notification:

See Attachment A: Customer Assignment Notification

Should you have any questions or need any further information, please feel free to contact me.

Respectfully submitted,

Kari Binns

General Counsel & Secretary kbinns@greatamericanpower.com

281-631-5512

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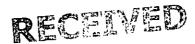
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PA PUBLIC UTILITY COMMISSION SECRETARY'S BUREAU



Exhibit A

Sample Copies of Customer Notice Letters



JUL 2 8 2017

PA PUBLIC UTILITY COMMISSION SECRETARY'S BUREAU

7/21/2017

Sample Customer 280 MAIN ST Bangor, PA 18013-1716

Account Number: 01234567890987654321

NO ACTION REQUIRED: Your service will continue under your current service agreement without interruption.

Dear Sample Customer,

Great American Power greatly appreciates the opportunity to serve as the supplier of Electricity for your Metropolitan Edison Company ("METED") account. We are writing to let you know that Great American Power will assign your Electricity service to Respond Power, LLC, another certified electricity supplier licensed by the Pennsylvania Public Utility Commission ("PAPUC"), effective with your first meter read date after August 23, 2017.

Respond Power is run by an experienced team of energy experts with decades of retail energy supply and utility experience. The Respond Power team's experience in deregulated energy markets enables them to offer highly competitive prices, and friendly customer service.

No action is required on your part when this transfer occurs. Respond Power will honor your current agreement in place with Great American Power and there will be no changes to the terms or conditions through the life of your current contract. This transfer will not cause an interruption of your Electricity services and you should continue to pay your METED bill as normal. The same quality support and service that you are used to with Great American Power will continue with Respond Power.

If you have a fixed rate plan with Great American Power, your service will continue with the same fixed rate until the end of your contract term or upon cancellation of service (termination fees may apply). If you are currently served under a variable rate with Great American Power, your service will continue with Respond Power's variable Electricity rate. You may also contact Respond Power directly to see what other options are available, including renewal options if your contract is expiring soon.

If you have any questions about the transfer of service, please contact Great American Power. For your convenience, the contact information for both companies is shown below. We thank you for the opportunity to serve you and we are confident you will enjoy your new service with Respond Power.

Kind Regards,

Ginger Lucas
Chief Executive Officer
Great American Power

PO Box 1627

Kennesaw, GA 30156 Phone: 877-215-4140

Email: <u>Service@GreatAmericanPower.com</u> Call Center: Mon-Fri: 8:00AM-5:00PM EST Nathan Kroeker

Executive Vice President Respond Power, LLC

100 Dutch Hill Road, Ste. 230

Orangeburg, NY 10962 Phone: 877-973-7763

Call Center: Mon-Fri: 9:00AM-5:00PM EST

Frequently Asked Questions

Will my Electricity be cut off?

No, this transfer will not cause an interruption of your Electricity services and you should continue to pay your METED bill as normal.

Whom do I call in case of a power outage or emergency?

Your utility has not changed; you should call METED for any outage or emergency just as you do today.

Will my current rate change?

If you have a fixed rate plan with Great American Power, your service will continue with the same fixed rate until the end of your contract term or upon cancellation of service (termination fees may apply). If you are currently served under a variable rate with Great American Power, your service will continue with Respond Power's variable Electricity rate. After August 23, 2017, you may also contact Respond Power directly to see what other options are available.

Will my meter read cycle or utility charges change?

No, you will continue to receive your bill from METED as you always have. The only change is that Respond Power will be listed as the retail energy supplier.

What will happen to my contract / agreement with Great American Power?

Respond Power will honor your current agreements with Great American Power, so no changes will occur with their terms or conditions until the contract end date. If you are a Great American Power customer on a Variable Rate Plan, the variable Electricity rate will continue to remain variable. You will also be eligible to renew to a fixed rate plan.

My contract was about to expire with Great American Power Energy, what does this mean for me?

If the contract expires before the effective date of your transfer, your service will continue under the Great American Power variable rate unless you choose a new fixed rate from Great American Power. If your contract expires after the effective date of your transfer, contact Respond Power for current plan offerings.

Do I need to do anything to switch to Respond Power?

No, you will not need to do anything. We will make this transition as smooth as possible for you. Great American Power will assign your Electricity service to Respond Power another retail energy supplier licensed by the PAPUC.

When can I expect Respond Power to become my official supplier?

Great American Power will assign your Electricity service to Respond Power, another Retail Energy Supplier licensed by the PAPUC, effective with your first meter reading date after August 23, 2017.

Will I need to sign up with Respond Power or go through a credit check again?

No, Respond Power welcomes you as their customer in a clear and hassle-free way.

How will I know when I have started services with Respond Power?

Respond Power will appear as your Electricity supplier in the Energy Supply portion of your utility bill.

Will I be able to opt out of the switch to Respond Power?

You can only opt out of the switch to Respond Power by requesting to drop to the utility or switch to another supplier while active with Great American Power. Early Termination Fees will apply if applicable.

Who do I contact should I have questions?

If you have any questions prior to the transfer of service, please contact Great American Power.

Address: Attn: METED Transfer, Great American Power, PO Box 1627, Kennesaw, GA 30156.

Phone: 1-877-215-4140

E-mail: <u>Service@GreatAmericanPower.com</u>
Call Center Hours: Mon–Fri: 8:00AM–5:00PM EST

How can I learn more about Respond Power as my new retail supplier?

Please visit Respond Power online at <u>www.respondpower.com</u>





7/21/2017

SAMPLE CUSTOMER 426 MAIN ST Lancaster, PA 17603-4913

Account Number: 0123456789

NO ACTION REQUIRED: Your service will continue under your current service agreement without interruption.

Dear SAMPLE CUSTOMER,

Great American Power greatly appreciates the opportunity to serve as the supplier of Electricity for your PPL Electric Utilities ("PP&L") account. We are writing to let you know that Great American Power will assign your Electricity service to Oasis Power, LLC dba Oasis Energy, another certified electricity and natural gas supplier licensed by the Pennsylvania Public Utility Commission ("PAPUC"), effective with your first meter read date after August 23, 2017.

Oasis Energy is run by an experienced team of energy experts with decades of retail energy supply and utility experience. The Oasis Energy team's experience in deregulated energy markets enables them to offer highly competitive prices, and friendly customer service.

No action is required on your part when this transfer occurs. Oasis Energy will honor your current agreement in place with Great American Power and there will be no changes to the terms or conditions through the life of your current contract. This transfer will not cause an interruption of your Electricity services and you should continue to pay your PP&L bill as normal. The same quality support and service that you are used to with Great American Power will continue with Oasis Energy.

If you have a fixed rate plan with Great American Power, your service will continue with the same fixed rate until the end of your contract term or upon cancellation of service (termination fees may apply). If you are currently served under a variable rate with Great American Power, your service will continue with Oasis Energy's variable Electricity rate. You may also contact Oasis Energy directly to see what other options are available, including renewal options if your contract is expiring soon.

If you have any questions about the transfer of service, please contact Great American Power. For your convenience, the contact information for both companies is shown below. We thank you for the opportunity to serve you and we are confident you will enjoy your new service with Oasis Energy.

Kind Regards,

Ginger Lucas

Chief Executive Officer Great American Power

PO Box 1627

Kennesaw, GA 30156 Phone: 877-215-4140

Email: <u>Service@GreatAmericanPower.com</u>
Call Center: Mon-Fri: 8:00AM-5:00PM EST

Nathan Kroeker

Chief Executive Officer and President Oasis Power, LLC dba Oasis Energy 12140 Wickchester Ln., Ste. 100

Houston, TX 77079 Phone: 800-324-3046

Email: customercare@oasisenergy.com Call Center: Mon–Fri: 8:00AM–8:00PM EST

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Will my meter read cycle or utility charges change?

No, you will continue to receive your bill from PP&L as you always have. The only change is that Oasis Energy will be listed as the retail energy supplier.

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