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August 11, 2017

VIA HAND DELIVERY

Rosemary Chiavetta, Secretary
Pennsylvania Public Utility Commission
Commonwealth Keystone Building
P.O. Box 3265
Harrisburg, PA 17105-3265

RECEIVED
2017 AUG 11 PM 3:23
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SECRETARY'S BUREAU
FRONT DESK

Re: Frank D. Kitzmiller v. City of Lancaster
Docket No. C-2014-2435567; **CERTIFICATE OF SATISFACTION**

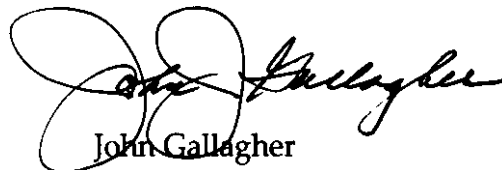
Dear Secretary Chiavetta:

Enclosed for filing with the Commission, on behalf of Respondent, City of Lancaster, is the original and three (3) copies of a Certificate of Satisfaction in the above-referenced matter.

Please date stamp the extra copy and return with our messenger service.

Thank you for your attention to this matter.

Very truly yours,


John Gallagher

Counsel for Respondent, City of Lancaster

c: As Per Certificate of Service

**BEFORE THE
PENNSYLVANIA PUBLIC UTILITY COMMISSION**

Frank D. Kitzmiller,

Complainant,

v.

Docket No. C-2014-2435567

City of Lancaster,

Respondent.

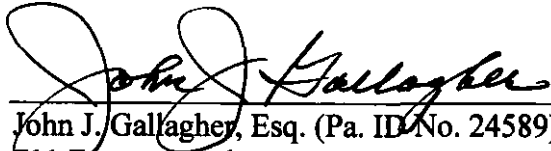
CERTIFICATE OF SATISFACTION

Pursuant to Section 5.24(b) of the Formal Proceeding Regulations of the Public Utility Commission (“Commission”), 52 Pa. Code § 5.24(b), the City of Lancaster (“City, or Lancaster”), the Respondent in the above-captioned matter, hereby submits this Certificate of Satisfaction. The City hereby certifies that it has satisfied the Complaint of Frank D. Kitzmiller (the “Complainant”).

The subject Complaint involved an overbilling issue in which the Complainant alleged that he was being overbilled for a 1” meter rather than his actual 3” inch meter. In response to the Complaint the City’s Business Manager (Mr. Patrick Hopkins) contacted Mr. Kitzmiller and explained the meter charge issue in detail. Mr. Hopkins explained to Mr. Kitzmiller that Manheim Township requires (and has since sometime in the mid-1980s) that all residential connections, such as Mr. Kitzmillers, be made with a 1” service line. The City does not have 1” residential meters, so the City’s normal ¾” meters were used in those properties with the 1” service line which was connected to the meter. These customers are billed based on the 1” “meter charge” because what really matters in the size of the service line, not the meter itself. Following Mr. Hopkins explanation Mr. Kitzmiller expressed satisfaction with the explanation and stated that it made sense to him. Subsequently, Mr. Kitzmiller filed a separate formal Complaint in the City’s Rate Base Proceeding at Docket No. C-2014-2435548 in which Mr. Kitzmiller alleged that the City had omitted expense reductions for unaccounted water losses. Mr. Kitzmiller attached a copy of his previously filed billing complaint (Docket No. C-2014-243-5567) and it was assumed that Mr. Kitzmiller had merged said billing complaint with the formal rate case complaint. Mr. Kitzmiller agreed to the Settlement Petition dated November 24, 2014 provided that the City evaluate its lost & unaccounted water program which is set out in Paragraph 6 (e) of the Commission’s January 15, 2015 Order adopting the settlement.

The City has served this Certificate of Satisfaction upon the Complainant as evidenced by the attached Certificate of Service. Unless the Complainant objects within ten (10) days of the filing of this Certificate of Satisfaction, the Commission shall withdraw the Complaint and mark the case closed. The Complainant may object to this Certificate of Satisfaction by writing a letter to the Secretary of the Public Utility Commission at P.O. Box 3265, Harrisburg, PA 17105-3265 with copies to the Respondent and the Administrative Law Judge Cheskis.

Respectfully submitted,



John J. Gallagher, Esq. (Pa. ID No. 24589)
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Counsel for Respondent, City of Lancaster

Dated: August 11, 2017

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Frank D. Kitzmiller

Complainant,

v.

The City of Lancaster

Respondent.

Docket No. C-2014-2435567

CERTIFICATE OF SERVICE

I hereby certify that I have this day served a true copy of the foregoing Certificate of Satisfaction upon the participants, listed below, in accordance with the requirements of 52 Pa. Code § 1.54 (relating to service by a participant).

First Class Mail


Honorable Joel Cheskis
Office of Administrative Law Judge
PA Public Utility Commission
P.O. Box 3265
Harrisburg, PA 17105-3265

Frank D. Kitzmiller
1041 Preston Rd.
Lancaster, PA 17601

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Dated: August 11, 2017

Counsel for the City of Lancaster