



**PHILADELPHIA GAS WORKS**

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August 22, 2017

Rosemary Chiavetta, Secretary  
Pennsylvania Public Utility Commission  
P.O. Box 3265  
Harrisburg, PA 17105-3265

**RE: Annette Williams v. Philadelphia Gas Works, Docket No. C-2017-2609595**

Dear Secretary Chiavetta:

Pursuant to 52 Pa. Code §5.24(b), the Philadelphia Gas Works (PGW) certifies that the above referenced Complaint has been satisfied. PGW and the Complainant have discussed the issues raised in the complaint with Marcus Williams, the son of the Complainant, who has indicated that the Complainant had given authorization to speak with PGW on her behalf, and has satisfied the complaint. With this discussion, the Complainant, through her son, has indicated that she is satisfied with the resolution of this complaint.

**Therefore, the Initial Hearing that was scheduled originally for Tuesday, August 15, 2017 in this matter but was continued is no longer necessary.**

By copy of this letter, I am notifying the Complainant of her right to object to any part of this settlement, in writing to the Public Utility Commission within ten (10) days of the date of this letter.

If you need additional information about this matter, please contact me at my direct-dial number above. Thank you for your assistance.

Sincerely,



Laureto Farinas

cc: Annette Williams (Regular Mail)  
Marcus Williams (Regular Mail)  
Special Agent Rebecca Waldemar (email)  
Tiffany Jones (PGW Mail)  
Wendy Vacca  
Tyra Jackson