

August 29, 2017

VIA E-FILE

David P. Zambito

Direct Phone 717-703-5892

Direct Fax 215-989-4216

dzambito@cozen.com

Rosemary Chiavetta, Secretary
Pennsylvania Public Utility Commission
Commonwealth Keystone Building
400 North Street, 2nd Floor North
Harrisburg, PA 17120

Re: Assignment of Customers from Talen Energy Marketing, LLC to Interstate Gas Supply, Inc. d/b/a IGS Energy; Docket No. A-2011-2228643

TALEN ENERGY MARKETING, LLC RESPONSES TO TUS DATA REQUESTS SET I

Dear Secretary Chiavetta:

Enclosed for filing, please find Talen Energy Marketing, LLC's Responses to the Set I Data Requests of the Bureau of Technical Utility Services, dated August 24, 2017, in the above-referenced matter. If you have any question regarding these responses, please do not hesitate to contact me. Thank you for your attention to this matter.

Sincerely,

COZEN O'CONNOR



By: David P. Zambito
Counsel for *Talen Energy Marketing, LLC*

DPZ/kmg
Enclosure

cc: Per Certificate of Service
Jeff McCracken (jmccracken@pa.gov)

VERIFICATION

I, Brian Brower, hereby state that the facts set forth above are true and correct to the best of my knowledge, information and belief and that I expect to be able to prove the same at a hearing held in this matter. I understand that the statements herein are made subject to the penalties of 18 Pa. C.S. § 4904 (relating to unsworn falsification to authorities).

Date: August 28, 2017



Brian Brower
Director Retail Innovation
Talen Energy Marketing, LLC

**Talen Energy Marketing, LLC Responses to
TUS Set I Data Requests
Docket No. A-2011-2228643**

1. Interstate Gas Supply, Inc. d/b/a IGS Energy (IGS) and Talen Energy Marketing, LLC (Talen) did not provide proof of service of this filing to Citizens Electric of Lewisburg, Pike County Light and Power Company, UGI Utilities, Inc., and Wellsboro Electric Company. Since Talen is licensed in the entire Commonwealth of Pennsylvania, all electric distribution companies within the Commonwealth of Pennsylvania must be provided a copy of this filing. Please provide a Certificate of Service as proof of service. A template, complete with contact information, has been provided.

Response: Please see enclosed Certificate of Service.

2. Does Talen have any customers in the service territories of Citizens Electric of Lewisburg, Pike County Light and Power Company, UGI Utilities, Inc., and/or Wellsboro Electric Company? If so, please explain the disposition for these customers, since IGS is not licensed to provide services in these territories.

Response: Talen Energy Marketing, LLC does not have any customers in the service territories of Citizens Electric of Lewisburg, Pike County Light and Power Company, UGI Utilities, Inc., or Wellsboro Electric Company.

Responding Witness: Brian Brower
Director, Retail Innovation
Talen Energy Marketing, LLC

Dated: August 29, 2017

**TALLEN RESPONSE
TO TUS-1-1**

CERTIFICATE OF SERVICE
Docket No. M-00960890F.0013

On this 29th day of August, 2017, I certify that a true and correct copy of the foregoing Notice of Contract Assignment, with Confidential Information redacted, has been served upon the following in accordance with the requirements of the requirements of 52 Pa. Code § 1.54 (relating to service by a party).

VIA FIRST CLASS MAIL:

Citizens' Electric Company
Attn: EGS Coordination
1775 Industrial Boulevard
Lewisburg, PA 17837

Pike County Light and Power
Vice President – Energy Supply
Corning Natural Gas Holding Corporation
330 West William Street
Corning, NY 14830

UGI Utilities, Inc.
Attn: Rates Dept. – Choice Coordinator
2525 N. 12th Street, Suite 360
P.O. Box 12677
Reading, PA 19612-2677

Wellsboro Electric Company
Attn: EGS Coordination
33 Austin Street
P.O. Box 138
Wellsboro, PA 16901

DATED: August 29, 2017



David P. Zambito, Esquire
Counsel for *Talen Energy Marketing, LLC*



July 10, 2017

VIA HAND DELIVERY

David P. Zambito

Direct Phone 717-703-5892
Direct Fax 215-989-4216
dzambito@cozen.com

CONTAINS CONFIDENTIAL INFORMATION

Rosemary Chiavetta, Secretary
Pennsylvania Public Utility Commission
Commonwealth Keystone Building
400 North Street, 2nd Floor North
Harrisburg, PA 17120

Re: Docket No. M-00960890F.0013; Notice of Contract Assignments

Dear Secretary Chiavetta:

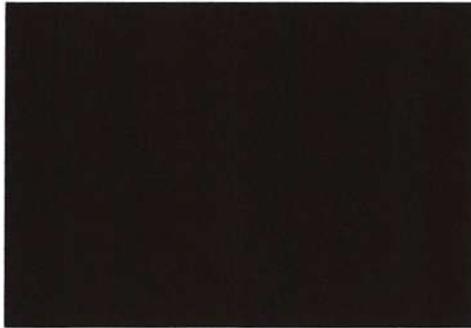
Pursuant to the Commission's Interim Guidelines Regarding Notification by an Electric Generation Supplier of Operational Changes Affecting Customer Service and Contracts, Docket No. M-00960890F.0013 (August 13, 1998) ("Interim Guidelines"), this correspondence is to advise the Pennsylvania Public Utility Commission ("PUC") that Talen Energy Marketing, LLC ("Talen Energy") and Interstate Gas Supply, Inc. d/b/a IGS Energy ("IGS Energy") have entered into an Asset Purchase Agreement ("Agreement") for the acquisition by IGS Energy of certain retail electric supply customer accounts of Talen Energy in the Commonwealth of Pennsylvania. Specifically, Talen Energy has assigned to IGS Energy approximately 103,000 contracts for the provision of electric generation services to Pennsylvania retail customers. Talen Energy's license number is A-110098; IGS Energy's license number is A-2011-2228643.

As required by the Interim Guidelines, a thirty-day notice is being sent to the impacted customers to inform them of the contract assignments (forms of customer notices for fixed price and variable price accounts are attached). This notice includes the following information:

- The transfer of service from Talen Energy to IGS Energy will be initiated after the expiration of the thirty day notice period and that the effective date of the transfer is expected to occur on or about August 18, 2017.
- IGS Energy's mailing address is 6100 Emerald Parkway, Dublin, OH 43016.
- The telephone number for IGS Energy customer service representatives is 877-786-4447.

- An explanation that the reason for the contract assignment from Talen Energy to IGS Energy is to enable Talen Energy to focus its retail efforts on commercial and industrial customers.
- Additional information about the transition from Talen Energy to IGS Energy.

This transaction does not encompass all of Talen Energy's customers in Pennsylvania, and Talen Energy is not abandoning its license. The quarterly gross receipts of the customers being transferred, for the last eight quarters, is shown below:



Talen Energy is current with all quarterly reporting to the PUC Finance Section, and is current with all Pennsylvania AEPC Alternative Energy Credits.

Talen Energy and IGS Energy request that the Commission grant this notification confidential and proprietary treatment and place it in a non-public folder. The data provided herein is commercially sensitive information that Talen Energy and IGS Energy do not make public in any of our corporate reporting.

If you have any questions, please contact:

Talen Energy
Debra L. Raggio, Senior Vice President
Regulatory & External Affairs Counsel
117 Oronoco Street
Alexandria, VA 22314
Telephone: 703-778-0841
Debra.Raggio@talenenergy.com

IGS Energy
Matt White, General Counsel
Legislative and Regulatory Affairs
6100 Emerald Parkway
Dublin, OH 43016
Telephone: 614-659-5049
mswhite@igsenergy.com

Rosemary Chiavetta, Secretary
July 10, 2017
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A copy of this notice is being served upon the public advocates and the relevant electric distribution companies, as indicated on the attached Certificate of Service. This notice is being filed under confidential seal with the Commission and, accordingly, the public advocates and electric distribution companies should maintain the confidentiality of the notice.

Sincerely,

COZEN O'CONNOR



By: David P. Zambito
Counsel for *Talen Energy Marketing, LLC*

DPZ/kmg

cc: Per Certificate of Service (*with confidential information redacted*)



The Talen Energy Team appreciates serving your electricity supply needs. We want to let you know that we will soon assign your electricity supply service to IGS Energy, an energy supplier that has been serving customers in Pennsylvania since 2000.

**AN UPDATE REGARDING YOUR
ELECTRICITY SUPPLY ACCOUNT.
NO ACTION REQUIRED.**

Who Is IGS Energy?

With more than 25 years in business, IGS Energy is a leading independent retail supplier of natural gas and electricity headquartered in Dublin, Ohio. The company serves more than one million residential, commercial, and industrial customers across the country. Built on trust and integrity, IGS Energy has won multiple awards due to an impeccable reputation for outstanding business practices in the eyes of their customers, employees, and business partners.

No action is required on your part. We'll take care of everything.

IGS Energy will become your electricity supplier between mid-August and early September 2017. You won't have to do a thing when this change occurs. Talen Energy and IGS Energy will make sure the transfer does not cause any service interruption from your utility. You should continue to pay your electric utility bill as normal.

Your electricity service does not change, nor does your price plan.

You currently have a fixed price plan from Talen Energy. IGS Energy will continue to honor your fixed price through the end of your contract term. There will not be changes to the terms and conditions through the end of your current term.

Any questions? We have the answers.

Please take a moment to review the Frequently Asked Questions on the back of this letter. If you have additional questions about your transfer of service, please contact us. For your convenience, contact information for both Talen Energy and IGS Energy is shown below.

Thank you for the opportunity to serve you – we are confident that IGS Energy will serve you even better.

Sincerely,

Annette M. Durnack
Director, Marketing – Talen Energy

Kerri Ward
Director of Marketing – IGS Energy

Contact Info for Questions:

Talen Energy Customer Care
106 Maplewood Drive
Hazle Township, PA 18202
Phone: 888-289-7693
Email: CustomerCare@talenergy.com
Hours: M-F, 8am-8pm, and Saturday, 9am-3pm ET

Contact Info for Questions:

IGS Solutions Center
6100 Emerald Parkway
Dublin, OH 43016
Phone: 877-945-4447
Email: CustomerSupport@igsenergy.com
Hours: M-F, 8am-8pm, and Saturday, 9am-3pm ET

Frequently Asked Questions

Will this impact how I receive electricity?	Talen Energy and IGS Energy will make sure the transfer does not cause any service interruption from your utility. You should continue to pay your electric utility bill as normal.
Who do I call in case of a power outage or emergency?	You should continue to call your electric utility just as you do today.
Will I need to pay IGS Energy for electricity?	Your utility will continue to bill you for your electricity use. Between mid-August and early September 2017, IGS Energy will be listed as your electricity supplier. You should continue to pay your electric utility bill as normal.
Will my meter read cycle or utility charges change?	No, you will continue to receive your electricity bill from your utility as you always have. The only change is that IGS Energy will be listed as the electricity supplier. You should continue to pay your electric utility bill as normal. If your utility is PECO, you may receive an off cycle invoice when the transfer occurs. Don't worry, you aren't being charged twice. The off cycle invoice will contain the last partial month charges from Talen Energy, and your next invoice will contain the first partial month charges from IGS Energy.
Who is IGS Energy?	Celebrating more than 25 years in business, IGS Energy is a leading independent retail supplier of natural gas and electricity headquartered in Dublin, Ohio. The company serves more than one million residential, commercial, and industrial customers across the country.
Is IGS Energy licensed?	Yes, IGS Energy is licensed by the Pennsylvania Public Utility Commission. Their license #A-125051 was issued January 18, 2000, for gas and #A-2011-2228643 was issued May 23, 2011, for electric.
How can I learn more about IGS Energy?	You can visit the IGS Energy website at igsenergy.com .
Why the change?	Talen Energy has decided to focus its retail efforts on larger, commercial and industrial customers. As IGS Energy has a larger portfolio of residential retail customers, they will be able to offer you more options and services in the future.
What will happen with my current price plan with IGS Energy?	IGS Energy will honor your current price plan, so no changes will occur with your Terms & Conditions until the term end date.
My term with Talen Energy is about end. What does that mean to me?	You will receive an Options Notice with your new price and term. If your term ends on or before August 31, 2017, you should expect to receive an Options Notice from Talen Energy that will carry over to IGS Energy. If your term ends September 1, 2017, or later, you should expect to receive an Options Notice from IGS Energy with information about your new price and term.
I have a Personal Account Manager account with Talen Energy. Will I continue to have it with IGS Energy?	On August 8, 2017, your Personal Account Manager profile will be disabled. You will no longer be able to access your information. All personally identifiable information you provided specifically for Personal Account Manager will be permanently deleted. IGS Energy offers a personal My Account that you can sign up for and monitor your account's information.
Can I opt out of becoming a customer of IGS Energy?	We believe that IGS Energy can serve you better now and in the years to come. But, if you choose to, you can opt out of the transfer to IGS Energy by contacting Talen Energy before mid-August 2017, to request to drop to the utility for default supplier, or by contacting a different supplier to request a switch. If you do this and your current term agreement has an early cancellation fee, that early cancellation fee will still apply.
Do I need to do anything to switch to IGS Energy?	No, you will not need to do anything. Talen Energy and IGS Energy will take care of everything and make the change smooth for you.
When can I expect IGS Energy to become my supplier?	Between mid-August and early September 2017.
Will I need to sign up with IGS Energy?	No, Talen Energy and IGS Energy will ensure a smooth switch.
I am also a commercial / industrial customer. Does this affect my business?	This does not affect large businesses. Some very small businesses will also transfer to IGS Energy. If so, Talen Energy will notify your business by mail.
Who do I contact if I have questions about electricity supply or my price plan?	If you have questions prior to the transfer, please contact Talen Energy. If you have any questions after the transfer, please contact IGS Energy. Contact information is on the front of this letter.
I am enrolled in Budget Billing. How will this change impact me?	<p><i>If your utility is PPL Electric Utilities, PECO, or Duquesne, they are responsible for your Budget Billing calculation.</i> Your utility company is responsible for calculating the Budget Billing amount for both supply and delivery charges. It is possible that they may true up your account once you switch to IGS Energy, which may result in a change to your budget bill amount. You may want to contact them for specific information on how this will impact your budget billing plan.</p> <p><i>If your utility is Met-Ed, West Penn, or Penelec, your supplier is responsible for your Budget Billing calculation.</i> Talen Energy is responsible for the calculation of the budget bill amount for your supply charges while you are our customer. Your account will be true'd up on your final invoice from us for our charges. Upon transition to IGS Energy, they will be responsible for calculating the budget bill amount for only your supply charges. Once your enrollment is accepted, and IGS Energy has received historical usage from the utility company, they will calculate your monthly budget bill amount for our program. It may be different than the amount charged by us. Keep in mind that your utility is still responsible for calculating the budget billing for the delivery charges on your bill.</p>



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No action is required on your part. We'll take care of everything.

IGS Energy will become your electricity supplier between mid-August and early September 2017. You won't have to do a thing when this change occurs. Talen Energy and IGS Energy will make sure the transfer does not cause any service interruption from your utility. You should continue to pay your electric utility bill as normal.

Your electricity service does not change, nor does your price plan.

Your electricity supply service will continue with IGS Energy's variable rate. You may also contact IGS Energy directly to see what other options are available.

Any questions? We have the answers.

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What will happen with my current price plan with IGS Energy?	If you are currently on the Choice Price Plan with Talen Energy, your variable price will continue to be variable.
I have a Personal Account Manager account with Talen Energy. Will I continue to have it with IGS Energy?	On August 8, 2017, your Personal Account Manager profile will be disabled. You will no longer be able to access your information. All personally identifiable information you provided specifically for Personal Account Manager will be permanently deleted. IGS Energy offers a personal My Account that you can sign up for and monitor your account's information.
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