

AUG 24 2017

PA PUBLIC UTILITY COMMISSION  
SECRETARY'S BUREAU

MISSION Statement: The Pennsylvania Public Utility Commission balances the needs of consumers and utilities, ensures safe and reliable utility service at reasonable rates. Protect the public interest, educate consumer to make independent and informed utility choices.

Just how are you protecting the public interest Secretary Chiavetta when most of the terms used by your office I had no idea the existed.

Just what is a certificate of service? What are interrogatories? Just how are consumers needs being balanced? Secretary Chiavetta why does the PUC always side and collude with the utilities.

When do we get our needs addressed? I am a consumer that lives on social security and disabled. But here again you give the utility an attorney. Secretary you are the one that has failed the consumer with your lack of a mission statement. What are Reply exceptions? Just what am I suppose to reply to Secretary Chiavetta there is not one thing honorable about Conrad A. Johnson as he doesn't know what due process is.

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