

F-2017-2602667

Specific Service Agreement Statement of Account SA- 8160224581

PGW Exhibit 1  
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Customer Name	From Date	To Date			
KENNETH POLK	7/5/2014	7/5/2017			
Service Address	Account Number	S A Number	Meter	Rate/Class	
5101 PULASKI AVE Apt 3R PHIL, PA 191444021	145082479	8160224581	2157195	GS	

STATEMENT

Transaction Date	Transaction Type	Read Reading	Read Code	# of Days	CCF Usage	Average CCF/Day	Heating DDDs	Payment Type	Due Date	Transaction Amount	Current Balance	Actual Balance
8/5/2014	BILL	6	R	29	6	0.21	0		8/28/2014	\$21.93	\$21.93	\$21.93
9/4/2014	BILL	13	R	32	7	0.22	0		9/26/2014	\$23.41	\$45.34	\$45.34
10/3/2014	BILL	21	R	29	8	0.28	14		10/27/2014	\$24.07	\$69.41	\$69.41
11/1/2014	BILL	93	R	29	72	2.48	158		11/26/2014	\$133.72	\$203.13	\$203.13
12/4/2014	LPC									\$3.04	\$206.17	\$206.17
12/4/2014	BILL	265	R	33	172	5.21	641		12/30/2014	\$249.98	\$456.15	\$456.15
12/15/2014	PAY							Debit Card		(\$67.72)	\$388.43	\$388.43
1/6/2015	BILL	473	R	31	208	6.71	757		1/30/2015	\$319.23	\$707.66	\$707.66
1/26/2015	PAY							Debit Card		(\$101.00)	\$606.66	\$606.66
2/4/2015	BILL	695	R	31	222	7.16	1058		2/27/2015	\$313.60	\$920.26	\$920.26
2/27/2015	PAY							Debit Card		(\$97.43)	\$822.83	\$822.83
3/5/2015	BILL	937	R	29	242	8.34	1128		3/27/2015	\$312.26	\$1,135.09	\$1,135.09
3/29/2015	PAY							Debit Card		(\$101.00)	\$1,034.09	\$1,034.09
4/3/2015	BILL	1091	R	29	154	5.31	710		4/28/2015	\$196.07	\$1,230.16	\$1,230.16
4/21/2015	PAY							Debit Card		(\$101.00)	\$1,129.16	\$1,129.16
5/5/2015	BILL	1171	R	30	80	2.67	274		5/29/2015	\$121.24	\$1,250.40	\$1,250.40
6/3/2015	BILL	1191	R	32	20	0.62	33		6/26/2015	\$42.21	\$1,292.61	\$1,292.61
6/15/2015	PAY							Debit Card		(\$202.00)	\$1,090.61	\$1,090.61
7/2/2015	BILL	1206	R	29	15	0.52	3		7/28/2015	\$30.81	\$1,121.42	\$1,121.42
8/4/2015	BILL	1222	R	33	16	0.48	0		8/27/2015	\$31.94	\$1,153.36	\$1,153.36
8/5/2015	PAY							Debit Card		(\$101.00)	\$1,052.36	\$1,052.36
9/2/2015	BILL	1235	R	29	13	0.45	0		9/28/2015	\$28.23	\$1,080.59	\$1,080.59
9/8/2015	PAY							Debit Card		(\$102.00)	\$978.59	\$978.59
10/3/2015	BILL	1250	R	30	15	0.5	4		10/27/2015	\$30.37	\$1,008.96	\$1,008.96
10/9/2015	PAY							Debit Card		(\$102.00)	\$906.96	\$906.96
11/3/2015	BILL	1310	R	29	60	2.07	187		11/27/2015	\$94.40	\$1,001.36	\$1,001.36
11/28/2015	PAY							Debit Card		(\$102.00)	\$899.36	\$899.36

PA PUBLIC UTILITY COMMISSION

SEP 14 2017

RECEIVED

Transaction Date	Transaction Type	Read Reading	Read Code	# of Days	CCF Usage	Average CCF/Day	Heating DDDs	Payment Type	Due Date	Transaction Amount	Current Balance	Actual Balance
12/2/2015	BILL	1401	R	32	91	2.84	383		12/29/2015	\$143.80	\$1,043.16	\$1,043.16
1/5/2016	BILL	1511	R	34	110	3.24	524		1/29/2016	\$183.97	\$1,227.13	\$1,227.13
1/27/2016	PAY							Debit Card		(\$150.00)	\$1,077.13	\$1,077.13
2/3/2016	BILL	1666	R	29	155	5.34	867		2/29/2016	\$198.93	\$1,276.06	\$1,276.06
3/3/2016	BILL	1803	R	29	137	4.72	753		3/29/2016	\$184.56	\$1,460.62	\$1,460.62
4/1/2016	CRPFRZ									(\$1,460.62)	\$0.00	\$0.00
4/1/2016	CRPFRZ									\$1,460.62	\$1,460.62	\$1,460.62
4/1/2016	CRPFRZ									(\$1,460.62)	\$0.00	\$0.00
4/5/2016	BILL	1881	R	30	78	2.6	400		4/28/2016	\$107.73	\$107.73	\$107.73
4/26/2016	PAY							Credit Card		(\$107.73)	\$0.00	\$0.00
5/3/2016	BILL	1950	R	31	69	2.23	346		5/26/2016	\$107.73	\$107.73	\$107.73
5/26/2016	PAY							Credit Card		(\$107.73)	\$0.00	\$0.00
6/2/2016	BILL	1984	R	30	34	1.13	123		6/27/2016	\$107.73	\$107.73	\$107.73
6/23/2016	PAY							Credit Card		(\$107.73)	\$0.00	\$0.00
7/2/2016	BILL	1998	R	29	14	0.48	0		7/27/2016	\$107.73	\$107.73	\$107.73
7/27/2016	PAY							Credit Card		(\$107.73)	\$0.00	\$0.00
8/2/2016	BILL	2012	R	32	14	0.44	0		8/25/2016	\$107.73	\$107.73	\$107.73
8/26/2016	PAY							Credit Card		(\$107.73)	\$0.00	\$0.00
9/1/2016	BILL	2026	R	30	14	0.47	0		9/27/2016	\$107.73	\$107.73	\$107.73
9/28/2016	PAY							Credit Card		(\$107.73)	\$0.00	\$0.00
10/4/2016	BILL	2043	R	30	17	0.57	10		10/26/2016	\$107.73	\$107.73	\$107.73
10/26/2016	PAY							Credit Card		(\$107.73)	\$0.00	\$0.00
11/1/2016	BILL	2102	R	31	59	1.9	179		11/28/2016	\$107.73	\$107.73	\$107.73
11/28/2016	PAY							Credit Card		(\$107.73)	\$0.00	\$0.00
12/2/2016	BILL	2230	R	31	128	4.13	454		12/29/2016	\$107.73	\$107.73	\$107.73
1/3/2017	PAY							Cash		(\$107.73)	\$0.00	\$0.00
1/5/2017	BILL	2428	R	34	198	5.82	882		1/31/2017	\$107.73	\$107.73	\$107.73
2/2/2017	PAY							Credit Card		(\$107.73)	\$0.00	\$0.00
2/4/2017	BILL	2567	R	29	139	4.79	769		3/1/2017	\$107.73	\$107.73	\$107.73
2/14/2017	CRPFRZ									\$1,004.92	\$1,112.65	\$1,112.65
2/28/2017	PAY							Cash		(\$112.73)	\$999.92	\$999.92
3/6/2017	BILL	2653	R	29	86	2.97	577		3/29/2017	\$144.63	\$1,144.55	\$1,144.55
4/5/2017	BILL	2768	R	31	115	3.71	699		5/1/2017	\$166.53	\$1,311.08	\$1,311.08
4/12/2017	PAY							Cash		(\$166.53)	\$1,144.55	\$1,144.55
5/3/2017	BILL	2813	R	29	45	1.55	159		5/26/2017	\$92.68	\$1,237.23	\$1,237.23

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Transaction Date	Transaction Type	Read Reading	Read Code	# of Days	CCF Usage	Average CCF/Day	Heating DDDs	Payment Type	Due Date	Transaction Amount	Current Balance	Actual Balance
5/26/2017	PAY							Credit Card		(\$152.00)	\$1,085.23	\$1,085.23
6/3/2017	BILL	2852	R	30	39	1.3	121		6/27/2017	\$63.93	\$1,149.16	\$1,149.16
6/23/2017	PAY							Credit Card		(\$152.00)	\$997.16	\$997.16
7/5/2017	BILL	2869	R	29	17	0.59	8		7/28/2017	\$35.83	\$1,032.99	\$1,032.99

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Search For Negotiated Payroll Agreement

Search Criteria

Account...   Polk, Kenneth

From Date:

OK

Cancel

Apply Criteria

Date	Seq	Status	Comments
04/15/2017	1	Active	BGS # 3505/51
12/15/2014	1	Broken	
04/22/2014	1	Broken	
05/05/2009	1	Broken	
04/14/2009	1	Broken	

5 record(s) found.

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**Negotiated Payment Arrangement...**

**Account Information**

Account ID: 0001-4508-2479      Name: Polk, Kenneth

Arrangement Date: 04/19/2017      Monthly Payment: 152.00

Status: Active      Broken Count: 1

Broken Date:      Catch-Up Amount: 0.00      Remain Number Months: 0

**Background Information**

Household Income: 2,333.00      Source of Income: OTHE - Other

**Expenses**

Rent/Mortgage: 0.00      Arrangement Type: P - Puc

Second Mortgage: 0.00      PUC Investigator: BCS # 3506151

Food: 0.00      Level of Payment: 0

Food Stamps: 0.00      Phone number: 215

Electric: 0.00

Gas: 0.00      Total Number in Household: 2

Water/Sewer: 0.00      65 years or older: 0

Total Other Expense: 0.00      5 years or younger: 0

Arrangement Exception Explanation: BCS # 3506151

Main  
Arrangement/Budget  
Scheduled Payments

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Action

Negotiated Payment Arrangement...



Down Payment Arrangement

Due Date: [ ] Down Payment: [ 0.00 ] Status: [ ]

Utility Arrears Arrangement

Due Date: 06/01/2017 Total Amount: 1,144.55  
Monthly Repayment: [ 32.00 ] Repay Months: [ 36 ]  
Billing Method: [ U - Budget ] Tot React Amt: 0.00

Non Utility Arrears Arrangement

Due Date: [ ] Total Amount: 0.00  
Monthly Repayment: [ 0.00 ] Repay Months: [ 0 ]

Budget

First Scheduled Pay Date: 06/01/2017  
Suggested Budget Amount: [ 120 ]  
Pay By EFT: [ No ]

Calculate NPAR Terms

Show Terms: [ ]

Accept Terms

Reject Terms

- Man
- Arrangement/Budget
- Scheduled Payments

Action Launch

Account... 00014508 2479

Name: Polk, Kenneth

ID: 145082479



Agreement Status:	S - Suspended	Status Date:	02/14/2017
Status Reason:		Current CRP Start Date:	04/01/2016
Agreement Type:	10.00 - 10.00% Of Income	Date Recertified:	
Agreement Amount:	107.73		
Nbr of Persons in Household:	1	Gender:	Male
Nbr of Persons 18 and under:		Nbr of Persons 62 and over:	
Monthly Household Income:	1,077.34	Source of Income:	DISA - Disability
Previous Status:	A - Active	Previous Status Date:	03/29/2016
Previous Type:	10.00 - 10.00% Of Income	Previous CRP End Date:	04/01/2016
Previous Source of Income:		Previous Nbr of Persons in Ho	
Curable Amount:	112.73	Nbr of Times Cured:	0
Curable Bills Nbr:	0		
Suggested CRP Agreement Type Amount			
<input type="button" value="Calculate"/>			

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**PHILADELPHIA GAS WORKS****PUC****Opening XML**

**Case Number:** 3506151  
**Company Name:** PGW (PHILA. GAS WORKS (NGDC))  
**Company Code:** 0766  
**Company Type:** GAS TRANSPORTER  
**Customer First Name:** KENNETH  
**Customer Middle Initial:**  
**Customer Last Name:** POLK  
**Customer Account Number:** 8888888888  
**Customer Home Phone w/ Area Code:**  
**Customer Work Phone w/ Area Code:**  
**Customer Service Class:** RESIDENTIAL  
**Customer Mail Address 1:**  
**Customer Mail Address 2:**  
**Customer Mail Address City:**  
**Customer Mail Address State:**  
**Customer Mail Address Zip:**  
**Customer Mail Address 4-Zip:**  
**Customer Service Address 1:** 5101 PULASKI AVENUE  
**Customer Service Address 2:** 3RD FLR APT.  
**Customer Service Address City:** PHILADELPHIA  
**Customer Service Address State:** PA  
**Customer Service Address Zip:** 19144  
**Customer Service Address 4-Zip:**  
**Customer Family Adults:** 1  
**Customer Family Children:** 1  
**Customer Family Age:** 9  
**Gross Income**  
**Source** **Income Amount**  
workmen co 2333  
**Date Open:** 2017-03-21  
**Reason For Contact:** ON - PAR WITH DISPUTE (#63)  
**Term Date:**  
**Business Name:** SAME  
**Case Problem:**  
**Company Position:** 03/21/2017 THE COMPANY IS ASKING FOR \$1000 AND SOME.  
**Related Information:** THE CUSTOMER IS DISPUTING THE COMPANY ASKING FOR \$1000 AND SOME AFTER BEING TOLD HE WAS REMOVED FROM THE CRP PROGRAM DUE TO NOT RECERTIFYING AND THEN BEING TOLD THAT HE WAS NOT SUPPOSE TO HAVE BEEN ON THE CRP PROGRAM THAT THE REPRESENTATIVE HAD ENTERED HIS INCOME INCORRECTLY. THE COMPANY WAS NOT WILLING TO SET THE CUSTOMER UP ON A PAR FOR WHAT IS OWED EVEN WITH KNOWING THAT HE DID NOT RECEIVE THE

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RECERTIFICATION APPLICATION AND THE FACT THAT HE WAS NOT SUPPOSE TO HAVE BEEN ON THE PROGRAM AND MAY HAVE CRP ARREARS. THE CUSTOMER IS ASKING THE PUC IF HE COULD GET SOME HELP WITH GETTING A PAR CONSIDERING THE CIRCUMSTANCES AND THERE POSSIBLY BEING CRP ARREARS IN THE BALANCE. . THE CELL PHONE NUMBER (267) 608 - 3106 HAS BEEN ALLOWED TO BE SHARED. CAN CALL AT ANYTIME, NO OTHER CONTACT INFO.

**Case Misc Info:**  
**Hot Issue:**  
**Case Origin:** TELEPHONE  
**Prior Case Number:**  
**Universal Service:** N  
**Arrearage:** 1000  
**BCS Investigator First Name:** BCS  
**BCS Investigator Last Name:** CASE POOL  
**BCS Investigator Phone w/ Area Code:** 7177875468  
**BCSIntaker First Name:** CARMELLA  
**BCSIntaker Last Name:** SMITH  
**Number Of Time Send:** 1  
**Number Of Time Faxed:** 0  
**Number Of Time Faxed:** 7177876641

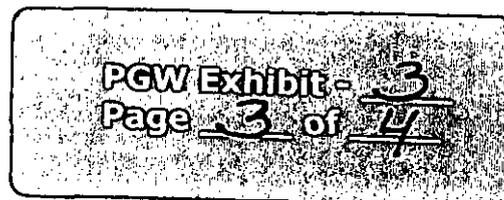
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# PHILADELPHIA GAS WORKS

## PUC

### Closing XML

<b>Case Number:</b>	3506151
<b>Company Name:</b>	PGW (PHILA. GAS WORKS (NGDC))
<b>Company Code:</b>	0766
<b>Company Type:</b>	GAS TRANSPORTER
<b>Customer First Name:</b>	KENNETH
<b>Customer Middle Initial:</b>	
<b>Customer Last Name:</b>	POLK
<b>Account Number:</b>	145082479
<b>Service Address 1:</b>	5101 PULASKI AVENUE
<b>Service Address 2:</b>	3RD FLOOR APT
<b>Service City:</b>	PHILADELPHIA
<b>Service State:</b>	PA
<b>Service Zip 5:</b>	19144
<b>Service Zip 4:</b>	
<b>Decision Issue:</b>	Y
<b>Oral Written:</b>	W
<b>Violation:</b>	NO
<b>Chapter:</b>	
<b>Section Rule:</b>	
<b>Total Balance:</b>	1144.55
<b>Date Closed:</b>	2017-04-18
<b>Resolution:</b>	DECISION ISSUED - THE CUSTOMER IS ELIGIBLE FOR A LEVEL 2A PUC PAYMENT AGREEMENT ON THE TOTAL ACCOUNT BALANCE OF \$1,144.55. THE CUSTOMER MUST PAY THE MONTHLY BUDGET OF \$120.00 PLUS \$32.00 TOWARD THE ARREARS FOR A TOTAL OF \$152.00 BEGINNING WITH THE JUNE 2017 DUE DATE. CASE DISMISSED.
<b>Balance Date:</b>	2017-03-29
<b>Service Restored Pay:</b>	0.00
<b>Service Continue Amount:</b>	0.00
<b>Service Continue Date:</b>	
<b>Terms:</b>	WITH THE JUNE 2017 DUE DATE
<b>Special Budget Amount:</b>	152.00
<b>Regular Budget Amount:</b>	120.00
<b>Arrears Payment Plus:</b>	32.00
<b>FinalMonthlyPayment:</b>	0.00
<b>CurrentMonthlyPayment:</b>	0.00
<b>EndMonthlyPayment:</b>	0.00
<b>LetterDescription:</b>	
<b>HeadDate:</b>	2017-04-20
<b>Paragraph:</b>	
<b>Bill Date:</b>	
<b>Reconnect Amount:</b>	0



Pay Amount: 0.00  
BCS Investigator First Name: MARIA  
BCS Investigator Last Name: VELEZ  
Number Of Time Send: 1  
Number Of Time Faxed: 0  
PUC Fax: 7177876641

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