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September 20, 2017

Rosemary Chiavetta, Secretary
Pennsylvania Public Utility Commission
P.O. Box 3265
Harrisburg, PA 17105-3265

RE: Tanya Reph Mack v. PPL Electric Utilities Corporation
Docket No: C-2017-2624386

Dear Ms. Chiavetta:

Attached for eFiling in the above-captioned matter is an original Certificate of Satisfaction of Complaint under 52 Pa. Code § 5.24(b).

Because all legal and factual issues in this proceeding have been resolved, PPL respectfully requests that this docket be terminated.

I hereby certify that I have provided a copy of the Certificate to the Complainant in this proceeding.

Please note that this Certificate of Satisfaction was eFiled with the Commission as of the date indicated above.

Very truly yours,



GRAIG M. SCHULTZ

GMS/ejm
Enclosure

cc: Tanya Reph Mack (w/ enc.)
Michelle E. Hall (w/ enc.); *via email only*
Kimberly R. Hanson (w/ enc.); *via email only*
Holly M. Groth (w/enc.) *via email only*
Shelbie Frederick Bayda (w/enc.) *via email only*

BEFORE THE
PENNSYLVANIA PUBLIC UTILITY COMMISSION

TANYA REPH MACK,

Complainant,

vs.

PPL ELECTRIC UTILITIES CORPORATION,

Respondent.

COMPLAINT DOCKET

NO. C-2017-2624386

CERTIFICATE OF SATISFACTION

AND NOW, comes Respondent PPL Electric Utilities Corporation, by and through its counsel, Gross McGinley, LLP, and submits the instant Certificate of Satisfaction as follows:

1. Complainant is Tanya Reph Mack.
2. Respondent is PPL Electric Utilities Corporation.
3. This Certificate of Satisfaction of Complaint is submitted pursuant to 52 Pa. Code § 5.24(b).
4. (a) Complainant Tanya Reph Mack (“Complainant”) and Respondent PPL Electric Utilities Corp. (“Respondent”) agree that Complainant has been removed from Respondent’s budget billing program. Complainant and Respondent further agree that Respondent will apply budget credit of \$184.07 to Complainant’s account. Complainant and Respondent further agree that Complainant will make a payment to Respondent in the amount of \$250 no later than September 29, 2017. Complainant and Respondent further agree that Complainant will pay her regular monthly bill plus \$145 per month toward arrearages, until all arrearages are paid in full, beginning with Complainant’s next bill due date. Complainant and Respondent further agree that Respondent has referred Complainant to the Ontrack and WRAP customer assistance programs.
- (b) Complainant agrees to withdraw her Complaint.

5. Respondent, PPL Electric hereby notifies Complainant of the filing of this Certificate of Satisfaction, and that if Complainant objects or disagrees with the terms of the Certificate of Satisfaction, Complainant must notify the Commission in writing of their objection and/or disagreement within ten (10) days of the date this Certificate of Satisfaction was signed and served, or the terms of the Certificate of Satisfaction will become final and binding.

WHEREFORE, Respondent PPL Electric Utilities Corporation respectfully requests that the complaint docket for this matter be marked closed as to all claims against Respondent PPL Electric Utilities Corporation.

Dated: September 20, 2017

Respectfully submitted,

GROSS McGINLEY, LLP



BY: _____

GRAIG M. SCHULTZ, ESQUIRE
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Attorney for Respondent
PPL Electric Utilities Corporation
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BEFORE THE
PENNSYLVANIA PUBLIC UTILITY COMMISSION

TANYA REPH MACK,

Complainant,

vs.

PPL ELECTRIC UTILITIES CORPORATION,

Respondent.

COMPLAINT DOCKET

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CERTIFICATE OF SERVICE

This is to certify that the CERTIFICATE OF SATISFACTION on behalf of PPL ELECTRIC UTILITIES CORPORATION was mailed to counsel/complainant of record on behalf of Respondents by First Class United States mail, postage prepaid, on this the 20th day of September, 2017.

TANYA REPH MACK
3926 E GRANT ST
SLATEDALE PA 18079

GROSS MCGINLEY, LLP



BY: _____
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