



September 20, 2017

Secretary Rosemary Chiavetta  
Pennsylvania Public Utility Commission  
PO Box 3265  
Harrisburg, PA 17105-3265

**Re: Duquesne Light Company Universal Service and Energy  
Conservation Plan for 2017-2019  
Docket No. M-2016-2534323**

Dear Secretary Chiavetta:

In connection with its 2017-2019 Universal Service and Energy Conservation Plan, Duquesne Light discovered and self-reported that approximately 150-200 customers enrolled in its Senior CAP program were defaulted from the program in 2014 as a result of administrative error. On July 20, 2017, the Commission ordered Duquesne to file a corrective action plan that included a detailed impact assessment, the number of customers/households impacted, the dollar value of the impact, and a detailed plan for communication and remediation for the affected households. See Duquesne Light Company Universal Service and Energy Conservation Plan for 2017-2019, Docket No. M-2016-2534323, Opinion and Order, p. 6 (Order entered July 20, 2017). Duquesne Light filed its corrective action plan on August 21, 2017.

The undersigned, on behalf of CAUSE-PA, reviewed the plan and had several follow-up conversations with counsel for Duquesne Light. Based on the plan and these follow-up conversations, CAUSE-PA is satisfied with the corrective action plan filed by Duquesne and recommends that it be adopted.

Respectfully submitted,

A handwritten signature in blue ink, appearing to read "Patrick M. Cicero".

Patrick M. Cicero, Esquire  
PA ID# 89039  
*Counsel for CAUSE-PA*

CC: Certificate of Service

**CERTIFICATE OF SERVICE**

I hereby certify that I have this day served copies of the **forgoing letter**, in accordance with 52 Pa. Code § 1.54.

**VIA EMAIL ONLY**

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Dated: September 12, 2016

Respectfully submitted,  
**PENNSYLVANIA UTILITY LAW PROJECT**  
*Counsel for CAUSE-PA*



Patrick M. Cicero