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October 3, 2017

VIA ELECTRONIC FILING

Secretary Rosemary Chiavetta
Pennsylvania Public Utility Commission
Commonwealth Keystone Building
P.O. Box 3265
Harrisburg, PA 17105-3265

**Re: Application of Spring Energy RRH, LLC d/b/a Spring Power & Gas for Approval
to Offer, Render, Furnish or Supply Electric Generation Services as a Supplier
Docket No. A-2017-2618308**

Dear Secretary Chiavetta:

Enclosed for filing as a supplement to the above-referenced Application please find an updated Exhibit 5 (Compliance List for Affiliates), to update information requested by section 5 of the Application form.

Thank you and please feel free to contact me if you have any questions or need any additional information.

Very truly yours,

STEVENS & LEE


Michael A. Gruin

Encl.

cc: Lee Yalcin, Bureau of Technical Utility Services (via email)

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• Wilkes-Barre • Princeton • Charleston • New York • Wilmington

A PROFESSIONAL CORPORATION

Exhibit 5

SPRING ENERGY RRH LLC - NEW JERSEY

Date	Complaint No	Complaint Summary	Resolution	Resolved Yes/No
2/13/2017	17W00000106	Dissatisfied with Price	Resolved - Explanation provided	Yes
5/9/2017	17W00000289	Alleged slamming	Resolved - Explanation provided	Yes

SPRING ENERGY RRH, LLC - MARYLAND

Date	Complaint No	Complaint Summary	Resolution	Resolved Yes/No
8/31/2016	MPSC #816323075	Alleged misrepresentation	Resolved - Explanation provided	Yes
12/2/2016	MPSC #1116326505	Alleged slamming	Resolved - Explanation provided	Yes
5/1/2017	MPSC #517330443	Disputing charges	Resolved - Explanation provided	Yes

KIWI ENERGY NY LLC - NEW YORK

te	Type of Complaint	Complaint No	Complaint Summary	Resolution	Resolved Yes/No
1/26/2012		223909	Sales Complaint	Resolved - Explanation provided	Yes
12/5/2012		234155	No Savings Realized	Resolved - Explanation provided	Yes
12/7/2012		234311	No Savings Realized	Resolved - Explanation provided	Yes
2/11/2012		234539	Telemarketing - Do Not Contact	Resolved - Explanation provided	Yes
2/18/2012		253500	Requesting to waive cancel fee	Resolved - Explanation provided	Yes
2/20/2012		233133	No Savings Realized	Resolved - Explanation provided	Yes
1/7/2013		310690	No Savings Realized	Resolved - Explanation provided	Yes
1/14/2013		311396	Sales Complaint	Resolved - Explanation provided	Yes
1/14/2013		311518	No Savings Realized	Resolved - Explanation provided	Yes
1/15/2013		310895	No Savings Realized	Resolved - Explanation provided	Yes
1/15/2013		310897	No Savings Realized	Resolved - Explanation provided	Yes
1/18/2013		311135	Dissatisfied with Terms and Conditions	Resolved - Explanation provided	Yes
2/19/2013		312919	Dissatisfied with Terms and Conditions	Resolved - Explanation provided	Yes
2/19/2013		313031	Customer unsure about supply service	Resolved - Added to DNC	Yes
2/22/2013		315600	Customer unsure about supply service	Resolved - Explanation provided	Yes
2/28/2013		316160	Questionable Marketing Practices	Resolved - Explanation provided	Yes
3/5/2013		314289	Questionable Marketing Practices	Resolved - Explanation provided	Yes
3/6/2013		316728	Alleged ESCO Slamming	Resolved - Explanation provided	Yes
3/7/2013		316804	Questionable Marketing Practices	Resolved - Explanation provided	Yes
3/7/2013		316846	Does not understand cancellation timeline	Resolved - Explanation provided	Yes
3/15/2013		315293	No Savings Realized	Resolved - Explanation provided	Yes
3/20/2013		318008	Alleged ESCO Slamming	Resolved - Explanation provided	Yes
3/20/2013		315677	Questionable Marketing Practices	Resolved - Explanation provided	Yes
3/22/2013		315293	No Savings Realized	Resolved - Explanation provided	Yes
3/23/2013	QRS	318008	Alleged ESCO Slamming	Resolved - Explanation provided	Yes
4/1/2013	SRS	315293	Questionable Marketing Practices	Resolved - Explanation provided	Yes
4/4/2013	REGULATORY INQUIRY	316127	Questionable Marketing Practices	Resolved - Explanation provided	Yes
4/1/2013	QRS	316353	Questionable Marketing Practices	Resolved - Explanation provided	Yes
4/4/2013	QRS	319500	Questionable Marketing Practices	Resolved - Explanation provided	Yes
4/4/2013	QRS	316804	Questionable Marketing Practices	Resolved - Explanation provided	Yes
4/5/2013	QRS	316901	No Savings Realized	Resolved - Explanation provided	Yes
4/5/2013	QRS	316903	Misrepresentation of Identity	Resolved - Explanation provided	Yes
4/24/2013	QRS	321500	Service Agreement Was Terminated	Resolved - Explanation provided	Yes
5/10/2013	REGULATORY INQUIRY	322480	Questionable Marketing Practices	Resolved - Explanation provided	Yes
5/3/2013	REGULATORY INQUIRY	322538	Questionable Marketing Practices	Resolved - Explanation provided	Yes
5/10/2013	QRS	323320	Disputes Special Charge on Bill	Resolved - Explanation provided	Yes
5/14/2013	QRS	323654	Questionable Marketing Practices	Resolved - Explanation provided	Yes
5/29/2013	QRS	324134	Questionable Marketing Practices	Resolved - Explanation provided	Yes
5/23/2013	QRS	324816	Questionable Marketing Practices	Resolved - Explanation provided	Yes
6/6/2013	QRS	325692	No Savings Realized	Resolved - Explanation provided	Yes
6/6/2013	QRS	320593	Questionable Marketing Practices	Resolved - Explanation provided	Yes
7/26/2013	QRS	321465	Questionable Marketing Practices	Resolved - Explanation provided	Yes
7/1/2013	QRS	329524	Questionable Marketing Practices	Resolved - Explanation provided	Yes
7/1/2013	REGULATORY INQUIRY	325692	Questionable Marketing Practices	Resolved - Explanation provided	yes
7/11/2013	QRS	330814	Questionable Marketing Practices	Resolved - Explanation provided	yes

12/2013 QRS	323619 Anti-Competitive Behavior	Resolved - Explanation provided	Yes
17/2013 REGULATORY INQUIRY	324134 Questionable Marketing Practices	Resolved - Explanation provided	Yes
17/2013 QRS	323957 Questionable Marketing Practices	Resolved - Explanation provided	Yes
24/2013 QRS	332242 Taxes/Surcharges/Other Fees	Resolved - Explanation provided	Yes
26/2013 QRS	324607 Other ESCO Matters	Resolved - Explanation provided	Yes
3/2/2013 QRS	333402 No Savings Realized	Resolved - Explanation provided	Yes
3/5/2013 QRS	325343 No Savings Realized	Resolved - Explanation provided	Yes
3/7/2013 QRS	325603 Wants Breakdown Of Bill	Resolved - Explanation provided	Yes
3/7/2013 QRS	325623 Alleged ESCO Slamming	Resolved - Explanation provided	Yes
1/13/2013 QRS	334258 Wants Breakdown Of Bill	Resolved - Explanation provided	Yes
1/13/2013 QRS	326259 Misrepresentation of Identity	Resolved - Explanation provided	Yes
1/22/2013 REGULATORY INQUIRY	333402 No Savings Realized	Resolved - Explanation provided	Yes
1/23/2013 QRS	327253 No Savings Realized	Resolved - Explanation provided	Yes
1/26/2013 QRS	327387 Wants Breakdown Of Bill	Resolved - Explanation provided	Yes
1/30/2013 QRS	327761 Alleged ESCO Slamming	Resolved - Explanation provided	Yes
9/3/2013 QRS	336292 Alleged ESCO Slamming	Resolved - Explanation provided	Yes
9/3/2013 QRS	336294 Alleged ESCO Slamming	Resolved - Explanation provided	Yes
9/6/2013 QRS	328213 Svc Disconnect Request Not Done	Resolved - Explanation provided	Yes
9/9/2013 QRS	337010 Alleged ESCO Slamming	Resolved - Explanation provided	Yes
1/12/2013 QRS	337564 Misrepresentation of Identity	Resolved - Explanation provided	Yes
1/12/2013 QRS	337570 Questionable Marketing Practices	Resolved - Explanation provided	Yes
0/9/2013 QRS	341244 Alleged ESCO Slamming	Resolved - Explanation provided	Yes
1/16/2013 QRS	342038 Questionable Marketing Practices	Resolved - Explanation provided	Yes
1/29/2013 QRS	331501 Alleged ESCO Slamming	Resolved - Explanation provided	Yes
1/29/2013 QRS	331525 Questionable Marketing Practices	Resolved - Explanation provided	Yes
1/7/2013 QRS	344634 Quoted Incorrect Pricing / Terms	Resolved - Explanation provided	Yes
1/20/2013 REGULATORY INQUIRY	331501 Alleged ESCO Slamming	Resolved - Explanation provided	Yes
1/7/2013 QRS	344634 Quoted Incorrect Pricing / Terms	Resolved - Explanation provided	Yes
1/22/2013 QRS	346100 Alleged ESCO Slamming	Resolved - Explanation provided	Yes
1/25/2013 QRS	346188 Questionable Marketing Practices	Resolved - Explanation provided	Yes
1/20/2013 REGULATORY INQUIRY	331501 Alleged ESCO Slamming	Resolved - Explanation provided	Yes
2/3/2013 QRS	333215 Alleged ESCO Slamming	Resolved - Explanation provided	Yes
12/4/2013 QRS	347150 Questionable Marketing Practices	Resolved - Explanation provided	Yes
1/11/2013 QRS	347796 No Savings Realized	Resolved - Explanation provided	Yes
1/17/2013 QRS	348336 Alleged ESCO Slamming	Resolved - Explanation provided	Yes
1/26/2013 QRS	349028 Customer Feels He/She is Being Double Billed	Resolved - Explanation provided	Yes
1/30/2013 QRS	334745 Alleged ESCO Slamming	Resolved - Explanation provided	Yes
1/23/2014 QRS	441112 Questionable Marketing Practices	Resolved - Explanation provided	Yes
7/18/2014	423313 Taxes/Surcharges/Other Fees	Resolved - Explanation provided	Yes
7/18/2014 QRS	428421 No Savings Realized	Resolved - Explanation provided	Yes
7/17/2014 REGULATORY INQUIRY	423313 Wants Breakdown Of Bill	Resolved - Explanation provided	Yes
7/17/2014 QRS	428265 Quoted Incorrect Pricing / Terms	Resolved - Explanation provided	Yes
7/15/2014 REGULATORY INQUIRY	421369 Questionable Marketing Practices	Resolved - Explanation provided	Yes
7/9/2014 REGULATORY INQUIRY	423313 Wants Breakdown Of Bill	Resolved - Explanation provided	Yes
7/8/2014 QRS	426837 Taxes/Surcharges/Other Fees	Resolved - Explanation provided	Yes
6/6/2014 REGULATORY INQUIRY	424273 Questionable Marketing Practices	Resolved - Explanation provided	Yes
7/1/2014 QRS	439210 No Savings Realized	Resolved - Explanation provided	Yes
6/18/2014 SRS	423479 Questionable Marketing Practices	Resolved - Explanation provided	Yes

'27/2014 QRS	438956 Alleged ESCO Slamming	Resolved - Explanation provided	Yes
'25/2014 QRS	438674 Questionable Marketing Practices	Resolved - Explanation provided	Yes
'24/2014 QRS	438504 Questionable Marketing Practices	Resolved - Explanation provided	Yes
'23/2014 QRS	438254 Misrepresentation of Identity	Resolved - Explanation provided	Yes
'19/2014 QRS	424649 Quoted Incorrect Pricing / Terms	Resolved - Explanation provided	Yes
'19/2014 QRS	424647 Double Billing	Resolved - Explanation provided	Yes
'18/2014 REGULATORY INQUIRY	423479 Questionable Marketing Practices	Resolved - Explanation provided	Yes
'17/2014 QRS	437754 Quoted incorrect Pricing / Terms	Resolved - Explanation provided	Yes
6/2/2014 QRS	422569 Questionable Marketing Practices	Resolved - Explanation provided	Yes
'11/2014 QRS	437220 Questionable Marketing Practices	Resolved - Explanation provided	Yes
'10/2014 QRS	423733 No Savings Realized	Resolved - Explanation provided	Yes
6/9/2014 QRS	436874 Misrepresentation of Identity	Resolved - Explanation provided	Yes
6/9/2014 QRS	436840 Alleged ESCO Slamming	Resolved - Explanation provided	Yes
6/9/2014 QRS	423479 Questionable Marketing Practices	Resolved - Explanation provided	Yes
6/6/2014 QRS	423313 Wants Breakdown Of Bill	Resolved - Explanation provided	Yes
6/2/2014 QRS	422569 Alleged ESCO Slamming	Resolved - Explanation provided	Yes
'21/2014 REGULATORY INQUIRY	419843 Alleged ESCO Slamming	Resolved - Explanation provided	Yes
'21/2014 REGULATORY INQUIRY	419891 Alleged ESCO Slamming	Resolved - Explanation provided	Yes
'21/2014 REGULATORY INQUIRY	429006 Questionable Marketing Practices	Resolved - Explanation provided	Yes
'21/2014 REGULATORY INQUIRY	425652 Misrepresentation of Identity	Resolved - Explanation provided	Yes
'20/2014 QRS	434848 Service Agreement Was Terminated	Resolved - Explanation provided	Yes
'16/2014 QRS	434504 Questionable Marketing Practices	Resolved - Explanation provided	Yes
'14/2014 QRS	434186 Questionable Marketing Practices	Resolved - Explanation provided	Yes
5/2/2014 REGULATORY INQUIRY	429574 No Savings Realized	Resolved - Explanation provided	Yes
'12/2014 REGULATORY INQUIRY	428468 Alleged ESCO Slamming	Resolved - Explanation provided	Yes
5/8/2014 QRS	432770 No Savings Realized	Resolved - Explanation provided	Yes
5/8/2014 QRS	419141 No Savings Realized	Resolved - Explanation provided	Yes
5/6/2014 QRS	418859 Alleged ESCO Slamming	Resolved - Explanation provided	Yes
5/2/2014 QRS	429574 No Savings Realized	Resolved - Explanation provided	Yes
4/29/2014 QRS	430434 Questionable Marketing Practices	Resolved - Explanation provided	Yes
4/11/2014 REGULATORY INQUIRY	424266 Questionable Marketing Practices	Resolved - Explanation provided	Yes
4/11/2014 QRS	427056 Questionable Marketing Practices	Resolved - Explanation provided	Yes
4/28/2014 REGULATORY INQUIRY	417013 Alleged ESCO Slamming	Resolved - Explanation provided	Yes
4/25/2014 QRS	429784 Alleged ESCO Slamming	Resolved - Explanation provided	Yes
4/25/2014 QRS	429608 Questionable Marketing Practices	Resolved - Explanation provided	Yes
4/24/2014 QRS	429574 No Savings Realized	Resolved - Explanation provided	Yes
4/24/2014 QRS	429568 No Savings Realized	Resolved - Explanation provided	Yes
4/24/2014 QRS	418087 Questionable Marketing Practices	Resolved - Explanation provided	Yes
4/24/2014 QRS	415802 Questionable Marketing Practices	Resolved - Explanation provided	Yes
4/22/2014 QRS	429010 Questionable Marketing Practices	Resolved - Explanation provided	Yes
4/22/2014 QRS	417845 Alleged ESCO Slamming	Resolved - Explanation provided	Yes
4/22/2014 QRS	428468 Alleged ESCO Slamming	Resolved - Explanation provided	Yes
4/17/2014 QRS	428300 Questionable Marketing Practices	Resolved - Explanation provided	Yes
4/17/2014 QRS	417565 No Savings Realized	Resolved - Explanation provided	Yes
4/16/2014 QRS	427888 Misrepresentation of Identity	Resolved - Explanation provided	Yes
4/18/2014 AG	1167430 Dissatisfied with Rates	Resolved - Explanation provided	Yes
4/1/2014 QRS	413725 Dissatisfied With Rates	Resolved - Explanation provided	Yes
4/1/2014 QRS	416122 Questionable Marketing Practices	Resolved - Explanation provided	Yes

1/31/2014 QRS	418058 Questionable Marketing Practices	Resolved - Explanation provided	Yes
1/11/2014 REGULATORY INQUIRY	427056 Questionable Marketing Practices	Resolved - Explanation provided	Yes
1/11/2014 QRS	427090 No Savings Realized	Resolved - Explanation provided	Yes
1/11/2014 REGULATORY INQUIRY	424266 Questionable Marketing Practices	Resolved - Explanation provided	Yes
1/11/2014 QRS	427056 Questionable Marketing Practices	Resolved - Explanation provided	Yes
1/11/2014 REGULATORY INQUIRY	424272 Questionable Marketing Practices	Resolved - Explanation provided	Yes
1/10/2014 REGULATORY INQUIRY	415802 Questionable Marketing Practices	Resolved - Explanation provided	Yes
4/9/2014 QRS	417113 Questionable Marketing Practices	Resolved - Explanation provided	Yes
4/8/2014 QRS	417013 Alleged ESCO Slamming	Resolved - Explanation provided	Yes
4/3/2014 QRS	425534 Alleged ESCO Slamming	Resolved - Explanation provided	Yes
4/3/2014 QRS	416735 No Savings Realized	Resolved - Explanation provided	Yes
4/2/2014 QRS	425006 Can Not Contact Company	Resolved - Explanation provided	Yes
4/1/2014 REGULATORY INQUIRY	413725 Dissatisfied With Rates	Resolved - Explanation provided	Yes
4/1/2014 REGULATORY INQUIRY	416122 Questionable Marketing Practices	Resolved - Explanation provided	Yes
3/31/2014 QRS	424388 No Savings Realized	Resolved - Explanation provided	Yes
3/31/2014 QRS	416379 Alleged ESCO Slamming	Resolved - Explanation provided	Yes
3/31/2014 REGULATORY INQUIRY	418058 No Savings Realized	Resolved - Explanation provided	Yes
3/31/2014 QRS	424272 Questionable Marketing Practices	Resolved - Explanation provided	Yes
3/31/2014 QRS	424266 Questionable Marketing Practices	Resolved - Explanation provided	Yes
3/28/2014 QRS	416209 Alleged ESCO Slamming	Resolved - Explanation provided	Yes
3/27/2014 QRS	423966 Questionable Marketing Practices	Resolved - Explanation provided	Yes
3/18/2014 QRS	418658 Questionable Marketing Practices	Resolved - Explanation provided	Yes
3/19/2014 REGULATORY INQUIRY	417592 Dissatisfied w/ Terms & Conditions of Sales Agreement	Resolved - Explanation provided	Yes
3/26/2014 REGULATORY INQUIRY	422570 Unclear Bill	Resolved - Explanation provided	Yes
3/26/2014 REGULATORY INQUIRY	422570 Unclear Bill	Resolved - Explanation provided	Yes
3/26/2014 QRS	423610 Questionable Marketing Practices	Resolved - Explanation provided	Yes
3/24/2016 QRS	423064 Questionable Marketing Practices	Resolved - Explanation provided	Yes
3/24/2014 QRS	423064 Questionable Marketing Practices	Resolved - Explanation provided	Yes
3/24/2014 QRS	422900 No Savings Realized	Resolved - Explanation provided	Yes
3/21/2014 QRS	422570 Unclear Bill	Resolved - Explanation provided	Yes
3/19/2014 REGULATORY INQUIRY	417592 Dissatisfied w/ Terms & Conditions of Sales Agreement	Resolved - Explanation provided	Yes
3/18/2014 REGULATORY INQUIRY	418658 Questionable Marketing Practices	Resolved - Explanation provided	Yes
3/17/2014 QRS	421266 Unclear Bill	Resolved - Explanation provided	Yes
3/13/2014 QRS	420804 Questionable Marketing Practices	Resolved - Explanation provided	Yes
3/13/2014 QRS	420746 No Savings Realized	Resolved - Explanation provided	Yes
3/12/2014 QRS	414867 Alleged ESCO Slamming	Resolved - Explanation provided	Yes
2/27/2014 REGULATORY INQUIRY	415674 Questionable Marketing Practices	Resolved - Explanation provided	Yes
3/7/2014 QRS	419522 Dissatisfied With Rates	Resolved - Explanation provided	Yes
3/5/2014 QRS	419226 Wants Refund On Overpayment	Resolved - Explanation provided	Yes
3/6/2014 QRS	419116 Questionable Marketing Practices	Resolved - Explanation provided	Yes
3/6/2014 QRS	419042 Other ESCO Matters	Resolved - Explanation provided	Yes
3/5/2014 QRS	418864 No Savings Realized	Resolved - Explanation provided	Yes
2/20/2014 REGULATORY INQUIRY	412022 No Savings Realized	Resolved - Explanation provided	Yes
3/4/2014 REGULATORY INQUIRY	417330 No Savings Realized	Resolved - Explanation provided	Yes
3/4/2014 QRS	418658 Questionable Marketing Practices	Resolved - Explanation provided	Yes
3/4/2014 REGULATORY INQUIRY	417330 Difficulties In Returning to T&D/LDC	Resolved - Explanation provided	Yes
3/4/2014 QRS	418352 Quoted Incorrect Pricing / Terms	Resolved - Explanation provided	Yes
3/3/2014 QRS	418058 Questionable Marketing Practices	Resolved - Explanation provided	Yes

'27/2014 REGULATORY INQUIRY	415674 Questionable Marketing Practices	Resolved - Explanation provided	Yes
'27/2014 REGULATORY INQUIRY	416322 No Savings Realized	Resolved - Explanation provided	Yes
'27/2014 QRS	417592 Dissatisfied w/ Terms & Conditions of Sales Agreement	Resolved - Explanation provided	Yes
'26/2014 QRS	417420 Double Billing	Resolved - Explanation provided	Yes
'26/2014 QRS	414810 No Savings Realized	Resolved - Explanation provided	Yes
'26/2014 QRS	417330 Difficulties In Returning to T&D/LDC	Resolved - Explanation provided	Yes
'25/2014 QRS	413769 No Savings Realized	Resolved - Explanation provided	Yes
'25/2014 QRS	413769 No Savings Realized	Resolved - Explanation provided	Yes
'21/2014 QRS	416524 No Savings Realized	Resolved - Explanation provided	Yes
'21/2014 QRS	416514 Wants Breakdown Of Bill	Resolved - Explanation provided	Yes
'20/2014 QRS	416350 Wants Breakdown Of Bill	Resolved - Explanation provided	Yes
'20/2014 REGULATORY INQUIRY	412022 No Savings Realized	Resolved - Explanation provided	Yes
'18/2014 QRS	415802 Questionable Marketing Practices	Resolved - Explanation provided	Yes
'18/2014 QRS	413271 Quoted Incorrect Pricing / Terms	Resolved - Explanation provided	Yes
'13/2014 QRS	415280 Can Not Contact Company	Resolved - Explanation provided	Yes
'13/2014 QRS	413007 Misrepresentation of Identity	Resolved - Explanation provided	Yes
'11/2014 QRS	414954 Questionable Marketing Practices	Resolved - Explanation provided	Yes
2/5/2014 REGULATORY INQUIRY	412233 Dissatisfied With Rates	Resolved - Explanation provided	Yes
2/7/2014 QRS	414328 no Savings Realized	Resolved - Explanation provided	Yes
2/7/2014 QRS	414280 No Savings Realized	Resolved - Explanation provided	Yes
2/5/2014 REGULATORY INQUIRY	412233 Dissatisfied With Rates	Resolved - Explanation provided	Yes
/31/2014 QRS	412233 Dissatisfied With Rates	Resolved - Explanation provided	Yes
/31/2014 QRS	413238 Alleged ESCO Slamming	Resolved - Explanation provided	Yes
/16/2014 QRS	411363 Questionable Marketing Practices	Resolved - Explanation provided	Yes
/28/2017 REGULATORY INQUIRY	331501 Alleged ESCO Slamming	Resolved - Explanation provided	Yes
/24/2014 QRS	411859 Wants Refund On Overpayment	Resolved - Explanation provided	Yes
/24/2014 QRS	412334 Alleged ESCO Slamming	Resolved - Explanation provided	Yes
/22/2014 QRS	412022 No Savings Realized	Resolved - Explanation provided	Yes
/21/2014 QRS	411834 Inaccurate Bill	Resolved - Explanation provided	Yes
/16/2014 QRS	411363 Questionable Marketing Practices	Resolved - Explanation provided	Yes
/15/2014 QRS	411219 Double Billing	Resolved - Explanation provided	Yes
1/15/2014 QRS	411179 Alleged ESCO Slamming	Resolved - Explanation provided	Yes
1/14/2014 QRS	411344 No Savings Realized	Resolved - Explanation provided	Yes
1/9/2014 QRS	410681 Poor Customer Service	Resolved - Explanation provided	Yes
1/9/2014 QRS	410565 Alleged ESCO Slamming	Resolved - Explanation provided	Yes
1/8/2014 QRS	410531 Alleged ESCO Slamming	Resolved - Explanation provided	Yes
2/30/2013 QRS	334745 Alleged ESCO Slamming	Resolved - Explanation provided	Yes
5/23/2104 QRS	421485 Alleged ESCO Slamming	Resolved - Explanation provided	Yes
5/23/2014 QRS	421493 Questionable Marketing Practices	Resolved - Explanation provided	Yes
4/4/2014 REGULATORY INQUIRY	425652 Misrepresentation of Identity	Resolved - Explanation provided	Yes
5/28/2014 QRS	421911 Questionable Marketing Practices	Resolved - Explanation provided	Yes
5/24/2014 QRS	421911 Questionable Marketing Practices	Resolved - Explanation provided	Yes
4/22/2014 QRS	429006 Questionable Marketing Practices	Resolved - Explanation provided	Yes
5/30/2014 QRS	422259 Estimated Bill	Resolved - Explanation provided	Yes
5/30/2014 QRS	435824 Alleged ESCO Slamming	Resolved - Explanation provided	Yes
5/30/2014 QRS	422359 Questionable Marketing Practices	Resolved - Explanation provided	Yes
5/15/2014 reGULATORY INQUIRY	419891 Alleged ESCO Slamming	Resolved - Explanation provided	Yes
5/15/2014 REGULATORY INQUIRY	419843 Alleged ESCO Slamming	Resolved - Explanation provided	Yes

5/2/2014 QRS	422569 Questionable Marketing Practices	Resolved - Explanation provided	Yes
5/6/2014 QRS	423313 Wants Breakdown Of Bill	Resolved - Explanation provided	Yes
5/9/2014 QRS	423479 Questionable Marketing Practices	Resolved - Explanation provided	Yes
5/9/2014 QRS	436840 Alleged ESCO Slamming	Resolved - Explanation provided	Yes
6/9/2014 QRS	436874 Misrepresentation of Identity	Resolved - Explanation provided	Yes
/10/2014 QRS	423733 No Savings Realized	Resolved - Explanation provided	Yes
/11/2014 QRS	437220 Questionable Marketing Practices	Resolved - Explanation provided	Yes
6/2/2014 QRS	422569 Alleged ESCO Slamming	Resolved - Explanation provided	Yes
/17/2014 QRS	437754 No Savings Realized	Resolved - Explanation provided	Yes
/17/2014 REGULATORY INQUIRY	424273 Questionable Marketing Practices	Resolved - Explanation provided	Yes
/18/2014 REGULATORY INQUIRY	423479 Questionable Marketing Practices	Resolved - Explanation provided	Yes
/18/2014 QRS	424647 Double Billing	Resolved - Explanation provided	Yes
/19/2014 QRS	424649 No Savings Realized	Resolved - Explanation provided	Yes
/23/2014 QRS	438254 Questionable Marketing Practices	Resolved - Explanation provided	Yes
/24/2014 QRS	438504 No Savings Realized	Resolved - Explanation provided	Yes
/25/2014 QRS	438674 Questionable Marketing Practices	Resolved - Explanation provided	Yes
/27/2014 QRS	438956 Alleged ESCO Slamming	Resolved - Explanation provided	Yes
6/8/2014 REGULATORY INQUIRY	423479 Alleged ESCO Slamming	Resolved - Explanation provided	Yes
7/1/2014 QRS	439210 No Savings Realized	Resolved - Explanation provided	Yes
/16/2014 REGULATORY INQUIRY	424273 Questionable Marketing Practices	Resolved - Explanation provided	Yes
7/3/2014 QRS	426387 Questionable Marketing Practices	Resolved - Explanation provided	Yes
7/8/2014 QRS	426837 Taxes/Surcharges/Other Fees	Resolved - Explanation provided	Yes
7/9/2014 REGULATORY INQUIRY	423313 Unclear Bill	Resolved - Explanation provided	Yes
/23/2014 REGULATORY INQUIRY	421369 Questionable Marketing Practices	Resolved - Explanation provided	Yes
/17/2014 QRS	428265 Questionable Marketing Practices	Resolved - Explanation provided	Yes
17-Jul REGULATORY INQUIRY	423313 Unclear Bill	Resolved - Explanation provided	Yes
/18/2014 QRS	428421 Quoted Incorrect Pricing / Terms	Resolved - Explanation provided	Yes
7/9/2014 REGULATORY INQUIRY	423313 Wants Breakdown Of Bill	Resolved - Explanation provided	Yes
/23/2014 QRS	441112 Questionable Marketing Practices	Resolved - Explanation provided	Yes
/31/2014 QRS	429993 Difficulties In Returning to T&D/LDC	Resolved - Explanation provided	Yes
8/1/2014 REGULATORY INQUIRY	438504 No Savings Realized	Resolved - Explanation provided	Yes
5/23/2014 REGULATORY INQUIRY	421369 Questionable Marketing Practices	Resolved - Explanation provided	Yes
8/8/2014 QRS	431091 Quoted Incorrect Pricing / Terms	Resolved - Explanation provided	Yes
3/11/2014 QRS	431291 Questionable Marketing Practices	Resolved - Explanation provided	Yes
3/12/2014 QRS	442984 Questionable Marketing Practices	Resolved - Explanation provided	Yes
5/23/2014 REGULATORY INQUIRY	421369 Questionable Marketing Practices	Resolved - Explanation provided	Yes
8/1/2014 REGULATORY INQUIRY	438504 Questionable Marketing Practices	Resolved - Explanation provided	Yes
3/14/2014 QRS	431639 Questionable Marketing Practices	Resolved - Explanation provided	Yes
9/2/2014 QRS	433755 Unclear Bill	Resolved - Explanation provided	Yes
9/4/2014 QRS	434115 Alleged ESCO Slamming	Resolved - Explanation provided	Yes
9/4/2014 QRS	434181 Dissatisfied w/ Terms & Conditions of Sales Agreement	Resolved - Explanation provided	Yes
9/5/2014 QRS	445034 Difficulties In Returning to T&D/LDC	Resolved - Explanation provided	Yes
9/10/2014 QRS	445352 No Savings Realized	Resolved - Explanation provided	Yes
9/12/2014 QRS	435093 Questionable Marketing Practices	Resolved - Explanation provided	Yes
9/12/2014 QRS	435123 Questionable Marketing Practices	Resolved - Explanation provided	Yes
9/12/2014 QRS	435229 No Savings Realized	Resolved - Explanation provided	Yes
9/12/2014 QRS	434281 Dissatisfied w/ Terms & Conditions of Sales Agreement	Resolved - Explanation provided	Yes
9/12/2014 REGULATORY INQUIRY	444998 Questionable Marketing Practices	Resolved - Explanation provided	Yes

/12/2014 QRS	435253 Alleged ESCO Slamming	Resolved - Explanation provided	Yes
/17/2014 QRS	445960 Questionable Marketing Practices	Resolved - Explanation provided	Yes
/23/2014 QRS	446446 Questionable Marketing Practices	Resolved - Explanation provided	Yes
/23/2014 QRS	446470 Alleged ESCO Slamming	Resolved - Explanation provided	Yes
/12/2014 QRS	435093 Alleged ESCO Slamming	Resolved - Explanation provided	Yes
/12/2014 REGULATORY INQUIRY	434281 Questionable Marketing Practices	Resolved - Explanation provided	Yes
/12/2014 REGULATORY INQUIRY	444998 Questionable Marketing Practices	Resolved - Explanation provided	Yes
/12/2014 QRS	435253 Alleged ESCO Slamming	Resolved - Explanation provided	Yes
.0/1/2014 QRS	447316 Alleged ESCO Slamming	Resolved - Explanation provided	Yes
.0/7/2014 QRS	437947 Questionable Marketing Practices	Resolved - Explanation provided	Yes
.0/9/2014 QRS	435093 Alleged ESCO Slamming	Resolved - Explanation provided	Yes
/16/2014 QRS	448898 Alleged ESCO Slamming	Resolved - Explanation provided	Yes
/17/2014 QRS	449036 Alleged ESCO Slamming	Resolved - Explanation provided	Yes
/17/2014 REGULATORY INQUIRY	448898 Alleged ESCO Slamming	Resolved - Explanation provided	Yes
/20/2014 QRS	439039 Alleged ESCO Slamming	Resolved - Explanation provided	Yes
10/9/2014 REGULATORY INQUIRY	435093 Alleged ESCO Slamming	Resolved - Explanation provided	Yes
/24/2014 QRS	449908 Questionable Marketing Practices	Resolved - Explanation provided	Yes
/27/2014 QRS	439587 Alleged ESCO Slamming	Resolved - Explanation provided	Yes
/31/2014 QRS	450738 Alleged ESCO Slamming	Resolved - Explanation provided	Yes
/17/2014 QRS	448898 Alleged ESCO Slamming	Resolved - Explanation provided	Yes
/27/2014 QRS	439587 Alleged ESCO Slamming	Resolved - Explanation provided	Yes
11/3/2014 QRS	440227 Questionable Marketing Practices	Resolved - Explanation provided	Yes
11/3/2014 QRS	450972 Questionable Marketing Practices	Resolved - Explanation provided	Yes
11/3/2014 QRS	440297 Unclear Bill	Resolved - Explanation provided	Yes
11/4/2014 QRS	451082 Difficulties In Returning to T&D/LDC	Resolved - Explanation provided	Yes
11/4/2014 QRS	440371 Questionable Marketing Practices	Resolved - Explanation provided	Yes
11/4/2014 QRS	451372 Misrepresentation of Identity	Resolved - Explanation provided	Yes
11/6/2014 QRS	440675 Alleged ESCO Slamming	Resolved - Explanation provided	Yes
11/6/2014 QRS	440683 Wants Refund On Overpayment	Resolved - Explanation provided	Yes
11/6/2014 QRS	440701 No Savings Realized	Resolved - Explanation provided	Yes
1/10/2014 QRS	440911 No Savings Realized	Resolved - Explanation provided	Yes
1/10/2014 QRS	441015 Questionable Marketing Practices	Resolved - Explanation provided	Yes
11/6/2014 QRS	440683 Alleged ESCO Slamming	Resolved - Explanation provided	Yes
1/13/2014 QRS	451988 Dissatisfied w/ Terms & Conditions of Sales Agreement	Resolved - Explanation provided	Yes
1/14/2014 REGULATORY INQUIRY	451898 Questionable Marketing Practices	Resolved - Explanation provided	Yes
1/14/2014 REGULATORY INQUIRY	451236 Questionable Marketing Practices	Resolved - Explanation provided	Yes
1/20/2014 QRS	441867 Questionable Marketing Practices	Resolved - Explanation provided	Yes
1/25/2014 REGULATORY INQUIRY	435253 Wants Refund On Overpayment	Resolved - Explanation provided	Yes
1/12/2014 REGULATORY INQUIRY	451898 Questionable Marketing Practices	Resolved - Explanation provided	Yes
1/14/2014 REGULATORY INQUIRY	451236 Questionable Marketing Practices	Resolved - Explanation provided	Yes
12/3/2014 REGULATORY INQUIRY	453962 Questionable Marketing Practices	Resolved - Explanation provided	Yes
1/20/2014 QRS	441867 Questionable Marketing Practices	Resolved - Explanation provided	Yes
1/26/2014 REGULATORY INQUIRY	435253 Wants Refund On Overpayment	Resolved - Explanation provided	Yes
2/12/2014 REGULATORY INQUIRY	453620 Questionable Marketing Practices	Resolved - Explanation provided	Yes
2/17/2014 QRS	455648 Dissatisfied w/ Terms & Conditions of Sales Agreement	Resolved - Explanation provided	Yes
2/17/2014 QRS	455652 Dissatisfied w/ Terms & Conditions of Sales Agreement	Resolved - Explanation provided	Yes
2/18/2014 QRS	455798 Misrepresentation of Identity	Resolved - Explanation provided	Yes
12/3/2014 REGULATORY INQUIRY	453962 Questionable Marketing Practices	Resolved - Explanation provided	Yes

22/2014 QRS	456024 Early Termination Charge	Resolved - Explanation provided	Yes
24/2014 QRS	444433 Difficulties In Returning to T&D/LDC	Resolved - Explanation provided	Yes
17/2014 QRS	455648 Misrepresentation of Identity	Resolved - Explanation provided	Yes
18/2014 QRS	455798 Can Not Contact Company	Resolved - Explanation provided	Yes
/5/2015 QRS	510096 Alleged ESCO Slamming	Resolved - Explanation provided	Yes
/5/2015 QRS	510271 Questionable Marketing Practices	Resolved - Explanation provided	Yes
/6/2015 QRS	510573 Questionable Marketing Practices	Resolved - Explanation provided	Yes
/7/2015 QRS	510344 Questionable Marketing Practices	Resolved - Explanation provided	Yes
/5/2015 QRS	510271 Questionable Marketing Practices	Resolved - Explanation provided	Yes
05 QRS	510573 Questionable Marketing Practices	Resolved - Explanation provided	Yes
24/2014 QRS	444433 Difficulties In Returning to T&D/LDC	Resolved - Explanation provided	Yes
1/9/2015 QRS	511011 Wants Refund On Overpayment	Resolved - Explanation provided	Yes
1/9/2015 REGULATORY INQUIRY	444849 Questionable Marketing Practices	Resolved - Explanation provided	Yes
12/2015 QRS	510714 Questionable Marketing Practices	Resolved - Explanation provided	Yes
13/2015 REGULATORY INQUIRY	435253 Wants Refund On Overpayment	Resolved - Explanation provided	Yes
15/2015 QRS	511883 Alleged ESCO Slamming	Resolved - Explanation provided	Yes
15/2015 QRS	511895 High Bill	Resolved - Explanation provided	Yes
22/2014 QRS	456024 Early Termination Charge	Resolved - Explanation provided	Yes
1/5/2015 QRS	510096 Alleged ESCO Slamming	Resolved - Explanation provided	Yes
1/7/2015 QRS	510344 No Savings Realized	Resolved - Explanation provided	Yes
1/9/2015 QRS	511011 Wants Refund On Overpayment	Resolved - Explanation provided	Yes
1/9/2015 QRS	444849 Questionable Marketing Practices	Resolved - Explanation provided	Yes
21/2015 QRS	512259 Questionable Marketing Practices	Resolved - Explanation provided	Yes
21/2015 QRS	510714 Questionable Marketing Practices	Resolved - Explanation provided	Yes
28/2015 QRS	512779 Wants Refund On Overpayment	Resolved - Explanation provided	Yes
2/9/2015 QRS	513653 High Bill	Resolved - Explanation provided	Yes
27/2015 QRS	516692 Questionable Marketing Practices	Resolved - Explanation provided	Yes
3/2/2015 QRS	516914 Difficulties In Returning to T&D/LDC	Resolved - Explanation provided	Yes
3/3/2015 QRS	517012 No Savings Realized	Resolved - Explanation provided	Yes
3/3/2015 QRS	515421 High Bill	Resolved - Explanation provided	Yes
3/3/2015 QRS	515427 Wants Refund On Overpayment	Resolved - Explanation provided	Yes
3/4/2015 QRS	517118 Alleged ESCO Slamming	Resolved - Explanation provided	Yes
/10/2015 QRS	517878 Misrepresentation of Identity	Resolved - Explanation provided	Yes
/10/2015 QRS	517940 Dissatisfied w/ Terms & Conditions of Sales Agreement	Resolved - Explanation provided	Yes
/10/2015 QRS	516001 Misrepresentation of Identity	Resolved - Explanation provided	Yes
/11/2015 QRS	516093 Questionable Marketing Practices	Resolved - Explanation provided	Yes
/12/2015 QRS	516147 Can Not Contact Company	Resolved - Explanation provided	Yes
/12/2015 QRS	518326 Dissatisfied with Price-No Savings Realized	Resolved - Explanation provided	Yes
/12/2015 QRS	518362 Questionable Marketing Practices	Resolved - Explanation provided	Yes
/16/2015 REGULATORY INQUIRY	517940 No Savings Realized	Resolved - Explanation provided	Yes
/16/2015 QRS	518778 Dissatisfied with Price-No Savings Realized	Resolved - Explanation provided	Yes
/16/2015 QRS	518784 Dissatisfied with Price-No Savings Realized	Resolved - Explanation provided	Yes
/17/2015 QRS	516563 Wants Refund On Overpayment	Resolved - Explanation provided	Yes
/18/2015 QRS	519052 ESCO Slamming/Alledged Slam	Resolved - Explanation provided	Yes
/18/2015 QRS	516713 High Bill	Resolved - Explanation provided	Yes
1/18/2015 QRS	519052 ESCO Slamming/Alledged Slam	Resolved - Explanation provided	Yes
1/20/2015 REGULATORY INQUIRY	517012 Questionable Marketing Practices	Resolved - Explanation provided	Yes
1/20/2015 REGULATORY INQUIRY	516402 Questionable Marketing Practices	Resolved - Explanation provided	Yes

1/2/2015 QRS	516914 Difficulties In Returning to T&D/LDC	Resolved - Explanation provided	Yes
1/3/2015 QRS	517012 Questionable Marketing Practices	Resolved - Explanation provided	Yes
20/2015 REGULATORY INQUIRY	517012 Questionable Marketing Practices	Resolved - Explanation provided	Yes
23/2015 QRS	517067 ESCO Slamming/Alledged Slam	Resolved - Explanation provided	Yes
23/2015 QRS	519832 ESCO Slamming/Alledged Slam	Resolved - Explanation provided	Yes
10/2015 QRS	517878 Misrepresentation of Identity	Resolved - Explanation provided	Yes
10/2015 QRS	516001 Questionable Marketing Practices	Resolved - Explanation provided	Yes
11/2015 QRS	516093 Wants Refund On Overpayment	Resolved - Explanation provided	Yes
12/2015 QRS	516147 Can Not Contact Company	Resolved - Explanation provided	Yes
12/2015 QRS	518326 Dissatisfied with Price-No Savings Realized	Resolved - Explanation provided	Yes
12/2015 QRS	518362 Misrepresentation of Identity	Resolved - Explanation provided	Yes
12/2015 QRS	520510 Questionable Marketing Practices	Resolved - Explanation provided	Yes
27/2015 QRS	517653 Questionable Marketing Practices	Resolved - Explanation provided	Yes
30/2015 QRS	518784 Dissatisfied with Price-No Savings Realized	Resolved - Explanation provided	Yes
16/2015 QRS	518784 Dissatisfied with Price-No Savings Realized	Resolved - Explanation provided	Yes
27/2015 AG	1224578 Question on enrollment and retention of her information	Resolved - Explanation provided	Yes
4/2/2015 QRS	521386 Dissatisfied with Price-No Savings Realized	Resolved - Explanation provided	Yes
4/7/2015 QRS	518427 High Bill	Resolved - Explanation provided	Yes
4/7/2015 QRS	521832 Wants Refund On Overpayment	Resolved - Explanation provided	Yes
18/2015 QRS	516713 High Bill	Resolved - Explanation provided	Yes
4/8/2015 QRS	521924 Difficulties In Returning to T&D/LDC	Resolved - Explanation provided	Yes
13/2015 QRS	522396 ESCO Slamming/Alledged Slam	Resolved - Explanation provided	Yes
13/2015 QRS	517067 Questionable Marketing Practices	Resolved - Explanation provided	Yes
4/2/2015 QRS	521386 Questionable Marketing Practices	Resolved - Explanation provided	Yes
15/2015 QRS	522856 Difficulties In Returning to T&D/LDC	Resolved - Explanation provided	Yes
15/2015 QRS	522300 Misrepresentation of Identity	Resolved - Explanation provided	Yes
15/2015 QRS	519131 Misrepresentation of Identity	Resolved - Explanation provided	Yes
16/2015 QRS	519221 ESCO Slamming/Alledged Slam	Resolved - Explanation provided	Yes
17/2015 QRS	523142 Misrepresentation of Identity	Resolved - Explanation provided	Yes
20/2015 QRS	519409 High Bill	Resolved - Explanation provided	Yes
4/7/2015 QRS	521832 Wants Refund On Overpayment	Resolved - Explanation provided	yes
4/8/2015 QRS	521924 Dissatisfied with Price-No Savings Realized	Resolved - Explanation provided	yes
1/24/2015 QRS	524270 Dissatisfied with Price-No Savings Realized	Resolved - Explanation provided	yes
1/24/2015 QRS	519991 Questionable Marketing Practices	Resolved - Explanation provided	yes
1/27/2015 QRS	524404 Difficulties In Returning to T&D/LDC	Resolved - Explanation provided	yes
1/13/2015 QRS	522396 ESCO Slamming/Alledged Slam	Resolved - Explanation provided	yes
1/15/2015 QRS	522856 Difficulties In Returning to T&D/LDC	Resolved - Explanation provided	yes
1/15/2015 QRS	522300 Misrepresentation of Identity	Resolved - Explanation provided	yes
1/15/2015 QRS	519131 Misrepresentation of Identity	Resolved - Explanation provided	yes
1/29/2015 QRS	520325 No Sales Agreement	Resolved - Explanation provided	yes
1/16/2015 QRS	519221 ESCO Slamming/Alledged Slam	Resolved - Explanation provided	yes
4/29/2015 QRS	520353 Wants Refund On Overpayment	Resolved - Explanation provided	yes
5/5/2015 QRS	520885 Wants Refund On Overpayment	Resolved - Explanation provided	yes
5/5/2015 QRS	525850 High Bill	Resolved - Explanation provided	yes
5/5/2015 QRS	520885 Wants Refund On Overpayment	Resolved - Explanation provided	yes
5/6/2015 REGULATORY INQUIRY	524270 Difficulties In Returning to T&D/LDC	Resolved - Explanation provided	yes
5/11/2015 QRS	526774 Questionable Marketing Practices	Resolved - Explanation provided	yes
4/24/2015 QRS	519991 Questionable Marketing Practices	Resolved - Explanation provided	yes
5/12/2015 QRS	521579 Questionable Marketing Practices	Resolved - Explanation provided	yes

'12/2015 QRS	527062 Dissatisfied with Price-No Savings Realized	Resolved - Explanation provided	yes
'13/2015 QRS	527194 ESCO Slamming/Alledged Slam	Resolved - Explanation provided	yes
'15/2015 QRS	527766 Misrepresentation of Identity	Resolved - Explanation provided	yes
'15/2015 QRS	521847 Dissatisfied with Price-No Savings Realized	Resolved - Explanation provided	yes
5/6/2015 REGULATORY INQUIRY	524270 Questionable Marketing Practices	Resolved - Explanation provided	yes
'20/2015 REGULATORY INQUIRY	522422 Questionable Marketing Practices	Resolved - Explanation provided	yes
'11/2015 QRS	526774 Questionable Marketing Practices	Resolved - Explanation provided	yes
'12/2015 QRS	521579 Questionable Marketing Practices	Resolved - Explanation provided	yes
'27/2015 QRS	529322 ESCO Slamming/Alledged Slam	Resolved - Explanation provided	yes
'13/2015 QRS	527194 ESCO Slamming/Alledged Slam	Resolved - Explanation provided	yes
'28/2015 QRS	522823 Questionable Marketing Practices	Resolved - Explanation provided	yes
'15/2015 QRS	527766 Questionable Marketing Practices	Resolved - Explanation provided	yes
'20/2015 AG	1225763 Alleged Questionable Marketing Practices	Resolved - Explanation provided	yes
'29/2015 QRS	529888 Questionable Marketing Practices	Resolved - Explanation provided	yes
6/2/2015 QRS	530406 ESCO Slamming/Alledged Slam	Resolved - Explanation provided	yes
6/3/2015 QRS	530726 Dissatisfied with Price-No Savings Realized	Resolved - Explanation provided	yes
6/3/2015 QRS	530728 Wants Refund On Overpayment	Resolved - Explanation provided	yes
6/3/2015 QRS	530768 Questionable Marketing Practices	Resolved - Explanation provided	yes
6/5/2015 QRS	531466 Questionable Marketing Practices	Resolved - Explanation provided	yes
6/8/2015 QRS	531848 Questionable Marketing Practices	Resolved - Explanation provided	yes
'29/2015 QRS	529888 Questionable Marketing Practices	Resolved - Explanation provided	yes
'11/2015 QRS	523345 Questionable Marketing Practices	Resolved - Explanation provided	yes
6/2/2015 QRS	530406 Questionable Marketing Practices	Resolved - Explanation provided	yes
6/2/2015 QRS	531466 ESCO Slamming/Alledged Slam	Resolved - Explanation provided	yes
6/2/2015 QRS	523415 ESCO Slamming/Alledged Siam	Resolved - Explanation provided	yes
'16/2015 REGULATORY INQUIRY	520877 Questionable Marketing Practices	Resolved - Explanation provided	yes
'16/2015 REGULATORY INQUIRY	524694 Misrepresentation of Identity	Resolved - Explanation provided	yes
'16/2015 REGULATORY INQUIRY	525106 Questionable Marketing Practices	Resolved - Explanation provided	yes
'16/2015 QRS	533576 Questionable Marketing Practices	Resolved - Explanation provided	yes
6/3/2015 QRS	530726 Wants Refund.On Overpayment	Resolved - Explanation provided	yes
'16/2015 QRS	520877 Questionable Marketing Practices	Resolved - Explanation provided	yes
'16/2015 QRS	524274 Questionable Marketing Practices	Resolved - Explanation provided	yes
6/8/2015 QRS	531848 Questionable Marketing Practices	Resolved - Explanation provided	yes
'11/2015 QRS	523345 ESCO Slamming/Alledged Slam	Resolved - Explanation provided	yes
'23/2015 QRS	534776 ESCO Slamming/Alledged Slam	Resolved - Explanation provided	yes
'24/2015 QRS	534968 Questionable Marketing Practices	Resolved - Explanation provided	yes
'23/2015 QRS	534776 ESCO Slamming/Alledged Slam	Resolved - Explanation provided	yes
'26/2015 QRS	524161 Wants Refund On Overpayment	Resolved - Explanation provided	yes
'26/2015 QRS	524165 Wants Refund On Overpayment	Resolved - Explanation provided	yes
'29/2015 QRS	535480 Dissatisfied with Price-No Savings Realized	Resolved - Explanation provided	yes
'16/2015 QRS	524694 Misrepresentation of Identity	Resolved - Explanation provided	yes
'16/2015 QRS	525106 Questionable Marketing Practices	Resolved - Explanation provided	yes
'16/2015 QRS	533576 Questionable Marketing Practices	Resolved - Explanation provided	yes
7/1/2015 QRS	536130 Wants Refund On Overpayment	Resolved - Explanation provided	yes
7/1/2015 QRS	536140 Misrepresentation of Identity	Resolved - Explanation provided	yes
7/3/2015 REGULATORY INQUIRY	524404 Difficulties In Returning to T&D/LDC	Resolved - Explanation provided	yes
7/6/2015 QRS	536534 ESCO Slamming/Alledged Slam	Resolved - Explanation provided	yes
7/26/2015 QRS	524165 Wants Refund On Overpayment	Resolved - Explanation provided	yes

24/2015 QRS	534968 Questionable Marketing Practices	Resolved - Explanation provided	yes
/8/2015 QRS	537234 Misrepresentation of Identity	Resolved - Explanation provided	yes
/9/2015 REGULATORY INQUIRY	535480 Dissatisfied with Price-No Savings Realized	Resolved - Explanation provided	yes
13/2015 QRS	537840 ESCO Slamming/Alledged Slam	Resolved - Explanation provided	yes
/3/2015 REGULATORY INQUIRY	524404 Difficulties In Returning to T&D/LDC	Resolved - Explanation provided	yes
15/2015 QRS	538326 Dissatisfied with Price-No Savings Realized	Resolved - Explanation provided	yes
/1/2015 QRS	536130 Dissatisfied with Price-No Savings Realized	Resolved - Explanation provided	yes
15/2015 QRS	538326 Dissatisfied with Price-No Savings Realized	Resolved - Explanation provided	yes
16/2015 REGULATORY INQUIRY	530406 ESCO Slamming/Alledged Slam	Resolved - Explanation provided	yes
/6/2015 QRS	536534 ESCO Slamming/Alledged Slam	Resolved - Explanation provided	yes
20/2015 QRS	539036 ESCO Slamming/Alledged Slam	Resolved - Explanation provided	yes
20/2015 QRS	539648 ESCO Slamming/Alledged Slam	Resolved - Explanation provided	yes
/8/2015 QRS	537234 Misrepresentation of Identity	Resolved - Explanation provided	yes
28/2015 QRS	540206 Dissatisfied with Price-No Savings Realized	Resolved - Explanation provided	yes
28/2015 REGULATORY INQUIRY	530406 ESCO Slamming/Alledged Slam	Resolved - Explanation provided	yes
29/2015 REGULATORY INQUIRY	539736 Questionable Marketing Practices	Resolved - Explanation provided	yes
30/2015 REGULATORY INQUIRY	536534 ESCO Slamming/Alledged Slam	Resolved - Explanation provided	yes
30/2015 REGULATORY INQUIRY	540714 Questionable Marketing Practices	Resolved - Explanation provided	yes
30/2015 QRS	540750 Questionable Marketing Practices	Resolved - Explanation provided	yes
31/2015 QRS	540840 Misrepresentation of Identity	Resolved - Explanation provided	yes
3/4/2015 QRS	541552 Questionable Marketing Practices	Resolved - Explanation provided	yes
3/4/2015 QRS	541552 Questionable Marketing Practices	Resolved - Explanation provided	yes
3/6/2015 QRS	526549 Questionable Marketing Practices	Resolved - Explanation provided	yes
3/7/2015 QRS	542242 Questionable Marketing Practices	Resolved - Explanation provided	yes
7/6/2015 QRS	536534 ESCO Slamming/Alledged Slam	Resolved - Explanation provided	yes
28/2015 QRS	540206 Dissatisfied with Price-No Savings Realized	Resolved - Explanation provided	yes
29/2015 QRS	539736 Questionable Marketing Practices	Resolved - Explanation provided	yes
12/2015 QRS	542906 Questionable Marketing Practices	Resolved - Explanation provided	yes
12/2015 QRS	542920 Inaccurate Bill	Resolved - Explanation provided	yes
12/2015 QRS	543018 ESCO Slamming/Alledged Slam	Resolved - Explanation provided	yes
12/2015 REGULATORY INQUIRY	539036 ESCO Slamming/Alledged Slam	Resolved - Explanation provided	yes
30/2015 QRS	540714 Questionable Marketing Practices	Resolved - Explanation provided	yes
14/2015 QRS	543390 Questionable Marketing Practices	Resolved - Explanation provided	yes
17/2015 QRS	543560 Questionable Marketing Practices	Resolved - Explanation provided	yes
30/2015 QRS	540750 Misrepresentation of Identity	Resolved - Explanation provided	yes
31/2015 QRS	540840 Misrepresentation of Identity	Resolved - Explanation provided	yes
23/3388 QRS	543596 Difficulties In Returning to T&D/LDC	Resolved - Explanation provided	yes
17/2015 QRS	543710 Difficulties In Returning to T&D/LDC	Resolved - Explanation provided	yes
20/2015 QRS	544374 ESCO Slamming/Alledged Slam	Resolved - Explanation provided	yes
3/7/2015 QRS	542242 Questionable Marketing Practices	Resolved - Explanation provided	yes
21/2015 QRS	544678 Dissatisfied with Price-No Savings Realized	Resolved - Explanation provided	yes
21/2015 REGULATORY INQUIRY	524165 Dissatisfied with Price-No Savings Realized	Resolved - Explanation provided	yes
21/2015 QRS	544780 Questionable Marketing Practices	Resolved - Explanation provided	yes
12/2015 QRS	542906 Questionable Marketing Practices	Resolved - Explanation provided	yes
5/2/2015 REGULATORY INQUIRY	530406 Alleged ESCO Slamming	Resolved - Explanation provided	yes
12/2015 QRS	542920 Inaccurate Bill	Resolved - Explanation provided	yes
25/2015 QRS	545216 Misrepresentation of Identity	Resolved - Explanation provided	yes
27/2015 QRS	545612 Questionable Marketing Practices	Resolved - Explanation provided	yes

'31/2015 QRS	546060 Misrepresentation of Identity	Resolved - Explanation provided	yes
'17/2015 QRS	543560 Questionable Marketing Practices	Resolved - Explanation provided	yes
'17/2015 QRS	543596 Difficulties In Returning to T&D/LDC	Resolved - Explanation provided	yes
'21/2015 REGULATORY INQUIRY	524165 Dissatisfied with Price-No Savings Realized	Resolved - Explanation provided	yes
'17/2015 QRS	543710 Difficulties In Returning to T&D/LDC	Resolved - Explanation provided	yes
3/2/2015 QRS	527899 ESCO Slamming/Alledged Slam	Resolved - Explanation provided	yes
3/2/2015 QRS	527937 ESCO Slamming/Alledged Slam	Resolved - Explanation provided	yes
3/3/2015 QRS	546648 ESCO Slamming/Alledged Slam	Resolved - Explanation provided	yes
3/4/2015 QRS	528039 Misrepresentation of Identity	Resolved - Explanation provided	yes
3/4/2015 QRS	546904 Questionable Marketing Practices	Resolved - Explanation provided	yes
3/8/2015 QRS	547036 Misrepresentation of Identity	Resolved - Explanation provided	yes
/21/2015 QRS	544678 High Bill	Resolved - Explanation provided	yes
/21/2015 QRS	544780 Questionable Marketing Practices	Resolved - Explanation provided	yes
/25/2015 QRS	545216 ESCO Slamming/Alledged Slam	Resolved - Explanation provided	yes
/27/2015 QRS	545612 Questionable Marketing Practices	Resolved - Explanation provided	yes
/11/2015 QRS	548064 Questionable Marketing Practices	Resolved - Explanation provided	yes
/14/2015 QRS	548222 Questionable Marketing Practices	Resolved - Explanation provided	yes
/14/2015 QRS	548300 Questionable Marketing Practices	Resolved - Explanation provided	yes
/31/2015 QRS	546060 Misrepresentation of Identity	Resolved - Explanation provided	yes
9/2/2015 QRS	527899 ESCO Slamming/Alledged Slam	Resolved - Explanation provided	yes
/16/2015 QRS	548712 Misrepresentation of Identity	Resolved - Explanation provided	yes
9/2/2015 QRS	527937 ESCO Slamming/Alledged Slam	Resolved - Explanation provided	yes
/16/2015 QRS	548826 Questionable Marketing Practices	Resolved - Explanation provided	yes
/16/2015 QRS	548712 Misrepresentation of Identity	Resolved - Explanation provided	yes
9/3/2015 QRS	546648 ESCO Slamming/Alledged Slam	Resolved - Explanation provided	yes
9/4/2015 QRS	528039 Misrepresentation of Identity	Resolved - Explanation provided	yes
9/4/2015 QRS	546904 Misrepresentation of Identity	Resolved - Explanation provided	yes
/17/2015 QRS	548912 Dissatisfied with Price-No Savings Realized	Resolved - Explanation provided	yes
/18/2015 QRS	549294 ESCO Slamming/Alledged Slam	Resolved - Explanation provided	yes
9/8/2015 QRS	547036 ESCO Slamming/Alledged Slam	Resolved - Explanation provided	yes
/11/2015 QRS	548064 Questionable Marketing Practices	Resolved - Explanation provided	yes
/21/2015 QRS	528855 ESCO Slamming/Alledged Slam	Resolved - Explanation provided	yes
/22/2015 REGULATORY INQUIRY	543202 Questionable Marketing Practices	Resolved - Explanation provided	yes
/22/2015 REGULATORY INQUIRY	526737 Questionable Marketing Practices	Resolved - Explanation provided	yes
/25/2015 QRS	550480 Questionable Marketing Practices	Resolved - Explanation provided	yes
/14/2015 QRS	548222 Questionable Marketing Practices	Resolved - Explanation provided	yes
/14/2015 QRS	548300 Questionable Marketing Practices	Resolved - Explanation provided	yes
/22/2015 REGULATORY INQUIRY	526737 Questionable Marketing Practices	Resolved - Explanation provided	yes
/22/2015 REGULATORY INQUIRY	543202 Questionable Marketing Practices	Resolved - Explanation provided	yes
/30/2015 AG	1249440 High bill complaint	Resolved - Explanation provided	yes
0/2/2015 REGULATORY INQUIRY	539648 ESCO Slamming/Alledged Slam	Resolved - Explanation provided	yes
/16/2015 QRS	548826 Dissatisfied with Price-No Savings Realized	Resolved - Explanation provided	yes
0/5/2015 QRS	551766 Questionable Marketing Practices	Resolved - Explanation provided	yes
/17/2015 QRS	548912 Dissatisfied with Sales Agreement/Early Termination Fee	Resolved - Explanation provided	yes
0/5/2015 QRS	529687 Questionable Marketing Practices	Resolved - Explanation provided	yes
0/8/2015 QRS	529907 ESCO Slamming/Alledged Slam	Resolved - Explanation provided	yes
0/9/2015 QRS	529985 Questionable Marketing Practices	Resolved - Explanation provided	yes
/21/2015 QRS	528855 ESCO Slamming/Alledged Slam	Resolved - Explanation provided	yes

/25/2015 QRS	550480 Questionable Marketing Practices	Resolved - Explanation provided	yes
3/2/2015 REGULATORY INQUIRY	539648 Difficulties In Returning to T&D/LDC	Resolved - Explanation provided	yes
/14/2015 QRS	553232 Misrepresentation of Identity	Resolved - Explanation provided	yes
/16/2015 QRS	553802 Questionable Marketing Practices	Resolved - Explanation provided	yes
/16/2015 QRS	553850 Dissatisfied with Price-No Savings Realized	Resolved - Explanation provided	yes
/19/2015 QRS	554104 Dissatisfied with Price-No Savings Realized	Resolved - Explanation provided	yes
/20/2015 QRS	554244 Questionable Marketing Practices	Resolved - Explanation provided	yes
0/5/2015 QRS	551766 Questionable Marketing Practices	Resolved - Explanation provided	yes
0/5/2015 QRS	529687 Dissatisfied with Price-No Savings Realized	Resolved - Explanation provided	yes
/21/2015 QRS	530501 Dissatisfied with Price-No Savings Realized	Resolved - Explanation provided	yes
0/8/2015 QRS	529907 Early Termination Charge	Resolved - Explanation provided	yes
/22/2015 QRS	554784 ESCO Slamming/Alledged Slam	Resolved - Explanation provided	yes
/23/2015 REGULATORY INQUIRY	528327 Misrepresentation of Identity	Resolved - Explanation provided	yes
0/9/2015 QRS	529985 Questionable Marketing Practices	Resolved - Explanation provided	yes
/14/2015 QRS	553232 alleged ESCO Slamming	Resolved - Explanation provided	yes
/14/2015 QRS	555184 Misrepresentation of Identity	Resolved - Explanation provided	yes
/16/2015 QRS	553802 Wants Refund On Overpayment	Resolved - Explanation provided	yes
/30/2015 QRS	556106 Other ESCO Matters	Resolved - Explanation provided	yes
/16/2015 QRS	553850 Dissatisfied with Price-No Savings Realized	Resolved - Explanation provided	yes
1/4/2015 QRS	556752 Questionable Marketing Practices	Resolved - Explanation provided	yes
/23/2015 REGULATORY INQUIRY	528327 Questionable Marketing Practices	Resolved - Explanation provided	yes
/20/2015 QRS	554244 Questionable Marketing Practices	Resolved - Explanation provided	yes
/21/2015 QRS	530501 questionable Marketing Practices	Resolved - Explanation provided	yes
/22/2015 QRS	554784 ESCO Slamming/Alledged Slam	Resolved - Explanation provided	yes
/26/2015 QRS	555184 Misrepresentation of Identity	Resolved - Explanation provided	yes
1/4/2015 QRS	556752 Questionable Marketing Practices	Resolved - Explanation provided	yes
2/1/2015 QRS	560216 alleged ESCO Slamming	Resolved - Explanation provided	yes
2/2/2015 QRS	532441 alleged ESCO Slamming	Resolved - Explanation provided	yes
2/1/2015 QRS	560216 ESCO Slamming/Alledged Slam	Resolved - Explanation provided	yes
2/7/2015 QRS	560850 ESCO Slamming/Alledged Slam	Resolved - Explanation provided	yes
2/7/2015 QRS	560852 ESCO Slamming/Alledged Slam	Resolved - Explanation provided	yes
/10/2015 QRS	532821 Questionable Marketing Practices	Resolved - Explanation provided	yes
/15/2015 QRS	561836 Can Not Contact Company	Resolved - Explanation provided	yes
/16/2015 QRS	562112 Questionable Marketing Practices	Resolved - Explanation provided	yes
0/8/3357 QRS	532441 ESCO Slamming/Alledged Slam	Resolved - Explanation provided	yes
/18/2015 QRS	533229 Dissatisfied with Price-No Savings Realized	Resolved - Explanation provided	yes
/18/2015 QRS	533205 Questionable Marketing Practices	Resolved - Explanation provided	yes
2/7/2015 QRS	560850 ESCO Slamming/Alledged Slam	Resolved - Explanation provided	yes
/15/2015 QRS	561836 alleged ESCO Slamming	Resolved - Explanation provided	yes
/18/2015 QRS	533229 Back Billing	Resolved - Explanation provided	yes
/18/2015 QRS	533205 Questionable Marketing Practices	Resolved - Explanation provided	yes
/17/2015 AG	1256345 Requested refund	Resolved - Explanation provided	yes
/21/2015 AG	1259926 Confusion about information received	Resolved - Explanation provided	yes
/12/2015 QRS	611508 Misrepresentation of Identity	Resolved - Explanation provided	yes
/13/2015 QRS	611816 Misrepresentation of Identity	Resolved - Explanation provided	yes
/14/2016 QRS	611862 Questionable Marketing Practices	Resolved - Explanation provided	yes
/15/2015 QRS	612170 Misrepresentation of Identity	Resolved - Explanation provided	yes
/19/2015 QRS	612236 ESCO Slamming/Alledged Slam	Resolved - Explanation provided	yes

'19/2015 QRS	612258	ESCO Slamming/Alledged Slam	Resolved - Explanation provided	yes
'19/2015 QRS	612236	ESCO Slamming/Alledged Slam	Resolved - Explanation provided	yes
'25/2016 QRS	610915	Questionable Marketing Practices	Resolved - Explanation provided	yes
'12/2016 QRS	611508	Misrepresentation of Identity	Resolved - Explanation provided	yes
'13/2016 QRS	611816	Misrepresentation of Identity	Resolved - Explanation provided	yes
2/1/2016 QRS	614558	ESCO Slamming/Alledged Slam	Resolved - Explanation provided	yes
'14/2016 QRS	611862	Questionable Marketing Practices	Resolved - Explanation provided	yes
2/1/2016 QRS	614630	Misrepresentation of Identity	Resolved - Explanation provided	yes
'15/2016 QRS	612170	Misrepresentation of Identity	Resolved - Explanation provided	yes
'22/2016 Civil Court County of NY	Q152/2016	Wants Refund On Overpayment	Resolved in small claims court	yes
2/2/2016 QRS	611261	Misrepresentation of Identity	Resolved - Explanation provided	yes
2/2/2016 QRS	611275	Questionable Marketing Practices	Resolved - Explanation provided	yes
2/9/2016 QRS	615892	ESCO Slamming/Alledged Slam	Resolved - Explanation provided	yes
'11/2016 AG	1269184	Questionable Marketing	Resolved - Explanation provided	yes
'11/2016 QRS	616256	Difficulties In Returning to T&D/LDC - Delay in Cancellation of ES	Resolved - Explanation provided	yes
'25/2016 QRS	610915	Questionable Marketing Practices	Resolved - Explanation provided	yes
'16/2016 QRS	611829	alleged ESCO Slamming	Resolved - Explanation provided	yes
2/2/2016 QRS	611261	Questionable Marketing Practices	Resolved - Explanation provided	yes
'26/2016 QRS	618502	questionable Marketing Practices	Resolved - Explanation provided	yes
'11/2016 QRS	616256	Difficulties In Returning to T&D/LDC - Delay in Cancellation of ES	Resolved - Explanation provided	yes
3/1/2016 QRS	618982	Dissatisfied with Price-No Savings Realized	Resolved - Explanation provided	yes
3/3/2016 QRS	619424	Questionable Marketing Practices	Resolved - Explanation provided	yes
'16/2016 QRS	611829	ESCO Slamming/Alledged Slam	Resolved - Explanation provided	yes
'10/2016 QRS	620362	Dissatisfied with Price-No Savings Realized	Resolved - Explanation provided	yes
'17/2016 QRS	613207	ESCO Slamming/Alledged Slam	Resolved - Explanation provided	yes
3/1/2016 QRS	618982	Dissatisfied with Price-No Savings Realized	Resolved - Explanation provided	yes
3/3/2016 QRS	619424	ESCO Slamming/Alledged Slam	Resolved - Explanation provided	yes
'31/2016 QRS	623012	Dissatisfied with Price-No Savings Realized	Resolved - Explanation provided	yes
'31/2016 QRS	623076	alleged ESCO Slamming	Resolved - Explanation provided	yes
4/4/2016 REGULATORY INQUIRY	619424	Questionable Marketing Practices	Resolved - Explanation provided	yes
'12/2016 QRS	624370	ESCO Slamming/Alledged Slam	Resolved - Explanation provided	yes
'12/2016 QRS	624370	ESCO Slamming/Alledged Slam	Resolved - Explanation provided	yes
5/4/2016 QRS	627088	ESCO Slamming/Alledged Slam	Resolved - Explanation provided	yes
'10/2016 QRS	627742	Dissatisfied with Price-No Savings Realized	Resolved - Explanation provided	yes
'10/2016 QRS	627850	Difficulties In Returning to T&D/LDC - Delay in Cancellation of ES	Resolved - Explanation provided	yes
'18/2016 REGULATORY INQUIRY	627850	Difficulties in Returning to T&D/LDC - Delay in Cancellation of ES	Resolved - Explanation provided	yes
'20/2016 QRS	616599	Questionable Marketing Practices	Resolved - Explanation provided	yes
'10/2016 QRS	627850	Difficulties In Returning to T&D/LDC - Delay in Cancellation of ES	Resolved - Explanation provided	yes
5/3/2016 REGULATORY INQUIRY	619424	Questionable Marketing Practices	Resolved - Explanation provided	yes
'18/2016 QRS	621121	Questionable Marketing Practices	Resolved - Explanation provided	yes
3/9/2011 AG	1299876	Check issue for rewards program	Resolved - Explanation provided	yes
'12/2016 QRS	623239	Questionable Marketing Practices	Resolved - Explanation provided	yes
'13/2016 QRS	624043	Svc Disconnect Request Not Done	Resolved - Explanation provided	yes
'16/2016 QRS	641424	Dissatisfied with Price-No Savings Realized	Resolved - Explanation provided	yes
3/5/2016 REGULATORY INQUIRY	624370	ESCO Slamming/Alledged Slam	Resolved - Explanation provided	yes
3/5/2016 REGULATORY INQUIRY	627088	ESCO Slamming/Alledged Slam	Resolved - Explanation provided	yes
'12/2016 Small Claims (Queens)	152.SCQ2016	Requesting refund and alleges slamming	Resolved - Explanation provided	yes
1/2/2016 REGULATORY INQUIRY	646602	Estimated Bill	Resolved - Explanation provided	yes

12/8/2016	QRS	649400	ESCO Slamming/Alledged Siam	Resolved - Explanation provided	yes
1/26/2017	QRS	711776	Questionable Marketing Practices	Resolved - Explanation provided	yes
2/23/2017	QRS	712861	Dissatisfied with Price-No Savings Realized	Resolved - Explanation provided	yes
2/13/2017	AG	1329005	Dissatisfied with customer service	Resolved - Explanation provided	yes
2/15/2017	QRS	713084	Wants Refund On Overpayment	Resolved - Explanation provided	yes
2/17/2017	QRS	713084	Dissatisfied with Price-No Savings Realized	Resolved - Explanation provided	yes
2/28/2017	QRS	714647	ESCO Slamming/Alledged Slam	Resolved - Explanation provided	yes
3/8/2017	QRS	714980	ESCO Slamming/Alledged Slam	Resolved - Explanation provided	yes
3/15/2017	QRS	715720	Other ESCO Matters	Resolved - Explanation provided	yes
3/16/2017	REGULATORY INQUIRY	713084	Dissatisfied with Price-No Savings Realized	Resolved - Explanation provided	yes
3/8/2017	QRS	714980	ESCO Slamming/Alledged Slam	Resolved - Explanation provided	yes
3/28/2017	REGULATORY INQUIRY	714647	Alleged ESCO Slamming	Resolved - Explanation provided	yes
4/11/2017	QRS	718226	ESCO Slamming/Alledged Slam	Resolved - Explanation provided	yes
5/10/2017	REGULATORY INQUIRY	715720	Other ESCO Matters	Resolved - Explanation provided	yes
4/25/2017	QRS	719039	Questionable Marketing Practices	Resolved - Explanation provided	yes
5/10/2017	REGULATORY INQUIRY	715720	Other ESCO Matters	Resolved - Explanation provided	yes
9/22/2014	Yonkers County		No solitication permit	Resolved - Applied for permit, paid fine	Yes
12/9/2016	AG	1259926	Did not understand the enrollment process	Resolved - Explanation provided	yes
9/9/2014	Civil Court County of Richomd	836.SCR2014 1	Breach of Agreement	Dismissed	yes
8/8/2017	Supreme Ct. of NY, County of Kings	0515350/2017	Austin v. Kiwi Energy NY, LLC et al	Pending	No

KIWI ENERGY NY LLC - BETTER BUSINESS BUREAU

ID	Opened on	Closed on	Status
10122219	7/8/2014	7/29/2014	Complaint Answered
10122175	7/8/2014	7/29/2014	Complaint Answered
10136178	7/16/2014	7/16/2014	Complaint received as information only by the BBB
10151271	7/28/2014	8/15/2014	The BBB considers this complaint resolved.
10151076	7/28/2014	8/19/2014	Complaint Answered
10156490	7/30/2014	8/21/2014	Complaint Answered
10193936	8/26/2014	8/26/2014	Complaint received as information only by the BBB
10209487	9/8/2014	10/6/2014	Complaint Answered
10223843	9/17/2014	10/13/2014	Complaint Answered
10226031	9/18/2014	10/5/2014	The BBB considers this complaint resolved.
10228118	9/19/2014	9/19/2014	Complaint received as information only by the BBB
10229739	9/22/2014	10/11/2014	The BBB considers this complaint resolved.
10230200	9/22/2014	10/14/2014	Complaint Answered
10230058	9/22/2014	10/14/2014	Complaint Answered
10249591	10/6/2014	10/6/2014	Complaint received as information only by the BBB
10270244	10/20/2014	10/20/2014	Complaint received as information only by the BBB
10290513	11/3/2014	11/24/2014	Complaint Answered
10295376	11/5/2014	11/23/2014	The BBB considers this complaint resolved.
10294910	11/5/2014	11/28/2014	Complaint Answered
10303874	11/12/2014	12/11/2014	Complaint Answered
10310674	11/18/2014	11/18/2014	Complaint received as information only by the BBB
10314369	11/20/2014	12/15/2014	Complaint Answered
10338277	12/8/2014	12/29/2014	Complaint Answered
10338238	12/8/2014	12/29/2014	Complaint Answered
10340094	12/10/2014	12/30/2014	The BBB considers this complaint resolved.
10347164	12/16/2014	12/16/2014	Complaint received as information only by the BBB
10349923	12/17/2014	12/17/2014	Complaint received as information only by the BBB
10364351	1/5/2015	1/12/2015	Complaint Answered
10389544	1/12/2015	1/31/2015	The BBB considers this complaint resolved.
10415720	1/26/2015	2/10/2015	The BBB considers this complaint resolved.
10438351	2/10/2015	2/10/2015	Complaint received as information only by the BBB
10506828	3/2/2015	3/17/2015	The BBB considers this complaint resolved.
10517557	3/6/2015	3/31/2015	Complaint Answered
10517637	3/6/2015	4/1/2015	Complaint Answered
10529944	3/12/2015	3/12/2015	Complaint received as information only by the BBB
10540944	3/20/2015	4/10/2015	Complaint Answered
10546254	3/24/2015	4/14/2015	Complaint Answered
10552784	3/30/2015	4/11/2015	The BBB considers this complaint resolved.
10552670	3/30/2015	4/14/2015	The BBB considers this complaint resolved.
10553767	3/30/2015	4/17/2015	The BBB considers this complaint resolved.
10567207	4/7/2015	4/28/2015	Complaint Answered
10571166	4/9/2015	4/10/2015	The BBB considers this complaint resolved.
10578001	4/15/2015	5/6/2015	Complaint Answered
10605773	5/4/2015	5/4/2015	Complaint received as information only by the BBB
10606345	5/4/2015	5/26/2015	Complaint Answered
10608545	5/5/2015	6/15/2015	Complaint Answered
10612841	5/7/2015	5/28/2015	The BBB considers this complaint resolved.
10660054	6/9/2015	6/9/2015	Complaint received as information only by the BBB
10660795	6/9/2015	6/29/2015	Complaint Answered
10664744	6/11/2015	7/14/2015	Complaint Answered
10698393	7/6/2015	7/27/2015	Complaint Answered
10711682	7/13/2015	7/13/2015	Complaint received as information only by the BBB
10711158	7/13/2015	8/3/2015	Complaint Answered
10717160	7/15/2015	8/19/2015	Complaint Answered
10719595	7/17/2015	7/17/2015	Complaint received as information only by the BBB
10819204	9/18/2015	9/19/2015	The BBB considers this complaint resolved.
10819246	9/18/2015	10/2/2015	Complaint Answered

10822267	9/21/2015	10/13/2015	Complaint Answered
10845480	10/6/2015	11/12/2015	Complaint Answered
10856232	10/14/2015	11/17/2015	Complaint Answered
10884414	10/29/2015	11/19/2015	Complaint Answered
10835861	10/29/2015	11/19/2015	Complaint Answered
10944727	11/10/2015	11/26/2015	The BBB considers this complaint resolved.
10948031	11/12/2015	12/7/2015	Complaint Answered
10963192	11/20/2015	11/20/2015	Complaint received as information only by the BBB
10967518	11/24/2015	12/17/2015	Complaint Answered
10992686	12/14/2015	1/9/2016	The BBB considers this complaint resolved.
11026892	1/6/2016	1/22/2016	The BBB considers this complaint resolved.
11028826	1/7/2016	1/7/2016	Complaint received as information only by the BBB
11089243	1/19/2016	1/19/2016	Complaint received as information only by the BBB
11096384	1/21/2016	2/13/2016	The BBB considers this complaint resolved.
11108498	1/28/2016	3/14/2016	Complaint Answered
11124638	2/8/2016	3/28/2016	Complaint Answered
11134880	2/16/2016	3/3/2016	The BBB considers this complaint resolved.
11144128	2/19/2016	2/19/2016	Complaint received as information only by the BBB
11157037	2/26/2016	3/18/2016	The BBB considers this complaint resolved.
11197244	3/11/2016	3/21/2016	Complaint Answered
11249306	3/22/2016	4/22/2016	The BBB considers this complaint resolved.
11568102	7/18/2016	8/23/2016	Complaint Answered
11940268	1/17/2017	1/17/2017	Complaint received as information only by the BBB
11971381	2/3/2017	3/13/2017	Complaint Answered
12153948	5/15/2017	5/30/2017	Complaint Answered

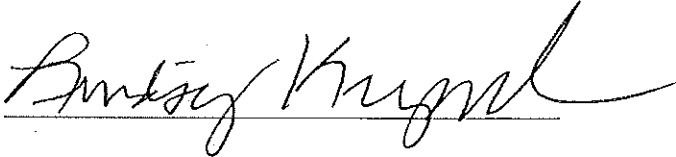
**BEFORE THE
PENNSYLVANIA PUBLIC UTILITY COMMISSION**

Electric Generation Supplier :
License Application of :
Spring Energy RRH, LLC, d/b/a Spring :
Power and Gas :
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Docket No. A-2017-2618308

VERIFICATION

I, Lindsay Kreppel, holding the title Attorney, Regulatory and New Markets Manager with Spring Energy RRH, LLC, hereby state that the facts set forth above are true and correct to the best of my knowledge, information and belief and that I expect to be able to prove the same at a hearing held in this matter. I understand that false statements herein are made subject to the penalties of 18 Pa. C.S. §4904, relating to unsworn falsifications to authorities.



Date: 12/3/2017