STEVENS & LEE LAWYERS & CONSULTANTS

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October 3, 2017

VIA ELECTRONIC FILING

Secretary Rosemary Chiavetta Pennsylvania Public Utility Commission Commonwealth Keystone Building P.O. Box 3265 Harrisburg, PA 17105-3265

Re: Application of Spring Energy RRH, LLC d/b/a Spring Power & Gas for Approval to Offer, Render, Furnish or Supply Natural Gas Services as a Supplier Docket No. A-2017-2614651

Dear Secretary Chiavetta:

Enclosed for filing as a supplement to the above-referenced Application please find an updated Exhibit 5 (Compliance List for Affiliates), to update information requested by section 5 of the Application form.

Thank you and please feel free to contact me if you have any questions or need any additional information.

Very truly yours,

STEVENS & LEE

Michael A. Gruin

Encl.

cc: Lee Yalcin, Bureau of Technical Utility Services (via email)

Philadelphia • Reading • Valley Forge • Allentown • Harrisburg • Lancaster • Scranton • Wilkes-Barre • Princeton • Charleston • New York • Wilmington

Exhibit 5

SPRING ENERGY RRH LLC - NEW JERSEY

DateComplaint NoComplaint SummaryResolutionResolved Yes/No2/13/2017 17W00000106Dissatisfied with PriceResolved - Explanation providedYes5/9/2017 17W00000289Alleged slammingResolved - Explanation providedYes

SPRING ENERGY RRH, LLC - MARYLAND

DateComplaint NoComplaint SummaryResolutionResolved Yes/No8/31/2016MPSC #816323075Alleged misrepresentationResolved - Explaination providedYes12/2/2016MPSC #1116326505 Alleged slammingResolved - Explaination providedYes5/1/2017MPSC #517330443Disputing chargesResolved - Explaination providedYes

KIWI ENERGY NY LLC - NEW YORK

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102	Resolved - Evaluation provided		
Ves	Resolved - Explanation provided	325692 Questionable Marketing Practices	7/1/2013 REGULATORY INQUIRY
Yes	Resolved - Explanation provided	329524 Questionable Marketing Practices	
Yes	Resolved - Explanation provided	-321465 Questionable Marketing Practices	
Yes	Resolved - Explanation provided	320593 Questionable Marketing Practices	
Yes	Resolved - Explanation provided	325692 No Savings Realized	
Yes	Resolved - Explanation provided		
Yes	Resolved - Explanation provided	324134 Questionable Marketing Practices	
Yes	Resoived - Explanation provided	-	
Yes	Resolved - Explanation provided	_	
γes	Resolved - Explanation provided	322538 Questionable Marketing Practices	
Yes			5/10/2013 REGULATORY INQUIRY
Yes	Resolved - Explanation provided	321500 Service Agreement Was Terminated	4/24/2013 QRS
Yes	Resolved - Explanation provided	316903 Misrepresentation of Identity	4/5/2013 QRS
Yes	Resolved - Explanation provided	316901 No Savings Realized	4/5/2013 QRS
Yes ·	Resolved - Explanation provided	316804 Questionable Marketing Practices	4/4/2013 QRS
Yes	Resolved - Explanation provided	319500 Questionable Marketing Practices	4/4/2013 QRS
Yes	Resolved - Explanation provided	316353 Questionable Marketing Practices	4/1/2013 QRS
Yes	Resolved - Explanation provided	316127 Questionable Marketing Practices	4/4/2013 REGULATORY INQUIRY
Yes		315293 Questionable Marketing Practices	4/1/2013 SRS
Yes	Resolved - Explanation provided	318008 Alleged ESCO Slamming	3/23/2013 QRS
Yes	Resolved - Explanation provided	315293 No Savings Realized	3/22/2013
Yes	Resolved - Explanation provided	315677 Questionable Marketing Practices	3/20/2013
Yes	Resolved - Explanation provided	318008 Alleged ESCO Stamming	3/20/2013
Yes	Resolved - Explanation provided		3/15/2013
Yes	Resolved - Explanation provided	316846 Does not understand cancellation timeline	3/7/2013
Yes	 Resolved - Explanation provided 	316804 Questionable Marketing Practices	3/7/2013
Yes	Resolved - Explanation provided	316728 Alieged ESCO Slamming	3/6/2013
Yes	Resolved - Explanation provided	314289 Questionable Marketing Practices	3/5/2013
Yes	Resolved - Explanation provided	316160 Questionable Marketing Practices	2/28/2013
Yes	 Resolved - Explanation provided 	315600 Customer unsure about supply service	2/22/2013
Yes	Resolved - Added to DNC	313031 Customer unsure about supply service	2/19/2013
Yes	Resolved - Explanation provided	312919 Dissatisfied with Terms and Conditions	2/19/2013
Yes	Resolved - Explanation provided	311135 Dissatisfied with Terms and Conditions	1/18/2013
Yes ·	Resolved - Explanation provided	310897 No Savings Realized	1/15/2013
Yes	Resolved - Explanation provided	310895 No Savings Realized	1/15/2013
Yes	. Resolved - Explanation provided	311518- No Savings Realized	1/14/2013
Yes	Resolved - Explanation provided	. 311396 Sales Complaint	1/14/2013
Yes	Resolved - Explanation provided	310690 No Savings Realized	1/7/2013
Yes	Resolved - Explanation provided	233133 No Savings Realized	.2/20/2012
Yes	Resolved - Explanation provided	253500 Requesting to waive cancel fee	.2/18/2012
Yes	Resolved - Explanation provided	234539 Telemarketing - Do Not Contact	.2/11/2012
Yes .	Resolved - Explanation provided	234311 No Savings Realized	12/7/2012
Yes	Resolved - Explanation provided	234155 No Savings Realized	12/5/2012
Yes	Resolved - Explanation provided	223909 Sales Complaint	.1/26/2012
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	Yes	Resolved - Explanation provided	349028 Customer Feels He/She is Being Double Billed	
	i eg	Resolved - Explanation provided	348336 Alleged ESCO Slamming	
	Y TE	Resolved - Explanation provided	347796 No Savings Realized	
	v ies	Resolved - Explanation provided	347150 Questionable Marketing Practices	
	√ a.s	Resolved - Explanation provided	333215 Alleged ESCO Slamming	
	ć ē	Resolved - Explanation provided	331501 Alleged ESCO Slamming	
	You	Resolved - Explanation provided	346188 Questionable Marketing Practices	
	(F)	Resolved - Explanation provided	346100 Alleged ESCO Slamming	/22/2013 QRS
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	Yes	Resolved - Explanation provided	336294 Alleged ESCO Slamming	
	Yes	Resolved - Explanation provided	336292 Alleged ESCO Slamming	
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	Yes	Resolved - Explanation provided	327253 No Savings Realized	/22/2013 CRS
	Yes	Resolved - Explanation provided	333402 No Savings Realized	
	Yes	Resolved - Explanation provided	326259 Misrepresentation of Identity	
	· es	Resolved - Explanation provided		
	Yes	Resolved - Explanation provided	325623 Alleged ESCO Slamming	
-	Yes	Resolved - Explanation provided	325603 Wants Breakdown Of Bill	
	í es	Resolved - Explanation provided	325343 No Savings Realized	
	Yes	Resolved - Explanation provided	333402 No Savings Realized	
	í es	Resolved - Explanation provided	324607 Other ESCO Matters	
	i es	Resolved - Explanation provided	332242 Taxes/Surcharges/Other Fees	
	ĭ Ø	Resolved - Explanation provided	323957 Questionable Marketing Practices	
	Ya.	Resolved - Explanation provided	324134 Questionable Marketing Practices	
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	ζ.	Resolved - Explanation provided	435123 Questionable Marketing Practices	9/12/2014 QRS
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	Yes	Resolved - Explanation provided	433755 Unclear Bill	9/2/2014 QRS
	Yes	Resolved - Explanation provided	431639 Questionable Marketing Practices	3/14/2014 QRS
	Yes	Resolved - Explanation provided	438504 Questionable Marketing Practices	8/1/2014 REGULATORY INQUIRY
	í e	Resolved - Explanation provided	421369 Questionable Marketing Practices	3/23/2014 REGULATORY INQUIRY
	Í	Resolved - Explanation provided	442984 Questionable Marketing Practices	3/12/2014 QRS
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	Yes	Resolved - Explanation provided	436874 Misrepresentation of identity	
•	Yes	Resolved - Explanation provided	436840 Alleged ESCO Slamming	5/9/2014 ORS
	Yes	Resolved - Explanation provided	423479 Questionable Marketing Practices	
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Resolved - Explanation provided	Resolved - Explanation provided		Resolved - Explanation provided	Resolved - Explanation provided	Resolved - Explanation provided	. 1	Resolved - Explanation provided	Resolved - Explanation provided	Resolved - Explanation provided	Resolved - Explanation provided	Resolved - Explanation provided	Resolved Evaluation provided	Resolved - Explanation provided	Resolved - Explanation provided		t	Resolved - Explanation provided		Resolved - Explanation provided	Resolved - Explanation provided	Resolved - Explanation provided	Resolved - Explanation provided	Resolved - Explanation provided	Resolved - Explanation provided	Resolved - Explanation provided	Resolved - Explanation provided	Resolved - Explanation provided	Resolved - Explanation provided	Resolved - Explanation provided	Resolved - Explanation provided	Resolved - Explanation provided	Resolved - Explanation provided										
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QRS 545216 QRS 545612	5/2/2015 REGULATORY INQUIRY 530406 <i>J</i> 12/2015 ORS 542920 I	QRS 542906	QRS 544780	REGULATORY INQUIRY 524165	QRS 544678	QRS 542242	QRS 544374	QRS 543710	QRS . 543596	QRS	QRS 540750	QRS 543560	QRS 543390	QRS 540714	REGULATORY INQUIRY 539036	QRS 543018	QRS 542920	QRS 542906	QRS 539736	QRS 540206	QRS 536534	QRS 542242	QRS 526549	QRS : 541552	3/4/2015 QRS 541552 Q	31/2015 QRS 540840 N	30/2015 QRS 540750 Q	REGULATORY INQUIRY 540714	REGULATORY INQUIRY 536534	REGULATORY INQUIRY 539736	REGULATORY INQUIRY 530406	QRS 540206	QRS 537234	QRS 539648	QRS 539036	QRS 536534	ULATORY INQUIRY 530406	15/2015 QRS 538326 Di	/1/2015 QRS 536130 Di	15/2015 QRS 538326 DI	/3/2015 REGULATORY INQUIRY 524404 Di	537840	/9/2015 REGULATORY INQUIRY 535480 Di	
Misrepresentation of Identity Questionable Marketing Practices	Alleged ESCO Slamming	Questionable Marketing Practices	Questionable Marketing Practices	Dissatisfied with Price-No Savings Realized	Dissatisfied with Price-No Savings Realized	Questionable Marketing Practices	ESCO Slamming/Alledged Slam	Difficulties In Returning to T&D/LDC	Difficulties in Returning to T&D/LDC	Misrepresentation of Identity	Misrepresentation of identity.	Questionable Marketing Practices	Questionable Marketing Practices	Questionable Marketing Practices	ESCO Slamming/Alledged Slam	ESCO Slamming/Alledged Slam	Inaccurate Bill	Questionable Marketing Practices	Questionable Marketing Practices	Dissatisfied with Price-No Savings Realized	ESCO Slamming/Alledged Slam	Questionable Marketing Practices	Questionable Marketing Practices	Questionable Marketing Practices	Questionable Marketing Practices	Misrepresentation of Identity	Questionable Marketing Practices	Questionable Marketing Practices	ESCO Slamming/Alledged Slam	Questionable Marketing Practices	ESCO Slamming/Alledged Slam	Dissatisfied with Price-No Savings Realized	Misrepresentation of Identity	ESCO Slamming/Alledged Slam	ESCO Slamming/Alledged Slam	ESCO Slamming/Alledged Slam	ESCO Slamming/Alledged Slam	Dissatisfied with Price-No Savings Realized	Dissatisfied with Price-No Savings Realized	Dissatisfied with Price-No Savings Realized	Difficulties in Returning to T&D/LDC	ESCO Slamming/Alledged Slam	Dissatisfied with Price-No Savings Realized	
Resolved - Explanation provided Resolved - Explanation provided	Resolved - Explanation provided Resolved - Explanation provided	Resolved - Explanation provided	ī		Resolved - Explanation provided	Resolved - Explanation provided	Resolved - Explanation provided	Resolved - Explanation provided	Resolved ~ Explanation provided	Resolved - Explanation provided	Resolved - Explanation provided	Resolved - Explanation provided	Resolved - Explanation provided	Resolved - Explanation provided	Resolved - Explanation provided	Resolved - Explanation provided	Resolved - Explanation provided	Resolved - Explanation provided	Resolved - Explanation provided	Resolved - Explanation provided	Resolved - Explanation provided	Resolved - Explanation provided	Resolved - Explanation provided	Resolved - Explanation provided	Resolved - Explanation provided	Resolved - Explanation provided	Resolved - Explanation provided	Resolved - Explanation provided	Resolved - Explanation provided	Resolved - Explanation provided	Resolved - Explanation provided	Resolved - Explanation provided	Resolved - Explanation provided	Resolved - Explanation provided	Resolved - Explanation provided	Resolved - Explanation provided	Resolved - Explanation provided	Resolved - Explanation provided	Resolved - Explanation provided	Resolved - Explanation provided	Resolved - Explanation provided	Resolved - Explanation provided	Resolved - Explanation provided	
yes ·	yes yes	yes	yes	yes	yes	yes	yes	yes	yes	yes	yes	yes	yes	yes	yes	yes	yes	yes	yes	yes	yes-	yes	yes	yes	yes .	yes	yes	yes	yes	yes	yes	yes	yes	yes	yes	yes	yes	yes	yes	yes	yes	yes	yes	

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Selv	Good of Evaluation provided		
yes	Resolved - Explanation provided		
yes .	Resolved - Explanation provided	529907 ESCO Slamming/Alledged Slam	
yes	Resolved - Explanation provided	529687 Questionable Marketing Practices	
yes	Resolved - Explanation provided	548912 Dissatisfied with Sales Agreement/Early Termination Fee	/17/2015 QRS
yes	Resolved - Explanation provided	551766 Questionable Marketing Practices	0/5/2015 QRS
yes	Resolved - Explanation provided	548826 Dissatisfied with Price-No Savings Realized	/16/2015 QRS
yes	Resolved - Explanation provided	539648 ESCO Slamming/Alledged Slam	0/2/2015 REGULATORY INQUIRY
yes	Resolved - Explanation provided	1249440 High bill complaint	/30/2015 AG
yes	Resolved - Explanation provided	543202 Questionable Marketing Practices	/22/2015 REGULATORY INQUIRY
yes	Resolved - Explanation provided	526737 Questionable Marketing Practices	
yes	Resolved - Explanation provided	548300 Questionable Marketing Practices	/14/2015 QRS
yes	Resolved - Explanation provided		/14/2015 QRS
yes	Resolved - Explanation provided	550480 Questionable Marketing Practices	/25/2015 QRS
yes	Resolved - Explanation provided	526737 Questionable Marketing Practices	
yes ·	Resolved - Explanation provided	543202 Questionable Marketing Practices	/22/2015 REGULATORY INQUIRY
yes	Resolved - Explanation provided	528855 ESCO Slamming/Alledged Slam	/21/2015 QRS
yes	Resolved - Explanation provided	548064 Questionable Marketing Practices	
yes	Resolved - Explanation provided	547036 ESCO Siamming/Alledged Siam	
yes	Resolved ~ Explanation provided	549294 ESCO Slamming/Alledged Slam	
yes	Resolved - Explanation provided		
yes	Resolved - Explanation provided		
yes	Resolved - Explanation provided		
yes	Resolved - Explanation provided		
. yes	Resolved - Explanation provided		
yes	Resolved - Explanation provided .		
yes	Resolved - Explanation provided		
yes	Resolved - Explanation provided		
yes	Resolved - Explanation provided		
yes .	Resolved - Explanation provided		/31/2015 ORS
ves	Resolved - Explanation provided	548200 Ouestionship Marketing Practices	
ves	Resolved - Explanation provided		-
Ves S	Resolved - Explanation provided		
yes	Resolved - Explanation provided		
yes	Resolved - Explanation provided	544780 Questionable Marketing Practices	/21/2015 QRS .
yes	Resolved - Explanation provided	544678 High Bill	
yes	Resolved - Explanation provided	547036 Misrepresentation of identity	
yes	Resolved - Explanation provided	546904 Questionable Marketing Practices	
yes	Resolved - Explanation provided		
yes	Resolved - Explanation provided	546648 ESCO Slamming/Alledged Slam	
yes .	Resolved - Explanation provided	527937 ESCO Slamming/Alledged Slam	
yes ·	Resolved - Explanation provided	527899 ESCO Slamming/Alledged Slam	
yes	Resolved - Explanation provided	543710 Difficulties In Returning to T&D/LDC	
yes	Resolved - Explanation provided	524165 Dissatisfied with Price-No Savings Realized	
yes	Resolved - Explanation provided	543596 Difficulties in Returning to T&D/LDC	
yes	Resolved - Explanation provided	543560 Questionable Marketing Practices	
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Resolved - Explanation provided yes	ESCO Slamming/Alledged Slam Allsrepresentation of identity Questionable Marketing Practices alleged ESCO Slamming alleged ESCO Slamming ESCO Slamming/Alledged Slam DESCO Slamming/Alledged Slam ESCO Slamming/Alledged Slam Cuestionable Marketing Practices Can Not Contact Company Questionable Marketing Practices Can Not Contact Slam Dissatisfied with Price-No Savings Realized Questionable Marketing Practices ESCO Slamming/Alledged Slam Dissatisfied with Price-No Savings Realized Questionable Marketing Practices ESCO Slamming/Alledged Slam alleged ESCO Slamming Back Billing Back Billing Guestionable Marketing Practices Requested refund Confusion about information received Misrepresentation of identity Questionable Marketing Practices Requested refund Misrepresentation of identity Couestionable Marketing Practices Misrepresentation of identity Couestionable Marketing Practices Misrepresentation of identity SCO Slamming/Alledged Slam	/26/2015 QRS 1/4/2015 QRS 2/1/2015 QRS 2/1/2015 QRS 2/1/2015 QRS 2/1/2015 QRS 2/1/2015 QRS 2/1/2015 QRS 1/16/2015 QRS 1/16/2015 QRS 1/18/2015 QRS
	Alleged Slamming/Alledged Slam Misrepresentation of identity Questionable Marketing Practices alleged ESCO Slamming ESCO Slamming/Alledged Slam ESCO Slamming/Alledged Slam ESCO Slamming/Alledged Slam ESCO Slamming/Alledged Slam Questionable Marketing Practices Can Not Contact Company Questionable Marketing Practices ESCO Slamming/Alledged Slam Dissatisfied with Price-No Savings Realized Questionable Marketing Practices ESCO Slamming/Alledged Slam Dissatisfied with Price-No Savings Realized Questionable Marketing Practices ESCO Slamming/Alledged Slam alleged ESCO Slamming Back Billing Questionable Marketing Practices Requested refund Confusion about information received Misrepresentation of Identity Misrepresentation of Identity Questionable Marketing Practices Misrepresentation of Identity Questionable Marketing Practices	01 01 01 01 01 01 01 01 01 01 01
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	ESCO Slamming/Alledged Slam Misrepresentation of identity Questionable Marketing Practices alleged ESCO Slamming alleged ESCO Slamming/Alledged Slam Can Not Contact Company	
	ESCO Slamming/Alledged Slam Misrepresentation of identity Questionable Marketing Practices alleged ESCO Slamming ESCO Slamming/Alledged Slam	
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	Questionable Marketing Practices	
	Questionable Marketing Practices	
	Questionable Marketing Practices	
	Dissatisfied with Price-No Savings Realized	
	Other ESCO Matters Resolved	
	Wants Refund On Overpayment	
	Misranrasentation of Identity	/14/2015 ORS
באַכומיומיו כי לי כי כי מיניני	SESSIVED - RESOLVED -	0/9/2015 OBS
Explanation provided (vec	IVISTED ESERTIZATION OF IDENTIFY	
Explanation provided	· ESCO Siamming/Alledged Siam · Resolved - Resolved -	
Explanation provided	Early Termination Charge Resolved -	0/8/2015 QRS
Explanation provided	Savings Realized Resolved -	/21/2015 QRS
Explanation provided	Realized	0/5/2015 QRS
Explanation provided yes		0/5/2015 QRS
Explanation provided yes	7	/20/2015 QRS
Explanation provided yes	554104 Dissatisfied with Price-No Savings Realized Resolved -	/19/2015 QRS
Explanation provided yes	Realized Resolved -	
Resolved - Explanation provided yes	Sa	
Resolved - Explanation provided yes	•	
Explanation provided yes	SC .	
Resolved - Explanation provided yes	550480 Questionable Marketing Practices Resolved -	/25/2015 QRS

yes	Resolved - Explanation provided	646602 Estimated Bill	1/2/2016 REGULATORY INQUIRY
yes	Resolved - Explanation provided		/12/2016 Small Claims (Queens)
yes	Resolved - Explanation provided	088	
yes	Resolved - Explanation provided		
i g			
VD5			
ves	ı		
yes ·	Resolved - Explanation provided	623239 Questionable Marketing Practices	
yes	Resolved - Explanation provided	1299876 Check issue for rewards program	
yes	Resolved - Explanation provided	621121 Questionable Marketing Practices	/18/2016 QRS
yes	 Resolved - Explanation provided 	619424 Questionable Marketing Practices	5/3/2016 REGULATORY INQUIRY
yes	Delay in Cancellation of ES Resolved - Explanation provided	627850 Difficulties In Returning to T&D/LDC - Delay in Ca	/10/2016 QRS
yes	Resolved	616599 Questionable Marketing Practices	/20/2016 QRS
yes	Resolved	627850 Difficulties in Returning to T&D/LDC - Delay in Cancellation of ES	18/2016 REGULATORY INQUIRY
yes	Resolved		/10/2016 QRS
yes	Resolved		/10/2016 QRS
yes	Resolved - Explanation provided	627088 ESCO Slamming/Alledged Slam	5/4/2016 QRS
yes	Resolved - Explanation provided	_	/12/2016 QRS
yes	Resolved – Explanation provided	624370 ESCO Slamming/Alledged Slam	/12/2016 QRS
yes	Resolved - Explanation provided		4/4/2016 REGULATORY INQUIRY
yes	Resolved - Explanation provided	623076 alleged ESCO Slamming	/31/2016 QRS
yes	Resolved - Explanation provided	623012 Dissatisfied with Price-No Savings Realized	/31/2016 QRS
yes	. Kesolved - Explanation provided		
yes	Resolved - Explanation provided	• • •	
ř	Described Emplanation provided	-	
Vides .		٠,	
Ves	Resolved - Explanation provided		
yes	Resolved – Explanation provided		
yes	Resolved - Explanation provided	619424 Questionable Marketing Practices	
yes		618982 Dissatisfied with Price-No Savings Realized	
yes	ncellation of ES Resolved - Explanation provided	616256 Difficulties in Returning to T&D/LDC - Delay in Cancellation of ES	11/2016 QRS .
yes	Resolved - Explanation provided	618502 questionable Marketing Practices	/26/2016 QRS
yes	Resolved - Explanation provided	611261 Questionable Marketing Practices	2/2/2016 QRS
yes	Resolved - Explanation provided	611829 alleged ESCO Slamming	16/2016 ORS
yes	Resolved - Explanation provided	610915 Questionable Marketing Practices	'25/2016 QRS
yes	scellation of ES Resolved - Explanation provided	616256 Difficulties in Returning to T&D/LDC - Delay in Canceliation of ES	/11/2016 QRS
yes	Resolved - Explanation provided	1269184 Questionable Marketing	/11/2016 AG
yes	Resolved - Explanation provided	615892 ESCO Slamming/Alledged Slam	2/9/2016 QRS .
yes	Resolved - Explanation provided	611275 Questionable Marketing Practices	2/2/2016 QRS
yes	Resolved - Explanation provided	611261 Misrepresentation of Identity	
yes	Resolved in small claims court	Q152/2016 Wants Refund On Overpayment	'22/2016 Civil Court County of NY
yes	Resolved - Explanation provided	612170 Misrepresentation of Identity	15/2016 QRS
yes	Resoived - Explanation provided	614630 Misrepresentation of Identity	2/1/2016 QRS
yes	Resolved - Explanation provided	611862 Questionable Marketing Practices	'14/2016 QRS
yes	Resolved - Explanation provided	614558 ESCO Slamming/Alledged Slam	2/1/2016 QRS
yes	Resolved - Explanation provided	611816 Misrepresentation of Identity	13/2016 QRS
yes	Resolved - Explanation provided	611508 Misrepresentation of Identity	12/2016 QRS
yes	Resolved - Explanation provided	610915 Questionable Marketing Practices	'25/2016 QRS
yes	Resolved - Explanation provided	61.2236 ESCO Slamming/Alledged Slam	19/2015 QRS
yes	Resolved - Explanation provided		

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8/8/2017 Supreme Ct. of NY, County of Kings 0515350/2017	9/9/2014 Civil Court County of Richamd 836.SCR2014 1	12/9/2016 AG	9/22/2014 Yonkers County	5/10/2017 REGULATORY INQUIRY	4/25/2017 QRS	5/10/2017 REGULATORY INQUIRY	4/11/2017 QRS	3/28/2017 REGULATORY INQUIRY	3/8/2017 QRS	3/16/2017 REGULATORY INQUIRY	3/15/2017 QRS	3/8/2017 QRS	2/28/2017 QRS	2/17/2017 QRS	2/15/2017 QRS	2/13/2017 AG :	2/23/2017 QRS	1/26/2017 QRS	12/8/2016 QRS
	2014.1 Breach of Agreement	1259926 Did not understand the enrollment process	No solitication permit	715720 Other ESCO Matters	719039 Questionable Marketing Practices	715720 Other ESCO Matters	718226 ESCO Slamming/Alledged Slam	714647 Alleged ESCO Slamming	714980 ESCO Slamming/Alledged Slam	713084 Dissatisfied with Price-No Savings Realized	715720 Other ESCO Matters	714980 ESCO Slamming/Alledged Slam	714647 ESCO Slamming/Alledged Slam	713084 Dissatisfied with Price-No Savings Realized	713084 Wants Refund On Overpayment	1329005 Dissatisfied with customer service	712861 Dissatisfied with Price-No Savings Realized	711776 Questionable Marketing Practices	649400 ESCO Slamming/Alledged Slam
Pending	Dismissed	Resolved - Explanation provided	Resolved - Applied for permit, paid fine	Resolved - Explanation provided	Resolved - Explanation provided	Resolved - Explanation provided	Resolved - Explanation provided	Resolved - Explanation provided	Resolved - Explanation provided	Resolved - Explanation provided	Resolved - Explanation provided	Resolved - Explanation provided	Resolved - Explanation provided	Resolved - Explanation provided	Resolved - Explanation provided	Resolved - Explanation provided	Resolved - Explanation provided	Resolved - Explanation provided	Resolved - Explanation provided
No	yes	yes	Yes	yes	yes	yes	yes	yes	yes	yes	yes	yes	yes	yes	yes	yes	yes	yes	yes

			KIWI ENERGY NY LLC - BETTER BUSINESS BUREAU
ID	*	Opened on	Closed on Status
	10122219	7/8/2014	7/29/2014 Complaint Answered
	10122175	7/8/2014	7/29/2014 Complaint Answered
	10136178	7/16/2014	7/16/2014 Complaint received as information only by the BBB
	10151271	7/28/2014	8/15/2014 The BBB considers this complaint resolved.
	10151076	7/28/2014	8/19/2014 Complaint Answered
	10156490	7/30/2014	8/21/2014 Complaint Answered
•	10193936	8/26/2014	8/26/2014 Complaint received as information only by the BBB
	10209487	9/8/2014	10/6/2014 Complaint Answered
	10223843	9/17/2014	10/13/2014 Complaint Answered
	10226031	9/18/2014	10/5/2014 The BBB considers this complaint resolved.
	10228118	9/19/2014	9/19/2014 Complaint received as information only by the BBB
	10229739	9/22/2014	10/11/2014 The BBB considers this complaint resolved.
	10230200	9/22/2014	10/14/2014 Complaint Answered
•	10230058	9/22/2014	10/14/2014 Complaint Answered
	10249591	10/6/2014	10/6/2014 Complaint received as information only by the BBB
	10270244	10/20/2014	10/20/2014 Complaint received as information only by the BBB
	10290513	11/3/2014	11/24/2014 Complaint Answered
	10295376	11/5/2014	11/23/2014 The BBB considers this complaint resolved.
	10294910	11/5/2014	11/28/2014 Complaint Answered
	10303874	11/12/2014	12/11/2014 Complaint Answered
	10310674	11/18/2014	11/18/2014 Complaint received as information only by the BBB
	10314369	11/20/2014	12/15/2014 Complaint Answered
	10338277	12/8/2014	12/29/2014 Complaint Answered
	10338238	12/8/2014	12/29/2014 Complaint Answered
	10340094	12/10/2014	12/30/2014 The BBB considers this complaint resolved.
	10347164	12/16/2014	12/16/2014 Complaint received as information only by the BBB
	10349923	12/17/2014	12/17/2014 Complaint received as information only by the BBB
	10364351	1/5/2015	1/12/2015 Complaint Answered
	10389544	1/12/2015	1/31/2015 The BBB considers this complaint resolved.
	10415720	1/26/2015	2/10/2015 The BBB considers this complaint resolved.
	10438351	2/10/2015	2/10/2015 Complaint received as information only by the BBB
	10506828	3/2/2015	3/17/2015 The BBB considers this complaint resolved.
	10517557	3/6/2015	3/31/2015 Complaint Answered
	10517637	3/6/2015	4/1/2015 Complaint Answered
	10529944	3/12/2015	3/12/2015 Complaint received as information only by the BBB
	10540944	3/20/2015	4/10/2015 Complaint Answered
	10546254	3/24/2015	4/14/2015 Complaint Answered
	10552784	3/30/2015	4/11/2015 The BBB considers this complaint resolved.
	10552670	3/30/2015	4/14/2015 The BBB considers this complaint resolved.
	10553767	3/30/2015	4/17/2015 The BBB considers this complaint resolved.
	10567207	4/7/2015	4/28/2015 Complaint Answered
	10571166	4/9/2015	 4/10/2015 The BBB considers this complaint resolved.
-	10578001	4/15/2015	5/6/2015 Complaint Answered
	10605773	5/4/2015	. 5/4/2015 Complaint received as information only by the BBB
	10606345	5/4/2015	5/26/2015 Complaint Answered
	10608545	5/5/2015	6/15/2015 Complaint Answered
	10612841	5/7/2015	5/28/2015 The BBB considers this complaint resolved.
	10660064	6/9/2015	6/9/2015 Complaint received as information only by the BBB
	10660795	6/9/2015	6/29/2015 Complaint Answered
	10664744	6/11/2015	7/14/2015 Complaint Answered
	10698393	7/6/2015	7/27/2015 Complaint Answered
	10711682	7/13/2015	7/13/2015 Complaint received as information only by the BBB
	10711158	7/13/2015	8/3/2015 Complaint Answered
	10717160	7/15/2015	8/19/2015 Complaint Answered
	10719595	7/17/2015	7/17/2015 Complaint received as information only by the BBB
	10819204	9/18/2015	9/19/2015 The BBB considers this complaint resolved.
	10819246	9/18/2015	10/2/2015 Complaint Answered

10822267	9/21/2015	10/13/2015 Complaint Answered
10845480	10/6/2015	- 11/12/2015 Complaint Answered
10856232	10/14/2015	11/17/2015 Complaint Answered
10884414	10/29/2015	11/19/2015 Complaint Answered
10835861	10/29/2015	11/19/2015 Complaint Answered
10944727	11/10/2015	11/26/2015 The BBB considers this complaint resolved.
10948031	11/12/2015	12/7/2015 Complaint Answered
10963192	11/20/2015	11/20/2015 Complaint received as information only by the BBB
10967518	11/24/2015	12/17/2015 Complaint Answered
10992686	12/14/2015	1/9/2016 The BBB considers this complaint resolved.
11026892	1/6/2016	1/22/2016 The BBB considers this complaint resolved.
11028826	1/7/2016	1/7/2016 Complaint received as information only by the BBB
11089243	1/19/2016	1/19/2016 Complaint received as information only by the BBB
11096384	1/21/2016	2/13/2016 The BBB considers this complaint resolved.
11108498	1/28/2016	3/14/2016 Complaint Answered
11124638	2/8/2016	3/28/2016 Complaint Answered
11134880	2/16/2016	3/3/2016 The BBB considers this complaint resolved.
11144128	2/19/2016	2/19/2016 Complaint received as information only by the BBB
11157037	2/26/2016	3/18/2016 The BBB considers this complaint resolved.
11197244	3/11/2016	3/21/2016 Complaint Answered
11249306	3/22/2016	4/22/2016 The BBB considers this complaint resolved.
11568102	7/18/2016	8/23/2016 Complaint Answered
11940268	1/17/2017	1/17/2017 Complaint received as information only by the BBB
11971381	2/3/2017	3/13/2017 Complaint Answered
12153948	5/15/2017	5/30/2017 Complaint Answered

BEFORE THE PENNSYLVANIA PUBLIC UTILITY COMMISSION

Natural Gas Supplier License Application of Spring Energy RRH, LLC, d/b/a Spring Power and Gas

Docket No. A-2017-2614651

VERIFICATION

I, Lindsay Kreppel, holding the title Attorney, Regulatory and New Markets Manager with Spring Energy RRH, LLC, hereby state that the facts set forth above are true and correct to the best of my knowledge, information and belief and that I expect to be able to prove the same at a hearing held in this matter. I understand that false statements herein are made subject to the penalties of 18 Pa. C.S. §4904, relating to unsworn falsifications to authorities.

Date: 10 3 2017