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October 3, 2017

VIA ELECTRONIC FILING

Secretary Rosemary Chiavetta
Pennsylvania Public Utility Commission
Commonwealth Keystone Building
P.O. Box 3265
Harrisburg, PA 17105-3265

**Re: Application of Spring Energy RRH, LLC d/b/a Spring Power & Gas for Approval
to Offer, Render, Furnish or Supply Natural Gas Services as a Supplier
Docket No. A-2017-2614651**

Dear Secretary Chiavetta:

Enclosed for filing as a supplement to the above-referenced Application please find an updated Exhibit 5 (Compliance List for Affiliates), to update information requested by section 5 of the Application form.

Thank you and please feel free to contact me if you have any questions or need any additional information.

Very truly yours,

STEVENS & LEE



Michael A. Gruin

Encl.

cc: Lee Yalcin, Bureau of Technical Utility Services (via email)

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• Wilkes-Barre • Princeton • Charleston • New York • Wilmington

A PROFESSIONAL CORPORATION

Exhibit 5

SPRING ENERGY RRH LLC - NEW JERSEY

Date	Complaint No	Complaint Summary	Resolution	Resolved Yes/No
2/13/2017	17W00000106	Dissatisfied with Price	Resolved - Explanation provided	Yes
5/9/2017	17W00000289	Alleged slamming	Resolved - Explanation provided	Yes

SPRING ENERGY RRH, LLC - MARYLAND

Date	Complaint No	Complaint Summary	Resolution	Resolved Yes/No
8/31/2016	MPSC #816323075	Alleged misrepresentation	Resolved - Explanation provided	Yes
12/2/2016	MPSC #1116326505	Alleged slamming	Resolved - Explanation provided	Yes
5/1/2017	MPSC #517330443	Disputing charges	Resolved - Explanation provided	Yes

KIWI ENERGY NY LLC - NEW YORK

te	Type of Complaint	Complaint No	Complaint Summary	Resolution	Resolved Yes/No
1/26/2012		223909	Sales Complaint	Resolved - Explanation provided	Yes
12/5/2012		234155	No Savings Realized	Resolved - Explanation provided	Yes
12/7/2012		234314	No Savings Realized	Resolved - Explanation provided	Yes
2/11/2012		234539	Telemarketing - Do Not Contact	Resolved - Explanation provided	Yes
2/18/2012		233500	Requesting to waive cancel fee	Resolved - Explanation provided	Yes
2/20/2012		233133	No Savings Realized	Resolved - Explanation provided	Yes
1/7/2013		310690	No Savings Realized	Resolved - Explanation provided	Yes
1/14/2013		311396	Sales Complaint	Resolved - Explanation provided	Yes
1/14/2013		311518	No Savings Realized	Resolved - Explanation provided	Yes
1/15/2013		310895	No Savings Realized	Resolved - Explanation provided	Yes
1/15/2013		310897	No Savings Realized	Resolved - Explanation provided	Yes
1/18/2013		311135	Dissatisfied with Terms and Conditions	Resolved - Explanation provided	Yes
2/19/2013		312919	Dissatisfied with Terms and Conditions	Resolved - Explanation provided	Yes
2/19/2013		313031	Customer unsure about supply service	Resolved - Added to DNC	Yes
2/22/2013		315600	Customer unsure about supply service	Resolved - Explanation provided	Yes
2/28/2013		315160	Questionable Marketing Practices	Resolved - Explanation provided	Yes
3/5/2013		314289	Questionable Marketing Practices	Resolved - Explanation provided	Yes
3/6/2013		316728	Alleged ESCO Slamming	Resolved - Explanation provided	Yes
3/7/2013		316804	Questionable Marketing Practices	Resolved - Explanation provided	Yes
3/7/2013		316846	Does not understand cancellation timeline	Resolved - Explanation provided	Yes
3/15/2013		315293	No Savings Realized	Resolved - Explanation provided	Yes
3/20/2013		318008	Alleged ESCO Slamming	Resolved - Explanation provided	Yes
3/20/2013		315677	Questionable Marketing Practices	Resolved - Explanation provided	Yes
3/22/2013		315293	No Savings Realized	Resolved - Explanation provided	Yes
3/23/2013	QRS	318008	Alleged ESCO Slamming	Resolved - Explanation provided	Yes
4/1/2013	SRS	315293	Questionable Marketing Practices	Resolved - Explanation provided	Yes
4/4/2013	REGULATORY INQUIRY	316127	Questionable Marketing Practices	Resolved - Explanation provided	Yes
4/1/2013	QRS	316353	Questionable Marketing Practices	Resolved - Explanation provided	Yes
4/4/2013	QRS	319500	Questionable Marketing Practices	Resolved - Explanation provided	Yes
4/4/2013	QRS	316804	Questionable Marketing Practices	Resolved - Explanation provided	Yes
4/5/2013	QRS	316901	No Savings Realized	Resolved - Explanation provided	Yes
4/5/2013	QRS	316903	Misrepresentation of Identity	Resolved - Explanation provided	Yes
4/24/2013	QRS	321500	Service Agreement Was Terminated	Resolved - Explanation provided	Yes
5/10/2013	REGULATORY INQUIRY	322480	Questionable Marketing Practices	Resolved - Explanation provided	Yes
5/3/2013	REGULATORY INQUIRY	322538	Questionable Marketing Practices	Resolved - Explanation provided	Yes
5/10/2013	QRS	323320	Disputes Special Charge on Bill	Resolved - Explanation provided	Yes
5/14/2013	QRS	323654	Questionable Marketing Practices	Resolved - Explanation provided	Yes
5/29/2013	QRS	324134	Questionable Marketing Practices	Resolved - Explanation provided	Yes
5/23/2013	QRS	324816	Questionable Marketing Practices	Resolved - Explanation provided	Yes
6/6/2013	QRS	325692	No Savings Realized	Resolved - Explanation provided	Yes
6/6/2013	QRS	320593	Questionable Marketing Practices	Resolved - Explanation provided	Yes
7/26/2013	QRS	321465	Questionable Marketing Practices	Resolved - Explanation provided	Yes
7/1/2013	QRS	329524	Questionable Marketing Practices	Resolved - Explanation provided	Yes
7/1/2013	REGULATORY INQUIRY	325692	Questionable Marketing Practices	Resolved - Explanation provided	Yes
7/11/2013	QRS	330814	Questionable Marketing Practices	Resolved - Explanation provided	Yes

12/2013 QRS	323619	Anti-Competitive Behavior	Resolved - Explanation provided	Yes
17/2013 REGULATORY INQUIRY	324134	Questionable Marketing Practices	Resolved - Explanation provided	Yes
17/2013 QRS	323957	Questionable Marketing Practices	Resolved - Explanation provided	Yes
24/2013 QRS	332242	Taxes/Surcharges/Other Fees	Resolved - Explanation provided	Yes
26/2013 QRS	324607	Other ESCO Matters	Resolved - Explanation provided	Yes
3/2/2013 QRS	333402	No Savings Realized	Resolved - Explanation provided	Yes
3/5/2013 QRS	325343	No Savings Realized	Resolved - Explanation provided	Yes
3/7/2013 QRS	325603	Wants Breakdown Of Bill	Resolved - Explanation provided	Yes
3/7/2013 QRS	325623	Alleged ESCO Slamming	Resolved - Explanation provided	Yes
1/3/2013 QRS	334258	Wants Breakdown Of Bill	Resolved - Explanation provided	Yes
1/3/2013 QRS	326259	Misrepresentation of Identity	Resolved - Explanation provided	Yes
1/2/2013 REGULATORY INQUIRY	333402	No Savings Realized	Resolved - Explanation provided	Yes
1/2/2013 QRS	327253	No Savings Realized	Resolved - Explanation provided	Yes
1/26/2013 QRS	327387	Wants Breakdown Of Bill	Resolved - Explanation provided	Yes
1/30/2013 QRS	327761	Alleged ESCO Slamming	Resolved - Explanation provided	Yes
9/3/2013 QRS	336292	Alleged ESCO Slamming	Resolved - Explanation provided	Yes
9/3/2013 QRS	336294	Alleged ESCO Slamming	Resolved - Explanation provided	Yes
9/6/2013 QRS	328213	Svc Disconnect Request Not Done	Resolved - Explanation provided	Yes
9/9/2013 QRS	337010	Alleged ESCO Slamming	Resolved - Explanation provided	Yes
1/2/2013 QRS	337554	Misrepresentation of Identity	Resolved - Explanation provided	Yes
1/2/2013 QRS	337570	Questionable Marketing Practices	Resolved - Explanation provided	Yes
0/9/2013 QRS	341244	Alleged ESCO Slamming	Resolved - Explanation provided	Yes
1/16/2013 QRS	342038	Questionable Marketing Practices	Resolved - Explanation provided	Yes
1/29/2013 QRS	331501	Alleged ESCO Slamming	Resolved - Explanation provided	Yes
1/29/2013 QRS	331525	Questionable Marketing Practices	Resolved - Explanation provided	Yes
1/7/2013 QRS	344634	Quoted Incorrect Pricing / Terms	Resolved - Explanation provided	Yes
1/20/2013 REGULATORY INQUIRY	331501	Alleged ESCO Slamming	Resolved - Explanation provided	Yes
1/7/2013 QRS	344634	Quoted Incorrect Pricing / Terms	Resolved - Explanation provided	Yes
1/22/2013 QRS	346100	Alleged ESCO Slamming	Resolved - Explanation provided	Yes
1/25/2013 QRS	346188	Questionable Marketing Practices	Resolved - Explanation provided	Yes
1/20/2013 REGULATORY INQUIRY	331501	Alleged ESCO Slamming	Resolved - Explanation provided	Yes
2/3/2013 QRS	333215	Alleged ESCO Slamming	Resolved - Explanation provided	Yes
12/4/2013 QRS	347150	Questionable Marketing Practices	Resolved - Explanation provided	Yes
1/11/2013 QRS	347796	No Savings Realized	Resolved - Explanation provided	Yes
1/17/2013 QRS	348336	Alleged ESCO Slamming	Resolved - Explanation provided	Yes
1/26/2013 QRS	349028	Customer Feels He/She Is Being Double Billed	Resolved - Explanation provided	Yes
1/30/2013 QRS	334745	Alleged ESCO Slamming	Resolved - Explanation provided	Yes
1/23/2014 QRS	441112	Questionable Marketing Practices	Resolved - Explanation provided	Yes
1/18/2014	423313	Taxes/Surcharges/Other Fees	Resolved - Explanation provided	Yes
1/18/2014 QRS	428421	No Savings Realized	Resolved - Explanation provided	Yes
1/17/2014 REGULATORY INQUIRY	423313	Wants Breakdown Of Bill	Resolved - Explanation provided	Yes
1/17/2014 QRS	428265	Quoted Incorrect Pricing / Terms	Resolved - Explanation provided	Yes
1/15/2014 REGULATORY INQUIRY	421369	Questionable Marketing Practices	Resolved - Explanation provided	Yes
1/9/2014 REGULATORY INQUIRY	423313	Wants Breakdown Of Bill	Resolved - Explanation provided	Yes
1/8/2014 QRS	426837	Taxes/Surcharges/Other Fees	Resolved - Explanation provided	Yes
6/6/2014 REGULATORY INQUIRY	424273	Questionable Marketing Practices	Resolved - Explanation provided	Yes
7/1/2014 QRS	439210	No Savings Realized	Resolved - Explanation provided	Yes
6/18/2014 SRS	423479	Questionable Marketing Practices	Resolved - Explanation provided	Yes

1/27/2014 QRS	438956 Alleged ESCO Slammimg	Resolved - Explanation provided	Yes
1/25/2014 QRS	438674 Questionable Marketing Practices	Resolved - Explanation provided	Yes
1/24/2014 QRS	438504 Questionable Marketing Practices	Resolved - Explanation provided	Yes
1/23/2014 QRS	438254 Misrepresentation of Identity	Resolved - Explanation provided	Yes
1/19/2014 QRS	424649 Quoted Incorrect Pricing / Terms	Resolved - Explanation provided	Yes
1/19/2014 QRS	424647 Double Billing	Resolved - Explanation provided	Yes
1/18/2014 REGULATORY INQUIRY	423479 Questionable Marketing Practices	Resolved - Explanation provided	Yes
1/17/2014 QRS	437754 Quoted Incorrect Pricing / Terms	Resolved - Explanation provided	Yes
6/2/2014 QRS	422569 Questionable Marketing Practices	Resolved - Explanation provided	Yes
1/11/2014 QRS	437220 Questionable Marketing Practices	Resolved - Explanation provided	Yes
1/10/2014 QRS	423733 No Savings Realized	Resolved - Explanation provided	Yes
6/9/2014 QRS	436874 Misrepresentation of Identity	Resolved - Explanation provided	Yes
6/9/2014 QRS	436840 Alleged ESCO Slammimg	Resolved - Explanation provided	Yes
6/6/2014 QRS	423479 Questionable Marketing Practices	Resolved - Explanation provided	Yes
6/6/2014 QRS	423313 Wants Breakdown Of Bill	Resolved - Explanation provided	Yes
6/2/2014 QRS	422569 Alleged ESCO Slammimg	Resolved - Explanation provided	Yes
6/2/2014 QRS	419843 Alleged ESCO Slammimg	Resolved - Explanation provided	Yes
1/21/2014 REGULATORY INQUIRY	419891 Alleged ESCO Slammimg	Resolved - Explanation provided	Yes
1/21/2014 REGULATORY INQUIRY	429006 Questionable Marketing Practices	Resolved - Explanation provided	Yes
1/21/2014 REGULATORY INQUIRY	425652 Misrepresentation of Identity	Resolved - Explanation provided	Yes
1/20/2014 QRS	434848 Service Agreement Was Terminated	Resolved - Explanation provided	Yes
1/16/2014 QRS	434504 Questionable Marketing Practices	Resolved - Explanation provided	Yes
1/14/2014 QRS	434186 Questionable Marketing Practices	Resolved - Explanation provided	Yes
1/12/2014 REGULATORY INQUIRY	429574 No Savings Realized	Resolved - Explanation provided	Yes
1/12/2014 REGULATORY INQUIRY	428468 Alleged ESCO Slammimg	Resolved - Explanation provided	Yes
5/8/2014 QRS	432770 No Savings Realized	Resolved - Explanation provided	Yes
5/8/2014 QRS	419141 No Savings Realized	Resolved - Explanation provided	Yes
5/6/2014 QRS	418859 Alleged ESCO Slammimg	Resolved - Explanation provided	Yes
5/2/2014 QRS	429574 No Savings Realized	Resolved - Explanation provided	Yes
1/29/2014 QRS	430434 Questionable Marketing Practices	Resolved - Explanation provided	Yes
1/11/2014 REGULATORY INQUIRY	424266 Questionable Marketing Practices	Resolved - Explanation provided	Yes
1/11/2014 QRS	427056 Questionable Marketing Practices	Resolved - Explanation provided	Yes
4/28/2014 REGULATORY INQUIRY	417013 Alleged ESCO Slammimg	Resolved - Explanation provided	Yes
4/25/2014 QRS	429784 Alleged ESCO Slammimg	Resolved - Explanation provided	Yes
4/25/2014 QRS	429608 Questionable Marketing Practices	Resolved - Explanation provided	Yes
4/24/2014 QRS	429574 No Savings Realized	Resolved - Explanation provided	Yes
4/24/2014 QRS	429568 No Savings Realized	Resolved - Explanation provided	Yes
4/24/2014 QRS	418087 Questionable Marketing Practices	Resolved - Explanation provided	Yes
4/24/2014 QRS	415802 Questionable Marketing Practices	Resolved - Explanation provided	Yes
4/24/2014 QRS	429010 Questionable Marketing Practices	Resolved - Explanation provided	Yes
4/22/2014 QRS	417845 Alleged ESCO Slammimg	Resolved - Explanation provided	Yes
4/22/2014 QRS	428468 Alleged ESCO Slammimg	Resolved - Explanation provided	Yes
4/22/2014 QRS	428300 Questionable Marketing Practices	Resolved - Explanation provided	Yes
4/17/2014 QRS	4417565 No Savings Realized	Resolved - Explanation provided	Yes
4/16/2014 QRS	427888 Misrepresentation of Identity	Resolved - Explanation provided	Yes
4/18/2014 AG	-1167430 Dissatisfied With Rates	Resolved - Explanation provided	Yes
4/1/2014 QRS	413725 Dissatisfied With Rates	Resolved - Explanation provided	Yes
4/1/2014 QRS	416122 Questionable Marketing Practices	Resolved - Explanation provided	Yes

3/31/2014 QRS	418058 Questionable Marketing Practices	Resolved - Explanation provided	Yes
3/31/2014 REGULATORY INQUIRY	427056 Questionable Marketing Practices	Resolved - Explanation provided	Yes
3/31/2014 QRS	427090 No Savings Realized	Resolved - Explanation provided	Yes
3/31/2014 REGULATORY INQUIRY	424266 Questionable Marketing Practices	Resolved - Explanation provided	Yes
3/31/2014 QRS	427056 Questionable Marketing Practices	Resolved - Explanation provided	Yes
3/31/2014 REGULATORY INQUIRY	424272 Questionable Marketing Practices	Resolved - Explanation provided	Yes
3/31/2014 QRS	415802 Questionable Marketing Practices	Resolved - Explanation provided	Yes
3/31/2014 REGULATORY INQUIRY	417113 Questionable Marketing Practices	Resolved - Explanation provided	Yes
3/31/2014 QRS	417013 Alleged ESCO Slamming	Resolved - Explanation provided	Yes
3/31/2014 QRS	425534 Alleged ESCO Slamming	Resolved - Explanation provided	Yes
3/31/2014 QRS	416735 No Savings Realized	Resolved - Explanation provided	Yes
3/31/2014 QRS	425006 Can Not Contact Company	Resolved - Explanation provided	Yes
3/31/2014 REGULATORY INQUIRY	413725 Dissatisfied With Rates	Resolved - Explanation provided	Yes
3/31/2014 QRS	416122 Questionable Marketing Practices	Resolved - Explanation provided	Yes
3/31/2014 QRS	424388 No Savings Realized	Resolved - Explanation provided	Yes
3/31/2014 QRS	416379 Alleged ESCO Slamming	Resolved - Explanation provided	Yes
3/31/2014 REGULATORY INQUIRY	418058 No Savings Realized	Resolved - Explanation provided	Yes
3/31/2014 QRS	424272 Questionable Marketing Practices	Resolved - Explanation provided	Yes
3/31/2014 QRS	424266 Questionable Marketing Practices	Resolved - Explanation provided	Yes
3/27/2014 QRS	416209 Alleged ESCO Slamming	Resolved - Explanation provided	Yes
3/18/2014 QRS	423966 Questionable Marketing Practices	Resolved - Explanation provided	Yes
3/19/2014 REGULATORY INQUIRY	418658 Questionable Marketing Practices	Resolved - Explanation provided	Yes
3/26/2014 REGULATORY INQUIRY	417592 Dissatisfied w/ Terms & Conditions of Sales Agreement	Resolved - Explanation provided	Yes
3/26/2014 QRS	422570 Unclear Bill	Resolved - Explanation provided	Yes
3/26/2014 REGULATORY INQUIRY	422570 Unclear Bill	Resolved - Explanation provided	Yes
3/26/2014 QRS	423610 Questionable Marketing Practices	Resolved - Explanation provided	Yes
3/24/2016 QRS	423064 Questionable Marketing Practices	Resolved - Explanation provided	Yes
3/24/2014 QRS	422900 No Savings Realized	Resolved - Explanation provided	Yes
3/21/2014 QRS	422570 Unclear Bill	Resolved - Explanation provided	Yes
3/19/2014 REGULATORY INQUIRY	417592 Dissatisfied w/ Terms & Conditions of Sales Agreement	Resolved - Explanation provided	Yes
3/18/2014 REGULATORY INQUIRY	418658 Questionable Marketing Practices	Resolved - Explanation provided	Yes
3/17/2014 QRS	421266 Unclear Bill	Resolved - Explanation provided	Yes
3/13/2014 QRS	420804 Questionable Marketing Practices	Resolved - Explanation provided	Yes
3/13/2014 QRS	420746 No Savings Realized	Resolved - Explanation provided	Yes
3/12/2014 QRS	414867 Alleged ESCO Slamming	Resolved - Explanation provided	Yes
2/27/2014 REGULATORY INQUIRY	415674 Questionable Marketing Practices	Resolved - Explanation provided	Yes
3/7/2014 QRS	419522 Dissatisfied With Rates	Resolved - Explanation provided	Yes
3/6/2014 QRS	419226 Wants Refund On Overpayment	Resolved - Explanation provided	Yes
3/6/2014 QRS	419116 Questionable Marketing Practices	Resolved - Explanation provided	Yes
3/6/2014 QRS	419042 Other ESCO Matters	Resolved - Explanation provided	Yes
3/5/2014 QRS	418864 No Savings Realized	Resolved - Explanation provided	Yes
2/20/2014 REGULATORY INQUIRY	412022 No Savings Realized	Resolved - Explanation provided	Yes
3/4/2014 REGULATORY INQUIRY	417330 No Savings Realized	Resolved - Explanation provided	Yes
3/4/2014 QRS	418658 Questionable Marketing Practices	Resolved - Explanation provided	Yes
3/4/2014 REGULATORY INQUIRY	417330 Difficulties In Returning to T&D/LDC	Resolved - Explanation provided	Yes
3/4/2014 QRS	418352 Quoted Incorrect Pricing / Terms	Resolved - Explanation provided	Yes
3/3/2014 QRS	418058 Questionable Marketing Practices	Resolved - Explanation provided	Yes

27/2014 REGULATORY INQUIRY	415674 Questionable Marketing Practices	Resolved - Explanation provided	Yes
27/2014 REGULATORY INQUIRY	416322 No Savings Realized	Resolved - Explanation provided	Yes
27/2014 QRS	417592 Dissatisfied w/ Terms & Conditions of Sales Agreement	Resolved - Explanation provided	Yes
26/2014 QRS	417420 Double Billing	Resolved - Explanation provided	Yes
26/2014 QRS	414810 No Savings Realized	Resolved - Explanation provided	Yes
26/2014 QRS	417330 Difficulties In Returning to TRD/LDC	Resolved - Explanation provided	Yes
25/2014 QRS	413769 No Savings Realized	Resolved - Explanation provided	Yes
25/2014 QRS	413769 No Savings Realized	Resolved - Explanation provided	Yes
25/2014 QRS	416524 No Savings Realized	Resolved - Explanation provided	Yes
21/2014 QRS	416514 Wants Breakdown Of Bill	Resolved - Explanation provided	Yes
20/2014 QRS	416350 Wants Breakdown Of Bill	Resolved - Explanation provided	Yes
20/2014 REGULATORY INQUIRY	412022 No Savings Realized	Resolved - Explanation provided	Yes
18/2014 QRS	415802 Questionable Marketing Practices	Resolved - Explanation provided	Yes
18/2014 QRS	413271 Quoted Incorrect Pricing / Terms	Resolved - Explanation provided	Yes
13/2014 QRS	415280 Can Not Contact Company	Resolved - Explanation provided	Yes
13/2014 QRS	413007 Misrepresentation of Identity	Resolved - Explanation provided	Yes
11/2014 QRS	414954 Questionable Marketing Practices	Resolved - Explanation provided	Yes
2/5/2014 REGULATORY INQUIRY	412233 Dissatisfied With Rates	Resolved - Explanation provided	Yes
2/7/2014 QRS	414328 no Savings Realized	Resolved - Explanation provided	Yes
2/7/2014 QRS	414280 No Savings Realized	Resolved - Explanation provided	Yes
2/5/2014 REGULATORY INQUIRY	412233 Dissatisfied With Rates	Resolved - Explanation provided	Yes
3/4/2014 QRS	412233 Dissatisfied With Rates	Resolved - Explanation provided	Yes
3/4/2014 QRS	413238 Alleged ESCO Slammimg	Resolved - Explanation provided	Yes
1/6/2014 QRS	411363 Questionable Marketing Practices	Resolved - Explanation provided	Yes
2/8/2017 REGULATORY INQUIRY	331501 Alleged ESCO Slammimg	Resolved - Explanation provided	Yes
2/4/2014 QRS	411859 Wants Refund On Overpayment	Resolved - Explanation provided	Yes
2/4/2014 QRS	412334 Alleged ESCO Slammimg	Resolved - Explanation provided	Yes
2/2/2014 QRS	412022 No Savings Realized	Resolved - Explanation provided	Yes
2/1/2014 QRS	411834 Inaccurate Bill	Resolved - Explanation provided	Yes
1/16/2014 QRS	411363 Questionable Marketing Practices	Resolved - Explanation provided	Yes
1/15/2014 QRS	411219 Double Billing	Resolved - Explanation provided	Yes
1/15/2014 QRS	411179 Alleged ESCO Slammimg	Resolved - Explanation provided	Yes
1/14/2014 QRS	411344 No Savings Realized	Resolved - Explanation provided	Yes
1/9/2014 QRS	410681 Poor Customer Service	Resolved - Explanation provided	Yes
1/9/2014 QRS	410565 Alleged ESCO Slammimg	Resolved - Explanation provided	Yes
1/8/2014 QRS	410531 Alleged ESCO Slammimg	Resolved - Explanation provided	Yes
2/30/2013 QRS	334745 Alleged ESCO Slammimg	Resolved - Explanation provided	Yes
2/23/2104 QRS	421485 Alleged ESCO Slammimg	Resolved - Explanation provided	Yes
2/23/2014 QRS	421493 Questionable Marketing Practices	Resolved - Explanation provided	Yes
4/4/2014 REGULATORY INQUIRY	425652 Misrepresentation of Identity	Resolved - Explanation provided	Yes
3/28/2014 QRS	421911 Questionable Marketing Practices	Resolved - Explanation provided	Yes
3/24/2014 QRS	421911 Questionable Marketing Practices	Resolved - Explanation provided	Yes
4/22/2014 QRS	429006 Questionable Marketing Practices	Resolved - Explanation provided	Yes
5/30/2014 QRS	422259 Estimated Bill	Resolved - Explanation provided	Yes
5/30/2014 QRS	435824 Alleged ESCO Slammimg	Resolved - Explanation provided	Yes
5/30/2014 QRS	422359 Questionable Marketing Practices	Resolved - Explanation provided	Yes
5/16/2014 REGULATORY INQUIRY	419891 Alleged ESCO Slammimg	Resolved - Explanation provided	Yes
5/15/2014 REGULATORY INQUIRY	419843 Alleged ESCO Slammimg	Resolved - Explanation provided	Yes

5/2/2014 QRS	422569	Questionable Marketing Practices	Resolved - Explanation provided	Yes
5/6/2014 QRS	423313	Wants Breakdown Of Bill	Resolved - Explanation provided	Yes
5/9/2014 QRS	423479	Questionable Marketing Practices	Resolved - Explanation provided	Yes
5/9/2014 QRS	436840	Alleged ESCO Slamming	Resolved - Explanation provided	Yes
6/9/2014 QRS	436874	Misrepresentation of Identity	Resolved - Explanation provided	Yes
1/0/2014 QRS	423733	No Savings Realized	Resolved - Explanation provided	Yes
1/1/2014 QRS	437220	Questionable Marketing Practices	Resolved - Explanation provided	Yes
6/2/2014 QRS	422569	Alleged ESCO Slamming	Resolved - Explanation provided	Yes
1/7/2014 QRS	437754	No Savings Realized	Resolved - Explanation provided	Yes
1/7/2014 REGULATORY INQUIRY	424273	Questionable Marketing Practices	Resolved - Explanation provided	Yes
1/8/2014 REGULATORY INQUIRY	423479	Questionable Marketing Practices	Resolved - Explanation provided	Yes
1/8/2014 QRS	424647	Double Billing	Resolved - Explanation provided	Yes
1/9/2014 QRS	424649	No Savings Realized	Resolved - Explanation provided	Yes
1/23/2014 QRS	438254	Questionable Marketing Practices	Resolved - Explanation provided	Yes
1/24/2014 QRS	438504	No Savings Realized	Resolved - Explanation provided	Yes
1/25/2014 QRS	438674	Questionable Marketing Practices	Resolved - Explanation provided	Yes
1/27/2014 QRS	438956	Alleged ESCO Slamming	Resolved - Explanation provided	Yes
6/8/2014 REGULATORY INQUIRY	423479	Alleged ESCO Slamming	Resolved - Explanation provided	Yes
7/1/2014 QRS	439210	No Savings Realized	Resolved - Explanation provided	Yes
1/16/2014 REGULATORY INQUIRY	424273	Questionable Marketing Practices	Resolved - Explanation provided	Yes
7/3/2014 QRS	426387	Questionable Marketing Practices	Resolved - Explanation provided	Yes
7/8/2014 QRS	426837	Taxes/Surcharges/Other Fees	Resolved - Explanation provided	Yes
7/9/2014 REGULATORY INQUIRY	423313	Unclear Bill	Resolved - Explanation provided	Yes
1/23/2014 REGULATORY INQUIRY	421369	Questionable Marketing Practices	Resolved - Explanation provided	Yes
1/17/2014 QRS	428265	Questionable Marketing Practices	Resolved - Explanation provided	Yes
17-Jul REGULATORY INQUIRY	423313	Unclear Bill	Resolved - Explanation provided	Yes
1/18/2014 QRS	428421	Quoted Incorrect Pricing / Terms	Resolved - Explanation provided	Yes
7/9/2014 REGULATORY INQUIRY	423313	Wants Breakdown Of Bill	Resolved - Explanation provided	Yes
1/23/2014 QRS	441112	Questionable Marketing Practices	Resolved - Explanation provided	Yes
1/31/2014 QRS	429993	Difficulties In Returning to T&D/LDC	Resolved - Explanation provided	Yes
1/31/2014 QRS	438504	No Savings Realized	Resolved - Explanation provided	Yes
5/23/2014 REGULATORY INQUIRY	421369	Questionable Marketing Practices	Resolved - Explanation provided	Yes
8/8/2014 QRS	431091	Quoted Incorrect Pricing / Terms	Resolved - Explanation provided	Yes
3/11/2014 QRS	431291	Questionable Marketing Practices	Resolved - Explanation provided	Yes
3/12/2014 QRS	442984	Questionable Marketing Practices	Resolved - Explanation provided	Yes
5/23/2014 REGULATORY INQUIRY	421369	Questionable Marketing Practices	Resolved - Explanation provided	Yes
8/1/2014 REGULATORY INQUIRY	438504	Questionable Marketing Practices	Resolved - Explanation provided	Yes
3/14/2014 QRS	431639	Questionable Marketing Practices	Resolved - Explanation provided	Yes
9/2/2014 QRS	433755	Unclear Bill	Resolved - Explanation provided	Yes
9/4/2014 QRS	434115	Alleged ESCO Slamming	Resolved - Explanation provided	Yes
9/4/2014 QRS	434181	Dissatisfied w/ Terms & Conditions of Sales Agreement	Resolved - Explanation provided	Yes
9/5/2014 QRS	445034	Difficulties In Returning to T&D/LDC	Resolved - Explanation provided	Yes
9/10/2014 QRS	445352	No Savings Realized	Resolved - Explanation provided	Yes
9/12/2014 QRS	435093	Questionable Marketing Practices	Resolved - Explanation provided	Yes
9/12/2014 QRS	435123	Questionable Marketing Practices	Resolved - Explanation provided	Yes
9/12/2014 QRS	435229	No Savings Realized	Resolved - Explanation provided	Yes
9/12/2014 QRS	434281	Dissatisfied w/ Terms & Conditions of Sales Agreement	Resolved - Explanation provided	Yes
9/12/2014 REGULATORY INQUIRY	444998	Questionable Marketing Practices	Resolved - Explanation provided	Yes

1/2/2014 QRS	435253 Alleged ESCO Slammimg	Resolved - Explanation provided	Yes
1/7/2014 QRS	445960 Questionable Marketing Practices	Resolved - Explanation provided	Yes
1/23/2014 QRS	446446 Questionable Marketing Practices	Resolved - Explanation provided	Yes
1/23/2014 QRS	446470 Alleged ESCO Slammimg	Resolved - Explanation provided	Yes
1/12/2014 QRS	435093 Alleged ESCO Slammimg	Resolved - Explanation provided	Yes
1/12/2014 REGULATORY INQUIRY	434281 Questionable Marketing Practices	Resolved - Explanation provided	Yes
1/12/2014 REGULATORY INQUIRY	444998 Questionable Marketing Practices	Resolved - Explanation provided	Yes
1/12/2014 QRS	435253 Alleged ESCO Slammimg	Resolved - Explanation provided	Yes
0/1/2014 QRS	447316 Alleged ESCO Slammimg	Resolved - Explanation provided	Yes
0/7/2014 QRS	437947 Questionable Marketing Practices	Resolved - Explanation provided	Yes
0/9/2014 QRS	435093 Alleged ESCO Slammimg	Resolved - Explanation provided	Yes
1/16/2014 QRS	448898 Alleged ESCO Slammimg	Resolved - Explanation provided	Yes
1/17/2014 QRS	449036 Alleged ESCO Slammimg	Resolved - Explanation provided	Yes
1/17/2014 REGULATORY INQUIRY	448898 Alleged ESCO Slammimg	Resolved - Explanation provided	Yes
1/20/2014 QRS	439039 Alleged ESCO Slammimg	Resolved - Explanation provided	Yes
10/9/2014 REGULATORY INQUIRY	435093 Alleged ESCO Slammimg	Resolved - Explanation provided	Yes
1/24/2014 QRS	449908 Questionable Marketing Practices	Resolved - Explanation provided	Yes
1/27/2014 QRS	439587 Alleged ESCO Slammimg	Resolved - Explanation provided	Yes
1/31/2014 QRS	450738 Alleged ESCO Slammimg	Resolved - Explanation provided	Yes
1/17/2014 QRS	448898 Alleged ESCO Slammimg	Resolved - Explanation provided	Yes
1/27/2014 QRS	439587 Alleged ESCO Slammimg	Resolved - Explanation provided	Yes
11/3/2014 QRS	440227 Questionable Marketing Practices	Resolved - Explanation provided	Yes
11/3/2014 QRS	450972 Questionable Marketing Practices	Resolved - Explanation provided	Yes
11/3/2014 QRS	440297 Unclear Bill	Resolved - Explanation provided	Yes
11/4/2014 QRS	451082 Difficulties In Returning to T&D/LDC	Resolved - Explanation provided	Yes
11/4/2014 QRS	440371 Questionable Marketing Practices	Resolved - Explanation provided	Yes
11/4/2014 QRS	451372 Misrepresentation of Identity	Resolved - Explanation provided	Yes
11/6/2014 QRS	440675 Alleged ESCO Slammimg	Resolved - Explanation provided	Yes
11/6/2014 QRS	440683 Wants Refund On Overpayment	Resolved - Explanation provided	Yes
11/6/2014 QRS	440701 No Savings Realized	Resolved - Explanation provided	Yes
1/20/2014 QRS	440911 No Savings Realized	Resolved - Explanation provided	Yes
11/6/2014 QRS	441015 Questionable Marketing Practices	Resolved - Explanation provided	Yes
1/13/2014 QRS	440583 Alleged ESCO Slammimg	Resolved - Explanation provided	Yes
1/14/2014 REGULATORY INQUIRY	451988 Dissatisfied w/ Terms & Conditions of Sales Agreement	Resolved - Explanation provided	Yes
1/14/2014 REGULATORY INQUIRY	451898 Questionable Marketing Practices	Resolved - Explanation provided	Yes
1/20/2014 QRS	451236 Questionable Marketing Practices	Resolved - Explanation provided	Yes
1/25/2014 REGULATORY INQUIRY	441867 Questionable Marketing Practices	Resolved - Explanation provided	Yes
1/12/2014 REGULATORY INQUIRY	435253 Wants Refund On Overpayment	Resolved - Explanation provided	Yes
1/14/2014 REGULATORY INQUIRY	451898 Questionable Marketing Practices	Resolved - Explanation provided	Yes
1/14/2014 REGULATORY INQUIRY	451236 Questionable Marketing Practices	Resolved - Explanation provided	Yes
12/3/2014 REGULATORY INQUIRY	453962 Questionable Marketing Practices	Resolved - Explanation provided	Yes
1/20/2014 QRS	441867 Questionable Marketing Practices	Resolved - Explanation provided	Yes
1/26/2014 REGULATORY INQUIRY	435253 Wants Refund On Overpayment	Resolved - Explanation provided	Yes
2/12/2014 REGULATORY INQUIRY	453620 Questionable Marketing Practices	Resolved - Explanation provided	Yes
2/17/2014 QRS	455648 Dissatisfied w/ Terms & Conditions of Sales Agreement	Resolved - Explanation provided	Yes
2/17/2014 QRS	455652 Dissatisfied w/ Terms & Conditions of Sales Agreement	Resolved - Explanation provided	Yes
2/18/2014 QRS	455798 Misrepresentation of Identity	Resolved - Explanation provided	Yes
12/3/2014 REGULATORY INQUIRY	453962 Questionable Marketing Practices	Resolved - Explanation provided	Yes

22/2014 QRS	455024	Early Termination Charge	Resolved - Explanation provided	Yes
24/2014 QRS	444433	Difficulties In Returning to T&D/LDC	Resolved - Explanation provided	Yes
17/2014 QRS	455648	Misrepresentation of Identity	Resolved - Explanation provided	Yes
18/2014 QRS	455798	Can Not Contact Company	Resolved - Explanation provided	Yes
15/2015 QRS	510096	Alleged ESCO Slammimg	Resolved - Explanation provided	Yes
15/2015 QRS	510271	Questionable Marketing Practices	Resolved - Explanation provided	Yes
16/2015 QRS	510573	Questionable Marketing Practices	Resolved - Explanation provided	Yes
17/2015 QRS	510344	Questionable Marketing Practices	Resolved - Explanation provided	Yes
15/2015 QRS	510271	Questionable Marketing Practices	Resolved - Explanation provided	Yes
05 QRS	510573	Questionable Marketing Practices	Resolved - Explanation provided	Yes
24/2014 QRS	444433	Difficulties In Returning to T&D/LDC	Resolved - Explanation provided	Yes
19/2015 QRS	511011	Wants Refund On Overpayment	Resolved - Explanation provided	Yes
19/2015 REGULATORY INQUIRY	444849	Questionable Marketing Practices	Resolved - Explanation provided	Yes
12/2015 QRS	510714	Questionable Marketing Practices	Resolved - Explanation provided	Yes
13/2015 REGULATORY INQUIRY	435253	Wants Refund On Overpayment	Resolved - Explanation provided	Yes
15/2015 QRS	511883	Alleged ESCO Slammimg	Resolved - Explanation provided	Yes
15/2015 QRS	511895	High Bill	Resolved - Explanation provided	Yes
12/2014 QRS	456024	Early Termination Charge	Resolved - Explanation provided	Yes
15/2015 QRS	510096	Alleged ESCO Slammimg	Resolved - Explanation provided	Yes
17/2015 QRS	510344	No Savings Realized	Resolved - Explanation provided	Yes
19/2015 QRS	511011	Wants Refund On Overpayment	Resolved - Explanation provided	Yes
19/2015 QRS	444849	Questionable Marketing Practices	Resolved - Explanation provided	Yes
12/2015 QRS	512259	Questionable Marketing Practices	Resolved - Explanation provided	Yes
12/2015 QRS	510714	Questionable Marketing Practices	Resolved - Explanation provided	Yes
12/2015 QRS	512779	Wants Refund On Overpayment	Resolved - Explanation provided	Yes
2/9/2015 QRS	513653	High Bill	Resolved - Explanation provided	Yes
12/2015 QRS	516692	Questionable Marketing Practices	Resolved - Explanation provided	Yes
3/2/2015 QRS	516914	Difficulties In Returning to T&D/LDC	Resolved - Explanation provided	Yes
3/3/2015 QRS	517012	No Savings Realized	Resolved - Explanation provided	Yes
3/3/2015 QRS	515421	High Bill	Resolved - Explanation provided	Yes
3/4/2015 QRS	515427	Wants Refund On Overpayment	Resolved - Explanation provided	Yes
10/2015 QRS	517118	Alleged ESCO Slammimg	Resolved - Explanation provided	Yes
10/2015 QRS	517878	Misrepresentation of Identity	Resolved - Explanation provided	Yes
10/2015 QRS	517940	Dissatisfied w/ Terms & Conditions of Sales Agreement	Resolved - Explanation provided	Yes
10/2015 QRS	516001	Misrepresentation of Identity	Resolved - Explanation provided	Yes
11/2015 QRS	516093	Questionable Marketing Practices	Resolved - Explanation provided	Yes
11/2015 QRS	516147	Can Not Contact Company	Resolved - Explanation provided	Yes
11/2015 QRS	518326	Dissatisfied with Price-No Savings Realized	Resolved - Explanation provided	Yes
12/2015 QRS	518362	Questionable Marketing Practices	Resolved - Explanation provided	Yes
12/2015 QRS	517940	No Savings Realized	Resolved - Explanation provided	Yes
16/2015 REGULATORY INQUIRY	518778	Dissatisfied with Price-No Savings Realized	Resolved - Explanation provided	Yes
16/2015 QRS	518784	Dissatisfied with Price-No Savings Realized	Resolved - Explanation provided	Yes
17/2015 QRS	516563	Wants Refund On Overpayment	Resolved - Explanation provided	Yes
18/2015 QRS	519052	ESCO Slammimg/Alleged Slam	Resolved - Explanation provided	Yes
18/2015 QRS	516713	High Bill	Resolved - Explanation provided	Yes
18/2015 QRS	519052	ESCO Slammimg/Alleged Slam	Resolved - Explanation provided	Yes
120/2015 REGULATORY INQUIRY	517012	Questionable Marketing Practices	Resolved - Explanation provided	Yes
120/2015 REGULATORY INQUIRY	516402	Questionable Marketing Practices	Resolved - Explanation provided	Yes

1/2/2015 QRS	516914	Difficulties In Returning to T&D/LDC	Resolved - Explanation provided	Yes
1/3/2015 QRS	517012	Questionable Marketing Practices	Resolved - Explanation provided	Yes
20/2015 REGULATORY INQUIRY	517012	Questionable Marketing Practices	Resolved - Explanation provided	Yes
23/2015 QRS	517067	ESCO Slamming/Alleged Slam	Resolved - Explanation provided	Yes
23/2015 QRS	519832	ESCO Slamming/Alleged Slam	Resolved - Explanation provided	Yes
10/2015 QRS	517878	Misrepresentation of Identity	Resolved - Explanation provided	Yes
10/2015 QRS	516001	Questionable Marketing Practices	Resolved - Explanation provided	Yes
11/2015 QRS	516093	Wants Refund On Overpayment	Resolved - Explanation provided	Yes
12/2015 QRS	516147	Can Not Contact Company	Resolved - Explanation provided	Yes
12/2015 QRS	518326	Dissatisfied with Price-No Savings Realized	Resolved - Explanation provided	Yes
12/2015 QRS	518362	Misrepresentation of Identity	Resolved - Explanation provided	Yes
12/2015 QRS	520510	Questionable Marketing Practices	Resolved - Explanation provided	Yes
12/2015 QRS	517653	Questionable Marketing Practices	Resolved - Explanation provided	Yes
130/2015 QRS	518784	Dissatisfied with Price-No Savings Realized	Resolved - Explanation provided	Yes
1/6/2015 QRS	1224578	Question on enrollment and retention of her information	Resolved - Explanation provided	Yes
127/2015 AG	521386	Dissatisfied with Price-No Savings Realized	Resolved - Explanation provided	Yes
4/2/2015 QRS	518427	High Bill	Resolved - Explanation provided	Yes
4/7/2015 QRS	521832	Wants Refund On Overpayment	Resolved - Explanation provided	Yes
4/7/2015 QRS	516713	High Bill	Resolved - Explanation provided	Yes
1/8/2015 QRS	521924	Difficulties In Returning to T&D/LDC	Resolved - Explanation provided	Yes
4/8/2015 QRS	522396	ESCO Slamming/Alleged Slam	Resolved - Explanation provided	Yes
1/3/2015 QRS	517067	Questionable Marketing Practices	Resolved - Explanation provided	Yes
1/3/2015 QRS	521386	Questionable Marketing Practices	Resolved - Explanation provided	Yes
4/2/2015 QRS	522856	Difficulties In Returning to T&D/LDC	Resolved - Explanation provided	Yes
1/15/2015 QRS	522300	Misrepresentation of Identity	Resolved - Explanation provided	Yes
1/15/2015 QRS	519131	Misrepresentation of Identity	Resolved - Explanation provided	Yes
1/15/2015 QRS	519221	ESCO Slamming/Alleged Slam	Resolved - Explanation provided	Yes
1/17/2015 QRS	523142	Misrepresentation of Identity	Resolved - Explanation provided	Yes
1/20/2015 QRS	519409	High Bill	Resolved - Explanation provided	Yes
4/7/2015 QRS	521832	Wants Refund On Overpayment	Resolved - Explanation provided	Yes
4/8/2015 QRS	521924	Dissatisfied with Price-No Savings Realized	Resolved - Explanation provided	Yes
4/8/2015 QRS	524270	Dissatisfied with Price-No Savings Realized	Resolved - Explanation provided	Yes
1/24/2015 QRS	519991	Questionable Marketing Practices	Resolved - Explanation provided	Yes
1/24/2015 QRS	524404	Difficulties In Returning to T&D/LDC	Resolved - Explanation provided	Yes
1/27/2015 QRS	522396	ESCO Slamming/Alleged Slam	Resolved - Explanation provided	Yes
1/13/2015 QRS	522856	Difficulties In Returning to T&D/LDC	Resolved - Explanation provided	Yes
1/15/2015 QRS	522300	Misrepresentation of Identity	Resolved - Explanation provided	Yes
1/15/2015 QRS	519131	Misrepresentation of Identity	Resolved - Explanation provided	Yes
1/15/2015 QRS	520325	No Sales Agreement	Resolved - Explanation provided	Yes
4/29/2015 QRS	519221	ESCO Slamming/Alleged Slam	Resolved - Explanation provided	Yes
4/29/2015 QRS	520353	Wants Refund On Overpayment	Resolved - Explanation provided	Yes
5/5/2015 QRS	520885	Wants Refund On Overpayment	Resolved - Explanation provided	Yes
5/5/2015 QRS	525850	High Bill	Resolved - Explanation provided	Yes
5/5/2015 QRS	520885	Wants Refund On Overpayment	Resolved - Explanation provided	Yes
5/6/2015 REGULATORY INQUIRY	524270	Difficulties In Returning to T&D/LDC	Resolved - Explanation provided	Yes
5/11/2015 QRS	526774	Questionable Marketing Practices	Resolved - Explanation provided	Yes
4/24/2015 QRS	519991	Questionable Marketing Practices	Resolved - Explanation provided	Yes
5/12/2015 QRS	521579	Questionable Marketing Practices	Resolved - Explanation provided	Yes

12/2015 QRS	527062	Dissatisfied with Price-No Savings Realized	Resolved - Explanation provided	Yes
13/2015 QRS	527194	ESCO Slammimg/Alleged Slam	Resolved - Explanation provided	Yes
15/2015 QRS	527766	Misrepresentation of Identity	Resolved - Explanation provided	Yes
15/2015 QRS	521847	Dissatisfied with Price-No Savings Realized	Resolved - Explanation provided	Yes
5/6/2015 REGULATORY INQUIRY	524270	Questionable Marketing Practices	Resolved - Explanation provided	Yes
120/2015 REGULATORY INQUIRY	522422	Questionable Marketing Practices	Resolved - Explanation provided	Yes
11/2015 QRS	526774	Questionable Marketing Practices	Resolved - Explanation provided	Yes
12/2015 QRS	521579	Questionable Marketing Practices	Resolved - Explanation provided	Yes
127/2015 QRS	529322	ESCO Slammimg/Alleged Slam	Resolved - Explanation provided	Yes
113/2015 QRS	527194	ESCO Slammimg/Alleged Slam	Resolved - Explanation provided	Yes
128/2015 QRS	522823	Questionable Marketing Practices	Resolved - Explanation provided	Yes
115/2015 QRS	527766	Questionable Marketing Practices	Resolved - Explanation provided	Yes
120/2015 AG	1225763	Alleged Questionable Marketing Practices	Resolved - Explanation provided	Yes
129/2015 QRS	529388	Questionable Marketing Practices	Resolved - Explanation provided	Yes
6/2/2015 QRS	530406	ESCO Slammimg/Alleged Slam	Resolved - Explanation provided	Yes
6/3/2015 QRS	530726	Dissatisfied with Price-No Savings Realized	Resolved - Explanation provided	Yes
6/3/2015 QRS	530728	Wants Refund On Overpayment	Resolved - Explanation provided	Yes
6/3/2015 QRS	530768	Questionable Marketing Practices	Resolved - Explanation provided	Yes
6/5/2015 QRS	531466	Questionable Marketing Practices	Resolved - Explanation provided	Yes
6/8/2015 QRS	531848	Questionable Marketing Practices	Resolved - Explanation provided	Yes
129/2015 QRS	529888	Questionable Marketing Practices	Resolved - Explanation provided	Yes
111/2015 QRS	523345	Questionable Marketing Practices	Resolved - Explanation provided	Yes
6/2/2015 QRS	530406	Questionable Marketing Practices	Resolved - Explanation provided	Yes
6/2/2015 QRS	531466	ESCO Slammimg/Alleged Slam	Resolved - Explanation provided	Yes
6/2/2015 QRS	523415	ESCO Slammimg/Alleged Slam	Resolved - Explanation provided	Yes
6/2/2015 QRS	520877	Questionable Marketing Practices	Resolved - Explanation provided	Yes
1/16/2015 REGULATORY INQUIRY	524694	Misrepresentation of Identity	Resolved - Explanation provided	Yes
1/16/2015 REGULATORY INQUIRY	525106	Questionable Marketing Practices	Resolved - Explanation provided	Yes
1/16/2015 QRS	533576	Questionable Marketing Practices	Resolved - Explanation provided	Yes
6/3/2015 QRS	530726	Wants Refund On Overpayment	Resolved - Explanation provided	Yes
1/16/2015 QRS	520877	Questionable Marketing Practices	Resolved - Explanation provided	Yes
1/16/2015 QRS	524274	Questionable Marketing Practices	Resolved - Explanation provided	Yes
6/8/2015 QRS	531848	Questionable Marketing Practices	Resolved - Explanation provided	Yes
1/11/2015 QRS	523345	ESCO Slammimg/Alleged Slam	Resolved - Explanation provided	Yes
1/23/2015 QRS	534776	ESCO Slammimg/Alleged Slam	Resolved - Explanation provided	Yes
1/24/2015 QRS	534968	Questionable Marketing Practices	Resolved - Explanation provided	Yes
1/23/2015 QRS	534776	ESCO Slammimg/Alleged Slam	Resolved - Explanation provided	Yes
1/26/2015 QRS	524161	Wants Refund On Overpayment	Resolved - Explanation provided	Yes
1/26/2015 QRS	524165	Wants Refund On Overpayment	Resolved - Explanation provided	Yes
1/29/2015 QRS	535480	Dissatisfied with Price-No Savings Realized	Resolved - Explanation provided	Yes
1/16/2015 QRS	524694	Misrepresentation of Identity	Resolved - Explanation provided	Yes
1/16/2015 QRS	525106	Questionable Marketing Practices	Resolved - Explanation provided	Yes
1/16/2015 QRS	533576	Questionable Marketing Practices	Resolved - Explanation provided	Yes
1/16/2015 QRS	536130	Wants Refund On Overpayment	Resolved - Explanation provided	Yes
7/11/2015 QRS	536140	Misrepresentation of Identity	Resolved - Explanation provided	Yes
7/3/2015 REGULATORY INQUIRY	524404	Difficulties In Returning to T&D/LDC	Resolved - Explanation provided	Yes
7/6/2015 QRS	536534	ESCO Slammimg/Alleged Slam	Resolved - Explanation provided	Yes
7/26/2015 QRS	524165	Wants Refund On Overpayment	Resolved - Explanation provided	Yes

24/2015 QRS	534968	Questionable Marketing Practices	Resolved - Explanation provided	Yes
/8/2015 QRS	537234	Misrepresentation of Identity	Resolved - Explanation provided	Yes
/9/2015 REGULATORY INQUIRY	535480	Dissatisfied with Price-No Savings Realized	Resolved - Explanation provided	Yes
13/2015 QRS	537840	ESCO Slamming/Alleged Slam	Resolved - Explanation provided	Yes
/3/2015 REGULATORY INQUIRY	524404	Difficulties In Returning to T&D/LDC	Resolved - Explanation provided	Yes
15/2015 QRS	538326	Dissatisfied with Price-No Savings Realized	Resolved - Explanation provided	Yes
/1/2015 QRS	536130	Dissatisfied with Price-No Savings Realized	Resolved - Explanation provided	Yes
15/2015 QRS	538326	Dissatisfied with Price-No Savings Realized	Resolved - Explanation provided	Yes
16/2015 REGULATORY INQUIRY	530406	ESCO Slamming/Alleged Slam	Resolved - Explanation provided	Yes
/16/2015 QRS	536534	ESCO Slamming/Alleged Slam	Resolved - Explanation provided	Yes
20/2015 QRS	539036	ESCO Slamming/Alleged Slam	Resolved - Explanation provided	Yes
20/2015 QRS	539648	ESCO Slamming/Alleged Slam	Resolved - Explanation provided	Yes
/18/2015 QRS	537234	Misrepresentation of Identity	Resolved - Explanation provided	Yes
28/2015 QRS	540206	Dissatisfied with Price-No Savings Realized	Resolved - Explanation provided	Yes
28/2015 REGULATORY INQUIRY	530406	ESCO Slamming/Alleged Slam	Resolved - Explanation provided	Yes
29/2015 REGULATORY INQUIRY	539736	Questionable Marketing Practices	Resolved - Explanation provided	Yes
30/2015 REGULATORY INQUIRY	536534	ESCO Slamming/Alleged Slam	Resolved - Explanation provided	Yes
30/2015 REGULATORY INQUIRY	540714	Questionable Marketing Practices	Resolved - Explanation provided	Yes
30/2015 QRS	540750	Questionable Marketing Practices	Resolved - Explanation provided	Yes
31/2015 QRS	540840	Misrepresentation of Identity	Resolved - Explanation provided	Yes
3/4/2015 QRS	541552	Questionable Marketing Practices	Resolved - Explanation provided	Yes
3/4/2015 QRS	541552	Questionable Marketing Practices	Resolved - Explanation provided	Yes
3/6/2015 QRS	526549	Questionable Marketing Practices	Resolved - Explanation provided	Yes
3/7/2015 QRS	542242	Questionable Marketing Practices	Resolved - Explanation provided	Yes
1/6/2015 QRS	536534	ESCO Slamming/Alleged Slam	Resolved - Explanation provided	Yes
28/2015 QRS	540206	Dissatisfied with Price-No Savings Realized	Resolved - Explanation provided	Yes
29/2015 QRS	539736	Questionable Marketing Practices	Resolved - Explanation provided	Yes
12/2015 QRS	542906	Questionable Marketing Practices	Resolved - Explanation provided	Yes
12/2015 QRS	542920	Inaccurate Bill	Resolved - Explanation provided	Yes
12/2015 QRS	543018	ESCO Slamming/Alleged Slam	Resolved - Explanation provided	Yes
12/2015 REGULATORY INQUIRY	539036	ESCO Slamming/Alleged Slam	Resolved - Explanation provided	Yes
30/2015 QRS	540714	Questionable Marketing Practices	Resolved - Explanation provided	Yes
14/2015 QRS	543390	Questionable Marketing Practices	Resolved - Explanation provided	Yes
14/2015 QRS	543560	Questionable Marketing Practices	Resolved - Explanation provided	Yes
17/2015 QRS	540750	Misrepresentation of Identity	Resolved - Explanation provided	Yes
30/2015 QRS	540840	Misrepresentation of Identity	Resolved - Explanation provided	Yes
1/31/2015 QRS	543596	Difficulties In Returning to T&D/LDC	Resolved - Explanation provided	Yes
123/3388 QRS	543710	Difficulties In Returning to T&D/LDC	Resolved - Explanation provided	Yes
17/2015 QRS	544374	ESCO Slamming/Alleged Slam	Resolved - Explanation provided	Yes
120/2015 QRS	542242	Questionable Marketing Practices	Resolved - Explanation provided	Yes
3/7/2015 QRS	544678	Dissatisfied with Price-No Savings Realized	Resolved - Explanation provided	Yes
124/2015 QRS	524165	Dissatisfied with Price-No Savings Realized	Resolved - Explanation provided	Yes
124/2015 REGULATORY INQUIRY	544780	Questionable Marketing Practices	Resolved - Explanation provided	Yes
124/2015 QRS	542906	Questionable Marketing Practices	Resolved - Explanation provided	Yes
112/2015 QRS	530406	Alleged ESCO Slamming	Resolved - Explanation provided	Yes
5/2/2015 REGULATORY INQUIRY	542920	Inaccurate Bill	Resolved - Explanation provided	Yes
112/2015 QRS	545216	Misrepresentation of Identity	Resolved - Explanation provided	Yes
125/2015 QRS	545216	Misrepresentation of Identity	Resolved - Explanation provided	Yes
127/2015 QRS	545612	Questionable Marketing Practices	Resolved - Explanation provided	Yes

3/1/2015 QRS	546060 Misrepresentation of Identity	Resolved - Explanation provided	Yes
1/7/2015 QRS	543560 Questionable Marketing Practices	Resolved - Explanation provided	Yes
1/7/2015 QRS	543596 Difficulties In Returning to T&D/LDC	Resolved - Explanation provided	Yes
1/21/2015 REGULATORY INQUIRY	524165 Dissatisfied with Price-No Savings Realized	Resolved - Explanation provided	Yes
1/7/2015 QRS	543710 Difficulties In Returning to T&D/LDC	Resolved - Explanation provided	Yes
3/2/2015 QRS	527899 ESCO Slamming/Alleged Slam	Resolved - Explanation provided	Yes
3/2/2015 QRS	527937 ESCO Slamming/Alleged Slam	Resolved - Explanation provided	Yes
3/3/2015 QRS	546648 ESCO Slamming/Alleged Slam	Resolved - Explanation provided	Yes
3/4/2015 QRS	528039 Misrepresentation of Identity	Resolved - Explanation provided	Yes
3/8/2015 QRS	546904 Questionable Marketing Practices	Resolved - Explanation provided	Yes
1/21/2015 QRS	547036 Misrepresentation of Identity	Resolved - Explanation provided	Yes
1/21/2015 QRS	544678 High Bill	Resolved - Explanation provided	Yes
1/21/2015 QRS	544780 Questionable Marketing Practices	Resolved - Explanation provided	Yes
1/25/2015 QRS	545216 ESCO Slamming/Alleged Slam	Resolved - Explanation provided	Yes
1/27/2015 QRS	545612 Questionable Marketing Practices	Resolved - Explanation provided	Yes
1/11/2015 QRS	548064 Questionable Marketing Practices	Resolved - Explanation provided	Yes
1/4/2015 QRS	548222 Questionable Marketing Practices	Resolved - Explanation provided	Yes
1/4/2015 QRS	548300 Questionable Marketing Practices	Resolved - Explanation provided	Yes
1/31/2015 QRS	546060 Misrepresentation of Identity	Resolved - Explanation provided	Yes
9/2/2015 QRS	527899 ESCO Slamming/Alleged Slam	Resolved - Explanation provided	Yes
1/6/2015 QRS	548712 Misrepresentation of Identity	Resolved - Explanation provided	Yes
9/2/2015 QRS	527937 ESCO Slamming/Alleged Slam	Resolved - Explanation provided	Yes
1/6/2015 QRS	548826 Questionable Marketing Practices	Resolved - Explanation provided	Yes
1/6/2015 QRS	548712 Misrepresentation of Identity	Resolved - Explanation provided	Yes
9/3/2015 QRS	546648 ESCO Slamming/Alleged Slam	Resolved - Explanation provided	Yes
9/4/2015 QRS	528039 Misrepresentation of Identity	Resolved - Explanation provided	Yes
9/4/2015 QRS	546904 Misrepresentation of Identity	Resolved - Explanation provided	Yes
1/17/2015 QRS	548912 Dissatisfied with Price-No Savings Realized	Resolved - Explanation provided	Yes
1/18/2015 QRS	549294 ESCO Slamming/Alleged Slam	Resolved - Explanation provided	Yes
9/8/2015 QRS	547036 ESCO Slamming/Alleged Slam	Resolved - Explanation provided	Yes
1/11/2015 QRS	548064 Questionable Marketing Practices	Resolved - Explanation provided	Yes
1/21/2015 QRS	528855 ESCO Slamming/Alleged Slam	Resolved - Explanation provided	Yes
1/22/2015 REGULATORY INQUIRY	543202 Questionable Marketing Practices	Resolved - Explanation provided	Yes
1/25/2015 QRS	526737 Questionable Marketing Practices	Resolved - Explanation provided	Yes
1/25/2015 QRS	550480 Questionable Marketing Practices	Resolved - Explanation provided	Yes
1/4/2015 QRS	548222 Questionable Marketing Practices	Resolved - Explanation provided	Yes
1/14/2015 QRS	548300 Questionable Marketing Practices	Resolved - Explanation provided	Yes
1/22/2015 REGULATORY INQUIRY	526737 Questionable Marketing Practices	Resolved - Explanation provided	Yes
1/22/2015 REGULATORY INQUIRY	543202 Questionable Marketing Practices	Resolved - Explanation provided	Yes
1/30/2015 AG	1249440 High bill complaint	Resolved - Explanation provided	Yes
0/2/2015 REGULATORY INQUIRY	539648 ESCO Slamming/Alleged Slam	Resolved - Explanation provided	Yes
1/6/2015 QRS	548826 Dissatisfied with Price-No Savings Realized	Resolved - Explanation provided	Yes
0/5/2015 QRS	551766 Questionable Marketing Practices	Resolved - Explanation provided	Yes
1/17/2015 QRS	548912 Dissatisfied with Sales Agreement/Early Termination Fee	Resolved - Explanation provided	Yes
0/5/2015 QRS	529687 Questionable Marketing Practices	Resolved - Explanation provided	Yes
0/8/2015 QRS	529907 ESCO Slamming/Alleged Slam	Resolved - Explanation provided	Yes
0/9/2015 QRS	529985 Questionable Marketing Practices	Resolved - Explanation provided	Yes
1/21/2015 QRS	528855 ESCO Slamming/Alleged Slam	Resolved - Explanation provided	Yes

1/25/2015 QRS	550480	Questionable Marketing Practices	Resolved - Explanation provided	Yes
3/2/2015 REGULATORY INQUIRY	539648	Difficulties In Returning to T&D/LDC	Resolved - Explanation provided	Yes
1/4/2015 QRS	553232	Misrepresentation of Identity	Resolved - Explanation provided	Yes
1/6/2015 QRS	553802	Questionable Marketing Practices	Resolved - Explanation provided	Yes
1/6/2015 QRS	553850	Dissatisfied with Price-No Savings Realized	Resolved - Explanation provided	Yes
1/9/2015 QRS	554104	Dissatisfied with Price-No Savings Realized	Resolved - Explanation provided	Yes
1/20/2015 QRS	554244	Questionable Marketing Practices	Resolved - Explanation provided	Yes
0/5/2015 QRS	551766	Questionable Marketing Practices	Resolved - Explanation provided	Yes
0/5/2015 QRS	529687	Dissatisfied with Price-No Savings Realized	Resolved - Explanation provided	Yes
1/21/2015 QRS	530501	Dissatisfied with Price-No Savings Realized	Resolved - Explanation provided	Yes
0/8/2015 QRS	529907	Early Termination Charge	Resolved - Explanation provided	Yes
1/22/2015 QRS	554784	ESCO Slamming/Alleged Slam	Resolved - Explanation provided	Yes
1/23/2015 REGULATORY INQUIRY	528327	Misrepresentation of Identity	Resolved - Explanation provided	Yes
0/9/2015 QRS	529985	Questionable Marketing Practices	Resolved - Explanation provided	Yes
1/4/2015 QRS	553232	alleged ESCO Slamming	Resolved - Explanation provided	Yes
1/4/2015 QRS	555184	Misrepresentation of Identity	Resolved - Explanation provided	Yes
1/6/2015 QRS	553802	Wants Refund On Overpayment	Resolved - Explanation provided	Yes
1/6/2015 QRS	556106	Other ESCO Matters	Resolved - Explanation provided	Yes
1/30/2015 QRS	553850	Dissatisfied with Price-No Savings Realized	Resolved - Explanation provided	Yes
1/16/2015 QRS	556752	Questionable Marketing Practices	Resolved - Explanation provided	Yes
1/4/2015 QRS	528327	Questionable Marketing Practices	Resolved - Explanation provided	Yes
1/4/2015 QRS	554244	Questionable Marketing Practices	Resolved - Explanation provided	Yes
1/23/2015 REGULATORY INQUIRY	550501	questionable Marketing Practices	Resolved - Explanation provided	Yes
1/20/2015 QRS	554784	ESCO Slamming/Alleged Slam	Resolved - Explanation provided	Yes
1/21/2015 QRS	555184	Misrepresentation of Identity	Resolved - Explanation provided	Yes
1/22/2015 QRS	556752	Questionable Marketing Practices	Resolved - Explanation provided	Yes
1/26/2015 QRS	560216	alleged ESCO Slamming	Resolved - Explanation provided	Yes
1/4/2015 QRS	532441	alleged ESCO Slamming	Resolved - Explanation provided	Yes
2/1/2015 QRS	560216	ESCO Slamming/Alleged Slam	Resolved - Explanation provided	Yes
2/1/2015 QRS	560850	ESCO Slamming/Alleged Slam	Resolved - Explanation provided	Yes
2/7/2015 QRS	560852	ESCO Slamming/Alleged Slam	Resolved - Explanation provided	Yes
2/7/2015 QRS	532821	Questionable Marketing Practices	Resolved - Explanation provided	Yes
1/10/2015 QRS	561836	Can Not Contact Company	Resolved - Explanation provided	Yes
1/15/2015 QRS	562112	Questionable Marketing Practices	Resolved - Explanation provided	Yes
1/16/2015 QRS	532441	ESCO Slamming/Alleged Slam	Resolved - Explanation provided	Yes
0/8/3357 QRS	533229	Dissatisfied with Price-No Savings Realized	Resolved - Explanation provided	Yes
1/8/2015 QRS	533205	Questionable Marketing Practices	Resolved - Explanation provided	Yes
1/8/2015 QRS	560850	ESCO Slamming/Alleged Slam	Resolved - Explanation provided	Yes
2/7/2015 QRS	561836	alleged ESCO Slamming	Resolved - Explanation provided	Yes
1/18/2015 QRS	533229	Back Billing	Resolved - Explanation provided	Yes
1/18/2015 QRS	533205	Questionable Marketing Practices	Resolved - Explanation provided	Yes
1/17/2015 AG	1256345	Requested refund	Resolved - Explanation provided	Yes
1/21/2015 AG	1259926	Confusion about Information received	Resolved - Explanation provided	Yes
1/12/2015 QRS	611508	Misrepresentation of Identity	Resolved - Explanation provided	Yes
1/13/2015 QRS	611816	Misrepresentation of Identity	Resolved - Explanation provided	Yes
1/4/2016 QRS	611862	Questionable Marketing Practices	Resolved - Explanation provided	Yes
1/15/2015 QRS	612170	Misrepresentation of Identity	Resolved - Explanation provided	Yes
1/19/2015 QRS	612236	ESCO Slamming/Alleged Slam	Resolved - Explanation provided	Yes

1/9/2015 QRS	612258	ESCO Slamming/Alleged Slam	Resolved - Explanation provided	Yes
1/9/2015 QRS	612236	ESCO Slamming/Alleged Slam	Resolved - Explanation provided	Yes
1/25/2016 QRS	610915	Questionable Marketing Practices	Resolved - Explanation provided	Yes
1/2/2016 QRS	611508	Misrepresentation of Identity	Resolved - Explanation provided	Yes
1/3/2016 QRS	611816	Misrepresentation of Identity	Resolved - Explanation provided	Yes
2/1/2016 QRS	614558	ESCO Slamming/Alleged Slam	Resolved - Explanation provided	Yes
1/4/2016 QRS	611862	Questionable Marketing Practices	Resolved - Explanation provided	Yes
2/1/2016 QRS	614630	Misrepresentation of Identity	Resolved - Explanation provided	Yes
1/5/2016 QRS	612170	Misrepresentation of Identity	Resolved - Explanation provided	Yes
1/2/2016 Civil Court County of NY	Q152/2016	Wants Refund On Overpayment	Resolved in small claims court	Yes
2/2/2016 QRS	611261	Misrepresentation of Identity	Resolved - Explanation provided	Yes
2/2/2016 QRS	611275	Questionable Marketing Practices	Resolved - Explanation provided	Yes
2/9/2016 QRS	615892	ESCO Slamming/Alleged Slam	Resolved - Explanation provided	Yes
1/1/2016 AG	1269184	Questionable Marketing	Resolved - Explanation provided	Yes
1/1/2016 QRS	616256	Difficulties In Returning to T&D/LDC - Delay in Cancellation of ES	Resolved - Explanation provided	Yes
1/25/2016 QRS	610915	Questionable Marketing Practices	Resolved - Explanation provided	Yes
1/6/2016 QRS	611829	alleged ESCO Slamming	Resolved - Explanation provided	Yes
2/2/2016 QRS	611261	questionable Marketing Practices	Resolved - Explanation provided	Yes
1/1/2016 QRS	618502	questionable Marketing Practices	Resolved - Explanation provided	Yes
3/1/2016 QRS	616256	Difficulties In Returning to T&D/LDC - Delay in Cancellation of ES	Resolved - Explanation provided	Yes
3/1/2016 QRS	618982	Dissatisfied with Price-No Savings Realized	Resolved - Explanation provided	Yes
3/3/2016 QRS	619424	Questionable Marketing Practices	Resolved - Explanation provided	Yes
1/6/2016 QRS	611829	ESCO Slamming/Alleged Slam	Resolved - Explanation provided	Yes
1/0/2016 QRS	620362	Dissatisfied with Price-No Savings Realized	Resolved - Explanation provided	Yes
1/17/2016 QRS	613207	ESCO Slamming/Alleged Slam	Resolved - Explanation provided	Yes
3/1/2016 QRS	618982	Dissatisfied with Price-No Savings Realized	Resolved - Explanation provided	Yes
3/3/2016 QRS	619424	ESCO Slamming/Alleged Slam	Resolved - Explanation provided	Yes
1/31/2016 QRS	623012	Dissatisfied with Price-No Savings Realized	Resolved - Explanation provided	Yes
1/31/2016 QRS	623076	alleged ESCO Slamming	Resolved - Explanation provided	Yes
4/4/2016 REGULATORY INQUIRY	619424	Questionable Marketing Practices	Resolved - Explanation provided	Yes
1/2/2016 QRS	624370	ESCO Slamming/Alleged Slam	Resolved - Explanation provided	Yes
1/2/2016 QRS	624370	ESCO Slamming/Alleged Slam	Resolved - Explanation provided	Yes
5/4/2016 QRS	627088	ESCO Slamming/Alleged Slam	Resolved - Explanation provided	Yes
1/0/2016 QRS	627742	Dissatisfied with Price-No Savings Realized	Resolved - Explanation provided	Yes
1/0/2016 QRS	627850	Difficulties In Returning to T&D/LDC - Delay in Cancellation of ES	Resolved - Explanation provided	Yes
1/18/2016 REGULATORY INQUIRY	627850	Difficulties In Returning to T&D/LDC - Delay in Cancellation of ES	Resolved - Explanation provided	Yes
1/20/2016 QRS	616599	Questionable Marketing Practices	Resolved - Explanation provided	Yes
1/20/2016 QRS	627850	Difficulties In Returning to T&D/LDC - Delay in Cancellation of ES	Resolved - Explanation provided	Yes
5/3/2016 REGULATORY INQUIRY	619424	Questionable Marketing Practices	Resolved - Explanation provided	Yes
1/8/2016 QRS	621121	Questionable Marketing Practices	Resolved - Explanation provided	Yes
3/9/2011 AG	1299876	Check issue for rewards program	Resolved - Explanation provided	Yes
1/2/2016 QRS	623239	Questionable Marketing Practices	Resolved - Explanation provided	Yes
1/3/2016 QRS	624043	Svc Disconnect Request Not Done	Resolved - Explanation provided	Yes
1/6/2016 QRS	641424	Dissatisfied with Price-No Savings Realized	Resolved - Explanation provided	Yes
3/5/2016 REGULATORY INQUIRY	624370	ESCO Slamming/Alleged Slam	Resolved - Explanation provided	Yes
1/2/2016 REGULATORY INQUIRY	627088	ESCO Slamming/Alleged Slam	Resolved - Explanation provided	Yes
1/2/2016 Small Claims (Queens)	152.SCQ2016	Requesting refund and alleges slamming	Resolved - Explanation provided	Yes
1/2/2016 REGULATORY INQUIRY	646602	Estimated Bill	Resolved - Explanation provided	Yes

12/8/2016	QRS	649400 ESCO Slamming/Alleged Slam	Resolved - Explanation provided	Yes
1/26/2017	QRS	711776 Questionable Marketing Practices	Resolved - Explanation provided	Yes
2/23/2017	QRS	712861 Dissatisfied with Price-No Savings Realized	Resolved - Explanation provided	Yes
2/13/2017	AG	1329005 Dissatisfied with customer service	Resolved - Explanation provided	Yes
2/15/2017	QRS	713084 Wants Refund On Overpayment	Resolved - Explanation provided	Yes
2/17/2017	QRS	713084 Dissatisfied with Price-No Savings Realized	Resolved - Explanation provided	Yes
2/28/2017	QRS	714647 ESCO Slamming/Alleged Slam	Resolved - Explanation provided	Yes
3/8/2017	QRS	714980 ESCO Slamming/Alleged Slam	Resolved - Explanation provided	Yes
3/15/2017	QRS	715720 Other ESCO Matters	Resolved - Explanation provided	Yes
3/16/2017	REGULATORY INQUIRY	713084 Dissatisfied with Price-No Savings Realized	Resolved - Explanation provided	Yes
3/8/2017	QRS	714980 ESCO Slamming/Alleged Slam	Resolved - Explanation provided	Yes
3/28/2017	REGULATORY INQUIRY	714647 Alleged ESCO Slamming	Resolved - Explanation provided	Yes
4/11/2017	QRS	718226 ESCO Slamming/Alleged Slam	Resolved - Explanation provided	Yes
5/10/2017	REGULATORY INQUIRY	715720 Other ESCO Matters	Resolved - Explanation provided	Yes
4/25/2017	QRS	719039 Questionable Marketing Practices	Resolved - Explanation provided	Yes
5/10/2017	REGULATORY INQUIRY	715720 Other ESCO Matters	Resolved - Explanation provided	Yes
9/22/2014	Yonkers County	No solicitation permit	Resolved - Applied for permit, paid fine	Yes
12/9/2016	AG	1259926 Did not understand the enrollment process	Resolved - Explanation provided	Yes
9/9/2014	Civil Court County of Richmond	836.SCR2014.1 Breach of Agreement	Dismissed	Yes
8/8/2017	Supreme Ct. of NY, County of Kings	0515350/2017 Austin v. Kiwi Energy NY, LLC et al	Pending	No

KIWI ENERGY NY LLC - BETTER BUSINESS BUREAU

ID	Opened on	Closed on	Status
10122219	7/8/2014	7/29/2014	Complaint Answered
10122175	7/8/2014	7/29/2014	Complaint Answered
10136178	7/16/2014	7/16/2014	Complaint received as information only by the BBB
10151271	7/28/2014	8/15/2014	The BBB considers this complaint resolved.
10151076	7/28/2014	8/19/2014	Complaint Answered
10156490	7/30/2014	8/21/2014	Complaint Answered
10193936	8/26/2014	8/26/2014	Complaint received as information only by the BBB
10209487	9/8/2014	10/6/2014	Complaint Answered
10223843	9/17/2014	10/13/2014	Complaint Answered
10226031	9/18/2014	10/5/2014	The BBB considers this complaint resolved.
10228118	9/19/2014	9/19/2014	Complaint received as information only by the BBB
10229739	9/22/2014	10/11/2014	The BBB considers this complaint resolved.
10230200	9/22/2014	10/14/2014	Complaint Answered
10230058	9/22/2014	10/14/2014	Complaint Answered
10249591	10/6/2014	10/6/2014	Complaint received as information only by the BBB
10270244	10/20/2014	10/20/2014	Complaint received as information only by the BBB
10290513	11/3/2014	11/24/2014	Complaint Answered
10295376	11/5/2014	11/23/2014	The BBB considers this complaint resolved.
10294910	11/5/2014	11/28/2014	Complaint Answered
10303874	11/12/2014	12/11/2014	Complaint Answered
10310674	11/18/2014	11/18/2014	Complaint received as information only by the BBB
10314369	11/20/2014	12/15/2014	Complaint Answered
10338277	12/8/2014	12/29/2014	Complaint Answered
10338238	12/8/2014	12/29/2014	Complaint Answered
10340094	12/10/2014	12/30/2014	The BBB considers this complaint resolved.
10347164	12/16/2014	12/16/2014	Complaint received as information only by the BBB
10349923	12/17/2014	12/17/2014	Complaint received as information only by the BBB
10364351	1/5/2015	1/12/2015	Complaint Answered
10389544	1/12/2015	1/31/2015	The BBB considers this complaint resolved.
10415720	1/26/2015	2/10/2015	The BBB considers this complaint resolved.
10438351	2/10/2015	2/10/2015	Complaint received as information only by the BBB
10506828	3/2/2015	3/17/2015	The BBB considers this complaint resolved.
10517557	3/6/2015	3/31/2015	Complaint Answered
10517637	3/6/2015	4/1/2015	Complaint Answered
10529944	3/12/2015	3/12/2015	Complaint received as information only by the BBB
10540944	3/20/2015	4/10/2015	Complaint Answered
10546254	3/24/2015	4/14/2015	Complaint Answered
10552784	3/30/2015	4/11/2015	The BBB considers this complaint resolved.
10552670	3/30/2015	4/14/2015	The BBB considers this complaint resolved.
10553767	3/30/2015	4/17/2015	The BBB considers this complaint resolved.
10567207	4/7/2015	4/28/2015	Complaint Answered
10571166	4/9/2015	4/10/2015	The BBB considers this complaint resolved.
10578001	4/15/2015	5/6/2015	Complaint Answered
10605773	5/4/2015	5/4/2015	Complaint received as information only by the BBB
10606345	5/4/2015	5/26/2015	Complaint Answered
10608545	5/5/2015	6/15/2015	Complaint Answered
10612841	5/7/2015	5/28/2015	The BBB considers this complaint resolved.
10660054	6/9/2015	6/9/2015	Complaint received as information only by the BBB
10660795	6/9/2015	6/29/2015	Complaint Answered
10664744	6/11/2015	7/14/2015	Complaint Answered
10698393	7/6/2015	7/27/2015	Complaint Answered
10711682	7/13/2015	7/13/2015	Complaint received as information only by the BBB
10711158	7/13/2015	8/3/2015	Complaint Answered
10717160	7/15/2015	8/19/2015	Complaint Answered
10719595	7/17/2015	7/17/2015	Complaint received as information only by the BBB
10819204	9/18/2015	9/19/2015	The BBB considers this complaint resolved.
10819246	9/18/2015	10/2/2015	Complaint Answered

10822267	9/21/2015	10/13/2015 Complaint Answered
10845480	10/6/2015	11/12/2015 Complaint Answered
10856232	10/14/2015	11/17/2015 Complaint Answered
10884414	10/29/2015	11/19/2015 Complaint Answered
10835861	10/29/2015	11/19/2015 Complaint Answered
10944727	11/10/2015	11/26/2015 The BBB considers this complaint resolved.
10948031	11/12/2015	12/7/2015 Complaint Answered
10963192	11/20/2015	11/20/2015 Complaint received as information only by the BBB
10967518	11/24/2015	12/17/2015 Complaint Answered
10992686	12/14/2015	1/9/2016 The BBB considers this complaint resolved.
11026892	1/6/2016	1/22/2016 The BBB considers this complaint resolved.
11028826	1/7/2016	1/7/2016 Complaint received as information only by the BBB
11089243	1/19/2016	1/19/2016 Complaint received as information only by the BBB
11096384	1/21/2016	2/13/2016 The BBB considers this complaint resolved.
11108498	1/28/2016	3/14/2016 Complaint Answered
11124638	2/8/2016	3/28/2016 Complaint Answered
11134880	2/16/2016	3/3/2016 The BBB considers this complaint resolved.
11144128	2/19/2016	2/19/2016 Complaint received as information only by the BBB
11157037	2/26/2016	3/18/2016 The BBB considers this complaint resolved.
11197244	3/11/2016	3/21/2016 Complaint Answered
11249306	3/22/2016	4/22/2016 The BBB considers this complaint resolved.
11568102	7/18/2016	8/23/2016 Complaint Answered
11940268	1/17/2017	1/17/2017 Complaint received as information only by the BBB
11971381	2/3/2017	3/13/2017 Complaint Answered
12153948	5/15/2017	5/30/2017 Complaint Answered

**BEFORE THE
PENNSYLVANIA PUBLIC UTILITY COMMISSION**

Natural Gas Supplier :
License Application of :
Spring Energy RRH, LLC, d/b/a Spring :
Power and Gas :
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Docket No. A-2017-2614651

VERIFICATION

I, Lindsay Kreppel, holding the title Attorney, Regulatory and New Markets Manager with Spring Energy RRH, LLC, hereby state that the facts set forth above are true and correct to the best of my knowledge, information and belief and that I expect to be able to prove the same at a hearing held in this matter. I understand that false statements herein are made subject to the penalties of 18 Pa. C.S. §4904, relating to unsworn falsifications to authorities.



Date: 10/3/2017