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October 4, 2017

Rosemary Chiavetta, Secretary  
Pennsylvania Public Utility Commission  
P.O. Box 3265  
Harrisburg, PA 17105-3265

**RE: Shandra Burgs v. PPL Electric Utilities Corporation**  
**Docket No: F-2017-2614634**

Dear Ms. Chiavetta:

Attached for eFiling in the above-captioned matter is an original Certificate of Satisfaction of Complaint under 52 Pa. Code § 5.24(b).

Because all legal and factual issues in this proceeding have been resolved, PPL respectfully requests that this docket be terminated.

I hereby certify that I have provided a copy of the Certificate to the Complainant in this proceeding.

Please note that this Certificate of Satisfaction was eFiled with the Commission as of the date indicated above.

Very truly yours,



KIMBERLY G. KRUPKA

KGK/ejm  
Enclosures

cc: Mediator Tiffany A. Hunt (w/ enc.); *via email only*  
Shandra Burgs (w/ enc.)  
Colleen P. Kartychak/Constellation Energy Power Choice, LLC; (w/enc.); *via email only*  
Kimberly R. Hanson (w/ enc.); *via email only*  
Valerie A Dicindio (w/enc.) *via email only*  
Holly M. Groth (w/enc.) *via email only*  
Shelbie Frederick Bayda (w/enc.) *via email only*

BEFORE THE  
PENNSYLVANIA PUBLIC UTILITY COMMISSION

SHANDRA BURGGS,

Complainant,

vs.

PPL ELECTRIC UTILITIES CORPORATION,

Respondent.

COMPLAINT DOCKET

NO. F-2017-2614634

**CERTIFICATE OF SATISFACTION**

**AND NOW**, comes Respondent PPL Electric Utilities Corporation, by and through its counsel, Gross McGinley, LLP, and submits the instant Certificate of Satisfaction as follows:

1. Complainant is Shandra Burgs.
2. Respondent is PPL Electric Utilities Corporation.
3. This Certificate of Satisfaction of Complaint is submitted pursuant to 52 Pa. Code § 5.24(b).
4. (a) Complainant Shandra Burgs (“Complainant”) and Respondent PPL Electric Utilities Corp. (“Respondent”) agree that Complainant will pay her current bill of \$192.27 by October 12, 2017. Thereafter, beginning with the bill due November 2017, Complainant will pay her monthly budget bill (to be set initially at \$340) plus \$158 per month towards arrearages until all arrearages are paid in full.
  - (b) Complainant has agreed to withdraw her Complaint against Respondents, PPL Electric and Constellation Energy Power Choice, LLC.
5. Respondent, PPL Electric hereby notifies Complainant of the filing of this Certificate of Satisfaction, and that if Complainant objects or disagrees with the terms of the Certificate of Satisfaction, Complainant must notify the Commission in writing of their objection and/or

disagreement within ten (10) days of the date this Certificate of Satisfaction was signed and served, or the terms of the Certificate of Satisfaction will become final and binding.

**WHEREFORE**, Respondent PPL Electric Utilities Corporation respectfully requests that the complaint docket for this matter be marked closed as to all claims against Respondent PPL Electric Utilities Corporation.

Dated: October 4, 2017

GROSS McGINLEY, LLP



By: \_\_\_\_\_

KIMBERLY G. KRUPKA, ESQUIRE  
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BEFORE THE  
PENNSYLVANIA PUBLIC UTILITY COMMISSION

SHANDRA BURGAS,

Complainant,

vs.

PPL ELECTRIC UTILITIES CORPORATION,

Respondent.

COMPLAINT DOCKET

NO. F-2017-2614634

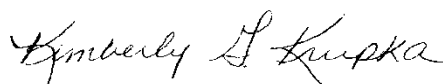
**CERTIFICATE OF SERVICE**

This is to certify that the CERTIFICATE OF SATISFACTION on behalf of PPL ELECTRIC UTILITIES CORPORATION was mailed to counsel/complainant of record on behalf of Respondents by First Class United States mail, postage prepaid, on this the 4<sup>th</sup> day of October, 2017.

SHANDRA BURGAS  
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**VIA EMAIL ONLY**  
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