

Diane Lozosky  
502 East Main St  
Emmaus, PA 18104

10/9/2017

C-2017-2625428

Rosemary Chiavetta, Secretary 800-782-1110 or 1-800-692-7380  
Pennsylvania Public Utility Commission  
Commonwealth Keystone Building  
400 North Street  
Harrisburg, PA 17120

RECEIVED

OCT 10 2017

PA PUBLIC UTILITY COMMISSION  
SECRETARY'S BUREAU

Jorge Pereira  
Prince Law Office, PC  
646 Pebble Beach Lane  
Bechtelsville, PA 19505

To: Rosemary Chiavetta, Secretary, PUC & Jorge Pereira, Prince Law Office, PC

My 9/15/2017 letter to PUC & UGI was numbered 1-9 with my focus on: **My situation was not correctly portrayed by UGI to the PUC. I simply need proof that my service line was not damaged by the riser sinking** due to UGI/Skoda improper installation.

- I asked questions trying to ascertain **how UGI's digging down next to riser 5" on 6/29/2017** (but not every viewing the service line & its connections) **makes UGI think the service line & connections are intact.**
  - a. how deep is the service line
  - b. Is the service line all one piece
  - c. What gauge thickness is this service line pipe
  - d. what material is the service line made of
  - e. How many connection links are there starting from when the riser enters the ground until it reaches the gas main line
  - f. If the riser sinks down 4 " & damages the gas lines – how long will it be before this damage results in obvious gas leaks
- I noted that I paid UGI **\$3,888.21 to put in the gas line** because PUC notified me that UGI incorrectly reported "the plumber" installed the service line

UGI's attorney's "answer of UGI Utilities, Inc. -Gas Division to the formal complaint of Diane Lozosky" is numbered 1 thru 8 ... so it is **wittingly unclear what they are responding to** when they say:

"1. Admitted

2. Denied

3. Admitted

4. Admitted ... denied **UGI Utilities never checked to see if the underground service line & connections were altered or damaged** by this movement above ground asserting pressure & movement below ground....

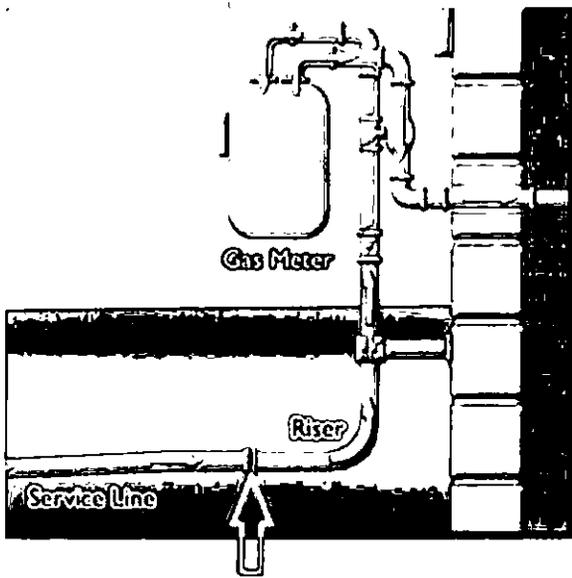
5. is a prayer

6. No answer required

7. ... failed to make an allegation & accordingly no answer is required... 6/29/2016 ... investigated the are by the meter & **discovered evidence that the ground around the house settled 6-8"**. UGI & Skoda excavated around the riser, inspected the line in...

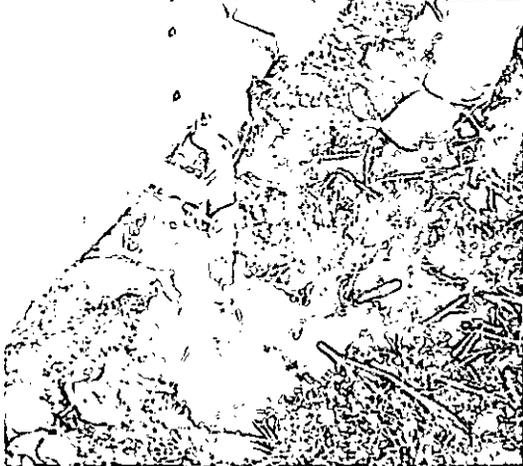
8. no answer required

**Bottomline:**



This connection may no longer be intact due to Riser sinking

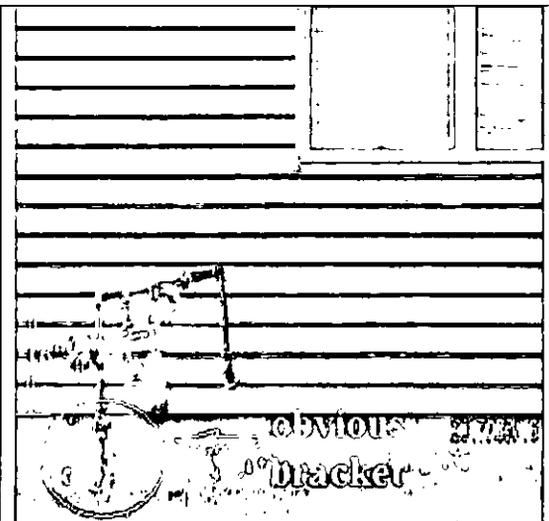
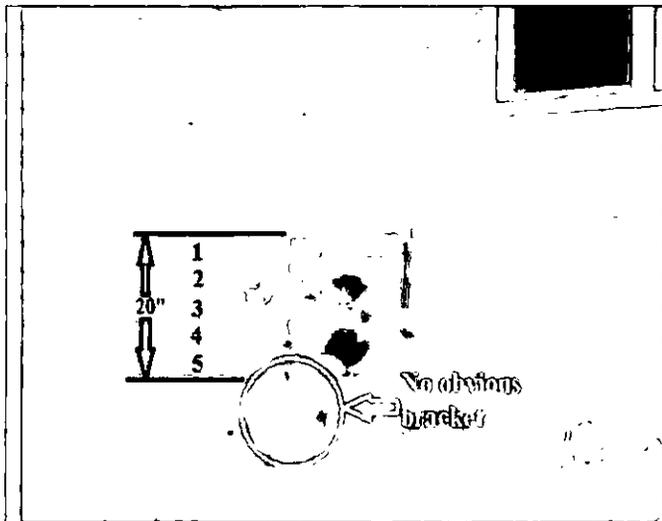
The only investigation of underground service line & connections are shown on this picture taken on 6/29/2017:



Any settling of the ground was certainly NOT 8": Pictures below:

**11/15/2016:**

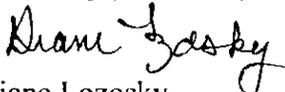
**5/16/2017:**



Anyway, **any settling of the ground should be have been anticipated by the contractor installing the service line** when it is a newly built home... **and appropriate measures taken when installing the service line.**

**1992-7-10 to 2011- 3 (9 years) -7 killed, 83 injured due to Gas explosions in Allentown ... caused by excavator and contractor error ... UGI Corp. has taken a "passive approach" toward replacing ... infrastructure and customers ... face ... increased safety threats (May 24, 2012 The Morning Call )**

I am simply **sincerely concerned** about preventing future gas explosion.

  
Diane Lozosky

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ROSEMARY CHIAVETTA, Secretary  
Pennsylvania Public Utility Commission  
Commonwealth Keystone Bldg  
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