



PHILADELPHIA GAS WORKS

800 West Montgomery Avenue • Philadelphia, PA 19122

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February 17, 2017

Administrative Law Judge Eranda Vero
Pennsylvania Public Utility Commission
801 Market Street, Suite 4063
Philadelphia, PA 19107

RE: William Weaver v. Philadelphia Gas Works, Docket No. C-2016-2573170

Dear Judge Vero:

Pursuant to the Court's Order during the February 15, 2017 hearing, please find enclosed PGW's late filed Exhibits 4 and 5.

PGW Exhibit 4 – Decision for BCS No. 3314916 as pulled from PGW's BCCS database.

PGW Exhibit 5 - Decision for BCS No. 3314916 as sent to PGW by BCS Investigator Linda Scott-McKillop when asked on February 16, 2017 to provide a copy to PGW of the document that was sent to the Complainant.

If you need additional information about this matter, please contact me at my direct-dial number above. Thank you.

Sincerely,


Graciela C. Christlieb

cc: William Weaver (Regular Mail)
Marie Charles (PGW Mail)

SECRETARY'S BUREAU
PA PUC
FRONT DESK

2017 OCT 11 AM 9:03

RECEIVED

RECEIVED

FEB 21 2017

PUBLIC UTILITY COMMISSION
PHILADELPHIA OFFICE
ADMINISTRATIVE LAW JUDGE
www.pgworks.com



PHILADELPHIA GAS WORKS

800 West Montgomery Avenue • Philadelphia, PA 19122

CERTIFICATE OF SERVICE

I HEREBY CERTIFY THAT I HAVE THIS DAY SERVED A TRUE COPY OF THE FOREGOING DOCUMENT UPON THE PARTICIPANTS LISTED BELOW, IN ACCORDANCE WITH THE REQUIREMENTS OF 52 PA CODE §1.54 (RELATING TO SERVICE BY A PARTICIPANT).

Service List:

For Complainant:

William Weaver
20 North 54th Street
Philadelphia, PA 19139

February 17, 2017

Graciela C. Christlieb, Esq.
Philadelphia Gas Works
800 W. Montgomery Avenue
Philadelphia, PA 19122

PA PUC
SECRETARY'S BUREAU
FRONT DESK

2017 OCT 11 AM 9:03

RECEIVED

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COMMONWEALTH OF PENNSYLVANIA
PENNSYLVANIA PUBLIC UTILITY COMMISSION
BUREAU OF CONSUMER SERVICES
400 NORTH STREET, HARRISBURG, PA 17120

8/5/2015

BCS No: 3314916

WILLIAM WEAVER
20 N 54TH STREET
PHILADELPHIA PA 19139

The Public Utility Commission has completed its investigation into your informal complaint. Our decision is attached. We sent a copy of this decision information to your utility company. **You and the company must both follow this decision.** You must make all of the payments required by this decision. If you do not make these payments the utility company has the right to shut off your utility service. Do not mail your payments to the Public Utility Commission. Mail your payments directly to your company.

If you do not agree with this decision you can appeal it by filing a formal complaint. Your appeal may not result in a lower payment agreement. The enclosed payment agreement is based on your income. The income guidelines are set by State and Federal laws. The Administrative Law Judge (ALJ) that would review your appeal will use those same guidelines.

You do not need a lawyer to file an appeal. If you intend to appeal, complete and return the attached Notification of Intent to Appeal within 20 days of the date on the form. The Commission will then mail you formal complaint forms. When you complete and return the formal complaint forms to the Secretary of the Commission, your appeal begins. The Commission will assign your complaint to the Office of Administrative Law Judge and you will be contacted about a hearing.

Both you and the company may appeal this decision. If no one appeals, the decision will become final 20 days after the date of this letter.

If you have any questions about this decision or the appeal process, please call us at 1-800-692-7380.

Sincerely,

LINDA SCOTT-MCKILLOP
Investigator

PGW Exhibit - 5

Page 1 of 3

INFORMAL COMPLAINT DECISION
THE PENNSYLVANIA PUBLIC UTILITY COMMISSION

WILLIAM WEAVER
20 N 54TH STREET
PHILADELPHIA PA 19139

Date: 8/5/2015

V.

BCS: 3314916

Acct. No: 515852603

PHILADELPHIA GAS WORKS

You contacted the Public Utility Commission asking for help in preventing the termination of your utility service. We looked into your records with the company and decided that:

- Your total account balance is \$3043.16. This balance does not include any payments or bills sent out on or after 7/21/2015.
- Beginning September 2015 due date, you must pay the company a special budget amount of \$374.00 per month. This amount may change depending on any change in the amount of service you use.
- This special budget amount includes a regular budget amount of \$120.00 per month, which is based on your monthly usage, plus \$254.00 that will be paid toward the account balance.
- You must pay all current bills that become due before the beginning date stated above.
- You must make all payments by the due date of each month's bill and continue making the payments until you pay the account in full.
- If you break this payment agreement, the company may shut off your service. If the company shuts off your service, they may make you pay your full bill plus a reconnect fee and a deposit to restore service.

LINDA SCOTT-MCKILLOP
Investigator

PGW Exhibit - 5

Page 2 of 3

**Request for Formal Complaint Forms
(Notification of Intent to Appeal)**

Notice to Customer:

If you want to appeal this decision, sign and return this form.

You must return this form with your original signature within 20 days of 8/5/2015. If your appeal form is not received by the due date, your appeal may be denied. You cannot eFile or fax your appeal form. You may want to consider sending this form using overnight delivery, certified or priority mail to ensure a timely appeal.

You must comply with this decision until the Public Utility Commission completes the formal complaint process. You must make all of the required payments or the utility company may shut off your service.

Sincerely,
Pennsylvania Public Utility Commission

Yes, I want to appeal this decision. Please send formal complaint forms to me at the following address:

Customer name and address:
(Please correct any mistakes.)

WILLIAM WEAVER
20 N 54TH STREET
PHILADELPHIA PA 19139

(Area Code) Telephone Number
BCS: 3314916
Company: PHILADELPHIA GAS
WORKS

Signature
Date of Mailing: 8/5/2015

Mail this completed form to:

Secretary
Pennsylvania Public Utility Commission
400 North Street, 2nd Floor
Harrisburg, PA 17120

PGW Exhibit - 5

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