



October 13th, 2017

Rosemary Chiavetta, Secretary
Pennsylvania Public Utility Commission
Commonwealth Keystone Building
400 North Street
Harrisburg PA 17105-3265

RECEIVED

OCT 13 2017

Re: Warren Kistler
PUC Docket no. C-2017-2627881

PA PUBLIC UTILITY COMMISSION
SECRETARY'S BUREAU

Dear Secretary Chiavetta,

Please, be advised that the above captioned complaint has been resolved pursuant to an agreement reached between the Complainant and American Power & Gas.

This letter shall serve as certification pursuant to 52 Pa. Code 5.24(b) that there is a satisfaction with the manner in which we have resolved this complaint. By copy of this letter the Complainant is advised of the right to object to this Certificate of Satisfaction within 10 days from the date of this letter by communicating that objection to the Secretary of the Commission.

If the Complainant does not object, please mark this matter closed and consider the complaint as having been withdrawn.

Sincerely,

A handwritten signature in black ink, appearing to read "CHRVATIN".

Christina Hrvatin
Director of Quality Control
American Power & Gas
1-800-205-7491

CC: Warren Kistler

12373 New Franklin Rd, Chambersburg PA 17202

FedEx Tracking Number

8117 4647 1416

Form ID No

0215

1 From

Date 12/15/2011

Sender's Name Walmart Inc Phone 227 231 8000

Company Walmart Inc

Address 1000 N. ... Dept./Floor/Suite/Room

City ... State ... ZIP ...

2 Your Internal Billing Reference

3 To

Recipient's Name ... Phone ...

Company ...

Address ... Dept./Floor/Suite/Room

Address ...

City ... State ... ZIP ...

4 Express Package Service * To most locations. **Packages up to 150 lbs.** For packages over 150 lbs., use the FedEx Express Freight US Airbill.

Next Business Day

FedEx First Overnight
Earliest next business morning delivery to select locations. Friday shipments will be delivered on Monday unless Saturday Delivery is selected.

FedEx Priority Overnight
Next business morning * Friday shipments will be delivered on Monday unless Saturday Delivery is selected.

FedEx Standard Overnight
Next business afternoon * Saturday Delivery NOT available.

2 or 3 Business Days

FedEx 2Day A.M.
Second business morning * Saturday Delivery NOT available.

FedEx 2Day
Second business afternoon * Thursday shipments will be delivered on Monday unless Saturday Delivery is selected.

FedEx Express Saver
Third business day * Saturday Delivery NOT available.

5 Packaging * Declared value limit \$500

FedEx Envelope* FedEx Pak* FedEx Box FedEx Tube Other

6 Special Handling and Delivery Signature Options Fees may apply. See the FedEx Service Guide

Saturday Delivery
NOT available for FedEx Standard Overnight, FedEx 2Day A.M., or FedEx Express Saver.

No Signature Required
Package may be left without obtaining a signature for delivery.

Direct Signature
Someone at recipient's address may sign for delivery.

Indirect Signature
If no one is available at recipient's address, someone at a neighboring address may sign for delivery for residential deliveries only.

Does this shipment contain dangerous goods?
One box must be checked.

No Yes As per attached Shipper's Declaration Yes Shipper's Declaration not required Dry Ice Dry Ice, 9 UN 1845 _____ kg

Restrictions apply for dangerous goods — see the current FedEx Service Guide Cargo Aircraft Only

7 Payment Bill to:

Enter FedEx Acct. No. or Credit Card No. below. Obtain recip. Acct. No.

Sender Acct. No. in Section 1 will be billed Recipient Third Party Credit Card Cash/Check

Total Packages 1 Total Weight 7 lbs. Credit Card Auth. 611



8117 4647 1416

*Our liability is limited to US\$100 unless you declare a higher value. See the current FedEx Service Guide for details.



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