

Karen O. Moury
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October 31, 2017

Via Electronic Filing

Rosemary Chiavetta, Secretary
PA Public Utility Commission
PO Box 3265
Harrisburg, PA 17105-3265

Re: Application of Eagle Ride Taxi Cab, LLC
Docket No. A-2017-2621976

Dear Secretary Chiavetta:

Enclosed for electronic filing please find Eagle Ridge Taxi Cab LLC's Verified Statement of Applicant to supplement the Application with regard to the above-referenced matter. Copies to be served in accordance with the attached Certificate of Service.

Sincerely,



Karen O. Moury

KOM/lww
Enclosure

cc: Certificate of Service w/enc.
Paul Diskin, Director TUS w/enc.

CERTIFICATE OF SERVICE

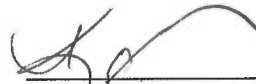
I hereby certify that this day I served a copy of Eagle Ride Taxi Cab LLC's Verified Statement of Applicant upon the persons listed below in the manner indicated in accordance with the requirements of 52 Pa. Code Section 1.54.

Via Email and First Class Mail

Thomas T. Niesen, Esq.
Thomas, Niesen & Thomas
212 Locust Street, Suite 600
Harrisburg, PA 17101
tniesen@tntlawfirm.com

Anthony J. DelGrosso, Esq.
The Law Office of Anthony J. DelGrosso
PO Box 62405
Harrisburg, PA 17106
AJDelGrosso@gmail.com

Dated: October 31, 2017



Karen O. Moury, Esq.

VERIFIED STATEMENT OF APPLICANT

THE FOLLOWING INFORMATION IS REQUIRED BY THE COMMISSION TO DETERMINE THE APPLICANT'S FITNESS TO OPERATE. STATEMENTS SHOULD BE TYPED OR PRINTED. ILLEGIBLE STATEMENTS WILL DELAY YOUR APPLICATION.

Eagle Ride Taxi Cab LLC

Legal Name of Applicant

Trade Name, if any

1260 Union Street

Lancaster

PA

17603

Street Address (principal place of business)

City or Municipality

State

Zip Code

The Verified Statement of the Applicant factual details about your proposed transportation service. Your Verified Statement must answer all of the items listed below and on the following pages. Provide as much information as possible to prevent delay in processing your application. If you need more space to provide your answer, please attach additional pages identifying the appropriate item number.

1. Identify the person making the Verified Statement on behalf of the applicant. If an employee/officer of applicant is making the statement, give name, title, business address and telephone number.

David Tenhwa, Owner/Manager
Eagle Ride Taxi Cab LLC
1260 Union Street
Lancaster, PA 17603
Office: 717-824-3403
Mobile: 717-669-8387

2. List the applicant's affiliation (owner, manager, controls) with any other carrier, with the description of affiliation.

None

3. Describe your facilities, record maintenance plan and your communication network. Please include a description of your physical location, to including office machines that will be utilized, and the facility to house vehicles. As a carrier of household goods in use, applicant should include a description of storage facilities, if applicable. Please include an explanation of your plan to maintain records required by the PUC, as well as normal business records. In regard to your communication network, please explain how you will receive customer requests for transportation, how you will dispatch the vehicles to fulfill the request, and how you will maintain continuous communication with your drivers.

Business Experience:

I have both the education and experience to operate a taxicab company. I hold a Master's in Business Administration degree and have six years of experience operating a taxicab company in the Country of Uganda. In addition, I have been operating my own accounting business for ten years with offices in Lancaster and Harrisburg, employing at least six people.

Facility:

I will operate the taxicab business from an office facility I have at 439 North Duke Street, Lancaster PA 17602 with two telephone landlines connected, fax, internet, security cameras, and six parking spaces. All the necessary of office furniture and machine are in place, including computers, printer, filing cabinets, coffee machine, refrigerator, microwave and a customer's waiting area.

Record Maintenance Plan:

All records of the business, including logs, complaints, driver records and maintenance records will be maintained in this office using our up-to-date filing system. Records will be maintained physically in the office and electronically on the cloud. All records will be retained as long as required by the Commission's regulations.

Communications Network:

Customer requests will come in different ways, depending upon which method is convenient to the customer. Most of the requests will come in through our phone system (both landline and business cell). We will also have email and social media (Facebook and Twitter), through which customers can request services. Customers will also have the option of directly requesting service through our website or the What's Up App.

Several means of communicating with the driver will be in place. These communications will occur through mobile phones, text messages, applications, radio communications and the website, which can be accessed via their mobile phones. We will install on each driver's cell phone the What's Up App, which transmits messages with Google maps of a particular location within seconds to everyone in the network.

Employees:

In addition to the current employees, two dispatchers will be hired. Each will work a 9-hour shift. They will answer calls from customers, dispatch drivers, handle requests submitted through email, social media, the website and the What's Up App, and fulfill requests in timely manner. If business reasons require me to hire additional employees, I am prepared to do so.

4. Please state the number of drivers you intend to use or hire in your business and explain why that number of drivers is appropriate for the size of the territory you will be serving. In addition, please explain:
 - a. Your hiring standards for drivers;
 - b. Your system for conducting criminal background checks;
 - c. Your driver training program;
 - d. Your system for conducting driver license checks;
 - e. Your policies regarding alcohol and drug use by your drivers.

Number of Drivers:

I intend to hire two drivers for the taxicab business. Based on my knowledge about the need for an additional taxicab company in the City of Lancaster, I believe this is the appropriate number of drivers. If necessary, I will hire additional drivers.

Hiring Standards:

I will require all potential drivers to complete an employment application, be at least 21 years of age, present a valid and current driver's license, present another form of government identification, and provide evidence of five years of driving experience. Copies of all documents submitted will be kept on file.

Criminal Background/Driver History Checks:

Prior to permitting a person to operate a vehicle in call or demand service, I will conduct or have a third party conduct a local and National criminal background check for each driver applicant. The background check will include multistate or multijurisdictional criminal records or other similar commercial nationwide data base with primary source search validation and a review of the United States Department of Justice National sex offender public website. I will disqualify an applicant convicted of certain crimes in accordance with the Commission's regulations. These crimes include driving under the

influence and felony convictions involving theft, fraud or controlled substances, within the past 7 years; use of a motor vehicle to commit a felony, burglary or robbery within the past 10 years; and applicants convicted at any time of a sexual offense (under 42 Pa.C.S. § 9799.14(c) or (d)), a crime of violence (as defined in 18 Pa.C.S. § 5702) or an act of terror. Copies of the criminal history check will be maintained for at least 3 years. I will again conduct a review of the driver's criminal background one year after engaging a driver and every second year thereafter.

I will have driver history checks performed for the preceding 3 years, which must be obtained from the Pennsylvania Department of Transportation within 60 days prior to submitting the driver application. Individuals will be disqualified if they have convictions for extreme violations, including driving under the influence of drugs or alcohol, severe driving infractions, violations involving property damage, violations involving fatal accidents and more than three minor moving violations (i.e. traffic lights and speeding). Copies of the reports will be maintained for at least 2 years. I will conduct an annual review of driving records.

Driver Training Program:

Training will be provided over a period of two to four days, as required, for each driver in safety tips, map reading, passenger safety, vehicle safety, vehicle maintenance/inspections/clearness checks, and customer services, including guidelines for assisting disabled customers, and elderly passengers.

Driver's License Checks:

I will continually review driver history records to ensure that drivers' licenses remain valid and will require drivers to report any changes in the status of their driver's licenses as a condition of employment.

Alcohol and Drug Use Policy:

I will have a zero tolerance for alcohol and drug use by all employees, including drivers, while on duty. Any suspicion of the use of drugs or alcohol will be cause for immediate suspension for investigation. If the use of alcohol or drugs is confirmed, the driver will be immediately and permanently dismissed.

5. Please state the number of vehicles you plan to use in your business and why that number is appropriate to provide reasonable and efficient service to the territory you will be serving. If you have already obtained vehicles for your business, please list them in the chart below. (Taxicabs may not be used if the vehicle's age is greater than ten model years, or the vehicle mileage is greater than \$350,000.)

I plan to start the business using one vehicle as described below. As necessary to meet demands of the public, I will acquire additional vehicles.

<u>YEAR</u>	<u>MAKE</u>	<u>MODEL</u>	<u>SEATING CAPACITY*</u>	<u>VEHICLE ID #</u>	<u>MILEAGE</u>
2017	Toyota	Highlander	8 people	5TDJZRFB4HS514678	16776

*Vehicles with seating capacity of more than eight passengers including the driver cannot be used for taxi service.

6. Describe your vehicle safety program. Please include the following in your explanation:
 - a. Your periodic vehicle maintenance plan
 - b. Your system for ensuring your vehicles will continuously comply with applicable Pennsylvania vehicle equipment standards (67 Pa. Code, Chapter 175).
 - c. Your system for ensuring that vehicles which no longer meet vehicle age and/or vehicle mileage requirements shall be replaced in a timely fashion.

The safety of a vehicle used in taxicab operations is important for the driver, passengers and the public. All vehicles will be checked pre-trip and post-trip for any potential problems. A routine maintenance schedule will be established for each vehicle, which includes oil changes and a review of the brakes, tires and other safety-related components of each vehicle. This system will ensure that exterior and interior door handles are operable by passengers, that windows are functioning properly and that doors are opening without resistance and closing securely.

Periodic Vehicle Maintenance Plan:

Records will be maintained so that all vehicle maintenance is performed according to manufacturer recommendations. All maintenance work and necessary repairs will be performed by certified mechanics. The periodic vehicle maintenance plan will include the following: (1) Seatbelt Check: retraction and locking are working smoothly; (2) Mirrors: inside and outside are in good condition and working; (3) Tire Pressure, Oil and Brake Fluids: should be at all times be at the right levels; and (4) Headlights, Fog Lights, Hazard Light, Rear Light, Sidelights, Registration Plate Light: are in full working order.

Continuous Compliance with Equipment Standards:

Any vehicle used in the business will be required to pass annual inspections. When coupled with the purchase of new vehicles, routine maintenance and the timely completion of repairs, I will ensure that the vehicles continuously comply with the applicable Pennsylvania equipment standards.

Vehicle Age/Mileage Requirements:

On a monthly basis, I will monitor the age and mileage of each vehicle used in the business keep records. When a vehicle is 9 years of age or reaches 300,000 miles, I will take steps to replace them prior to them reaching 10 years of age or 350,000 miles.

7. Please explain what steps you have taken to determine if you can obtain insurance and pay the required insurance premiums.

I have contacted several insurance companies including Travelers and Nationwide for a quote. The contact person at Nationwide is Mr. George Eschar, who quoted me \$600 per month for two vehicles to be used for the proposed taxicab services. With \$44,500 in current assets, I am confident that I will be able to obtain sufficient and continuous insurance for all vehicles used in the business.

8. State whether the applicant has been convicted of a misdemeanor or felony. If applicant is partnership, limited liability partnership, corporation, or limited liability company this question applies to all members, officers, and/or shareholders. If "YES", explain.

YES NO

On November 12, 2004, I entered a guilty plea at the district magistrate level to a misdemeanor (3rd degree), patronizing prostitutes, under 18 Pa.C.S § 5902(e). I paid a fine of \$109.00, as well as court costs and fees. This misdemeanor is not a sexual offense under 42 Pa.C.S § 9979.14.

9. Financial Data. Complete the "Statement of Financial Position", which follows this page. Please feel free to also provide additional information explaining why you believe you have sufficient funds to ensure your transportation business can provide reliable service to the public in a safe manner.

Verification of Statement

The undersigned deposes and says that he/she is authorized to and does make this verification and that the facts set forth therein are true and correct to the best of his/her knowledge, information, and belief. The undersigned understands that false statements herein are made subject to penalties of 18 Pa. C. S. Section 4904 relating to unsworn falsification to authorities.



(Signature)

David A. Tenhwa

(Name and Title, printed or typed)

October 31, 2017

(Date)

Statement of Financial Position (Balance Sheet)
As of October 31, 2017

ASSETS

Current Assets		
Cash	25,000	
Other Current Assets (specify) –Accts Rev& Stock	19,500	
Total Current Assets		<u>44,500.00</u>
Tangible Assets		
Motor Vehicle Equipment	48,500	
Property (buildings, land, etc.)	120,000	
Office Equipment	20,000	
	TOTAL ASSETS	<u><u>188,500</u></u>

LIABILITIES

Current Liabilities (Due within one year of date)		
Loans	12,000	
Credit cards/revolving credit		
Other Liabilities (Attach schedule)		
Total Current Liabilities		<u>12,000</u>
Long Term Liabilities (Due after one year of date)		
Mortgage	70,000	
Long term commercial loan		
Other Liabilities (Attach Schedule)		
Total Long Term Liabilities		<u><u>82,000</u></u>
	TOTAL LIABILITIES	<u><u>82,000</u></u>