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Alf_teck@hotmail.com
Thursday, November 16, 2017

ORIGINAL

In regards to: Alfredo Caraballo Vs. PPL Utilities Corporation,
C-2017-2615246, Exceptions.

SECRETARY
Pa. Public Utilities Commission
P.O. Box 3265
Harrisburg, PA 17105-3265
Alf_teck@hotmail.com

Dear Sir or Madam,

By this means I am requesting a reconsideration of my case listed above based on the exceptions I am including in this mailing.

Please allow me first to express my deep gratitude to the PUC for allowing me this most valuable avenue of recourse.

Also, I would like to thank PPL Utilities Corporation for their excellent service. It is interesting to note that they did not have my correct telephone number since before this problem began to occur. At no time did PPL contact me regarding this problem using my secondary contact method which is my email which they have on file. I hope in the future the method of our dialogue will refine and improve. This I know will happen since PPL is always seeking too better its response to its customers.

Sincerely,



Alfredo Caraballo

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PA PUBLIC UTILITY COMMISSION
SECRETARY'S BUREAU

I am disputing point 9 on page 3.

The actual amount owed of \$1,485.68. I believe the amount is much lower than this. I believe this is an estimated amount since on Aug 10-11-12, I waited to the Meter reader and he or she did not appear. I also waited for the Meter reader Sep 12-13-14 and he or she did not appear. Please take note that Meter Reading dates are written on each bill in advance. PPL said during the hearing that it no longer conducts estimates. This is not true.

Also during the hearing the Respondent told the Court that My Meter was Digital, which would provide a more precise reading. The Digital Meters electronically report power use without the presence of an actual Meter Reader. I am providing the Court with a picture of my actual meter, which is not digital. I am also providing the Court with an example of what a Digital Meter looks like.

I am also providing the Court with several proofs qualifying me as an expert in Digital Technologies and Telecommunications.

I am disputing point 11 on page 6.

I would like the Court to consider that although I have defaulted on several payments, I have also meticulously paid the vast majority of payments due. Also most of the moneys owed became due only after PPL refused to negotiate a payment amount and schedule.

The \$1581.32 was paid down from over \$7400. So I have had overwhelming success in my payment history.

I would also like to take exception to a statement found on page 6.

“Additionally, the Complainant testified at the hearing that he could only afford to pay around \$100 to \$150 per month *total* for his electric bill.”

I stated the \$150 figure as tabulated by the Schuylkill Community Action of Pottsville, Pa.

I am also offering the Court a greater figure than this. I will pay whatever the Court considers fair.

I would also take exception to a comment on page 6 namely,
"It appears that the Complainant would default on any payment."

I would respectfully disagree with the Court.

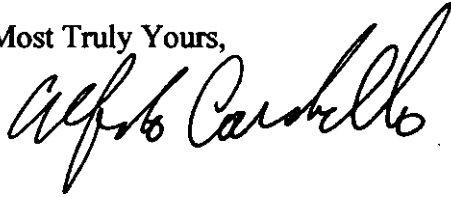
Since the latest default I have improved my Home and also purchase an additional heating source. I expect these improvements to lower my future electrical bill by %30.

I have also installed new solar panels to supplement my electrical source.

Please observe the pictures of the Wood stove and the solar panels.

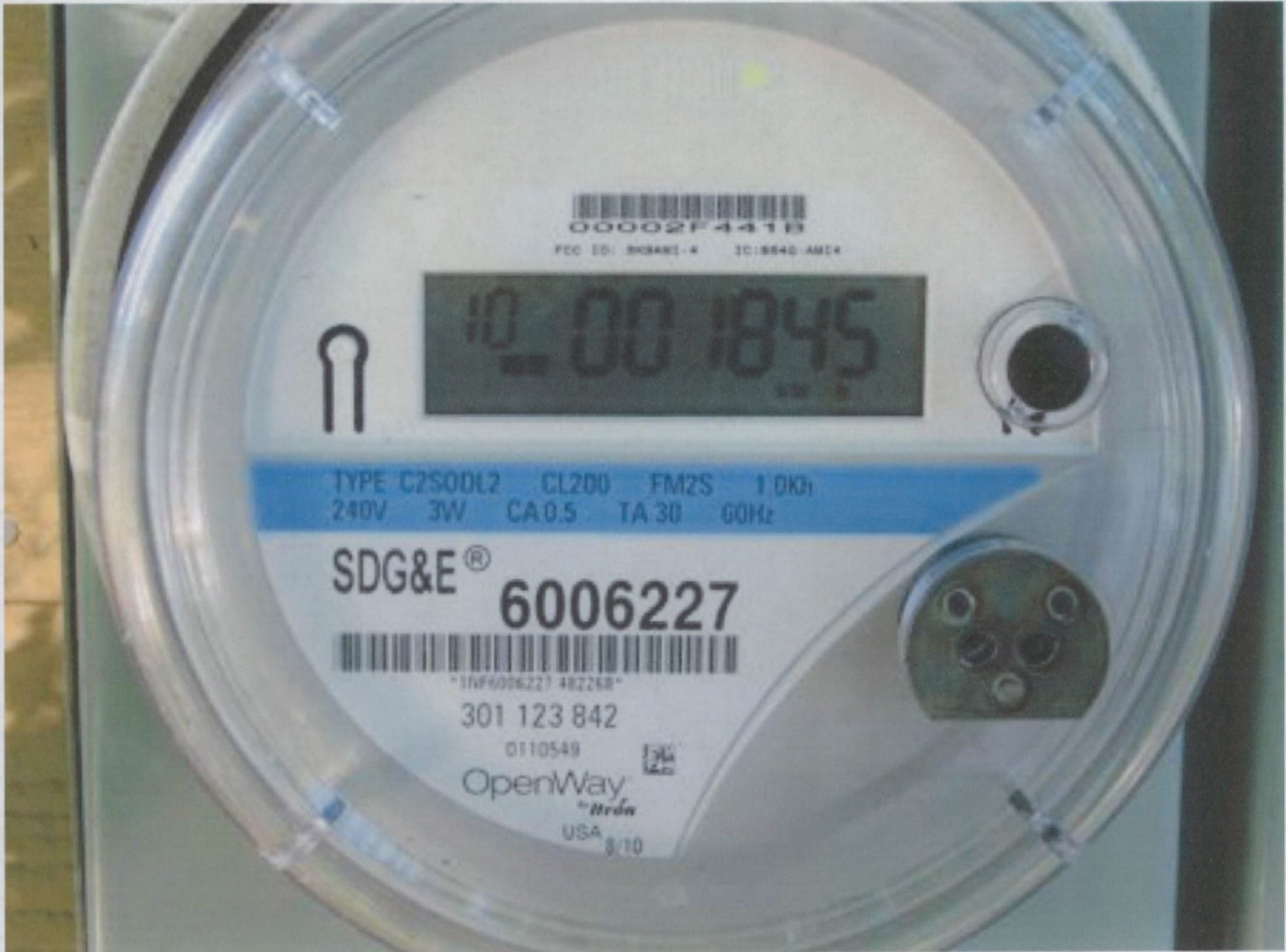
Finally, I would like to thank the Court and ask the Court to reconsider my entire testimony and change its decision.

Most Truly Yours,

A handwritten signature in black ink that reads "Alfredo Caraballo". The signature is written in a cursive style with a large, looping initial 'A'.

Alfredo Caraballo

Example of Digital meters.
I do not have ONE.



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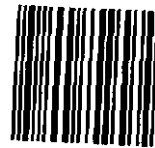
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Secretary
Pa. Public Utilities
P. O. BOX 3265
Harrisburg PA 17105-3265

ATTN: Exceptions.