

November 22, 2017

Rosemary Chiavetta, Secretary Pennsylvania Public Utility Commission Commonwealth Keystone Building 200 North Street, Second Floor – Room N201 Harrisburg, PA 17120

Re: Application of ITC Global Networks, LLC Docket No. A-2017-2607469

Dear Secretary Chiavetta:

In an Order in the above captioned proceeding, adopted and entered on October 26, 2017, the Pennsylvania Public Utility Commission ("PUC") approved the application of ITC Global Networks, LLC to offer Competitive Local Exchange Carrier service throughout the Commonwealth.

Via Electronic Filing

Phone: (570) 371-3527

Email: Gary@ZingarettiEnterprises.com

Fax: (570) 371-3529

This filing is made to correct tariff deficiencies noted in Appendix A of the Order. In addition, the Company revised its switched access tariff - Tariff Telephone PA P.U.C. No. 2 to reflect:

- 1. Issued and effective dates in compliance with the Order, and
- 2. Reduced intrastate switched access rates which mirror the rates of the incumbent local exchange carriers in Pennsylvania.

Thank you for your attention to this matter. Should you or any member of the Commission Staff have any questions or comments, please do not hesitate to contact me at your convenience.

Sincerely,

Gary M. Zingaretti

President

Encls.

cc: Craig Brady (w/encls.)
James H. Lister (w/encls.)

ITC Global Networks, LLC

Docket No. A-2017-2607469
Proposed tariffs for
Competitive Local Exchange Carrier Service and

The proposed tariffs contain certain deficiencies that must be addressed by the Applicant before the tariffs can be approved and the Certificate of Public Convenience issued. The Applicant must submit a copy of this Appendix with its revised compliance tariffs. On that copy, please note the page/sheet of the compliance tariffs where the required revision is located for each item below.

Tariff deficiencies noted - CLEC Local Tariff No. 1

- 1. All Pages: Enter issued and effective dates as per ordering paragraph.
- 2. Pages 14 15, Section 2.1.4: Liability: The limitations of liability tariff provisions should be generally consistent with the Commission's relevant Policy Statement at 52 Pa. Code § 69.87 and the Commission Order under Docket No. M-00981209.
- 3. Page 17, Section 2.1.7: Add the <u>additional charges that may apply</u> to the tariff and provide a reference to the section as to where these additional charges have been added. Alternatively, this reference may be deleted if not applicable.
- 4. Pages 26-28, Setion2.5.5: Add the interest that is to be applied to residential deposits pursuant to 52 Pa. Code § 64.41 (currently equates to 6%).

Pages where tariff deficiencies noted above have been corrected:

- All pages.
- 2. No changes made. Current language complies with PUC requirements and has been included and approved in other CLEC Local Tariffs.
- 3. Page 17, Section 2.1.7 has been changed.
- 4. Page 28, Section 2.5.5.5 has been changed.

ITC GLOBAL NETWORKS, LLC COMPETITIVE LOCAL EXCHANGE CARRIER

Regulations and Schedule of Charges

Armstrong Telephone Company - North

Armstrong Telephone Company - Pennsylvania

Bentleyville Communications Corporation d/b/a

Fairpoint Communications Windstream Buffalo Valley Inc.

Citizens Telephone Company of Kecksburg

Citizens Telecommunications Company of New York,

d/b/a Frontier Communications of New York

Windstream Conestoga, Inc.

Consolidated Communications of Pennsylvania

Company

Windstream D&E, Inc.

Frontier Communications of Breezewood

Frontier Communications of Canton, LLC

Frontier Communications - Commonwealth Telephone

Company

Frontier Communications of Lakewood, LLC Frontier Communications of Oswayo River, LLC Frontier Communications of Pennsylvania, LLC

The Hancock Telephone Company

Hickory Telephone Company Ironton Telephone Company

Lackawaxen Telecommunications Services, Inc.

Laurel Highland Telephone Company

Marianna and Scenery Hill Telephone Company d/b/a

Fairpoint Communications

North Penn Telephone Company

The North-Eastern Pennsylvania Telephone Company

Palmerton Telephone Company Pennsylvania Telephone Company

Pymatuning Independent Telephone Company

South Canaan Telephone Company

TDS Telecom / Deposit Telephone Company

TDS Telecom / Mahanoy and Mahantango Telephone

TDS Telecom / Sugar Valley Telephone Company The United Telephone Company of Pennsylvania,

LLC, d/b/a CenturyLink Venus Telephone Corporation Verizon Pennsylvania LLC

Verizon North LLC

West Side Telephone Co., d/b/a West Side

Telecommunications

Windstream Pennsylvania, LLC Yukon-Waltz Telephone Company

This tariff has been filed with the Pennsylvania Public Utility Commission. Copies are available for inspection at the Company's place of business: 4242 Mauch Chunk Road, Coplay, PA 18037.

The Company will mirror the exchange boundaries as stated in the local exchange tariffs of the incumbent local exchange carriers it is authorized to serve. A list of these local exchange carriers and the applicable tariff references are shown on Page 7 of this tariff.

The Company's tariff is in concurrence with all applicable State and Federal Laws (including, but not limited to, 52 Pa. Code, 66 Pa. C.S. and the Telecommunications Act of 1934, as amended), and with the Commission's applicable Rules and Regulations and Orders. Any provisions contained in this Tariff that are inconsistent with the foregoing mentioned will be deemed inoperative and superseded.

EFFECTIVE: November 23, 2017 ISSUED: November 22, 2017

LIST OF MODIFICATIONS

*** Reserved for Future Use ***

CHECK SHEET

Original and revised pages, as named below, comprise all changes from the original tariff in effect on the date indicated.

<u>Page</u>	Revision	<u>Page</u>	Revision	<u>Page</u>	Revision
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20	Original	54	Original	88	Original
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26	Original	60	Original	94	Original
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28	Original	62	Original	96	Original
29	Original	63	Original	97	Original
30	Original	64	Original	98	Original
31	Original	65	Original	99	Original
32	Original	66	Original	100	Original
33	Original	67	Original	101	Original
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^{*} Identifies a new or revised tariff page

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EXPLANATION OF SYMBOLS, REFERENCE MARKS, AND ABBREVIATIONS OF TECHNICAL TERMS USED IN THIS TARIFF.

The following symbols shall be used in this tariff for the purpose indicated below:

C — To signify changed regulation

D — To signify decreased rate

I — To signify increased rate

APPLICATION OF TARIFF

This tariff sets forth the service offerings, rates, terms and conditions applicable to the furnishing of intrastate communications services ITC Global Networks, LLC to Customers within the local exchange service areas of the following Local Exchange Carriers as defined herein. The Company will mirror the exchange area boundaries as stated in the tariffs of:

Incumbent Local Exchange Carrier	Tariff Reference
Armstrong Telephone Company - North	PA P.U.C. No. 2
Armstrong Telephone Company - Pennsylvania	PA P.U.C. No. 10
Bentleyville Communications Corporation d/b/a Fairpoint Communications	PA P.U.C. No. 6
Windstream Buffalo Valley Inc.	PA P.U.C. No. 9
Citizens Telephone Company of Kecksburg	PA P.U.C. No. 3
Citizens Telecommunications Company of New York, d/b/a Frontier Communications	PA P.U.C. No. 2
of New York	
Windstream Conestoga, Inc. ("CTT")	PA P.U.C. No. 12
Consolidated Communications of Pennsylvania Company	PA P.U.C. No. 11
Windstream D&E, Inc.	PA P.U.C. No. 18
Frontier Communications of Breezewood	PA P.U.C. No. 5
Frontier Communications of Canton, LLC	PA P.U.C. No. 3
Frontier Communications - Commonwealth Telephone Company ("CTCo")	PA P.U.C. No. 23
Frontier Communications of Lakewood, LLC ("Frontier – Lakewood")	PA P.U.C. No. 5
Frontier Communications of Oswayo River, LLC ("Frontier – Oswayo")	PA P.U.C. No. 5
Frontier Communications of Pennsylvania, LLC ("Frontier – PA")	PA P.U.C. No. 14
The Hancock Telephone Company	PA P.U.C. No. 1
Hickory Telephone Company	PA P.U.C. No. 6
Ironton Telephone Company	PA P.U.C. No. 2
Lackawaxen Telecommunications Services, Inc.	PA P.U.C. No. 2
Laurel Highland Telephone Company	PA P.U.C. No. 3
Marianna and Scenery Hill Telephone Company d/b/a Fairpoint Communications	PA P.U.C. No. 6
North Penn Telephone Company	PA P.U.C. No. 2
The North-Eastern Pennsylvania Telephone Company	PA P.U.C. No. 9
Palmerton Telephone Company	PA P.U.C. No. 5
Pennsylvania Telephone Company	PA P.U.C. No. 2
Pymatuning Independent Telephone Company	PA P.U.C. No. 5
South Canaan Telephone Company	PA P.U.C. No. 7
TDS Telecom / Deposit Telephone Company ("Deposit")	PA P.U.C. No. 1
TDS Telecom / Mahanoy and Mahantango Telephone Company ("TDS M&M")	PA P.U.C. No. 5
TDS Telecom / Sugar Valley Telephone Company ("Sugar Valley")	PA P.U.C. No. 3
The United Telephone Company of Pennsylvania, LLC, d/b/a CenturyLink	PA P.U.C. No. 27
("CenturyLink")	
Venus Telephone Corporation	PA P.U.C. No. 1
Verizon Pennsylvania LLC ("Verizon PA")	PA P.U.C. No. 180A,
· · · · · · · · · · · · · · · · · · ·	182, 182A, 185B, 185C
Verizon North LLC ("Verizon North")	PA P.U.C. No. 1,3,5,6
West Side Telephone Co., d/b/a West Side Telecommunications	PA P.U.C. No. 3
Windstream Pennsylvania, LLC ("Windstream")	PA P.U.C. No. 7
Yukon-Waltz Telephone Company	PA P.U.C. No. 2

1. **Definitions**

Certain terms used generally throughout this tariff are defined below:

Account Codes: Allows a User to allocate local calls to a digital, non-verified account code.

Advance Payment: Payment of all or part of a charge required before the start of service.

<u>Authorized User:</u> A person, firm, corporation or other entity that either is authorized by the Customer to use local exchange telephone service or is placed in a position by the Customer, either through acts or omissions, to use local exchange telephone service.

<u>Call Forward Busy:</u> Automatically routes incoming calls to a designated answering point when the called line is busy.

<u>Call Forward No Answer:</u> Automatically routes incoming calls to a designated answering point when the called line does not answer within a predetermined number of rings.

<u>Call Forward Variable:</u> Automatically routes incoming calls to a designated answering point, regardless of whether the user's station is idle or busy.

<u>Call Hold:</u> Allows the User to hold one call for any length of time provided that neither party goes On Hook.

<u>Call Park:</u> Allows a User to "park" a call against their directory number within the business group and "Unpark" the call from any other directory number. A business group consists of a series of Customer-defined telephone numbers.

<u>Call Pickup:</u> Allows a User to answer incoming calls to another Station line within a defined Call Pickup Group. Call Pickup is provided as either Group Call Pickup, where pre-designated groups can pickup each other's calls by activating an access code or a feature key, or Directed Call Pickup, where any call can be retrieved by dialing a different access code followed by the extension number.

<u>Call Transfer/Consultation/Conference:</u> Provides the capability to transfer or add a third party, using the same line.

1. **Definitions** (Cont'd)

<u>Call Waiting:</u> Provides the User with a burst of tone to indicate that another call is waiting. The second call can either be answered by flashing the switchhook or hanging up the phone and being rung back by the caller.

<u>Calling Number Delivery:</u> Identifies the 10-digit number of the calling party. Also referred to as Caller ID.

<u>Calling Number Delivery Blocking:</u> Blocks the delivery of the number to the called party on a per call basis. Also referred to as Caller ID Blocking.

<u>Class of Service (COS):</u> Used to prevent a Station from dialing certain codes and numbers

Company: ITC Global Networks, LLC

Commission: The Pennsylvania Public Utility Commission (PA P.U.C.)

<u>Conference/Six-Way:</u> The User can sequentially call up to five other people and add them together to make up a six way call.

<u>Customer:</u> The person, firm, corporation or other entity, which orders service and is responsible for the payment of charges and for compliance with the Company's tariff regulations.

<u>Customer Group Dialing Plan:</u> A dialing scheme shared by the members of a Customer Group, such as 4-digit internal dialing.

Dial Pulse (DP): The pulse type employed by rotary dial Station sets.

1. **Definitions** (Cont'd)

Joint User: A person, firm or corporation designated by the Customer as a user of local exchange service furnished to the Customer by the Company, and to whom a portion of the charges for such facilities are billed under a joint use arrangement.

LATA: A local access and transport area established pursuant to the Modified Final Judgment entered by the United States District Court for the District of Columbia in a Civil Action No. 82-0192 for the provision and administration of communications service.

<u>Local Calling:</u> A completed call or telephonic communication between a calling Station and any other station within the local service area of the calling Station.

<u>Local Exchange Carrier:</u> Any individual, partnership, association, joint-stock company, trust governmental entity or corporation engaged in the provision of local exchange telephone service.

<u>Message Waiting:</u> This feature provides an indication to a Station User that a message is waiting. Indications may be visual (lamp) or audible (stuttered dial tone).

<u>Multiple Appearance Directory Numbers:</u> A directory number that is assigned more than once to one or more Proprietary Business Sets.

<u>Non-recurring Charges:</u> The one-time initial charges for services or facilities, including but not limited to charges for construction, installation, or special fees, for which the Customer becomes liable at the time the Service Order is executed.

Off-Hook: Denotes the active condition of a telephone exchange service line.

On-Hook: Denotes the idle condition of a telephone exchange service line.

<u>Presubscription:</u> An arrangement whereby an end user may select and designate to the Company an interexchange carrier (IXC) to access, without an access code, for InterLATA calls. This IXC is referred to as the end user's predesignated IXC.

Recurring Charges: The monthly charges to the Customer for services, facilities and equipment, which continue for the agreed upon duration of the service.

1. **Definitions** (Cont'd)

Service Commencement Date: The first day following the date on which the Company notifies the Customer that the requested service or facility is available for use, unless extended by the Customer's refusal to accept service which does not conform to standards set forth in the Service Order or this tariff, in which case the Service Commencement Date is the date of the Customer's acceptance of service. The parties may mutually agree on a substitute Service Commencement Date.

<u>Service Order:</u> The written request for local exchange services executed by the Customer and the Company in a format specified by the Company. The signing of a Service Order by the Customer and the acceptance thereof by the Company initiates the respective obligations of the parties as set forth therein and pursuant to this tariff, but the duration of the service is calculated from the Service Commencement Date.

Services: The Company's telecommunication services offered on the Company's network.

Speed Call: Provides a user with the option to call selected directory numbers by dialing a one or two-digit code.

Station: Telephone equipment from or to which calls are placed.

<u>Trunk:</u> A communications path connecting two switching systems in a network, used in the establishment of an end-to-end connection.

<u>User:</u> A Customer or any other person authorized by the Customer to use service provided under this tariff.

2. Regulations

2.1 <u>Undertaking of the Company</u>

2.1.1 Scope

The Company undertakes to furnish telecommunication services in connection with one-way and/or two-way information transmission between points within the Commonwealth of Pennsylvania under the terms of this tariff.

Customers may use services and facilities provided under this tariff to obtain access to services offered by other service providers. The Company is responsible under this tariff only for the services and facilities provided herein, and it assumes no responsibility for any service provided by any other entity that purchases access to the Company network in order to originate or terminate its own services, or to communicate with its own Customers.

2.1.2 Shortage of Equipment or Facilities

- 2.1.2.1 The Company reserves the right to limit or allocate the use of existing facilities, or additional facilities offered by the Company when necessary because of lack of facilities or due to some other cause beyond the Company's control.
- 2.1.2.2 The furnishing of service under this tariff is subject to the availability on a continuing basis of all the necessary facilities and is limited to the capacity of the Company's fiber optic cable facilities as well as facilities the Company may obtain from other carriers, from time to time, to furnish service as required at the sole discretion of the Company.

2.1.3 Terms and Conditions

2.1.3.1 Except as otherwise provided herein, service is provided and billed on the basis of a minimum period of at least one month, and shall continue to be provided until canceled by the Customer in writing, no less than 30 days notice. Unless otherwise specified herein, for the purpose of computing charges in this tariff, a month is considered to have 30 days. All calculations of dates set forth in this tariff shall be based on calendar days, unless otherwise specified herein.

- 2. Regulations (Cont'd)
 - 2.1 <u>Undertaking of the Company</u> (Cont'd)
 - 2.1.3 Terms and Conditions (Cont'd)
 - 2.1.3.2 Customers may be required to enter into written Service Orders which shall contain or reference the name of the Customer, a specific description of the service ordered, the rate to be charged, the duration of the services, and the terms and conditions in this tariff.
 - 2.1.3.3 At the expiration of the initial term specified in each Service Order, or in any extension thereof, service shall continue on a month-to-month basis at the then current rates unless terminated by either party upon 30 days written notice. Any termination shall not relieve Customer of its obligation to pay any charges incurred under the Service Order and this tariff prior to termination. The rights and obligations which by their nature extend beyond the termination of the term of the Service Order shall survive such termination.
 - 2.1.3.4 This tariff shall be interpreted and governed by the laws of the State of Pennsylvania without regard of the State's choice of laws provision.
 - 2.1.3.5 Another telephone company must not interfere with the right of any person or entity to obtain service directly from the Company.
 - 2.1.3.6 The Customer has no property right to the telephone number or any other call number designation associated with services furnished by the Company. The Company reserves the right to change such numbers, or the central office designation associated with such numbers, or both, assigned to the Customer, whenever the Company deems it necessary to do so in the conduct of business.
 - 2.1.3.7 The Customer agrees to operate Company-provided equipment in accordance with instructions of the Company or the Company's agent. Failure to do so will void Company liability for interruption of service and may make the Customer responsible for damage to equipment pursuant to Section 2.1.3.8.

- 2. Regulations (Cont'd)
 - 2.1 <u>Undertaking of the Company</u> (Cont'd)
 - 2.1.3 Terms and Conditions (Cont'd)
 - 2.1.3.8 The Customer agrees to return to the Company all Company-provided equipment delivered to Customer within five days of termination of the service in connection with which the equipment was used. Said equipment shall be in the same condition as when delivered to Customer; normal wear and tear only excepted. Customer shall reimburse the Company, upon demand, for any costs incurred by the Company due to Customer's failure to comply with this provision.

2.1.4 <u>Liability of the Company</u>

Because the Customer has exclusive control of its communications over the services furnished by the Company, and because interruptions and errors to these services are unavoidable, the services the Company furnishes are subject to the terms, conditions, and limitations specified in this tariff and to such particular terms, conditions, and limitations as set forth in the special regulations applicable to the particular services and facilities furnished under this tariff.

- 2.1.4.1 In the event of an interruption to the service, which is not due to the negligence or willful act of the customer, there will be allowed a pro rata adjustment of the monthly guarantee, and of any fixed monthly charges involved, for the service and facilities rendered useless and inoperative by reason of the interruption, excess of twenty-four hours from the time it is reported to the telephone company or detected by the company. For the purpose of administering this regulation, every month is considered to have thirty days.
- 2.1.4.2 The liability of the Telephone Company for damage arising out of mistakes, omission, interruptions, delays or errors or defects in transmission occurring in the course of furnished service and not caused by the negligence of the customer, or of the Telephone Company in failing to maintain proper standards of maintenance and operation and to exercise reasonable supervision shall in no event exceed an amount equivalent to the proportionate charge to the customer for the period of service which such mistake, omission, interruption, delay or defect in transmission occurs.

- 2. <u>Regulations</u> (Cont'd)
 - 2.1 <u>Undertaking of the Company</u> (Cont'd)
 - 2.1.4 <u>Liability of the Company</u> (Cont'd)
 - 2.1.4.3 The Company shall not be liable for any failure of performance or equipment due to causes beyond its control, including but not limited to: acts of God, fire, flood or other catastrophes; any law, order, regulation, direction, action, or request of the United States Government, or of any other government, including state and local governments having or claiming jurisdiction over the Company, or of any department, agency commission, bureau, corporation, or other instrumentality of any one or more of these federal, state, or local governments, or any civil or military authority; national emergencies; insurrections; riots, wars; unavailability of rights-of-way or materials; or strikes, lock-outs, work stoppages, or other labor difficulties.
 - 2.4.4.4 Nothing herein shall serve to limit the liability of the Company for injury or damages as a result of negligence or intentional torts on the part of the Company.
 - 2.1.5 Notification of Service-Affecting Activities

The Company will provide the Customer reasonable notification of service-affecting activities that may occur in normal operation of its business. Such activities may include, but are not limited to, equipment or facilities additions, removals or rearrangements and routine preventative maintenance. Generally, such activities are not specific to an individual Customer but affect many Customers' services. No specific advance notification period is applicable to all service activities. The Company will work cooperatively with the Customer to determine the reasonable notifications requirements. With some emergency or unplanned service-affecting conditions, such as outage resulting from cable damage, notification to the Customer may not be possible.

- 2. Regulations (Cont'd)
 - 2.1 <u>Undertaking of the Company</u> (Cont'd)
 - 2.1.6 <u>Provision of Equipment and Facilities</u>
 - 2.1.6.1 Where construction is required, the Company shall use reasonable efforts to make available services to a Customer on or before a particular date, subject to the provisions of and compliance by the Customer with, the regulations contained in this tariff. The Company does not guarantee availability by any such date and shall not be liable for any delays in commencing service to any Customer. Where construction is not required, the Company will provide facilities in accordance with Chapter 64 of the Pennsylvania Administrative Code 52.
 - 2.1.6.2 The Company shall use reasonable efforts to maintain facilities that it furnishes to the Customer. The Customer may not, nor may the Customer permit others to, rearrange, disconnect, remove, attempt to repair or otherwise interfere with any of the facilities installed by the Company, except upon the written consent of the Company.
 - 2.1.6.3 Equipment installed at the Customer premises for use in connections with the services the Customer offers shall not be used for any purpose other than that for which the Company provided it.

2.1 <u>Undertaking of the Company</u> (Cont'd)

2.1.6 <u>Provision of Equipment and Facilities</u> (Cont'd)

- 2.1.6.4 The Company shall not be responsible for the installation, operation, or maintenance of any Customer provided communications equipment. Where such equipment is connected to the facilities furnished pursuant to this tariff, the responsibility of the company shall be limited to the furnishing of facilities offered under this tariff and to the maintenance and operation of such facilities. Beyond this responsibility, the Company shall not be responsible for:
 - (a) the transmission of signals by Customer-provided equipment or for the quality of, or defects in, such transmission; or
 - (b) the reception of signals by Customer-provided equipment; or network control signaling where such signaling is performed by Customer-provided network control signaling equipment.

2.1.7 Non-Routine Installation

At the Customer's request, installation and/or maintenance may be performed outside the Company's regular business hours or in hazardous locations. In such cases, charges based on cost of the actual labor, material, or other costs incurred by or charged to the Company will apply. These charges also apply if an installation is started during regular business hours but, at the Customer's request, extends beyond regular business hours into time periods including, but not limited to, weekends, holidays, and/or night hours.

2.1.8 Ownership of Facilities

Title to all facilities provided in accordance with this tariff remains in the Company, its agents or contractors.

2.1 <u>Undertaking of the Company</u> (Cont'd)

2.1.9 <u>Telecommunications Service Priority</u>

The Telecommunications Service Priority System is the regulatory, administrative and operational system authorizing and providing for priority treatment, to provide and restore National Security Emergency Preparedness Telecommunications Service. Under the rules of the Telecommunications Service Priority System, The Telephone Company is authorized and required to provide and restore services with Telecommunications Service Priority assignments before services without such assignments. The provision and restoration of Telecommunications Service Priority System services shall be in compliance with Part 64, Appendix A, of the Federal Communications Commission's Rules and Regulations, the guidelines set forth in the Telecommunications Service Priority for National Security Emergency Preparedness Service User Manual and Service Vendor Handbook.

2.2 Prohibited Uses

2.2.1 The services the Company offers shall not be used for any unlawful purposes or for use as to which the Customer has not obtained all required governmental approvals, authorizations, licenses, consents and permits.

- 2. Regulations (Cont'd)
 - 2.2 Prohibited Uses (Cont'd)
 - 2.2.2 The Company may require a Customer to immediately shut down its transmission of signals if said transmission is causing interference to others.
 - 2.3 Obligations of the Customer
 - 2.3.1 General

The Customer shall be responsible for:

- 2.3.1.1 The payment of all applicable charges pursuant to this tariff;
- 2.3.1.2 Reimbursing the Company for damage to, or loss of, the Company's facilities or equipment caused by the acts or omissions of the Customer; or the noncompliance by the Customer, with these regulations; or by fire or theft or other casualty on the Customer's premises, unless caused by the negligence or willful misconduct of the employees or agents of the Company. The Company will, upon reimbursement for damages, cooperate with the Customer in prosecuting a claim against the person causing such damage and the Customer shall be surrogated to the Company's right of recovery of damages to the extent of such payment;
- 2.3.1.3 Providing at no charge, as specified from time to time by the Company, any needed personnel, equipment, space and power to operate Company facilities and equipment installed on the premises of the Customer, and the level of heating and air conditioning necessary to maintain the proper operating environment on such premises;
- 2.3.1.4 Obtaining, maintaining, and other otherwise having full responsibility for all rights-of-way and conduit necessary for installation of fiber optic cable and associated equipment used to provide local exchange service to the Customer from the cable building entrance or property line to the location of the equipment space described in Section 2.3.1. Any costs associated with obtaining and maintaining the rights-of-way described herein, Including the costs of altering the structure to permit installation of the Company-provided facilities, shall be borne entirely by,

- 2. Regulations (Cont'd)
 - 2.3 Obligations of the Customer
 - 2.3.1 General (Cont'd)
 - or may be charged by the Company to, the Customer. The Company may require the Customer to demonstrate its compliance with this section prior to accepting an order for service;
 - 2.3.1.5 Providing a safe place to work and complying with all laws and regulations regarding the working conditions on the premises at which Company employees and agents shall be installing or maintaining the Company's facilities and equipment. The Customer may be required to install and maintain Company facilities and equipment within a hazardous area if, in the Company's opinion, injury or damage to the Company's employees or property might result from installation or maintenance by the Company. The Customer shall be responsible for identifying, monitoring, removing and disposing of any hazardous material (e.g., friable asbestos) prior to any construction or installation work;
 - 2.3.1.6 Complying with all laws and regulations applicable to, and obtaining all consents, approvals, licenses and permits as may be required with respect to, the location of Company facilities and equipment in any Customer premises or the rights-of-way for which Customer is responsible under Section 2.3.1(d) above; and granting or obtaining permission for Company agents or employees to enter the premises of the Customer at any time for the purpose of installing, inspecting, maintaining, repairing, or upon termination of service as stated herein, removing the facilities or equipment of the Company;
 - 2.3.1.7 Not creating, or allowing to be placed, or maintain any liens or other encumbrances on the Company's equipment or facilities; and
 - 2.3.1.8 Making Company facilities and equipment available periodically for maintenance purposes at a time agreeable to both the Company and the Customer. No allowance for interruptions in service will be made for the period during which service is interrupted for such purposes.

2.4 <u>Customer Equipment and Channels</u>

2.4.1 General

A Customer may transmit or receive information or signals via the facilities of the Company.

2.4.2 Station Equipment

2.4.2.1 The Customer is responsible for providing and maintaining any terminal equipment on the Customer premises. The electric power consumed by such equipment shall be provided by, and maintained at the expense of the Customer. All such terminal equipment must be registered with the FCC under 47 C.F.R., Part 68 and all wiring must be installed and maintained in compliance with those regulations. The Company will, where practicable, notify the Customer that temporary discontinuance of the use

- 2. Regulations (Cont'd)
 - 2.4 Customer Equipment and Channels (Cont'd)
 - 2.4.2 <u>Station Equipment</u> (Cont'd)

of a service may be required, however, where prior notice is not practicable, nothing contained herein shall be deemed to impair the Company's right to discontinue forthwith the use of a service temporarily if such action is reasonable under the circumstances. In case of such temporary discontinuance, the Customer will be promptly notified and afforded the opportunity to correct the condition which gave rise to the temporary discontinuance. During such period of temporary discontinuance, credit allowance for service interruptions as set forth in Section 2.6 following is not applicable.

2.4.2.2 The Customer is responsible for ensuring that Customer-provided equipment connected to Company equipment and facilities is compatible with such equipment and facilities. The magnitude and character of the voltages and currents impressed on Company-provided equipment and wiring shall be such as not to cause damage to the Company-provided equipment and wiring or injury to the Company's employees or other persons. Any additional protective equipment required to prevent such damage or injury shall be provided by the Company at the Customer's expense.

2.4.3 Interconnection of Facilities

- 2.4.3.1 Any special interface equipment necessary to achieve compatibility between the facilities and equipment of the Company used for furnishing local exchange service and the channels, facilities, or equipment of others may be provided at the Customer's expense.
- 2.4.3.2 Local Service may be connected to the services or facilities of other communications carriers only when authorized by, and in accordance with, the terms and conditions of the tariffs of the other communications carriers, which are applicable to such connections.

- 2. Regulations (Cont'd)
 - 2.4 <u>Customer Equipment and Channels</u> (Cont'd)
 - 2.4.3 <u>Interconnection of Facilities</u> (Cont'd)
 - 2.4.3.3 Facilities furnished under this tariff may be connected to Customer-provided terminal equipment in accordance with the provisions of this tariff.

2.4.4 Inspections

- 2.4.4.1 Upon reasonable notification to the Customer, and at a reasonable time, the Company may take such tests and inspections as may be necessary to determine that the Customer is complying with the requirements set forth in Section 2.4.2.2 for the installation, operation, and maintenance of Customer-provided facilities and equipment to Company-owned facilities and equipment. No credit will be allowed for any interruptions occurring during such inspections.
- 2.4.4.2 If the protective requirements for Customer-provided equipment are not being complied with, the Company may take such action as it deems necessary to protect its facilities, equipment, and personnel. The Company will notify the customer promptly if there is any need for further corrective action. Within 7 days of receiving this notice, the Customer must take this corrective action and notify the Company of the action taken. If the Customer fails to do this, the Company may take whatever additional action is deemed necessary, Including the suspension of service, to protect its facilities, equipment and personnel from harm. The Company will, upon request 24 hours in advance, provide the Customer with a statement of technical parameters that the Customer's equipment must meet.

2.5 Payment Arrangements

2.5.1 Payment for Service

The Customer is responsible for payment of all charges for service and facilities furnished by the Company to the Customer or its Joint or Authorized Users.

Objections must be received by the Company within 30 days after statement of account is rendered, or the charges shall be deemed correct and binding upon the Customer.

2.5 Payment Arrangements (Cont'd)

2.5.2 <u>Billing and Collections of Charges</u>

Bills will be rendered monthly to Customer.

- 2.5.2.1 All service, installation, monthly Recurring Charges and Non-recurring Charges are due at least 20 days from the date of the invoice to the customer, in accordance with 52 PA Code, Chapter 64.12.
- 2.5.2.2 The Company shall present bills for Recurring Charges monthly to the Customer, in advance of the month which service is provided. Usage charges will be billed in arrears.
- 2.5.2.3 For new customers or existing customers whose service is disconnected, the charge for the fraction of the month in which service was furnished, will be calculated on a pro rata basis. For this purpose, every month is considered to have 30 days.
- 2.5.2.4 Amounts not paid within 30 days after the date of invoice are considered past due. The Company will not mail or deliver any notice of suspension until at least 5 days after the due date.
- 2.5.2.5 A \$20.00 charge will be assessed for checks with insufficient funds or non-existing accounts.

2.5.3 <u>Disputed Bills</u>

The Customer shall notify the Company, either orally or in writing, of any disputed items on a bill within 30 days of the date on the invoice. If the Customer and the Company are unable to resolve the dispute to their mutual satisfaction, the Customer may file a complaint with the PUC Bureau of Consumer Services (BCS) at the Pennsylvania Public Utility Commission, PO Box 3265, Harrisburg, PA 17105-3265, phone (800) 692-7380. BCS has primary jurisdiction over complaints.

2.5.3.1 The date of the dispute shall be the date the customer registers the dispute with the Company. The date of the resolution is the date the Company completes its investigation and notifies the Customer of the disposition of the dispute.

- 2. <u>Regulations</u> (Cont'd)
 - 2.5 Payment Arrangements (Cont'd)
 - 2.5.4 Advanced Payments

To safeguard its interests, the Company may require a Customer (Business or Residential) to make an Advance Payment before services and facilities are furnished. The Advance Payment will not exceed an amount equal to the Non-recurring Charge(s) and three month's charges for the service or facility. In addition, where special construction is involved, the Advance Payment may also Include an amount equal to the estimated Non-recurring Charge(s) for the special construction and Recurring Charges (if any) for a period to be set between the Company and the Customer. The Advance Payment will be credited to the Customer's bill. An Advance Payment may be required in addition to a deposit.

2.5.5 Deposits

- 2.5.5.1 When an applicant's credit is not established, or when the credit of an existing customer has become doubtful, in accordance with the credit standards at 52 PA Code, Chapters 64.32 or 64.35, a security deposit may be required by the Company. The deposit requested will be in cash or the equivalent of cash, and will be held as a guarantee for the payment of charges. A deposit does not relieve the Customer of the responsibility for the prompt payment of bills on presentation. The deposit will not exceed an amount equal to:
 - 2.5.5.1.1 For new applicants with minimum payment periods of one month. The estimated average 2-month bill for basic service plus the average 2-month toll charges for existing residential customers in the applicant's exchange during the immediately preceding 12-month period. Deposits may be adjusted to maintain a level equal to the estimated average 2-month bill. No more than one half of the deposit amount may be required prior to the provision of service with the balance of the deposit due no less than 30 days from the initial deposit payment; or

- 2. Regulations (Cont'd)
 - 2.5 Payment Arrangements (Cont'd)
 - 2.5.5 Deposits (Cont'd)
 - 2.5.5.1 (Cont'd)
 - 2.5.5.1.2 For existing customers with minimum payment periods of month. The customer's average 2-month bill, Including toll charges, during the preceding 12-month period. Deposits may be adjusted to maintain a level equal to the average 2-month bill. The deposit shall be paid within 20 days of the request for deposit; or
 - 2.5.5.1.3 For customers with minimum payment periods of more than one month. The charges that would apply for the minimum payment period for a service or facility. In addition, the Company shall be entitled to require such an applicant or Customer to pay all its bills within a specified period of time, and to make such payment in cash or the equivalent of cash. At the Company's option, such deposit may be refunded to the Customer's account at any time.
 - 2.5.5.2 Also, the Company reserves the right to cease accepting and processing Service Orders after it has requested a security deposit and prior to the Customer's compliance with this request.
 - 2.5.5.3 A deposit may be required in addition to an Advance Payment. For residential service, Advance Payments would cover the construction of facilities and furnishing of special equipment and or temporary service for short-term use.

2.5 Payment Arrangements (Cont'd)

2.5.5 Deposits (Cont'd)

- 2.5.5.4 When a service or facility is discontinued, the amount of a deposit, if any, will be applied to the Customer's account and any credit balance remaining will be refunded. Before the service or facility is discontinued, the Company may, as its option, return the deposit or credit it to the Customer's account, provided the customer has satisfied the requirements under 52 PA Code, Chapter 37. In this case, the customer may elect to have the deposit applied to reduce bills for telephone service instead of a cash refund.
- 2.5.5.5 Deposits held will accrue interest pursuant to 52 PA Code § 64.41. The rate is 6.0% annually without deduction for any taxes on such deposits.

2.5.6 <u>Suspension or Discontinuance of Service</u>

- 2.5.6.1 The Company may suspend the furnishing of any and/or all services to a Customer with at least 7 days written notice for any of the following reasons in accordance with 52 PA Code, Chapter 64.61, without incurring any liability:
 - 2.5.6.1.1 Non-payment of an undisputed delinquent account or the undisputed portion of an account where a dispute exists as to part but not all of an amount billed by the LEC; or
 - 2.5.6.1.2 Failure of the Customer to post a deposit, provide a guarantee or establish credit; or
 - 2.5.6.1.3 Unreasonable refusal to permit access to service connections, equipment and other property of the LEC for maintenance or repair; or
 - 2.5.6.1.4 Use of service so as to interfere with or impair the use of services rendered to other customers; or

- 2. Regulations (Cont'd)
 - 2.5 Payment Arrangements (Cont'd)
 - 2.5.6 <u>Suspension or Discontinuance of Service</u> (Cont'd)
 - 2.5.6.1 (Cont'd)
 - 2.5.6.1.5 Failure to comply with the material terms of a payment agreement; or
 - 2.5.6.1.6 Fraud or material misrepresentation of identity to obtain telephone service; or
 - 2.5.6.1.7 Violation of tariff provisions on file with the Commission so as to threaten the safety of a person or the integrity of the service delivery system of the Company; or
 - 2.5.6.1.8 Unpaid indebtedness for telephone service previously furnished by the Company in the name of the customer within 4 years of the date the bill is rendered.
 - 2.5.6.2 The Company may suspend the furnishing of any and/or all services to a Customer immediately, and without notice, if the Company deems that such action is necessary to protect its personnel, agents, facilities or services against harm, in accordance with 52 PA Code, Chapter 64.75, without incurring any liability.

- 2. Regulations (Cont'd)
 - 2.5 Payment Arrangements (Cont'd)
 - 2.5.6 Suspension or Discontinuance of Service (Cont'd)
 - 2.5.6.3 The Company may discontinue the furnishing of any and/or all services to a Customer, without incurring any liability, when at least 10 days have passed since the suspension of service and the Customer has failed to pay a reconnection fee and to remedy the original reasons for suspension, as covered in Sections 2.5.6.1 and 2.5.6.2, due to any of the following reasons:
 - 2.5.6.3.1 Failure to make satisfactory arrangements to pay arrearages; or
 - 2.5.6.3.2 Failure to post a deposit or otherwise establish credit; or
 - 2.5.6.3.3 Failure to meet the requirements of a payment agreement; or
 - 2.5.6.3.4 Failure to give adequate assurances that an unauthorized use or practice will cease.
 - 2.5.6.4 The suspension or discontinuance of service(s) by the Company pursuant to this Section does not relieve the Customer of any obligation to pay the Company for charges due and owing for service(s) furnished during the time of or up to suspension or discontinuance.
 - 2.5.6.5 Upon the Company's discontinuance of service to the Customer under Section 2.5.6.3, all applicable charges shall become due. This is in addition to all other remedies that may be available to the Company at law or in equity or under any other provision of this tariff.

2.6 Allowance for Interruptions of Service

2.6.1 Credit for Interruptions

When the use of service or facilities furnished by the Company is interrupted due to any cause other than the negligence or willful act of the Customer, or the operation or failure of the facilities or equipment provided by the Customer, a pro rata adjustment of the monthly Recurring Charges subject to interruption will be allowed for the service and facilities rendered useless and inoperative by reason of the interruption whenever said interruption continues for a period of 24 hours or more from the time the is reported to, or known to exist by the Company, except as otherwise specified in the Company's tariffs. If the Customer reports a service, facility or circuit to be inoperative but declines to release it for testing and repair, it is considered to be impaired, but not interrupted.

For calculating credit allowances, every month is considered to have 30 days. A credit allowance is applied on a pro rata basis against the monthly Recurring Charges specified hereunder for Local Line or Local Trunk Service and is dependent upon the length of the interruption. Only those facilities on the interrupted portion of the circuit will receive a credit. Credit allowances for service outages that exceed 24 hours in duration will be rounded up to the next whole 24 hours.

The following schedule of allowances shall apply, except for conditions defined in Section 2.6.2:

- (a) 1/30 of the tariff monthly rate of all services and facilities furnished by the Company rendered inoperative by the company to the extent of being useless for each of the first three (3) full 24 hour periods during which the interruption continues after notice by the customer to the Company if the out-of-service extends beyond a minimum period of 24 hours.
- (b) 2/30 of each full 24 hour period beyond the first three 24 hour periods. However, in no instance shall the allowance for the out-of-service period exceed the total charges in a billing period for the service and facilities furnished by the Company rendered inoperative to the extent of being useless.
- (c) interruptions of service for a period of at least 24 hours due to such factors as storms, fires, floods or other circumstances or causes beyond the control of the Company, an allowance of 1/30 of the tariff monthly rate for all services and facilities furnished by the company rendered inoperative to the extent of being useless shall apply for each full 24 hours during which the interruption continues after notice by the customer to the Company.

2.6 Allowance for Interruptions of Service (Cont'd)

2.6.2 Limitations on Allowances

The allowances described in Section 2.6.1 are not applicable when service is interrupted by the negligence or willful act of the customer to service or where the company, under the terms of the contract for service, suspends or terminates service for nonpayment of charges, or for unlawful or improper use of the facilities or service, or for another reason provided for in the filed and effective tariff.

2.6.3 <u>Use of Alternative Service Provided by the Company</u>

Should the Customer elect to use an alternative service provided by the Company during the period that a service is interrupted, the Customer must pay the tariffed rates and charges for the alternative service used.

2.7 <u>Cancellation of Service</u>

2.7.1 <u>Cancellation of Application for Service</u>

- 2.7.1.1 Applications for service are noncancellable unless the Company otherwise agrees. Where the Company permits Customer to cancel an application for service prior to the start of service or prior to any special construction, no charges will be imposed except for those specified below.
- 2.7.1.2 Where, prior to cancellation by the Customer, the Company Incurs any expenses in installing the service or in preparing to install the service that it otherwise would not have Incurred, a charge equal to the costs the Company Incurred, less salvage, shall apply, but in no case shall this charge exceed the sum of the charge for the minimum period of service ordered, Including installation charges, and all charges others levy against the Company that would have been chargeable to the Customer had service begun.
- 2.7.1.3 The special charges described in Sections 2.7.1.1 and 2.7.1.2 will be calculated and applied on a case-by-case basis.

2. Regulations (Cont'd)

2.7 <u>Cancellation of Service</u> (Cont'd)

2.7.2 Cancellation of Service by the Customer

If a Customer cancels a Service Order or terminates services before the completion of the term for any reason whatsoever other than a service interruption (as defined in Section 2.6.1 above), Customer agrees to pay to Company the following sums, which shall become due and owing as of the effective date of the cancellation or termination, and be payable with the period set forth in Section 2.5.2, all costs, fees and expenses reasonably Incurred in connection with:

- (1) All Non-recurring Charges reasonably expended by Company to establish service to Customer, plus
- (2) any disconnection, early cancellation or termination charges reasonably Incurred and paid to third parties by Company on behalf of Customer, plus
- (3) all Recurring Charges specified in the applicable Service Order tariff for the balance of the then current term.

2.8 Transfer and Assignments

Neither the Company nor the Customer may assign or transfer its rights or duties in connection with the services and facilities provided by the Company without the written consent of the other party, except that the Company may assign its rights and duties (a) to any subsidiary, parent company or affiliate of the Company; (b) pursuant to any sale or transfer of substantially all the assets of the Company; or pursuant to any financing, merger or reorganization of the Company.

2.9 Notices and Communications

2.9.1 The Customer shall designate on the Service Order an address to which the Company shall mail or deliver all notices and other communications, except that Customer may also designate a separate address to which the Company's bills for service shall be mailed.

2. Regulations (Cont'd)

- 2.9 Notices and Communications (Cont'd)
 - 2.9.2 The Company shall designate on the Service Order an address to which the Customer shall mail or deliver all notices and other communications, except that Company may designate a separate address on each bill for service to which the Customer shall mail payment on that bill.
 - 2.9.3 All notices or other communications required to be given pursuant to this tariff will be in writing. Notices and other communications of either party, and all bills mailed by the Company, shall be presumed to have been delivered to the other party on the third business day following deposit of the notice, communication or bill with the U.S. Mail or a private delivery service, prepaid and properly addressed, or when actually received or refused by the addressee, whichever occurs first.
 - 2.9.4 The Company or the Customer shall advise the other party of any changes to the addresses designated for notices, other communications or billing, by following the procedures for giving notice set forth herein.

3. Service Descriptions

3.1 Local Exchange Service

The Company's Local Telephone Service provides a Customer with the ability to connect to the Company's switching network which enables the Customer to:

- (a) place or receive calls to any Calling Station in the local calling area, as defined herein;
- (b) access enhanced 911 Emergency Service where available; access the interexchange carrier selected by the Customer for InterLATA, IntraLATA, interstate or international calling;
- (d) access Operator Services;
- (e) place or receive calls to 800 telephone numbers;
- (f) access Telecommunication Relay Service.

The Company's service cannot be used to originate calls to other telephone company's caller-paid information services (e.g., 900, 976). Calls to those numbers and other numbers used for caller-paid information services will be blocked by the Company's switch.

3.1 <u>Local Exchange Service</u> (Cont'd)

3.1.1 Local Calling Areas

Exchanges included in the local calling areas are specified below. NXX's associated with each particular exchange may be found in the telephone directory published by the incumbent local exchange provider in the Customer's exchange area. Unless otherwise noted, the incumbent LEC providing service in the Local Calling Area is the incumbent LEC identified as serving the home exchange on the pages to follow.

Service Area of Incumbent Local Exchange Carrier: Armstrong - North

Exchange Local Calling Area

Duke Center Bradford (Verizon PA), Duke Center, Eldred (Verizon PA), and

Rew (Verizon PA)

Service Area of Incumbent Local Exchange Carrier: Armstrong Pennsylvania

Exchange Local Calling Area

Murdocksville Murdocksville

Service Area of Incumbent Local Exchange Carrier: Bentleyville Telephone

Exchange Local Calling Area

Bentleyville Bentleyville, Beallsville, Centerville, Marianna (Fairpoint), Scenery

Hill (Fairpoint)

Service Area of Incumbent Local Exchange Carrier: Buffalo Valley Telephone

Exchange Local Calling Area

Lewisburg, Mifflinburg, Milton (Verizon PA)

Mifflinburg Lewisburg, Mifflinburg, Milton (Verizon PA)

3.1 Local Exchange Service (Cont'd)

3.1.1 <u>Local Calling Areas</u>

Service Area of Incumbent Local Exchange Carrier: CenturyLink

Exchange Local Calling Area

Allensville, Belleville, Huntingdon (Verizon PA), Lewistown

(Verizon PA)

Bedford Bedford, Charlesville, Everett, Fishertown, Osterburg, Schellsburg

Bedford Valley Bedford Valley, Hyndman

Beech Creek, Howard, Lock Haven (Verizon PA), Mill Hall

Belleville, Lewistown (Verizon PA), Reedsville

Biglerville, Gettysburg, York Springs

Blacktown, Plain Grove, Volant, Grove City (Verizon PA),

Mercer (Verizon PA)

Blain, East Waterford, Loysville

Blue Ridge Summit, Highfield, MD (Verizon – MD), Waynesboro

Bruin, Chicora, North Washington, Parker, Petrolia

3.1 <u>Local Exchange Service</u> (Cont'd)

3.1.1 <u>Local Calling Areas</u>

Service Area of Incumbent Local Exchange Carrier: CenturyLink

Exchange Local Calling Area

Butler, Chicora, Connoquenessing, Meridian, Nixon, Prospect,

West Sunbury

Carlisle Carlisle, Mount Holly Springs, Newville

Chambersburg, Fayetteville, Marion, Saint Thomas

Charlesville Bedford, Charlesville, Everett

Chicora Bruin, Butler, Chicora, North Washington, Petrolia

Claysburg Altoona (Verizon PA), Claysburg, Hollidaysburg (Verizon PA),

Osterburg, Roaring Spring

Clearville Bedford, Clearville, Everett

Columbia Columbia, Elizabethtown, Lancaster (Verizon PA), Marietta,

Mount Joy, Mountville, Wrightsville (Verizon PA)

Connoquenessing Butler, Connoquenessing, Evans City, Meridian, Nixon, Prospect

3.1 <u>Local Exchange Service</u> (Cont'd)

3.1.1 <u>Local Calling Areas</u>

Service Area of Incumbent Local Exchange Carrier: CenturyLink

ExchangeLocal Calling AreaDry RunChambersburg, Dry Run

Duncannon Duncannon, Harrisburg (Verizon PA), Marysville, New

Bloomfield, Newport

East Waterford Blain, East Waterford, Mifflintown, Port Royal

Eau Claire Eau Claire, Emlenton, Foxburg, North Washington, Parker

Elizabethtown Columbia, Elizabethtown, Hershey (Verizon North), Lancaster

(Verizon PA), Marietta, Mt. Joy, Middletown (Verizon PA)

Emlenton Eau Claire, Emlenton, Foxburg, Parker, Rockland (Windstream)

Evans City Butler, Connoquenessing, Criders Corners (Consolidated), Evans

City, Nixon, Zelienople (Verizon PA)

Everett Bedford, Breezewood (Frontier-Breezewood), Clearville, Everett

Fairfield Emmitsburg MD (Verizon – MD), Fairfield, Gettysburg

3.1 Local Exchange Service (Cont'd)

3.1.1 <u>Local Calling Areas</u>

Service Area of Incumbent Local Exchange Carrier: CenturyLink

Exchange Local Calling Area

Fayetteville Chambersburg, Fayetteville

Fishertown Bedford, Fishertown, Osterburg, Schellsburg

Foxburg Eau Claire, Emlenton, Foxburg, Parker

Gettysburg Biglerville, Fairfield, Gettysburg

Greencastle Chambersburg, Greencastle, Marion, Waynesboro

Hanover, Jefferson (Verizon North), Littlestown, New Oxford

Harrisville, Plain Grove, Portersville, Slippery Rock, Volant, West

Sunbury, Wesley (Verizon North), Grove City (Verizon PA)

Hewitt Cumberland MD (Verizon MD), Flintstone MD (Verizon MD),

Hewitt, Oldtown MD (Verizon MD), Ridgeley WV (Frontier

WV), State Line

Hopewell Everett, Hopewell, Saxton (Verizon PA)

Howard Beech Creek, Bellefonte (Verizon PA), Howard, State College

(Verizon PA), Zion

3.1 Local Exchange Service (Cont'd)

3.1.1 <u>Local Calling Areas</u>

Service Area of Incumbent Local Exchange Carrier: CenturyLink

Exchange Local Calling Area

Hyndman Bedford, Bedford Valley, Hyndman

Ickesburg Loysville, Millerstown, New Bloomfield, Newport,

Port Royal

Littlestown Gettysburg, Hanover, Littlestown, New Oxford, Silver Run MD

(Verizon MD)

Liverpool, Millerstown, Newport

Loysburg, Martinsburg, Roaring Spring

Loysville Blain, Ickesburg, Loysville, New Bloomfield

Marietta Columbia, Elizabethtown, Lancaster (Verizon PA), Marietta, Mt.

Joy, Mountville

Marion Chambersburg, Greencastle, Marion

Marklesburg McConnellstown, Huntingdon (Verizon PA), Marklesburg

Martinsburg Altoona (Verizon PA), Hollidaysburg (Verizon PA), Loysburg,

Martinsburg, Roaring Spring, Williamsburg

3.1 <u>Local Exchange Service</u> (Cont'd)

3.1.1 <u>Local Calling Areas</u>

Service Area of Incumbent Local Exchange Carrier: CenturyLink

Exchange Local Calling Area

Marysville Duncannon, Harrisburg (Verizon PA), Marysville

McAlisterville, Mifflintown, Port Royal, Richfield,

Thompsontown

McConnellstown Alexandria (Verizon PA), Huntingdon (Verizon PA), Mount

Union (Verizon PA), Marklesburg, McConnellstown

McConnellsburg McConnellsburg

Mercersburg Chambersburg, Greencastle, Marion, Mercersburg, Saint Thomas

Meridian Butler, Connoquenessing, Nixon, Prospect, Meridian

Mifflintown East Waterford, Lewistown (Verizon PA), McAlisterville,

Mifflintown, Port Royal, Thompsontown,

Millerstown Ickesburg, Liverpool, Millerstown, New Bloomfield, Newport,

Thompsontown

3.1 <u>Local Exchange Service</u> (Cont'd)

3.1.1 <u>Local Calling Areas</u>

Service Area of Incumbent Local Exchange Carrier: CenturyLink

Exchange Local Calling Area

Mill Hall Beech Creek, Lock Haven (Verizon PA), Mill Hall

Mount Joy Columbia, Elizabethtown, Marietta, Mount Joy, Mountville,

Lancaster (Verizon PA), Landisville (Verizon PA), Manheim

(D&E)

Mountville Mountville, Columbia, Marietta, Millersville (Verizon PA), Mount

Joy, Lancaster (Verizon PA), Landisville (Verizon PA)

Mt. Holly Springs Carlisle, Mt. Holly Springs

New Bloomfield Duncannon, Ickesburg, Loysville, Millerstown, New Bloomfield,

Newport

Newburg Chambersburg, Newburg, Newville, Shippensburg

New Oxford East Berlin (Verizon North), Hanover, Littlestown, New Oxford,

Gettysburg

Newport Duncannon, Ickesburg, Liverpool, Millerstown, New Bloomfield,

Newport

Newville Carlisle, Newburg, Newville

Nixon Butler, Connoquenessing, Evans City, Meridian, Nixon,

Saxonburg (Consolidated)

3.1 <u>Local Exchange Service</u> (Cont'd)

3.1.1 <u>Local Calling Areas</u>

Service Area of Incumbent Local Exchange Carrier: CenturyLink

Exchange Local Calling Area

North Washington Bruin, Butler, Chicora, Eau Claire, Petrolia, West Sunbury, North

Washington

Orbisonia Orbisonia, Mt. Union (Verizon PA), Shade Gap, Three Springs

Osterburg Bedford, Claysburg, Fishertown, Osterburg

Parker Bruin, Eau Claire, Emlenton, Foxburg, Petrolia, Callensburg

(Windstream), Parker

Petrolia Bruin, Butler, Chicora, North Washington, Parker, Petrolia

Plain Grove Harrisville, Portersville, Slippery Rock, Volant, Blacktown, Grove

City (Verizon PA)

Portersville Butler, Harrisville, Plain Grove, Prospect, Volant, Slippery Rock,

Princeton (Verizon North), Elwood City (Verizon PA),

Portersville, Zelienople (Verizon PA)

Port Royal East Waterford, Ickesburg, Lewistown (Verizon PA),

McAlisterville, Mifflintown, Port Royal, Thompsontown

Prospect Butler, Connoquenessing, Meridian, Portersville, Prospect

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EFFECTIVE: November 23, 2017

3.1 <u>Local Exchange Service</u> (Cont'd)

3.1.1 <u>Local Calling Areas</u>

Service Area of Incumbent Local Exchange Carrier: CenturyLink

Exchange Local Calling Area

Reedsville Belleville, Lewistown (Verizon PA), Reedsville

Richfield McAlisterville, Mt. Pleasant Mills (Verizon North), Richfield

Roaring Springs Altoona (Verizon PA), Claysburg, Hollidaysburg (Verizon PA),

Loysburg, Martinsburg, Roaring Springs

Saint Thomas Chambersburg, Mercersburg, Saint Thomas

Schellsburg Bedford, Fishertown, Schellsburg

Shade Gap Orbisonia, Shade Gap, Three Springs

Shippensburg Chambersburg, Newburg, Shippensburg

Slippery Rock Butler, Harrisville, Plain Grove, Portersville, Volant, West

Sunbury, Slippery Rock

State Line Cumberland MD (Verizon MD), Flintstone MD (Verizon MD),

Hewitt, Oldtown MD (Verizon MD), Ridgeley WV (Frontier

WV), State Line

Thompsontown McAlisterville, Mifflintown, Millerstown, Port Royal,

Thompsontown

Three Springs Orbisonia, Shade Gap, Three Springs, Huntingdon (Verizon PA)

3.1 Local Exchange Service (Cont'd)

3.1.1 **Local Calling Areas**

Service Area of Incumbent Local Exchange Carrier: CenturyLink

Exchange Local Calling Area

Volant Harrisville, Plain Grove, Portersville, Slippery Rock, New Castle

(Verizon PA), Blacktown, New Wilmington (Verizon North),

Volant

Waynesboro Blue Ridge Summit, Chambersburg, Greencastle, Highfield MD

(Verizon MD), Waynesboro

West Sunbury Butler, Harrisville, North Washington, Slippery Rock, West

Sunbury

Williamsburg Altoona (Verizon PA), Hollidaysburg (Verizon PA), Martinsburg,

Williamsburg

York Springs Biglerville, Gettysburg, York Springs

Zion Bellefonte (Verizon PA), Howard, State College (Verizon PA),

Zion

Service Area of Incumbent Local Exchange Carrier: Citizens Telephone Company of Kecksburg

Exchange Local Calling Area

Kecksburg Kecksburg, Mt. Pleasant (Verizon PA), Latrobe (Verizon PA),

Greensburg (Verizon PA)

Service Area of Incumbent Local Exchange Carrier: Citizens Telecommunications

Company of New York, Inc., d/b/a Frontier Communications of New York

Exchange Local Calling Area

Little Meadows, Apalachin (VZ-NY), Endicott (VZ-NY), Owego Little Meadows

(VZ-NY).

Quaker Lake Quaker Lake, Binghamton (VZ-NY), Hawleytown (VZ-NY)

3.1 Local Exchange Service (Cont'd)

3.1.1 Local Calling Areas (cont'd)

Service Area of Incumbent Local Exchange Carrier: Commonwealth Telephone

Exchange Local Calling Area

Atglen, Gap, Parkesburg (Verizon) Atglen

Bangor, Belvidere, Easton (Verizon), Pen Argyl, Portland, Bangor

Saylorsburg

Belvidere

Bangor, Belvidere, Belvidere, NJ (CenturyLink NJ), Easton (Verizon), Hope, NJ, (CenturyLink NJ), Oxford, NJ (CenturyLink

NJ), Pen Argyl

Benton, Huntington Mills, Orangeville Benton

Blossburg, Covington, Liberty, Mansfield, Wellsboro Blossburg

Brooklyn, Montrose, Nicholson, Springville Brooklyn

Center Moreland

Center Moreland, Dallas, Harding, Harveys Lake, Kingston (Verizon), Lake Winola, Noxen, Pittston (Verizon) Trucksville, Tunkhannock, Wilkes-Barre (Verizon), Wyoming (Verizon)

Clarks Summit Clarks Summit, Dalton, Factoryville, Lake Winola, Scranton

(Verizon)

Conyngham-Drums Conyngham, Hazleton (Verizon), Nuremberg, Wapwallopen

Allentown (Verizon) Bethlehem (Verizon), Coopersburg, Emmaus Coopersburg

(Verizon North), Quakertown (Verizon)

Covington Blossburg, Covington, Liberty, Mansfield, Wellsboro

Dallas Center Moreland, Dallas, Harding, Harveys Lake, Kingston

(Verizon) Noxen, Sweet Valley, Trucksville, Wilkes-Barre

(Verizon)

3.1 Local Exchange Service (Cont'd)

3.1.1 Local Calling Areas (cont'd)

Service Area of Incumbent Local Exchange Carrier: Commonwealth Telephone (cont'd)

Exchange Local Calling Area

Dalton Clarks Summit, Dalton, Factoryville, Lake Winola, Nicholson,

Scranton (Verizon)

Dushore Dushore, Estella, Laporte, New Albany

Eagles Mere Eagles Mere, Estella, Laporte, Muncy Valley

Estella Dushore, Eagles Mere, Estella, Laporte

Elizabethville Elizabethville, Gratz, Halifax (Verizon), Lykens, Millersburg

Clarks Summit, Clifford (North-Eastern PA), Dalton, Factoryville, Factoryville

Lake Winola, Nicholson, Scranton (Verizon), Tunkhannock

Ferndale Bedminster (Verizon), Doylestown (Verizon), Ferndale, Milford NJ

(Verizon NJ), Plumsteadville (Verizon), Quakertown (Verizon) Reigelsville (Verizon), Springtown (Verizon) Uhlerstown, Upper Black Eddy (Verizon)

Atglen, Gap, Intercourse (Frontier-PA), Kirkwood, Parkesburg (Verizon), Quarryville, Strasburg (Verizon), Lancaster (Verizon) Gap

Gratz Elizabethville, Gratz, Lykens, Tower City, Valley View

Hallstead Hallstead, Lawsville, New Milford (North Eastern PA),

Susquehanna

Center Moreland, Clarks Summit, Dallas, Harding, Pittston, Harding

Scranton, Trucksville, Tunkhannock, Wilkes-Barre (Verizon)

Harveys Lake Center Moreland, Dallas, Harveys Lake, Kingston (Verizon),

Noxen, Sweet Valley, Trucksville, Wilkes-Barre (Verizon)

Hensel Hensel, Kirkwood, Lancaster (Verizon), Quarryville, Rawlinsville

Huntington Mills Benton, Huntington Mills, Muhlenburg, Shickshinny

3.1 <u>Local Exchange Service</u> (Cont'd)

3.1.1 <u>Local Calling Areas (cont'd)</u>

Service Area of Incumbent Local Exchange Carrier: Commonwealth Telephone (cont'd)

Exchange Local Calling Area

Kirkwood Gap, Hensel, Kirkwood, Lancaster (Verizon), Oxford (Verizon),

Quarryville

Laceyville Laceyville, Mehoopany, Tunkhannock, Wyalusing

Lake Winola Center Moreland, Clarks Summit, Dalton, Factoryville, Lake

Winola, Nicholson, Scranton (Verizon), Tunkhannock

Laporte Dushore, Eagles Mere, Estella, Laporte, Muncy Valley, New

Albany

Lawrenceville Elkland (Verizon North), Lawrenceville, Tioga

Lawsville Hallstead, Lawsville, Montrose, Rush, St. Joseph

Leesport Fleetwood (Verizon), Hamburg (Verizon), Leesport, Reading

(Verizon)

LeRaysville, Rome, Rush, Towanda, Warren Center

Lewisberry Harrisburg (Zone1, Verizon), Lewisberry, Mechanicsburg

(Verizon).

Liberty Blossburg, Liberty, Morris

Lykens Elizabethville, Gratz, Lykens, Tower City, Valley View

Mansfield Blossburg, Covington, Mansfield, Roseville (North Penn), Tioga,

Wellsboro

Mehoopany Laceyville, Mehoopany, Tunkhannock

Middlebury Center Middlebury Center, Tioga, Wellsboro

Millersburg Elizabethville, Halifax (Verizon), Millersburg

3.1 Local Exchange Service (Cont'd)

3.1.1 Local Calling Areas (cont'd)

Service Area of Incumbent Local Exchange Carrier: Commonwealth Telephone (cont'd)

Exchange Local Calling Area

Montrose Brooklyn, Lawsville, Montrose, Rush, St. Joseph, Springville

Morris Liberty, Morris, Wellsboro

Huntington Mills, Muhlenburg, Nanticoke (Verizon), Shickshinny, Sweet Valley, Wilkes-Barre (Verizon) Muhlenburg

Eagles Mere, Hughesville (Windstream PA), Laporte, Muncy Muncy Valley

Valley

New Albany Dushore, Laporte, New Albany, Towanda, Wyalusing

Brooklyn, Dalton, Factoryville, Lake Winola, Nicholson, Nicholson

Springville, Tunkhannock

Noxen Center Moreland, Dallas, Harveys Lake, Noxen, Sweet Valley,

Trucksville, Tunkhannock

Mountaintop (Verizon), Nanticoke (Verizon), Nuangola, Nuangola

Shickshinny, Wapwallopen, Wilkes-Barre (Verizon)

Nuremberg Conyngham, Hazleton (Verizon), Nuremberg, Ringtown

Orangeville Benton, Berwick (Verizon), Bloomsburg (Verizon), Orangeville

Bangor, Belvidere, Easton (Verizon), Nazareth (Verizon), Pen Pen Argyl

Argyl, Saylorsburg

Mount Pocono (Verizon), Pocono Lake, Stroudsburg (Verizon), Pocono Lake

White Haven (Verizon)

Portland Bangor, Columbia NJ (Verizon NJ), Portland, Stroudsburg

(Verizon)

Quarryville Gap, Hensel, Kirkwood, Lancaster (Verizon), Quarryville,

Rawlinsville, Strasburg (Verizon)

3.1 Local Exchange Service (Cont'd)

3.1.1 Local Calling Areas (cont'd)

Service Area of Incumbent Local Exchange Carrier: Commonwealth Telephone (cont'd)

Exchange Local Calling Area

Rawlinsville Hensel, Lancaster (Verizon), Millersville (Verizon), Quarryville,

Rawlinsville, Strasburg (Verizon)

Nuremberg, Ringtown, Shenandoah (Verizon) Ringtown

LeRaysville, Nichols NY (Verizon NY), Rome, Sayre (Verizon North), Towanda, Ulster, Warren Center Rome

Rush Lawsville, LeRaysville, Montrose, Rush, Springville, St. Joseph

St. Joseph Lawsville, Montrose, Rush, St. Joseph, Warren Center

Bangor, Pen Argyl, Saylorsburg, Stroudsburg (Verizon) Saylorsburg

Berwick (Verizon), Huntington Mills, Muhlenburg, Nanticoke Shickshinny

(Verizon), Nuangola, Shickshinny, Wapwallopen, Wilkes-Barre

(Verizon)

Springville Brooklyn, Montrose, Nicholson, Rush, Springville, Tunkhannock

Hallstead (North Eastern PA), Jackson (North Eastern PA), Susquehanna, Thompson (North Eastern PA) Susquehanna

Dallas, Harveys Lake, Kingston (Verizon), Muhlenburg, Noxen, Sweet Valley, Trucksville, Wilkes-Barre (Verizon) Sweet Valley

Lawrenceville, Mansfield, Middlebury Center, Tioga, Wellsboro Tioga

LeRaysville, Leroy (Frontier Canton), New Albany, Rome, Towanda

Towanda, Troy, Ulster, Wyalusing

3.1 <u>Local Exchange Service</u> (Cont'd)

3.1.1 <u>Local Calling Areas (cont'd)</u>

Service Area of Incumbent Local Exchange Carrier: Commonwealth Telephone (cont'd)

Exchange	Local Calling Area
Tower City	Gratz, Lykens, Tower City, Tremont, Valley View
Tremont	Minersville (Verizon), Pine Grove (Verizon North), Pottsville (Verizon), Tower City, Tremont, Valley View
Troy	Canton (Frontier – Canton), Leroy (Frontier – Canton), Towanda, Troy
Trucksville	Center Moreland, Dallas, Harding, Harveys Lake, Kingston (Verizon), Noxen, Sweet Valley, Trucksville, Wilkes-Barre (Verizon)
Tunkhannock	Center Moreland, Factoryville, Lake Winola, Mehoopany, Noxen, Tunkhannock
Uhlerstown	Doylestown (Verizon), Ferndale, Frenchtown, NJ (CenturyLink NJ), Plumsteadville (Verizon), Uhlerstown, Upper Black Eddy (Verizon)
Ulster	Rome, Sayre (Verizon North), Towanda, Ulster
Valley View	Gratz, Lykens, Tower City, Tremont, Valley View
Wapwallopen	Berwick (Verizon), Conyngham, Nuangola, Shickshinny, Wapwallopen
Warren Center	LeRaysvile, Nichols, NY (Verizon NY), Rome, St. Joseph, Warren Center
Wellsboro	Mansfield, Middlebury Center, Morris, Wellsboro
Wyalusing	Laceyville, New Albany, Towanda, Wyalusing

3.1 <u>Local Exchange Service</u> (Cont'd)

3.1.1 <u>Local Calling Areas (cont'd)</u>

Service Area of Incumbent Local Exchange Carrier: Windstream Conestoga

Exchange	Local Calling Area
Bally	Allentown (Verizon), Bally, Boyertown, Oley Pennsburg (Verizon), Pottstown (Verizon), Sassamansville, Topton, Yellow House
Birdsboro	Birdsboro, Douglassville, Green Hills, Morgantown, Oley, Pottstown (Verizon), Reading (Verizon), Yellow House
Boyertown	Boyertown, Bally, Douglassville, Oley, Pottstown (Verizon), Reading (Verizon), Sassamansville, Yellow House
Douglassville	Birdsboro, Boyertown, Douglassville, Green Hills, Morgantown, Oley, Pottstown (Verizon), Reading (Verizon), Yellow House
Green Hills	Birdsboro, Douglassville, Glenmoore (Verizon), Green Hills, Honeybrook (Verizon), Morgantown, Oley, Pughtown (Verizon), Reading (Verizon), Terre Hill (Frontier – PA), Yellow House
Morgantown	Birdsboro, Chester Springs (Verizon), Douglassville, Downingtown (Verizon), Eagle (Verizon), Exton (Verizon), Glenmoore (Verizon), Green Hills, Honeybrook (Verizon), Morgantown, Pughtown (Verizon), Reading (Verizon), Yellow House

3.1 <u>Local Exchange Service</u> (Cont'd)

3.1.1 <u>Local Calling Areas (cont'd)</u>

Service Area of Incumbent Local Exchange Carrier: Conestoga (cont'd)

Exchange	Local Calling Area
Oley	Bally, Birdsboro, Boyertown, Douglassville, Fleetwood (Verizon), Green Hills, Reading (Verizon), Schwenksville (Verizon)
Sassamansville	Bally, Boyertown, Green Lane, Pennsburg (Verizon), Pottstown (Verizon), Sassamansville, Schwenksville (Verizon)
Topton	Allentown (Verizon), Bally, Fleetwood (Verizon), Kutztown (Verizon), Oley, Reading (Verizon), Topton
Yellow House	Bally, Birdsboro, Boyertown, Douglassville, Green Hills, Oley, Pottstown (Verizon), Reading (Verizon), Yellow House

3.1 <u>Local Exchange Service</u> (Cont'd)

3.1.1 <u>Local Calling Areas (cont'd)</u>

Service Area of Incumbent Local Exchange Carrier: Consolidated Communications

Exchange	Local Calling Area
Cooperstown	Cooperstown, Criders Corners, Curtisville, Freeport, Gibsonia, Mars, Saxonburg, Wexford, Butler (CenturyLink), Nixon (CenturyLink)
Criders Corners	Cooperstown, Criders Corners, Curtisville, Freeport, Gibsonia, Mars, Saxonburg, Wexford, Perrysville (Verizon PA), Zelienople (Verizon PA)
Curtisville	Cooperstown, Criders Corners, Curtisville, Freeport, Gibsonia, Mars, Saxonburg, Wexford, Tarentum
Freeport	Cooperstown, Criders Corners, Curtisville, Freeport, Gibsonia, Mars, Saxonburg, Tarentum (Verizon), and Wexford
Gibsonia	Cooperstown, Criders Corners, Curtisville, Freeport, Gibsonia, Mars, Saxonburg, Wexford, Glenshaw (Verizon PA)
Mars	Cooperstown, Criders Corners, Curtisville, Freeport, Gibsonia, Mars, Saxonburg, Wexford, Perrysville (Verizon PA)
Saxonburg	Cooperstown, Criders Corners, Curtisville, Freeport, Gibsonia, Mars, Saxonburg, Wexford, Butler (CenturyLink), Tarentum (Verizon PA)
Wexford	Cooperstown, Criders Corners, Curtisville, Freeport, Gibsonia, Mars, Saxonburg, Wexford, Perrysville (Verizon PA)

3.1 <u>Local Exchange Service</u> (Cont'd)

3.1.1 <u>Local Calling Areas (cont'd)</u>

Service Area of Incumbent Local Exchange Carrier: Windstream D&E

Adamstown, Denver, Ephrata, Lititz, Manheim, Reading (Verizon),

Terre Hill (Frontier – PA).

Akron Adamstown, Akron, Denver, Ephrata, Lititz, Manheim, Leola

(Frontier – PA), New Holland (Frontier – PA), Terre Hill (Frontier

– PA), Lancaster (Verizon)

Denver Akron, Adamstown, Denver, Ephrata, Lititz, Manheim, Terre

Hill (Frontier – PA)

Ephrata Akron, Adamstown, Denver, Ephrata, Lititz, Manheim, Leola

(Frontier – PA), New Holland (Frontier – PA), Terre Hill (Frontier

– PA), Lancaster (Verizon)

Lititz Adamstown, Akron, Denver, Ephrata, Leola (Frontier – PA), Lititz,

Lancaster (Verizon), Landisville (Verizon), and Manheim

Manheim Adamstown, Akron, Denver, Ephrata, Lititz, Manheim, Mt. Joy

(CenturyLink), Lancaster (Verizon), Landisville (Verizon)

3.1 <u>Local Exchange Service</u> (Cont'd)

3.1.1 <u>Local Calling Areas (cont'd)</u>

Service Area of Incumbent Local Exchange Carrier: Frontier - Breezewood

Exchange Local Calling Area

Breezewood, New Grenada, Everett (CenturyLink)

Needmore Needmore, Hancock MD (Verizon MD), Warfordsburg

New Grenada Breezewood, New Grenada

Warfordsburg Hancock MD (Verizon MD), Needmore, Warfordsburg

Service Area of Incumbent Local Exchange Carrier: Frontier - Canton

Exchange Local Calling Area

Canton Canton, Leroy, Troy (CTCo)

Leroy Canton, Leroy, Troy (CTCo), Towanda (CTCo)

Service Area of Incumbent Local Exchange Carrier: Frontier – Lakewood

Exchange Local Calling Area

Lakewood, Mahanoy City (Verizon), Tamaqua (Verizon)

Service Area of Incumbent Local Exchange Carrier: Citizens Telecommunications

Company of New York

Exchange Local Calling Area

Little Meadows Appalachin NY (Verizon NY), Endicott NY (Verizon NY),

Oswego NY (Verizon NY), Little Meadows

Quaker Lake Binghamton NY (Verizon), Hawleytown NY, Quaker Lake

3.1 Local Exchange Service (Cont'd)

3.1.1 <u>Local Calling Areas (cont'd)</u>

Service Area of Incumbent Local Exchange Carrier: Frontier - Oswayo River

Exchange Local Calling Area

Millport Genesee, Millport, Shinglehouse, Coudersport (Verizon)

Shinglehouse Genesee, Millport, Shinglehouse, Coudersport (Verizon)

Genesee Genesee, Millport, Shinglehouse, Coudersport (Verizon), Ulysses

(Verizon)

Service Area of Incumbent Local Exchange Carrier: Frontier - Pennsylvania

Exchange Local Calling Area

Intercourse Intercourse, Gap (Commonwealth), Lancaster (Verizon), Leola,

New Holland, Strasburg (Verizon), Terre Hill

Leola Akron (D&E), Ephrata (D&E), Intercourse, Lancaster (Verizon),

Leola, Lititz (D&E), New Holland, Terre Hill

New Holland Akron (D&E), Ephrata (D&E), Intercourse, Lancaster (Verizon),

Leola, New Holland, Terre Hill

Terre Hill Adamstown (D&E), Akron (D&E), Denver (D&E), Ephrata

(D&E), Green Hills (CTT), Intercourse, Leola, Morgantown (CTT),

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New Holland, Terre Hill

3.1 Local Exchange Service (Cont'd)

3.1.1 Local Calling Areas (cont'd)

Service Area of Incumbent Local Exchange Carrier: Hancock Telephone Company

Exchange Local Calling Area

Winterdale Hancock NY, Winterdale

Service Area of Incumbent Local Exchange Carrier: Hickory Telephone Company

Local Calling Area Exchange

Hickory Canonsburg (Verizon PA), Hickory, and Washington (Verizon PA)

Service Area of Incumbent Local Exchange Carrier: Ironton Telephone Company

Exchange Local Calling Area

Ironton, Allentown (Verizon), Bath (Verizon), Bethlehem Ironton

> (Verizon), Catasaqua (Verizon), Coopersburg (CTCo), Easton (Verizon), Emmaus (Verizon), Hellertown (Verizon), Kempton (Verizon), Kutztown (Verizon), Nazareth (Verizon), New Smithville (Verizon), New Tripoli (Verizon), Northampton (Verizon), Slatington (Verizon), Springtown (Verizon), Topton

(CT&T), Upper Black Eddy (Verizon)

- 3. Service Descriptions (Cont'd)
 - 3.1 Local Exchange Service (Cont'd)
 - 3.1.1 <u>Local Calling Areas (cont'd)</u>

Service Area of Incumbent Local Exchange Carrier: Lackawaxen Telecommunications Services, Inc.

Exchange Local Calling Area

Rowland Rowland

Service Area of Incumbent Local Exchange Carrier: Laurel Highland Telephone

Exchange Local Calling Area

Stahlstown Indian Head, Ligonier (Verizon), Stahlstown

Indian Head Connellsville (Verizon), Indian Head, Stahlstown

3.1 Local Exchange Service (Cont'd)

3.1.1 <u>Local Calling Areas (cont'd)</u>

Service Area of Incumbent Local Exchange Carrier: Marianna & Scenery Hill

Exchange Local Calling Area

Marianna Bentleyville (Bentleyville Telephone Company), Fredericktown

(Windstream), Marianna, Richeyville (Windstream), Scenery Hill,

Washington (Verizon)

Scenery Hill Bentleyville (Bentleyville Telephone Company), Fredericktown

(Windstream), Marianna, Richeyville (Windstream), Scenery Hill,

Washington (Verizon)

Service Area of Incumbent Local Exchange Carrier: North Penn Telephone Company

Exchange Local Calling Area

Bentley Creek Bentley Creek

Roseville Mansfield (CTCo), Roseville

Millerton Millerton

3.1 <u>Local Exchange Service</u> (Cont'd)

3.1.1 <u>Local Calling Areas (cont'd)</u>

<u>Service Area of Incumbent Local Exchange Carrier: The North-Eastern Pennsylvania Telephone Company</u>

Exchange Local Calling Area

Clifford Carbondale, Clifford, Factoryville (CTCo)

Forest City Carbondale, Forest City, Pleasant Mount, Union Dale

Harford Clifford, Harford, New Milford

Jackson, New Milford, Susquehanna (CTCo), Thompson

New Milford Hallstead (CTCo), Harford, Jackson, New Milford

Pleasant Mount Forest City, Honesdale (Verizon), Pleasant Mount, Union Dale

Thompson Jackson, Susquehanna (CTCo), Thompson

Union Dale Forest City, Pleasant Mount, Union Dale

Service Area of Incumbent Local Exchange Carrier: Palmerton Telephone Company

Exchange Local Calling Area

Bowmanstown, Kresgeville, Kunkletown, Palmerton, Lehighton

(Verizon), Slatington (Verizon)

Kresgeville Bowmanstown, Kresgeville, Kunkletown, Palmerton, Saylorsburg

(CTCo), Stroudsburg (Verizon)

Kunkletown Bowmanstown, Kresgeville, Kunkletown, Palmerton, Saylorsburg

(CTCo), Stroudsburg (Verizon)

Palmerton Bowmanstown, Kresgeville, Kunkletown, Palmerton, Allentown

(Verizon), Slatington (Verizon), Lehighton (Verizon)

3. <u>Service Descriptions</u> (Cont'd)

3.1 Local Exchange Service (Cont'd)

3.1.1 <u>Local Calling Areas (cont'd)</u>

Service Area of Incumbent Local Exchange Carrier: Pennsylvania Telephone Company

Exchange Local Calling Area

Oval Jersey Shore (Verizon), Williamsport (Verizon), Oval

Service Area of Incumbent Local Exchange Carrier: Pymatuning Telephone Company

Exchange Local Calling Area

Transfer Greenville (Verizon), Sharpsville (Verizon), Sharon (Verizon),

Transfer

Service Area of Incumbent Local Exchange Carrier: South Canaan Telephone Company

Exchange Local Calling Area

South Canaan Carbondale (Verizon), Hamlin (Verizon), Honesdale (Verizon),

Lake Ariel (Verizon), South Canaan, Waymart

Waymart Carbondale (Verizon), Honesdale (Verizon), Lake Ariel (Verizon),

South Canaan, Waymart

- 3. Service Descriptions (Cont'd)
 - 3.1 <u>Local Exchange Service</u> (Cont'd)
 - 3.1.1 <u>Local Calling Areas (cont'd)</u>

Service Area of Incumbent Local Exchange Carrier: TDS / Deposit Telephone

Exchange Local Calling Area

Sherman PA, Deposit NY

Service Area of Incumbent Local Exchange Carrier: TDS (Mahanoy & Mahantango)

Exchange Local Calling Area
Leck Kill Leck Kill, Treverton

Mandata Mandata, Treverton

Treverton Mandata, Shamokin (Verizon), Treverton

Service Area of Incumbent Local Exchange Carrier: TDS / Sugar Valley Telephone

Exchange Local Calling Area

Loganton Loganton

3.1 Local Exchange Service (Cont'd)

3.1.1 <u>Local Calling Areas (Cont'd)</u>

Service Area of Incumbent Local Exchange Carrier: Verizon North

Exchange Local Calling Area

Airville Brogue, Delta, Red Lion

Friedensburg, Orwigsburg, Pine Grove, Pottsville, Auburn

Schuylkill Haven

Avonmore Apollo (Windstream), Saltsburg, Vandergrift

Beach Lake Galilee, Honesdale, Narrowsburg, NY (Citizens Tel.)

Beaver Springs Middleburg, Mount Pleasant Mills, Selinsgrove

Beaverdale Johnstown, South Fork

Berlin Meyersdale, Rockwood, Somerset, Stoystown

Bernville Frystown, Hamburg, Robesonia, Womelsdorf, Reading

Boswell Hooversville, Johnstown, Somerset, Stoystown

Airville, Red Lion, York **Brogue**

Brookside Jersey Shore, Trout Run, Williamsport

Buffalo Avella, Canonsburg, Taylorstown, Washington

Cambridge

Edinboro, Meadville, Saegertown (Windstream) **Springs**

Central City Berlin, Johnstown, Somerset, Windber

Carbondale, Clark Summit (Commonwealth Telephone Chapman Lake

Co.), Jermyn, Olyphant, Scranton

Franklin, Wesley Clintonville

Confluence Rockwood, Salisbury

3.1 Local Exchange Service (Cont'd)

3.1.1 <u>Local Calling Areas (Cont'd)</u>

Service Area of Incumbent Local Exchange Carrier: Verizon North

Exchange Local Calling Area
Cooperstown Franklin, Oil City

Corry Spartansburg, Union City, Wattsburg

Davidsville Johnstown

Delta Airville, Fawn Grove, Cardiff, Md. (Verizon – Md.)

Dillsburg Dover, Harrisburg Zone 1, Mechanicsburg

Dingman's Ferry Milford/Log Tavern, Montague, NJ (CenturyLink)

East Berlin Dover, Hanover (CenturyLink), New Oxford

(CenturyLink), York

Edinboro Cambridge Springs, Erie, McKean

Elkland Knoxville, Lawrenceville (Commonwealth Telephone

Co.), Westfield

Emmaus Allentown, Bethlehem, Ironton (Ironton Telephone Co.)

Erie Edinboro, Fairview, Girard, McKean, North East,

Waterford, Wattsburg

Fairview Erie, Girard, McKean

Fawn Grove Delta, Stewartstown, Jarrettsville, Md. (Service to NXX

692 and 941 only), Cardiff, Md. (Verizon – Md.)

Franklin Cooperstown, Oil City

Friedensburg Auburn, Orwigsburg, Pine Grove, Pottsville, Schuylkill

Haven

Frystown Bernville, Jonestown, Myerstown, Lebanon

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3.1 Local Exchange Service (Cont'd)

Hershey

3.1.1 Local Calling Areas (Cont'd)

Service Area of Incumbent Local Exchange Carrier: Verizon North

Exchange Local Calling Area

Galilee Beach Lake, Callicoon (Verizon – NY), Honesdale,

Narrowsburg, NY (Citizens Tel.)

Girard Erie, Fairview

Glen Rock Jefferson, Loganville, Stewartstown, York

Grand Valley Pleasantville, Titusville, Youngsville

Harrison Valley Ulysses, Westfield

Annville, Elizabethtown (CenturyLink), Harrisburg

Zone 1 and 2, Hummelstown, Lebanon, Middletown,

Palmyra, Shellsville, Steelton

Hooversville Boswell, Johnstown, Stoystown, Somerset

Jefferson Glen Rock, Hanover (CenturyLink), Spring Grove,

York

Johnstown Beaverdale, Davidsville, Nanty Glo, Seward, South

Fork, Windber

Jonestown Frystown, Shellsville, Annville, Lebanon

Kempton Allentown, Hamburg, Kutztown, New Smithville, New

Tripoli

Knoxville Elkland

Lincolnville Union City, Spartansburg, Townville (Windstream)

Loganville Glen Rock, Red Lion, York

Loyalsock Muncy, Trout Run, Williamsport

Manchester Dover, York

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3.1 Local Exchange Service (Cont'd)

3.1.1 <u>Local Calling Areas (Cont'd)</u>

Service Area of Incumbent Local Exchange Carrier: Verizon North

Exchange Local Calling Area

Lehighton, McKeansburg, Tamaqua Mantzville

Cuddebackville, NY (Verizon – NY), Milford/Log

Matamoras Tavern, Montague, NJ (CenturyLink), Port Jervis, NY

(Verizon - NY)

McKean Edinboro, Erie, Fairview

Mantzville, Orwigsburg, Pottsville, Schuylkill Haven McKeansburg

Meyersdale Berlin, Rockwood, Salisbury, Somerset

Beaver Springs, Mifflinburg (Buffalo Valley Tel. Co.), Middleburg

Mount Pleasant Mills, Selinsgrove

Milford/Log

Matamoras, Montague, NJ (CenturyLink), Port Jervis, Tavern

NY (Verizon – NY)

Mount Pleasant

Mills

Beaver Springs, Middleburg, Selinsgrove

Cuddebackville, NY (Verizon – NY), Dingman's Ferry,

Myerstown Frystown, Schaefferstown, Womelsdorf, Lebanon

Nanty Glo Ebensburg, Johnstown

New Bedford New Castle, New Wilmington

Allentown, Ironton (Ironton Telephone Co.), Kempton, New Smithville

New Tripoli

New Tripoli Allentown, Kempton, New Smithville, Slatington

New Bedford, New Castle, Sharon, Volant New Wilmington

(CenturyLink)

North East Erie, South Ripley, NY (Verizon – NY), Wattsburg

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3.1 Local Exchange Service (Cont'd)

3.1.1 Local Calling Areas (Cont'd)

Service Area of Incumbent Local Exchange Carrier: Verizon North

Exchange Local Calling Area

Oil City Cooperstown, Franklin, Pleasantville, Titusville

Pine Grove Auburn, Friedensburg, Tremont (Commonwealth

Telephone Co.)

Pleasantville Grand Valley, Oil City, Titusville

Princeton New Castle, Portersville (CenturyLink), Ellwood City

Red Lion Brogue, Loganville, York

Robesonia Bernville, Womelsdorf, Reading

Rockwood Berlin, Confluence, Meyersdale, Somerset

Sabinsville Westfield

Salisbury Confluence, Meyersdale, Grantsville, Md. (Verizon –

Md.)

Saltsburg Avonmore

Sayre Waverly, NY (Verizon – NY)

Schaefferstown Myerstown, Womelsdorf, Lebanon

Selinsgrove Beaver Springs, Middleburg, Mount Pleasant Mills,

Sunbury

Selinsgrove – Beaver Springs, Middleburg, Mount Pleasant Mills,

Shamokin Dam Sunbury

Seward Johnstown, New Florence

Shellsville Jonestown, Harrisburg Zone 1, Hummelstown, Hershey

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3.1 Local Exchange Service (Cont'd)

3.1.1 <u>Local Calling Areas (Cont'd)</u>

Service Area of Incumbent Local Exchange Carrier: Verizon North

Exchange Local Calling Area

Shohola Barryville, NY (Verizon – NY), Milford/Log Tavern

Somerset Berlin, Boswell, Rockwood, Stoystown

South Fork Beaverdale, Johnstown

Spartansburg Corry, Lincolnville, Titusville, Townville (Windstream)

Spring Grove Hanover (CenturyLink), Jefferson, York

Fawn Grove, Glen Rock, Red Lion, York, Jarrettsville, Stewartstown

Md. (Service to NXX 941 only)

Stoystown Berlin, Boswell, Hooversville, Somerset

Taylorstown Buffalo, Claysville, Washington

Titusville Grand Valley, Oil City, Pleasantville, Spartansburg

Trout Run Brookside, Loyalsock, Williamsport

Union City Corry, Erie, Lincolnville, Waterford, Wattsburg

Apollo (Windstream), Avonmore, Leechburg Vandergrift

(Windstream)

Waterford Erie, Union City, Wattsburg

Wattsburg Corry, Erie, North East, Union City, Waterford

Mt. Savage, Md., Cumberland, Md., Frostburg, Md. Wellersburg (Verizon – Md.), Meyersdale, Hyndman (CenturyLink)

Clintonville, Harrisville (CenturyLink), Grove City, Wesley

Mercer

Westfield Elkland, Harrison Valley, Knoxville, Sabinsville

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3.1 Local Exchange Service (Cont'd)

3.1.1 Local Calling Areas (Cont'd)

Service Area of Incumbent Local Exchange Carrier: Verizon North

Exchange Local Calling Area

Windber Central City, Johnstown

Womelsdorf Bernville, Myerstown, Robesonia, Schaefferstown,

Reading

Wrightsville Red Lion, York, Columbia (CenturyLink)

York Dover, Loganville, Manchester, Red Lion, Spring

Grove, Wrightsville

3.1 Local Exchange Service (Cont'd)

3.1.1 Local Calling Areas (Cont'd)

Service Area of Incumbent Local Exchange Carrier: Verizon PA

Exchange Local Calling Area

Alexandria, Huntingdon, McConnellstown

(CenturyLink)

Aliquippa, Ambridge, Baden, Glenwillard, Hookstown,

Pitb. Subn. Zone 16, Rochester

Allentown, Bath, Bethlehem, Catasauqua, Coopersburg

(Commonwealth Tel.), Easton, Emmaus (Verizon North), Hellertown, Ironton (Ironton Tel. Co.),

Allentown Kutztown, Nazareth, New Smithville (Verizon North),

New Tripoli (Verizon North), Northampton, Riegelsville, Slatington, Springtown, Topton

(Conestoga Tel. & Tel. Co.)

Altoona Altoona, Bellwood, Cresson, Hollidaysburg, Tyrone

Ambridge Aliquippa, Ambridge, Baden, Glenwillard, Pitb. Subn.

Zone 16

Annville Annville, Hershey (Verizon North), Jonestown

(Verizon North), Lebanon, Mt. Gretna, Palmyra

Ashland Ashland, Frackville, Girardville, Kulpmont, Mt.

Carmel, Shenandoah

Austin Austin, Coudersport

Avella, Burgettstown, Washington

Avis Avis, Jersey Shore, Lock Haven, Woolrich

3.1 Local Exchange Service (Cont'd)

3.1.1 <u>Local Calling Areas (Cont'd)</u>

Service Area of Incumbent Local Exchange Carrier: Verizon PA

Exchange Local Calling Area

Avondale, Coatesville, Kemblesville, Kennett Square, Landenberg, Lenape, Mendenhall, Mortonville, Oxford,

Landenberg, Lenape, Mendennan, Mortonville, Oxio

Avondale Unionville, West Chester, West Grove, Westtown, Hockessin, DE. (Verizon – DE.), Wilmington, DE.

(Verizon – DE.)

Baden Aliquippa, Ambridge, Baden, Rochester

Barnesboro, Carrolltown, Cherry Tree, Glen Campbell,

Hastings, Patton

Bath Allentown, Bath, Bethlehem, Catasauqua, Easton,

Nazareth, Northampton, Slatington

Beaver Falls, Darlington (Windstream), Ellwood City,

Beaver Falls Enon Valley (Windstream), Hookstown, Midland,

Rochester, Wampum, Zelienople

Bedminster, Carversville, Doylestown, Dublin,

Bedminster Ferndale (Commonwealth Tel.), Perkasie,

Plumsteadville, Quakertown

Bellefonte, Boalsburg, Centre Hall, Howard

Bellefonte (CenturyLink), Snow Shoe, Spring Mills, State College,

Zion (CenturyLink)

Belle Vernon, California, Charleroi, Donora, Fayette

Belle Vernon City, Monessen, Monongahela, Perryopolis, West

Newton

Bellwood Altoona, Bellwood, Tyrone

Berwick, Bloomsburg, Shickshinny (Commonwealth

Tel.), Wapwallopen (Commonwealth Tel.)

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3.1 Local Exchange Service (Cont'd)

3.1.1 Local Calling Areas (Cont'd)

Service Area of Incumbent Local Exchange Carrier: Verizon PA

Exchange Local Calling Area

Bessemer, New Castle

Allentown, Bath, Bethlehem, Catasauqua, Coopersburg

Bethlehem (Commonwealth Tel.), Easton, Hellertown, Ironton

(Ironton Tel. Co.), Nazareth, Northampton,

Riegelsville, Slatington, Springtown

Big Run, Punxsutawney

Black Lick, Blairsville, Homer City, Indiana

Blairsville Black Lick, Blairsville, Bolivar, Derry, Homer City,

Indiana, Latrobe

Berwick, Bloomsburg, Catawissa, Danville, Millville,

Bloomsburg Numidia, Orangeville (Commonwealth Tel.),

Washingtonville

Boalsburg Bellefonte, Boalsburg, Centre Hall, Spring Mills, State

College

Bolivar Blairsville, Bolivar, New Florence

Bradford, Duke Center (Armstrong North), Eldred,

Bradford Mount Jewett, Rew, Smethport, Limestone, NY

(Verizon - NY)

Brownsville, California, Charleroi, New Salem,

Republic, Smock, Uniontown

Buckingham, Carversville, Doylestown, New Hope,

Phila. Subn. Zone 45, Wycombe

Burgettstown Avella, Burgettstown, McDonald, Midway

(Windstream), Murdocksville (Armstrong), Paris

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3.1 Local Exchange Service (Cont'd)

3.1.1 Local Calling Areas (Cont'd)

Service Area of Incumbent Local Exchange Carrier: Verizon PA

<u>Exchange</u>	Local Calling Area
Bushkill	Bushkill, Lords Valley, Stroudsburg, Stroudsburg, NJ (Verizon – NJ)
California	Belle Vernon, Brownsville, California, Charleroi, Fayette City
Canonsburg	Canonsburg, Hickory (Hickory Tel. Co.), McDonald, McMurray, Pitb. Subn. Zone 13, Washington
Carbondale	Carbondale, Chapman Lake (Verizon North), Clifford (The North-Eastern Pa. Tel. Co.), Forest City (The North-Eastern Pa. Tel. Co.), Jermyn, Olyphant, Scranton, Waymart (The South Canaan Tel. Co.)
Carrolltown	Barnesboro, Carrolltown, Ebensburg, Hastings, Patton
Carversville	Bedminster, Buckingham, Carversville, Doylestown, Dublin, New Hope, Plumsteadville, Wycombe
Catasauqua	Allentown, Bath, Bethlehem, Catasauqua, Easton, Hellertown, Ironton (Ironton Tel. Co.), Nazareth, Northampton, Riegelsville, Slatington, Springtown
Catawissa	Bloomsburg, Catawissa, Danville, Elysburg, Numidia
Center Point	Center Point, Collegeville, Harleysville, Lansdale, Phila. Subn. Zone 30, North Wales, Schwenksville
Centre Hall	Bellefonte, Boalsburg, Centre Hall, Millheim, Spring Mills, State College
Charleroi	Belle Vernon, Brownsville, California, Charleroi, Donora, Fayette City, Monessen, Monongahela
Cherry Tree	Barnesboro, Cherry Tree, Clymer, Glen Campbell

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William D. George, President ITC Global Networks, LLC 4242 Mauch Chunk Road Coplay, PA 18037

3.1 Local Exchange Service (Cont'd)

3.1.1 Local Calling Areas (Cont'd)

Service Area of Incumbent Local Exchange Carrier: Verizon PA

Bervice Theu of in	edinociti Bocai Exchange Carror. Voltzon 171
<u>Exchange</u>	Local Calling Area
Chester Springs	Chester Springs, Eagle, Exton, Phila. Subn. Zone 28, Phoenixville, Pughtown, Royersford
Clairton	Clairton, Elizabeth, Pitb. Subn. Zone 10, Pitb. Subn. Zone 11
Clarion	Clarion, Knox (Windstream), Leeper, Shippenville (Windstream), Sligo (Windstream), Strattanville (Windstream)
Claysville	Claysville, Washington, West Alexander
Clearfield	Clearfield, Curwensville, Frenchville, Osceola Mills, Philipsburg, Winburne
Clymer	Clymer, Indiana
Coatesville	Avondale, Coatesville, Downingtown, Eagle, Exton, Glenmoore, Honey Brook, Kennett Square, Lenape, Mortonville, Parkesburg, Unionville, West Chester, West Grove, Westtown
Collegeville	Center Point, Collegeville, Green Lane, Harleysville, Lansdale, North Wales, Phila. Subn. Zone 29, Phila. Subn. Zone 30, Phila. Subn. Zone 31, Phoenixville, Pottstown, Royersford, Schwenksville, Souderton
Connellsville	Connellsville, Dawson, Mount Pleasant, Scottdale, Uniontown
Coudersport	Austin, Coudersport, Roulette, Ulysses
Cresco	Cresco, Lords Valley, Mount Pocono, Newfoundland, Stroudsburg

3.1 Local Exchange Service (Cont'd)

3.1.1 <u>Local Calling Areas (Cont'd)</u>

Service Area of Incumbent Local Exchange Carrier: Verizon PA

Exchange Local Calling Area

Cresson Altoona, Cresson, Ebensburg, Hollidaysburg, Portage

Curwensville Clearfield, Curwensville, Mahaffey

Danville Bloomsburg, Catawissa, Danville, Elysburg,

Northumberland, Sunbury, Washingtonville

Dauphin Dauphin, Halifax, Harrisburg Zone 1

Dawson Connellsville, Dawson, Perryopolis, Scottdale

Derry Blairsville, Derry, Greensburg, Latrobe

Donora Belle Vernon, Charleroi, Donora, Elizabeth, Monessen,

Monongahela

Chester Springs, Coatesville, Downingtown, Eagle,

Downingtown

Exton, Glenmoore, Honey Brook, Lenape, Mortonville,

Phile Subar Zone 28 Problem West Chapter

Phila. Subn. Zone 28, Pughtown, West Chester,

Westtown

Doylestown Buckingham, Carversville, Doylestown, Dublin, Line

Lexington, Phila. Subn. Zone 45, Plumsteadville,

Wycombe

Bedminster, Buckingham, Carversville, Doylestown,

Dublin, Lansdale, Line Lexington, Perkasie,

Plumsteadville, Quakertown, Souderton

Brockway (Windstream), DuBois, Luthersburg

DuBois (Windstream), Penfield (Windstream), Reynoldsville,

Sykesville

3.1 Local Exchange Service (Cont'd)

3.1.1 Local Calling Areas (Cont'd)

Service Area of Incumbent Local Exchange Carrier: Verizon PA

Exchange	Local Calling Area
Eagle	Chester Springs, Coatesville, Downingtown, Eagle, Exton, Glenmoore, Phila. Subn. Zone 28, Phoenixville, Pughtown, Royersford, West Chester
Easton	Allentown, Bethlehem, Bloomsbury, NJ (Verizon – NJ), Catasauqua, Easton, Hellertown, Nazareth, Phillipsburg, NJ (Verizon – NJ), Riegelsville, Springtown, Upper Black Eddy
East Palestine	East Palestine, Pa., East Palestine, O. (AMERITECH, O.), New Waterford, O. (AMERITECH, O.), Rogers, O. (AMERITECH, O.)
Ebensburg	Carrolltown, Colver (Windstream), Cresson, Ebensburg, Nanty-Glo (Verizon North), Johnstown (Verizon North)
Eldred	Bradford, Duke Center (Armstrong North), Eldred, Port Allegheny, Rew, Smethport
Elizabeth	Clairton, Donora, Elizabeth, Monongahela, Pitb. Subn. Zone 10, Pitb. Subn. Zone 11
Ellwood City	Beaver Falls, Ellwood City, New Castle, Portersville (CenturyLink), Wampum, Zelienople
Elysburg	Catawissa, Danville, Elysburg, Kulpmont, Mt. Carmel, Numidia, Shamokin, Sunbury
Endeavor	Endeavor, Tidioute, Tionesta
Exton	Chester Springs, Coatesville, Downingtown, Eagle, Exton, Glenmoore, Lenape, Mortonville, Phila. Subn. Zone 28, Pughtown, West Chester, Westtown

3.1 Local Exchange Service (Cont'd)

3.1.1 <u>Local Calling Areas (Cont'd)</u>

Service Area of Incumbent Local Exchange Carrier: Verizon PA

Exchange Local Calling Area

Fairchance, Masontown, McClellandtown, Point

Marion, Smithfield, Uniontown

Farmington Farmington, Uniontown

Fayette City

Belle Vernon, California, Charleroi, Fayette City,

Monessen, Perryopolis

Finleyville Finleyville, McMurray, Monongahela, Pitb. Subn. Zone

11, Pitb. Subn. Zone 12

Fleetwood, Kutztown, Leesport (Commonwealth Tel.),

Fleetwood Oley (The Conestoga Tel. and Tel. Co.), Reading,

Topton (The Conestoga Tel. and Tel. Co.)

Frackville Ashland, Frackville, Girardville, Mahanoy City,

Minersville, Pottsville, Saint Clair, Shenandoah

Freeland Freeland, Hazleton, McAdoo, Weatherly, White Haven

Frenchville Clearfield, Frenchville, Philipsburg, Snow Shoe,

Winburne

Galeton Galeton

Girardville Ashland, Frackville, Girardville, Mahanoy City,

Shenandoah

Glen Campbell Barnesboro, Cherry Tree, Glen Campbell

Chester Springs, Coatesville, Downingtown, Eagle,

Exton, Green Hills (The Conestoga Tel. and Tel. Co.),

Glenmoore Glenmoore, Honey Brook, Morgantown (The

Conestoga Tel. and Tel. Co.), Parkesburg, Pughtown,

West Chester

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3.1 Local Exchange Service (Cont'd)

3.1.1 Local Calling Areas (Cont'd)

Service Area of Incumbent Local Exchange Carrier: Verizon PA

Exchange	Local Calling Area
Glenwillard	Aliquippa, Ambridge, Glenwillard, Pitb. Subn. Zone 15, Pitb. Subn. Zone 16
Green Lane	Center Point, Collegeville, Green Lane, Harleysville, Lansdale, Pennsburg, Perkasie, Quakertown, Schwenksville, Souderton, Sassamansville (The Conestoga Tel. and Tel. Co.)
Greensburg	Delmont (Windstream), Greensburg, Herminie, Jeannette, Kecksburg (Citizens Tel. Co. of Kecksburg), Latrobe, New Alexandria (Windstream), Youngwood
Greenville	Greenville, Sharpsville, Sheakleyville (Windstream), Transfer (The Pymatuning Ind. Tel. Co.)
Grove City	Blacktown (CenturyLink), Grove City, Harrisville (CenturyLink), Mercer, Wesley (Verizon North)
Halifax	Dauphin, Elizabethville (Commonwealth Tel.), Halifax, Harrisburg Zone 1, Millersburg (Commonwealth Tel.)
Hamburg	Hamburg, Kempton (Verizon North), Leesport (Commonwealth Tel.), Reading
Hamlin	Hamlin, Lake Ariel, Moscow, Newfoundland, Olyphant, Scranton, Wallenpaupack
Harleysville	Center Point, Collegeville, Green Lane, Harleysville, Lansdale, Line Lexington, North Wales, Perkasie, Phila. Subn. Zone 30, Schwenksville, Souderton

3.1 Local Exchange Service (Cont'd)

3.1.1 Local Calling Areas (Cont'd)

Service Area of Incumbent Local Exchange Carrier: Verizon PA

<u>Exchange</u>	Local Calling Area
Harrisburg	
Zone 1	Dauphin, Halifax, Harrisburg Zone 1, Harrisburg Zone 2, Hershey (Verizon North), Hummelstown, Lewisberry (Commonwealth Tel.), Marysville (CenturyLink), Mechanicsburg, Middletown, Shellsville (Verizon North)
Zone 2	Harrisburg Zone 1, Harrisburg Zone 2, Hershey (Verizon North), Hummelstown, Middletown
Hastings	Barnesboro, Carrolltown, Hastings, Patton
Hawley	Hawley, Honesdale, Lords Valley, Newfoundland, Wallenpaupack
Hazleton	Conyngham-Drums (Commonwealth Tel.), Freeland, Hazleton, McAdoo, Nuremburg (Commonwealth Tel.), Weatherly, White Haven
Hellertown	Allentown, Bethlehem, Catasauqua, Easton, Hellertown, Riegelsville, Springtown
Herminie	Greensburg, Herminie, Jeannette, Pitb. Subn. Zone 23
Hollidaysburg	Altoona, Cresson, Hollidaysburg
Homer City	Black Lick, Blairsville, Homer City, Indiana
Honesdale	Beach Lake (Verizon North), Galilee (Verizon North), Hawley, Honesdale, Lake Ariel, Lords Valley, Pleasant Mount (The North-Eastern Pa. Tel.Co.), South Canaan (The South Canaan Tel.Co.), Wallenpaupack, Waymart (The South Canaan Tel.Co.)

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3.1 Local Exchange Service (Cont'd)

3.1.1 Local Calling Areas (Cont'd)

Service Area of Incumbent Local Exchange Carrier: Verizon PA

<u>Exchange</u>	Local Calling Area
Honey Brook	Coatesville, Downingtown, Glenmoore, Green Hills (The Conestoga Tel. and Tel. Co.), Honey Brook, Morgantown (The Conestoga Tel. and Tel. Co.), Parkesburg
Hookstown	Aliquippa, Beaver Falls, Chester, W. Va. (Verizon – W. Va.), East Liverpool, O. (AMERITECH, O.), Hookstown, Midland, Rochester, Smiths Ferry
Houtzdale	Clearfield, Houtzdale, Osceola Mills, Philipsburg
Hummelstown	Harrisburg Zone 1, Harrisburg Zone 2, Hershey (Verizon North), Hummelstown, Middletown, Palmyra, Shellsville (Verizon North)
Huntingdon	Alexandria, Huntingdon, Marklesburg (CenturyLink), McConnellstown (CenturyLink), Mount Union
Imperial	Imperial, McDonald, Murdocksville (Armstrong), Oakdale, Pitb. Subn. Zone 14, Pitb. Subn. Zone 15
Indiana	Black Lick, Blairsville, Clymer, Elderton (Windstream), Homer City, Indiana, Marion Center, Parkwood
Jeannette	Greensburg, Harrison City (Windstream), Herminie, Jeannette, Pitb. Subn. Zone 23
Jermyn	Carbondale, Chapman Lake (Verizon North), Jermyn, Olyphant, Scranton
Jersey Shore	Avis, Jersey Shore, Lock Haven, Oval (Pennsylvania Tel. Co.), Williamsport, Woolrich

3.1 Local Exchange Service (Cont'd)

3.1.1 <u>Local Calling Areas (Cont'd)</u>

Service Area of Incumbent Local Exchange Carrier: Verizon PA

Exchange Local Calling Area

Jim Thorpe, Lehighton, Nesquehoning, Weatherly,

White Haven

Kane Kane, Ludlow, Mount Jewett

Avondale, Kemblesville, Kennett Square, Landenberg,

Kemblesville Mendenhall, Oxford, Unionville, West Grove,

Hockessin, DE (Verizon – DE), Newark, DE (Verizon

– DE)

Avondale, Coatesville, Kemblesville, Kennett Square,

Landenberg, Lenape, Mendenhall, Mortonville,

Kennett Square Unionville, West Chester, West Grove, Westtown,

Hockessin, DE (Verizon – DE), Wilmington, DE

(Verizon - DE)

Center Moreland (Commonwealth Tel.), Dallas

(Commonwealth Tel.), Harveys Lake (Commonwealth

Kingston Tel.), Kingston, Mountaintop, Nanticoke, Pittston,

Plymouth, Trucksville (Commonwealth Tel.), Wilkes-

Barre, Wyoming

Kulpmont Ashland, Elysburg, Kulpmont, Mount Carmel,

Shamokin

Allentown, Fleetwood, Kempton (Verizon North),

Kutztown Kutztown, Reading, Topton (The Conestoga Tel. and

Tel. Co.)

Hamlin, Honesdale, Lake Ariel, Newfoundland,

Lake Ariel Olyphant, Scranton, South Canaan (The South Canaan

Tel. Co.), Wallenpaupack, Waymart (The South Canaan

Tel.Co.)

Lake Como Lake Como

3.1 Local Exchange Service (Cont'd)

3.1.1 Local Calling Areas (Cont'd)

Service Area of Incumbent Local Exchange Carrier: Verizon PA

	•
<u>Exchange</u>	Local Calling Area
Lancaster	Intercourse (Frontier Comm. Of PA), Lancaster, Landisville, Leola (Frontier Comm. Of PA), Lititz (Windstream D&E), Manheim (Windstream D&E), Millersville, Mount Joy (CenturyLink), Mountville (CenturyLink), New Holland (Frontier Comm. Of PA), Quarryville (Commonwealth Tel.), Rawlinsville (Commonwealth Tel.), Strasburg
Landenberg	Avondale, Kemblesville, Kennett Square, Landenberg, Lenape, Mendenhall, Oxford, Unionville, West Chester West Grove, Westtown, Hockessin, DE (Verizon – DE), Newark, DE (Verizon – DE), Wilmington, DE (Verizon – DE)
Landisville	Lancaster, Landisville, Lititz (Windstream D&E), Manheim (Windstream D&E), Millersville, Mount Joy (CenturyLink), Mountville (CenturyLink), Strasburg
Lansdale	Center Point, Harleysville, Lansdale, Line Lexington, North Wales, Souderton
Latrobe	Blairsville, Derry, Greensburg, Kecksburg (Citizens Tel. Co. of Kecksburg), Latrobe, Ligonier, New Alexandria (Windstream)
Lebanon	Annville, Frystown (Verizon North), Hershey (Verizon North), Jonestown (Verizon North), Lebanon, Mt. Gretna, Myerstown (Verizon North), Palmyra, Schaefferstown (Verizon North)
Leeper	Clarion, Leeper, Marienville
Lehighton	Jim Thorpe, Lehighton, Nesquehoning, Palmerton (Palmerton Tel. Co.)

3.1 Local Exchange Service (Cont'd)

3.1.1 Local Calling Areas (Cont'd)

Service Area of Incumbent Local Exchange Carrier: Verizon PA

Exchange	Local Calling Area
Lenape	Avondale, Coatesville, Downingtown, Exton, Kennett Square, Landenberg, Lenape, Mendenhall, Mortonville Phila. Subn. Zone 10, Phila. Subn. Zone 28, Unionville West Chester, West Grove, Westtown
Lewistown	Belleville (CenturyLink), Lewistown, McVeytown, Mifflintown (CenturyLink), Port Royal (CenturyLink), Reedsville (CenturyLink)
Ligonier	Latrobe, Ligonier, Stahlstown (Laurel Highland Tel. Co.)
Line Lexington	Doylestown, Dublin, Harleysville, Lansdale, Line Lexington, North Wales, Perkasie, Phila. Subn. Zone 45, Souderton
Lock Haven	Avis, Beech Creek (CenturyLink), Jersey Shore, Lock Haven, Mill Hall (CenturyLink), Woolrich
Lords Valley	Bushkill, Cresco, Hawley, Honesdale, Lords Valley, Mount Pocono, Newfoundland, Stroudsburg, Wallenpaupack
Lowellville	Bessemer, Hubbard, O. (AMERITECH, O.), Lowellville, Lowellville, O. (AMERITECH, O.), New Castle, North Lima, O. (AMERITECH, O.), Youngstown, O. (AMERITECH, O.)
Ludlow	Kane, Ludlow
Mahaffey	Mahaffey, Curwensville
Mahanoy City	Frackville, Girardville, Lakewood (Frontier Comm. – Lakewood), Mahanoy City, Shenandoah, Tamaqua

3.1 Local Exchange Service (Cont'd)

3.1.1 <u>Local Calling Areas (Cont'd)</u>

Service Area of Incumbent Local Exchange Carrier: Verizon PA

Exchange Local Calling Area

Marchand Marchand, Punxsutawney

Marienville Leeper, Marienville

Marion Center Indiana, Marion Center

Fairchance, Masontown, McClellandtown, Point Masontown

Marion, Smithfield, Uniontown

McAdoo Freeland, Hazleton, McAdoo, Tamaqua, Weatherly

Fairchance, Masontown, McClellandtown, Smithfield, McClellandtown

Uniontown

Burgettstown, Canonsburg, Imperial, McDonald, McDonald

Midway (Windstream), Oakdale, Pitb. Subn. Zone 13

Canonsburg, Finleyville, McMurray, Pitb. Subn. Zone McMurray

12, Pitb. Subn. Zone 13

McVeytown Lewistown, McVeytown

Dillsburg (Verizon North), Harrisburg Zone 1, Mechanicsburg

Lewisberry (Commonwealth Tel.), Mechanicsburg

Avondale, Kemblesville, Kennett Square, Landenberg,

Lenape, Mendenhall, Phila. Subn. Zone 10, Unionville, Mendenhall

West Chester, West Grove, Westtown, Hockessin, DE

(Verizon – DE), Wilmington, DE (Verizon – DE)

Blacktown (CenturyLink), Fredonia (Windstream), Mercer

Grove City, Mercer, Sharon, Sharpsville, Wesley

(Verizon North)

3.1 Local Exchange Service (Cont'd)

Morrisville

3.1.1 Local Calling Areas (Cont'd)

Service Area of Incumbent Local Exchange Carrier: Verizon PA

Exchange Local Calling Area Elizabethtown (CenturyLink), Harrisburg Zone 1, Harrisburg Zone 2, Hershey (Verizon North), Middletown Hummelstown, Middletown Beaver Falls, Hookstown, Midland, Rochester, Smiths Midland Ferry Lancaster, Landisville, Millersville, Mountville Millersville (CenturyLink), Strasburg Bellefonte, Boalsburg, Centre Hall, Millheim, Spring Millheim Mills, State College Bloomsburg, Millville, Washingtonville Millville Lewisburg (Buffalo Valley Tel. Co.), Mifflinburg (Buffalo Valley Tel. Co.), Milton, Northumberland, Milton Sunbury, Washingtonville, Watsontown (Windstream) Frackville, Minersville, New Philadelphia, Orwigsburg, Pottsville, Saint Clair, Schuylkill Haven, Tremont Minersville (Commonwealth Tel.) Belle Vernon, Charleroi, Donora, Fayette City, Monessen Monessen, Monongahela Belle Vernon, Charleroi, Donora, Elizabeth, Finleyville, Monongahela Monessen, Monongahela Moosic Moosic, Pittston, Scranton, Taylor, Wyoming

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Ewing, NJ (Verizon – NJ), Morrisville, Newtown,

Phila. Subn. Zone 42, Phila. Subn. Zone 43, Phila. Subn. Zone 44, Trenton, NJ (Verizon – NJ), Yardley

3.1 Local Exchange Service (Cont'd)

3.1.1 Local Calling Areas (Cont'd)

Service Area of Incumbent Local Exchange Carrier: Verizon PA

-	
<u>Exchange</u>	Local Calling Area
Mortonville	Avondale, Coatesville, Downingtown, Exton, Kennett Square, Lenape, Mortonville, Parkesburg, Unionville, West Chester, West Grove, Westtown
Moscow	Hamlin, Moscow, Newfoundland, Scranton, Wallenpaupack
Mountaintop	Kingston, Mountaintop, Nanticoke, Nuangola (Commonwealth Tel.), Plymouth, Wilkes-Barre
Mount Carmel	Ashland, Elysburg, Kulpmont, Mount Carmel, Shamokin
Mount Gretna	Annville, Lebanon, Mount Gretna, Palmyra
Mount Jewett	Bradford, Mount Jewett, Kane
Mount Pleasant	Connellsville, Greensburg, Kecksburg (Citizens Tel. Co. of Kecksburg), Mount Pleasant, Scottdale, Youngwood
Mount Pocono	Cresco, Lords Valley, Mount Pocono, Newfoundland, Stroudsburg
Mount Union	Huntingdon, McConnellstown (CenturyLink), Mount Union
Nanticoke	Kingston, Mountaintop, Nanticoke, Nuangola (Commonwealth Tel.), Plymouth, Wilkes-Barre
Nazareth	Allentown, Bath, Bethlehem, Catasauqua, Easton, Nazareth
Nesquehoning	Jim Thorpe, Lansford (Windstream), Lehighton, Nesquehoning

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William D. George, President ITC Global Networks, LLC 4242 Mauch Chunk Road Coplay, PA 18037

3.1 Local Exchange Service (Cont'd)

3.1.1 Local Calling Areas (Cont'd)

Service Area of Incumbent Local Exchange Carrier: Verizon PA

Exchange	Local Calling Area
New Castle	Bessemer, Ellwood City, New Bedford (Verizon North), New Castle, New Wilmington (Verizon North), Plain Grove (CenturyLink), Princeton (Verizon North), Volant (CenturyLink), Wampum
New Florence	Bolivar, Johnstown, New Florence, Seward
Newfoundland	Cresco, Hamlin, Hawley, Lake Ariel, Lords Valley, Moscow, Mount Pocono, Newfoundland, Wallenpaupack
New Hope	Buckingham, Carversville, Doylestown, Lambertville, NJ (Verizon – NJ), New Hope, Newtown, Plumsteadville, Wycombe, Yardley
New Kensington	New Kensington, Pitb. Subn. Zone 20, Springdale, Tarentum
New Philadelphia	Minersville, New Philadelphia, Orwigsburg, Pottsville, Saint Clair, Schuylkill Haven, Tamaqua
New Salem	Brownsville, New Salem, Republic, Uniontown
Newtown	Newtown, Phila. Subn. Zone 40, Phila. Subn. Zone 43, Wycombe, Yardley
Northampton	Allentown, Bath, Bethlehem, Catasauqua, Ironton (Ironton Tel. Co.), Northampton, Slatington
Northumberland	Danville, Milton, Northumberland, Sunbury
North Wales	Center Point, Harleysville, Lansdale, Line Lexington, North Wales, Phila. Subn. Zone 30, Phila. Subn. Zone 33, Souderton

3.1 Local Exchange Service (Cont'd)

3.1.1 <u>Local Calling Areas (Cont'd)</u>

Service Area of Incumbent Local Exchange Carrier: Verizon PA

Exchange Local Calling Area

Numidia Bloomsburg, Catawissa, Elysburg, Numidia

Oakdale Imperial, McDonald, Oakdale, Pitb. Subn. Zone 13,

Pitb. Subn. Zone 14

Olyphant Carbondale, Chapman Lake (Verizon North), Hamlin,

Jermyn, Lake Ariel, Olyphant, Scranton, Taylor

Auburn (Verizon North), Minersville, New

Orwigsburg Philadelphia, Orwigsburg, Pottsville, Saint Clair,

Schuylkill Haven

Osceola Mills Clearfield, Houtzdale, Osceola Mills, Philipsburg

Oxford Avondale, Kemblesville, Kirkwood (Commonwealth

Tel.), Landenberg, Oxford, West Grove

Palmyra Annville, Harrisburg Zone 1, Hershey (Verizon North),

Hummelstown, Lebanon, Mount Gretna, Palmyra

Paris Burgettstown, Paris, Weirton, W. Va. (Verizon – W.

Va.)

Atglen (Commonwealth Tel.), Coatesville, Gap

Parkesburg (Commonwealth Tel.), Glenmoore, Honey Brook,

Mortonville, Parkesburg, West Grove

Parkwood Indiana, Parkwood

Patton Altoona, Barnesboro, Carrolltown, Hastings, Patton

Bally (The Conestoga Tel. and Tel. Co.), Green Lane,

Pennsburg Pennsburg, Perkasie, Quakertown, Sassamansville (The

Conestoga Tel. and Tel. Co.), Souderton

3.1 Local Exchange Service (Cont'd)

3.1.1 Local Calling Areas (Cont'd)

Service Area of Incumbent Local Exchange Carrier: Verizon PA

<u>Exchange</u>	Local Calling Area
Perkasie	Bedminster, Doylestown, Dublin, Green Lane, Harleysville, Lansdale, Line Lexington, Pennsburg, Perkasie, Plumsteadville, Quakertown, Schwenksville, Souderton
Perryopolis	Belle Vernon, Dawson, Fayette City, Perryopolis, Uniontown
Philipsburg	Clearfield, Frenchville, Houtzdale, Osceola Mills, Philipsburg, Winburne
Phoenixville	Chester Springs, Collegeville, Eagle, Phila. Subn. Zone 28, Phila. Subn. Zone 29, Phoenixville, Pughtown, Royersford
Pittston	Harding (Commonwealth Tel.), Kingston, Moosic, Pittston, Scranton, Taylor, Wilkes-Barre, Wyoming
Plumsteadville	Bedminster, Buckingham, Carversville, Doylestown, Dublin, Ferndale (Commonwealth Tel.), Line Lexington, New Hope, Perkasie, Plumsteadville, Quakertown
Plymouth	Kingston, Mountaintop, Nanticoke, Plymouth, Wilkes-Barre
Point Marion	Cheat Lake (Verizon – W. Va.), Fairchance, Masontown, Point Marion, Morgantown, W. Va. (Verizon – W. Va.), Smithfield, Uniontown
Portage	Cresson, Ebensburg, Johnston, Portage, Southfork
Port Allegany	Eldred, Port Allegany, Roulette, Smethport

3.1 Local Exchange Service (Cont'd)

3.1.1 Local Calling Areas (Cont'd)

Service Area of Incumbent Local Exchange Carrier: Verizon PA

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<u>Exchange</u>	Local Calling Area
Pottstown	Boyertown (The Conestoga Tel. and Tel. Co.), Collegeville, Douglassville (The Conestoga Tel. and Tel. Co.), Phoenixville, Pottstown, Pughtown, Royersford, Sassamansville (The Conestoga Tel. and Tel. Co.), Schwenksville
Pottsville	Auburn (Verizon North), Frackville, Friedensburg (Verizon North), Minersville, New Philadelphia, Orwigsburg, Pottsville, Saint Clair, Schuylkill Haven, Tamaqua
Pughtown	Chester Springs, Downingtown, Eagle, Exton, Glenmoore, Green Hills (The Conestoga Tel. and Tel. Co.), Morgantown (The Conestoga Tel. and Tel. Co.), Phoenixville, Pottstown, Pughtown, Royersford
Punxsutawney	Big Run, Marchand, Punxsutawney
Quakertown	Bedminster, Dublin, Ferndale (Commonwealth Tel.), Green Lane, Pennsburg, Perkasie, Plumsteadville, Quakertown, Souderton, Springtown
Reading	Adamstown (Windstream D&E), Bernville (Verizon North), Birdsboro (The Conestoga Tel. and Tel. Co.), Fleetwood, Green Hills (The Conestoga Tel. and Tel. Co.), Hamburg, Kutztown, Leesport (Commonwealth Tel.), Morgantown (The Conestoga Tel. and Tel. Co.), Oley (The Conestoga Tel. and Tel. Co.), Reading, Robesonia (Verizon North), Topton (The Conestoga Tel. and Tel. Co.), Womelsdorf (Verizon North), Yellow House (The Conestoga Tel. and Tel. Co.)
Renovo	Renovo
Republic	Brownsville, New Salem, Republic, Uniontown

3.1 Local Exchange Service (Cont'd)

3.1.1 <u>Local Calling Areas (Cont'd)</u>

Service Area of Incumbent Local Exchange Carrier: Verizon PA

Exchange Local Calling Area

Rew Bradford, Duke Center (Armstrong North), Eldred,

Limestone, NY (Verizon – NY), Rew, Smethport

Reynoldsville DuBois, Reynoldsville, Sykesville

Allentown, Bethlehem, Catasauqua, Easton, Ferndale

Riegelsville (Commonwealth Tel.), Hellertown, Milford, NJ (Verizon – NJ), Phillipsburg, NJ (Verizon – NJ),

Riegelsville, Springtown, Upper Black Eddy

Rochester Aliquippa, Ambridge, Baden, Beaver Falls, Hookstown,

Midland, Rochester

Roulette Coudersport, Port Allegany, Roulette

Center Point, Chester Springs, Collegeville, Eagle,

Royersford Phila. Subn. Zone 29, Phila. Subn. Zone 30,

Phoenixville, Pottstown, Pughtown, Royersford,

Schwenksville

Russell, Sugar Grove, Warren, Youngsville

Saint Clair Frackville, Minersville, New Philadelphia, Orwigsburg,

Pottsville, Saint Clair, Schuylkill Haven

Saxton Hopewell (CenturyLink), Saxton

Auburn (Verizon North), Friedensburg (Verizon

Schuylkill Haven North), Minersville, New Philadelphia, Orwigsburg,

Pottsville, Saint Clair, Schuylkill Haven

Center Point, Collegeville, Green Lane, Harleysville,

Lansdale, Perkasie, Phila. Subn. Zone 30, Pottstown,

Royersford, Sassamansville (The Conestoga Tel. and

Tel. Co.), Schwenksville, Souderton

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Schwenksville

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3.1 Local Exchange Service (Cont'd)

3.1.1 Local Calling Areas (Cont'd)

Service Area of Incumbent Local Exchange Carrier: Verizon PA

Exchange	Local Calling Area
Scottdale	Connellsville, Dawson, Mount Pleasant, Scottdale
Scranton	Clarks Summit (Commonwealth Tel.), Dalton (Commonwealth Tel.), Factoryville (Commonwealth Tel.), Hamlin, Jermyn, Lake Ariel, Lake Winola (Commonwealth Tel.), Moosic, Moscow, Olyphant, Pittston, Scranton, Taylor, Wyoming
Shamokin	Elysburg, Kulpmont, Mount Carmel, Shamokin, Sunbury, Trevorton (TDS – Mahanoy and Mahantango Tel. Co.)
Sharon	Mercer, Sharon, O. (AMERITECH, O.), Sharon, PA, Sharpsville, Transfer (The Pymatuning Ind. Tel. Co.), West Middlesex
Sharpsville	Greenville, Mercer, Sharon, O. (AMERITECH, O.), Sharon, PA, Sharpsville, Transfer (The Pymatuning Ind. Tel. Co.), West Middlesex
Shenandoah	Ashland, Frackville, Girardsville, Mahanoy City, Ringtown (Commonwealth Tel.), Shenandoah
Slatington	Allentown, Bath, Bethlehem, Catasauqua, Ironton (Ironton Tel. Co.), New Tripoli (Verizon North), Northampton, Slatington
Smethport	Bradford, Eldred, Port Allegany, Rew, Smethport
Smithfield	Fairchance, Masontown, McClellandtown, Point Marion, Smithfield, Uniontown
Smiths Ferry	Chester, W. Va. (Verizon – W. Va.), East Liverpool, O. (AMERITECH, O.), Hookstown, Midland, Rochester, Smiths Ferry

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William D. George, President ITC Global Networks, LLC 4242 Mauch Chunk Road Coplay, PA 18037

3.1 Local Exchange Service (Cont'd)

3.1.1 <u>Local Calling Areas (Cont'd)</u>

Sugar Grove

Service Area of Incumbent Local Exchange Carrier: Verizon PA

Exchange Local Calling Area Smock Brownsville, Smock, Uniontown Snow Shoe Bellefonte, Frenchville, Snow Shoe Center Point, Collegeville, Doylestown, Dublin, Green Lane, Harleysville, Lansdale, Line Lexington, North Souderton Wales, Pennsburg, Perkasie, Quakertown, Schwenksville, Souderton New Kensington, Pitb. Subn. Zone 19, Pitb. Subn. Zone Springdale 20, Springdale, Tarentum Bellefonte, Boalsburg, Centre Hall, Millheim, Spring Spring Mills Mills, State College Allentown, Bethlehem, Catasauqua, Easton, Ferndale (Commonwealth Tel.), Hellertown, Milford, NJ Springtown (Verizon – NJ), Quakertown, Riegelsville, Springtown, Upper Black Eddy Bellefonte, Boalsburg, Centre Hall, Port Matilda State College (Windstream), Spring Mills, State College Gap (Commonwealth Tel.), Intercourse (Frontier Comm. Of PA), Lancaster, Landisville, Millersville, Strasburg Quarryville (Commonwealth Tel.), Rawlinsville (Commonwealth Tel.), Strasburg Bushkill, Cresco, Lords Valley, Mount Pocono, Stroudsburg Saylorsburg (Commonwealth Tel.), Stroudsburg, Stroudsburg, NJ (Verizon – NJ)

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Russell, Sugar Grove, Warren, Youngsville

3.1 Local Exchange Service (Cont'd)

Uniontown

3.1.1 <u>Local Calling Areas (Cont'd)</u>

Service Area of Incumbent Local Exchange Carrier: Verizon PA

Exchange Local Calling Area Danville, Elysburg, Milton, Northumberland, Sunbury Selinsgrove (Verizon North), Shamokin, Sunbury DuBois, Luthersburg (Windstream), Reynoldsville, Sykesville Sykesville Lakewood (Frontier Comm. - Lakewood), Lansford Tamaqua (Windstream), Mahanoy City, McAdoo, New Philadelphia, Pottsville, Tamaqua New Kensington, Pitb. Subn. Zone 20, Springdale, Tarentum Tarentum **Taylor** Moosic, Olyphant, Pittston, Scranton, Taylor, Wyoming **Tidioute** Endeavor, Tidioute, Tionesta, Warren Altoona, Bellwood, Tyrone, Warriors Mark Tyrone (Windstream) Tionesta Endeavor, Tidioute, Tionesta Ulysses Coudersport, Ulysses

Brownsville, Connellsville, Fairchance, Farmington,

Masontown, McClellandtown, New Salem, Point Marion, Republic, Smithfield, Smock, Uniontown

3.1 Local Exchange Service (Cont'd)

3.1.1 Local Calling Areas (Cont'd)

Service Area of Incumbent Local Exchange Carrier: Verizon PA

<u>Exchange</u>	Local Calling Area
Unionville	Avondale, Coatesville, Kemblesville, Kennett Square, Landenberg, Lenape, Mendenhall, Mortonville, Unionville, West Chester, West Grove, Westtown
Upper Black Eddy	Easton, Ferndale (Commonwealth Tel.), Frenchtown, NJ (Verizon – NJ), Milford, NJ (Verizon – NJ), Riegelsville, Springtown, Uhlerstown (Commonwealth Tel.), Upper Black Eddy
Wallenpaupack	Hamlin, Hawley, Honesdale, Lake Ariel, Lords Valley, Moscow, Newfoundland, Wallenpaupack
Wampum	Beaver Falls, Ellwood City, New Castle, Wampum
Warren	Russell, Sheffield (Windstream), Sugar Grove, Tidioute, Warren, Youngsville
Washington	Avella, Buffalo (Verizon North), Canonsburg, Claysville, Hickory (Hickory Tel. Co.), McMurray, Taylorstown (Verizon North), Washington, West Alexander
Washingtonville	Bloomsburg, Danville, Millville, Milton, Turbotville (Windstream), Washingtonville
Weatherly	Freeland, Hazleton, Jim Thorpe, McAdoo, Weatherly, White Haven
West Alexander	Claysville, Washington, West Alexander
West Chester	Downingtown, Exton, Lenape, Mendenhall, Mortonville, Phila. Subn. Zone 28, West Chester, Westtown

3.1 Local Exchange Service (Cont'd)

3.1.1 Local Calling Areas (Cont'd)

Service Area of Incumbent Local Exchange Carrier: Verizon PA

<u>Exchange</u>	Local Calling Area
West Grove	Avondale, Coatesville, Kemblesville, Kennett Square, Landenberg, Lenape, Mendenhall, Mortonville, Oxford, Parkesburg, Unionville, West Chester, West Grove, Westtown, Hockessin, DE (Verizon – DE)
West Middlesex	Sharon, Sharon, O. (AMERITECH, O.), Sharpsville, West Middlesex
West Newton	Belle Vernon, West Newton, Yukon (Yukon-Waltz Tel. Co.)
Westtown	Lenape, Phila. Subn. Zone 10, Mendenhall, West Chester, Westtown
White Haven	Freeland, Hazleton, Jim Thorpe, Weatherly, White Haven
Wilkes-Barre	Center Moreland (Commonwealth Tel.), Dallas (Commonwealth Tel.), Harveys Lake (Commonwealth Tel.), Kingston, Mountaintop, Nanticoke, Nuangola (Commonwealth Tel.), Pittston, Plymouth, Trucksville (Commonwealth Tel.), Wilkes-Barre, Wyoming
Williamsport	Jersey Shore, Loyalsock (Verizon North), Oval (Pennsylvania Tel. Co.), Trout Run (Verizon North), Williamsport
Winburne	Clearfield, Frenchville, Philipsburg, Winburne
Woolrich	Avis, Jersey Shore, Lock Haven, Woolrich
Wycombe	Buckingham, Doylestown, New Hope, Newtown, Phila. Subn. Zone 40, Phila. Subn. Zone 45, Wycombe

3.1 Local Exchange Service (Cont'd)

Yardley

3.1.1 <u>Local Calling Areas (Cont'd)</u>

Service Area of Incumbent Local Exchange Carrier: Verizon PA

Exchange Local Calling Area

Wyoming Kingston, Moosic, Pittston, Scranton, Taylor, Wilkes-

Barre, Wyoming

Ewing, NJ (Verizon – NJ), Morrisville, New Hope,

Newtown, Phila. Subn. Zone 42, Phila. Subn. Zone 43,

Phila. Subn. Zone 44, Trenton, NJ (Verizon – NJ),

Wycombe, Yardley

Youngsville Russell, Sugar Grove, Warren, Youngsville

Youngwood Greensburg, Mount Pleasant, Youngwood

Zelienople Beaver Falls, Criders Corners (North Pitt. Tel. Co.),

Ellwood City, Evans City (CenturyLink), Zelienople

Philadelphia Zone 1

Central Office

Districts: Phila. Zone 1, Phila. Zone 2, Phila. Zone 3, Phila. Zone

Baldwin,

Poplar, Regent, Locust, Market,

Dewey,

Pennypacker

3.1 Local Exchange Service (Cont'd)

3.1.1 <u>Local Calling Areas (Cont'd)</u>

Service Area of Incumbent Local Exchange Carrier: Verizon PA

Exchange Local Calling Area

Philadelphia Zone 2

Central Office

Phila. Zone 1, Phila. Zone 2, Phila. Zone 3, Phila. Zone Districts:

4, Phila. Sub. Zone 14, Phila. Sub. Zone 17, Phila. Sub.

City-West, Zone 21, Phila. Sub. Zone 23, Phila. Sub. Zone. 24 Overbrook,

Eastwick, Saratoga,

University City

Philadelphia Zone 3

Central Office

Districts: Phila. Zone 1, Phila. Zone 2, Phila. Zone 3, Phila. Zone

4, Phila. Sub. Zone 23, Phila. Sub. Zone 31, Phila. Sub. Oak Lane,

Zone 32, Phila. Sub. Zone 34 Chestnut Hill,

Manayunk, Germantown, Davenport (Logan)

Philadelphia Zone 4

Central Office

Districts: Phila. Zone 1, Phila. Zone 2, Phila. Zone 3, Phila. Zone 4, Phila. Sub. Zone 34, Phila. Sub. Zone 37, Phila. Sub.

Fox Chase, Zone 40, Phila. Sub. Zone 41

Toresdale, Bustleton, Frankford, Mayfair

3.1 Local Exchange Service (Cont'd)

3.1.1 Local Calling Areas (Cont'd)

Service Area of Incumbent Local Exchange Carrier: Verizon PA

Exchange	Local Calling Area
Chester Heights (Phil. Suburban Zone 10)	Chester, Chester Heights, Holly Oak, DE (Verizon – DE), Lenape, Media, Mendenhall, West Chester, Westtown, Wilmington, DE (Verizon – DE)
Chester (Phil. Suburban Zone 11)	Chester, Chester Heights, Darby-Ridley Park-Sharon Hill, Holly Oak, DE (Verizon – DE), Media, Swarthmore
Media (Phil. Suburban Zone 12)	Broomall-Newtown Square, Chester, Chester Heights, Media, Swarthmore
Swarthmore (Phil. Suburban Zone 13)	Broomall-Newtown Square, Chester, Darby-Ridley Park-Sharon Hill, Havertown-Manoa, Media, Swarthmore, Upper Darby
Darby-Ridley Park-Sharon Hill (Phil. Suburban Zone 14)	Chester, Darby-Ridley Park-Sharon Hill, Phila. Zone 2, Swarthmore, Upper Darby
Upper Darby (Phil. Suburban Zone 17)	Darby-Ridley Park-Sharon Hill, Havertown-Manoa, Phila. Zone 2, Swarthmore, Upper Darby
Havertown- Manoa (Phil. Suburban Zone 21)	Ardmore, Broomall-Newtown Square, Havertown-Manoa, Phila. Zone 2, Swarthmore, Upper Darby

3.1 <u>Local Exchange Service (Cont'd)</u>

3.1.1 Local Calling Areas (Cont'd)

Service Area of Incumbent Local Exchange Carrier: Verizon PA

<u>Exchange</u>	Local Calling Area
Broomall- Newtown Square (Phil. Suburban Zone 22)	Ardmore, Broomall-Newtown Square, Bryn Mawr, Havertown-Manoa, Media, Paoli-Malvern-Berwyn, Swarthmore, Wayne
Cynwyd-Narberth (Phil. Suburban Zone 23)	Ardmore, Bryn Mawr, Cynwyd-Narberth, Phila. Zone 2, Phila. Zone 3
Ardmore (Phil. Suburban Zone 24)	Ardmore, Broomall-Newtown Square, Bryn Mawr, Conshohocken, Cynwyd-Narberth, Havertown-Manoa, Phila. Zone 2, Wayne
Bryn Mawr (Phil. Suburban Zone 25)	Ardmore, Broomall-Newtown Square, Bryn Mawr, Conshohocken, Cynwyd-Narberth, Wayne
Wayne (Phil. Suburban Zone 26)	Ardmore, Broomall-Newtown Square, Bryn Mawr, Conshohocken, Norristown, Paoli-Malvern-Berwyn, Valley Forge, Wayne
Paoli-Malvern- Berwyn (Phil. Suburban Zone 28)	Broomall-Newtown Square, Chester Springs, Downingtown, Eagle, Exton, Lenape, Paoli-Malvern- Berwyn, Phoenixville, Valley Forge, Wayne, West Chester, Westtown
Valley Forge (Phil. Suburban Zone 29)	Collegeville, Norristown, Paoli-Malvern-Berwyn, Phoenixville, Royersford, Valley Forge, Wayne

3.1 Local Exchange Service (Cont'd)

3.1.1 Local Calling Areas (Cont'd)

Service Area of Incumbent Local Exchange Carrier: Verizon PA

<u>Exchange</u>	Local Calling Area
Norristown (Phil. Suburban Zone 30)	Ambler, Center Point, Collegeville, Conshohocken, Harleysville, Lansdale, Norristown, North Wales, Phoenixville, Royersford, Schwenksville, Valley Forge, Wayne
Conshohocken (Phil. Suburban Zone 31)	Ambler, Ardmore, Bryn Mawr, Center Point, Collegeville, Conshohocken, Flourtown, Norristown, Phila. Zone 3, Wayne
Flourtown (Phil. Suburban Zone 32)	Ambler, Cheltenham-Elkins Park-Jenkintown, Conshohocken, Flourtown, Phila. Zone 3
Ambler (Phil. Suburban Zone 33)	Ambler, Cheltenham-Elkins Park-Jenkintown, Conshohocken, Flourtown, Hatboro, Norristown, North Wales, Warrington, Willow Grove
Cheltenham- Elkins Park- Jenkintown (Phil. Suburban Zone 34)	Ambler, Bethayres-Huntingdon, Cheltenham-Elkins Park-Jenkintown, Flourtown, Hatboro, North Wales, Phila. Zone 3, Phila. Zone 4, Willow Grove
Bethayres- Huntingdon (Phil. Suburban Zone 37)	Bethayres-Huntingdon, Cheltenham-Elkins Park- Jenkintown, Feasterville-Churchville, Hatboro, Phila. Zone 4, Warrington, Willow Grove
Willow Grove (Phil. Suburban Zone 38)	Ambler, Bethayres-Huntingdon, Cheltenham-Elkins Park-Jenkintown, Feasterville-Churchville, Hatboro, Warrington, Willow Grove

3.1 Local Exchange Service (Cont'd)

3.1.1 Local Calling Areas (Cont'd)

Service Area of Incumbent Local Exchange Carrier: Verizon PA

Exchange	Local Calling Area
Hatboro (Phil.	Ambler, Bethayres-Huntingdon, Cheltenham-Elkins
Suburban Zone	Park-Jenkintown, Feasterville-Churchville, Hatboro,
39)	Warrington, Willow Grove
Feasterville-	Bethayres-Huntingdon, Eddington-Cornwells Heights,
Churchville (Phil.	Feasterville-Churchville, Hatboro, Langhorne,
Suburban Zone	Newtown, Phila. Zone 4, Warrington, Willow Grove,
40)	Wycombe
Eddington- Cornwells Heights (Phil. Suburban Zone 41)	Bristol, Eddington-Cornwells Heights, Feasterville-Churchville, Langhorne, Phila. Zone 4
Bristol (Phil. Suburban Zone 42)	Bristol, Eddington-Cornwells Heights, Langhorne, Levittown, Morrisville, Yardley
Langhorne (Phil.	Bristol, Eddington-Cornwells Heights, Feasterville-
Suburban Zone	Churchville, Langhorne, Levittown, Morrisville,
43)	Newtown, Yardley
Levittown (Phil. Suburban Zone 44)	Bristol, Langhorne, Levittown, Morrisville, Newtown, Yardley
Warrington (Phil.	Ambler, Bethayres-Huntingdon, Buckingham,
Suburban Zone	Doylestown, Feasterville-Churchville, Hatboro, Line
45)	Lexington, Warrington, Willow Grove, Wycombe

3.1 Local Exchange Service (Cont'd)

3.1.1 Local Calling Areas (Cont'd)

Service Area of Incumbent Local Exchange Carrier: Verizon PA

<u>Exchange</u>	Local Calling Area
Bellevue (Includes West View)	Bellevue, Braddock, Carrick, Coraopolis, Crafton, East Liberty, Homestead, Millvale, Perrysville, Pittsburgh
Braddock (Includes Wilkinsburg)	Bellevue, Braddock, Carrick, Crafton, East Liberty, Homestead, Millvale, Monroeville, Penn Hills, Pittsburgh
Carrick (Includes Mt. Lebanon)	Bellevue, Bethel Park, Braddock, Bridgeville, Carnegie, Carrick, Crafton, East Liberty, Homestead, Millvale, Pittsburgh, Pleasant Hills
Crafton (Includes McKees Rocks)	Bellevue, Braddock, Carnegie, Carrick, Coraopolis, Crafton, East Liberty, Homestead, Millvale, Pittsburgh
East Liberty	Bellevue, Braddock, Carrick, Crafton, East Liberty, Fox Chapel, Homestead, Millvale, Oakmont, Pittsburgh
Homestead	Bellevue, Braddock, Carrick, Crafton, East Liberty, Homestead, McKeesport, Millvale, Pittsburgh, Pleasant Hills
Millvale (Includes Sharpsburg)	Bellevue, Braddock, Carrick, Crafton, East Liberty, Fox Chapel, Glenshaw, Homestead, Millvale, Oakmont, Pittsburgh
Pittsburgh	Bellevue, Braddock, Carrick, Crafton, East Liberty, Homestead, Millvale, Pittsburgh

3.1 Local Exchange Service (Cont'd)

3.1.1 Local Calling Areas (Cont'd)

Service Area of Incumbent Local Exchange Carrier: Verizon PA

<u>Exchange</u>	Local Calling Area
Bethel Park (Pitt. Sub. 12)	Bethel Park, Bridgeville, Carrick, Finleyville, McMurray, Pleasant Hills
Bridgeville (Pitt. Sub. 13)	Bethel Park, Bridgeville, Canonsburg, Carnegie, Carrick, McDonald, McMurray, Oakdale
Carnegie (Pitt. Sub. 14)	Bridgeville, Carnegie, Carrick, Coraopolis, Crafton, Imperial, Oakdale
Coraopolis (Pitt. Sub. 15)	Coraopolis, Carnegie, Sewickley, Bellevue, West View, Crafton, McKees Rocks, Ambridge, Glenwillard, Imperial
Fox Chapel (Includes Dorseyville) (Pitt. Sub. 19)	East Liberty, Fox Chapel, Glenshaw, Millvale, Oakmont, Springdale
Glenshaw (Pitt. Sub. 18)	Fox Chapel, Glenshaw, Millvale, Perrysville
Irwin (Pitt. Sub. 23)	Irwin, McKees Rocks, Monroeville, Greensburg, Harrison City (Windstream), Hermine, Jeannette
McKeesport (Pitt. Sub. 10)	McKeesport, Pleasant Hills, Bethel Park, Monroeville, Irwin, Clairton, Elizabeth, Homestead
Monroeville (Includes Turtle Creek) (Pitt. Sub. 22)	Braddock, Export, Harrison City, Irwin, McKeesport, Monroeville, Penn Hills
Oakmont (Pitt. Sub. 20)	East Liberty, Fox Chapel, Millvale, New Kensington, Oakmont, Penn Hills, Springdale, Tarentum

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3.1 Local Exchange Service (Cont'd)

3.1.1 Local Calling Areas (Cont'd)

Service Area of Incumbent Local Exchange Carrier: Verizon PA

Exchange Local Calling Area

Penn Hills (Pitt. Sub. 21)

Braddock, Export, Monroeville, Oakmont Penn Hills

Perrysville (Pitt. Sub. 17)

Bellevue, Glenshaw, Perrysville, Wexford

Pleasant Hills Bethel Park, Carrick, Clairton, Elizabeth, Homestead,

(Pitt. Sub. 11) McKeesport, Pleasant Hills

Sewickley (Pitt. Sewickley, Coraopolis, Ambridge, Aliquippa,

Sub. 16) Glenwillard

3.1 <u>Local Exchange Service</u> (Cont'd)

3.1.1 <u>Local Calling Areas</u>

Service Area of Incumbent Local Exchange Carrier: West Side Telephone Company

Exchange Local Calling Area (all WV exchange unless otherwise noted)
Core Core PA, Core WV, Daybrook, Mt. Morris PA, Mt. Morris WV,

Blacksville, Morgantown, Fairview, Rivesville, Laurel Point, Wadestown, Cheat Lake, Farmington, Fairmont, Mannington,

Worthington, Hundred, Reedsville, Shinnston

Service Area of Incumbent Local Exchange Carrier: Yukon Waltz Telephone Company

Exchange Local Calling Area

Yukon Greensburg (Verizon), Herminie (Verizon), Mt. Pleasant (Verizon),

Youngwood (Verizon, Yukon

3.1 <u>Local Exchange Service</u> (Cont'd)

3.1.1 <u>Local Calling Areas</u>

Service Area of Incumbent Local Exchange Carrier: Windstream Pennsylvania, LLC

Exchange Local Calling Area

Albion Albion, Fairview, Erie, Girard and West Springfield

Apollo Apollo, Leechburg and Vandergrift (Verizon)

Bobtown, Carmichaels, Greensboro, Mt. Morris and Mt. Morris,

W. Va.

Brave Brave, Rogersville, Spraggs, Waynesburg, New Freeport,

Graysville, and Blacksville, W.Va.

Brockway, DuBois and Falls Creek (Verizon)

Brookville Brookville, Corsica, Hazen, Sigel and Summerville

Callensburg, Clarion (Verizon), Knox, Parker (Embarg),

Rimersburg and Sligo

Carmichaels Bobtown, Carmichaels, Fredericktown, Greensboro, Jefferson, Mt.

Morris, Rices Landing, Mt. Morris, W.Va., and Waynesburg

Coalport, Glasgow, Altoona, and Houtzdale

Cochranton Cochranton, Conneaut Lake, Conneautville, Fredonia, Guys Mills,

Linesville, Meadville, Sandy Lake, Saegertown, Sheakleyville,

and Townville

ISSUED: November 22, 2017

3.1 <u>Local Exchange Service</u> (Cont'd)

3.1.1 <u>Local Calling Areas</u>

Service Area of Incumbent Local Exchange Carrier: Windstream Pennsylvania, LLC

Exchange Local Calling Area

Colver, Barnesboro, Carrolltown, Ebensburg (Verizon),

Johnstown, Nanty Glo, and South Fork (Verizon)

Conneaut Lake Cochranton, Conneaut Lake, Conneautville, Guys Mills,

Linesville, Meadville, Saegertown, and Townville

Conneautville Cochranton, Conneaut Lake, Conneautville, Guys Mills,

Linesville, Meadville, Saegertown, and Townville

Corsica Corsica, Brookville, Clarion, Hazen, Sigel, Strattanville and

Summerville

Darlington Darlington, Beaver Falls (Verizon), Enon Valley, and Rochester

(Verizon)

Dayton Dayton, Timblin, Kittanning and Rural Valley

Delmont, Export, Harrison City, Greensburg (Verizon), and New

Alexandria

Driftwood and Emporium

East Brady East Brady, Kittanning, Petrolia, and Rimersburg

Elderton, Kittanning and Indiana (Verizon)

Emporium and Driftwood

3.1 Local Exchange Service (Cont'd)

3.1.1 **Local Calling Areas**

Service Area of Incumbent Local Exchange Carrier: Windstream Pennsylvania, LLC

Exchange Local Calling Area

Enon Valley, Beaver Falls (Verizon), Darlington, New Castle, and Enon Valley

Rochester

Export Export, Harrison City, Delmont, Penn Hills, Turtle Creek, and

Monroeville

Ford City Ford City, Kittanning and Worthington

Fredericktown Carmichaels, Fredericktown, Greensboro, Jefferson, Rices

Landing, and Marianna (Marianna and Scenery Hill Tel. Co.)

Cochranton, Fredonia, Greenville (Verizon), Sandy Lake, Fredonia

Sheakleyville, and Mercer (Verizon)

Glasgow Coalport, Glasgow, and Altoona (Verizon)

Brave, Graysville, New Freeport, Rogersville, Spraggs, Graysville

Waynesburg, and Blacksville, W. Va.

Greensboro Bobtown, Carmichaels, Fredericktown, Greensboro, Jefferson, Mt.

Morris, Mt. Morris W. Va., Rices Landing and Waynesburg

Guys Mills Cochranton, Conneaut Lake, Conneautville, Guys Mills,

Linesville, Meadville, Saegertown, and Townville

Harrison City Delmont, Export, Harrison City, Irwin (Verizon), Jeannette

(Verizon), and Pittsburgh Suburban Zone 22 B – Monroeville

(Verizon).

3.1 <u>Local Exchange Service</u> (Cont'd)

3.1.1 <u>Local Calling Areas</u>

Service Area of Incumbent Local Exchange Carrier: Windstream Pennsylvania, LLC

Exchange Local Calling Area

Hazen, Brockway, Brookville, Corsica, Dubois (Verizon), Sigel,

and Summerville

Hughesville, Muncy, and Williamsport

Jamestown, Conneaut Lake, Linesville, Meadville, Westford, and

Greenville (Verizon)

Jefferson Carmichaels, Fredericktown, Greensboro, Jefferson, Rices

Landing, and Waynesburg

Johnsonburg, Kersey, Ridgway, St. Marys, Weedville, and Wilcox

Kersey Johnsonburg, Kersey, Ridgway, St. Marys, Weedville, and Wilcox

Kittanning East Brady, Elderton, Ford City, Kittanning Rural Valley,

Templeton, Worthington, and Dayton

Knox Knox, Callensburg, Clarion (Verizon) Rockland, Shippenville, and

Venus (Venus Tel. Co.)

Lansford Lansford, Nesquehoning and Tamagua (Verizon)

Leechburg Apollo, Leechburg, New Kensington (Verizon), and Vandergrift

(Verizon)

Linesville Cochranton, Conneaut Lake, Conneautville, Guys Mills,

Linesville, Meadville, Saegertown, and Townville

3.1 Local Exchange Service (Cont'd)

3.1.1 <u>Local Calling Areas</u>

Service Area of Incumbent Local Exchange Carrier: Windstream Pennsylvania, LLC

Exchange Local Calling Area

Luthersburg, Dubois (Verizon), and Sykesville (Verizon)

Meadville Cochranton, Conneaut Lake, Conneautville, Guys Mills,

Meadville, Saegertown, Linesville, Townville and Cambridge

Springs (Verizon)

Midway, Burgettstown (Verizon), and McDonald (Verizon)

Montgomery Montgomery, Muncy, Watsontown, and Williamsport (Verizon)

Mount Morris Bobtown, Carmichaels, Greensboro, Core, Mt. Morris, Mt. Morris,

W. Va., and Waynesburg

Muncy Hughesville, Montgomery, Muncy, and Williamsport (Verizon)

New Alexandria Delmont, Greensburg (Verizon), and Latrobe (Verizon), and New

Alexandria

New Bethlehem New Bethlehem, Sligo; and Hawthorn

New Freeport Brave, Graysville, New Freeport, Rogersville, Spraggs,

Waynesburg, Blacksville W. Va., and Hundred, W. Va.

Penfield Penfield, Weedville, and Dubois (Verizon)

3.1 Local Exchange Service (Cont'd)

3.1.1 <u>Local Calling Areas</u>

Service Area of Incumbent Local Exchange Carrier: Windstream Pennsylvania, LLC

Exchange Local Calling Area

Port Matilda Port Matilda, Warriors Mark, Bellefonte (Verizon), and State

College (Verizon)

Rices Landing Carmichaels, Fredericktown, Greensboro, Jefferson, and Rices

Landing

Richeyville Bentleyville (Bentleyville Tel. Co.), Marianna, Scenery Hill,

(Marianna and Scenery Hill Tel. Co.), Richeyville, Brownsville

California, Fredericktown, and Washington (Verizon)

Ridgway Johnsonburg, Kersey, Ridgway, St. Marys, Weedville, and Wilcox

Rimersburg, Callensburg, Clarion (Verizon), East Brady, and Sligo

Rockland Rockland, Emlenton (Embarq), Franklin (Verizon), Knox, and Oil

City (Verizon)

Rogersville Brave, Graysville, New Freeport, Rogersville, Spraggs,

Waynesburg, and Blacksville, W. Va.

Rural Valley Dayton, Kittanning and Rural Valley

Saegertown Cochranton, Conneaut Lake, Conneautville, Guys Mills,

Linesville, Meadville, Townville, Cambridge Springs (Verizon)

EFFECTIVE: November 23, 2017

and Saegertown

Coplay, PA 18037

3.1 <u>Local Exchange Service</u> (Cont'd)

3.1.1 <u>Local Calling Areas</u>

Service Area of Incumbent Local Exchange Carrier: Windstream Pennsylvania, LLC

Exchange Local Calling Area

Saint Marys Johnsonburg, Kersey, Ridgway, Saint Marys, Weedville, and

Wilcox

Sandy Lake Cochranton, Fredonia, Sandy Lake, and Sheakleyville

Sheakleyville Cochranton, Fredonia, Sandy Lake, Sheakleyville, and Greenville

(Verizon)

Sheffield Sheffield and Warren (Verizon)

Shippenville Shippenville, Clarion (Verizon), Knox, and Venus (Venus Tel. Co.)

Sigel Sigel, Brookville, Corsica, Hazen, and Summerville

Sligo New Bethlehem, Sligo, Callensburg, Rimersburg; and Clarion

(Verizon)

Spraggs Brave, Graysville, New Freeport, Rogersville, Spraggs,

Waynesburg, and Blacksville, W. Va.

Strattanville Strattanville, Clarion (Verizon), and Corsica

Summerville Summerville, Brookville, Corsica, Hawthorn, Hazen and Sigel

3.1 <u>Local Exchange Service</u> (Cont'd)

3.1.1 <u>Local Calling Areas</u>

Service Area of Incumbent Local Exchange Carrier: Windstream Pennsylvania, LLC

Exchange Local Calling Area

Templeton Kittanning and Templeton

Timblin Timblin, Dayton, Hawthorn, New Bethlehem and Punxsutawney

(Verizon)

Townville Cochranton, Conneaut Lake, Conneautville, Guys Mills,

Linesville, Meadville, Saegertown, Spartansburg, Townville,

Lincolnville, and Titusville (Verizon)

Turbotville Turbotville, Watsontown, and Washingtonville (Verizon)

Warriors Mark Warriors Mark, Port Matilda, Tyrone, and State College (Verizon)

Watsontown Montgomery, Turbotville; Milton (Verizon), Lewisburg and

Watsontown

Waynesburg Brave, Carmichaels, Graysville, Mount Morris, New Freeport,

Rogersville, Spraggs, Blacksville, W. Va., and Waynesburg

Weedville Johnsonburg, Kersey, Ridgway, St. Marys, Weedville, Wilcox,

and Penfield

Westford Conneaut Lake, Jamestown, Linesville, Meadville, and Westford

West Springfield West Springfield, Albion, Erie, Fairview, and Girard (Verizon)

Wilcox Johnsonburg, Kersey, Ridgway, St. Marys, Weedville, and Wilcox

Worthington Butler (Embarg), Ford City, Kittanning, and Worthington

- 3. Service Descriptions (Cont'd)
 - 3.1 Local Exchange Service (Cont'd)

3.1.2 Local Service

Local Service provides the customer with an access line and unlimited usage within a local calling area for the transmission of two-way interactive switched voice or data communications. Local Calling Areas are described in Section 3.1.1 of this tariff. Included at no additional charge are Touchtone, Directory Listing (1), and Toll Presubscription.

The Company's services are furnished subject to the availability of facilities and equipment, and are subject to the terms and conditions of this tariff.

Local Service is offered as a stand-alone local offering and is available on a month to month basis.

A Local Line Customer will be charged applicable Non-Recurring Charges, monthly Recurring Charges, Message Charges, and Optional Services in Sections 3.1.4, 3.1.5 herein.

3.1.3 <u>Caller ID Blocking</u>

A calling party may block the passage of his/her telephone number, associated main listed name and voiceback of calling identification information to users or subscribers to Optional Central Office Services which utilize Signaling System 7 (SS7) technology. Blocking will also prevent call completion through the use of Return Call (*69) Service. Customers have two blocking options as follows:

3.1.3.1 Per-Call Blocking - To activate per-call blocking, a customer dials a special code prior to placing a call. Blocking will be activated for that outgoing call only. There is no charge for using per-call blocking, and it is provided on an unlimited basis. Per-call blocking is available to all customers in the Company's serving territory, or

- 3. Service Descriptions (Cont'd)
 - 3.1 <u>Local Exchange Service</u> (Cont'd)
 - 3.1.3 <u>Caller ID Blocking (Cont'd)</u>
 - Per-Line Blocking Per-Line Blocking must be added to a customer's line by 3.1.3.2 contacting the Telephone Company's business office and having a service order issued. All calls are automatically blocked when a customer subscribes to Per-Line Blocking unless the blocking feature is deactivated. If a customer subscribes to Per-Line Blocking, he/she can deactivate blocking by dialing a special code prior to placing a call. Blocking will be deactivated for that outgoing call only. As facilities permit, a Per-Line Blocking customer will be provided with a separate code to deactivate blocking, which is different from the per call blocking code. Where this separate code is not available, the code for per-call blocking and the code to deactivate Per-Line Blocking will be the same. Per-Line Blocking is available to all customers in the Company's serving territory. Per-Line Blocking is provided without charge, except as discussed below. Per-Line Blocking will be available to all customers, free of charge, in the Company's serving area and can only be added or removed from a customer's line by placing a service order with the Company. Initial requests for Per-Line Blocking will be provided at no charge. Subsequent requests for Per-Line Blocking for the same customer and telephone number at the same address may be charged the applicable non-recurring charge(s). This non-recurring charge will be waived for customers of the Company who are victims of domestic violence, the staffs of domestic violence programs and agencies, and emergency services personnel, while performing their jobs.
 - Customers who use either per-call blocking or line blocking may be unable to 3.1.3.3 complete calls to Caller ID subscribers who have activated the Anonymous Call Rejection feature (ACR) of Caller ID services. If a customer using blocking calls a Caller ID subscriber who has activated Anonymous Call Rejection, he/she will hear an announcement that the Caller ID subscriber is not accepting blocked calls. There are several ways to complete a call to a Caller ID subscriber who has activated Anonymous Call Rejection: (1) place the call through an operator; (2) place the call on the Company's network using a Company's telephone calling card; or (3) place the call without blocking. Options (1) and (2) involve charges in addition to the cost of the call. However, the live operator surcharge will be waived for the Company's customers who are victims of domestic violence, the staffs of domestic violence program agencies and emergency service personnel, while in the performance of their jobs. If the operator surcharge cannot be waived when the call is being placed, the Company will, upon notification, credit the live

- 3. Service Descriptions (Cont'd)
 - 3.1 <u>Local Exchange Service</u> (Cont'd)
 - 3.1.3 <u>Caller ID Blocking (Cont'd)</u>
 - 3.1.3.3 (cont'd) operator surcharge to the aforementioned party's telephone bill. Furthermore, should alternative methods become available in the future which permit the aforementioned to access the ACR party without revealing the caller's telephone number, the Company will waive any additional charges associated with such alternative methods. Blocked calls routed to the Anonymous Call Rejection (ACR) announcement will not be rated as completed calls.
 - 3.1.3.4 Caller ID blocking will not prevent the delivery of telephone numbers to 911 emergency service providers. Caller ID blocking currently will not work for callers who place calls to 8xx, 900, and/or other information and message services carrying a specific charge billed to a caller by a local telephone company.

3.1 <u>Local Exchange Service</u> (Cont'd)

3.1.4 Service Connection and Maintenance Charges

A Local Line Customer will be charged applicable Non-recurring Charges, monthly Recurring Charges and Message Charges as specified herein.

3.1.4.1 SERVICE CONNECTION AND LINE ACTIVATION CHARGES

		<u>Residential</u>	<u>Business</u>
A.	Service Connection Charge	\$5.00	\$24.95
В.	Line Activation Charge	\$5.00	\$24.95
C.	Line Restoration Charge	\$49.50	\$49.50

3.1.4.2 SERVICE CHANGE CHARGES

		<u>Residential</u>	<u>Business</u>
A.	Telephone Number Change	\$5.00	\$5.00
B.	Feature Change	\$5.00	\$5.00
C.	Billing Responsibility Change	\$5.00	\$5.00
D.	Directory Listing Change	\$5.00	\$5.00

3.1.4.3 REPAIRS AND MAINTENANCE PREMISE VISIT CHARGES

		<u>Residential</u>	<u>Business</u>
A.	Basic Time (per visit)		
	Initial 1/2 hour (minimum)	\$22.50	N/A
	Initial 1 hour (minimum)	N/A	\$49.95
	Each Add'l 1/4 hour	\$11.25	\$11.25
B.	Overtime (per visit)		
	Initial $1/2$ hour (minimum)	\$33.75	\$33.75
	Each Add'l 1/4 hour	\$16.88	\$16.88
C.	Premium Time (per visit)		
	Initial 1/2 hour (minimum)	\$45.00	\$45.00
	Each Add'l 1/4 hour	\$22.50	\$22.50

Basic Time is 8:00 to 5:00 weekdays.

Premium Time is all day Sunday and nationally recognized holidays.

Overtime is all time not included in Basic Time or Premium Time.

3. <u>Service Descriptions</u> (Cont'd)

3.1 <u>Local Exchange Service</u> (Cont'd)

3.1.5 <u>Local Line Recurring Rates and Charges</u>

		<u>Residential</u>	Business
A.	Local Line Rate	\$25.00	\$22.50
B.	Call Waiting	\$5.00	\$5.00
C.	Caller ID	\$5.00	\$5.00
D.	Caller ID Blocking	\$5.00	\$5.00
E.	Call Return	\$5.00	\$5.00
F.	Call Forwarding	\$5.00	\$5.00
G.	Three Way Calling	\$5.00	\$5.00
H.	Speed Dialing	\$5.00	\$5.00

3.2 <u>Directory Assistance</u>

A Customer may obtain Directory Assistance in determining telephone numbers within its local calling area by calling the Directory Assistance operator. Directory Assistance Includes the option for call completion to the requested number at no additional charge.

- 3. <u>Service Descriptions</u> (Cont'd)
 - 3.2 <u>Directory Assistance</u> (Cont'd)
 - 3.2.1 A customer is entitled to two free Directory Assistance calls per month, then each call thereafter to Directory Assistance, for the remaining month, will be charged as follows:

Per Call, Residential or Business \$1.25

The Customer may request a maximum of three telephone numbers per call to Directory Assistance service without additional charges.

- 3.2.2 A credit will be given to Directory Assistance as follows:
 - The Customer experiences poor transmission or is cut-off during the call; or (a)
 - (b) the Customer is given an incorrect telephone number.

To obtain such a credit, the Customer must notify its Customer Service Representative.

3.3 Operator Assistance

A Customer may obtain the assistance of a local operator to complete local exchange telephone calls in the following manner. In addition to the rates specified in Section 3.1, surcharges as specified in Section 3.3.1 will apply:

- 3.3.1 Operator Station: An Operator Station service charge applies when calls are completed with the assistance of a Company Operator, except as specified for Person-to-Person calls.
- 3.3.2 <u>Person-to-Person</u>: Person-to-Person charges apply when the calling party specifies to the operator a particular person to be reached, or a particular station, department, or office to be reached through a PBX or Centrex attendant. After the called station has been reached, if the called party is unavailable and the calling party requests or agrees to speak to a party other than the party initially specified, the call is still billed as a Person-to-Person call. The calling party is responsible for identifying the party at the called station.

3.3.3 Operator Assisted Surcharges

		Residential	Business
A.	Operator Station		
	Automated Calls	\$2.35	\$2.35
	Operator Assisted Calls	\$2.35	\$2.35
B.	Person-to-Person	\$2.50	\$2.50

- 3. Service Descriptions (Cont'd)
 - 3.4 Busy Line Verification and Interrupt Service

Busy Line Verification and Interrupt Service, which is furnished where and to the extent that facilities permit, provides the Customer with the following options:

- 3.4.1 Busy Line Verification: Upon request of the calling party, the Company will determine if the line is clear or in use and report to the calling party.
- Busy Line Verification with Interrupt: The operator will interrupt the call on the called 3.4.2 line only if the calling party indicates an emergency and requests interruption.

- 3. Service Descriptions (Cont'd)
 - 3.4 Busy Line Verification and Interrupt Service (Cont'd)
 - 3.4.3 <u>Rates:</u> Rates for Busy Line Verification and Interrupt Service, as specified below, will apply under the following circumstances:
 - 3.4.3.1 The operator verifies that the line is busy with a call in progress.
 - 3.4.3.2 The operator verifies that the line is available for incoming calls.
 - 3.4.3.3 The operator verifies that the called number is busy with a call in progress and the Customer requests interruption. The operator will then interrupt the call, advising the called party the name of the calling party. One charge will apply for both verification and interruption.

		Residential	<u>Business</u>
A.	Busy Line Verification	\$0.70	\$0.70
B.	Busy Line Interrup	\$1.80	\$1.80

3. <u>Service Descriptions</u> (Cont'd)

3.5 <u>Directory Listings</u>

The Company shall provide a single directory listing, termed the primary listing in the telephone directory published by the local exchange provider in the Customer's exchange area of the Station number which is designated as the Customer's main billing number. Directory listing of additional Company Station numbers, other than the Customer's main billing number, associated with a Customer's service will be provided for an additional Monthly Recurring Charge per listing.

- 3.5.1 The Company reserves the right to limit the length of any listing in the directory by the use of abbreviations when, in its judgment, the clearness of the listing or the identification of the Customer is not impaired thereby. When more than one line is required to properly list the Customer, no additional charge is made.
- 3.5.2 The Company may refuse a listing which is known not to constitute a legally authorized or adopted name, contains obscenities in the name, or any listing which, in the opinion of the Company, is likely to mislead or deceive calling persons as to the identity of the listed party, or is a contrived name used for advertising purposes or to secure a preferential position in the directory or is more elaborate than is reasonably necessary to identify the listed party. The Company, upon notification to the Customer, will withdraw any listing which is found to be in violation of its rules with respect thereto.
- 3.5.3 Each listing must be designated Government, Business, or Residence to be placed in the appropriate section of the directory. In order to aid the user of the directory, and to avoid misleading or deceiving the calling party as to the identity of the listed party, only business listings may be placed in the Business Section and only residential listings in the Residential Section. The Company, upon notification to the Customer, will withdraw any listing which is found to be in violation of its rules with respect thereto.
- 3.5.4 In order for listing to appear in an upcoming directory, the Customer must furnish the listing to the Company in time to meet the directory publishing schedule.

- 3. Service Descriptions (Cont'd)
 - 3.5 <u>Directory Listings</u> (Cont'd)
 - 3.5.5 Directory listings are provided in connection with each Customer service as specified herein.
 - 3.5.5.1 <u>Primary Listing:</u> A primary listing contains the name of the Customer, or the name under which a business is regularly conducted, as well as the address and telephone number of the Customer. This listing is provided at no additional charge.
 - 3.5.5.2 <u>Additional Listing:</u> In connection with local exchange service, additional listings are available only in the name of Authorized Users of the Customer's service, as defined herein. Rates for additional listings are specified in Section 3.5.5.7.
 - 3.5.5.3 <u>Non-published Listings:</u> Listings that are not printed in directories nor available from Directory Assistance.

A Non-published Telephone Service will be furnished, at the Customers' request providing the omission or deletion of the Customer's telephone listing from the telephone directory and, in addition, the Customer's telephone listing will be omitted or deleted from the directory assistance records, subject to the provisions set forth in Section 2.1.4. Rates for Non-published Listings are specified in Section 3.5.5.7.

- 3. Service Descriptions (Cont'd)
 - 3.5 <u>Directory Listings</u> (Cont'd)
 - 3.5.5 (Cont'd)
 - 3.5.5.4 Non-listed Numbers: A Non-listed number will be furnished, at the Customer's request, providing for the omission or deletion of the Customer's listing from the telephone directory. Such listings will be carried to the Company's directory assistance and will be given to any calling party. Rates for Non-listed Numbers are specified in Section 3.5.5.7.
 - 3.5.5.5 <u>Foreign Listings:</u> Where available, a listing in a phone directory which is not in the Customer's immediate calling area. The Customer will be charged the rates specified in the tariff published by the specific exchange carrier providing the Foreign Listings.
 - 3.5.5.6 <u>Alternate Call Listings:</u> Where available, a listing which references a telephone number which is not the primary listing for the Customer. The Customer must provide written verification that the alternate telephone number is authorized to accept calls.
 - 3.5.5.7 <u>Recurring Charges:</u> Monthly Recurring Charges associated with Directory Listings are as follows:

		<u>Residential</u>	<u>Business</u>
A.	Primary Listing	N/C	N/C
B.	Additional Listing	\$0.50	\$0.50
C.	Non-Published Number	\$0.65	\$0.00
D.	Non-Listed Number	\$0.00	\$2.75

- 3. Service Descriptions (Cont'd)
 - 3.6 Emergency Services C Enhanced 911 (E911)
 - 3.6.1 Glossary of Terms
 - 3.6.1.1 Host Telephone Company: The service provider, which is also the telecommunications public utility that provides 9-1-1 service to the county/municipality, and that houses the Automatic Location Identification (ALI)/MSAG data used for providing 9-1-1 service.
 - 3.6.1.2 MSAG Content: The data elements of the MSAG (Master Street Address Guide) including (but not necessarily limited to) the data elements that are entered into the following fields A-I of a standard MSAG record:
 - A. Tax area record
 - B. Locality
 - C. Street
 - D. Thoroughfare
 - E. Directional [where required]
 - F. Even (E), odd (O), or all (A) [applied to house numbers]
 - G. Low-high range of house numbers
 - H. PSAP (Public Safety Answering Point)
 - I. LAT/LONG (Latitude/Longitude) [where required]
 - 3.6.1.3 MSAG Formatting, Format: Shall include changes to the identity of fields, order of fields, and number and arrangement of data elements in each field, and a telephone company's rearrangement or regrouping of such data, without changing the MSAG content, for purposes of validating against MSAG records.
 - 3.6.1.4 <u>Telephone Company</u>: A telecommunications public utility regulated by the Pennsylvania Public Utility Commission and which has or requests access to the county/municipality 9-1-1 system or connection to the serving selective router, including, but not limited to, local exchange carriers and competitive local exchange carriers. This term is synonymous with 'service provider'.
 - 3.6.1.5 <u>Telephone Company system</u>: Reference to a service provider's own facilities-based network or, if operating as a nonfacilities-based competitive local exchange carrier, the facilities contracted by the Telephone Company for provision of service.

- 3. Service Descriptions (Cont'd)
 - 3.6 Emergency Services Enhanced 911 (E911) (cont'd)
 - 3.6.2 General
 - 3.6.2.1 The Service Access Code 9-1-1 allows the customer to reach the appropriate emergency services including police, fire and medical services. Enhanced 9-1-1 has the ability to selectively route an emergency call to the primary 9-1-1 provider so that it reaches the correct emergency service located closest to the caller. In addition, the Customer's address and telephone information will be displayed to the primary 9-1-1 provider for display at the Public Answering Point (PSAP).
 - 3.6.2.2 Pursuant to the Public Safety Emergency Telephone Act (Act 78 of 1990), as amended), the Telephone Company collects a fee from its customers on behalf of the counties in its operating area to support the 9-1-1 system. These fees are set forth in 3.6.4 herein. The monthly fee shall be \$1.65 per line.
 - 3.6.2.3 Parties dialing 9-1-1 waive the privacy afforded by non-listed and non-published service to the extent that the telephone number, names, and address associated with the originating station location are furnished to the Public Safety Answering Point.
 - 3.6.3 Regulations
 - 3.6.3.1 The Telephone Company, whether supplying service through its own facilities or the use of an underlying carrier, will comply with the Protocols as set forth in, and in the form of Service Provider E-9-1-l Protocols, Service Provider E-9-1-l Questionnaire and Testing Procedures in accordance with the Petition of Bell Atlantic-Pennsylvania, Inc. for a Declaratory Order Relating to the Provision of Master Street Address Guides; Docket No. P-0097 1203; Settlement Agreement of all Parties and Joint Petition entered August 7, 1998 MSAG Order.

- 3. Service Descriptions (Cont'd)
 - 3.6 Emergency Services Enhanced 911 (E911) (cont'd)
 - 3.6.3 Regulations (cont'd)
 - 3.6.3.2 The Telephone Company is indemnified under the Public Safety Emergency Telephone Act, Act 78 of 1990.
 - 3.6.3.3 The Telephone Company's liability and insurance provisions are fully stated in its tariff's General Regulations.
 - 3.6.3.4 Cases of Service interruptions affecting public health and safety shall receive priority attention under any and all conditions, particularly in time of disaster. Every appropriate resource will be utilized. The service provider will make reasonable best efforts to have its system fully functional as soon as possible, unless conditions beyond the service provider's control prevent service restoration.
 - 3.6.3.5 The Telephone Company will not use the county's/municipality's MSAG for any purpose that is not directly related to and required for the provision of 9-1-1 service.
 - 3.6.3.6 The Host Telephone Company will install the county's/municipality's MSAG in 'read/write' format and will not modify the content of the MSAG unless requested or permitted to do so by the county/municipality. A request to modify content by the Host Telephone Company shall be responded to by the county/municipality within (10) business days or the request is deemed to be approved. The request shall be in writing and shall set forth in reasonable detail the proposed modification and all reasons in support. The request shall be granted provided the modification is necessary for the Host Telephone Company's provision, maintenance, or upgrading of the 9-1-1 service.

- 3. Service Descriptions (Cont'd)
 - 3.6 Emergency Services Enhanced 911 (E911) (cont'd)
 - 3.6.3 Regulations (cont'd)
 - 3.6.3.7 The Telephone Company shall not otherwise modify the content of the MSAG, but may make formatting changes approved by the county/municipality necessary to enable the MSAG to conform to the telephone company's information system(s). The request shall be in writing and shall set forth in reasonable detail the formatting changes and all reasons in support. The county/municipality shall respond to the request in ten (10) business days or the request is deemed to be approved. The request shall be granted provided the formatting change does not impair the integrity and accuracy of the MSAG database. For the purposes of this regulation, a content or formatting change does not include the use of the MSAG content in telephone companies' operational support systems to validate customer information for input to the ALl database.
 - 3.6.3.8 The Telephone Company will not sell, lease, rent, loan or provide, or transfer the county's/municipality's MSAG to any other person(s) or entity(ies) without the express written authorization of the county's/municipality's 9-1-1 coordinator, or his or her designee.
 - 3.6.3.9 The Telephone Company will not, without the written consent of the county/municipality, modify or create any derivative of the county's/municipality's MSAG, except as follows: one (1) mirror image copy of the MSAG may be made in electronic form for archival purposes (the copy may be made in read/write format by the host telephone company, but shall be made solely in read-only format by all other telephone companies), and the telephone company may make a mirror image copy, solely in read-only format and only for database reconciliation, address verification for new connections of service, and other functions that are necessary to ensure that the name and address information provided by the service provider to the county/municipality is accurate and conforms to the county's/municipality's MSAG format.

- 3. Service Descriptions (Cont'd)
 - 3.7 Pennsylvania Telecommunications Relay Service (TRS)
 - 3.7.1 General

The Pennsylvania Telecommunications Relay Service (PA TRS) is a relay telecommunication service for the deaf, hard of hearing, hearing and/or speech disabled population of the Commonwealth. The PA TRS is mandated by the Americans with Disabilities Act of 1990 to provide functionally equivalent telephone services that are available to other U.S. citizens, at no additional cost. The PA TRS includes both traditional relay (devices such as Teletypewriters (TTY) and Telecommunication Devices for the Deaf (TDD)) and captioned-telephone voice-carry-over relay services (captioned telephone). These relay services permit telephone communications between individuals with hearing and/or speech disabilities, who must use a TTY, TDD or captioned telephone, with individuals having normal hearing and speech. Additionally, 711 abbreviated dialing is available to access the PA TRS. The Company's switching equipment is arranged to translate the "711" calls to the assigned toll-free number, (888) 895-1197, in order to route calls to the Telecommunications Relay Service Provider, in accordance with Commission's Order entered on February 4, 2000 at Docket No. M-00900239.

3.7.2 Surcharge

- 3.7.2.1 In addition to the charges provided in this tariff, a surcharge will apply to all residence and business access lines served by this Company. (Access lines are those lines extending from the telephone company's central office to the end-user's premises.) This surcharge applies regardless of whether or not the access line uses the PA TRS.
- 3.7.2.2 The surcharge serves as the funding vehicle for the operation of the PA TRS, Telecommunications Device Distribution Program and the Print Media Access Service Program and shall be calculated by the Pennsylvania Public Utility Commission (the Commission). The Commission shall compute the PA TRS surcharge each year and notify local exchange carriers of the surcharge amount to be applied for the twelve-month period commencing with July 1 of each year.
- 3.7.2.3 The Commission may revise the surcharge more frequently than annually at its discretion.

- 3. Service Descriptions (Cont'd)
 - 3.7 Pennsylvania Telecommunications Relay Service (TRS) (cont'd)
 - 3.7.2 Surcharge (cont'd)
 - 3.7.2.4 Tariff revisions will be filed whenever the Commission calculates a new surcharge amount and notifies the Company.
 - 3.7.2.5 The following surcharge rates apply to all customer bills issued beginning July 1, 2016.

Residential (per line per month) \$0.08 Business (per line per month) \$0.08

3.7.2.6 The TRS surcharge will be applied to Centrex lines using the following Centrex Equivalent Lines Table on a per Centrex customer basis.

Number of Centrex Lines	Equivalent Lines
1	1
2	2
3	3
4 to 6	4
7 to 10	5
11 to 15	6
16 to 21	7
22 to 28	8
29 to 36	9
37 to 45	10
46 to 54	11
55 to 64	12
65 to 75	13
76 to 86	14
87 to 98	15
99 to 111	16
112 to 125	17
126 to 139	18
140 to 155	19
156 to 171	20
172 to 189	21
190 to 207	22
208 to 225	23
226 to 243	24
244 to 262	25
263 to 281	26
282 to 300	27
Each additional 18 Centrex lines	1

ITC GLOBAL NETWORKS, LLC COMPETITIVE LOCAL EXCHANGE CARRIER SWITCHED ACCESS SERVICE TARIFF

Regulations and Schedule of Charges

Armstrong Telephone Company - North Armstrong Telephone Company - Pennsylvania Bentleyville Communications Corporation d/b/a Fairpoint Communications

Windstream Buffalo Valley Inc.

Citizens Telecommunications Company of New York, d/b/a Frontier Communications of New York Citizens Telephone Company of Kecksburg

Windstream Conestoga, Inc.

Consolidated Communications of Pennsylvania

Company

Windstream D&E, Inc.

Frontier Communications of Breezewood Frontier Communications of Canton, LLC

Frontier Communications - Commonwealth

Telephone Company

Frontier Communications of Lakewood, LLC

Frontier Communications of Oswayo River, LLC Frontier Communications of Pennsylvania, LLC The Hancock Telephone Company

Ironton Telephone Company

Ironton Telephone Company

Lackawaxen Telecommunications Services, Inc.

Laurel Highland Telephone Company

Marianna and Scenery Hill Telephone Company

d/b/a Fairpoint Communications North Penn Telephone Company

The North-Eastern Pennsylvania Telephone

Company

Palmerton Telephone Company Pennsylvania Telephone Company

Pymatuning Independent Telephone Company

South Canaan Telephone Company

TDS Telecom / Deposit Telephone Company TDS Telecom / Mahanoy and Mahantango

Telephone Company

TDS Telecom / Sugar Valley Telephone Company

The United Telephone Company of Pennsylvania,

LLC, d/b/a CenturyLink Venus Telephone Corporation

Venus Telephone Corporation Verizon Pennsylvania LLC

Verizon North LLC

West Side Telephone Co., d/b/a West Side

Telecommunications

Windstream Pennsylvania, LLC Yukon-Waltz Telephone Company

This tariff has been filed with the Pennsylvania Public Utility Commission. Copies are available for inspection at the Company's place of business: 4242 Mauch Chunk Road, Coplay, PA 18037.

The Company will mirror the exchange boundaries as stated in the local exchange tariffs of the incumbent local exchange carriers it is authorized to serve. A list of these local exchange carriers and the applicable tariff references are shown on Page 1 of this tariff.

The Company's tariff is in concurrence with all applicable State and Federal Laws (including, but not limited to, 52 Pa. Code, 66 Pa. C.S. and the Telecommunications Act of 1934, as amended), and with the Commission's applicable Rules and Regulations and Orders. Any provisions contained in this Tariff that are inconsistent with the foregoing mentioned will be deemed inoperative and superseded.

APPLICATION

This tariff applies to intrastate access service supplied to customers for origination and termination of traffic to and from Central Office codes directly assigned to ITC Global Networks, LLC, hereafter referred to as the Company or ITC Global. The Company will mirror the exchange area boundaries as stated in the tariffs of:

Incumbent Local Exchange Carrier	Tariff Reference
Armstrong Telephone Company - North	PA P.U.C. No. 2
Armstrong Telephone Company - Pennsylvania	PA P.U.C. No. 10
Bentleyville Communications Corporation d/b/a Fairpoint Communications	PA P.U.C. No. 6
Windstream Buffalo Valley Inc.	PA P.U.C. No. 9
Citizens Telephone Company of Kecksburg	PA P.U.C. No. 3
Citizens Telecommunications Company of New York, d/b/a Frontier Communications	PA P.U.C. No. 2
of New York	
Windstream Conestoga, Inc.	PA P.U.C. No. 12
Consolidated Communications of Pennsylvania Company	PA P.U.C. No. 11
Windstream D&E, Inc.	PA P.U.C. No. 18
Frontier Communications of Breezewood	PA P.U.C. No. 5
Frontier Communications of Canton, LLC	PA P.U.C. No. 3
Frontier Communications - Commonwealth Telephone Company	PA P.U.C. No. 23
Frontier Communications of Lakewood, LLC	PA P.U.C. No. 5
Frontier Communications of Oswayo River, LLC	PA P.U.C. No. 5
Frontier Communications of Pennsylvania, LLC	PA P.U.C. No. 14
The Hancock Telephone Company	PA P.U.C. No. 1
Hickory Telephone Company	PA P.U.C. No. 6
Ironton Telephone Company	PA P.U.C. No. 2
Lackawaxen Telecommunications Services, Inc.	PA P.U.C. No. 2
Laurel Highland Telephone Company	PA P.U.C. No. 3
Marianna and Scenery Hill Telephone Company d/b/a Fairpoint Communications	PA P.U.C. No. 6
North Penn Telephone Company	PA P.U.C. No. 2
The North-Eastern Pennsylvania Telephone Company	PA P.U.C. No. 9
Palmerton Telephone Company	PA P.U.C. No. 5
Pennsylvania Telephone Company	PA P.U.C. No. 2
Pymatuning Independent Telephone Company	PA P.U.C. No. 5
South Canaan Telephone Company	PA P.U.C. No. 7
TDS Telecom / Deposit Telephone Company	PA P.U.C. No. 1
TDS Telecom / Mahanoy and Mahantango Telephone Company	PA P.U.C. No. 5
TDS Telecom / Sugar Valley Telephone Company	PA P.U.C. No. 3
The United Telephone Company of Pennsylvania, LLC, d/b/a CenturyLink	PA P.U.C. No. 27
Venus Telephone Corporation	PA P.U.C. No. 1
Verizon Pennsylvania LLC	PA P.U.C. No. 180A,
Verizon Femisyivania LLC	182, 182A, 185B, 185C
Verizon North LLC	PA P.U.C. No. 1,3,5,6
West Side Telephone Co., d/b/a West Side Telecommunications	PA P.U.C. No. 3
Windstream Pennsylvania, LLC	PA P.U.C. No. 7
Yukon-Waltz Telephone Company	PA P.U.C. No. 2

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CHECK SHEET

Original and revised pages, as named below, comprise all changes from the original tariff in effect on the date indicated.

<u>Section</u>	<u>Page</u>	Revision	<u>Section</u>	<u>Page</u>	Revision	<u>Section</u>	<u>Page</u>	Revision
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	4	Original	2	29	Original	5	1	Original
	5	Original	2	30	Original	5	2	Original
1	1	Original	2	31	Original	5	3	Original
1	2	Original	2	32	Original	5	4	Original
2	1	Original	2	33	Original	5	5	Original
2	2	Original	2	34	Original	5	6	Original
2	3	Original	2	35	Original	5	7	Original
2	4	Original	3	1	Original	5	8	Original
2	5	Original	3	2	Original	5	9	Original
2	6	Original	3	3	Original	5	10	Original
2	7	Original	3	4	Original	5	11	Original
2	8	Original	3	5	Original	5	12	Original
2	9	Original	3	6	Original	5	13	Original
2	10	Original	3	7	Original			
2	11	Original	3	8	Original			
2	12	Original	3	9	Original			
2	13	Original	3	10	Original			
2	14	Original	3	11	Original			
2	15	Original	3	12	Original			
2	16	Original	3	13	Original			
2	17	Original	3	14	Original			
2	18	Original	3	15	Original			
2	19	Original	3	16	Original			
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ISSUE: November 22, 2017

EFFECTIVE: November 23, 2017

EXPLANATION OF SYMBOLS, REFERENCE MARKS, AND ABBREVIATIONS OF TECHNICAL TERMS USED IN THIS TARIFF

The following symbols shall be used in this tariff for the purpose indicated below:

C — To signify changed regulation

D — To signify decreased rate

I — To signify increased rate

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Tariff Telephone - Pa. P.U.C. No. 2 Section 1 Original Page 1

1. Definitions

Certain terms used generally throughout this tariff are described below.

<u>Advance Payment</u> — Part or all of a payment required before the start of service.

<u>Access Services</u> — The Company's intrastate telephone services offered pursuant to this tariff.

<u>Company</u> or <u>ITC Global</u> — ITC Global Networks, LLC, the issuer of this tariff.

<u>Customer</u> — The person, firm or corporation which orders service and is responsible for the payment of charges and compliance with the Company's regulations.

<u>End Office</u> — With respect to each NPA-NXX code prefix assigned to the Company, the location of the Company's "end-office" for purposes of this tariff shall be the point of interconnection associated with that NPA-NXX code in the Local Exchange Routing Guide, issued by Bellcore.

<u>End User</u> — A person or entity that subscribes to any Company Exchange Access Service offered under the Company's Pennsylvania Tariff and that has been assigned one or more telephone number(s) within a central office code (NPA-NXX) directly assigned to the Company.

<u>LATA</u> — A Local Access and Transport Area established pursuant to the Modification of Final Judgment entered by the United States District Court for the District of Columbia in Civil Action No. 82-0192; or any other geographic area designated as a LATA in the NATIONAL EXCHANGE CARRIER ASSOCIATION, INC. TARIFF F.C.C. NO. 4.

<u>Recurring Charges</u> — The monthly charges to the Customer for services, facilities and equipment which continue for the agreed upon duration of the service.

Service Commencement Date — The first date on which the Company notifies the Customer that the requested service or facility is available for use, unless extended by the Customer's refusal to accept service which does not conform to standards set forth in the Service Order or this tariff, in which case the Service Commencement Date is the date of the Customer's acceptance. The Company and the Customer may mutually agree on a substitute Service Commencement Date. If the Company does not have an executed Service Order from a customer, the Service Commencement Date will be the first date on which the service or facility was used by a customer.

1. <u>Definitions</u> (Cont'd)

<u>Service Order</u> — The written request for access services executed by the Customer and the Company in the format devised by the Company. The signing of a Service Order by the Customer and acceptance by the Company initiates the respective obligations of the parties as set forth therein and pursuant to this tariff, but the duration of the service is calculated from the Service Commencement Date. Should a customer use the Company's access service without an executed Service Order, the Company will then request the customer to submit a Service Order.

<u>Serving Wire Center</u> — The wire center from which the customer designated premises would normally obtain dial tone from the Company.

<u>Shared</u> — A facility or equipment system or subsystem that can be used simultaneously by several Customers.

<u>Toll VoIP-PSTN Traffic</u> — A Customer's interexchange voice traffic exchanged with the Company in Time Division Multiplexing format over PSTN facilities, which originates and/or terminates in Internet Protocol (IP) format. Toll VoIP-PSTN Traffic originates and/or terminates in IP format when it originates from and/or terminates to an End User Customer of a service that requires IP-compatible customer premises equipment.

<u>User</u> — A Customer or any other person authorized by the Customer to use service provided under this tariff.

<u>Wire Center</u> — A building in which one or more central offices, used for the provision of Exchange Services, are located.

2. Regulations

2.1 <u>Undertaking of the Company</u>

2.1.1 <u>Scope</u>

The Company undertakes to furnish access services in accordance with the terms and conditions set forth in this tariff.

2.1.2 Shortage of Facilities

All service is subject to the availability of suitable facilities. The Company reserves the right to limit the length of communications or to discontinue furnishing services when necessary because of the lack of transmission medium capacity or because of any causes beyond its control.

2.1.3 Terms and Conditions

- A) Service is provided on the basis of a minimum period of at least one month, 24-hours per day. For the purpose of computing charges in this tariff, a month is considered to have 30 days.
- B) Customers may be required to enter into written service orders which shall contain or reference a specific description of the service ordered, the rates to be charged, the duration of the services, and the terms and conditions in this tariff. Customer will also be required to execute any other documents as may be reasonably requested by the Company.
- C) This tariff shall be interpreted and governed by the laws of the Commonwealth of Pennsylvania without regard for its choice of laws provision.

2.1 <u>Undertaking of the Company</u> (Cont'd)

2.1.4 <u>Limitations on Liability</u>

- A) Except as otherwise stated in this section, the liability of the Company for damages arising out of either: (1) the furnishing of its services, including but not limited to mistakes, omissions, interruptions, delays, or errors, or other defects, representatives, or use of these services or (2) the failure to furnish its service, whether caused by acts or omission, shall be limited to the extension of allowances to the Customer for interruptions in service as set forth in Section 2.7.
- B) Except for the extension of allowances to the Customer for interruptions in service as set forth in Section 2.7, the Company shall not be liable to a Customer or third party for any direct, indirect, special, incidental, reliance, consequential, exemplary or punitive damages, including, but not limited to, loss of revenue or profits, for any reason whatsoever, including, but not limited to, any act or omission, failure to perform, delay, interruption, failure to provide any service or any failure in or breakdown of facilities associated with the service.
- C) The liability of the Company for errors in billing that result in overpayment by the Customer shall be limited to a credit equal to the dollar amount erroneously billed or, in the event that payment has been made and service has been discontinued, to a refund of the amount erroneously billed.
- D) The Company shall not be liable for any claims for loss or damages involving:
 - 1) Any act or omission of: (a) the Customer, (b) any other entity furnishing service, equipment or facilities for use in conjunction with services or facilities provided by the Company; or (c) common carriers or warehousemen:

- 2.1 <u>Undertaking of the Company</u> (Cont'd)
 - 2.1.4 <u>Limitations on Liability</u> (Cont'd)
 - D) (Cont'd)
 - 2) Any delay or failure of performance or equipment due to causes beyond the Company's control, including but not limited to, acts of God, fires, floods, earthquakes, hurricanes, or other catastrophes; national emergencies, insurrections, riots, wars or other civil commotions; strikes, lockouts, work stoppages or other labor difficulties; criminal actions taken against the Company; unavailability, failure or malfunction of equipment or facilities provided by the Customer or third parties; and any law, order, regulation or other action of any governing authority or agency thereof;
 - 3) Any unlawful or unauthorized use of the Company's facilities and services;
 - 4) Libel, slander, invasion of privacy or infringement of patents, trade secrets, or copyrights arising from or in connection with the transmission of communications by means of Company-provided facilities or services; or by means of the combination of Company-provided facilities or services with Customer-provided facilities or services;
 - 5) Breach in the privacy or security of communications transmitted over the Company's facilities;
 - 6) Changes in any of the facilities, operations or procedures of the Company that render any equipment, facilities or services provided by the Customer obsolete, or require modification or alteration of such equipment, facilities or services, or otherwise affect their use or performance, except where reasonable notice is required by the Company and is not provided to the Customer, in which event the Company's liability is limited as set forth in this section.
 - 7) Defacement of or damage to Customer premises resulting from the furnishing of services or equipment on such premises or the installation or removal thereof.

- 2. Regulations (Cont'd)
 - 2.1 <u>Undertaking of the Company</u> (Cont'd)
 - 2.1.4 <u>Limitations on Liability</u> (Cont'd)
 - D) (Cont'd)
 - 8) Injury to property or injury or death to persons, including claims for payments made under Workers' Compensation law or under any plan for employee disability or death benefits, arising out of, or caused by, any act or omission of the Customer, or the construction, installation, maintenance, presence, use or removal of the Customer's facilities or equipment connected, or to be connected to the Company's facilities;
 - 9) Any non-completion of calls due to network busy conditions;
 - 10) Any calls not actually attempted to be completed during any period that service is unavailable.
 - E) The Company shall be indemnified, defended and held harmless by the Customer or end user from and against any and all claims, loss, demands, suits, expense, or other action or any liability whatsoever, including attorney fees, whether suffered, made, instituted, or asserted by the Customer or by any other party, for any personal injury to or death of any person or persons, and for any loss, damage or destruction of any property, including environmental contamination, whether owned by the Customer or by any other party, caused or claimed to have been caused directly or indirectly by the installation, operation, failure to operate, maintenance, presence, condition, location, use or removal of any Company or Customer equipment or facilities or service provided by the Company.

- 2. Regulations (Cont'd)
 - 2.1 <u>Undertaking of the Company</u> (Cont'd)
 - 2.1.4 <u>Limitations on Liability</u> (Cont'd)
 - F) The Company does not guarantee nor make any warranty with respect to installations provided by it for use in an explosive atmosphere. The Company shall be indemnified, defended and held harmless by the Customer from and against any and all claims, loss, demands, suits, or other action, or any liability whatsoever, whether suffered, made, instituted or asserted by the Customer or by any other party, for any personal injury to or death of any person or persons, and for any loss, damage or destruction of any property, including environmental contamination, whether owned by the Customer or by any other party, caused or claimed to have been caused directly or indirectly by the installation, operation, failure to operate, maintenance, presence, condition, location, use or removal of any equipment or facilities or the service.
 - G) Reserved for future use.
 - H) Except as otherwise stated in this Tariff, any claim of whatever nature against the Company shall be deemed conclusively to have been waived unless presented in writing to the Company within thirty (30) days after the date of the occurrence that gave rise to the claim.
 - I) THE COMPANY MAKES NO WARRANTIES OR REPRESENTATIONS, EXPRESS OR IMPLIED EITHER IN FACT OR BY OPERATION OF LAW, STATUTORY OR OTHERWISE, INCLUDING WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR USE, EXCEPT THOSE EXPRESSLY SET FORTH HEREIN.

2.1 <u>Undertaking of the Company</u> (Cont'd)

2.1.5 Provision of Equipment and Facilities

- A) Except as otherwise indicated, customer-provided station equipment at the Customer's premises for use in conjunction with this service shall be so constructed, maintained and operated as to work satisfactorily with the facilities of the Company.
- B) The company shall not be responsible for the installation, operation or maintenance of any Customer-provided communications equipment. Where such equipment is connected to service furnished pursuant to this tariff, the responsibility of the Company shall be limited to the furnishing of services under this tariff and to the maintenance and operation of such services in the proper manner. Subject to this responsibility, the Company shall not be responsible for:
 - 1) the through transmission of signals generated by Customer-provided equipment or for the quality of, or defects in, such transmission; or
 - 2) the reception of signals by Customer-provided equipment; or
 - 3) network control signaling where such signaling is performed by Customerprovided network control signaling equipment.

2.1.6 Ownership of Facilities

Title to all facilities provided in accordance with this tariff remains in the Company, its agents, contractors or suppliers.

2.2 Prohibited Uses

- A) The services the Company offers shall not be used for any unlawful purpose or for any use for which the Customer has not obtained all required governmental approvals, authorization, licenses, consents and permits.
- B) The Company may require applicants for service who intend to use the Company's offering for resale and/or for shared use to file a letter with the Company confirming that their use of the Company's offerings complies with relevant laws and regulations, policies, orders, and decisions.
- C) The Company may require a Customer to immediately shut down its transmission if such transmission is causing interference to others.
- D) A customer, joint user, or authorized user may not assign, or transfer in any manner, the service or any rights associated with the service without the written consent of the Company. The Company will permit a Customer to transfer its existing service to another entity if the existing Customer has paid all charges owed to the Company for regulated access services. Such a transfer will be treated as a disconnection of existing service and installation of new service, and non-recurring installation charges as stated in this tariff will apply.

2.3 Obligations of the Customer

2.3.1 <u>Customer Premises Provisions</u>

- A) The Customer shall provide the personnel, power and space required to operate all facilities and associated equipment installed on the premises of the Customer.
- B) The Customer shall be responsible for providing Company personnel access to premises of the Customer at any reasonable hour for the purpose of testing the facilities or equipment of the Company.

2.3.2 Liability of the Customer

- A) The Customer will be liable for damages to the facilities of the Company and for all incidental and consequential damages caused by the negligent or intentional acts or omissions of the Customer, its officers, employees, agents, invitees, or contractors where such acts or omissions are not the direct result of the Company's negligence or intentional misconduct.
- B) To the extent caused by any negligent or intentional act of the Customer as described in (A), preceding, the Customer shall indemnify, defend and hold harmless the Company from and against all claims, actions, damages, liabilities, costs and expenses, including reasonable attorneys' fees, for (1) any loss, destruction or damage to property of any third party, (2) the death of or injury to persons, including, but not limited to, employees or invitees of either party, and (3) any liability incurred by the Company to any third party pursuant to this or any other tariff of the Company, or otherwise, for any interruption of, interference to, or other defect in any service provided by the Company to such third party.

ITC GLOBAL NETWORKS, LLC SWITCHED ACCESS SERVICE TARIFF

Tariff Telephone - Pa. P.U.C. No. 2 Section 2 Original Page 9

- 2. Regulations (Cont'd)
 - 2.3 <u>Obligations of the Customer</u> (Cont'd)
 - 2.3.2 <u>Liability of the Customer</u> (Cont'd.)
 - C) The Customer shall not assert any claim against any other customer or user of the Company's services for damages resulting in whole or in part from or arising in connection with the furnishing of service under this Tariff including but not limited to mistakes, omissions, interruptions, delays, errors or other defects or misrepresentations, whether or not such other customer or user contributed in any way to the occurrence of the damages, unless such damages were caused solely by the negligent or intentional act or omission of the other customer or user and not by any act or omission of the Company. Nothing in this Tariff is intended either to limit or to expand Customer's right to assert any claims against third parties for damages of any nature other than those described in the preceding sentence.

- 2. Regulations (Cont'd)
 - 2.3 <u>Obligations of the Customer</u> (Cont'd)
 - 2.3.3 <u>Jurisdictional Report Requirements</u>
 - A) For Feature Group B Switched Access Service(s) for both originating and terminating usage, a projected Percentage of Interstate Usage (PIU) must be provided by the Customer to the Company. When a Customer orders Feature Group B Switched Access Service, the Customer shall state, in its order, the projected PIU factor for each Feature Group B Switched Access Service group ordered. The formula for developing PIU is as follows in Section 2.3.3(B) below.
 - B) For Feature Group D Switched Access Service(s), the Company, where jurisdiction can be determined from call detail, will determine the PIU as follows:
 - For originating access minutes, the PIU will be developed on a monthly basis, by end office trunk group, by dividing the measured interstate originating access minutes (the access minutes where the calling number is in one state and the called number is in another state) by the total originating access minutes.
 - 2) For terminating access minutes, the Customer has the option to provide the Company with a projected PIU factor. Customers who provide a PIU factor shall supply the Company with an interstate percentage of the Feature Group D terminating access minutes for each account to which the Customer may terminate traffic. Should the Customer not supply a terminating PIU factor, the data used by the Company to develop the PIU for originating access minutes will be used to develop the PIU for such terminating access minutes.

- 2. Regulations (Cont'd)
 - 2.3 <u>Obligations of the Customer</u> (Cont'd)
 - 2.3.3 <u>Jurisdictional Report Requirements</u> (Cont'd)
 - B) (Cont'd)

When a Customer orders Feature Group D Switched Access Service, the Customer shall supply a projected PIU for each end office trunk group involved to be used in the event that originating call detail is insufficient to determine the jurisdiction of the usage. For purposes of developing the PIU, the Customer shall utilize the same considerations as those set forth in Section 2.3.3(C) following.

- C) Where the call detail data is insufficient to develop jurisdiction, the Customer must provide the Company with a PIU using the following steps:
 - 1) For purposes of developing the PIU, the Customer shall consider every call that enters the Customer's network at a point within the same state as the state where the called station is located to be intrastate and every call that enters the Customer's network at a point in a state different from the state in which the called station is located to be interstate.
 - 2) The Company will designate the number obtained by subtracting the PIU from 100 (100 projected interstate percentage = intrastate percentage) as the projected intrastate percentage of use.
 - 3) A whole number percentages will be used by the Company to apportion the usage, monthly recurring, and/or non-recurring charges between interstate and intrastate until a revised report is received.

- 2. Regulations (Cont'd)
 - 2.3 <u>Obligations of the Customer</u> (Cont'd)
 - 2.3.3 <u>Jurisdictional Report Requirements</u> (Cont'd)
 - (D) The projected interstate percentage of use will be used to determine the charges as follows:

The number of access minutes for a trunk group will be multiplied by the projected interstate percentage of use to determine the interstate access minutes. (i.e., number of access minutes x projected interstate percentage of use = interstate access minutes). The number of interstate access minutes so determined will be subtracted from the total number of access minutes (i.e., number of access minutes – interstate access minutes = intrastate access minutes). The intrastate access minutes for the group will be billed as set forth in Section 5 following.

(E) Effective on the first of January, April, July and October of each year, the Customer may update the jurisdictional reports that require a projected interstate percentage. The Customer shall forward to the Company, to be received no later than 20 calendar days after the first of each such month, a revised report showing the interstate percentage of use for the past three months ending the last day of December, March, June and September, respectively, for each service arranged for interstate and intrastate use. Except as set forth in Section 2.3.3(A) preceding where jurisdiction can be determined from the recorded message detail, the revised report will serve as the basis for the next three months billing and will be effective on the bill date in the following month (i.e., February, May, August, and November) for that service. No prorating or back billing will be done based on the report. If the Customer does not supply the report, the Company will assume the percentage to be the same as that provided in the last quarterly report. For those cases in which a quarterly report has never been received from the Customer, the Company will assume the percentage to be the same as that provided in the order for service as set forth in Section 2.3.3(A) preceding.

- 2.3 <u>Obligations of the Customer</u> (Cont'd)
 - 2.3.3 <u>Jurisdictional Report Requirements</u> (Cont'd)
 - (F) The Customer reported projected interstate percentage of use as set forth in Section 2.3.3(A) and 2.3.3(B) preceding will be used for the apportionment of any monthly rates or non-recurring charges associated with Feature Groups B or D Switched Access Service until the end of the quarter during which the service was activated. Thereafter, a projected interstate percentage for such apportionment will be developed quarterly by the Company based on the data used to develop the projected interstate percentage of use as set forth in Section 2.3.3(A) and 2.3.3(B) preceding. Where call detail is insufficient to make such a determination, the Customer will be requested to project a interstate percentage of use to be used by the Company for such apportionment.
 - (G) The Customer shall keep sufficient detail from which the percentage of interstate use can be ascertained and upon request of the Company make the records available for inspection. The Company no more than once per year will initiate such a request. The Customer shall supply the data within 30 calendar days of the Company request.

2.4 <u>Customer Equipment and Channels</u>

2.4.1 <u>Interconnection of Facilities</u>

In order to protect the Company's facilities and personnel and the services furnished to other Customers by the Company from potentially harmful effects, the signals applied to the Company's service shall be such as not to cause damage to the facilities of the Company. Any special interface equipment necessary to achieve the compatibility between facilities of the Company and the channels or facilities of others shall be provided at the Customer's expense.

2.4.2 <u>Inspections</u>

- A) The Company may, upon notification to the Customer, at a reasonable time, make such tests and inspections as may be necessary to determine that the requirements regarding the equipment and interconnections are being complied with the installation, operation and maintenance of Customer-provided equipment and in the wiring of the connection of Customer channels to Company-owned facilities.
- B) If the protective requirements in connections with Customer-provided equipment are not being complied with, the Company may take such action as necessary to protect its facilities and personnel and will promptly notify the Customer by registered mail in writing of the need for protective action. In the event that the Customer fails to advise the Company within 10 days after such notice is received or within the time specified in the notice that corrective action has been taken, the Company may take whatever additional action is deemed necessary, including the suspension of service, to protect its facilities and personnel from harm. The Company will upon request 24 hours in advance provide Customer with a statement of technical parameters that the Customer's equipment must meet.

2.5 <u>Customer Deposits and Advance Payments</u>

2.5.1 Advance Payments

To safeguard its interests, the Company may require a Customer to make an advance payment before services and facilities are furnished. The advance payment will not exceed an amount up to two months of estimated monthly usage charges. In addition, where special construction is involved, the advance payment may also include an amount equal to the estimated non-recurring charges for the special construction and recurring charges (if any) for a period to be set between the Company and the Customer. The advance payment will be credited to the Customer's initial bill. An advance payment may be required in addition to a deposit.

2.5.2 Deposits

- A) To safeguard its interests, the Company may require the Customer to make a deposit to be held as a guarantee for the payment of charges. A deposit does not relieve the Customer of the responsibility for the prompt payment of bills on presentation. The deposit will not exceed an amount equal to:
 - 1) two month's charges for a service or facility which has a minimum payment period of one month; or
 - 2) the charges that would apply for the minimum payment period for a service or facility which has a minimum payment period of more than one month; except that the deposit may include an additional amount in the event that a termination charge is applicable.
- B) A deposit may be required in addition to an advance payment.

- 2.5 <u>Customer Deposits and Advance Payments</u> (Cont'd)
 - 2.5.2 <u>Deposits</u> (Cont'd)
 - C) When a service or facility is discontinued, the amount of a deposit, if any, will be applied to the Customer's account and any credit balance remaining will be refunded. Before the service or facility is discontinued, the Company may, at its option, return the deposit or credit it to the Customer's account. If the amount of the deposit is insufficient to cover the balance due to the Customer's account, the Company retains the right to collect any amounts owing after the deposit has been.
 - D) Deposits held will accrue interest at an annual rate of 6% as set forth in 52 Pa. Code § 53.82 without deductions for any taxes on such deposits. Interest will not accrue on any deposit after the date on which reasonable effort has been made to return it to customer.

2.6 Payment Arrangements

2.6.1 Payment for Service

The Customer is responsible for the payment of all charges for facilities and services furnished by the Company to the Customer.

A) Taxes

The Customer is responsible for payment of any sales, use, gross receipts, excise, access or other local, state and federal taxes, charges or surcharges (however, designated) (excluding taxes on the Company's net income) imposed on or based upon the provision, sale or use of network services.

2.6.2 Billing and Collection of Charges

The Customer is responsible for payment of all charges incurred by the Customer or other users for services and facilities furnished to the Customer by the Company.

- A) Non-recurring charges are due and payable within 30 days after the date of the invoice.
- B) The Company shall present invoices for Recurring Charges monthly to the Customer, in advance of the month in which service is provided, and Recurring Charges shall be due and payable within 30 days after the date of the invoice. When billing is based upon customer usage, usage charges will be billed monthly for the preceding billing period.
- C) When service does not begin on the first day of the month, or end on the last day of the month, the charge for the fraction of the month in which service was furnished will be calculated on a pro rate basis. For this purpose, every month is considered to have 30 days.

- 2. Regulations (Cont'd)
 - 2.6 Payment Arrangements (Cont'd)
 - 2.6.2 <u>Billing and Collection of Charges</u> (Cont'd)
 - D) Billing of the Customer by the Company will begin on the Service Commencement Date, which is the day on which the Company notifies the Customer that the service or facility is available for use, except that the Service Commencement Date may be postponed by mutual agreement of the parties, or if the service or facility does not conform to standards set forth in this tariff or the Service Order. Billing accrues through and includes the day that the service, circuit, arrangement or component is discontinued.
 - E) If any portion of the payment is received by the Company after the date due, or if any portion of the payment is received by the Company in funds which are not immediately available upon presentment, then a late payment penalty shall be due to the Company. The late payment penalty shall be the portion of the payment not received by the date due, multiplied by a late factor. The late factor shall be the lesser of:
 - 1) a rate of 1.5 percent per month; or
 - 2) the highest interest rate which may be applied under state law for commercial transactions.
 - F) The Customer will be assessed a charge of twenty-five dollars (\$25.00) for each check submitted by the Customer to the Company which a financial institution refuses to honor.

2.6 Payment Arrangements (Cont'd)

2.6.3 <u>Billing Disputes</u>

A) General

All bills are presumed accurate, and shall be binding on the Customer unless notice of the disputed charge(s) are received by the Company within 90 days (commencing 5 days after such bills have been mailed or otherwise rendered per the Company's normal course of business). For the purposes of this section, "notice" is defined as written notice to the Company, containing sufficient documentation to investigate the dispute, including the account number under which the bill has been rendered, the date of the bill, and the specific items on the bill being disputed.

B) <u>Late Payment Charge</u>

- 1) The undisputed portions of the bill must be paid by the payment due date to avoid assessment of a late payment charge on the undisputed amount under Section 2.6.2(E), preceding.
- 2) In the event, a billing dispute is resolved by the Company in favor of the Customer, any disputed amount withheld pending resolution of the billing dispute shall not be subject to the late payment charge.
- 3) In the event that a billing dispute is resolved in favor of the Company, the Customer shall pay the late payment charge.

- 2.6 Payment Arrangements (Cont'd)
 - 2.6.3 <u>Billing Disputes</u> (Cont'd)
 - C) Adjustments or Refunds to the Customer
 - In the event that the Company resolves the billing dispute in favor of a Customer who has withheld payment of the disputed amount pending resolution of the disputed bill, the Company will credit the Customer's account for the disputed amount in the billing period following the resolution of the dispute.
 - 2) In the event that the Company resolves the billing dispute in favor of a Customer who has paid the total amount of the disputed bill, the Company will credit the Customer's account for any overpayment by the Customer in the billing period following the resolution of the dispute.
 - 3) In the event that the Company resolves the billing dispute in favor of a Customer who has paid the total amount of the disputed bill but canceled the service, the Company will issue a refund of any overpayment by the Customer.
 - 4) All adjustments or refunds provided by the Company to the Customer at the Customer's request, or provided by the Company to the Customer by way of compromise of a billing dispute, and which are accepted by the Customer, are final and constitute full satisfaction, settlement, and/or compromise of all of the Customer's claims for the billing period for which the adjustment or refund was issued.

- 2. Regulations (Cont'd)
 - 2.6 Payment Arrangements (Cont'd)
 - 2.6.3 <u>Billing Disputes</u> (Cont'd)
 - D) <u>Unresolved Billing Disputes</u>

In the case of a billing dispute between the Customer and the Company for service furnished to the Customer, which cannot be settled to the mutual satisfaction of the Customer and the Company, the Customer has the right to take the following course of action:

- 1) First, the Customer may request and the Company will provide an in-depth review of the disputed amount.
- 2) If the Customer and the Company are unable to resolve the dispute to their mutual satisfaction, the Customer may file a complaint with the PUC Bureau of Consumer Services (BCS) at the Pennsylvania Public Utility Commission, PO Box 3265, Harrisburg, PA 17105-3265, phone (800) 692-7380. BCS has primary jurisdiction over informal complaints regarding charges for noncompetitive services.

2.6 Payment Arrangements (Cont'd)

2.6.4 <u>Discontinuance of Service for Cause</u>

- A) Upon non-payment of any amounts owing to the Company, the Company may, by giving 24 hours prior written notice to the Customer, discontinue or suspend service without incurring any liability.
- B) Upon violation of any of the other material terms or conditions for furnishing service the Company may, by giving 24 hours prior notice in writing to the Customer, discontinue or suspend service without incurring any liability if such violation continues during that period.
- C) Upon condemnation of any material portion of the facilities used by the Company to provide service to a Customer or if a casualty renders all or any material portion of such facilities inoperable beyond feasible repair, the Company, by notice to the Customer, may discontinue or suspend service without incurring any liability.
- D) Upon the Customer's insolvency, assignment for the benefit of creditors, filing for bankruptcy or reorganization, or failing to discharge an involuntary petition within the time permitted by law, the Company may immediately discontinue or suspend service without incurring any liability.
- E) Upon any governmental prohibition or required alteration of the services to be provided or any violation of an applicable law or regulation, the Company may immediately discontinue service without incurring any liability.
- F) In the event of fraudulent use of the Company's network, the Company may without notice suspend or discontinue service. The Customer will be liable for all related costs. The Customer will also be responsible for payment of any reconnection charges.
- G) Upon the Company's discontinuance of service to the Customer under Section 2.6.4(A) or 2.6.4(B), the Company, in addition to all other remedies that may be available to the Company at law or in equity or under any other provision of this tariff, may declare all future monthly and other charges which would have been payable by the Customer during the remainder of the term for which such services would have otherwise been provided to the Customer to be immediately due and payable (discounted to present value at six percent).

- 2. Regulations (Cont'd)
 - 2.6 Payment Arrangements (Cont'd)
 - 2.6.5 Ordering, Rating and Billing of Access Services Where More Than One Exchange Telephone Company is Involved

Meet point billing applies where a Customer orders switched access service to a tandem operated by another Exchange Telephone Company which subtends an end office operated by the Company. All recurring and non-recurring charges for services provided by each Exchange Telephone Company are billed under each company's applicable rates as set forth in Section 2.6.5(A) following.

The Company accepts and adheres to the Ordering and Billing Forum guidelines, Multiple Exchange Carrier Access Billing (MECAB) and Multiple Exchange Carrier Ordering and Design (MECOD).

The Company will handle ordering, rating and billing of Access Services under this tariff where more than one Exchange Telephone Company is involved in the provision of Access Service as follows.

A) For Feature Group B and/or D Switched Access Service, when the first point of switching is not in the same Exchange Telephone Company's territory as the Customer premises, the Customer must supply a copy of the order to the Exchange Telephone Company in whose territory the Customer premises is located and any other Exchange Telephone Company(s) involved in providing the service.

Each Exchange Telephone Company will provide the portion of Local Transport to an interconnection point (IP) with another Exchange Telephone Company, and will bill the charges in accordance with its Access Service tariff. The rate for the Transport element will be determined as set forth in Section 2.6.5(B) following. All other appropriate charges in each Exchange Telephone Company tariff are applicable.

- 2. Regulations (Cont'd)
 - 2.6 Payment Arrangements (Cont'd)
 - 2.6.5 Ordering, Rating and Billing of Access Services Where More Than One Exchange Telephone Company is Involved (Cont'd)
 - B) The charge for the Local Transport rate element for services provided as set forth in Section 2.6.5 (A), preceding are determined as follows:
 - Determine the appropriate Switched Access Local Transport mileage by computing the airline mileage between the two ends of the Local Transport service, as defined in Section 3.1.2(B) following. Determine the airline mileage for the Local Transport charge using the V&H method as set forth in Section 2.10.2 following.
 - 2) For Feature Groups B or D Switched Access Service, the Local Transport charge is determined by using the steps set forth in Sections 2.6.5(B)(2)(a) and 2.6.5(B)(2)(b) following for the total Local Transport-Common Switched Transport charges.
 - (a) Determine:

The Local Transport mileage band for the mileage measured.

(b) Multiply:

The number of access minutes

by

the Company's appropriate Local Transport mileage rate determined in (a) preceding

by

the Company's billing percentage factor. The resulting amount is the Company's total Local Transport charge.

- 2. Regulations (Cont'd)
 - 2.6 Payment Arrangements (Cont'd)
 - 2.6.5 Ordering, Rating and Billing of Access Services Where More Than One Exchange Telephone Company is Involved (Cont'd)
 - C) The interconnection points will be determined by the Exchange Telephone Companies involved. The billing percentage (BP) factor for the Company for the service between the involved offices will be listed in NATIONAL EXCHANGE CARRIER ASSOCIATION, INC. TARIFF F.C.C. NO. 4, except as noted in Section 2.6.5(D), below.
 - D) Until the NATIONAL EXCHANGE CARRIER ASSOCIATION, INC. TARIFF F.C.C. NO. 4 is revised to include the following meet points, the applicable billing percentage factors for Feature Group B or D Switched Access Service traffic between certain Company end offices and other end offices are as set forth in Company's FCC Access Tariff.
 - E) Should any changes be made to the meet point billing arrangements as set forth in Section 2.6.5(A) preceding, the Company will give affected customers 30 days' notice.

2.6 Payment Arrangements (Cont'd)

2.6.6 <u>Changes in Service Requested</u>

If the Customer makes or requests material changes in circuit engineering, equipment specifications, service parameters, premises locations, or otherwise materially modifies any provision of the application for service, the Customer's installation fees shall be adjusted according to the term and conditions set forth in Section 3.1.1 (C) following, Access Order Modifications.

2.6.7 <u>Customer Overpayment</u>

The Company will pay interest on a Customer overpayment. Customer overpayment shall mean a payment to the Company in excess of the correct charges for service when caused by erroneous billing by the Company. The rate of interest shall be the unadjusted interest rate paid on Customer deposits or the late payment penalty rate, whichever is greater. Interest shall be paid from the date when the Customer overpayment was made, adjusted for any changes in the deposit interest rate or late payment penalty rate, and compounded monthly, until the date when the overpayment is refunded. No interest shall be paid on Customer overpayments that are refunded within thirty (30) days after the Company receives such overpayment.

2.6.8 Notice to Company for Cancellation of Service

Customers desiring to terminate service shall provide Company thirty (30) days written notice of desire to terminate service.

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2. Regulations (Cont'd)

2.7 <u>Allowances for Interruptions in Service</u>

2.7.1 General

- A) A credit allowance will be given when service is interrupted, except as specified in Section 2.7.2 following. A service is interrupted when it becomes inoperative to the Customer, e.g., the Customer is unable to transmit or receive, because of a failure of a component furnished by the Company under this tariff.
- B) An interruption period begins when the Customer reports a service, facility or circuit to be inoperative and, if necessary, releases it for testing and repair. An interruption period ends when the service, facility or circuit is operative.
- C) If the Customer reports a service, facility or circuit to be interrupted but declines to release it for testing and repair, the service, facility or circuit is considered to be impaired but not interrupted. No credit allowances will be made for a service, facility or circuit considered by the Company to be impaired.

2.7 <u>Allowances for Interruptions in Service</u> (Cont'd)

2.7.2 Limitations on Allowances

No credit allowance will be made for any interruption in service:

- A) Due to the negligence of or non-compliance with the provisions of this Tariff by any person or entity other than the Company, including but not limited to the Customer or other common carriers connected to the service of the Company;
- B) Due to the failure of power, equipment, systems, connections or services not provided by the Company;
- C) Due to circumstances or causes beyond the control of the Company;
- D) During any period in which the Company is not given full and free access to its facilities and equipment for the purposes of investigating and correcting interruptions;
- E) During any period in which the Customer continues to use the service on an impaired basis;
- F) During any period when the Customer has released service to the Company for maintenance purposes or for implementation of a Customer order for a change in service arrangements;
- G) That occurs or continues due to the Customer's failure to authorize replacement of any element of special construction; and
- H) That was not reported to the Company within thirty (30) days of the date that service was affected.

2.7 <u>Allowances for Interruptions in Service</u> (Cont'd)

2.7.3 <u>Use of Another Means of Communications</u>

If the Customer elects to use another means of communications during the period of interruption, the Customer must pay the charges for the alternative service used.

2.7.4 Application of Credits for Interruptions in Service

- A) Credits for interruptions in service that is provided and billed on a flat rate basis for a minimum period of at least one month, beginning on the date that billing becomes effective, shall in no event exceed an amount equivalent to the proportionate charge to the Customer for the period of service during which the event that gave rise to the claim for a credit occurred. A credit allowance is applied on a pro rate basis against the rates specified hereunder and is dependent upon the length of the interruption. Only those facilities on the interrupted portion of the circuit will receive a credit.
- B) For calculating credit allowances, every month is considered to have thirty (30) days.
- C) A credit allowance will be given for interruptions in service of 15 minutes or more. Two or more interruptions of 15 minutes or more during any one 24-hour period shall be considered as one interruption.

2.7 <u>Allowances for Interruptions in Service</u> (Cont'd)

2.7.4 Application of Credits for Interruptions in Service (Cont'd)

D) <u>Interruption of 24 Hours or Less</u>

Length of Interruption	Interruption Period <u>To Be Credited</u>
Less than 15 minutes	None
15 minutes up to but not including 3 hours	1/10 Day
3 hours up to but not including 6 hours	1/5 Day
6 hours up to but not including 9 hours	2/5 Day
9 hours up to but not including 12 hours	3/5 Day
12 hours up to but not including 15 hours	4/5 Day
15 hours up to but not including 24 hours	One Day

E) Continuous Interruption Over 24 Hours and Less Than 72 Hours

Interruptions over 24 hours and less than 72 hours will be credited 1/5 day for each three-hour period or fraction thereof that occurs following the expiration of the initial 24-hour period. No more than one full day's credit will be allowed for any period of 24 hours.

F) <u>Interruptions Over 72 Hours</u>

Interruptions over 72 hours will be credited 2 days for each full 24-hour period that occurs following the expiration of the initial 72-hour period. No more than 30 days credit will be allowed for any one-month period.

2.7 <u>Allowances for Interruptions in Service</u> (Cont'd)

2.7.5 <u>Cancellation For Service Interruption</u>

Cancellation or termination for service interruption is permitted only if any circuit experiences a single continuous outage of 8 hours or more or cumulative service credits equaling 16 hours in a continuous 12-month period. The right to cancel service under this provision applies only to the single circuit, which has been subject to the outage or cumulative service credits.

2.8 Cancellation of Service/Termination Liability

If a Customer cancels a Service Order or terminates services before the completion of the term for any reason whatsoever other than a service interruption (as defined in Section 2.7.1), the Customer agrees to pay to Company termination liability charges, which are defined below. These charges shall become due and owing as of the effective date of the cancellation or termination and be payable within the period set forth in Section 2.6.2.

2.8.1 <u>Termination Liability</u>

Customer's termination liability for cancellation of service shall be equal to:

- A) all unpaid Non-Recurring charges reasonably expended by Company to establish service to Customer, plus;
- B) any disconnection, early cancellation or termination charges reasonably incurred and paid to third parties by Company on behalf of Customer, plus;
- C) all Recurring Charges specified in the applicable Service Order for the balance of the then current term discounted at the prime rate announced in the *Wall Street Journal* on the third business day following the date of cancellation;
- D) minus a reasonable allowance for costs avoided by the Company as a direct result of Customer's cancellation.

2.9 Privacy Rules

Automatic Number Identification (ANI) derived information may be used only for billing, routing, screening, ensuring network performance, completing calls or performing services directly related to the telephone caller's original call or transaction. Therefore, should the business that receives ANI information have an established customer relationship with the caller, the business may offer products or services to the caller that are directly related to the products or services previously purchased by the caller. The business that receives ANI information may not establish marketing lists or conduct ongoing market calls for unrelated products or services or sell the information derived from ANI (caller's name, address, telephone billing number, purchasing habits, etc.) to third parties unless it gets the prior written consent of the caller.

2.10 Application of Rates

The regulations set forth in this section govern the application of rates for services contained in other sections of this tariff.

2.10.1 Charges Based on Duration of Use

Customer traffic to end offices will be measured (i.e., recorded or assumed) by the Company at end office switches. Originating and terminating calls will be measured (i.e., recorded or assumed) by the Company to determine the basis for computing chargeable access minutes. In the event the Customer message detail is not available because the Company lost or damaged tapes or experienced recording system outages, the Company will estimate the volume of lost Customer access minutes of use based on previously known values.

For originating calls over Feature Group B or D, usage measurement begins when the originating Feature Group B or D switch receives the first wink supervisory signal forwarded from the Customer's point of termination.

The measurement of originating call usage ends when the originating Feature Group B or D switch receives disconnect supervision from either the originating end user's end office, indicating the originating end user has disconnected, or the Customer's point of termination, whichever is recognized first by the switch.

2.10 Application of Rates (Cont'd)

2.10.1 Charges Based on Duration of Use (Cont'd)

For terminating calls over Feature Group B or D, the measurement of access minutes begins when the terminating Feature Group B or D switch receives answer supervision from the terminating end user's end office, indicating the terminating end user has answered.

The measurement of terminating call usage over Feature Group B or D ends when the terminating Feature Group B or D switch receives disconnect supervision from either the terminating end user's end office, indicating the terminating end user has disconnected, or the Customer's point of termination, whichever is recognized first by the switch.

Access minutes or fractions thereof are accumulated over the billing period for each end office and are then rounded up to the nearest access minute for each end office.

2.10.2 Rates Based Upon Distance

Where the charges for service are specified based upon distance, the following rules apply:

A) Distance between two points is measured as airline distance between the wire centers of the originating and terminating telephone lines. The wire center is a set of geographic coordinates, as referenced in NATIONAL EXCHANGE CARRIER ASSOCIATION, INC. TARIFF FCC No. 4, associated with each NPA-NXX combination (where NPA is the area code and NXX is the first three digits of a seven-digit telephone number). Except that, until the NATIONAL EXCHANGE CARRIER ASSOCIATION, INC. TARIFF F.C.C. No. 4 is revised to include certain Company wire centers, the airline distance should be determined utilizing the "V" (vertical) and "H" (horizontal) coordinates as set forth in THE NATIONAL EXCHANGE CARRIER ASSOCIATION, INC. TARIFF F.C.C. No. 4.

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- 2. Regulations (Cont'd)
 - 2.10 Application of Rates (Cont'd)
 - 2.10.2 Rates Based Upon Distance (Cont'd)
 - B) The airline distance between any two-wire centers is determined as follows:
 - 1) Obtain the "V" and "H" coordinates for each wire center from the abovereferenced NECA tariff.
 - 2) Compute the difference between the "V" coordinates of the two wire centers; and the difference between the two "H" coordinates.
 - 3) Square each difference obtained in step (2) above.
 - 4) Add the square of the "V" difference and the square of the "H" difference obtained in step (3).
 - 5) Divide the sum of the squares by 10. Round to the next higher whole number if any fraction is obtained.
 - 6) Obtain the square root of the whole number result obtained above. Round to the next higher whole number if any fraction is obtained. This is the airline mileage.
 - 7) Formula = $\sqrt{\frac{(V1 V2)^2 + (H1 H2)^2}{10}}$

2. Regulations (Cont'd)

2.10 Application of Rates (Cont'd)

2.10.3 Mileage

The mileage to be used to determine the Local Transport monthly rate is calculated on the airline distance between the end office switch where the call carried by Local Transport originates or terminates and the customer's serving wire center. The V&H coordinates method is used to determine mileage. This method is set forth in Section 2.10.2.

The Local Transport mileage rates are shown in Section 5.1.3 in terms of a rate per minute per mile. The amount to be billed shall be the Tandem Switched Facility rate multiplied by the number of access minutes, then multiplied by the number of miles.

2.10.4 Toll VoIP-PSTN Traffic

Toll VoIP-PSTN and Toll PSTN-VoIP Traffic is required to be compensated at Interstate Access rates (unless the parties have agreed otherwise) by the Federal Communications Commission in its Report and Order in WC Docket Nos. 10-90 et. al., FCC Release No. 11-161 (November 18, 2011), and the FCC's Second Order on Reconsideration, FCC Release No. 12-47 (April 25, 2012)

3. Service and Rate Descriptions

3.1 Access Services

Switched Access Service, which is available to customers for their use in furnishing their services to end users, provides a two-point communications path between a customer's premises (or a collocated interconnection location) and an end user's premises. It provides for the use of common terminating, switching and trunking facilities. Switched Access Service provides for the ability to originate calls from an end user's premises to a customer's premises (or a collocated interconnection location), and to terminate calls from a customer's premises (or a collocated interconnection location) to an end user's premises in the LATA where it is provided. Switched Access Service must be ordered separately for each LATA in which the Customer desires to originate or terminate calls.

Switched Access Service is provided in two service categories of standard and optional features called Feature Groups. The Company provides Feature Group B and D originating and terminating equal access. The service categories are differentiated by their technical characteristics and the manner in which an end user accesses them when originating calls.

FGB Access, which is available to all customers, provides trunk side access to Company end office switches with an associated uniform 950-XXXX access code for the customer's use in originating and terminating communications.

FGD Access, which is available to all customers, provides trunk side access to Company end office switches with an associated uniform 10XXX or 101XXXX access code for the customer's use in originating and terminating communications.

- 3. Service and Rate Descriptions (Cont'd)
 - 3.1 Access Services (Cont'd)
 - 3.1.1 <u>Access Service Order</u>
 - A) Ordering Access Service Types

An Access Service Order is used by the Company to provide a customer Access Service. When placing an order for Access Service, the customer shall provide, at a minimum, the following information:

for Feature Group B Switched Access Service, the customer shall specify the number of trunks and the end office when direct routing to the end office is desired and the Local Transport and Local Switching options desired. When ordering FGB trunks to an end office, the customer must also provide the Company an estimate of the amount of traffic to be generated to and/or from each end office subtending an access tandem operated by another Exchange Telephone Company to assist the Company in the effort to project further facility requirements.

In addition, the customer shall also specify for terminating only access, whether the trunks are to be arranged in trunk group arrangements or provided as single trunks.

2) For Feature Group D Switched Access Service, the customer shall specify the number of busy hour minutes of capacity (BHMC) from the customer's premises to the end office by Feature Group and by traffic type. This information is used to determine the number of transmission paths. The customer shall also specify the Local Transport and Local Switching options. Customers may, at their option, order FGD by specifying the number of trunks and the end office when direct routing to the end office is desired and the Local Transport and Local Switching options desired. When ordering by trunk quantities rather than BHMC quantities to an end office, the customer must also provide the Company an estimate of the amount of traffic it will generate to and/or from each end office subtending an access tandem operated from another Exchange Telephone Company to assist the Company in its own efforts to project further facility requirements.

- 3. Service and Rate Descriptions (Cont'd)
 - 3.1 <u>Access Services</u> (Cont'd)
 - 3.1.1 Access Service Order (Cont'd)
 - A) Ordering Access Service Types (Cont'd)
 - 1) (Cont'd)

In addition, for Feature Group D with the Out of Band Signaling/SS7 signaling option, the customer shall specify the switching point codes and trunk circuit identification codes for trunks with the Out of Band Signaling/SS7 signaling option, and the STP point codes, signaling link codes and link type for each Common Channel Signaling Access (CCSA) connection ordered.

When a customer orders FGD in trunks, the customer is responsible to assure that sufficient access facilities have been ordered to handle its traffic.

- 3) For Toll Free 800 Series Data Base Access Service, the customer shall order the service in accordance with the preceding provisions set forth for Feature Group D. If the customer desires any of the optional features available with Toll Free 800 Series Data Base Service, the customer shall so specify on the order for service.
- 4) When a customer orders collocation in an end office with Company provided Switched Access Service(s), the customer must specify the collocated fiber optic facilities. The customer must also specify the particular end officer location involved, which must be the end office in which the Switched Access Service(s) originate or terminate.

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- 3. Service and Rate Descriptions (Cont'd)
 - 3.1 Access Services (Cont'd)
 - 3.1.1 <u>Access Service Order</u> (Cont'd)
 - B) Access Order Service Date Intervals

Access Service is provided with one of the following Service Date Intervals:

- Standard Interval
- Negotiated Interval
- Advance Order Interval

1) Standard Interval

A schedule of Standard Intervals applicable for Switched Access Services and is as follows:

Feature Groups B and D

Standard Interval

28 Days

30 Days

1 to 4 Trunks 5 Trunks or Greater

2) Negotiated Interval

The Company will negotiate a service date interval with the customer when:

- (a) There is no Standard Interval for the service, or;
- (b) The quantity of Access Services orders exceeds the quantities specified in the Standard Intervals, or;
- (c) The customer requests a service date beyond the applicable Standard Interval service date except as set forth in Section 3.1.1(C) following.

- 3. Service and Rate Descriptions (Cont'd)
 - 3.1 Access Services (Cont'd)
 - 3.1.1 <u>Access Service Order</u> (Cont'd)
 - B) Access Order Service Date Intervals (Cont'd)
 - 2) Negotiated Interval (Cont'd)

in the LATA

The Company will offer a service date based on the type and quantity of Access Services the customer has requested. The Negotiated Interval may not exceed by more than six months the Standard Interval service date, or, when there is no Standard Interval, the Company offered service date. All services for which rates are applied on an individual case basis are provided with a Negotiated Interval.

Common Channel Signaling Access (CCSA) links will be provided on a Negotiated Interval. New or existing FGD trunks ordered with the SS7 signaling option will be provided on a Negotiated Interval.

The addition and/or deletion of an Toll Free 800 Series Access Service six-digit customer identification NXX is provided with a Negotiated Interval. The addition of a Toll Free 800 Series Access Service ten-digit customer identification record to the Toll Free 800 Series Access Service data base or the deletion of a Toll Free 800 Series Access Service ten-digit customer identification record from the 800 Access Service data base is provided with a Negotiated Interval. The initial establishment of service where customer is:

— Not yet provided with any
FGB or FGD service in the LATA 6 months

— Provided FGB or FGD service

90 Days

3. Service and Rate Descriptions (Cont'd)

3.1 <u>Access Services</u> (Cont'd)

3.1.1 <u>Access Service Order</u> (Cont'd)

B) Access Order Service Date Intervals (Cont'd)

3) Advance Order Interval

When placing an Access Order, a customer may request an Advance Order Interval for a service date of 12 to 24 months from the Application Date for the following services:

 A minimum of 24 voice grade equivalent Switched Access Service lines or trunks or 720 BHMCs

Orders for less than the minimum quantities will be accommodated under Standard or Negotiated Interval provisions.

Advance Order Interval Access Orders are subject to all ordering conditions of Standard and Negotiated Interval Access Orders except for the following:

(a) Advance Payment

A non-refundable Advance Payment will be calculated as follows:

The minimum monthly charge for the minimum period plus the applicable Non-recurring Charges for the services ordered.

This Advance Payment is due 10 working days from the date the Company confirms acceptance of the order, or on the Application Date, whichever date is the later date. If the Advance Payment is not received by such payment date, the order will be canceled.

When the Access Services are connected on the service date, the Advance Payment will be applied, as a credit, to the customer's billed service charges. When there has been a decrease in the number of services originally ordered, as set forth in Section 3.1.1(B)(3)(b) following, only the portion of the Advance Payment for services actually installed will be credited.

- 3. Service and Rate Descriptions (Cont'd)
 - 3.1 Access Services (Cont'd)
 - 3.1.1 Access Service Order (Cont'd)
 - B) Access Order Service Date Intervals (Cont'd)
 - 3) Advance Order Interval (Cont'd)
 - (b) <u>Cancellation or Partial Cancellation of an Advance Order Interval Access Order</u>

When the customer cancels an Access Order, the order will be withdrawn. The Advance Payment will not be credited or refunded.

Any decrease in the number of ordered Access Services will be treated as a partial cancellation, and the portion of the Advance Payment for the services cancelled will not be credited or refunded.

3. Service and Rate Descriptions (Cont'd)

3.1 Access Services (Cont'd)

3.1.1 <u>Access Service Order</u> (Cont'd)

C) Access Order Modifications

The customer may request a modification of its Access Order at any time prior to notification by the Company that service is available for the customer's use or prior to the service date, whichever is later.

Any increase in the number of Switched Access Service lines, trunks or busy hour minutes of capacity or CCSA signaling connections will be treated as a new Access Order (for the increased amount only).

1) Service Date Change Charge

Access Order service dates for the installation of new services or rearrangements of existing services may be changed, but the new service date may not exceed the original service date by more than 30 calendar days. When, for any reason, the customer indicates that service cannot be accepted for a period not to exceed 30 calendar days, and the Company accordingly delays the start of service, a Service Date Change Charge will apply. If the customer requested service date is more than 30 calendar days after the original service date, the order will be canceled by the Company and reissued with the appropriate cancellation charges applied.

A Service Date Change Charge will apply, on a per order per occurrence basis, for each service date changed. The applicable charge is found in Section 5.2.1(A).

2) Partial Cancellation Charge

Any decrease in the number of ordered Switched Access Service lines, trunks or busy hour minutes of capacity ordered with a Standard or Negotiated Interval Access Order will be treated as a partial cancellation and the charges as set forth in Section 5.2.1(A)(3) following will apply. Partial cancellation charges do not apply to Advance Order Interval Access Orders.

- 3. Service and Rate Descriptions (Cont'd)
 - 3.1 Access Services (Cont'd)
 - 3.1.1 Access Service Order (Cont'd)
 - C) Access Order Modifications (Cont'd)
 - 3) Design Change Charge

The customer may request a design change to the service ordered. A design change is any change to an Access Order, which requires engineering review. Design changes do not include a change of customer premises, end user premises, end office switch, Feature Group type except for changes to Feature Group D. Changes of this nature will require the issuance of a new order and the cancellation of the original order with appropriate cancellation charges applied.

The Design Change Charge will apply on a per order per occurrence basis, for each order requiring a design change. The applicable charge is found in Section 5.2.1(A)(4).

If a change of service date is required, the Service Date Change Charge will also apply.

4) <u>Expedited Order Charge</u>

When placing an Access Order for service(s) for which Standard Intervals exist, a customer may request a service date that is prior to the Standard Interval service date. A customer may also request an earlier service date on a pending Standard, Negotiated or Advance Order Interval Access Order. If the Company agrees to provide service on an expedited basis, an Expedited Order Charge found in Section 5.2.1(A)(5) will apply.

- 3. Service and Rate Descriptions (Cont'd)
 - 3.1 Access Services (Cont'd)
 - 3.1.1 <u>Access Service Order</u> (Cont'd)
 - D) Cancellation of an Access Order
 - A customer may cancel an Access Order for the installation of service at any time prior to notification by the Company that services available for the customer's use or prior to the service date, whichever is later. The cancellation date is the date the Company receives written or verbal notice from the customer that the order is to be cancelled. The verbal notice must be followed by written confirmation within 10 days. If a customer's or an end user is unable to accept Access Service within 30-calendar days after the original service date, the customer has the choice of the following options:
 - The Access Order shall be cancelled and charges set forth in (B) following will apply, or
 - Billing for the service will commence.

If no cancellation request is received within the specified 30-calendar days, billing for the service will commence. In any event, the cancellation date or the date billing is to commence, as applicable, shall be the 31st day beyond the original service date of the Access Order.

- 3. Service and Rate Descriptions (Cont'd)
 - 3.1 Access Services (Cont'd)
 - 3.1.1 Access Service Order (Cont'd)
 - D) <u>Cancellation of an Access Order</u> (Cont'd)
 - 2) When a customer cancels a Standard or Negotiated Interval Access Order for the installation of service, a Cancellation Charge will apply as follows:
 - (a) When the customer cancels an Access Order, a charge equal to the estimated provisioning costs incurred at a particular date for the service ordered by the Company shall apply.
 - (b) If the Company misses a service date for a Standard or Negotiated Interval Access Order by more than 30 days, due to circumstances such as acts of God, governmental requirements, work stoppages and civil commotions, the customer may cancel the Access Order without incurring cancellation charges.

E) Minimum Period

- 1) The minimum period for which Access Service is provided and for which charges are applicable, is one month.
- 2) The following changes will be treated as a discontinuance of the existing service and an installation of a new service. All associated non-recurring charges will apply for the new service.

The changes listed below are those which will be treated as a discontinuance and installation of service and for which a new minimum period will be established.

- 3. Service and Rate Descriptions (Cont'd)
 - 3.1 Access Services (Cont'd)
 - 3.1.1 Access Service Order (Cont'd)
 - E) Minimum Period (Cont'd)
 - 2) (Cont'd)
 - (a) A move to a different building.
 - (b) A change in type of service.
 - (c) A change in Switched Access Service Interface Group.
 - (d) Change in Switched Access Service traffic type.
 - (e) A change in Out of Band Signaling connection.
 - (f) Change in Company-provided Switched Access Service to a Collocated Interconnection arrangement or vice versa.
 - (g) Change to an existing Feature Group D Service to include the provision of 64 kbps Clear Channel Capability.

When Access Service is disconnected prior to the expiration of the minimum period, charges are applicable for the balance of the minimum period.

The Minimum Period Charge for monthly-billed services will be determined as follows:

For Switched Access Service, the charge for a month or fraction thereof is equal to the applicable minimum monthly charge for the capacity.

All applicable non-recurring charges for the service will be billed in addition to the Minimum Period Charge.

3. Service and Rate Descriptions (Cont'd)

3.1 Access Services (Cont'd)

3.1.1 <u>Access Service Order</u> (Cont'd)

F) Non-recurring Charges

Non-recurring charges are one-time charges that apply for a specific work activity (i.e., installation or service rearrangements).

1) Installation of Service

Nonrecurring charges apply to each Switched Access Service installed. For Switched Services ordered on a per trunk basis, the charge is applied per trunk or out of band signaling connection. For Switched Services ordered on a busy hour minutes of capacity basis, the charge is also applied on a per trunk basis but the charge applies only when the capacity ordered requires the installation of an additional trunk(s). In addition, nonrecurring charges apply when an out of band signaling connection is installed for use with FGD.

2) <u>Service Rearrangements</u>

All changes to existing services other than changes involving administrative activities only will be treated as a discontinuance of the existing service and an installation of a new service. The non-recurring charge described in Section 3.1.1(F)(1) preceding will apply for this work activity. Moves that change the physical location of the point of termination are described below.

- 3. Service and Rate Descriptions (Cont'd)
 - 3.1 Access Services (Cont'd)
 - 3.1.1 Access Service Order (Cont'd)
 - F) Non-recurring Charges (Cont'd)
 - 2) Service Rearrangements (Cont'd)
 - (a) Moves Within the Same Building

When the move is to a new location within the same building, the charge for the move will be an amount equal to one half of the non-recurring charge for the capacity affected. There will be no change in the minimum period requirements.

(b) Moves to a Different Building

Moves to a different building will be treated as a discontinuance and start of service and all associated non-recurring charges will apply. New minimum period requirements will be established for the new service. The customer will also remain responsible for satisfying all outstanding minimum period charges for the discontinued service.

3. Service and Rate Descriptions (Cont'd)

3.1 Access Services (Cont'd)

3.1.2 <u>Rate Categories</u>

There are four rate categories which apply to Switched Access Service:

- Carrier Common Line
- Local Transport
- End Office
- Toll Free 800 Series Data Base Access Service

A) Carrier Common Line

The Carrier Common Line rate category provides for the use of Company common lines by customers for access to end users to furnish customer intrastate communications. Carrier Common Line is provided where the customer obtains Company provided Switched Access Service.

1) Limitations

- (a) A telephone number is not provided with Carrier Common Line.
- (b) Detail billing is not provided for Carrier Common Line.
- (c) Directory listings are not included in the rates and charges for Carrier Common Line.
- (d) Intercept arrangements are not included in the rates and charges for Carrier Common Line.
- (e) All trunk side connections provided in the same combined access group will be limited to the same features and operating characteristics.

- 3. <u>Service and Rate Descriptions</u> (Cont'd)
 - 3.1 Access Services (Cont'd)
 - 3.1.2 Rate Categories (Cont'd)
 - A) <u>Carrier Common Line</u> (Cont'd)
 - 2) <u>Undertaking of the Telephone Company</u>

Where the customer is provided with Switched Access Service under this tariff, the Company will provide the use of Company common lines by a customer for access to end users at rates and charges as set forth in Section 5.1 following.

- 3) Obligations of the Customer
 - (a) The customer facilities at the premises of the ordering customer shall provide the necessary on-hook and off-hook supervision.
 - (b) All Switched Access Service provided to the customer will be subject to Carrier Common Line charges, excluding the Common Channel Signaling Access exemption.
- 4) Out of Band Signaling Access Exemption

The Common Channel Signaling Access Signal Transfer Point (STP) Port Termination, as set forth in Section 4 following, is not subject to a Carrier Common Line charge.

- 5) Rate Regulations
 - (a) The Carrier Common Line charges will be billed per access minute to each Switched Access Service customer.
 - (b) When the customer reports interstate and intrastate use of Switched Access Service, the Carrier Common Line charges will be billed only to intrastate interLATA and/or intraLATA Switched Access Service access minutes based on the date reported by the customer set forth in Section 2.3.3 preceding.

- 3. Service and Rate Descriptions (Cont'd)
 - 3.1 Access Services (Cont'd)
 - 3.1.2 Rate Categories (Cont'd)

B) Local Transport

The Local Transport rate category provides for transmission facilities between the customer's premises or collocated interconnection location and the Company's end office switch(es) where the customer's traffic is switched to originate or terminate its communications.

Except as stated in the following paragraph, Local Transport service is provided in conjunction with Verizon Pennsylvania, LLC. Charges for Local Transport service are computed in accordance with Section 2.6.5 preceding (Ordering, Rating, and Billing of Access Services Where More Than One Exchange Telephone Company Is Involved). For purposes of determining Local Transport mileage, distance will be measured from the wire center that normally serves the customer's premises to the end office switch(es).

The following paragraphs describe the Local Transport rate elements.

1) <u>Local Transport-Mileage</u>

The Local Transport-Mileage rate provides for that portion of the voice frequency transmission path at the end office and at the customer's premises. The Local Transport-Mileage rate also provides for that portion of the voice frequency transmission path between the end office and at the customer's premises.

- 3. Service and Rate Descriptions (Cont'd)
 - 3.1 Access Services (Cont'd)
 - 3.1.2 Rate Categories (Cont'd)
 - B) <u>Local Transport</u> (Cont'd)
 - 2) <u>Interface Groups</u>

The Interface Group is provided for terminating the Local Transport at the customer's premises. The Interface Group provides a specified premises Interface. Where transmission facilities permit, the individual transmission path between the customer's premises and the first point of switching may at the option of the customer be provided with optional features.

Interface Group 1 provides DS1 level digital transmission at the point of termination at the customer's premises. The interface is capable of transmitting electrical signals at a nominal 1.544 Mbps, with the capability to channelize up to 24 voice frequency transmission paths.

- 3) Out of Band Signaling
 - a) This ordering option allows the customer to exchange signaling for Feature Group D call set-up over a communications path, which is separate from the message path. This option is provided with SS7 protocol and is only available with Feature Group D. This option requires the establishment of a signaling connection path between the customer's SPOI and the Telephone Company's STP.
 - b) Out of band signaling is provided in both the originating and terminating direction on FGD services.
 - Each signaling connection is provisioned for two-way transmission of out of band signaling information.
 - c) Out of band signaling is subject to the rates and charges as specified in Section 5.2.1(B) following.

3. Service and Rate Descriptions (Cont'd)

3.1 <u>Access Services</u> (Cont'd)

3.1.2 Rate Categories (Cont'd)

(C) End Office

The End Office rate category provides the local end office switching and end user termination functions necessary to complete the transmission of Switched Access communications to and from the end users served by the Company's end office. The End Office rate category consists of the Local Switching element.

The Local Switching rate element provides for the use of end office switching equipment. The Local Switching rate is set forth in Section 5.1.

D) Toll Free 800 Series Data Base Access Service

Toll Free 800 Series Data Base Access Service is a service offering utilizing originating trunk side Switched Access Service. The service provides for the forwarding of end user dialed Toll Free 800 Series calls to a Company Service Switching Point which will initiate a query to the data base to perform the customer identification and delivery function. The call is forwarded to the appropriate customer based on the dialed Toll Free 800 Series number.

1) <u>Customer Identification Charge</u>

The Toll Free 800 Series Data Base Access Service Customer Identification and Delivery Charge applies for the identification of the appropriate customer and the delivery of the dialed Toll Free 800 Series ten-digit number. The charge is assessed to the customer on a per query basis and may include an area of service, which may range from a single NPA/NXX to an area consisting of all LATAs and NPAs in the State of Pennsylvania. The Customer Identification Charge as set forth in Section 5.1.5 applies.

3. Service and Rate Descriptions (Cont'd)

3.2 <u>Miscellaneous Access Services</u>

3.2.1 <u>Toll Presubscription</u>

A) General

Toll Presubscription is a procedure whereby a customer designates to the Telephone Company the IntraLATA and InterLATA Toll Providers, i.e., Interexchange Carriers (IXCs) which the customer wishes to be the carriers of choice for toll calls. Such calls are automatically directed to the designated carrier(s) without the need to use carrier access codes or additional dialing to direct the calls to the designated carrier. Toll presubscription does not prevent a customer, who has presubscribed to a toll carrier, from using carrier access codes or additional dialing to direct calls to an alternative toll carrier on a per call basis.

Each carrier will have one or more access codes assigned to it for various types of service. When an end user selects a carrier as its preferred IXC, only one access code of that carrier may be incorporated into the switching system of the Telephone Company permitting access to that carrier by the end user without dialing an access code. Should the same end user wish to use other services of the same carrier, it will be necessary for the end user to dial the necessary access code(s) to reach that carrier's other service(s).

An IXC must use Feature Group D (FGD) Switched Access Service to qualify as a presubscription toll provider unless prior arrangements have been made with or by the Telephone Company. IXCs must submit an Access Service Request (ASR) to the Telephone Company.

Selection of toll presubscription provider by an end user is subject to the terms and conditions following.

- 3. Service and Rate Descriptions (Cont'd)
 - 3.2 <u>Miscellaneous Access Services</u>
 - 3.2.1 <u>Toll Presubscription (cont'd)</u>
 - B) At the option of the IXCs, the nonrecurring charge for a change in toll presubscription, as provided herein, may be billed to the IXCs, instead of the end user. This may involve charges resulting from end-user initial free choice Preferred Interexchange Carrier (PIC), as specified in herein.
 - 1) The End user may designate an intraLATA and interLATA IXC(s) as primary carrier(s) thereby requiring no access code to access those IXCs' service. End users are not required to choose the same IXC for intraLATA and interLATA toll presubscription. Other nonpresubscribed IXCs are accessed by dialing 10XXX, 101XXXX, or other required codes.
 - 2) The End user may choose no carrier as a primary carrier thus requiring 10XXX or 101XXXX code dialing to access all IXCs.
 - 3) If a new customer cannot decide upon presubscription IXCs, the Telephone Company may extend a 30-day period following completion of the initial service request to make a choice without charge. In the interim, the customer will be assigned as a 'No-PIC' and must dial an access code to make toll calls.
 - (C) If an IXC elects to discontinue Feature Group, the IXC is obligated to contact, in writing, all end users who have selected the canceling IXC as their preferred toll provider. The IXC must inform the end users that it is canceling its Feature Group D Service, request that the end user select a new IXC, and state that the canceling IXC will pay the PIC change charge as provided herein. The IXC must provide written notification to the Telephone Company that this activity has taken place.

Following the IXC's discontinuance of service, the Telephone Company will bill the canceling IXC the change charge for each end user that is currently designated to the IXC at the time of discontinuance.

- 3. <u>Service and Rate Descriptions</u> (Cont'd)
 - 3.2 <u>Miscellaneous Access Services</u>
 - 3.2.1 <u>Toll Presubscription (cont'd)</u>
 - (D) An unauthorized PIC change is a change in the presubscribed IXC that the end user denies authorizing. PIC disputes for end users are resolved through an investigative process.

If an unauthorized change in toll presubscription occurs, the IXC making the unauthorized change will be assessed a charge for unauthorized change in presubscription as provided at the end of this section. In addition, the IXC will be assessed the applicable charge for returning the end user to the preferred IXC.

If an unauthorized change in intraLATA and interLATA presubscription occurs at the same time, on the same Business/Residence line, and the presubscribed IXC is the same carrier for intraLATA and interLATA, presubscription change charges as provided herein and the Telephone Company's corresponding F.C.C. Access Tariff apply. In addition, the IXC will be assessed the applicable charges for returning the end user to the preferred IXC as herein and in the Telephone Company's corresponding F.C.C. Tariff.

- (E) End User Charge Discrepancy. When a discrepancy is determined regarding an end user's designation of a presubscription IXC, the following applies depending upon the situation described:
 - A signed letter of authorization takes precedence over any order other than subsequent, direct customer contact with the Telephone Company.
 - 2) When two or more orders are received for an end user line generated by telemarketing, the date field on the mechanized record used to transmit PIC change information will be used as the PIC authorization date. The order with the latest application date/time determines customer choice.

- 3. Service and Rate Descriptions (Cont'd)
 - 3.2 <u>Miscellaneous Access Services</u>
 - 3.2.1 <u>Toll Presubscription (cont'd)</u>
 - 3) If an end user denies requesting a change in toll presubscription as submitted by an IXC, and the IXC is unable to produce a letter of authorization, signed by the end user, the IXC will be assessed all applicable change charges. The nonrecurring change charges are provided herein. The IXC will also be assessed the presubscription change charge as specified herein, which was previously billed to the end user.
 - (E) Verification of Orders for Telemarketing. Neither the IXC or the Telephone Company shall submit a PIC change order generated by outbound telemarketing unless and until the order has first been confirmed in accordance with the F.C.C.'s current anti-slamming practices and procedures.
 - (F) PIC Switchback Option-Business/Residence
 - 1) PIC Switchback is an option under which no investigation activities are performed by the Telephone Company when an end user denies requesting a change in primary toll carrier submitted by the IXCs. The IXC participating in PIC Switchback will be billed the PIC Switchback Charge, and the presubscription change charge, as specified herein, to switch the end user to the end user's previous carrier.

- 3. Service and Rate Descriptions (Cont'd)
 - 3.2 <u>Miscellaneous Access Services</u>
 - 3.2.1 <u>Toll Presubscription (cont'd)</u>
 - 2) When the Telephone Company is contacted by an end user who denies requesting a change in primary toll carrier, the end user will be credited the charge assessed for the disputed change in carrier, and will be switched back to the previous IXC at no charge. If this service is made available by the Telephone Company, IXCs may subscribe to or cancel PIC Switchback Service on 30 days notice to the Telephone Company by submitting a written request. A letter of authorization from the IXC will not be requested or accepted at a later date in the event of dispute of the charges assessed under the PIC Switchback option.
 - 3) This option in no way relieves an IXC of the F.C.C. requirements for verifying all PIC orders obtained by outbound telemarketing prior to submitting those orders, or instituting steps to obtain verification of orders submitted to the Telephone Company.
 - 4) In addition, the end user has the option of initiating a complaint to the F.C.C. or the Pennsylvania Public Utility Commission's Bureau of Consumer Services concerning unauthorized changes in toll presubscription.
 - (G) Rates for IntraLATA Presubscription are found in Section 5.2.1(C).

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4. Reserved for Future Use

5.1 <u>Access Rates (continued)</u>

5.1.8 Service Area of Consolidated Communications of Pennsylvania

Rate Element	Application	Originating	Terminating
Carrier Common Line	Per Access Minute	\$0.000000	\$0.000000
Local Switching	Per Access Minute	\$0.020297	\$0.000000
Information Surcharge	Per 100 Access Minutes	\$0.020600	\$0.000000
Tandem Switched Facility	Per Access Minute Per Mile	\$0.000169	\$0.000000
Tandem Switched Termination	Per Access Minute Per Term	\$0.000833	\$0.000000
Tandem Switching	Per Access Minute Per Tandem	\$0.002743	\$0.000700

5.1.9 <u>Service Area of Windstream D&E, Inc.</u>

Rate Element	Application	Originating	Terminating
Carrier Common Line	Per Access Minute	\$0.000000	\$0.000000
Local Switching	Per Access Minute	\$0.017201	\$0.000000
Information Surcharge	Per 100 Access Minutes	\$0.011570	\$0.000000
Tandem Switched Facility	Per Access Minute Per Mile	\$0.000179	\$0.000000
Tandem Switched Termination	Per Access Minute Per Term	\$0.000880	\$0.000000
Tandem Switching	Per Access Minute Per Tandem	\$0.001848	\$0.000700
Transport Interconnection	Per Access Minute	\$0.005512	\$0.000000

5.1.10 Service Area of Frontier Communications of Breezewood

Rate Element	Application	Originating	Terminating
Carrier Common Line	Per Access Minute	\$0.000000	\$0.000000
Local Switching	Per Access Minute	\$0.003500	\$0.000000
Common Trunk Port	Per Access Minute	\$0.000811	\$0.000000
Information Surcharge	Per 100 Access Minutes	\$0.000000	\$0.000000
Tandem Switched Facility	Per Access Minute Per Mile	\$0.000040	\$0.000010
Tandem Switched Termination	Per Access Minute Per Term	\$0.002417	\$0.000006
Tandem Switching	Per Access Minute Per Tandem	\$0.000365	\$0.000000

5.1 <u>Access Rates (continued)</u>

5.1.11 Service Area of Frontier Communications of Canton, LLC

Rate Element	Application	Originating	Terminating
Carrier Common Line	Per Access Minute	\$0.000000	\$0.000000
Local Switching	Per Access Minute	\$0.004990	\$0.000000
Information Surcharge	Per 100 Access Minutes	\$0.000000	\$0.000000
Common Trunk Port	Per Access Minute	\$0.000811	\$0.000000
Tandem Switched Facility	Per Access Minute Per Mile	\$0.000040	\$0.000010
Tandem Switched Termination	Per Access Minute Per Term	\$0.004497	\$0.000006
Tandem Switching	Per Access Minute Per Tandem	\$0.000365	\$0.000000

5.1.12 <u>Service Area of Frontier Communications - Commonwealth Telephone Co.</u>

Rate Element	Application	Originating	Terminating
Carrier Common Line	Per Access Minute	\$0.000000	\$0.000000
Local Switching	Per Access Minute	\$0.025719	\$0.000000
Information Surcharge	Per 100 Access Minutes	\$0.017300	\$0.000000
Tandem Switched Facility	Per Access Minute Per Mile	\$0.000267	\$0.003220
Tandem Switched Termination	Per Access Minute Per Term	\$0.001316	\$0.000162
Tandem Switching	Per Access Minute Per Tandem	\$0.002763	\$0.000360
Transport Interconnection	Per Access Minute	\$0.001096	\$0.000000

5.1.13 Service Area of Frontier Communications of Lakewood, LLC

Rate Element	Application	Originating	Terminating
Carrier Common Line	Per Access Minute	\$0.000000	\$0.000000
Local Switching	Per Access Minute	\$0.007930	\$0.000000
Information Surcharge	Per 100 Access Minutes	\$0.000000	\$0.000000
Common Trunk Port	Per Access Minute	\$0.000811	\$0.000000
Tandem Switched Facility	Per Access Minute Per Mile	\$0.000040	\$0.000010
Tandem Switched Termination	Per Access Minute Per Term	\$0.004497	\$0.00006
Tandem Switching	Per Access Minute Per Tandem	\$0.000365	\$0.000000

5.1 <u>Access Rates (continued)</u>

5.1.14 Service Area of Frontier Communications of Oswayo River, LLC

Rate Element	Application	Originating	Terminating
Carrier Common Line	Per Access Minute	\$0.000000	\$0.000000
Local Switching	Per Access Minute	\$0.013832	\$0.000000
Information Surcharge	Per 100 Access Minutes	\$0.000000	\$0.000000
Common Trunk Port	Per Access Minute	\$0.000811	\$0.000000
Tandem Switched Facility	Per Access Minute Per Mile	\$0.000040	\$0.000010
Tandem Switched Termination	Per Access Minute Per Term	\$0.004497	\$0.000006
Tandem Switching	Per Access Minute Per Tandem	\$0.000365	\$0.000000

5.1.15 Service Area of Frontier Communications of Pennsylvania, LLC

Rate Element	Application	Originating	Terminating
Carrier Common Line	Per Access Minute	\$0.000000	\$0.000000
Local Switching	Per Access Minute	\$0.008961	\$0.000000
Information Surcharge	Per 100 Access Minutes	\$0.000000	\$0.000000
Common Trunk Port	Per Access Minute	\$0.000811	\$0.000000
Tandem Switched Facility	Per Access Minute Per Mile	\$0.000040	\$0.000010
Tandem Switched Termination	Per Access Minute Per Term	\$0.004497	\$0.000006
Tandem Switching	Per Access Minute Per Tandem	\$0.000365	\$0.000000

5.1.16 Service Area of Hancock Telephone Company

Rate Element	Application	Originating	Terminating
Carrier Common Line	Per Access Minute	\$0.000000	\$0.000000
Local Switching	Per Access Minute	\$0.010060	\$0.003657
Information Surcharge	Per 100 Access Minutes	\$0.020000	\$0.000000
Tandem Switched Facility	Per Access Minute Per Mile	\$0.000140	\$0.000433
Tandem Switched Termination	Per Access Minute Per Term	\$0.000800	\$0.002247
Tandem Switching	Per Access Minute Per Tandem	\$0.002743	\$0.005668

5.1.17 Service Area of Hickory Telephone Company

Rate Element	Application	Originating	Terminating
Carrier Common Line	Per Access Minute	\$0.000000	\$0.000000
Local Switching	Per Access Minute	\$0.020297	\$0.003567
Information Surcharge	Per 100 Access Minutes	\$0.020600	\$0.000000
Tandem Switched Facility	Per Access Minute Per Mile	\$0.000169	\$0.000438
Tandem Switched Termination	Per Access Minute Per Term	\$0.000833	\$0.002272
Tandem Switching	Per Access Minute Per Tandem	\$0.002743	\$0.005731

5.1 Access Rates (continued)

5.1.18 Service Area of Ironton Telephone Company

Rate Element	Application	Originating	Terminating
Carrier Common Line	Per Access Minute	\$0.000000	\$0.000000
Local Switching	Per Access Minute	\$0.010016	\$0.003567
Information Surcharge	Per 100 Access Minutes	\$0.016600	\$0.000000
Tandem Switched Facility	Per Access Minute Per Mile	\$0.000363	\$0.002793
Tandem Switched Termination	Per Access Minute Per Term	\$0.001780	\$0.014492
Tandem Switching	Per Access Minute Per Tandem	n/a	n/a

5.1.19 Service Area of Lackawaxen Telecommunications Services, Inc.

Rate Element	Application	Originating	Terminating
Carrier Common Line	Per Access Minute	\$0.000000	\$0.000000
Local Switching	Per Access Minute	\$0.010500	\$0.003567
Information Surcharge	Per 100 Access Minutes	\$0.020600	\$0.000000
Tandem Switched Facility	Per Access Minute Per Mile	\$0.000130	\$0.000438
Tandem Switched Termination	Per Access Minute Per Term	\$0.000750	\$0.002272
Tandem Switching	Per Access Minute Per Tandem	\$0.002743	\$0.005371

5.1.20 Service Area of Laurel Highland Telephone Company

Rate Element	Application	Originating	Terminating
Carrier Common Line	Per Access Minute	\$0.000000	\$0.000000
Local Switching	Per Access Minute	\$0.019129	\$0.003567
Information Surcharge	Per 100 Access Minutes	\$0.020600	\$0.000000
Tandem Switched Facility	Per Access Minute Per Mile	\$0.000169	\$0.000298
Tandem Switched Termination	Per Access Minute Per Term	\$0.000833	\$0.0015484
Tandem Switching	Per Access Minute Per Tandem	\$0.002743	\$0.002743

5.1 <u>Access Rates (continued)</u>

5.1.21 <u>Service Area of Marianna & Scenery Hill Telephone Company d/b/a Fairpoint Communications</u>

Rate Element	Application	Originating	Terminating
Carrier Common Line	Per Access Minute	\$0.000000	\$0.000000
Local Switching	Per Access Minute	\$0.012384	\$0.003567
Information Surcharge	Per 100 Access Minutes	\$0.000000	\$0.000000
Tandem Switched Facility	Per Access Minute Per Mile	\$0.000169	\$0.000204
Tandem Switched Termination	Per Access Minute Per Term	\$0.000833	\$0.001065
Tandem Switching	Per Access Minute Per Tandem	\$0.002743	\$0.002685

5.1.22 Service Area of North Penn Telephone Company

Rate Element	Application	Originating	Terminating
Carrier Common Line	Per Access Minute	\$0.000000	\$0.000000
Local Switching	Per Access Minute	\$0.010060	\$0.003567
Information Surcharge	Per 100 Access Minutes	\$0.020000	\$0.000000
Tandem Switched Facility	Per Access Minute Per Mile	\$0.000140	\$0.000438
Tandem Switched Termination	Per Access Minute Per Term	\$0.000800	\$0.002272
Tandem Switching	Per Access Minute Per Tandem	\$0.002743	\$0.005731

5.1.23 Service Area of The North-Eastern Pennsylvania Telephone Company

Rate Element	Application	Originating	Terminating
Carrier Common Line	Per Access Minute	\$0.000000	\$0.000000
Local Switching	Per Access Minute	\$0.010856	\$0.003567
Information Surcharge	Per 100 Access Minutes	\$0.021100	\$0.000000
Tandem Switched Facility	Per Access Minute Per Mile	\$0.000023	\$0.000438
Tandem Switched Termination	Per Access Minute Per Term	\$0.000243	\$0.002272
Tandem Switching	Per Access Minute Per Tandem	\$0.002956	\$0.005731

5.1 <u>Access Rates (continued)</u>

5.1.24 Service Area of Palmerton Telephone Company

Rate Element	Application	Originating	Terminating
Carrier Common Line	Per Access Minute	\$0.000000	\$0.000000
Local Switching	Per Access Minute	\$0.010546	\$0.003567
Information Surcharge	Per 100 Access Minutes	\$0.023600	\$0.000000
Tandem Switched Facility	Per Access Minute Per Mile	\$0.000161	\$0.000438
Tandem Switched Termination	Per Access Minute Per Term	\$0.000781	\$0.002272
Tandem Switching	Per Access Minute Per Tandem	n/a	n/a

5.1.25 <u>Service Area of Pennsylvania Telephone Company</u>

Rate Element	Application	Originating	Terminating
Carrier Common Line	Per Access Minute	\$0.000000	\$0.000000
Local Switching	Per Access Minute	\$0.020297	\$0.003567
Information Surcharge	Per 100 Access Minutes	\$0.020600	\$0.000000
Tandem Switched Facility	Per Access Minute Per Mile	\$0.000169	\$0.000438
Tandem Switched Termination	Per Access Minute Per Term	\$0.000833	\$0.002272
Tandem Switching	Per Access Minute Per Tandem	\$0.002743	\$0.005731

5.1.26 Service Area of Pymatuning Independent Telephone Company

Rate Element	Application	Originating	Terminating
Carrier Common Line	Per Access Minute	\$0.000000	\$0.000000
Local Switching	Per Access Minute	\$0.016238	\$0.003567
Information Surcharge	Per 100 Access Minutes	\$0.020600	\$0.000000
Tandem Switched Facility	Per Access Minute Per Mile	\$0.000169	\$0.000438
Tandem Switched Termination	Per Access Minute Per Term	\$0.000833	\$0.002272
Tandem Switching	Per Access Minute Per Tandem	\$0.002743	\$0.005731

5.1 Access Rates (continued)

5.1.27 Service Area of South Canaan Telephone Company

Rate Element	Application	Originating	Terminating
Carrier Common Line	Per Access Minute	\$0.000000	\$0.000000
Local Switching	Per Access Minute	\$0.015462	\$0.003567
Information Surcharge	Per 100 Access Minutes	\$0.021100	\$0.000000
Tandem Switched Facility	Per Access Minute Per Mile	\$0.000165	\$0.000438
Tandem Switched Termination	Per Access Minute Per Term	\$0.000816	\$0.002272
Tandem Switching	Per Access Minute Per Tandem	\$0.002743	\$0.005731

5.1.28 Service Area of TDS Telecom - Deposit Telephone Company

Rate Element	Application	Originating	Terminating
Carrier Common Line	Per Access Minute	\$0.000000	\$0.000000
Local Switching	Per Access Minute	\$0.015431	\$0.005000
Information Surcharge	Per 100 Access Minutes	\$0.017300	\$0.000000
Tandem Switched Facility	Per Access Minute Per Mile	\$0.000267	\$0.000202
Tandem Switched Termination	Per Access Minute Per Term	\$0.001316	\$0.001053
Tandem Switching	Per Access Minute Per Tandem	\$0.002763	\$0.002655
Transport Interconnection	Per Access Minute	\$0.008242	\$0.000000

5.1.29 Service Area of TDS Telecom - Mahanoy & Mahantango Telephone Company

Rate Element	Application	Originating	Terminating
Carrier Common Line	Per Access Minute	\$0.000000	\$0.000000
Local Switching	Per Access Minute	\$0.015431	\$0.003567
Information Surcharge	Per 100 Access Minutes	\$0.017300	\$0.000000
Tandem Switched Facility	Per Access Minute Per Mile	\$0.000267	\$0.000065
Tandem Switched Termination	Per Access Minute Per Term	\$0.001316	\$0.000339
Tandem Switching	Per Access Minute Per Tandem	\$0.002763	\$0.000854
Transport Interconnection	Per Access Minute	\$0.008242	\$0.000000

5.1 <u>Access Rates (continued)</u>

5.1.30 <u>Service Area of TDS Telecom - Sugar Valley Telephone Company</u>

Rate Element	Application	Originating	Terminating
Carrier Common Line	Per Access Minute	\$0.000000	\$0.000000
Local Switching	Per Access Minute	\$0.018003	\$0.003567
Information Surcharge	Per 100 Access Minutes	\$0.017300	\$0.000000
Tandem Switched Facility	Per Access Minute Per Mile	\$0.000267	\$0.000195
Tandem Switched Termination	Per Access Minute Per Term	\$0.001316	\$0.001012
Tandem Switching	Per Access Minute Per Tandem	\$0.002763	\$0.002553
Transport Interconnection	Per Access Minute	\$0.008242	\$0.000000

5.1.31 Service Area of United Telephone Company d/b/a CenturyLink

Rate Element	Application	Originating	Terminating
Carrier Common Line	Per Access Minute	\$0.000000	\$0.000000
Local Switching	Per Access Minute	\$0.003892	\$0.000000
Information Surcharge	Per 100 Access Minutes	\$0.000000	\$0.000000
Tandem Switched Facility	Per Access Minute Per Mile	\$0.000022	\$0.000000
Tandem Switched Termination	Per Access Minute Per Term	\$0.000449	\$0.000000
Tandem Switching	Per Access Minute Per Tandem	\$0.001438	\$0.000700

5.1.32 Service Area of Venus Telephone Corporation

Rate Element	Application	Originating	Terminating
Carrier Common Line	Per Access Minute	\$0.000000	\$0.000000
Local Switching	Per Access Minute	\$0.018267	\$0.003567
Information Surcharge	Per 100 Access Minutes	\$0.020600	\$0.000000
Tandem Switched Facility	Per Access Minute Per Mile	\$0.000169	\$0.000438
Tandem Switched Termination	Per Access Minute Per Term	\$0.000833	\$0.002272
Tandem Switching	Per Access Minute Per Tandem	\$0.002743	\$0.005731

5.1 <u>Access Rates (continued)</u>

5.1.33 Service Area of Verizon North, LLC

Rate Element	Application	Originating	Terminating
Carrier Common Line	Per Access Minute	\$0.000000	\$0.000000
Local Switching	Per Access Minute	\$0.006212	\$0.000000
Information Surcharge	Per 100 Access Minutes	\$0.000000	\$0.000000
Shared End Office Trunk Port	Per Access Minute	\$0.001598	\$0.000000
Tandem Switched Facility	Per Access Minute Per Mile	\$0.000045	\$0.000000
Tandem Switched Termination	Per Access Minute Per Term	\$0.000195	\$0.000000
Tandem Switching	Per Access Minute Per Tandem	\$0.000983	\$0.000700
Composite Terminating End	Per Terminating Access Minute	n/a	\$0.000000
Office Charge			

5.1.34 Service Area of Verizon Pennsylvania, LLC

Rate Element	Application	Originating	Terminating
Carrier Common Line	Per Access Minute	\$0.000000	\$0.000000
Local Switching	Per Access Minute	\$0.006212	\$0.000000
Information Surcharge	Per 100 Access Minutes	\$0.000000	\$0.000000
Shared End Office Trunk Port	Per Access Minute	\$0.001598	\$0.000000
Tandem Switched Facility	Per Access Minute Per Mile	\$0.000045	\$0.000000
Tandem Switched Termination	Per Access Minute Per Term	\$0.000195	\$0.000000
Tandem Switching	Per Access Minute Per Tandem	\$0.000983	\$0.000700
Composite Terminating End	Per Terminating Access Minute	n/a	\$0.000000
Office Charge	-		

5.1 <u>Access Rates (continued)</u>

5.1.35 Service Area of West Side Telephone Company d/b/a West Side Telecommunications

Rate Element	Application	Originating	Terminating
Carrier Common Line	Per Access Minute	\$0.000000	\$0.000000
Local Switching	Per Access Minute	\$0.005000	\$0.003567
Information Surcharge	Per 100 Access Minutes	\$0.000000	\$0.000000
Tandem Switched Facility	Per Access Minute Per Mile	\$0.000202	\$0.000202
Tandem Switched Termination	Per Access Minute Per Term	\$0.001053	\$0.001053
Tandem Switching	Per Access Minute Per Tandem	\$0.002655	\$0.002655

5.1.36 Service Area of Windstream Pennsylvania, LLC

Rate Element	Application	Originating	Terminating
Carrier Common Line	Per Access Minute	\$0.000000	\$0.000000
Local Switching	Per Access Minute	\$0.008116	\$0.000000
Common Trunk Port	Per Access Minute	n/a	\$0.000000
Information Surcharge	Per 100 Access Minutes	\$0.063000	\$0.000000
Tandem Switched Facility	Per Access Minute Per Mile	\$0.000225	\$0.000000
Tandem Switched Termination	Per Access Minute Per Term	\$0.000772	\$0.000000
Tandem Switching	Per Access Minute Per Tandem	\$0.000996	\$0.000700
Residual Interconnection	Per Access Minute	\$0.000683	\$0.000000

5.1.37 <u>Service Area of Yukon-Waltz Telephone Company</u>

Rate Element	Application	Originating	Terminating
Carrier Common Line	Per Access Minute	\$0.000000	\$0.000000
Local Switching	Per Access Minute	\$0.020297	\$0.003567
Information Surcharge	Per 100 Access Minutes	\$0.020600	\$0.000000
Tandem Switched Facility	Per Access Minute Per Mile	\$0.000169	\$0.0002264
Tandem Switched Termination	Per Access Minute Per Term	\$0.000833	\$0.0011762
Tandem Switching	Per Access Minute Per Tandem	\$0.002743	\$0.002743

5.2 <u>Miscellaneous Access Rates</u>

5.2.1	Serv	vice Orders	Non-recurring Charge Per
	A)	Service Implementation	Line or Trunk
		 Installation Charge Per Trunk or Out of Ban Signaling Connection Service Date Change Partial Cancellation Charge Design Change Expedited Order 	\$375.00 \$ 46.00 \$ 46.00 \$ 46.00 \$245.00
	B)	Common Channel Signaling Access Service	
		 STP Access Mileage Per Month, per mile 	<u>Rate</u> \$ 4.00
		STP Port TerminationPer Month, per port	\$932.58
	C)	Other Access Services	
		 1) 800 Database Query — Basic — Vertical Feature 	Rate \$ 0.0054 \$ 0.0059
		2) IntraLATA Toll Presubscription Change (per line, following initial selection)	\$5.00
		3) IntraLATA Toll Presubscription Unauthorized Change (per line)	\$5.00
		4) IntraLATA Toll Presubscription Switchback Charge (per line)	\$5.00
	D)	Dedicated Point to Point Services	ICB