

December 6, 2017

RE: Continuance

Case # Docket # c-2017-2622295

Dear Honorable Court,

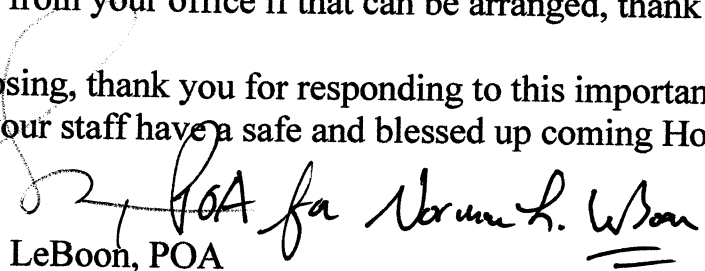
I have been in communication with PECO (Ms. Tarpley) and most recent on December 6, 2017. As POA to Mr. Norman LeBoon, I requested from her a "clean copy of the findings from the investigator and a clean copy of settlement that were approved by myself and Ms. Lee. According to Ms. Tarpley, they have a case of amnesia and had no clue to what I was speaking of.

Because my version of the findings/order from the PPUC, has hand written notes, this would be unacceptable to submit to your Honor scribble scribble findings from 2015. Therefore, I have no other choice to contact the PPUC and obtain a complete copy of the file and have it furnished to me so I may submit to the record when we have our hearing.

In closing, I am requesting a one-time continuance for our upcoming hearing and would request a 60-day continuance to allow the PPUC ample time to respond to my request that was sent out today. It will be noted that PECO will not be prejudiced by this request.

I also requesting the latest hearing time for early afternoon as I reside hours away from your office if that can be arranged, thank you!

In closing, thank you for responding to this important rescheduling request and your staff have a safe and blessed up coming Holiday Season.


Steve LeBoon, POA
484-716-4567

CC: efile to PECO and email to renee.tarpley@peco-energy.com



Cassandra LeBoon <cleboon89@gmail.com>

**Re: [EXTERNAL] RE: [EXTERNAL] Re: FORMAL PUC DOCKET #C-2017-2622295
NORMAN LEBOON (poa Steve Leboon)**

1 message

Cassandra LeBoon <cleboon89@gmail.com>

Wed, Dec 6, 2017 at 10:45 AM

To: Steve <slspiders@gmail.com>, renee.tarpley@peco-energy.com, Cassandra Leboon <cleboon89@gmail.com>

We just found the findings from the PUC that outlines the CAP rate program. Findings were published and PECO was found liable in the 12/12/14 decision by investigator Josh Good. PECO was fined \$100 which they issued to the account. I guide you to look at item #10 and #11 established "Based on the information you gave us, you appear to be eligible for PECO Energy's CAP rate program". Your email doesn't match the history of what transpired. You said we did a settlement before findings were completed and this is not true. Unfortunately, you guys lost, but I was nice enough to do a settlement with the full expectation that Norman would be enrolled in the CAP rate program (retroactively) and his total bill would be adjusted . I tried numerous times to enroll him myself in the program, but because my brother is poor and disabled PECO refused to enroll him in order to help with his bill. I gave you folks more than two years - ample time - to enroll him in the program.

In closing, we can resolve all this today, right NOW, by putting him on the CAP rate program and retroactively adjusting his bill. If not, the case will go forward. Please see the attached pictures

COMMONWEALTH OF PENNSYLVANIA
 PENNSYLVANIA PUBLIC UTILITY COMMISSION
 BUREAU OF CONSUMER SERVICES
 P.O. BOX 3285, HARRISBURG, PA 17105-3285
 12/12/2014
 BCS No: 3232025

Norman Leboon
 200 Philadelphia Rd
 Pottsville, PA 17854

Dear Norman Leboon,

The Public Utility Commission has completed its investigation into your informal complaint. Our decision is attached. We sent a copy of this decision information to your utility company. You and the company must both follow this decision. Both parties may appeal this decision. If no one appeals, the decision will become final 20 days after the date of this letter.

If you do not agree with this decision you can appeal it by filing a formal complaint. Complete and return the attached Notification of Intent to Appeal within 20 days of the date on the form. The Commission will mail you formal complaint forms. When you complete and return the formal complaint forms, your appeal begins. The Commission will assign your complaint to the Office of Administrative Law Judge. They will contact you about your formal complaint.

You do not need a lawyer to file an appeal.

You must make all of the payments required by this decision. If you do not make these payments the utility company has the right to shut off your utility service.

Do not mail your payments to the Public Utility Commission. Mail your payments directly to your company.

If you have any questions, please call 1-800-692-7380.

Sincerely,

JOSH GOOD
 Investigator

7. You must make all payments by the due date of each month's bill and continue making the payments until you pay the account in full.
8. The company will not charge late payment fees to your account as long as you pay according to this decision. However, the company may apply late payment fees if you do not pay on time or if you do not keep this agreement.
9. If you break this payment agreement, the company may shut off your service. If the company shuts off your service, they may make you pay your full bill plus a reconnect fee and a deposit to restore service.
10. Based on the information you gave us, you appear to be eligible for PECO ENERGY's CAP RATE program. CAP RATE is a special program that may reduce your monthly bill by a substantial amount. In addition, if you pay your bill every month, the company may cancel a portion of your account balance every time you make a payment. This special program will be the best payment plan you can get. You must contact the company to apply for the CAP RATE program.
11. If you enroll in CAP RATE, the company will tell you the new amount you need to pay each month. You will pay that new amount instead of the special budget amount listed above. Because this is the lowest payment plan you can get, the PUC will not be able to make another payment plan for you. Therefore, if you are accepted into the program, it is very important that you pay your CAP RATE bill every month.

Steve LeBoon

On Wed, Dec 6, 2017 at 10:28 AM, Steve <slspiders@gmail.com> wrote:

Then I'm going to formally request a continuance on this matter and request a full record disclosure from that Old case because that is relevant information that the court needs to see.

So I will be in touch I'm going to file electronically today a formal continuance and then send a certified letter to the Commission request in all official contents disclosures from me and from your company so I can have all the documentation available for the court.

Steve

On Dec 6, 2017 10:26 AM, "Tarpley, Renee A:(PECO)" <renee.tarpley@peco-energy.com> wrote:

Mr Leboon

Not sure what you are referencing. The information provided was submitted to the PUC upon settlement and the Decisions are the electronic exchanges directly to the Company by PUC. You may want to reach out to the PUC for the preferred documentation.

Enjoy your day!

From: Steve [mailto:slspiders@gmail.com]
Sent: Wednesday, December 06, 2017 10:20 AM
To: Tarpley, Renee A:(PECO) <renee.tarpley@peco-energy.com>
Cc: Steve <slspiders@gmail.com>; A cassbaby <cleboon89@gmail.com>
Subject: [EXTERNAL] RE: [EXTERNAL] Re: FORMAL PUC DOCKET #C-2017-2622295 NORMAN LEBOON (poa Steve Leboon)

Thank you for the information. However I am looking for the document that was sent that created the settlement agreement. This document outlined in detail the offer from PECO to settle the case. It had much more detail and information in it.

On Dec 6, 2017 10:05 AM, "Tarpley, Renee A:(PECO)" <renee.tarpley@peco-energy.com> wrote:

Mr Leboon

Attached as requested is the Resolution of prior Formal C-2015-246698. The PUC did not issue a Final Order deeming PECO liable, because the case was settled between the two parties. Also included are the Informal Decisions issued in 2014(reconnection fee was refunded) & 2016 (Company agreement granted) .

Have a good day!

From: Steve [mailto:slspiders@gmail.com]
Sent: Wednesday, December 06, 2017 9:49 AM
To: Tarpley, Renee A:(PECO) <renee.tarpley@peco-energy.com>; A cassbaby <cleboon89@gmail.com>; Steve <slspiders@gmail.com>
Subject: [EXTERNAL] Re: FORMAL PUC DOCKET #C-2017-2622295 NORMAN LEBOON (poa Steve Leboon)

Can you send me the settlement agreement i authorized a few years ago and in which the utilities commission approved. This would be the agreement that the utilities commission found peco liable in my past complaint.

If I do not receive this information from you, then I will have request it from the commission

Thanks

On Dec 6, 2017 9:42 AM, "Tarpley, Renee A:(PECO)" <renee.tarpley@peco-energy.com> wrote:

Good morning Mr Steve Leboon

**The following information was provided in a letter sent October 18, 2017 to the PO Box listed on the complaint. The INPerson hearing is scheduled for Tuesday, December 12, 2017 at 9:30 a.m.*

You allege that Company breached a payment agreement and denying enrollment in the CAP program.

- The account was established for your brother Norman effective 10/30/15.
- On 4/05/16, the former address debt \$1,630.13 from 1122 Main St—2nd fl was transferred to the current account.
- On 6/15/16, a payment agreement was processed on the account balance \$1,656.23 to pay \$69.01 installments + monthly budget charges by the requested due date.
- The payment agreement defaulted five (5) times and late fees assessed six (6) times due to untimely or no payments by the requested due date.
- CAP status was successfully transferred to the current account, but verified income information submitted 4/27/16 indicated over the income guidelines (maximum 150% FPL). Therefore, the account was removed from CAP.
- Company records indicate CAP packets were sent 9/28/16; 11/22/16; and 2/3/17 as requested.
- On 11/22/16, partial household income information was received via online, but verification that listed occupants, Joseph Byrd and Gilbert Blackstone, no longer resided at property was not provided.
- On 12/17/16 & 2/3/17, CAP application and partial total household income information received. A letter sent requesting unemployment determination for the third occupant, Joseph Byrd. To date, the requested information has not been received to determine CAP eligibility.
- On 9/28/17, the owner requested service at this location effective 10/5/17 and the account has been finalized for Norman Leboon.

The final bill for \$1,605.32 was due 10/31/17 and, unfortunately, closed accounts are ineligible for terms. The final charges will be referred to collection vendor upon closing of this Formal proceeding.

RENEE TARPLEY, MSM

SR REGULATORY ASSESSOR

(215) 841-5915

(215) 841-6208 *FAX*

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