

**PENNSYLVANIA PUBLIC UTILITY COMMISSION
HARRISBURG, PENNSYLVANIA 17105-3265**

**Christopher L. Bretz
v.
Philadelphia Gas Works**

Public Meeting held December 7, 2017

**2543880-ALJ
Docket No. F-2016-2543880**

STATEMENT OF CHAIRMAN GLADYS M. BROWN

The ALJ in this case determined that the Complainant is not responsible for gas usage during the period of February 23, 2009 through August 31, 2015. The ALJ determined that the Complainant is responsible for unauthorized usage of gas from September 1, 2015 to April 5, 2016. I agree with the ALJ's disposition of this Complaint.

However, I wish to emphasize to PGW and all of our natural gas distribution companies the importance of routinely monitoring all of their facilities to deter occurrences of theft of service. To the extent our utilities have not already done so, I strongly recommend that they establish an internal policy to effectively monitor dormant accounts for unauthorized use. Theft of service not only hurts the companies and ratepayers financially, it poses a danger to the public at large due to the likelihood of gas leaks.

December 7, 2017
Date



Gladys M. Brown, Chairman