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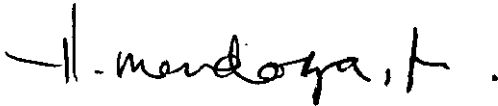
DEC 28 2017

PA PUBLIC UTILITY COMMISSION
SECRETARY'S BUREAU

To: Rosemary Chiavetta,
Secretary Pennsylvania Public Utility Commission
From: Karen Feitt & H. Mendoza, Jr.
Date: 12/23/2017
Re: Docket No. F-2017-2636316

Dear Secretary Chiavetta:

Enclosed please find our rebuttal to the answers of the (Formal Complaint) Respondent filed by the Complaints. A copy of this document has been served upon the Respondent in accordance with Commission regulations.



Very truly
K. Feitt, and H. Mendoza, Jr.

Cc: Counsel of Record for this Party:

cc: [illegible]

**BEFORE THE
PENNSYLVANIA PUBLIC UTILITY COMMISSION**

KAREN FEITT and H. MENDOZA, JR. :

Complainant. :

vs. :

DUQUESNE LIGHT COMPANY :

Respondent. :

No: F-2017-2636316

RESPONSE TO ANSWERS OF FORMAL COMPLAINT

TO THE HONORABLE COMMISSION:

AND NOW comes Complainants Karen Feitt, and H. Mendoza, Jr. by and through Pro Si, hereby files the within Respondent to the Answers to Formal Complaint, stating as follow:

1. Agreed and as admitted by the Respondents
2. Agreed and as admitted by the Respondents
3. Agreed and as admitted by the Respondents
4. (Complaint/s response to answers, page 1) Respondent denial of all material unless specified is admitted. Complainant by and through the Public Utility Commission is entitled to said payment arrangement, billing refunds, decide whether a bill is incorrectly applied, and fine for the lack of compliance. Furthermore the Pennsylvania Public Utility Commission has Jurisdiction over matters concerning common knowledge of payment arrangements, return of payment consisting of customers not billed correctly, order the Respondent to correct problems, and arrears. Respondent dates (3/22/16) are in consist within the body of their answers.

November 2010 the Respondent enrolled the Complainant onto a (CAP) customer assistance program (Complaint/s response to answers, page 2, 3)), again in October 2015, (2016, 2017), and upto the present. The Respondent for several years knowingly never made any acknowledgement of the commitment met for said program (CAP), more importantly the Respondent never disclosed Complainants/s that the debt is pre-paid therefore lacks Consideration.(Complaint/s response to answers, page 4,) The Complainant establishes a claim within the Respondent own "bill" sent by mail. Kindly notice that the amount on the bill is a positive number (- a CREDIT), it does not have parentheses around it or a minus sign in front of it, which commonly indicates a negative number. More specific the positive number represents an asset that will offset a liability held by the Respondent Duquesne Light Company for commercial transactions. Furthermore the Respondent business holds both legal, equitable title to the liability, and Respondent also holds the legal title to the asset as implied by them sending the Complainant the bill. Therefore Respondent (Duquesne Light Company) by sending the Complainant (a bill) bills appears with the knowledge, identified the claim, misapplied payment, as evidence, intent malice to commit crimes mentioned herein, but not limited to. Due to the facts incorporated herein entirely the Complainant evidence is the facts that Duquesne Light Company alleged bill is a dividend, for which they use threats to discontinue service, if not paid. The bill /s sent by the Respondent appears is a dividend, for which the Respondent is using a deceptive business practice leading the Complainant to believe is a debt owed, when in fact the Respondent is who owe the Complainant all those fraudulently received ill gotten gains, interest, and other proceeds derived from the Respondent (Duquesne Light Company) business practices. Respondent is put on notice that the Complainant debt are to be set off pursuant to operation of

Law as stipulated, and incorporated herein Acts et al., Complainants response to answers, page 4 (#5). Complainant response to paragraph 4 (page 4) Respondent maintains the Complainants is not entitled to any payment arrangement that is different than the one given to Complainant (3/22/16). Under the "Responsible Utility Customer Protection Act" the Complainant is afforded more than one payment arrangement, dispute the bill/s, furthermore if the Respondent (Duquesne Light Company) for profit corporation then knowingly over charged, misappropriates funds, Complainant is entitled to relief for the reasons set forth. (page4, # 6) The Respondent questions the validity of the Formal Complaint before the Public Utility Commission within the formal complaint form (Protection from Abuse (PFA) a "No" corrected appears as "correction made" for the question regarding protection from abuse order to the complaint form, establishes validity. (page 4, (7a)). The Complainants/s dual filing caused informal, to informal complaint, however corrected Formal Complaint is before the Pennsylvania Public Utility Commission.

(page 5, (7b)). No response as agreed.

(page 5, (7c). Admitted Counsel communicated via phone conversation the complaint.


(page 5 (# 8). Admitted (all rights reserved)

(page 5 (# 9). Admitted (all rights reserved)

WHEREFORE, Karen Feitt, H. Mendoza, Jr. respectfully requests that the Pennsylvania Public Utility Commission grants relief sought by Complainant in Formal Complaint.

Respectfully submitted,

K. Feitt, H. Mendoza, Jr. Pro si.



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